



GEORGIA DEPARTMENT  
OF COMMUNITY HEALTH

# CMO Flash Report November 2019





# Mission

The mission of the Department of Community Health is to provide access to affordable, quality health care to Georgians through effective planning, purchasing, and oversight.

*We are dedicated to A Healthy Georgia.*

# Georgia Families (GF)

- For information about Georgia Families Members can visit [www.georgia-families.com](http://www.georgia-families.com) or call 888-423-6765.
- The four CMOs toll-free numbers for health care providers to learn more about enrollment with Georgia Families are provided below:



800-249-0442  
NCQA - Commendable



855-202-0729  
NCQA - Interim



866-874-0633  
NCQA - Commendable



1-866-231-1821  
NCQA -  
Commendable

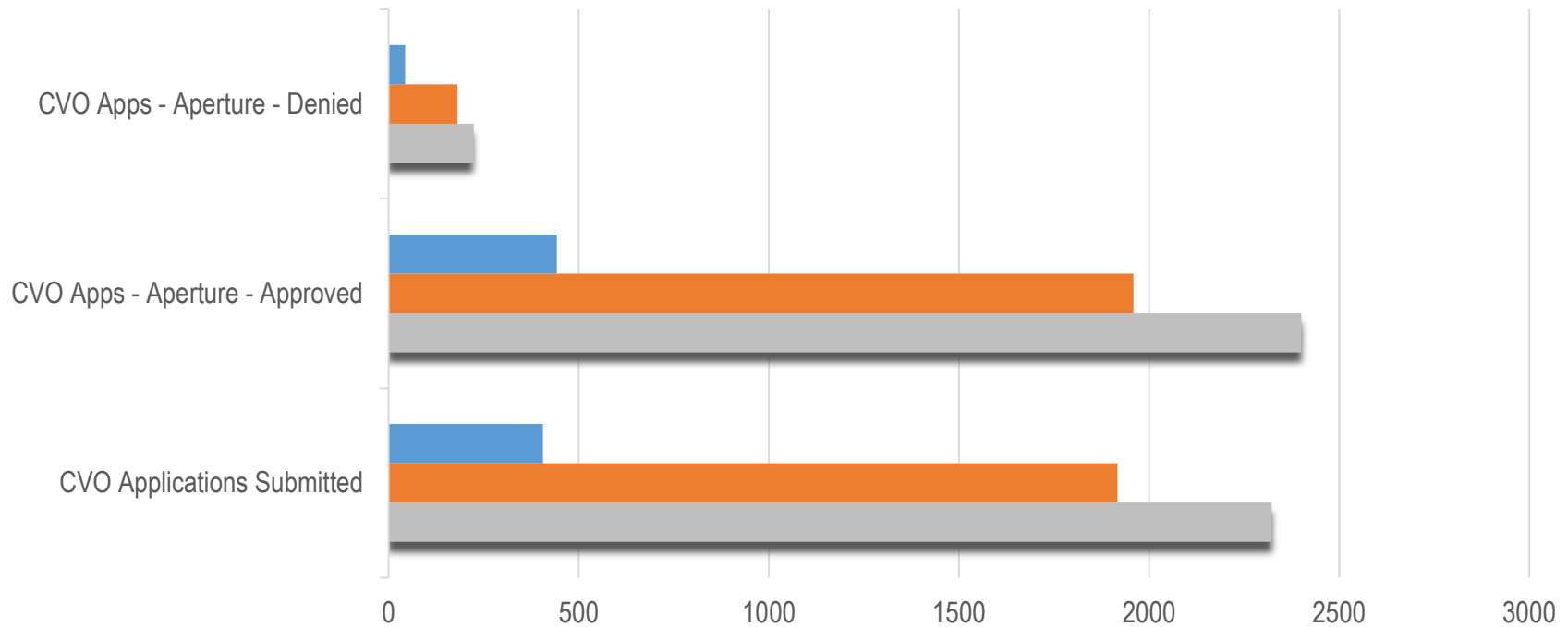
# CMO Enrollment

## Georgia Families Membership by Region (November 2019)

Region	AmeriGroup	CareSource	PeachState	WellCare	Total Members
Atlanta	190,163	103,966	194,395	203,600	692,124
Central	19,979	28,972	45,720	64,320	158,991
East	25,236	11,737	6,673	32,659	76,305
North	54,720	35,984	17,488	70,122	178,314
Southeast	34,641	24,555	13,616	57,628	130,450
Southwest	14,755	16,894	65,407	31,399	128,455
<b>Grand Total</b>	<b>339,494</b>	<b>222,108</b>	<b>343,299</b>	<b>459,738</b>	<b>1,364,639</b>

