



GEORGIA DEPARTMENT
OF COMMUNITY HEALTH

CMO Flash Report October 2021





Mission

The mission of the Department of Community Health is to provide access to affordable, quality health care to Georgians through effective planning, purchasing, and oversight.

We are dedicated to A Healthy Georgia.

Georgia Families (GF)

- For information about Georgia Families Members can visit www.georgia-families.com or call 888-423-6765.
- The four CMOs toll-free numbers for health care providers to learn more about enrollment with Georgia Families are provided below:



800-249-0442
NCQA - Commendable



855-202-0729
NCQA - Interim



866-874-0633
NCQA - Commendable



1-866-231-1821
NCQA -
Commendable

CMO Enrollment

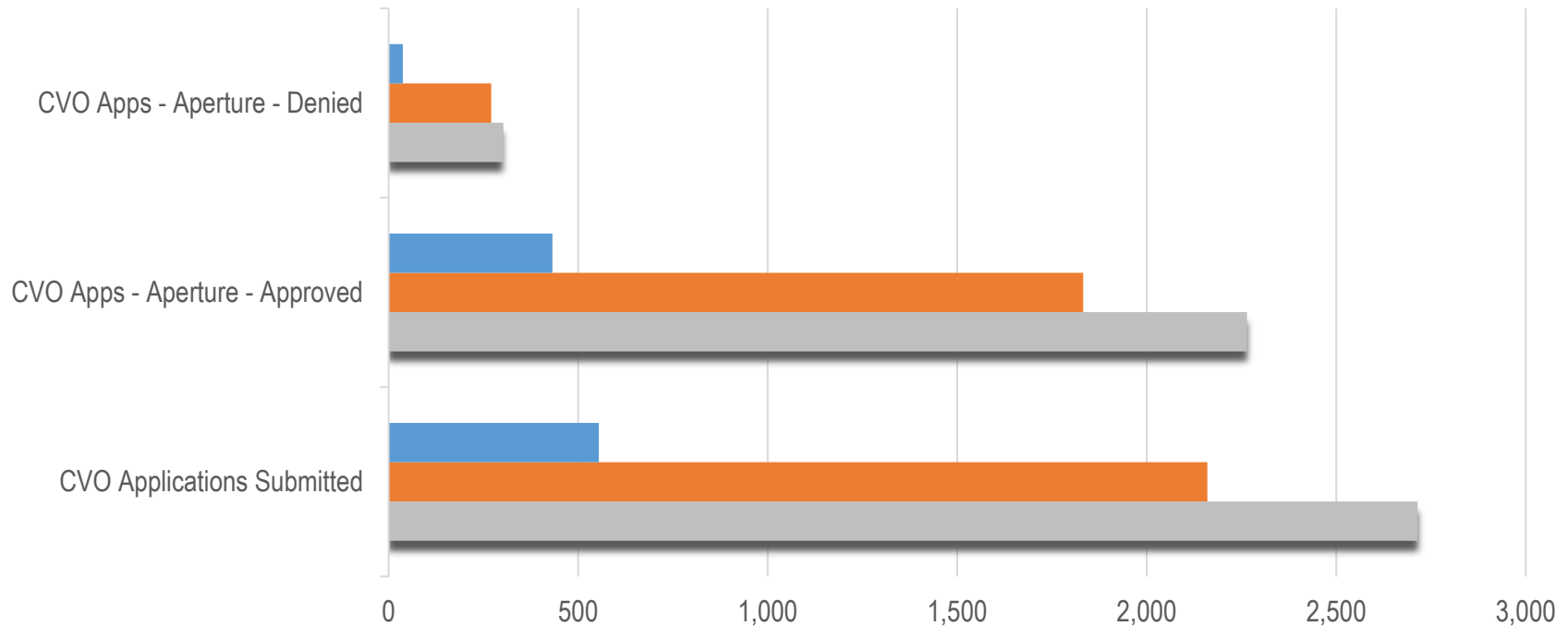
Georgia Families Membership by Region (October 2021)

Region	AmeriGroup	CareSource	PeachState	Total Members
Atlanta	281,572	194,400	487,660	963,632
Central	34,288	44,222	130,641	209,151
East	36,078	18,071	45,952	100,101
North	82,059	58,102	98,512	238,673
Southeast	51,085	44,137	80,640	175,862
Southwest	24,051	25,480	112,859	162,390
Grand Total	509,133	384,412	956,264	1,849,809



