



GEORGIA DEPARTMENT
OF COMMUNITY HEALTH

CMO Flash Report

April 2021





Mission

The mission of the Department of Community Health is to provide access to affordable, quality health care to Georgians through effective planning, purchasing, and oversight.

We are dedicated to A Healthy Georgia.

Georgia Families (GF)

- For information about Georgia Families Members can visit www.georgia-families.com or call 888-423-6765.
- The four CMOs toll-free numbers for health care providers to learn more about enrollment with Georgia Families are provided below:



800-249-0442
NCQA - Commendable



855-202-0729
NCQA - Interim



866-874-0633
NCQA - Commendable



1-866-231-1821
NCQA -
Commendable

CMO Enrollment

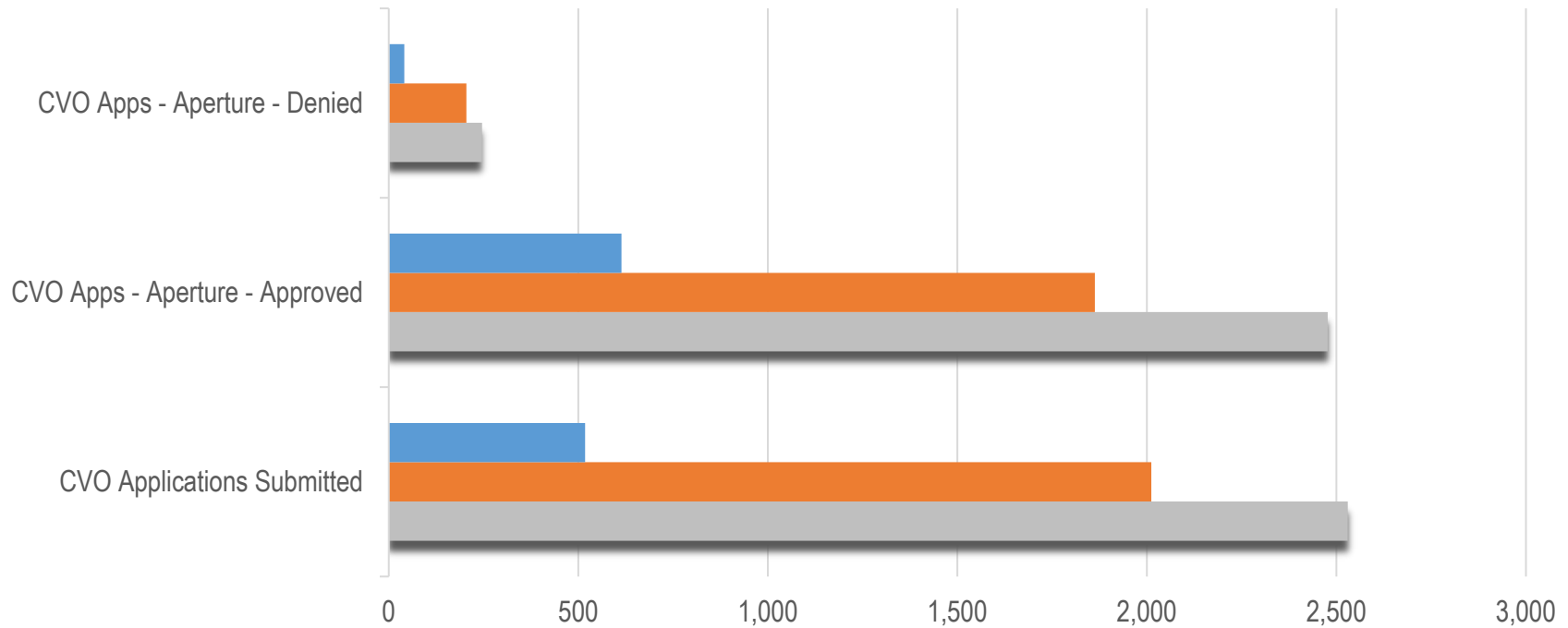
Georgia Families Membership by Region (April 2021)

Region	AmeriGroup	CareSource	PeachState	WellCare	Total Members
Atlanta	255,270	165,210	257,509	232,153	910,142
Central	30,412	39,103	59,241	70,180	198,936
East	32,285	15,792	11,484	35,738	95,299
North	71,126	49,518	29,025	76,749	226,418
Southeast	45,544	35,461	23,527	61,619	166,151
Southwest	21,788	23,242	76,233	34,562	155,825
Grand Total	456,425	329,326	457,019	511,001	1,752,771



