



GEORGIA DEPARTMENT
OF COMMUNITY HEALTH

CMO Flash Report October 2020





Mission

The mission of the Department of Community Health is to provide access to affordable, quality health care to Georgians through effective planning, purchasing, and oversight.

We are dedicated to A Healthy Georgia.

Georgia Families (GF)

- For information about Georgia Families Members can visit www.georgia-families.com or call 888-423-6765.
- The four CMOs toll-free numbers for health care providers to learn more about enrollment with Georgia Families are provided below:



800-249-0442
NCQA - Commendable



855-202-0729
NCQA - Interim



866-874-0633
NCQA - Commendable



1-866-231-1821
NCQA -
Commendable



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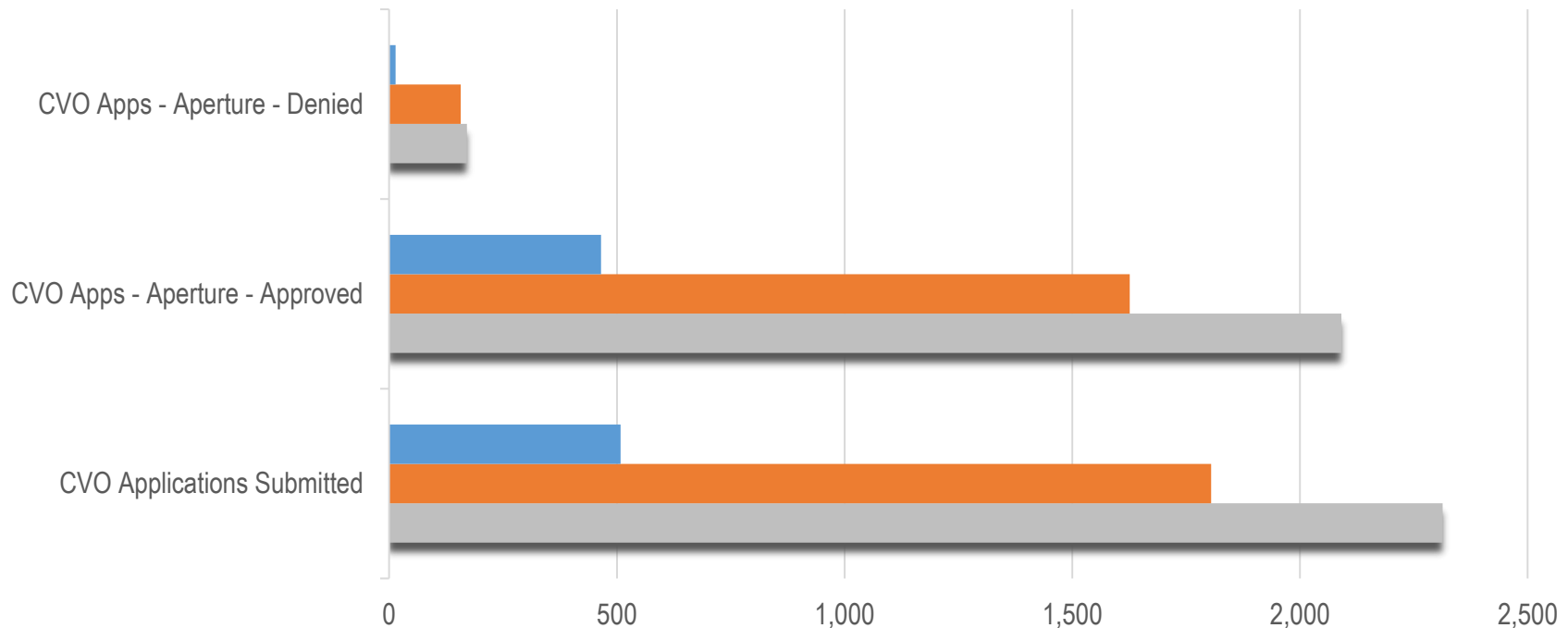
CMO Enrollment

Georgia Families Membership by Region (October 2020)

Region	AmeriGroup	CareSource	PeachState	WellCare	Total Members
Atlanta	232,748	144,151	234,635	231,393	842,927
Central	27,047	35,540	54,579	69,641	186,807
East	29,857	14,482	9,763	35,581	89,683
North	65,638	44,965	24,990	76,202	211,795
Southeast	41,908	31,334	19,861	61,716	154,819
Southwest	19,599	21,184	72,659	34,446	147,888
Grand Total	416,797	291,656	416,487	508,979	1,633,919

