



GEORGIA DEPARTMENT  
OF COMMUNITY HEALTH

# Georgia Families 360°



## Monitoring and Oversight Committee

Date: May 9, 2019



## **Mission:**

The mission of the Department of Community Health is to provide access to affordable, quality health care to Georgians through effective planning, purchasing, and oversight.



# Purpose:

Shaping the future of A Healthy Georgia by improving access and ensuring quality to strengthen the communities we serve.

# Agenda

2:00PM: Welcome and Introductions: Lori Abramson, DCH

- DCH Updates: Lynnette Rhodes, Executive Director, Medicaid Assistance Plans
- Outcome data: Candace Body, Amerigroup
- Pilot Updates: Candace Body, Amerigroup
- Autism Authorization Update: Amerigroup

3:30 PM: Adjournment





# **DCH Updates**

Lynnette Rhodes, Executive Director,  
Medical Assistance Plans

- Staffing Model Changes
- Results of ECRO Findings

# Outcome Data

Care Coordination Programs.

Dr. Candace Body

# Pathways to Permanence Program

Went Live 2015

Collaborative Community Partners

- Youth Villages ( Reunification track)
- CHRIS 180 ( ILP and Adoption track)
- Multi-Agency Alliance for Children ( MAAC) Intake

**Goal:** The goals of the program are to reduced utilization of and recidivism to PRTF, Psychiatric Hospital, Crisis Stabilization Unit, or Acute Hospital; increased placement stabilization; increase Permanency and/or Self-Sufficiency; increase wellbeing; reduction in number of days in a PRTF, Crisis Stabilization Unit, or Acute Psychiatric Hospital; increased number of continuous days in community placement; and ensure the youth discharge to permanent placement based on the number of youth who achieve permanency.



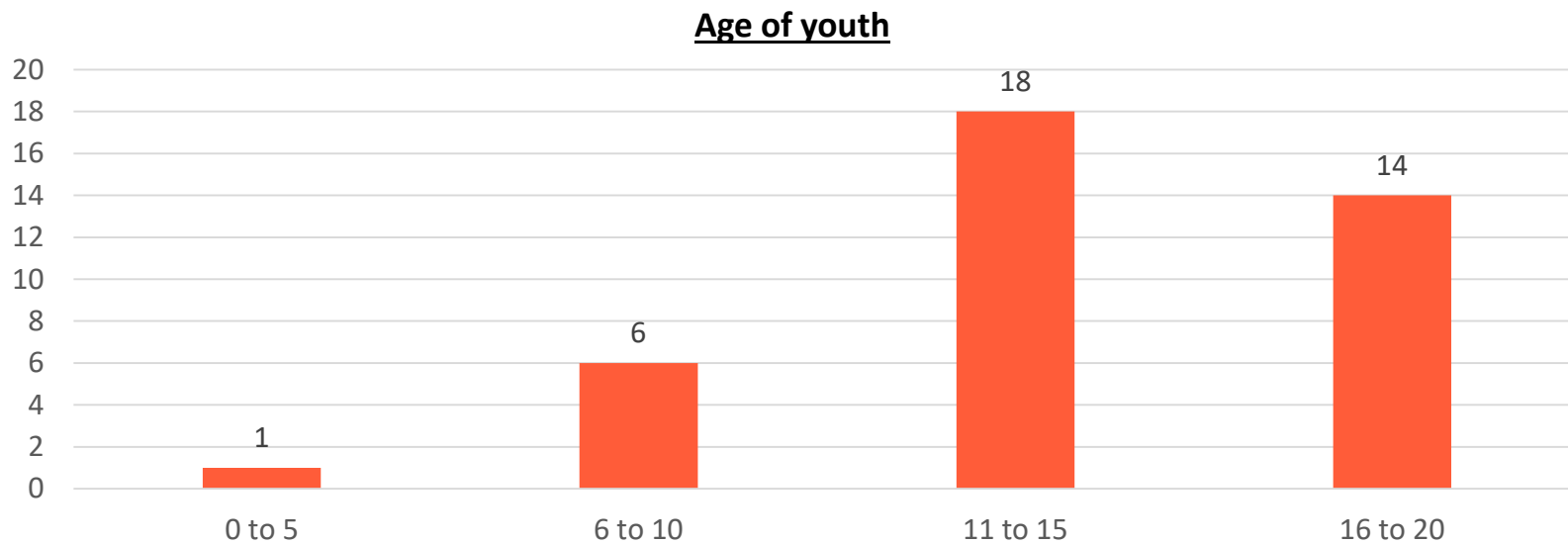
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# P2P Data (2018)

