



# Electronic Visit Verification (EVV)

## Provider Toolkit – Program Information Resources

This toolkit is a list of Georgia EVV Program information resources!

Use the links below to access Georgia EVV Program how-to guides and informational materials.

Provider Resources	
Topic	Link to Resource
Training	<ul style="list-style-type: none"><li>• <a href="#">Netsmart Training Website</a></li><li>• How-to Guide: <a href="#">Georgia EVV Program Training Registration</a></li><li>• <a href="#">DCH “Schedule of Events” webpage</a></li></ul>
Registration	<ul style="list-style-type: none"><li>• <a href="#">Georgia Netsmart Registration Page</a></li><li>• How-to Guide: <a href="#">Register a Provider Agency to Use Netsmart EVV</a></li></ul>
Checklists – Getting Started	<ul style="list-style-type: none"><li>• <a href="#">EVV Provider Quick Start Guide</a></li><li>• <a href="#">Phase 1 Implementation Checklist - Providers Using Netsmart EVV</a></li><li>• <a href="#">Phase 1 Implementation Checklist - Providers Using a Third-Party EVV Solution</a></li><li>• <a href="#">Phase 2 (Claims) Implementation Checklist – Providers Using Netsmart EVV</a></li><li>• <a href="#">Phase 2 (Claims) Implementation Checklist – Providers Using a Third-Party EVV Solution</a></li></ul>
How-to Guides	<ul style="list-style-type: none"><li>• <a href="#">Register a Provider Agency to Use Netsmart EVV</a></li><li>• <a href="#">Log into Netsmart EVV</a></li><li>• <a href="#">Manually Add Users into Netsmart EVV</a></li></ul>



	<ul style="list-style-type: none"><li>• <a href="#">Import Users into Netsmart EVV</a></li><li>• <a href="#">Manually Schedule Visits into Netsmart EVV</a></li><li>• <a href="#">Georgia EVV Program Training Registration</a></li></ul>
Member Communications	<ul style="list-style-type: none"><li>• <a href="#">EVV Program Overview Memo</a> - To inform Medicaid Members about the EVV implementation</li></ul>
Telephony / IVR / Landline	<ul style="list-style-type: none"><li>• <a href="#">Georgia EVV IVR Request Form</a> –To Register a Medicaid Member’s Landline for IVR Use</li><li>• <a href="#">Georgia EVV Landline Request Form for Participant Directed</a></li></ul>
Additional Support	<ul style="list-style-type: none"><li>• Technical Support: <a href="#">Georgia EVV Call Center</a></li><li>• All Support: Cheat Sheet - <a href="#">EVV Common Provider Issues and Support Contacts</a></li><li>• General Support: <a href="#">DCH EVV Website</a></li><li>• Policy Support: <a href="#">DCH EVV Email</a></li></ul>