Department of Community Health
Electronic Visit Verification (EVV)

Presented to: EVV Public Forum Attendees

Presented by: Policy and Provider Services

Division of Medicaid

Mission

The Georgia Department of Community Health

We will provide Georgians with access to
affordable, quality health care through
effective planning, purchasing and oversight.

We are dedicated to A Healthy Georgia.

Presentation Points

- DCH Communications Resources
- Tellus EVV Mobile Application
- Question and Answer (Q&A)

Communication Resources

Communication Tools:

- https://medicaid.georgia.gov/georgia-electronic-visit-verification

- evv.medicaid@dch.ga.gov *(email address for EVV inquiries)*

- Published Power Point Presentations (PPTs)

- Flyers & Announcements *(emailed / mailed)*

- Member & Provider Readiness Surveys

- Frequently Asked Questions (FAQs)

- Quick Reference Guides (QRGs)

Georgia Department of Community Health

Electronic Visit Verification

Tellus EVV Mobile Application

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Tellus EVV Mobile Application

❖ Works on smart phones and tablets

  ❖ Technology specifications document available on the Provider Page of the DCH EVV Website

❖ Download from Google Play or Apple Store

❖ Offline mode allows visits to be completed when cell or Wi-Fi is not available

❖ GPS snapshot at start and end of a visit. DCH and Tellus do not track or record any location information outside these times.

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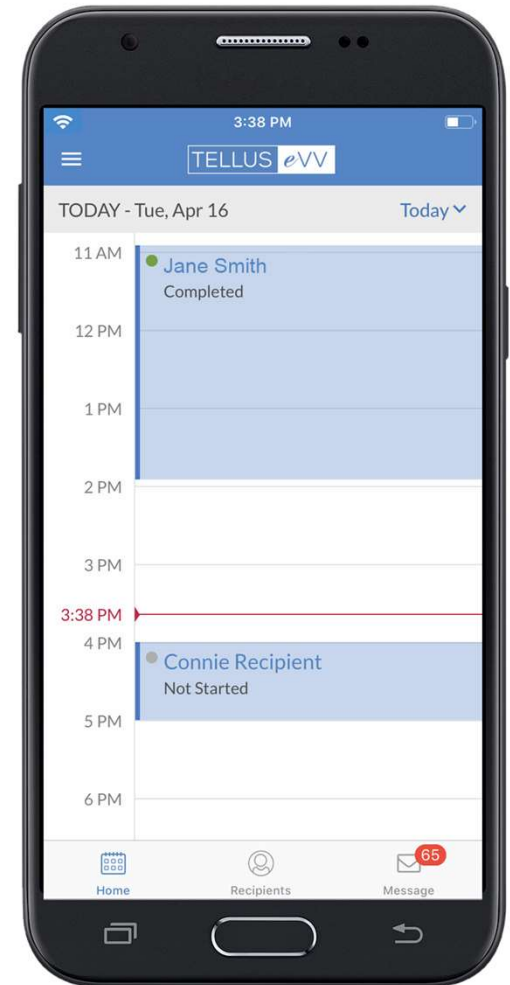
Tellus EVV Mobile Application
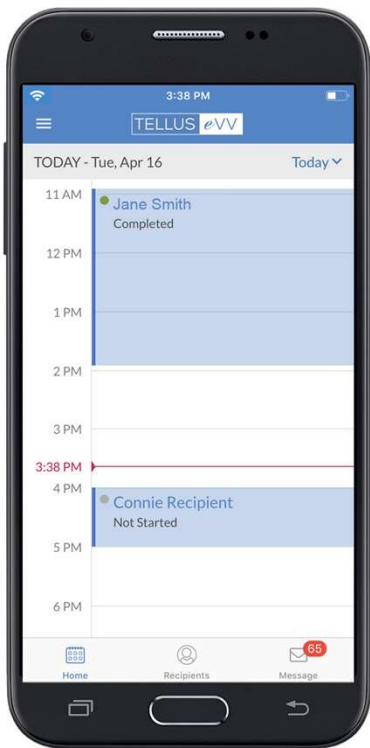
Calendar **Check In** **Check Off** **Check Out** **Confirm**
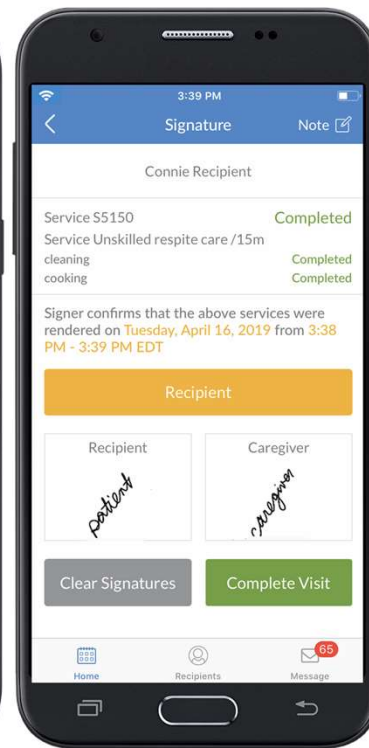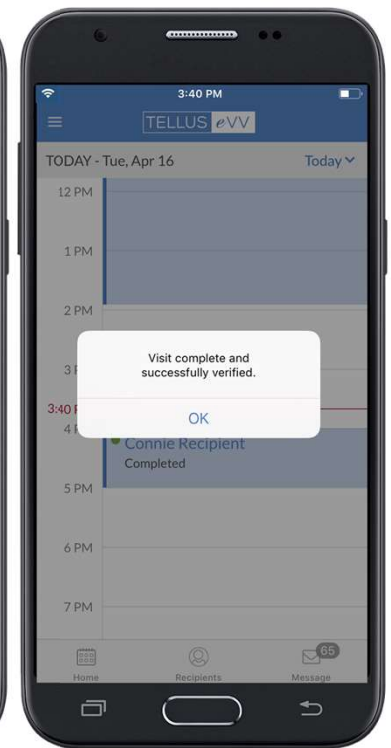
Advantages of Mobile Application

