



GEORGIA DEPARTMENT  
OF COMMUNITY HEALTH

# CMO Flash Report August 2020





# Mission

The mission of the Department of Community Health is to provide access to affordable, quality health care to Georgians through effective planning, purchasing, and oversight.

*We are dedicated to A Healthy Georgia.*

# Georgia Families (GF)

- For information about Georgia Families Members can visit [www.georgia-families.com](http://www.georgia-families.com) or call 888-423-6765.
- The four CMOs toll-free numbers for health care providers to learn more about enrollment with Georgia Families are provided below:



800-249-0442  
NCQA - Commendable



855-202-0729  
NCQA - Interim



866-874-0633  
NCQA - Commendable



1-866-231-1821  
NCQA -  
Commendable

# CMO Enrollment

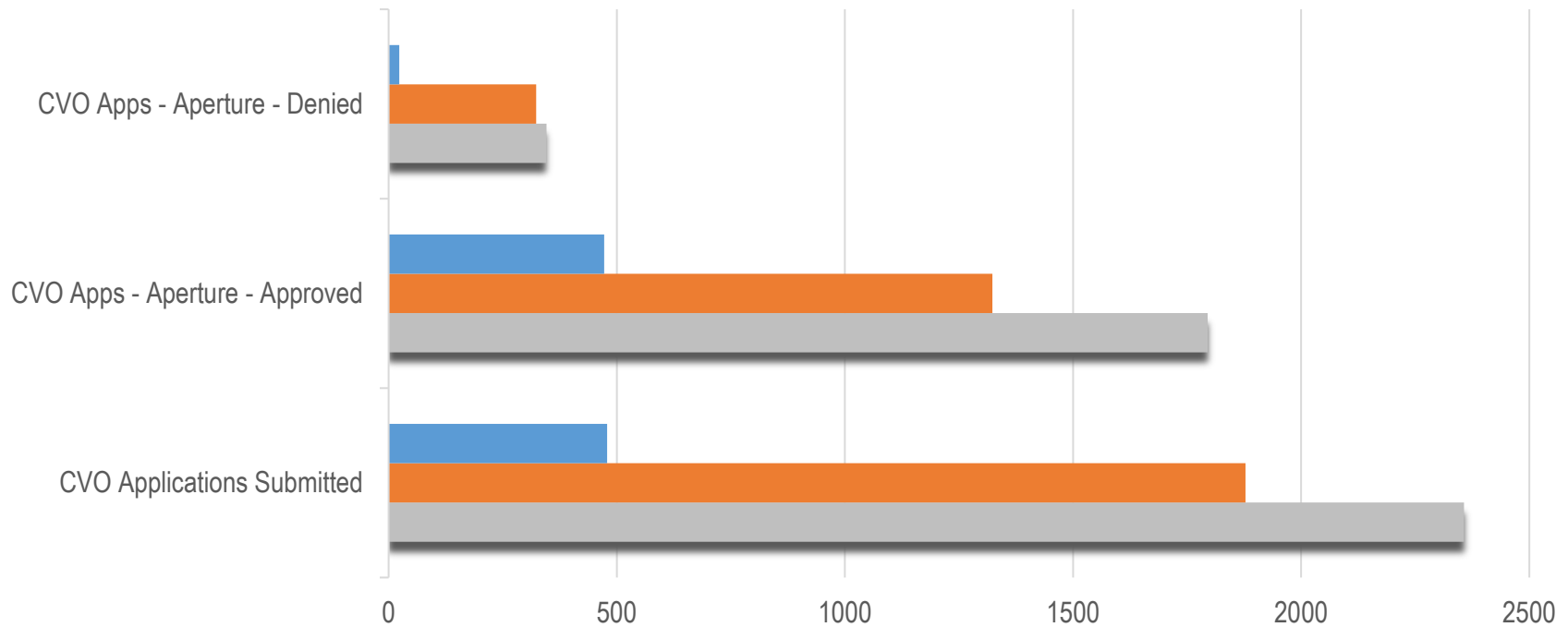
## Georgia Families Membership by Region (August 2020)

