



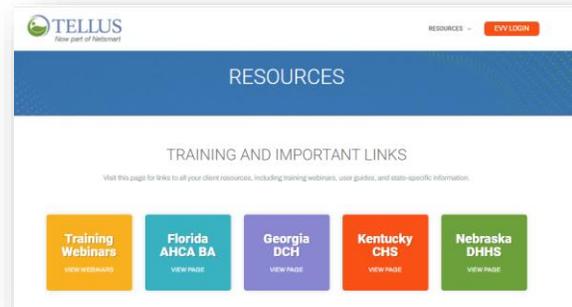
Electronic Visit Verification (EVV)

How to Log into Netsmart's Mobile Caregiver+ EVV

Ready to log into Netsmart Mobile Caregiver+ EVV? Use this guide to learn the basics.

Step 1

- Type <https://4tellus.com/resources> in the address bar of your browser.



Step 2

- Click **EVV LOGIN** in the upper right-hand corner and then the Netsmart Mobile Caregiver+ EVV Login dialog box opens.

If you forget your password, click **Forgot Password** and provide your email address when prompted. You will receive an email with a temporary link that will allow you to log in and change your password.

Step 3

- Enter your **Username** and **Password**.

*Note: If you are new to Netsmart's Mobile Caregiver+ EVV and have been assigned the **Admin**, **Billing**, or **Monitor** user role, you will receive an email inviting you to join Netsmart Mobile Caregiver+ EVV. You will have 36 hours to activate your user account; after that time, the invitation expires.*

*If you are new to Netsmart's Mobile Caregiver+ EVV and have been assigned the **Caregiver** user role, you will receive an email with instructions on how to access the Netsmart's Mobile Caregiver+ EVV mobile application. You will have 36 hours to download and register on the app; after that time, the invitation expires.*



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If you do not find an email from the Netsmart Mobile Caregiver+ EVV System in your inbox, check your email spam folder.