



**Georgia Families 360°  
Monitoring & Oversight Committee  
Meeting Minutes**

May 19, 2019

**I. Call to order**

Lori Abramson-DCH – Georgia Families 360° called to order the meeting of the Georgia Families 360° Program’s Monitoring and Oversight Committee meeting at 2:10 p.m. on May 19, 2019 at 2 Peachtree St, SW, Atlanta, GA 30303, in the 36<sup>th</sup> floor Managed Care Boardroom.

**II. Welcome and Introductions**

The following Committee Members were present:

- Delegate Wendy Tiegreen, DBHDD
- Delegate Dante McKay, DBHDD
- Delegate Stephanie Pearson, DBHDD
- Delegate Paula Brown, DPH
- Delegate Lamar Smith, DFCS
- Delegate Racquel Watson, DJJ
- Lynnette Rhodes, DCH, Executive Director, Medicaid Assistance Plans
- Lori Abramson, DCH, Medicaid; Director, Georgia Families 360°

**III. Opening Remarks- DCH/Lori Abramson**

Lori Abramson welcomed the Committee Members and public attendees. The Committee Members introduced themselves.

#### IV. Department of Community Health Updates/ DCH, Lynnette Rhodes

- Lynnette Rhodes shared that the ECRO Results will be available for viewing via a link that will be forwarded to today's participants. We will take a deep dive into this in the next meeting.

Discussion of changes in the Medicaid Division as part of the "Organizing for Success" Initiative. We looked at what other states were doing and worked with a consulting firm.

- Eligibility and Enrollment for Members and Providers will be overseen by Jonathan Duttweiler.
  - Service Delivery and Administration (including Waivers and other Medicaid programs including managed care program performance) will be overseen by Catherine Ivy
  - Quality Performance Outcomes will be led by Dr. Holloway
  - Policy, Regulatory, and Compliance Division will be led by Brian Dowd
  - New Directors and Managers will be announced next week
- Planning for another 1115 Waiver. DCH will identify for further consideration those populations for which healthcare could be provided. It also allows us to make the enrollment process easier and less burdensome for our providers.

#### V. Outcome data and Pilot Updates- Candace Body, Amerigroup

- **Discussion Highlights:** The Youth Villages Pathways to Permanency programs served 39 youth in 2018 and has capacity to serve a lot more. They have had youth there for up to one year. The Multi Agency Alliance for Children "MAAC Pact" program has capacity for 80 youth and currently 10 are on a waiting list. Both programs provide wrap around services. Each program uses virtual "Zoom" technology to have all the stakeholders present to participate in team and ILP Meetings.
- **Pilot Updates Highlights:** The Care Management Entities (CMEs) are currently available at Lookout Mountain and Viewpoint CSBs. They provide High Fidelity Wraparound Services. Referrals for CME program are made through the Amerigroup Utilization Management Department. Evaluation of the CME programs and their Intensive Customized Care Management programs are conducted by DBHDD via the Georgia State Centers for Excellence.

The Georgia Baptist Children's Home Pilot. This pilot provides support to the group home and diverts children from medical emergency rooms when they have a behavioral health emergency. This pilot has resulted in a reduced need for law enforcement and the use of the ED. Amerigroup has also facilitated Mental Health First Aid training to the facility staff to enhance their skill set in deescalating a behavioral health crisis. They have also introduced the use of "zoom" technology to access care and case discussions. Amerigroup is also ensuring that the youth have PCPs and dental homes.

There is a workgroup that includes all the CMOs to identify ways to decrease the use of medical emergency rooms for behavioral health crises. Currently, GCAL contacts the CMO is one of their members call in for mobile crisis or emergency services.

#### **VI. Autism Update:**

The process has been going smoothly. This quarter there were 31 requests for these services under the autism benefit. All but three were approved. The 3 denials were a result of the children not having an ASD diagnosis. Providers have not voiced any issues to date.

#### **VII. Adjournment**

The meeting was adjourned by Lori Abramson at 3:30 p.m.

Next meeting is scheduled for August 21, 2019 from 2:00 p.m. – 3:30 p.m. at 2 Peachtree St., SW, Atlanta, GA 30303 – 36<sup>th</sup> floor Managed Care Boardroom. Invitations will be sent to Committee Members.

Minutes submitted by: Lori Abramson, DCH, Georgia Families 360°

Minutes approved by: Woody Dahmer, DCH, Medicaid, Assistant Chief, Managed Care and Contracts.