# Credentialing Verification Organization (CVO) (Aperture)

November 2019



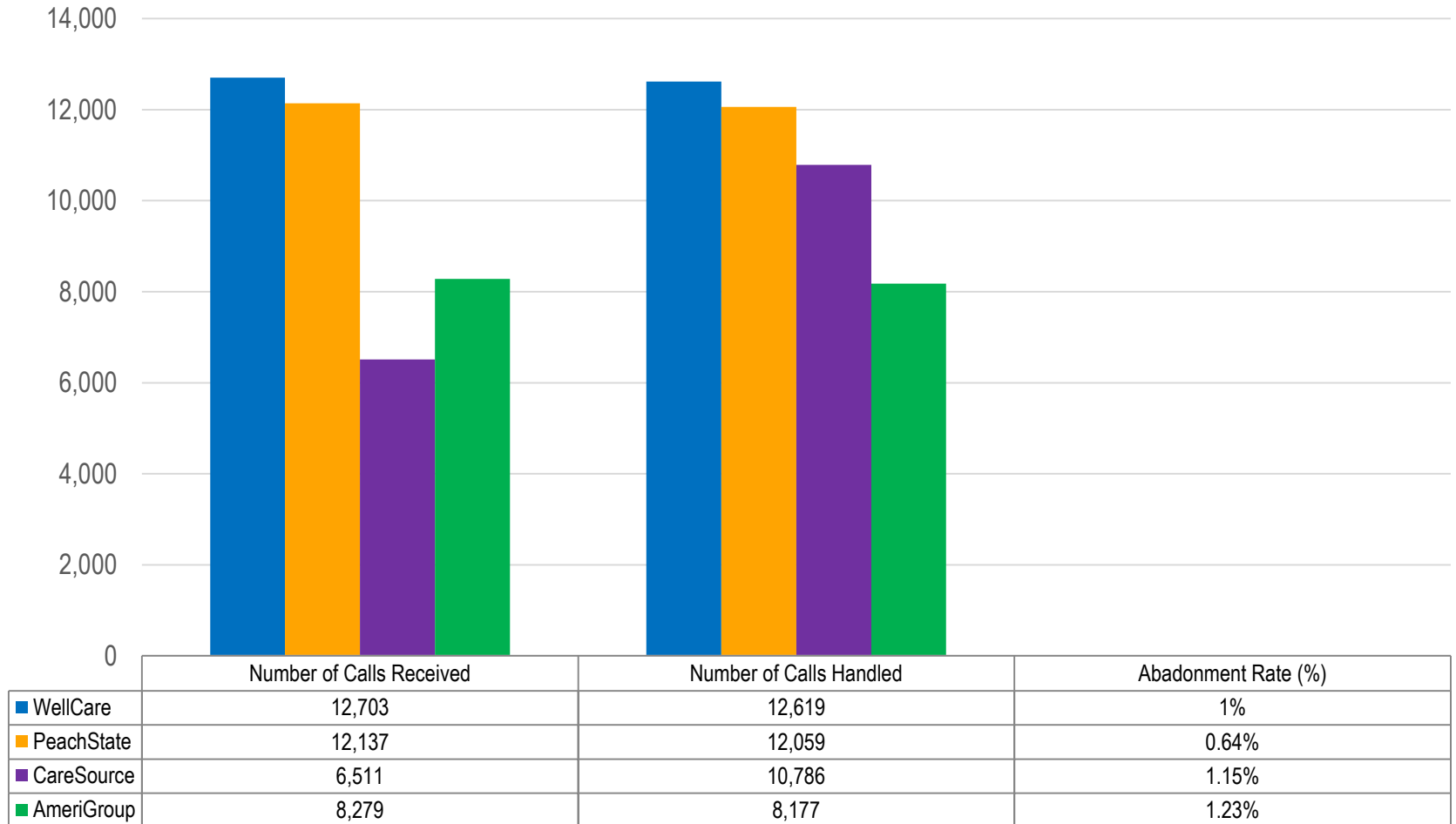
	CVO Applications Submitted	CVO Apps - Aperture - Approved	CVO Apps - Aperture - Denied
■ Recredentialing	406	442	43
■ Credentialing	1917	1959	181
■ Total	2323	2401	224