## Demographics

- 39 youth served
- Male (24) 65%
- Female (13) 35%

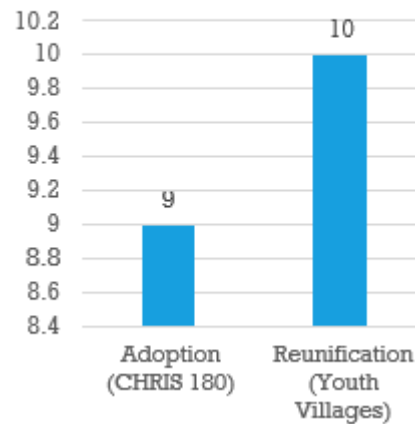




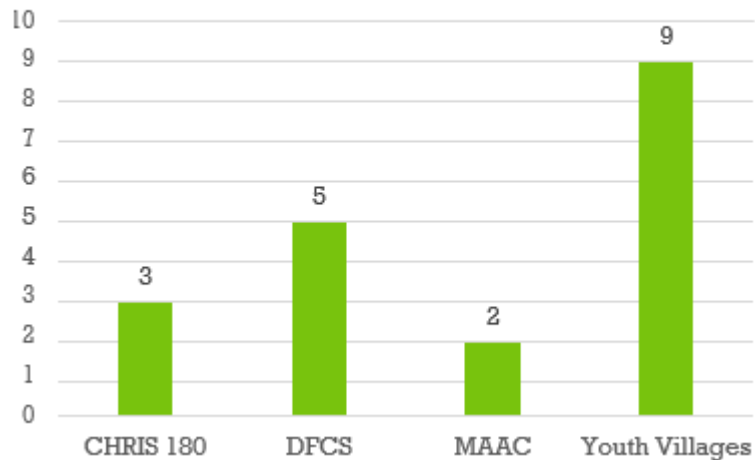
## P2P Data (2018)

