



GEORGIA DEPARTMENT
OF COMMUNITY HEALTH

CMO Flash Report September 2019





Mission

The mission of the Department of Community Health is to provide access to affordable, quality health care to Georgians through effective planning, purchasing, and oversight.

We are dedicated to A Healthy Georgia.

Georgia Families (GF)

- For information about Georgia Families Members can visit www.georgia-families.com or call 888-423-6765.
- The four CMOs toll-free numbers for health care providers to learn more about enrollment with Georgia Families are provided below:



800-249-0442
NCQA - Commendable



855-202-0729
NCQA - Interim



866-874-0633
NCQA - Commendable



1-866-231-1821
NCQA -
Commendable

CMO Enrollment

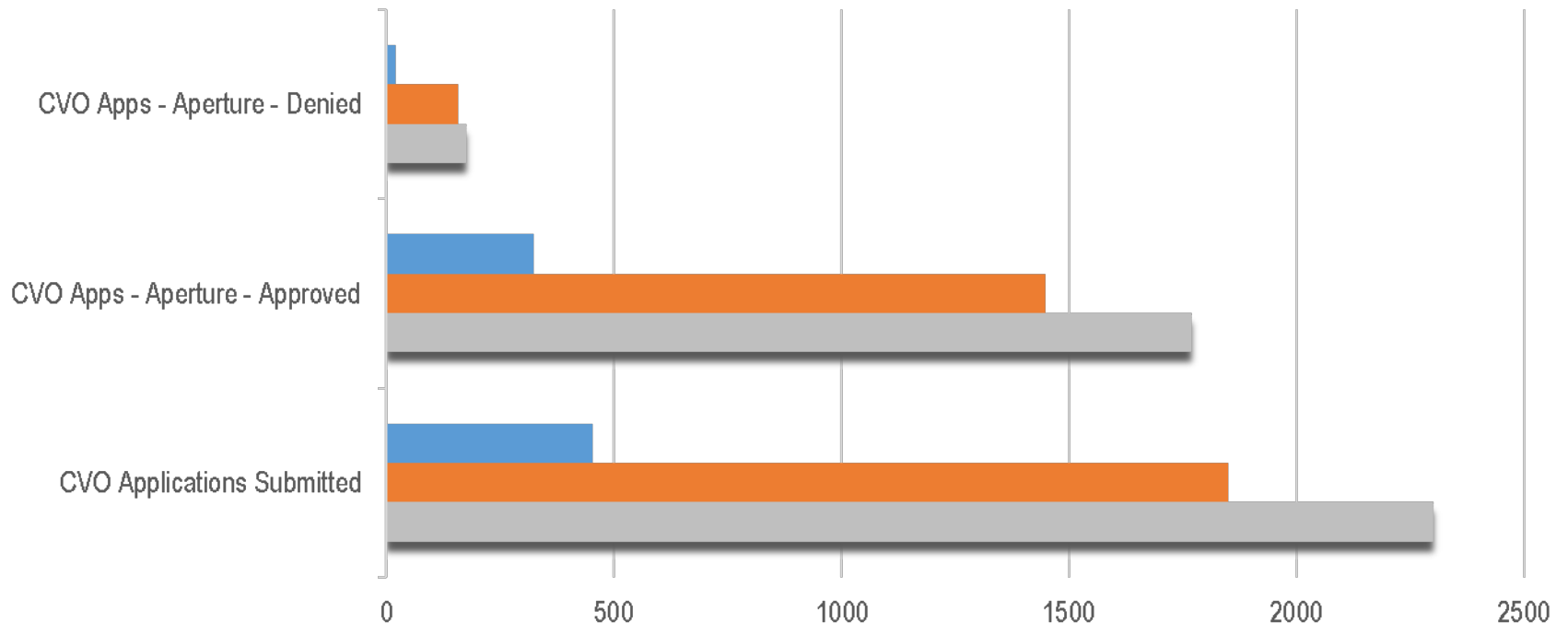
Georgia Families Membership by Region (September 2019)

Region	AmeriGroup	CareSource	PeachState	WellCare	Total Members
Atlanta	194,200	104,930	199,420	209,179	707,729
Central	20,098	29,519	46,657	65,917	162,191
East	25,800	11,994	6,634	33,331	77,759
North	55,703	36,690	17,589	71,885	181,867
Southeast	35,290	25,058	13,893	59,230	133,471
Southwest	14,857	16,852	66,813	32,201	130,723
Grand Total	345,948	225,043	351,006	471,743	1,393,740