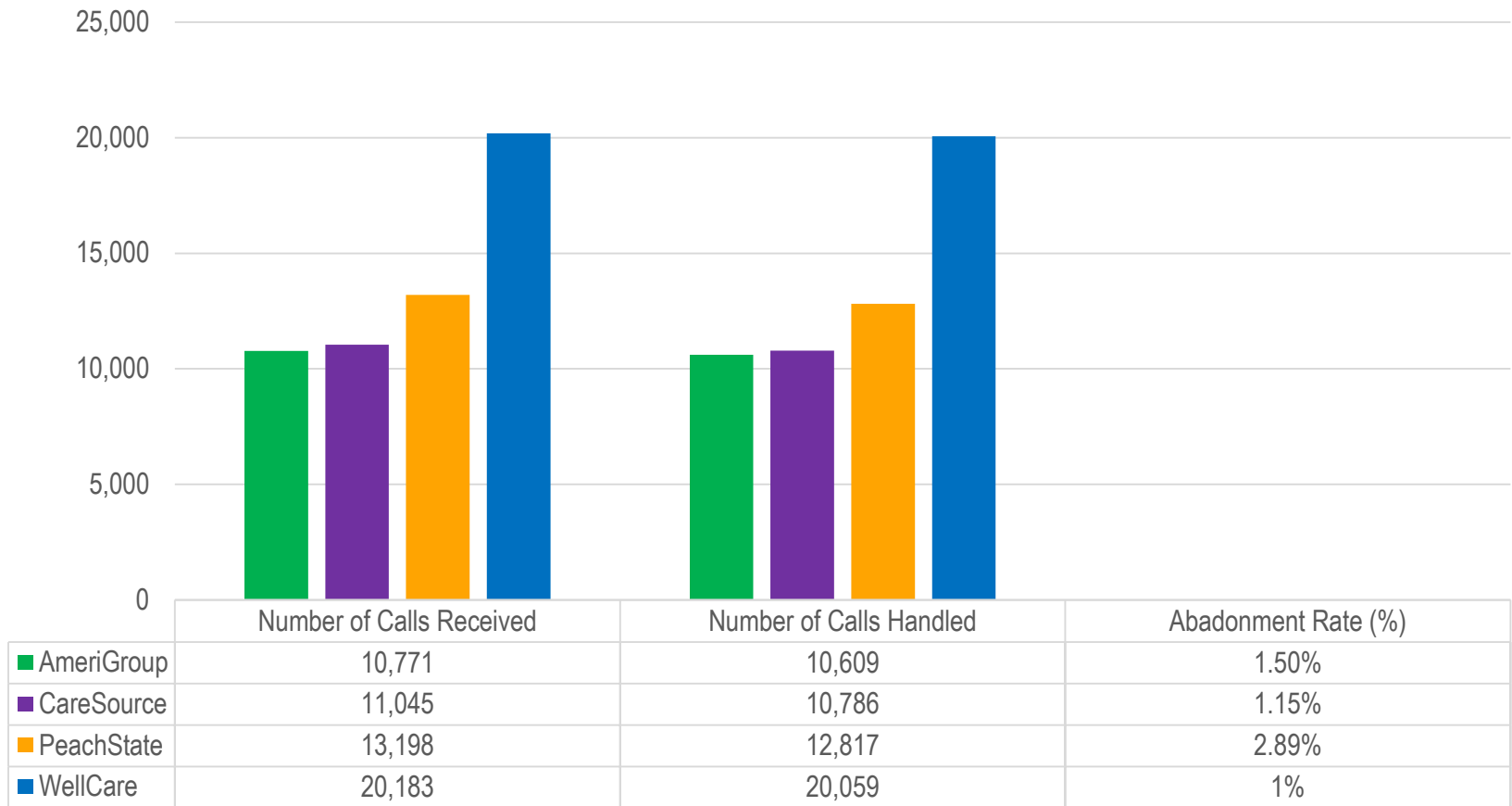
# CMO Call Center Statistics

# CMO Telephone Internet Provider

## (November 2019)



# CMO Telephone Internet Member (November 2019)



■ AmeriGroup ■ CareSource ■ PeachState ■ WellCare

