



GEORGIA DEPARTMENT
OF COMMUNITY HEALTH

CMO Flash Report December 2019





Mission

The mission of the Department of Community Health is to provide access to affordable, quality health care to Georgians through effective planning, purchasing, and oversight.

We are dedicated to A Healthy Georgia.

Georgia Families (GF)

- For information about Georgia Families Members can visit www.georgia-families.com or call 888-423-6765.
- The four CMOs toll-free numbers for health care providers to learn more about enrollment with Georgia Families are provided below:



800-249-0442
NCQA - Commendable



855-202-0729
NCQA - Interim



866-874-0633
NCQA - Commendable



1-866-231-1821
NCQA -
Commendable

CMO Enrollment

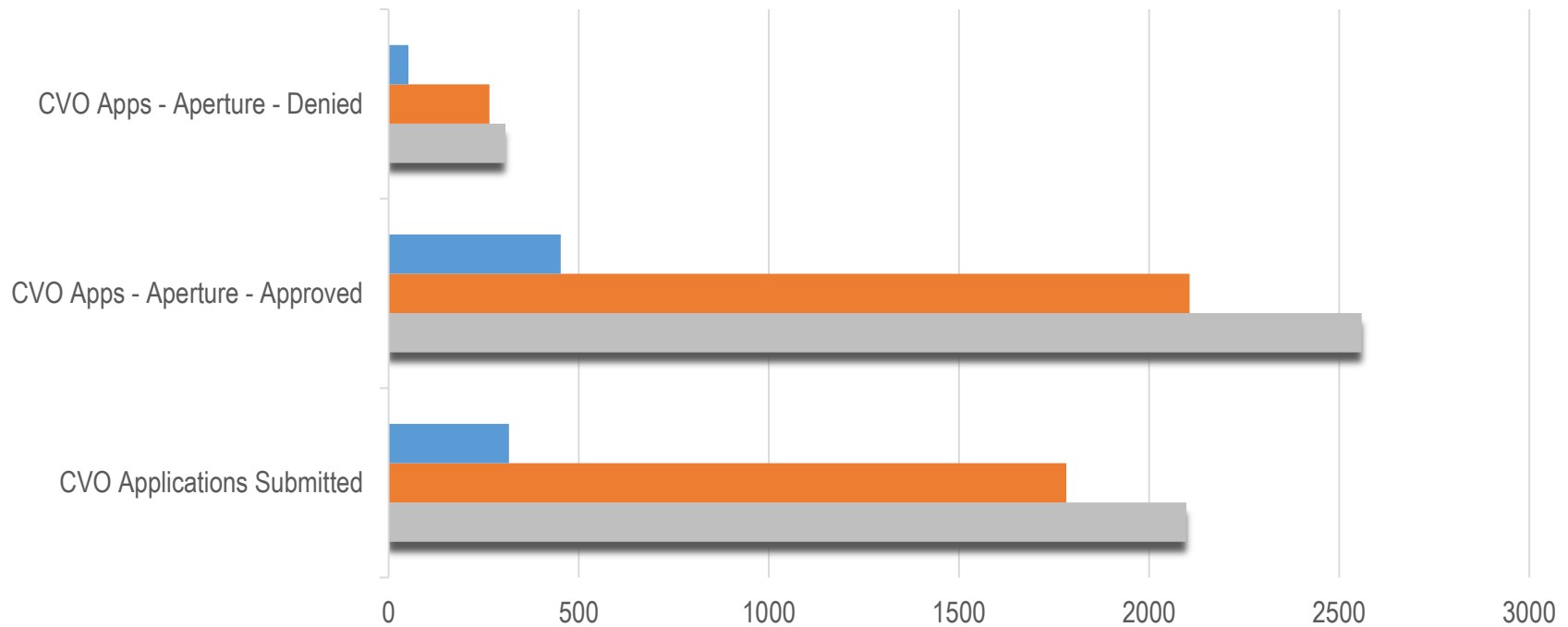
Georgia Families Membership by Region (December 2019)

Region	AmeriGroup	CareSource	PeachState	WellCare	Total Members
Atlanta	191,622	105,652	195,512	204,640	697,426
Central	20,342	29,245	45,976	64,554	160,117
East	25,395	11,801	6,827	32,789	76,812
North	54,988	36,243	17,841	70,368	179,440
Southeast	34,872	24,788	13,899	57,691	131,250
Southwest	15,129	17,169	65,583	31,653	129,534
Grand Total	342,348	224,898	345,638	461,695	1,374,579