Credentialing Verification Organization (CVO) (Aperture)

April 2021



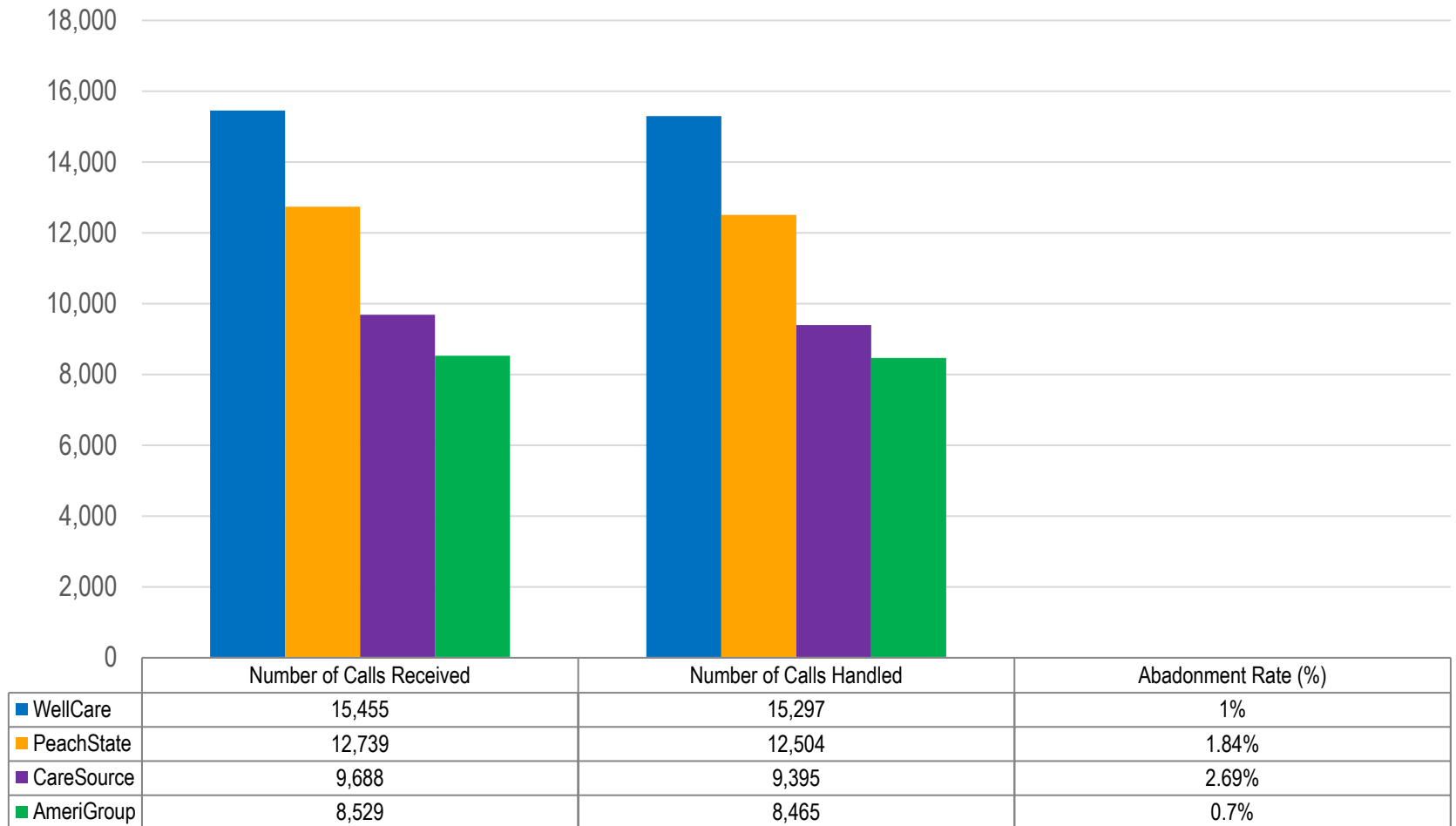
	CVO Applications Submitted	CVO Apps - Aperture - Approved	CVO Apps - Aperture - Denied
■ Recredential	518	614	41
■ Credential	2,012	1,863	205
■ Total	2,530	2,477	246



