

## Bidder's Conference



Presentation: NEMT Bidder's Conference

Presented by: DCH & DOAS

Solicitation Number: 41900-DCH0000122



### **Mission**

The mission of the Department of Community Health is to provide access to affordable, quality health care to Georgians through effective planning, purchasing, and oversight.

We are dedicated to A Healthy Georgia.

#### Welcome!

Meeting Purpose: This Bidder's Conference is an opportunity for the Issuing Officer to share the purpose of the Non-Emergency Medical Transportation (NEMT) Services and explain the submission process to all potential bidders.

- The information in this presentation will be recorded and will be uploaded to the Bidder's Library as a reference.
- To provide a general overview of the NEMT RFP and to provide instructions for uploading your responses into Team Georgia Marketplace (TGM).



- This conference is <u>Mandatory</u>. All Suppliers are required to remain in the conference for the entire session.
- If a supplier leaves the conference early, they will be excluded from further consideration.
- Suppliers are required to submit an electronic business card to the Issuing Officer via email.



- NEMT RFP Issuing Officer: Rolanda H. Wongus rwongus1@dch.ga.gov. All supplier communication must be directed to the Issuing Officer.
- From the issue date of this eRFP until the final award is announced or cancelled, Suppliers are <u>not allowed</u> to communicate for any reason with any State staff member regarding this eRFP - except the Issuing Officer.



#### **Agenda**

Welcome & Opening Remarks
 Czarina Woods, Director, Agency Procurement Officer, Office of Procurement Services

Purpose of the Procurement
 Rolanda H. Wongus, Senior Category Manager, Office of Procurement Services



- Procurement Overview
   Rolanda H. Wongus, Senior Category Manager, Office of Procurement Services
- Scope of Work Overview
   James Peoples, Director, Office of Provider Services, Division of Medical Assistance Plans
- Schedule of Events & Cost Worksheet Overview
   Fernando Puerto, Deputy Director, Office
   of Procurement Services



<u>Team GA Marketplace – Overview</u>
 Julian Bailey, Manager, Communications and Supplier Outreach,
 Department of Administrations Services

Closing Remarks
 Czarina Woods, Director, Agency Procurement Officer, Office of Procurement Services



#### **Purpose of the Procurement**

- To establish a contract with a qualified supplier(s) who will provide Non-Emergency Medical Transportation (NEMT) Services to eligible Medicaid members to the Georgia Department of Community Health.
- The selected Supplier(s) will develop and operate Non-Emergency Medical Transportation (NEMT) services, in five (5) Regions across the State (See Attachments J - Georgia NEMT Map and Transportation Data). DCH will award a contract to one (1) supplier or broker per NEMT region.



- A Supplier may bid on more than one region; however, no Supplier may be awarded more than three (3) Regions. Supplier must designate the region(s) and order of preference (if applicable), by submitting Attachment K- Non- Emergency Medical Transportation (NEMT) Service Region Designation Form with their bid.
- DCH may use the supplier preference for review of adequate coverage throughout the State in determining award.



#### **Procurement Overview - RFP Attachments**

- eRFP Instruction Document-Attachment A (provides an overview of the project and detailed submission instructions)
- Mandatory Requirements-Attachment D (to which the Issuing Officer will assign a Pass or Fail score)
- Mandatory Scored Requirements- Attachment E (also referred to as the Technical Proposal to which the Evaluation Team will award points based on defined scoring criteria)
  - ➤ Within the Mandatory Scored Requirements worksheets, suppliers are required to upload supporting documents, naming the uploaded files as instructed in the worksheet.
- Cost Proposal-Attachment G (which will be given a weight based on the formula in Section 6.4 Scoring Criteria of the eRFP document- Attachment A)
- \* Please note this list is not a comprehensive list of all the documents that have been included as part of this RFP. Refer to the solicitation event and the Bidder's Library for additional documents.



#### **General Scope of Services – Overview**

- The selected NEMT broker(s) are responsible for managing the delivery of NEMT services. Each broker must establish and maintain a robust transportation network by recruiting, negotiating, and contracting with Transportation Providers to provide safe and on-time transportation services within the applicable NEMT Service Region.
- Each broker must provide prompt and courteous services to Medicaid members to include information and educational materials, verification of eligibility for NEMT services, and trip scheduling through the broker's established transportation network.