Credentialing Verification Organization (CVO) (Aperture)

December 2019



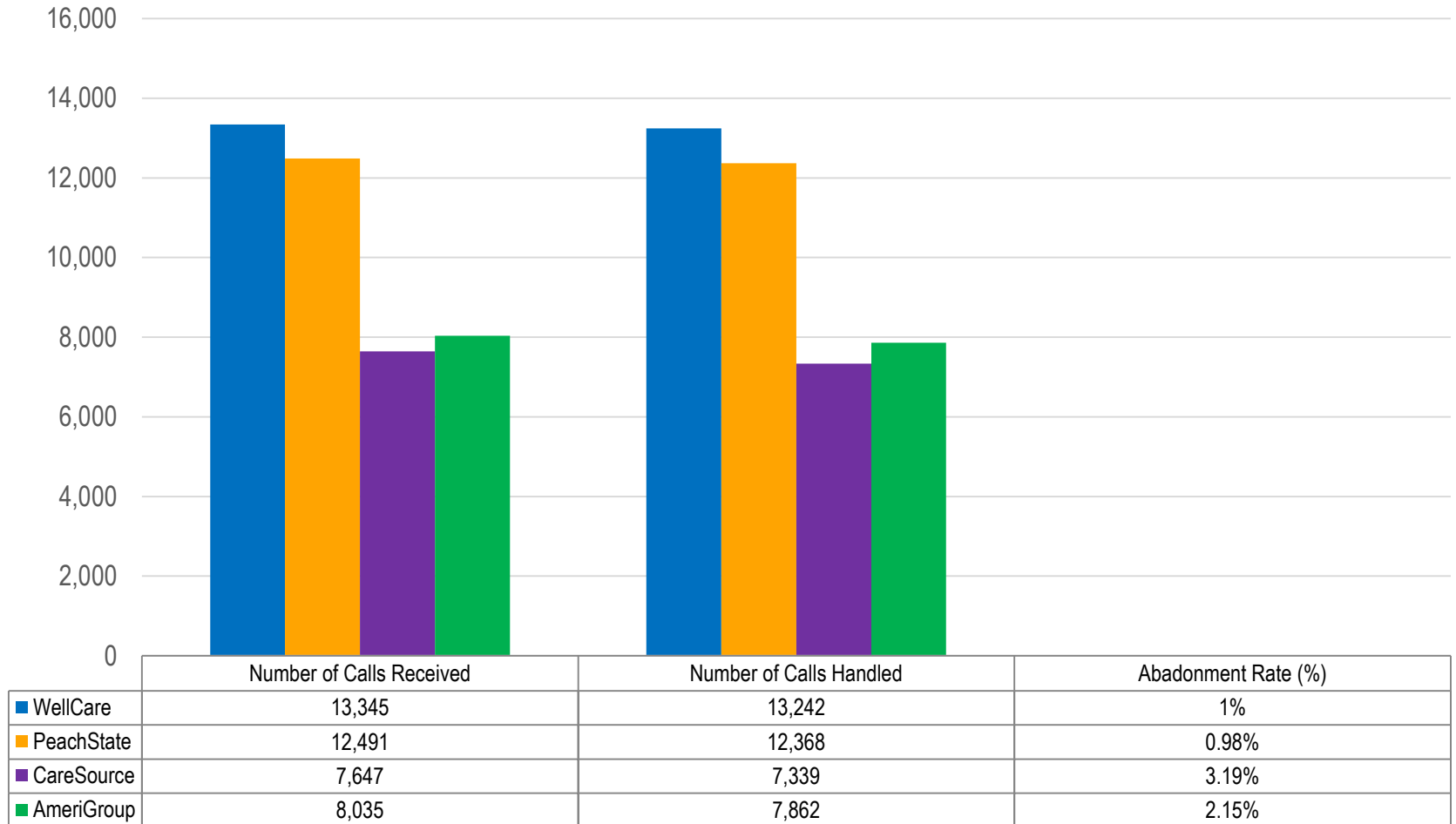
	CVO Applications Submitted	CVO Apps - Aperture - Approved	CVO Apps - Aperture - Denied
■ Recredential	316	452	52
■ Credential	1782	2107	265
■ Total	2098	2559	307



