



GEORGIA DEPARTMENT  
OF COMMUNITY HEALTH

# CMO Flash Report November 2021





# Mission

The mission of the Department of Community Health is to provide access to affordable, quality health care to Georgians through effective planning, purchasing, and oversight.

*We are dedicated to A Healthy Georgia.*

# Georgia Families (GF)

- For information about Georgia Families Members can visit [www.georgia-families.com](http://www.georgia-families.com) or call 888-423-6765.
- The four CMOs toll-free numbers for health care providers to learn more about enrollment with Georgia Families are provided below:



800-249-0442  
NCQA - Commendable



855-202-0729  
NCQA - Interim



866-874-0633  
NCQA - Commendable



1-866-231-1821  
NCQA -  
Commendable

# CMO Enrollment

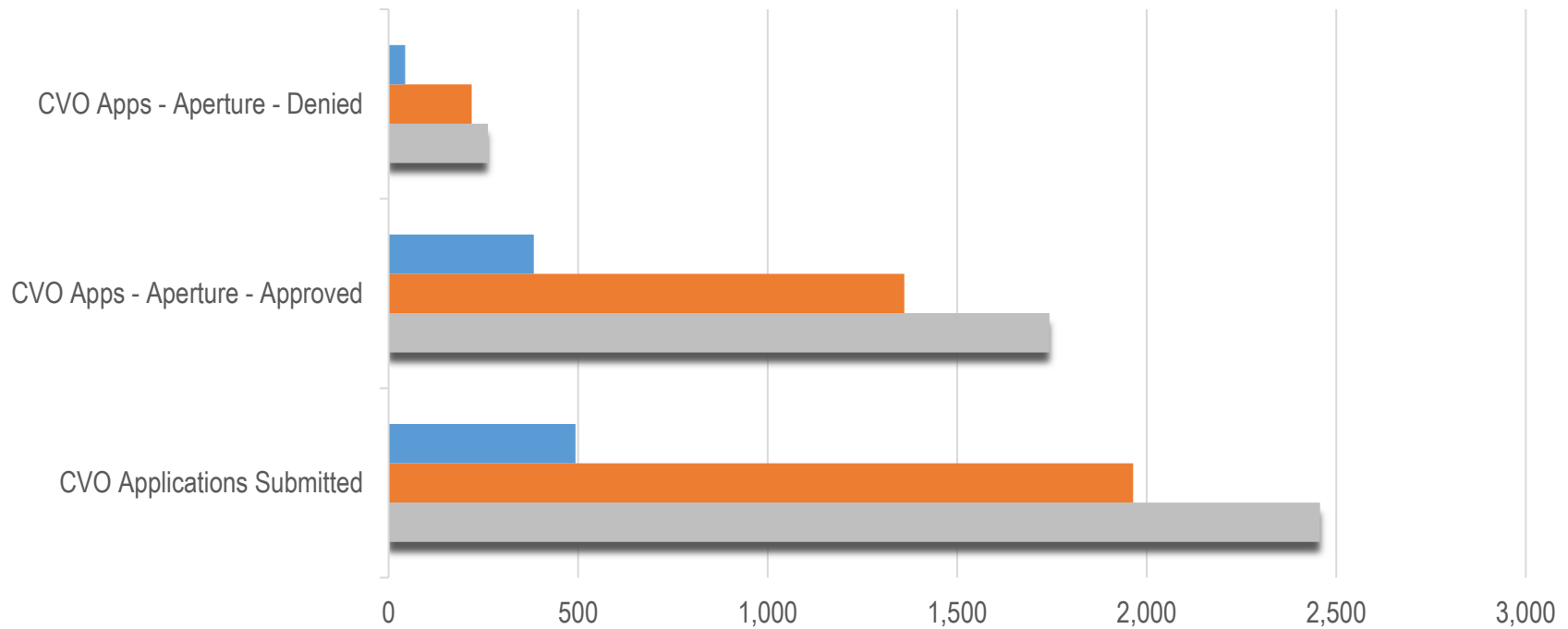
## Georgia Families Membership by Region ( November 2021)

Region	AmeriGroup	CareSource	PeachState	Total Members
Atlanta	284,527	197,221	490,596	972,344
Central	34,779	44,716	131,192	210,687
East	36,427	18,247	46,210	100,884
North	82,742	58,725	99,036	240,503
Southeast	51,504	44,619	81,116	177,239
Southwest	24,328	25,754	113,221	163,303
Grand Total	514,307	389,282	961,371	1,864,960