Admissions: 19

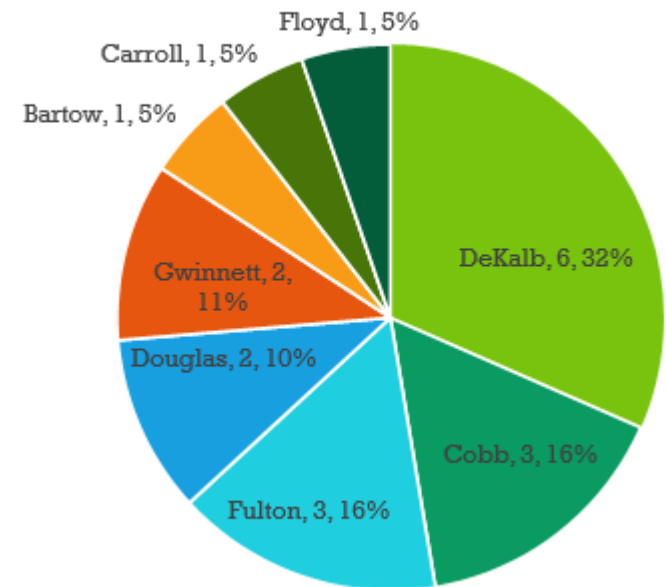
Program Track



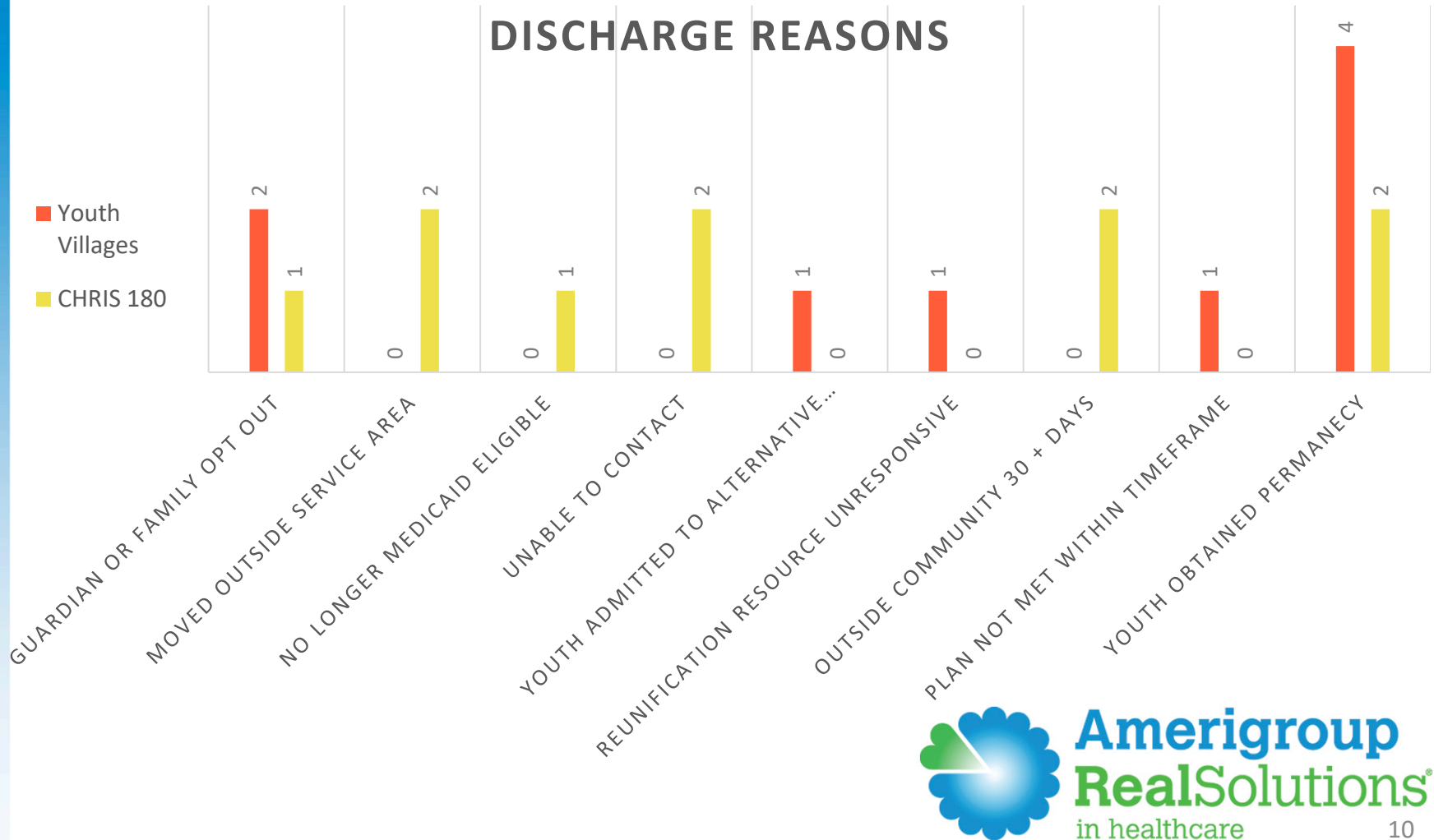
Referral Source



Legal County



## P2P Data (2018)



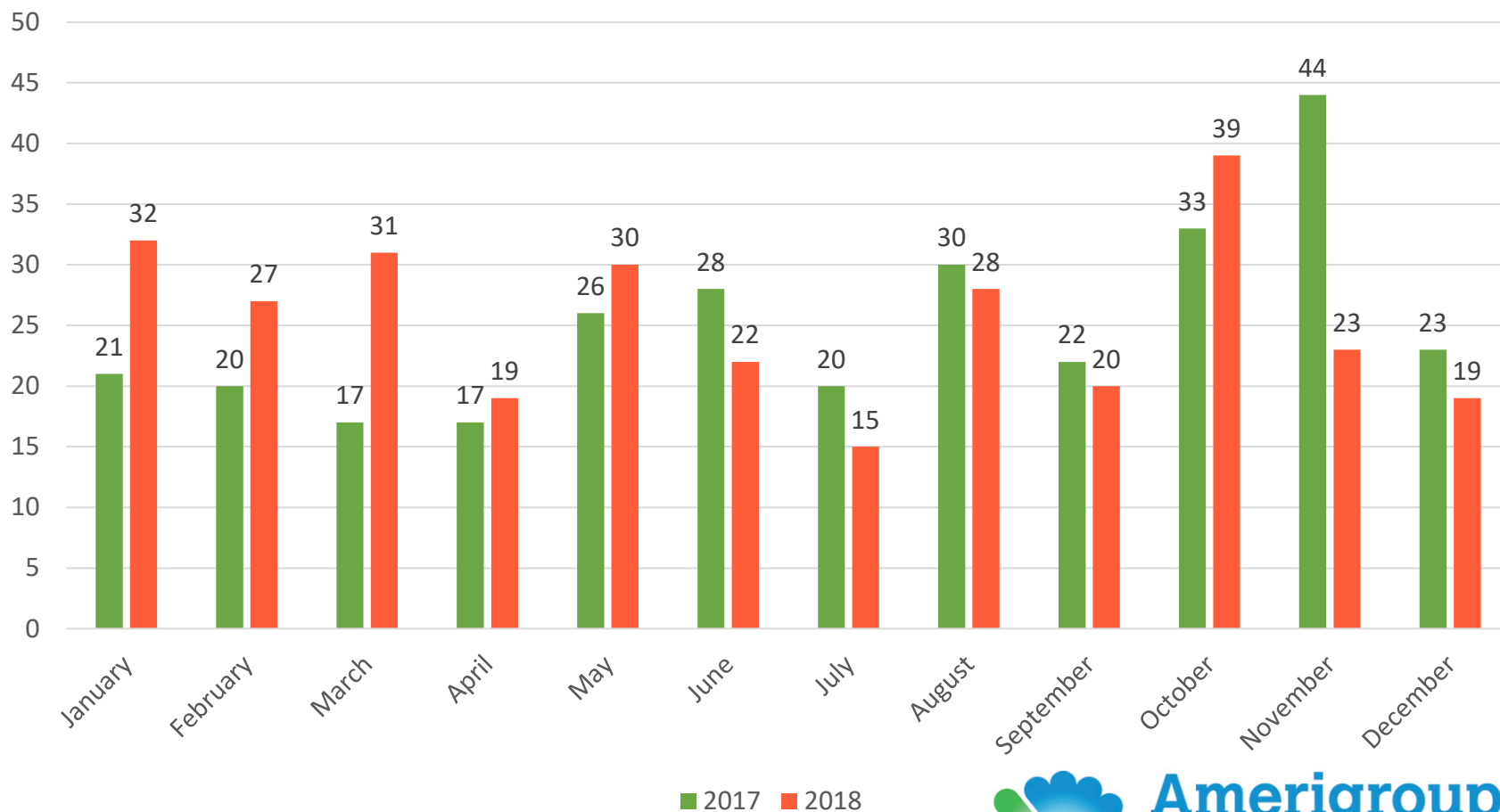
# MAAC PACT

The MAAC PACT ( Permanency focused, Action oriented, Collaboration, Team-based) Program is designed to work with youth to improve their success and sustainability in a community environment.

Goal: To ensure that each youth has a voice in their plan, has strong and consistent advocacy, is closer to accomplishing their goals and is stable and safe in a community setting.