Credentialing Verification Organization (CVO) (Aperture)

October 2021

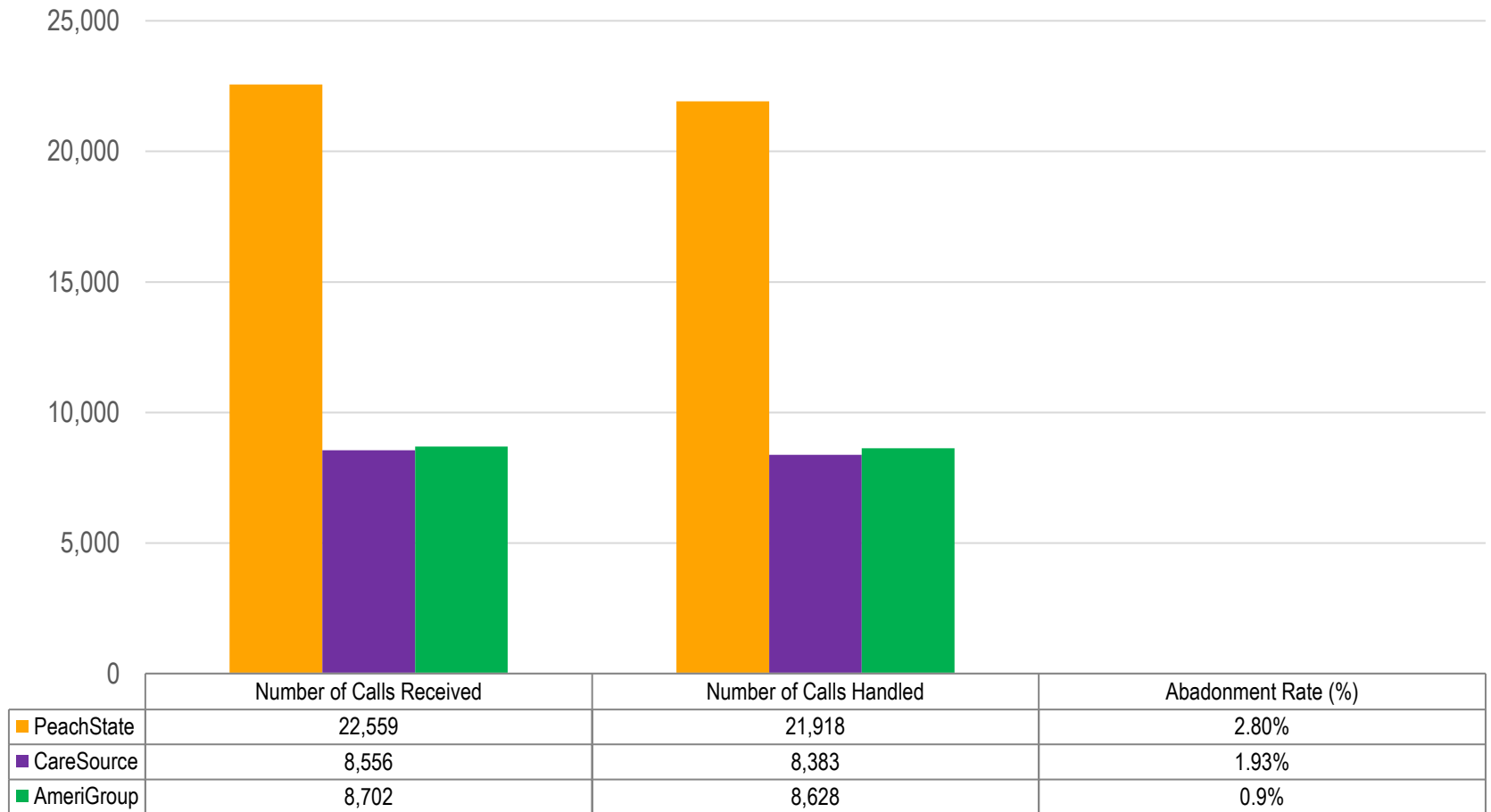


	CVO Applications Submitted	CVO Apps - Aperture - Approved	CVO Apps - Aperture - Denied
■ Recredential	554	432	37
■ Credential	2,160	1,832	270
■ Total	2,714	2,264	302

