



GEORGIA DEPARTMENT
OF COMMUNITY HEALTH

Georgia Families 360° Flash Report



November 2019

Date: 11/4/2019



Mission:

The mission of the Department of Community Health is to provide access to affordable, quality health care to Georgians through effective planning, purchasing, and oversight.



Purpose:

Shaping the future of A Healthy Georgia by improving access and ensuring quality to strengthen the communities we serve.

Georgia Families 360 °

Georgia Families 360° is Georgia's managed care program for approximately 27,000 children, youth, and young adults in foster care, children and youth receiving adoption assistance, and select youth involved in the juvenile justice system.

Georgia Families 360° program goals are to:

- Improve access to health care services, particularly for physical and behavioral health services covered by the Medicaid program.
- Increase continuity of care, including when members transition in and out of foster care.
- Enhance health outcomes by providing additional care coordination, and improved physical and behavioral health oversight.



Important Amerigroup Contact Numbers

- Amerigroup Member Services: 1-800-600-4441 (TTY 711)
- Case Management department: 678-587-4758
- Georgia Families 360° Intake Line: 1-855-661-2021* (For Members Only)
- Email the Ombudsman : helpomb@amerigroup.com



GF 360° November 2019 Enrollment

Members by Region	November 2019
Atlanta	13,880
Central	3,621
East	1,481
North	4,311
Southeast	2,918
Southwest	2,584
Total	28,795



Georgia Families 360° Stakeholder Information

Are you caring for youth or young adults currently or formerly in foster care or getting adoption assistance? Are you in charge of youth in the juvenile justice system? Visit this page often to stay informed — it's your online hub for educational tools, assessments, news and events.

<https://www.myamerigroup.com/ga/your-plan/georgia-families-360-stakeholder-information.html>



Amerigroup Care Coordinator Contacts

The Care Coordinator listing is on the Amerigroup website at the link below. This list is updated monthly. You can find any Amerigroup Georgia Families 360° Care Coordinator and any other program staff as well. Click on the “contact information” link or copy it onto your browser.

<https://www.myamerigroup.com/ga/your-plan/georgia-families-360-stakeholder-information.html>



Amerigroup Network Providers

Using the link below, or copy/paste into your browser, you can easily search for any network Primary Care Physician/Pediatrician, Dentist, Vision Care, Behavioral Health, or any Specialty provider.

<http://amerigroup.prismisp.com/>



The Behavioral Health Network

Facility Type	Number of Locations
Crisis Stabilization Unit	8
Inpatient Acute	34
Psychiatric hospital	16
Psychiatric Residential Treatment Facility	17
Community Mental Health Center	123
Outpatient Mental Health/Substance Abuse	209
Inpatient Mental Health/Substance Abuse	2
Methadone Maintenance	6
Residential Treatment Center	42
Total	457



Continuing Education

Amerigroup offers free trainings and webinars on a variety of topics for all their community partners. Click on the link below or copy it into your browser.

When you arrive on the page, you can look at the upcoming webinars on the weekly view. You can change the view on the top right-hand side of the page. Start with next week. The list will pop up. When you click on the name of the webinar, it will bring you to the description and the registration link.

<https://amerigroup-ga.zoom.us/calendar/list>



Amerigroup Webinars and Trainings

Here's a sampling of what's available in November.

Monday, November 18, 2019

10:00 AM

2019 Diabetes: An Overview

11:30 AM

2019- Asthma: An Overview

Tuesday, November 26, 2019

11:00am

Behavioral Health Services and Referral Process: An Overview

1PM

Georgia Families 360SM Care Coordination Team: An Overview



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