#### **Additional Required Services - Continued**

- Recruit, and maintain a regional Transportation Provider network.
- Inform and educate members on the Medicaid transportation management program and process.
- Verify member eligibility for Medicaid;
- Assess transportation need;
- Authorize transportation services;
- Schedule and assign trips;



#### **Additional Required Services - Continued**

- Provide administrative oversight;
- Submit management reports;
- Protect member confidentiality;
- Maintain adequate staff and facilities; and
- Other services as outlined in the Requirements and Scope of Work Document



#### **Schedule of Events**

| Description   | Date  | Time                 |
|---|---|----------------------|
| Release of eRFP   | As Published on the Georgia Procurem ("GPR"); 4/14/2021 | ent Registry         |
| Deadline for written questions (Round 1) sent via email to the Issuing Officer referenced in Section 1.5. | 4/21/2021   | 5:00 p.m. ET         |
| Responses to Written Questions (Round 1)  | 05/06/2021  | 5:00 p.m. ET         |
| Bidders' Conference   | As Published on the GPR;<br>Monday, 05/10/2021          | 10:00am –<br>12:00pm |
| Deadline for written questions (Round 2) sent via email to the Issuing Officer referenced in Section 1.5. | 05/17/2021  | 5:00 p.m. ET         |
| Responses to Written Questions (Round 2)  | 05/27/2021  | 5:00 p.m. ET         |
| Proposals Due/Close Date and Time   | As Published on the GPR; 06/17/2021; 3:00 p.m. ET       |                      |

#### **Procurement Overview- Mandatory Response Worksheet**

- Must respond to all questions with a "Yes" to qualify.
- Any "No" responses will result in the disqualification of the proposal.
- Questions include experience, letter(s) of intent, financial position, letter of credit(s) and onshore operations & data, services.
- Upload requested attachments to the procurement system using the attachment file name provided in the instructions of Attachment D for the Mandatory Response Worksheet.
- \*Please be sure to note where attachment files are required.



ATTACHMENT D

Mandatory Response Worksheet

INSTRUCTIONS: As specified with each requirement listed in the Mandatory Response Worksheet, the Supplier must indicate whether its proposal meets the individual requirements by marking either a "YES" or "NO" in the response block provided. A Pass/Fail evaluation will be utilized for all mandatory requirements. Ordinarily, to be considered responsive, responsible and eligible for award, all questions identified as mandatory must be marked "YES" to pass. There may be rare instances in which a response of "NO" is the correct and logical response in order to meet the mandatory requirement (e.g. responding "NO" that the Supplier does not possess any conflicts of interest). Otherwise, any mandatory questions marked "NO" will fail the technical requirements and will result in disqualification of the proposal. If an attachment is submitted to support your response, indicate in the question response that there is an attachment. All attachments must be properly labeled and reference the question and question number. For example if Mandatory Question (MOJ#frequires an extra requirement, please name the attachment MQ-1.

DO NOT INCLUDE ANY COST/PRICING INFORMATION IN YOUR RESPONSE TO THIS WORKSHEFT

| 15 | Questions per Proposal Factors/Categories  | Response by<br>Supplier<br>(Yes/No) | Upload<br>Attachments<br>with Additional<br>Information? |
|----|--|-------------------------------------|--|
|    | Proposal Factors   |                                     |  |
| 1. | Does the Supplier have a minimum of three (3) years' experience in providing each of the following services:   |                                     | N/A  |
|    | a. brokering transportation services with transportation suppliers,<br>b. payment administration, and<br>c. processing and scheduling of a minimum of 300,000 trips annually for<br>transportation services? |                                     |  |