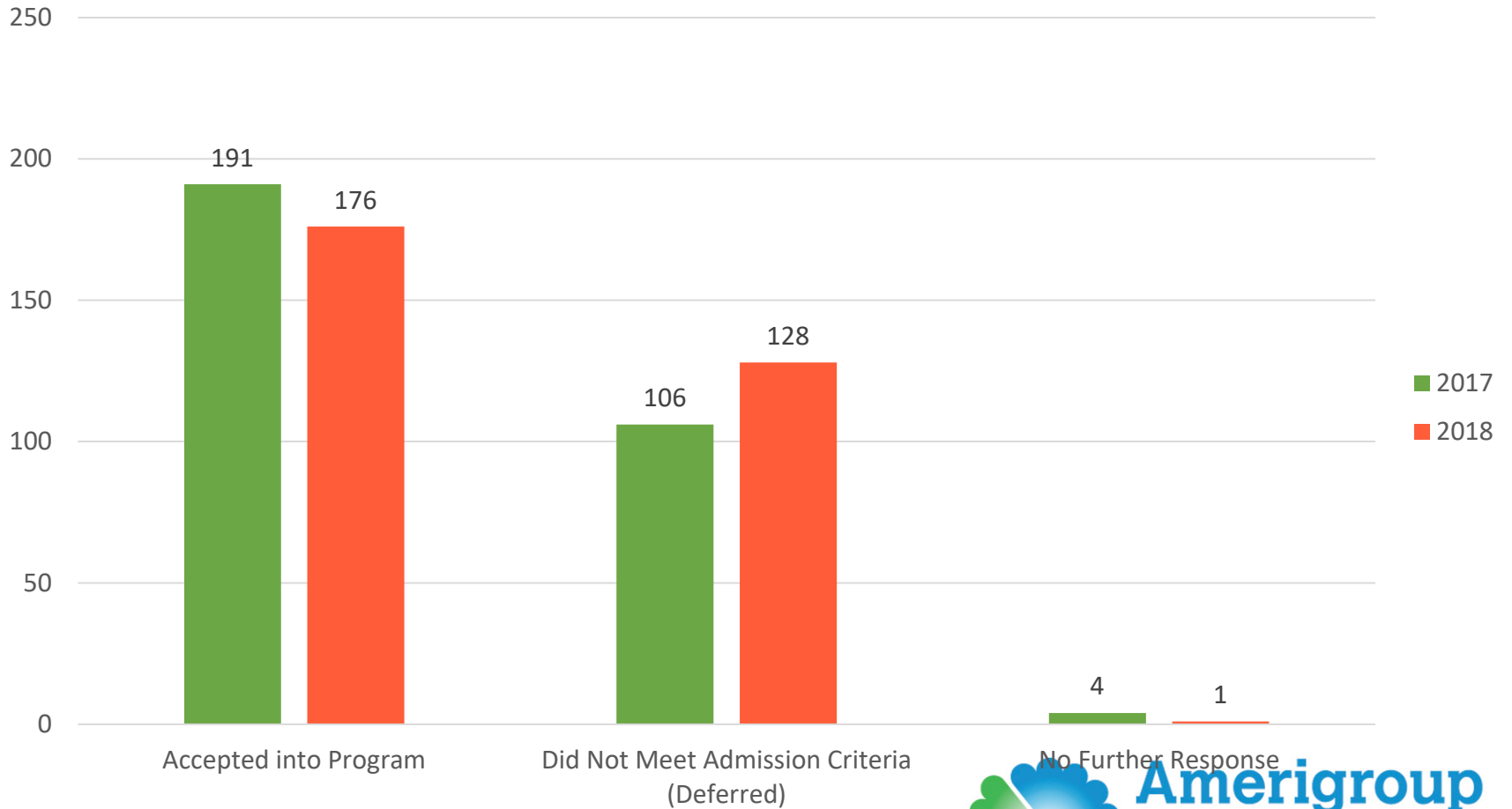
# PACT Referrals

(Year over Year)

