

## Brian P. Kemp, Governor

Frank W. Berry, Commissioner

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## April 13, 2020

Dear Medicaid/PeachCare for Kids® Providers:

The Department of Community Health (DCH) has received requests for clarification of the telehealth guidance previously released. Additional guidance and clarification have been requested regarding utilization of modifiers and the place of service code 02 when submitting claims for reimbursement.

Please note that all claims must be billed using the associated procedure code, GT modifier **and/or** place of service code 02 to indicate telehealth delivery. Providers that were billing for *telemedicine* codes prior to the health emergency will continue to use the designated codes associated with the service(s) rendered and the GT modifier. Codes that have been recently approved for telehealth for use during the health emergency will only need to use the POS 02 code. Providers should always verify which modifiers are applicable to the code for their category of service(s) by accessing the Provider Portal within the GAMMIS system and selecting the *Procedure Search Tab*.

If you have questions related to the waiver of the originating site requirement, please contact the DXC Technology Provider Contact Center at 1-800-766-4456 and/or your assigned Provider DXC Representative.

Thank you for your continued participation in the Georgia Medicaid program.