Credentialing Verification Organization (CVO) (Aperture)

September 2019

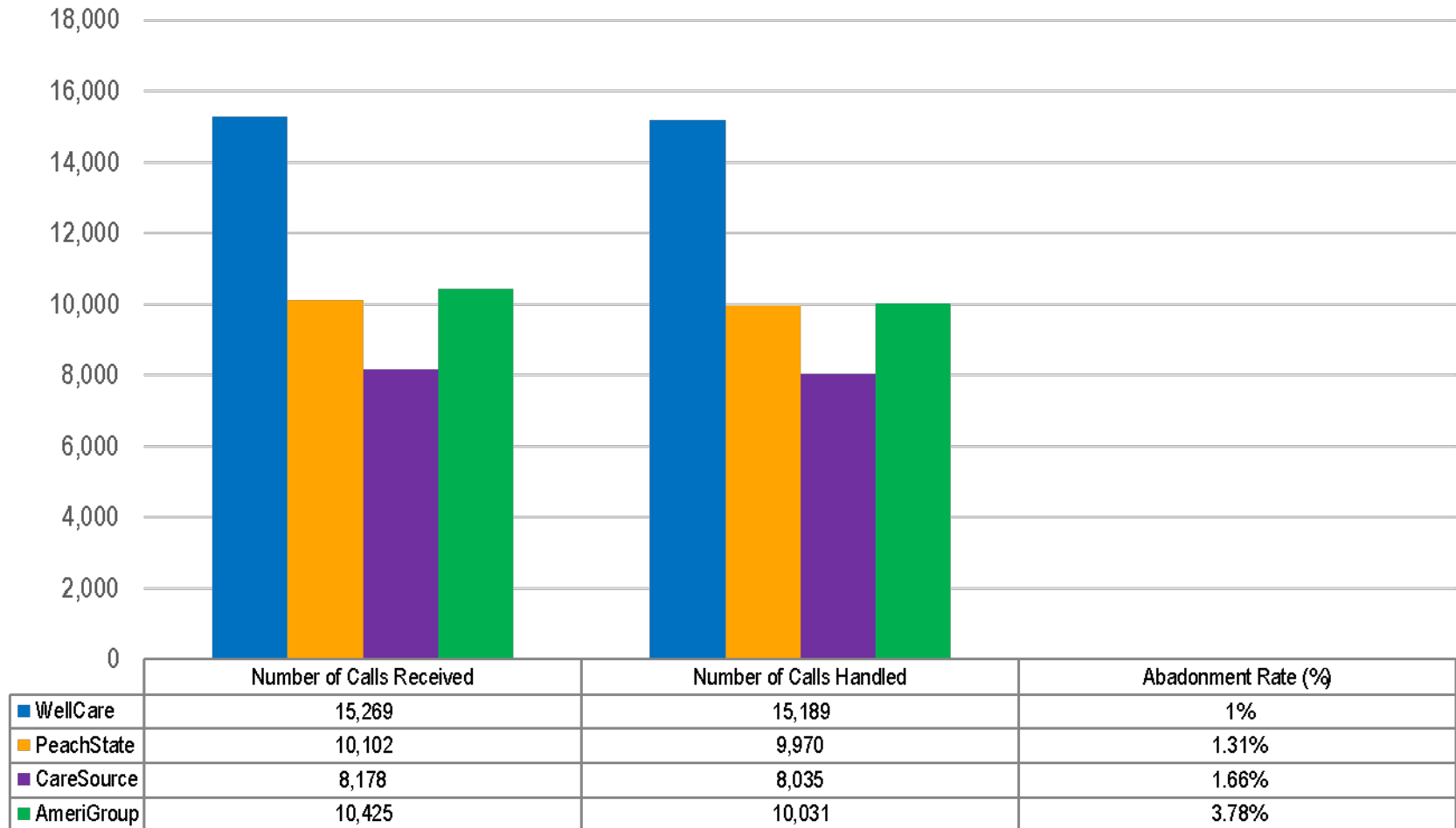


	CVO Applications Submitted	CVO Apps - Aperture - Approved	CVO Apps - Aperture - Denied
■ Recredential	452	322	19
■ Credential	1850	1447	157
■ Total	2302	1769	176

