



GEORGIA DEPARTMENT
OF COMMUNITY HEALTH

CMO Flash Report

May 2020





Mission

The mission of the Department of Community Health is to provide access to affordable, quality health care to Georgians through effective planning, purchasing, and oversight.

We are dedicated to A Healthy Georgia.

Georgia Families (GF)

- For information about Georgia Families Members can visit www.georgia-families.com or call 888-423-6765.
- The four CMOs toll-free numbers for health care providers to learn more about enrollment with Georgia Families are provided below:



800-249-0442
NCQA - Commendable



855-202-0729
NCQA - Interim



866-874-0633
NCQA - Commendable



1-866-231-1821
NCQA -
Commendable

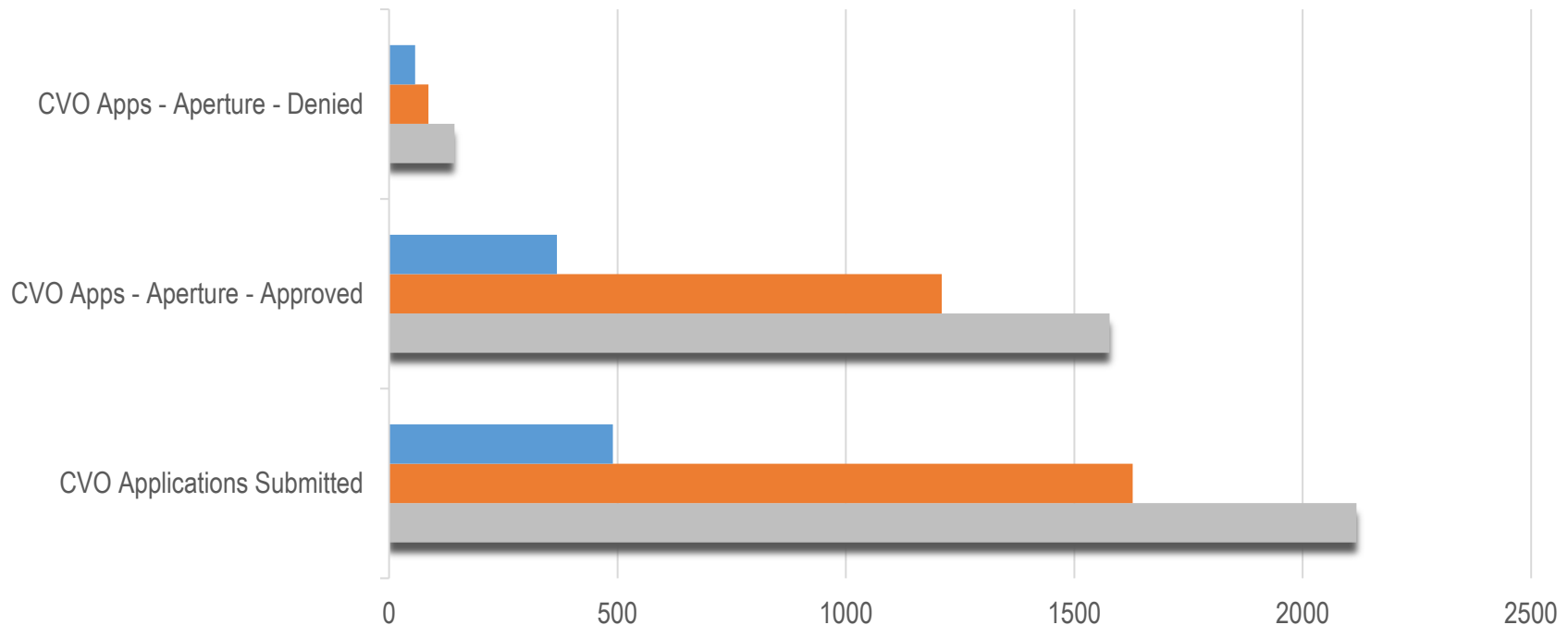
CMO Enrollment

Georgia Families Membership by Region (May 2020)

Region	AmeriGroup	CareSource	PeachState	WellCare	Total Members
Atlanta	206,636	120,631	208,784	217,659	753,710
Central	23,188	31,341	48,724	66,698	169,951
East	26,757	12,693	7,859	34,040	81,349
North	58,665	39,404	20,787	73,256	192,112
Southeast	37,368	26,993	16,089	59,435	139,885
Southwest	17,156	18,764	67,339	32,841	136,100
Grand Total	369,770	249,826	369,582	483,929	1,473,107