# Credentialing Verification Organization (CVO) (Aperture)

November 2021

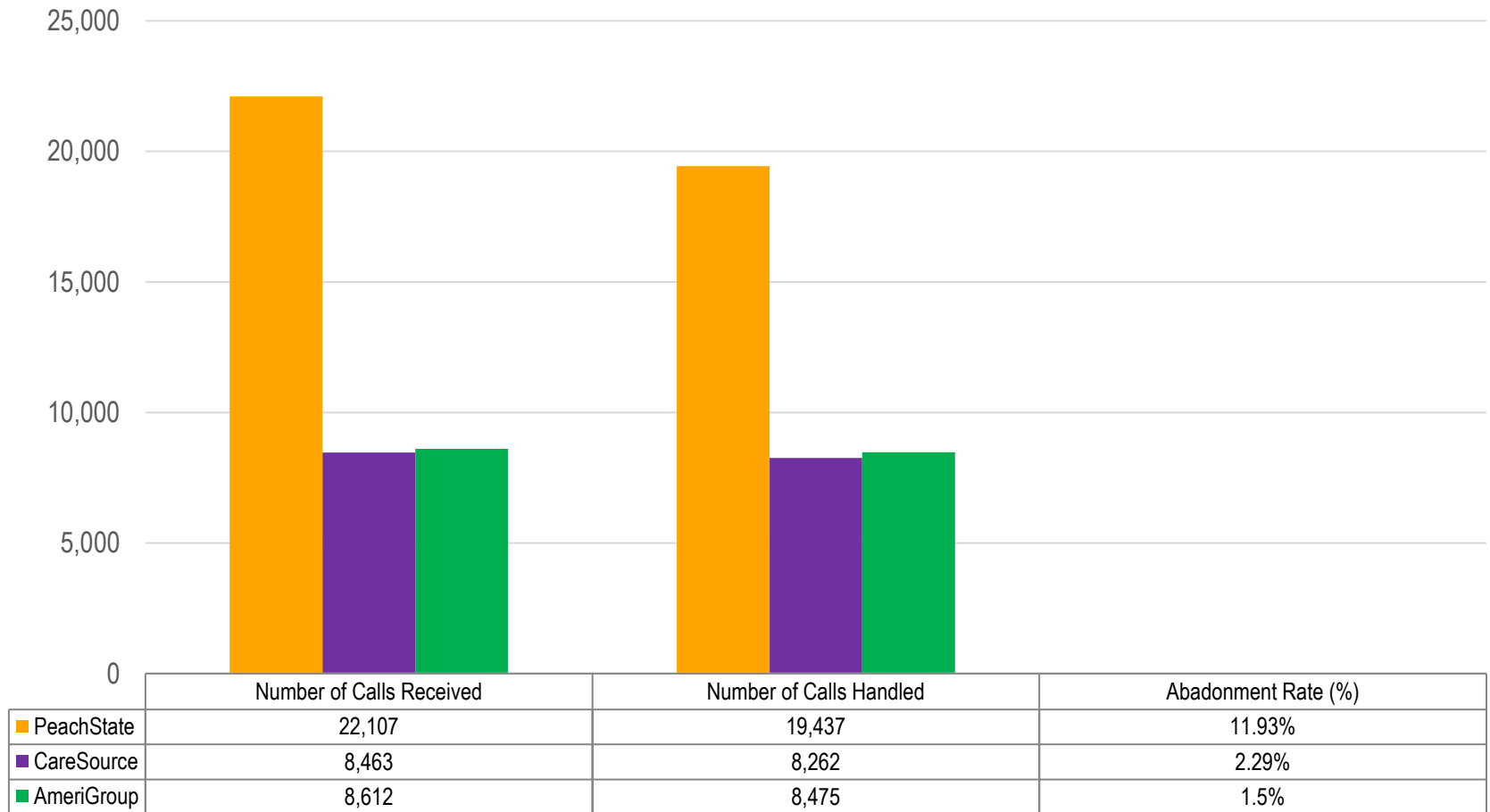


	CVO Applications Submitted	CVO Apps - Aperture - Approved	CVO Apps - Aperture - Denied
■ Recredential	493	383	43
■ Credential	1,964	1,360	219
■ Total	2,457	1,743	262

