GEORGIA DEPARTMENT OF COMMUNITY HEALTH

Electronic Visit Verification (EVV)

Provider Quick Start Guide

Ready to start setting up your organization for Electronic Visit Verification? Use this guide to learn the basics.

Additional information and detailed instructions for using the Georgia Department of Community Health's EVV solution, Netsmart's Mobile Caregiver+ EVV, are available in the following user guides. You will not be able to access these user guides until you have completed registration and log in.

- Netsmart EVV Admin User Guide
- Netsmart EVV Claims User Guide
- Netsmart EVV Mobile App User Guide

1. Register at: https://mobilecaregiverplus.com/ga-dch/registration/. You will receive an email with a username and temporary password following a successful registration.

2. Using your computer and any web browser, log into the Admin Portal by going to https://mobilecaregiverplus.com/ga-dch/ and clicking on EVV Login, and then signing in with your username and temporary password.

3. On the Admin Portal, manually add or import users (aides or caregivers) using the linked guides to set up aides who will be using the EVV mobile app and provide care services for your participants.

4. On the Admin Portal, your recipients should be automatically imported from Georgia's records. Confirm your recipients are available to you.

5. On the Admin Portal, manually add upcoming scheduled visits.

6. You are set up!

Following the completion of these steps, notify your aides or caregivers to download and complete their registration on the Netsmart's Mobile Caregiver+ EVV mobile application and complete training so the whole team can begin using EVV!