Region	AmeriGroup	CareSource	PeachState	WellCare	Total Members
Atlanta	223,678	136,207	225,847	228,176	813,908
Central	25,717	34,021	52,609	68,753	181,100
East	28,790	13,860	9,211	35,176	87,037
North	63,375	43,041	23,497	75,389	205,302
Southeast	40,448	29,910	18,582	61,056	149,996
Southwest	18,730	20,334	70,992	34,027	144,083
<b>Grand Total</b>	<b>400,738</b>	<b>277,373</b>	<b>400,738</b>	<b>502,577</b>	<b>1,581,426</b>



# Credentialing Verification Organization (CVO) (Aperture)

August 2020



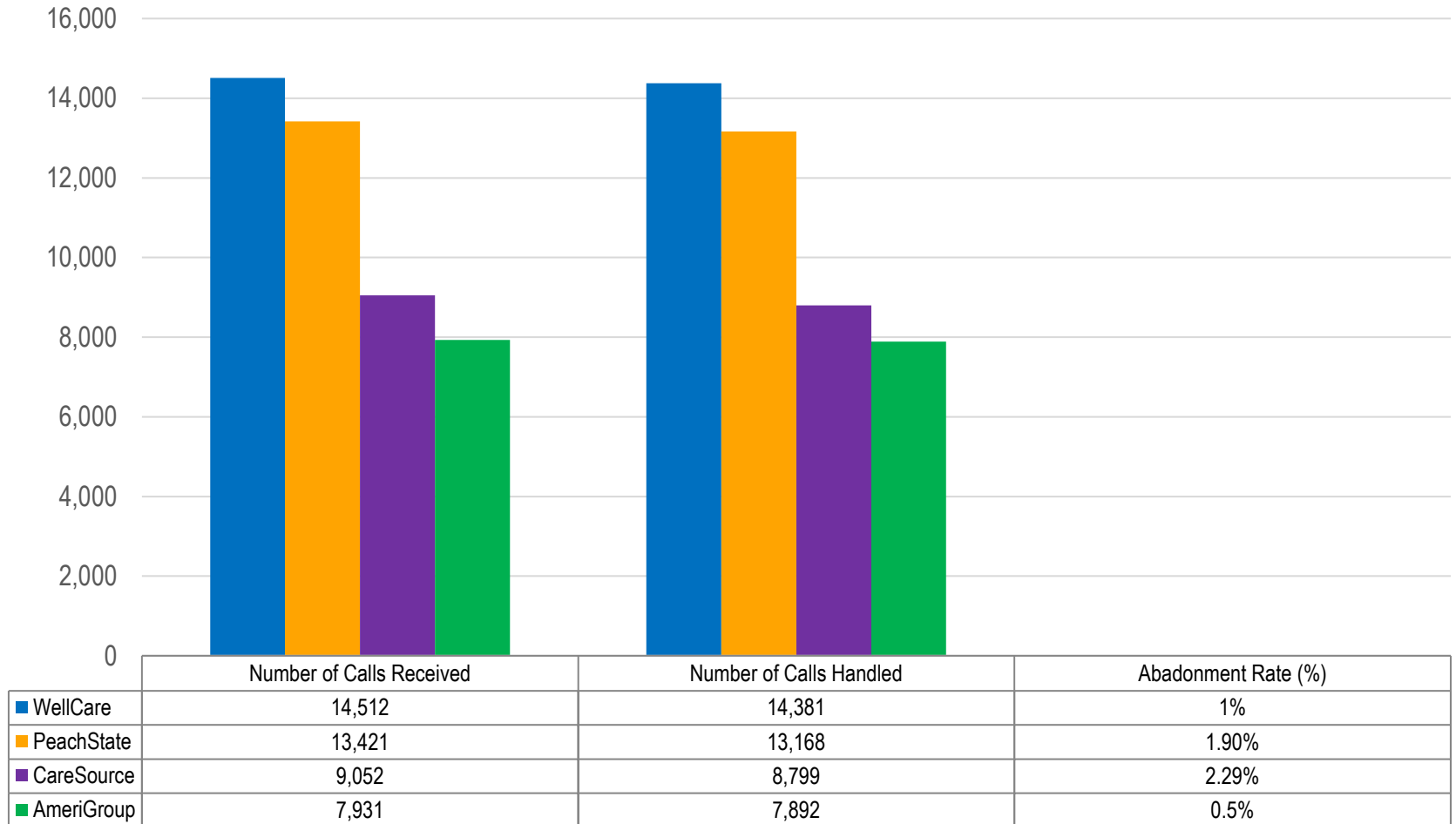
	CVO Applications Submitted	CVO Apps - Aperture - Approved	CVO Apps - Aperture - Denied
■ Recredentialing	479	472	23
■ Credentialing	1878	1323	323
■ Total	2357	1795	346