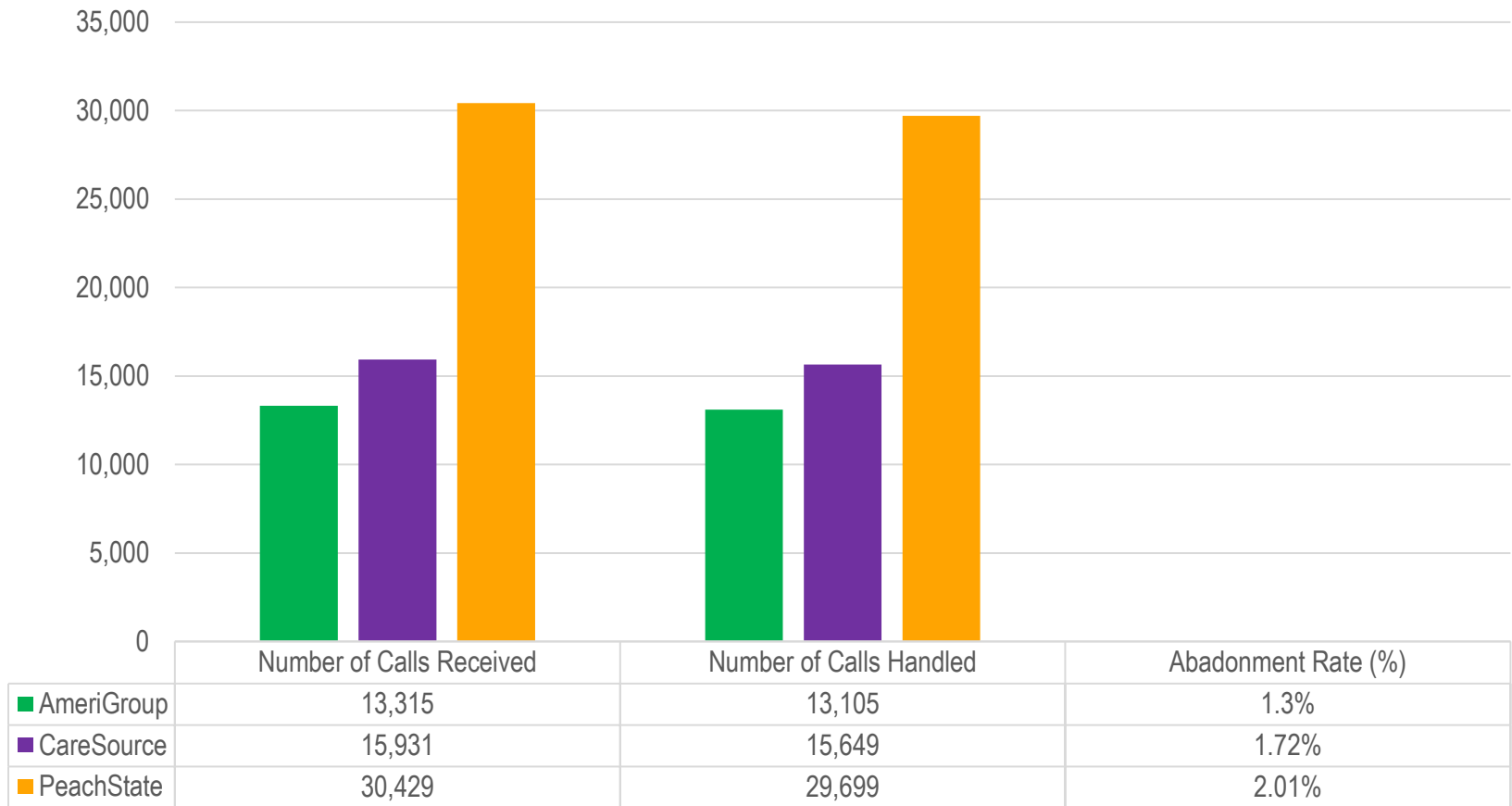


# CMO Call Center Statistics

# CMO Telephone Internet Provider ( November 2021)



# CMO Telephone Internet Member ( November 2021 )



■ AmeriGroup ■ CareSource ■ PeachState