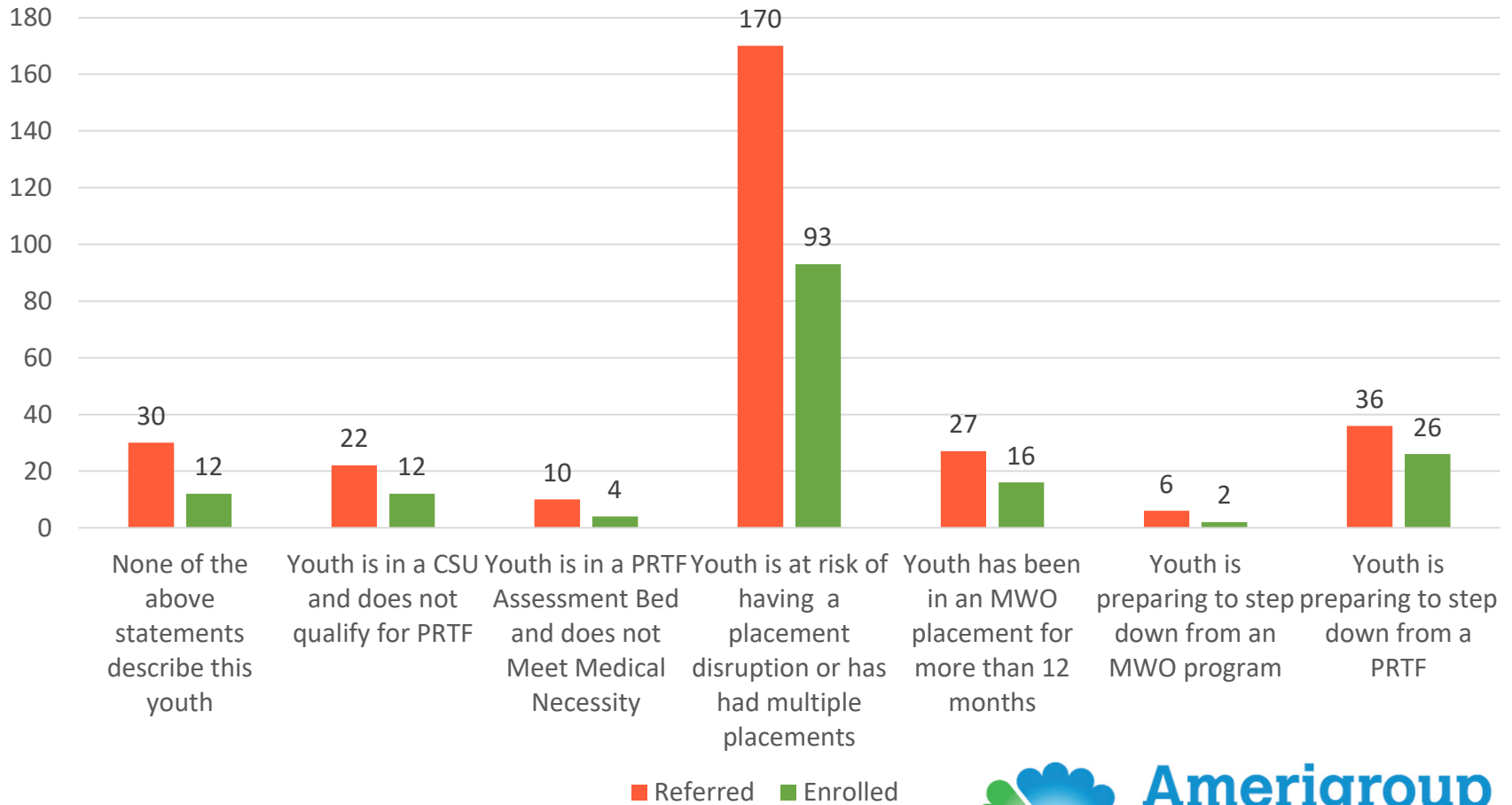


# Referral Dispositions

(Year over Year)