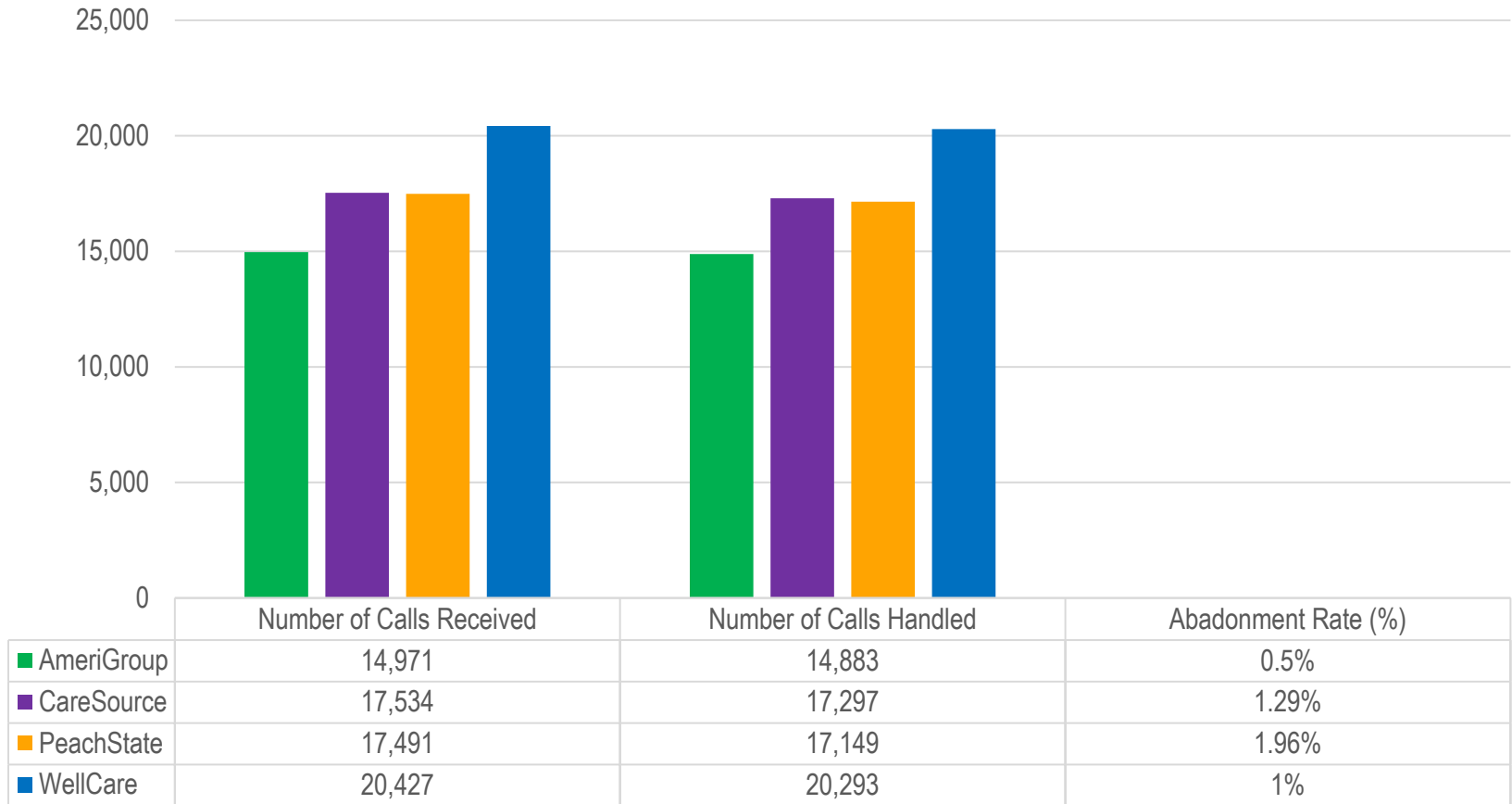


CMO Call Center Statistics

CMO Telephone Internet Provider (April 2021)



CMO Telephone Internet Member (April 2021)



■ AmeriGroup ■ CareSource ■ PeachState ■ WellCare