| Question<br># | Questions per Proposal Factors/Categories  | Response by<br>Supplier<br>(Yes/No) | Upload<br>Attachments<br>with Additional<br>Information? |
|---------------|--|-------------------------------------|--|
|               | Proposal Factors   |                                     |  |
|               | For purposes of this question, trip refers to a one-way transportation service from point A to point B or the reverse per person.  |                                     |  |
|               | Supplier must answer "yes" or "no" in the adjacent column to indicate if it meets the above mandatory requirement.   |                                     |  |
| 2.            | For each Service Region in which the Supplier wishes to be considered for contract award. Supplier must submit at least two (5) signed letters of intent from Transportation Provider is available for Transportation Provider is available for Intention Provider is available for Intention Provider is available for Intention Provider Intention Intention Provider Intention Provider Intention Provider Intention I |                                     | YES  |
|               | Does the Supplier meet this requirement? The Supplier must answer "yes" or "no" in the adjacent column to indicate if it meets the above mandatory requirement. Please also upload attachments as indicated.   |                                     |  |
| 3.            | The Supplier must have the capability to demonstrate to DCH, an assurance that it will be financially stable. The Supplier will submit an audited financial statement for 2018 and 2019 calendary years and/or the Supplier may submit financial statements reviewed by a Certified Public Accountant (CPA), annual balance sheets and income statements prepared by a CPA.  |                                     | YES  |
|               | DCH reserves the right to disqualify a Supplier for failure to properly submit financial statements.   |                                     |  |
|               | Supplier must answer "yes" or "no" in the adjacent column to indicate if it meets the above mandatory requirement. Please also upload attachments as indicated.  |                                     |  |

#### **Procurement Overview- Mandatory Scored Response Worksheet**

- You are required to submit a response to the Mandatory Scored requirements.
- Answers should address requirements associated with the questions identified.
- Answers to each requirement should be provided in a separate attachment labeled as described in the instructions of Attachment E- Mandatory Scored Response Worksheet.
- Upload all responses with the required file name(s) into the procurement system.
- \* Please note one page refers to a single page front-side only, font should be in Arial 11pt sizing with "Normal"1-inch margins, and single-spaced lines. Please adhere to the page limit requirements provided.





State of Georgia
State Entity: Georgia Department of Community Health
Non-Emergency Medical Transportation Services
eRFP (Event) Number: 41900-DCH0000121

ATTACHMENT E
Mandatory Scored Response Worksheet (MS Word)

Instructions: Provide a clear and concise response to each question or requirement listed below. Supplier must provide all responses in the sequence and format requested by the RFP. Failure to meet any mandatory scored requirements may result in disqualification of the proposals. Please name your narrative the "Mandatory Scored Response Narrative", if an attachment is submitted to support your response, indicate in the question response that there is an attachment. All attachments must be properly labeled and reference the question and question number. For example, if Mandatory Scored Question (MSQ) #1 requires an extra requirement, please name the attachment MSQ-1.

Suppliers must adhere to page limits where required and is requested to not provide more documentation than is necessary to demonstrate the Supplier's ability to perform the required functions as detailed in the RFP. For purposes of calculating each page: one page refers to a single page front-side only, font should be in Arial 11pt sizing with "Normal" 1-inch margins, and single-spaced lines. Each proposal shall be prepared simply and economically, providing a straightforward, concise delineation of the Supplier's capabilities to satisfy the requirements of this RFP. Emphasis on each proposal must be on completeness and clarity of content.