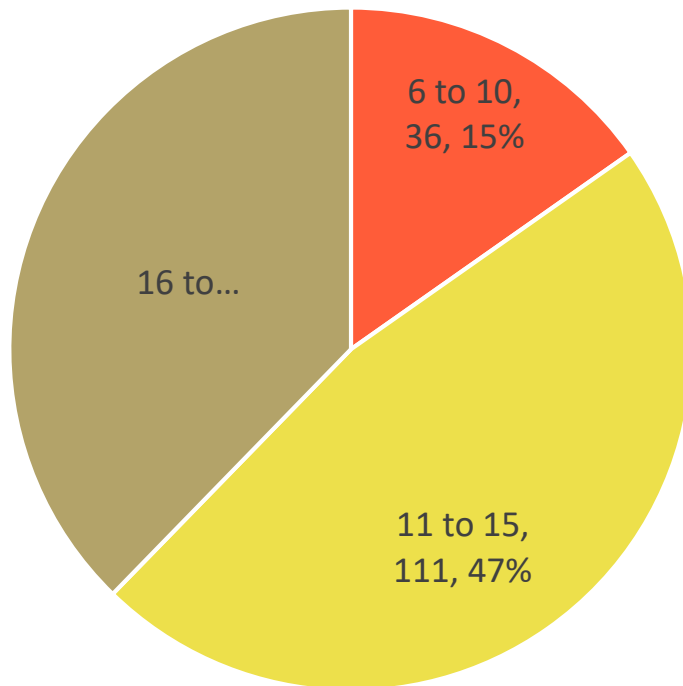


# Reasons for Referral

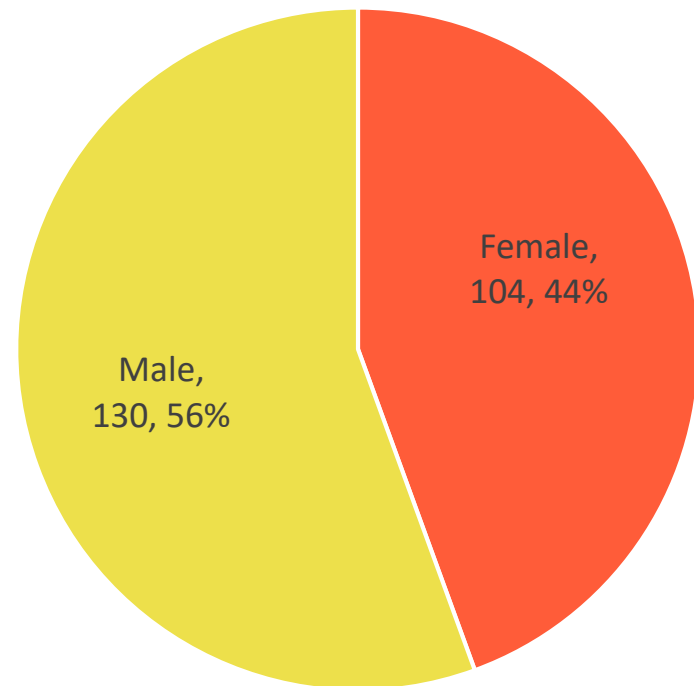


# Demographics of Youth Served

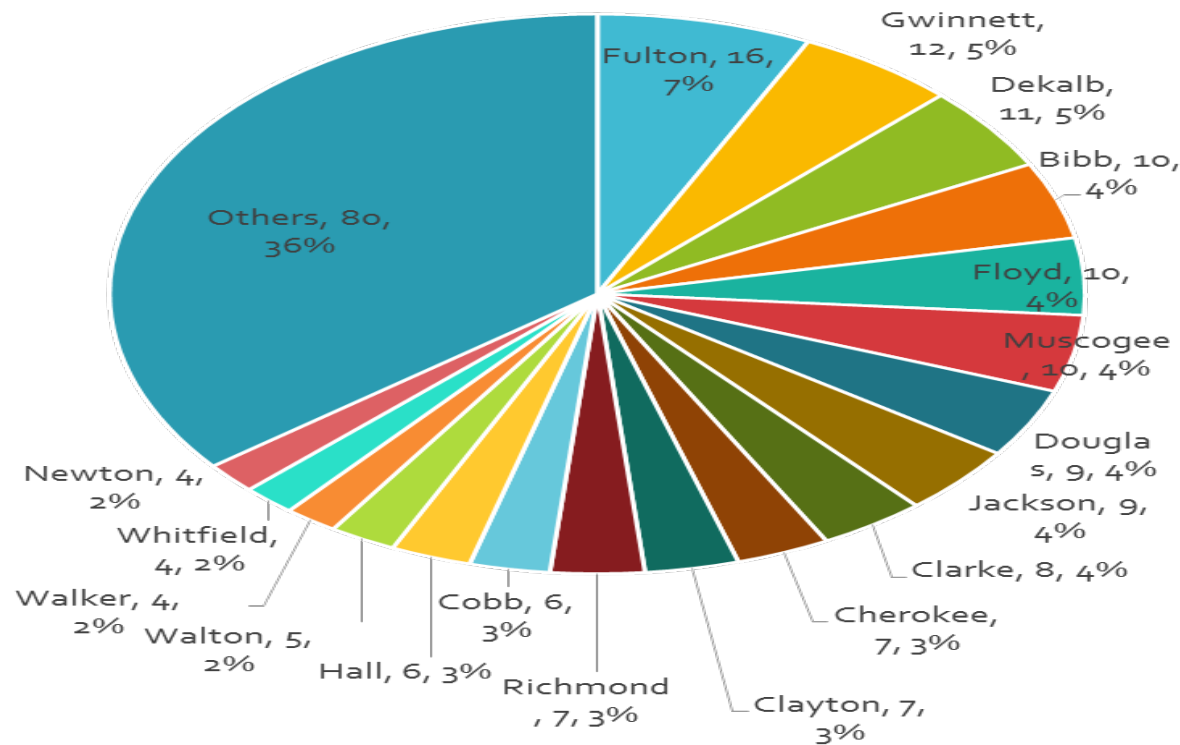
Age



Gender



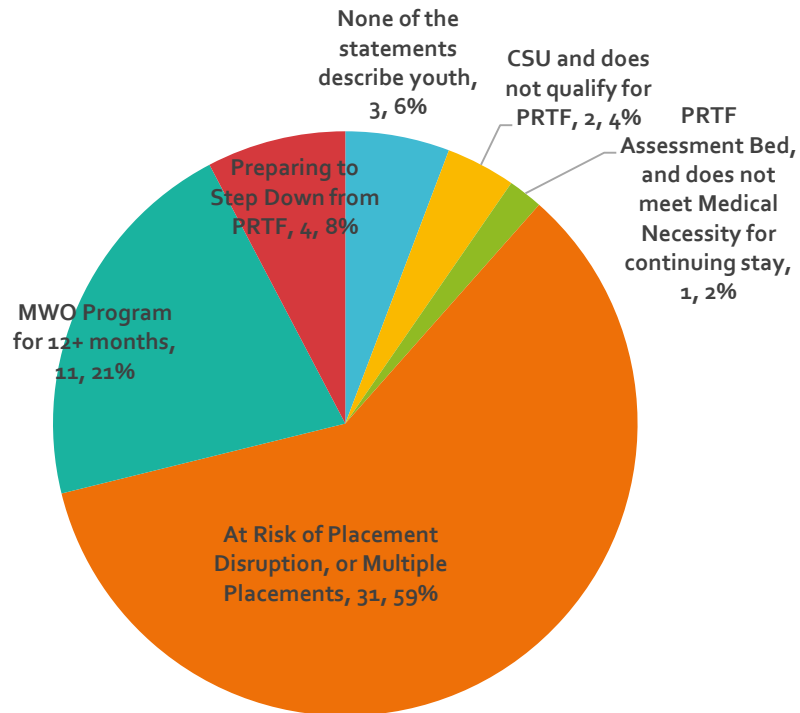
# Referring County



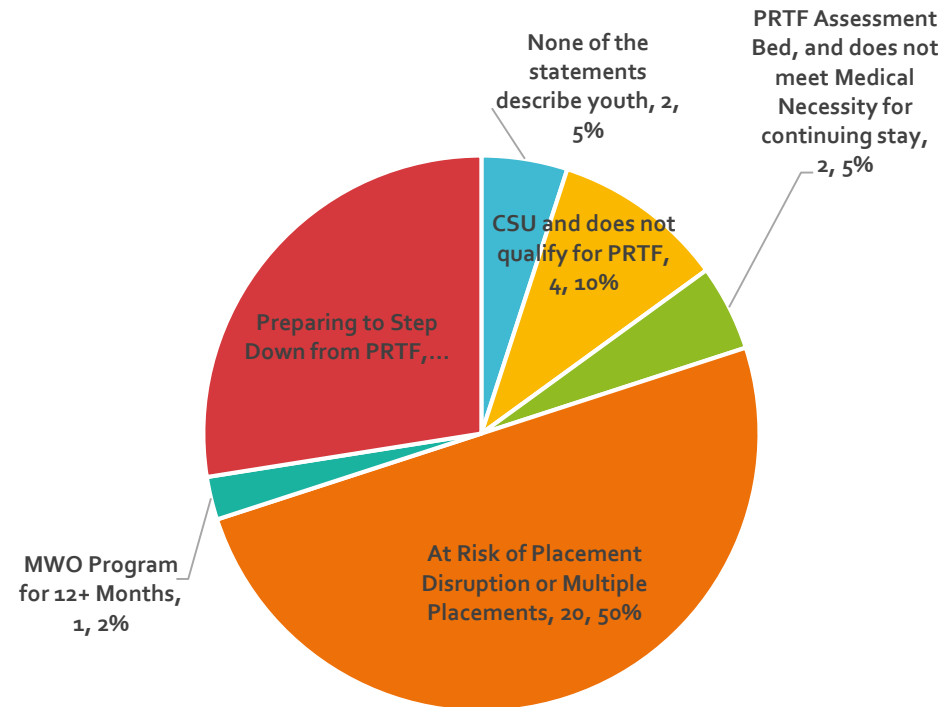


# Discharges

## Youth who Successfully Discharged



## Youth who Unsuccessfully Discharged



## Care Management Entities

22 youth currently receive additional CME services

Lookout Mountain: 15 youth

Viewpoint Health: 7 youth

# ER Georgia Baptist Pilot

Partnership with Georgia Baptist Children's Homes and Crescent Pines BH facility ensure member's having a BH crisis get to the right place at the right time.

## Goal:

- Reduce ER visits for behavioral health crisis
- Ensure members receive appropriate, timely care during a behavioral health crisis
- Prevent hospitalizations by providing education and support to staff.
- Linking staff to a centralized crisis stabilization facility that can better support an immediate, direct response to members and staff.

# ER Pilot Data

## Total number of members/ incidents

48 members placed at Ga Baptist experienced a crisis onsite

## Total number of members/ incidents by campus

Palmetto- 20 members/ 38 incidents

Meansville- 5 members/ 9 incidents

Baxley-1

## Total number of incidents with Law Enforcement (LE) involvement

5 incidents of confirmed LE involvement

33 confirmed incidents LE were not called or dispatched to intervene.

