Technical Housekeeping

Audio Issues:
• If you can see the display but cannot hear, a dial-in number for audio via a phone is available in the calendar invitation.

Technical Issues:
• If you get disconnected or “bumped” from this WebEx meeting, please try to log back in.
• If logging back in does not work, there is a dial-in number in the calendar invitation.
• If the above options are not working, all townhalls are recorded and will be available on the EVV website within one week following the townhall.

Questions
• Please submit questions in the Q&A function and submit to “everyone”, not “host”.
• Please submit questions to the Q&A section versus the chat section of the WebEx.
Mission
The Georgia Department of Community Health

We will provide Georgians with access to affordable, quality health care through effective planning, purchasing and oversight.

We are dedicated to A Healthy Georgia.
Presentation Points

- DCH Communications Resources
- Tellus EVV Administrative Portal Demo
- Question and Answer (Q&A)
Communication Resources

Communication Tools:

- [https://medicaid.georgia.gov/georgia-electronic-visit-verification](https://medicaid.georgia.gov/georgia-electronic-visit-verification)
- [evv.medicaid@dch.ga.gov](mailto:evv.medicaid@dch.ga.gov) (email address for EVV inquiries)
- Published Power Point Presentations (PPTs)
- Flyers & Announcements (emailed / mailed)
- Member & Provider Readiness Surveys
- Frequently Asked Questions (FAQs)
- Quick Reference Guides (QRGs)
Tellus EVV Solution

MOBILE APP

CREATE VISIT

COMPLETE VISIT

BILLING

ADMIN PORTAL

Create Visit

Complete Visit

Billing

USERS: Caregivers

USERS: Agency admin, scheduler & biller

A platform to improve care, drive efficiency and speed reimbursements
Administrative Portal Demonstration
# Upcoming Townhalls

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<th>Topics</th>
<th>Scheduled Date and Time</th>
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<td>Claims Demonstration</td>
<td>2/4 – 6pm ET</td>
</tr>
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<td></td>
<td>2/5 – 1pm ET</td>
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<tr>
<td>Training Preparation</td>
<td>3/4 – 6pm ET</td>
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<tr>
<td>Topics as needed based on feedback / Open Q&amp;A</td>
<td>April 2021</td>
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<td>Registration</td>
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<td>Topics as needed based on feedback / Open Q&amp;A</td>
<td>August 2021</td>
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**Visit the DCH EVV Events Webpage for registration links**
Question and Answer (Q&A)

Please type your questions in the chat box!
Our moderators will read your question aloud.

If we are unable to answer your question today, please email us at evv.medicaid@dch.ga.gov