✓ Community based services – visits can be started and/or ended at any location

✓ Signatures captured for recipient/family member/guardian and caregiver

✓ Schedules downloaded when created by agency / fiscal agent

✓ Schedule new visit by caregiver via mobile app

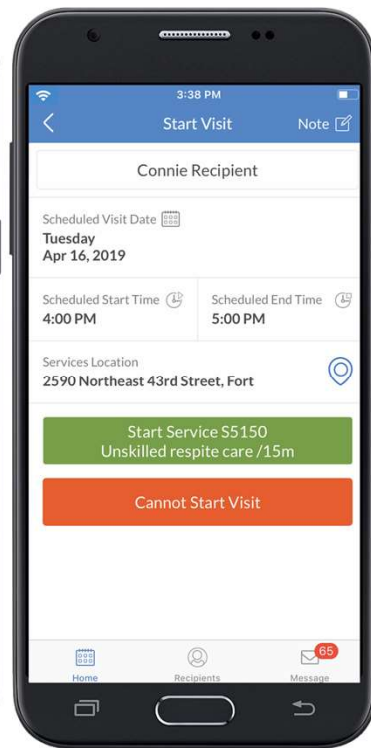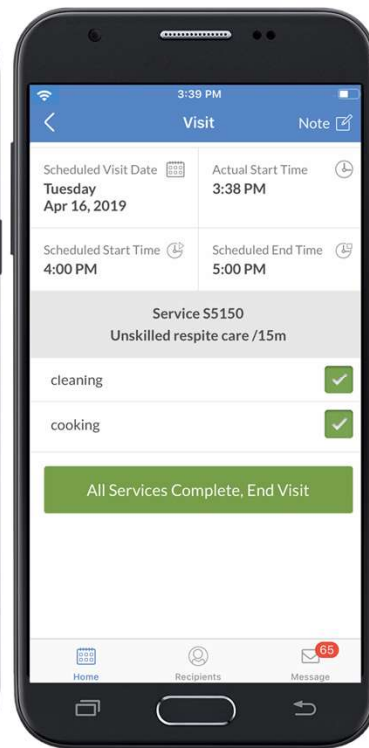✓ Services and tasks to be performed are visible

✓ HIPAA Secure Messaging between caregiver and agency / fiscal agent

✓ Visit timer to remind caregiver the length of the current visit

✓ Visit Notes – ability to alert admin

✓ Visit history

✓ Documents can be available – example: DNR

✓ Recipient phone and emergency contact information

✓ Directions to visit location via Google Maps

Mobile Application Demonstration

Mobile Application Next Steps

For 2020:

- No immediate mobile app next steps

Do NOT download and register in the Tellus mobile app before Georgia registration begins in 2021. You will be notified when registration is available.

For 2021:

- Attend townhalls for mobile app registration which will take place approximately 30-days prior to Georgia registration opening

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Question and Answer (Q&A)

Please type your questions in the chat box!

Our moderators will read your question aloud.

If we are unable to answer your question today, please email us at
evv.medicaid@dch.ga.gov