

Technical Housekeeping

Audio Issues:

- If you can see the display but cannot hear, a dial-in number for audio via a phone is available in the calendar invitation.

Technical Issues:

- If you get disconnected or “bumped” from this WebEx meeting, please try to log back in.
- If logging back in does not work, there is a dial-in number in the calendar invitation.
- If the above options are not working, all townhalls are recorded and will be available on the EVV website within one week following the townhall.

Questions

- Please submit questions in the Q&A function and submit to “everyone”, not “host”.
- Please submit questions to the Q&A section versus the chat section of the WebEx.



GEORGIA DEPARTMENT
OF COMMUNITY HEALTH

Department of Community Health

Electronic Visit Verification (EVV)



Presented to: EVV Public Forum Attendees

Presented by: Policy and Provider Services

Division of Medicaid



Mission

The Georgia Department of Community Health

We will provide Georgians with access to affordable, quality health care through effective planning, purchasing and oversight.

We are dedicated to A Healthy Georgia.

Presentation Points



- Status Updates and Timelines
- DCH Communications Resources
- Tellus EVV Claims Portal Demo
- Question and Answer (Q&A)

Status Updates and Timeline

- The EVV implementation is on schedule.
- Third-party EVV vendor outreach and onboarding has begun.
- You will be hearing more about training soon!

March 2021	April 1, 2021	May 2021	July 1, 2021
Provider Training Opens	System Ready Initial Training Complete Ongoing Support Provided	Recruitment Campaign System Refinement	EVV Mandatory for Claims Processing

Communication Resources

Communication Tools:

- <https://medicaid.georgia.gov/georgia-electronic-visit-verification>
- evv.medicaid@dch.ga.gov (email address for EVV inquiries)
- Published Power Point Presentations (PPTs)
- Flyers & Announcements (emailed / mailed)
- Member & Provider Readiness Surveys
- Frequently Asked Questions (FAQs)
- Quick Reference Guides (QRGs)



GEORGIA DEPARTMENT
OF COMMUNITY HEALTH

Programs

- Adults
- Elderly
- Disabled
- Families and Children
- All Medicaid Members
- Third Party Liability

EVV Third-Party Information

The Department of Community Health (DCH) has created a variety of materials to support third-party vendor integration with the State EVV solution, operated by Telus. In order to ensure compliance with Federally-mandated EVV requirements and a smooth implementation, DCH requests that third-party vendors work closely with DCH and Telus. We will be adding new information to the website regularly. Check back often for updates!

Third Party Vendor Attestation

Georgia DCH has selected Telus, www.telus.com, as the State selected EVV system and is making this system available at no cost to you. DCH allows providers to select their own EVV system or continue using their current EVV systems however the provider is responsible for any costs associated with using the alternate EVV system.

It is the provider's responsibility to ensure their selected EVV system meets both DCH and the 21st Century Cures Act requirements. For this reason, you as the provider, are required to complete a [Third Party Attestation form](#) before. Completed forms should be sent to DCH at evv.medicaid@dch.ga.gov.

Your vendor must also complete the [Third Party Attestation form](#) found [here](#), and return the completed form to Telus at integrations@telus.com.

Please continue to visit the DCH website for the latest information regarding EVV and Third Party Vendor integrations.

Third-Party Information Related Links

- NIST Special Publication 800-66: Appendix D - Security Rule Standards and Implementation (11/16/2009)

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EVV Members and Member Advocacy Groups

The Department of Community Health (DCH) is pleased to share a variety of information that Medicaid members and member advocacy groups can have and share within the Medicaid member community. We will be adding new information throughout our implementation. Check back often for updates!

Medicaid Members:

EVV Members and Member Advocacy Groups Related

EVV Service Providers

The Department of Community Health (DCH) has created a variety of materials that members and service providers can review, download, and share within the Medicaid service provider community. In order to ensure a smooth transition to EVV, DCH requests that service providers and case managers inform members and their family of the upcoming EVV system implementation during their regularly scheduled outreach and interactions with members. We will be adding new information throughout our implementation. Check back often for updates!

Medicaid Service Providers:

Medicaid Service Providers Related Links

- [EVV Quick Reference Guide](#) (192.82 KB)
- [EVV Information PowerPoint \(PPT\)](#) (678.92 KB)
- [EVV Visioning Session Output](#) (372.44 KB)
- [EVV Readiness Survey](#) (849.98 KB)
- [21st Century Cures Act](#) (335.93 KB)
- [CMS EVV Presentation December 2017.pdf](#) (635.01 KB)
- [Independent Care Waiver Services Provider Manual](#)
- [NIST Special Publication 800-66, Appendix D - Security Rule Standards and Implementation](#) (115.67 KB)
- [NIST Special Publication 800-53, Revision 4 - Security and Privacy Controls for Systems](#) (4.98 MB)
- [NIST Special Publication 800-18, Guide for Developing Security Plans for Federal Information Systems](#) (567.6 KB)