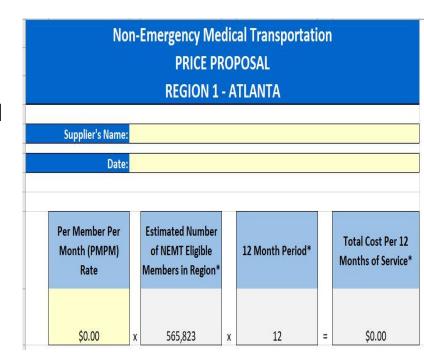
DO NOT INCLUDE PRICING OR COST INFORMATION IN YOUR RESPONSE

| Question<br># | Questions per Proposal Factors/Categories  |  |  |  |  |  |  |
|---------------|--|--|--|--|--|--|--|
|               | Company Background/Experience  |  |  |  |  |  |  |
|               | Provide a detailed summary of your company's understanding of the scope of work and how the project will be effectively integrated into your current obligations and existing workload. The summary must also include the following:   |  |  |  |  |  |  |
| 1.            | a. Details of your company's legal structure, background, size, and resources; date established; location of the principal<br>place of business; location of the place of performance of services outlined in this RFP; ownership (e.g. public company,<br>partnership, subsidiary), current products and services; professional accreditations pertinent to the services outlined in<br>this RFP; and organizational structure. |  |  |  |  |  |  |
|               | b. Your company's commitment to obtain (as applicable) and maintain all required licenses to provide services in the State<br>of Georgia (license to conduct business in Georgia, provide transportation services, etc.).  |  |  |  |  |  |  |
|               | Narrative Page Limit: Five (5) Pages   |  |  |  |  |  |  |
|               | Describe in detail your company's federal, state, or local government experience (other than the Georgia Department of<br>Community Health) in the provision of non-emergency medical transportation services (NEMT), include as part of your response a<br>list of all clients including name, state, number of clients served, and a description of services provided. Please specify the<br>following:                        |  |  |  |  |  |  |
| 2.            | Experience in brokering NEMT trips; and  |  |  |  |  |  |  |
|               | b. Experience providing NEMT trips   |  |  |  |  |  |  |
|               | Narrative Page Limit: Five (5) Pages   |  |  |  |  |  |  |
|               | Provide three (3) client references detailing required experience including summary of engagements, scope, dates of service, an population served. References may be aggregated to meet the experience requirement. For each reference listed, include the following information:  |  |  |  |  |  |  |
|               | <ul> <li>Name of agency and contact name from the entity for whom services were <u>performed</u>;</li> </ul>   |  |  |  |  |  |  |
|               | <ul> <li>b. Duration or length of the project; and indicate if the account is active or closed;</li> </ul>   |  |  |  |  |  |  |
| 3             | c. Overview of the work performed (brokering, transportation services, etc.):  |  |  |  |  |  |  |
|               | d. Identify trip volume:   |  |  |  |  |  |  |
|               | <ul> <li>Performance problems during implementation or operations, including any corrective action plans and liquidated damage<br/>assessment; and</li> </ul>  |  |  |  |  |  |  |
|               | f. Any actions taken to resolve such performance problems (as noted under Subsection e) and prevent future occurrences.  |  |  |  |  |  |  |
|               | Narrative Page Limit: Three (3) Pages: Use RFP Attachment I. Client Reference Worksheet to provide the references.   |  |  |  |  |  |  |

#### **Procurement Overview- Cost Worksheet**

- Tab provided for each of the 5 Regions.
- Respond to each Region your company would like to service.
- Only enter pricing in unprotected cells
- All Suppliers should provide cost on the Implementation Tab (for informational purposes only).
- Costs is based on Per Member Per Month (PMPM).
- Each Regional Tab includes the estimated eligible members in each region.
- Spreadsheets calculate annual totals per Region for a 12- month period.