Credentialing Verification Organization (CVO) (Aperture)

October 2020



	CVO Applications Submitted	CVO Apps - Aperture - Approved	CVO Apps - Aperture - Denied
Recredential	508	465	14
Credential	1805	1626	157
Total	2,313	2,091	171

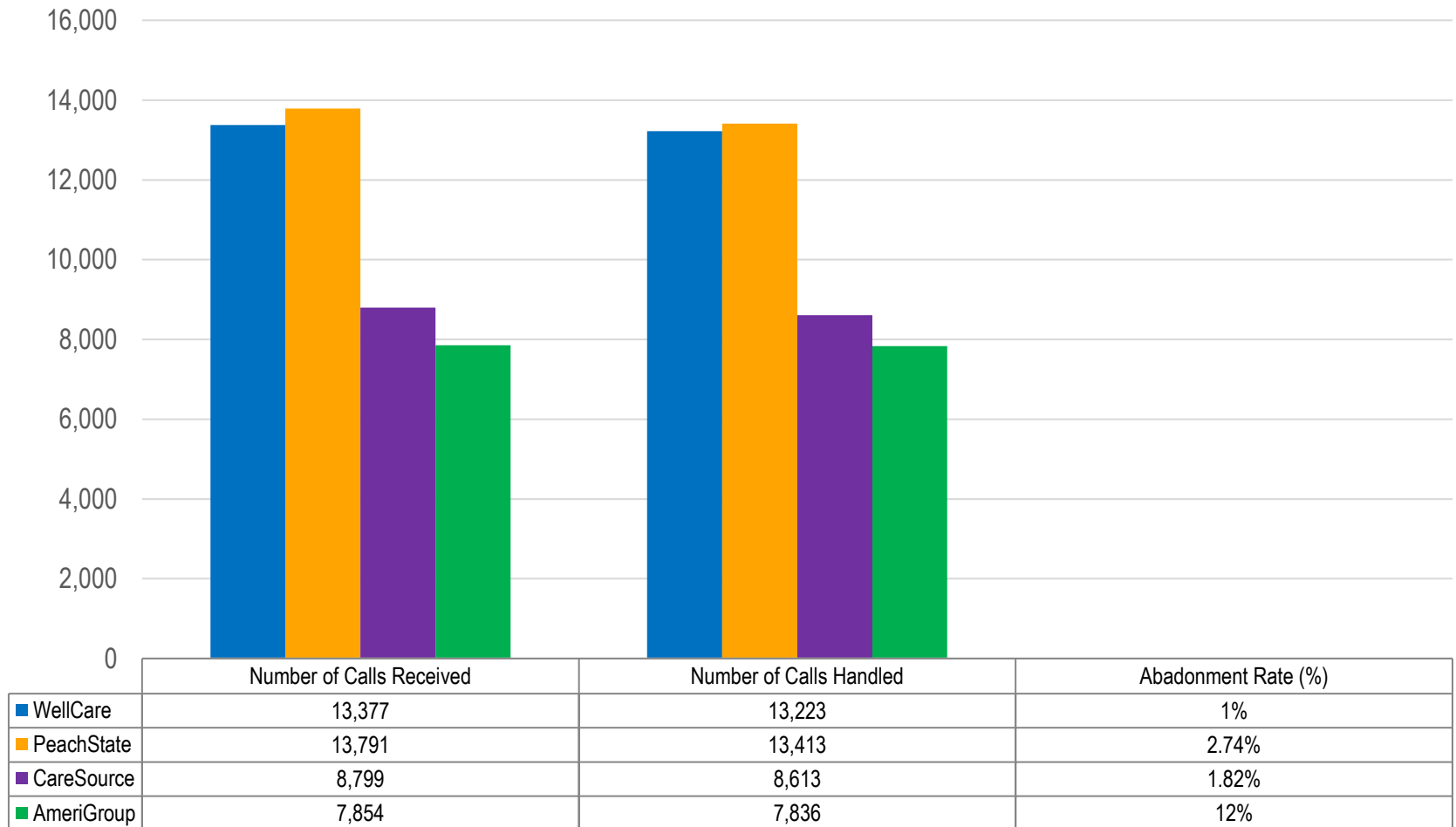




CMO Call Center Statistics

CMO Telephone Internet Provider

(October 2020)



CMO Telephone Internet Member (October 2020)