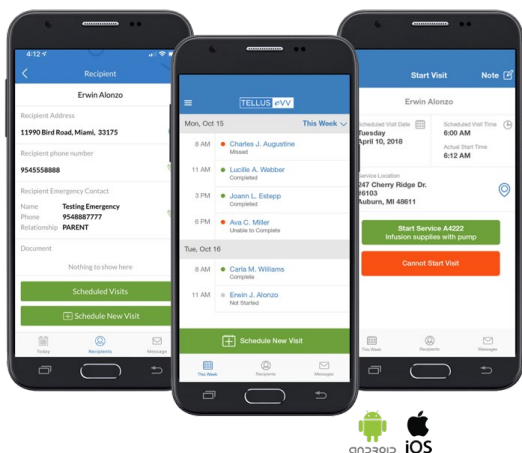
Electronic Visit Verification



**Tellus EVV
Claims Portal**

Tellus EVV Solution

MOBILE APP



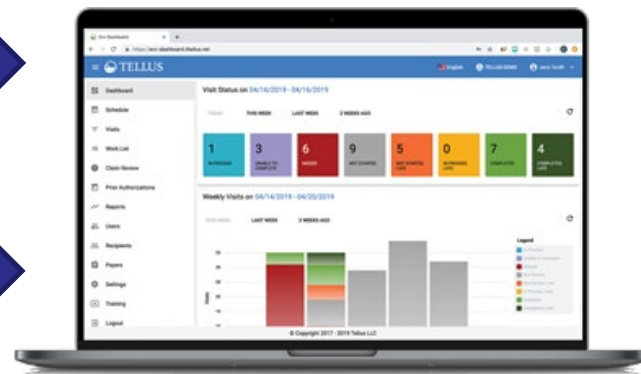
USERS: Caregivers

← **Create Visit** →

← **Complete Visit**

Billing →

ADMIN PORTAL



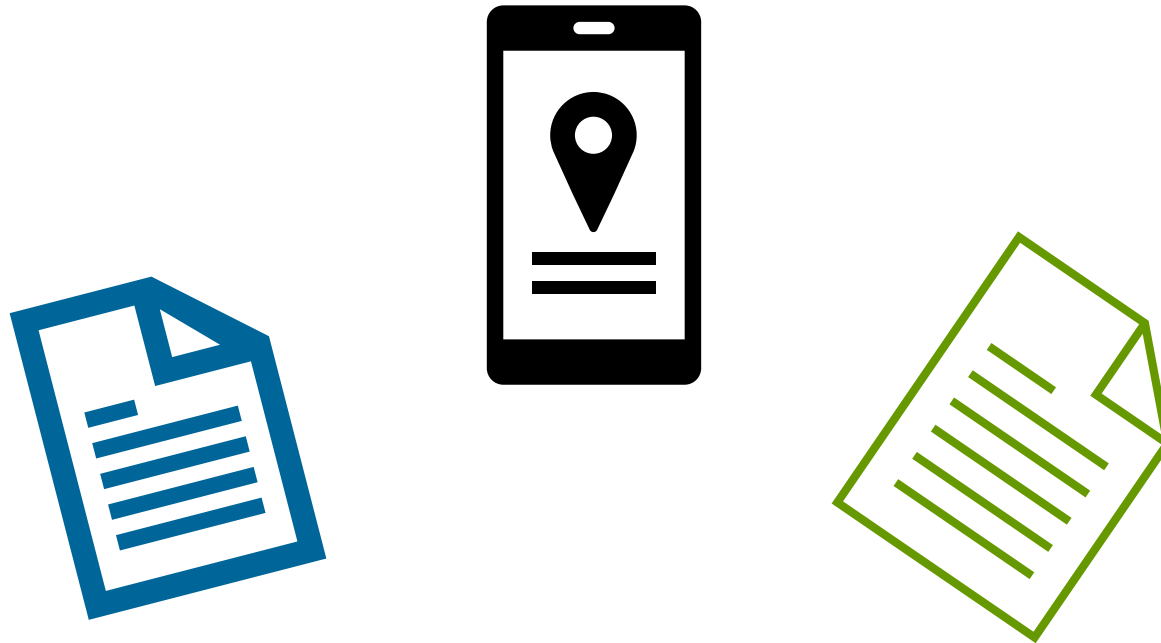
USERS: Agency admin,
scheduler & biller

A platform to improve care, drive efficiency and speed reimbursements



**GEORGIA DEPARTMENT
OF COMMUNITY HEALTH**

Claims Portal Demonstration



Third-Party EVV Vendor Update

Adacare/Neurosoftware

Alayacare

Alora Plus

Ankota

Aquila Software

Aveanna Healthcare

AxisCare

AXXESS

Bayada

Brightspring Health

BrightStar Care - ABS Mobile

Carecenta

Caresmartz

CareTime

Carevoyant

Caryfi

CellTrak

Clearcare Online Solutions

Complia

Cub Hub Systems

DCI

ERSP

First Visit Software

Generations Homecare system

GEOH

HHA Exchange

Kantime

MatrixCare

Maxim Healthcare

Medsys

MITC

Netsmart

PointClickCare

Rose Mark-Shoshana Technologies

Sandata

SwyftOps

Therap

*Initial Contact Established

***Contracted**

If your vendor is NOT on this list, please ask your vendor to contact Tellus at integrations@4tellus.com



Upcoming Townhalls

Topics	Scheduled Date and Time
Training Preparation	3/4 – 6pm ET 3/5 – 1pm ET
Topics as needed based on feedback / Open Q&A	April 2021
Registration	May 2021
Topics as needed based on feedback / Open Q&A	June 2021
Topics as needed based on feedback / Open Q&A	July 2021
Topics as needed based on feedback / Open Q&A	August 2021

****Visit the DCH EVV Events Webpage for registration links****



Question and Answer (Q&A)

**Please type your questions in
the chat box!**

**Our moderators will read your
question aloud.**

**If we are unable to answer your question
today, please email us at**

evv.medicaid@dch.ga.gov