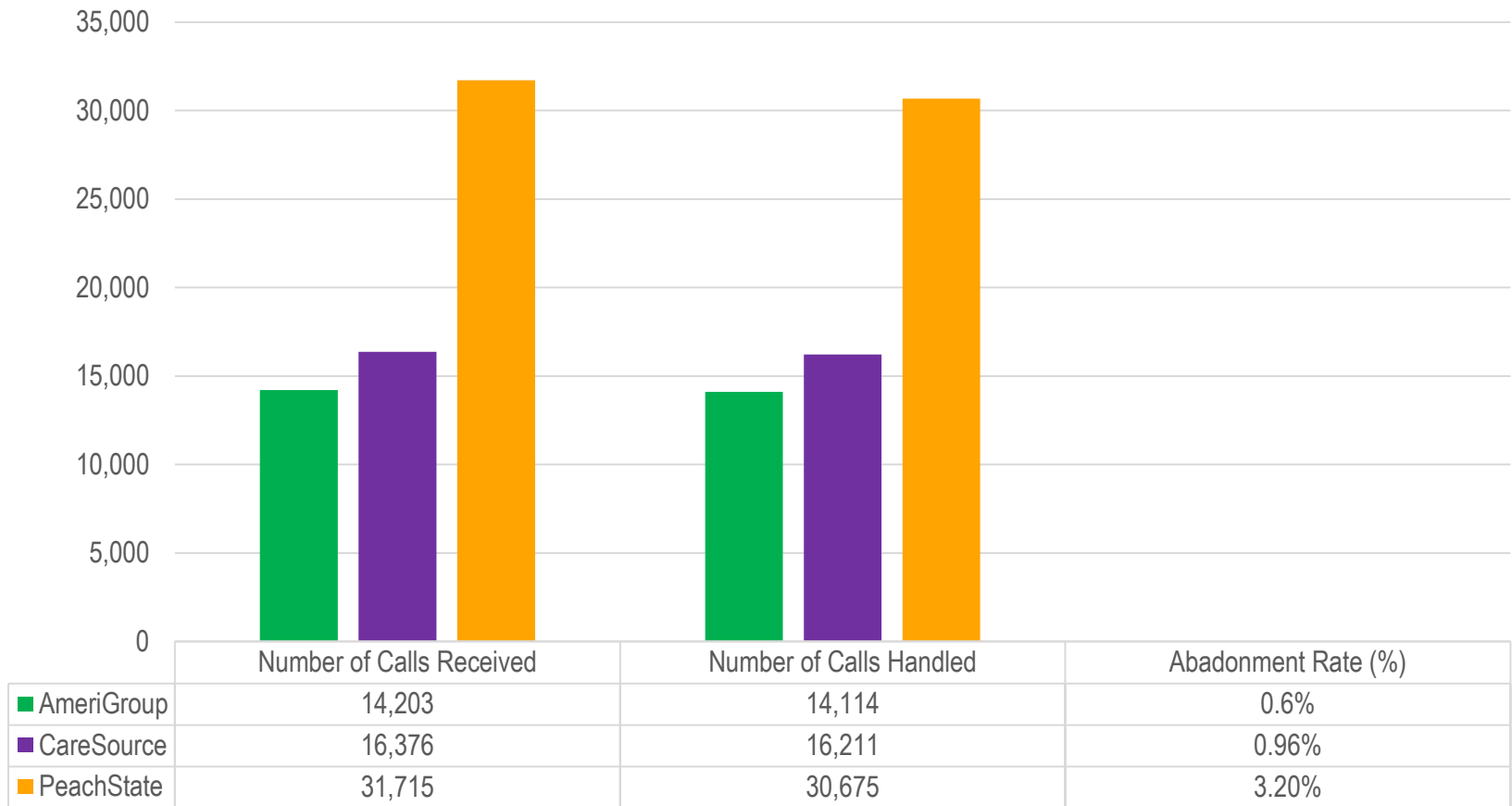


CMO Call Center Statistics

CMO Telephone Internet Provider (October 2021)



CMO Telephone Internet Member (October 2021)



■ AmeriGroup ■ CareSource ■ PeachState

