



Electronic Visit Verification (EVV)

Provider Toolkit – Program Information Resources

This toolkit is list of Georgia EVV Program information resources!

Use the links below to access Georgia EVV Program how-to guides and informational materials.

| Provider Resources | |
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| Topic | Link to Resource |
| Training | <ul style="list-style-type: none">• Tellus Training Website• How-to Guide: Georgia EVV Program Training Registration• DCH "Schedule of Events" webpage |
| Registration | <ul style="list-style-type: none">• Georgia Tellus Registration Page• How-to Guide: Register a Provider Agency to Use Tellus EVV |
| Checklists – Getting Started | <ul style="list-style-type: none">• EVV Provider Quick Start Guide• Phase 1 Implementation Checklist - Providers Using Tellus EVV• Phase 1 Implementation Checklist - Providers Using a Third-Party EVV Solution• Phase 2 (Claims) Implementation Checklist – Providers Using Tellus EVV• Phase 2 (Claims) Implementation Checklist – Providers Using a Third-Party EVV Solution |
| How-to Guides | <ul style="list-style-type: none">• Register a Provider Agency to Use Tellus EVV• Log into Tellus EVV• Manually Add Users into Tellus EVV• Import Users into Tellus EVV |



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| | <ul style="list-style-type: none">• Manually Schedule Visits into Tellus EVV• Georgia EVV Program Training Registration |
| Member Communications | <ul style="list-style-type: none">• EVV Program Overview Memo - To inform Medicaid Members about the EVV implementation |
| Telephony / IVR / Landline | <ul style="list-style-type: none">• Georgia EVV IVR Request Form –To Register a Medicaid Member's Landline for IVR Use• Georgia EVV Landline Request Form for Participant Directed |
| Additional Support | <ul style="list-style-type: none">• Technical Support: Georgia EVV Call Center• All Support: Cheat Sheet - EVV Common Provider Issues and Support Contacts• General Support: DCH EVV Website• Policy Support: DCH EVV Email |