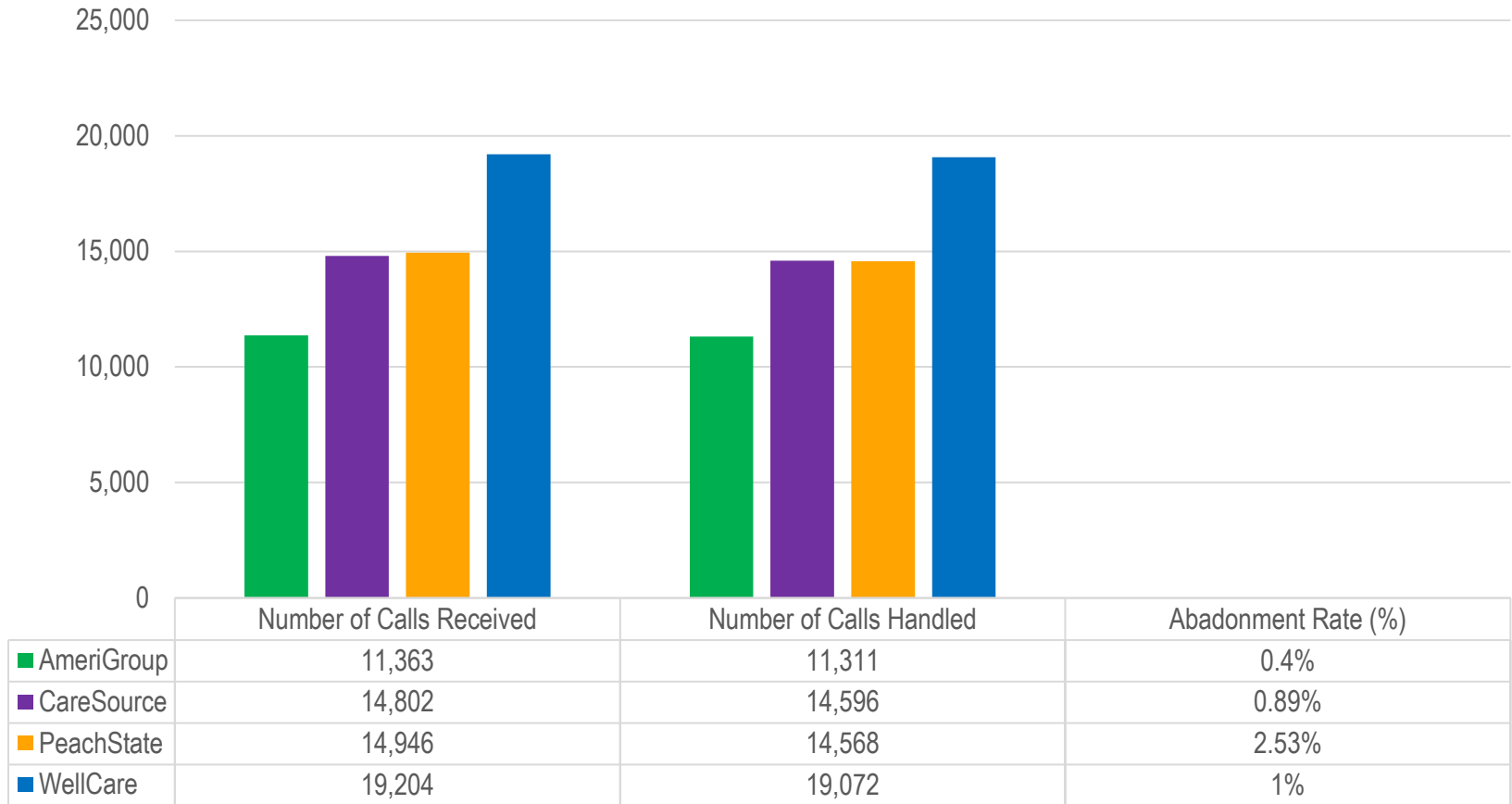
# CMO Call Center Statistics

# CMO Telephone Internet Provider

## (August 2020)



# CMO Telephone Internet Member (August 2020)



■ AmeriGroup ■ CareSource ■ PeachState ■ WellCare

