

Technical Housekeeping

Audio Issues:

- If you can see the display but cannot hear, a dial-in number for audio via a phone is available in the calendar invitation.

Technical Issues:

- If you get disconnected or “bumped” from this WebEx meeting, please try to log back in.
- If logging back in does not work, there is a dial-in number in the calendar invitation.
- If the above options are not working, all townhalls are recorded and will be available on the EVV website within one week following the townhall.

Questions

- Please submit questions in the Q&A function and submit to “everyone”, not “host”.
- Please submit questions in the Q&A section versus the chat section of the WebEx.





GEORGIA DEPARTMENT
OF COMMUNITY HEALTH

Department of Community Health

Electronic Visit Verification (EVV)



Presented to: EVV Public Forum Attendees

Presented by: Policy and Provider Services

Division of Medicaid



Mission

The Georgia Department of Community Health

We will provide Georgians with access to affordable, quality health care through effective planning, purchasing and oversight.

We are dedicated to A Healthy Georgia.

Continuum EVV Implementation Update


- Continuum and you all have been implementing the State EVV solution, Tellus.
- Your feedback is helping DCH refine the Tellus system for use with self-directed members.
- Continuum and DCH are working together on refinement.
- We want to use this townhall as an opportunity to hear what additional concerns or issues you all have experienced in your recent use of the Tellus EVV solution.
- This feedback will be leverage to help ensure the best solution for self-direction while keeping compliant with the federal mandate outlined in the 21st Century Cures Act.



Issues and Concerns

- The issues and concerns heard so far:
 - Pay rates
 - Access to an administrative portal
 - Codes
 -What else?

WE WANT TO
HEAR FROM YOU



Next Steps

- 1 Continuum clients will not be required to implement with the Tellus EVV solution starting July 1, 2021. For the time being, there will be no penalties and payment will continue as is.
- 2 Please revert to using the Continuum portal to manage employee time sheets and schedules.
- 3 DCH and Continuum will discuss feedback in developing the appropriate EVV solution for your specific needs.
- 4 DCH and Continuum will communicate to you in the next few weeks regarding decisions, next steps, and timelines.

Considerations

- Please keep in mind that EVV is a federal mandate and will still be required soon.
- Waiver rules have not changed.
- Please keep your comments and feedback to self-direction issues related to EVV.
- Please aim to be constructive with your feedback, we want hear your ideas to ensure the best solution for you.



Feedback or Q&A

Please type your comments or questions in the chat box. Our moderators will read your question aloud.

If we are unable to answer your question today, please email us at evv.medicaid@dch.ga.gov

If you have Continuum-specific questions, you can contact Continuum at: 678-974-7942