Credentialing Verification Organization (CVO) (Aperture)

May 2020



	CVO Applications Submitted	CVO Apps - Aperture - Approved	CVO Apps - Aperture - Denied
■ Recredential	490	367	57
■ Credential	1628	1210	86
■ Total	2118	1577	143

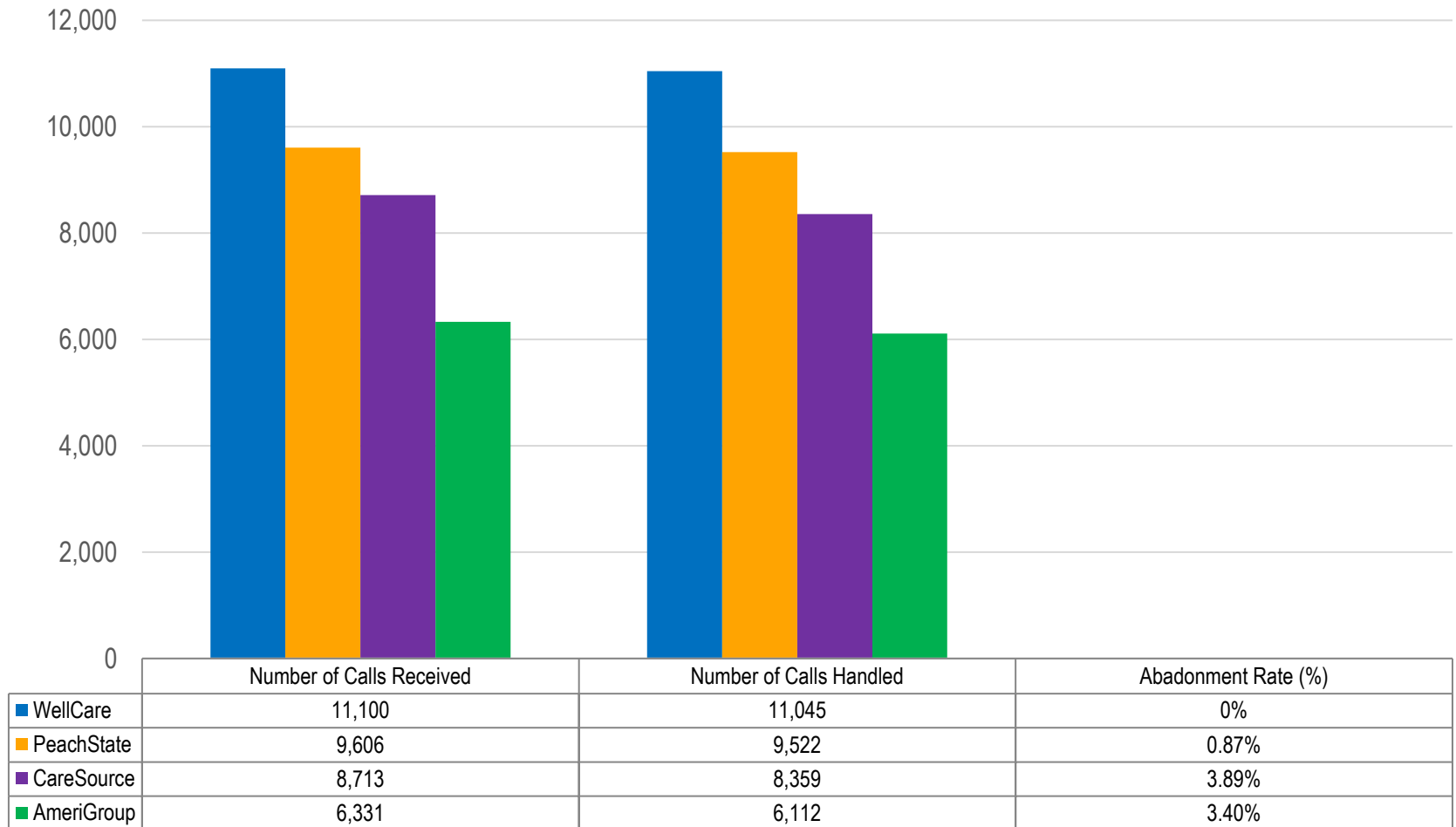




CMO Call Center Statistics

CMO Telephone Internet Provider

(May 2020)



CMO Telephone Internet Member (May 2020)