# Data Cont'd

## Barriers Identified

Process not followed -4

Guardian consent needed-2

No beds available- 15

Taken to the ER-8

Other-8

LE called ambulance for transport

PHP recommended instead of CSU

Facility refused members due to being in DFCS custody

Crisis facility stated “acuity too high” for admission

No barriers identified-14

Successful flow-7

De-escalated-7

# Data Cont'd

## **Most Frequent Diagnoses**

Disruptive Mood Dysregulation Disorder

Major Depressive Disorder

Oppositional Defiant Disorder

Attention-Deficit Hyperactivity Disorder

Post-Traumatic Stress Disorder

## **Decreased law enforcement involvement since inception of the program**

**89.58%** of crisis had no LE involvement

Group home developed a relationship with crisis stabilization staff

**80.49%** crisis were diverted from the ER to the nearest CSU facility with available beds.

Two Youth Mental Health First Aid trainings were completed with staff

# Mobile Crisis ( BHL notifications)

Georgia Families 360 program continues to receive the CMO youth notifications. These notifications are sent to a centralized mailbox

[GF360ER@amerigroup.com](mailto:GF360ER@amerigroup.com)

# Autism Services Authorization Update

## 2019 Q1 ABD services

- 31 GF360 requests
- 3 denials
- Denial reason – no confirmation of ASD diagnosis



Next Meeting: Wednesday, August 21, 2:00-3:30 PM  
2 Peachtree Street, 36<sup>th</sup> Floor, Managed Care Boardroom



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in healthcare