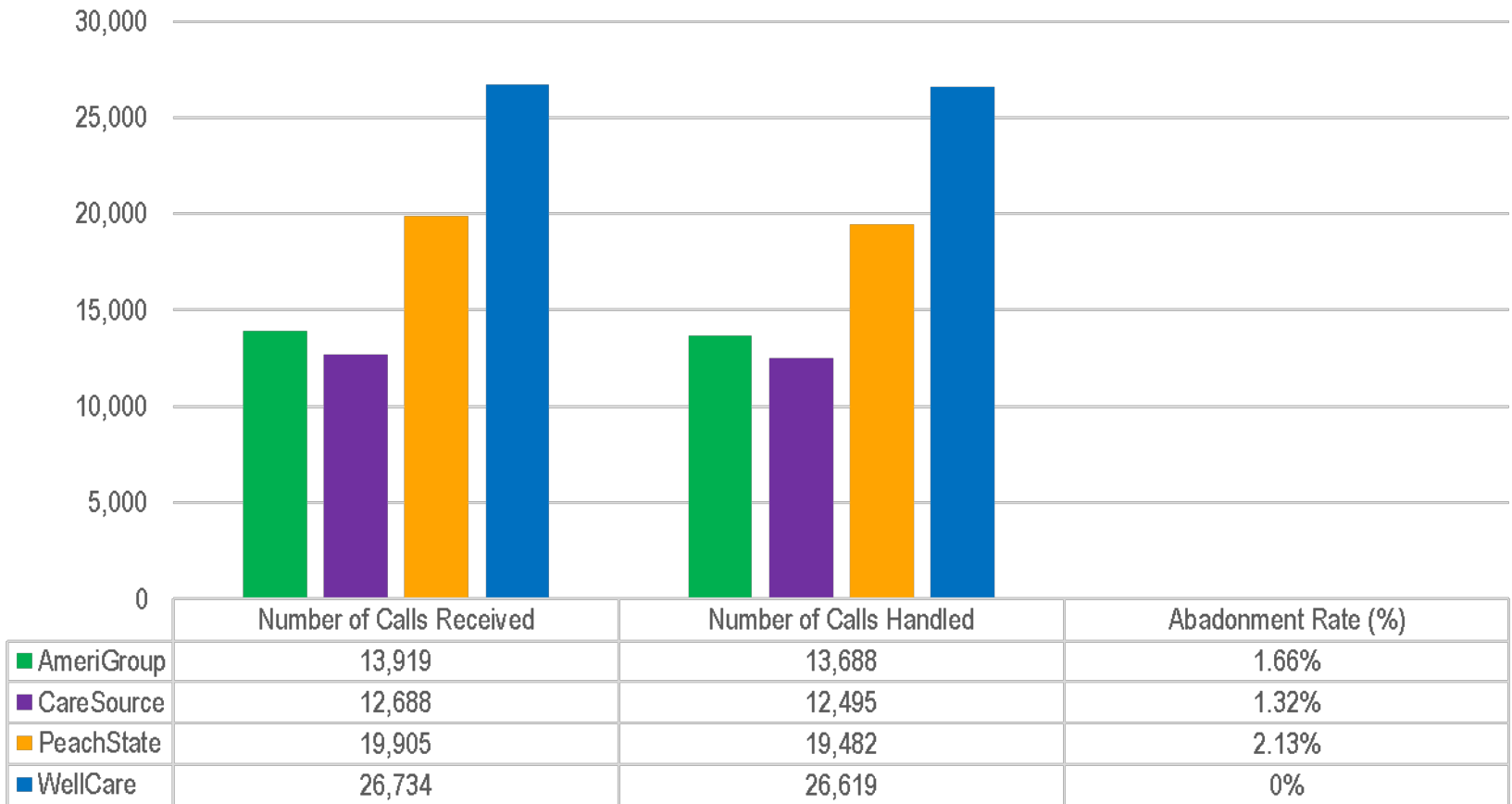


CMO Call Center Statistics

CMO Telephone Internet Provider (September 2019)



CMO Telephone Internet Member (September 2019)



■ AmeriGroup ■ CareSource ■ PeachState ■ WellCare