GEORGIA DEPARTMENT OF COMMUNITY HEALTH



# Navigating Team Georgia Marketplace™ and the Georgia Procurement Registry

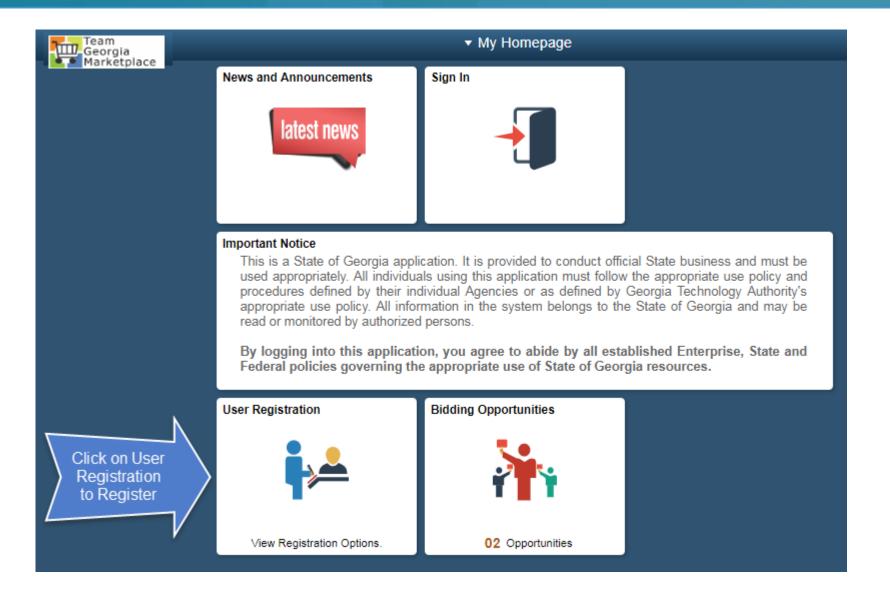




### Welcome!



Julian Andrea Bailey
Communications and Supplier Outreach Manager
State Purchasing Division, DOAS
Julian.Bailey@doas.ga.gov





**User Registration** 

#### Registration Unknown



Unsure of How to Register?

#### Bidder Registration



Select this option if you have never done business with State Of Georgia and register here to be able to bid on events.

More...

Register now

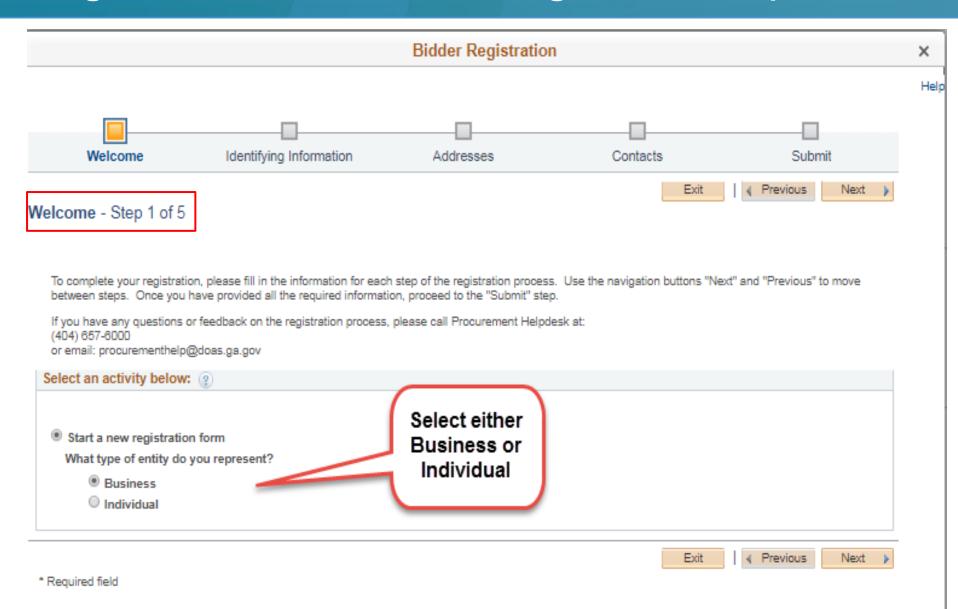
#### Add New User



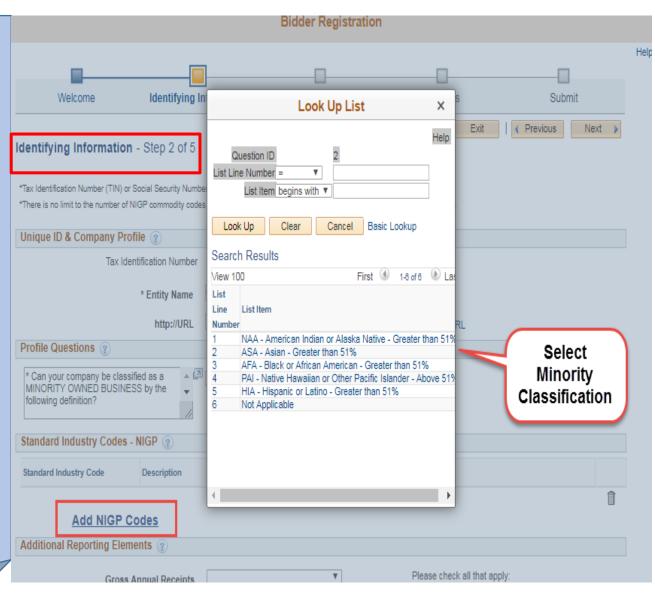
Add New User For Existing Supplier Account and to be able to see purchasing details.

