



**Georgia Families 360°  
Monitoring & Oversight Committee  
Meeting Minutes**

August 21, 2019

**I. Call to order**

Lori Abramson-DCH – Georgia Families 360° called to order the meeting of the Georgia Families 360° Program’s Monitoring and Oversight Committee meeting at 2:10 p.m. on August 21, 2019 at 2 Peachtree St, SW, Atlanta, GA 30303, in the 36<sup>th</sup> floor Managed Care Boardroom.

**II. Welcome and Introductions**

The following Committee Members were present:

- Delegate Paula Brown, DPH
- Delegate Racquel Watson, DJJ
- Delegate Shemkia Harris, DFCS
- Delegate James Kizer, FCS
- Lynnette Rhodes, DCH, Executive Director, Medicaid Assistance Plans
- Catherine Ivy, DCH, Director Managed Care, Service Delivery, and Administration
- Marvis Butler, DCH, Medicaid, Georgia Families 360°
- Lori Abramson, DCH, Medicaid; Georgia Families 360°

**III. Opening Remarks- DCH/Lori Abramson**

Lori Abramson welcomed the Committee Members and public attendees. The Committee Members introduced themselves.

#### **IV. Department of Community Health Updates/ DCH, Lynnette Rhodes**

- The “Organizing for Success” Initiative is completed.
- Planning has begun for a 1332 Waiver. This waiver allows funding for building innovative approaches. In planning for the Patients First Act, Deloitte has done a Georgia Scan which gives us a lot of information about Georgia’s demographics to help us plan initiatives to provide coverage for more Georgians. Lynnette encouraged the meeting attendees to look at the scan on the DCH website.
- Procurements:
  - GAMMIS. DCH is bringing in a vendor to break the system into modules. We will work on the provider module first. This will be seamless for providers.
  - NEMT System. We will have an RFP out by the end of the year. Currently we have two vendors, LogistiCare and Southeast Trans.
  - Electronic Visit Verification (EVV). This will provide electronic verification of visits that take place in patient’s homes and will be equipped with GPS technology. DCH is in final negotiations with one bidder.
  - Pharmacy Benefit Manager (PBM). We are bringing in a new vendor for the pharmacy benefit manager for Fee For Service Medicaid.

#### **V. Amerigroup 2019 HSAG External Quality Review of Compliance with standards. Corrective Action Overview- Heather Dyke, Amerigroup.**

Discussion Highlights: Heather reviewed the HSAG metrics where it was determined that Amerigroup did not meet the standard and explained what Amerigroup has submitted to meet them. Amerigroup submitted their corrective action plan on July 30, 2019. Of the 192 elements reviewed, the total scored as not met were 10. The Amerigroup Georgia Families 360° program received an overall score of 94.79% so in fact did quite well and anticipates meeting all the metrics once the corrective action plan is reviewed by HSAG.

#### **VI Performance Measures Overview- Debra Robinson, Amerigroup.**

Discussion Highlights: Most of the HEDIS measures were met. Remarkable metrics includes a decrease in comprehensive diabetes care which is likely attributed to older adolescents who are difficult to reach in the community and move around a lot, and immunizations for adolescents-combo 2, which is attributed to the same reason.

## **VII. Autism Update:**

The process has been going smoothly. This quarter there were 87 authorization requests for 16 children, for services under the autism benefit. All but four were approved. The four denials were a result of the children not having an ASD diagnosis. Discussion led by Dr. Osoba, Behavioral Health Medical Director for Amerigroup. He shared that the need for a verified autism diagnosis is necessary to determine whether a child will benefit from autism services. Sometimes a diagnosis is assumed, or the child has Asperger's. Those children are not going to benefit from the services. Dr Osoba recommends that the legal guardian get the child tested through their school. If that is not possible and a private provider is needed to do this, Dr. Osoba recommends that the legal guardian contact their Amerigroup Care Coordinator who will locate a provider and do a single case agreement if necessary, to ensure that the testing is done.

## **VIII: Committee Discussion:**

The Committee was asked what type of issues they would like to have reported out in upcoming MOC meetings. DFCS members requested that the MOC meetings include more data for the Autism Services. DFCS members indicated that they are having a health care summit and will bring back issues that they would like the MOC to report on. DPH would like further discussion of the HEDIS measures to include behavioral health measures and psychotropic medications given the high need in this area for foster care children and youth.

## **IX. Adjournment**

The meeting was adjourned by Lori Abramson at 3:20 PM.

Next meeting is scheduled for November 14, 2019 from 2:00 p.m. – 3:30 p.m. at 2 Peachtree St., SW, Atlanta, GA 30303 – 36<sup>th</sup> floor Managed Care Boardroom. Invitations will be sent to Committee Members.

Minutes submitted by: Lori Abramson, DCH, Georgia Families 360°

Minutes approved by: Marvis Butler, DCH, Manager for Georgia Families 360°