

Electronic Visit Verification

Third-Party EVV Vendors

To be compliant with Section 1903(l) of the Social Security Act, as added by section 12006 of the 21st Century Cures Act (Pub. L. No. 114-255) and further amended by Public Law No. 115-222, the State of Georgia implemented Electronic Visit Verification (EVV) for Personal Care Services (PCS) on April 1, 2021, and will implement EVV for Home Health Care Services (HHCS) by January 1, 2023. The requirements of Section 1903(l) apply to PCS and HHCS provided through Georgia's Home and Community Based Services (HCBS) programs under the following authorities:

- SSA Section 1915(c) Home and Community-Based Services Waivers
- State Plan for Georgia Pediatric Program In-Home Nursing

The Department of Community Health (DCH) has implemented a State EVV solution that can be used by Providers to meet state and federal EVV requirements. Providers also have the option to use a third-party EVV solution of their choice. The third-party solution must meet all mandatory federal EVV requirements and integrate with the State EVV solution, Netsmart Mobile Caregiver+. All costs associated with using a third-party EVV solution are the responsibility of the Provider.

If you are a Provider considering the use of a third-party vendor to capture EVV visit information and submit PCS and/or HHCS claims, you will need to ensure the vendor has completed the process to integrate with Georgia's EVV vendor, Netsmart.

Please note the following deadlines regarding the third-party integration process:

- **The deadline for initiating the integration process with Netsmart was March 31st, 2022.**
Third-party vendors needed a signed contract/attestation with Netsmart and an active user in Georgia by March 31st, 2022, to integrate.
- **The deadline to fully complete the integration process with Netsmart was June 30th, 2022.**
All third-party vendors with a signed contract with Netsmart and an active user in Georgia had to complete integration and be in production by June 30th, 2022. If they did not complete integration by June 30th, 2022, the vendor may not be allowed to participate in Georgia's EVV Program. Vendors should contact evvintegrations@ntst.com to request a post deadline integration consideration.

A list of approved EVV vendors and those in the process of completing the integration process is provided in the table below and on Georgia's EVV website under the EVV Third-Party Information subpage:

<https://medicaid.georgia.gov/programs/all-programs/georgia-electronic-visit-verification-evv/evv-third-partyinformation>.

If you do not see the third-party EVV solution vendor you are considering listed in the table, please request that the vendor contact Netsmart immediately at evvintegrations@ntst.com. Once an email is received from the third-party EVV solution vendor, Netsmart will provide the vendor with detailed instructions, including the state and federal EVV requirements along with next steps to request consideration for integrating with Netsmart.

If you have any questions or concerns, please email the DCH EVV mailbox at: evv.medicaid@dch.ga.gov.

Thank you for your time and commitment to EVV compliance!



The table is up to date as of 7/18/2022 and will be updated as vendors progress through the integration process.

Third-Party EVV Vendors			
Completed Integration (Approved and Production Ready)	Completed Attestation Agreements and Engaged in Integration Process <i>(includes those with no providers in-scope)</i>	Declined to Integrate or Disqualified	Not Submitted Attestation Agreements <i>(includes those with no providers in-scope)</i>
Alayacare	Assuricare (August Systems)	Aymira Healthcare Technologies	HHAEExchange
Alora Healthcare Systems	Bayada	First Visit Software	InMyTeam Corp.
Ankota	Carevoyant	King David Community Center of Atlanta, Inc.	PointClickCare
Aveanna Healthcare	Complia Health (ContinuLink)	Nemicare	Qualifacts / Carelogic
AxisCare	CubHub Systems	PCG Public Partnership (PPPL)	Vertex Systems
Axxess	Greenline Business Solution	Residex	
Billiyo Health	Kanrad Technologies (KanTime)	Sestra Solutions	
BrightSpring Health Services (formerly ResCare)	MatrixCare (Home Health)	Total Systems Design	
BrightStar Care (ABS Mobile)	MCM Solutions (Stopwatch Tech)	Vypersoft	
Carecenta	MITC Software		
Caresmartz	Neurosoftware (Adacare)		
CareTime	Sandata		
Caryfy	Spectrum TeleTrack Voice Technologies		
CellTrak Technologies	Ujatcare.com Inc.		
Clearcare Online Solutions	Qualifacts / CellTrak Technologies, Inc.		
Cub Hub Systems	SETWorks		
Direct Care Innovations (DCI)			
Generations Homecare system (Integrated Database Systems)			
GeoH Software			
Home Care IT (eCaring)			
HomeNurse, Inc.			
Information Age Technologies (Copilot Pro 21)			
Kaleida Systems (eRSP)			
MatrixCare			
Maxim Healthcare			
Medflyt			
MedSide Healthcare			
MEDsys			
MyEVV			
myEZcare			
Netsmart (myUnity HER/ Legacy EVV)			
Rosemark-Shoshana Technologies			
SMARTCare			
SwyftOps			
Therap Services			
Treasures Docs			
Webauthor			