



Brian P. Kemp, Governor

Frank W. Berry, Commissioner

2 Peachtree Street, NW | Atlanta, GA 30303-3159 | 404-656-4507 | www.dch.georgia.gov

March 26, 2020

ATTENTION: Durable Medical Equipment (DME) Providers

EFFECTIVE IMMEDIATELY:

To ensure that GA Medicaid members have an uninterrupted distribution of medical supplies during the COVID-19 pandemic, the GA Department of Community Health (DCH) is temporarily waiving the signature requirement for the delivery of their supplies until further notice.

In addition, to limit the burden on our provider network during the COVID-19 outbreak, the Department will be extending existing “approved” DME Prior Authorizations (PA) that are set to expire on or before May 1, 2020.

At this time, the 30-day supply allowance for DME supplies will remain as per policy. The Department will continue to actively monitor for any supply disruption challenges that may arise during this time.

For any questions or concerns, please contact us by email at dme.ops@dch.ga.gov.

Thank you for your continued service and participation in the Medicaid and PeachCare for Kids® programs.