Electronic Visit Verification (EVV)

The Department of Community Health (DCH) is proud to announce that the Georgia Electronic Visit Verification (EVV) solution has been granted the certification by the Centers for Medicare and Medicaid Services (CMS). The CMS follows an outcomes-based approach in the certification process, which focuses on ensuring that the solution achieves the business outcomes embodied in the 21st Century Cures Act.

CMS aims to ensure that systems receiving federal financial participation (FFP) are meeting the needs of the states and of CMS. The certification of the EVV solution is structured around the following elements:

- **Outcome statements** – These describe the desired results once the system is implemented and the outcomes are based on the Cures Act.
- **Evaluation criteria and required evidence** – These correspond to outcome statements and are used by the state and CMS to evaluate the system’s functionality and its compliance with laws, regulations, and industry good practices.
- **Key performance indicators (KPIs)** – These metrics support the outcome statements and are used to track the performance of the system over time.

**The CMS certification is a huge achievement!** As we head into Phase 2 of the EVV implementation for Home Health Care Services (HHCS), we will continue to keep you informed of project initiatives and milestones.

If you have any questions or concerns, please reach out to the EVV mailbox at evv.medicaid@dch.ga.gov.

Thank you for your continued participation in the Medicaid program and for your time and commitment towards Georgia’s EVV Program.

Regards,

Brian Dowd
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