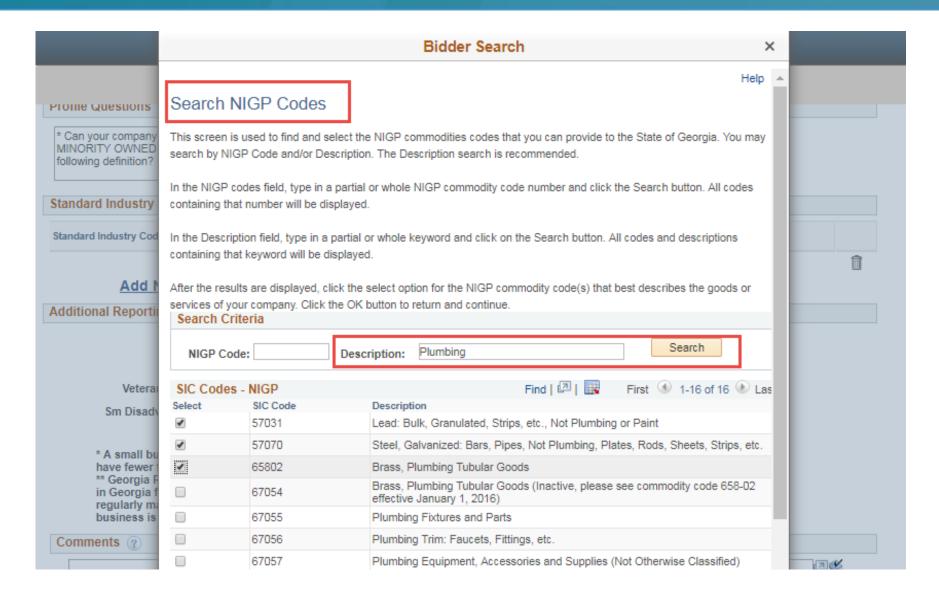
More...