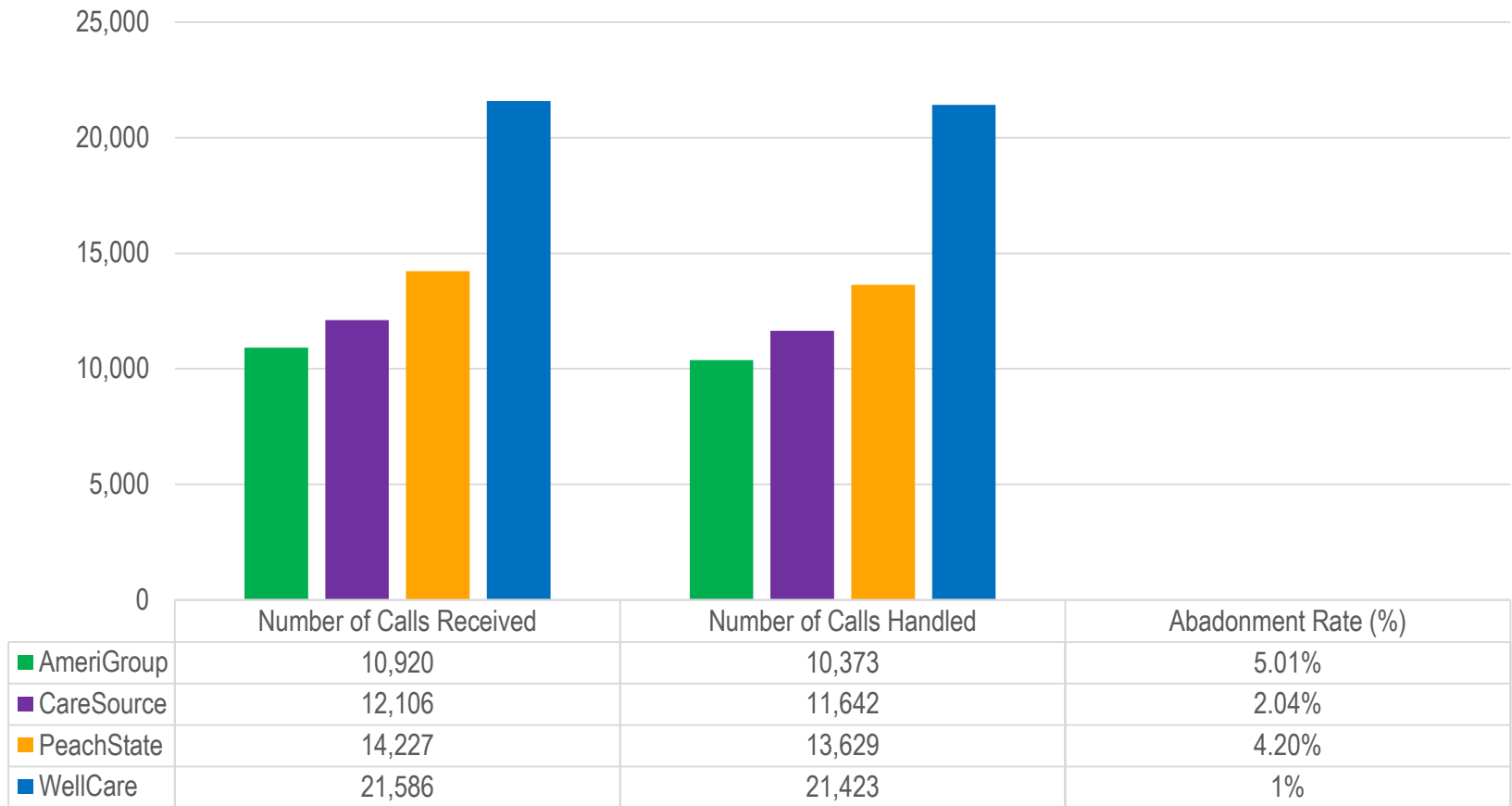
CMO Call Center Statistics

CMO Telephone Internet Provider

(December 2019)



CMO Telephone Internet Member (December 2019)



■ AmeriGroup ■ CareSource ■ PeachState ■ WellCare