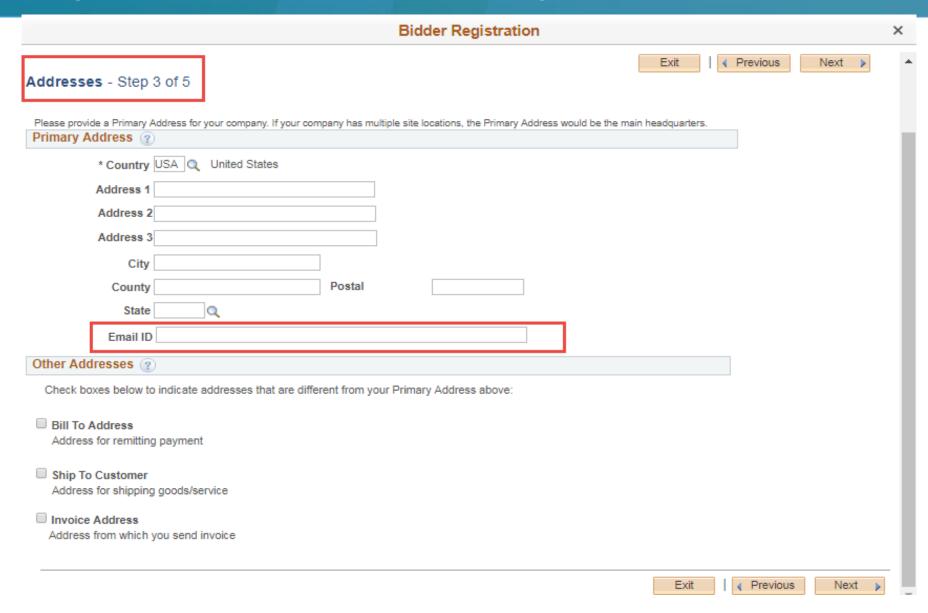
Register now

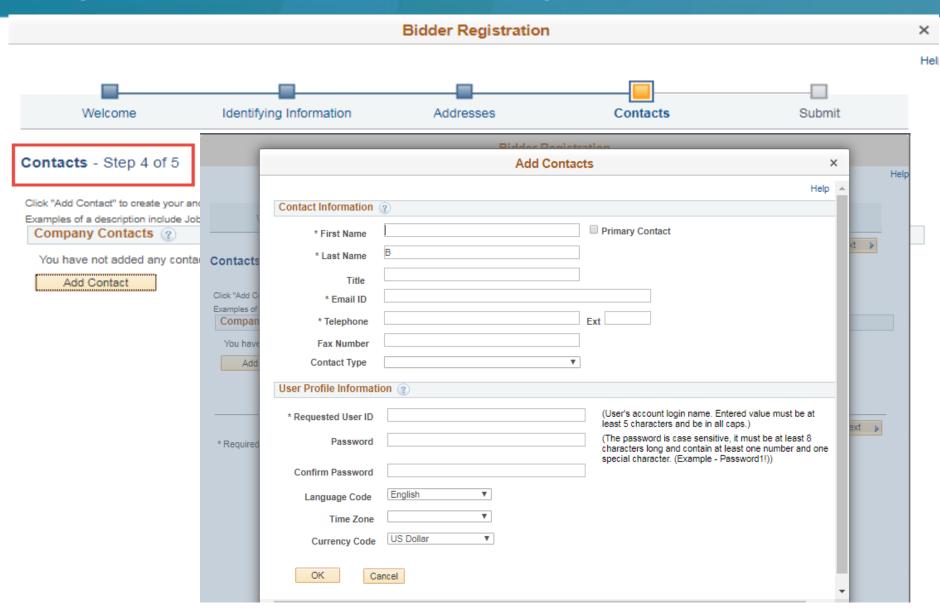


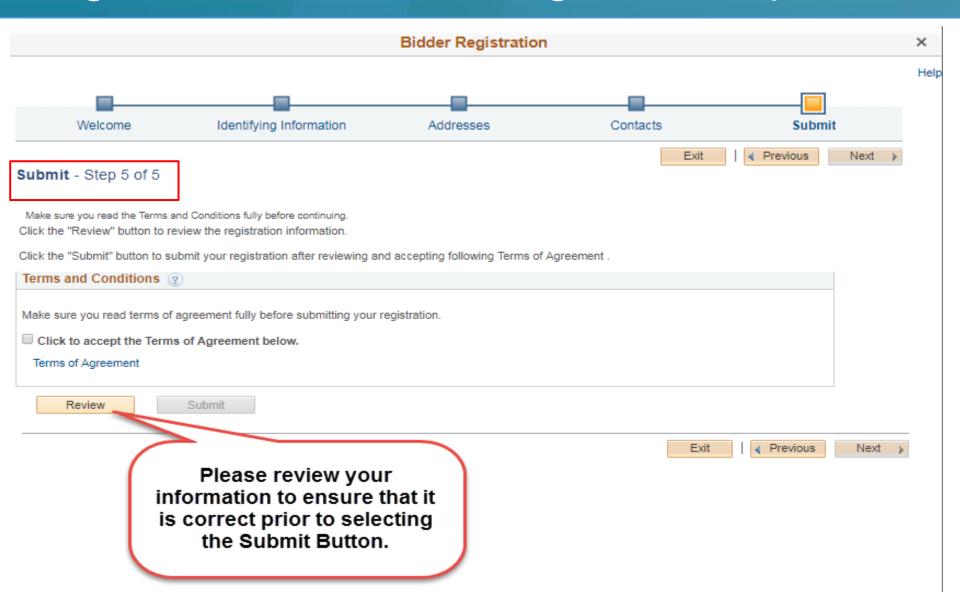
- The NIGP Commodity
   Services Code was
   developed by the
   National Institute of
   Governmental
   Purchasing to bring
   efficiency to automated
   purchasing
- The NIGP Codes provide an excellent coding structure for standardizing purchasing
- Identify which products and/or services you wish to sell to the state

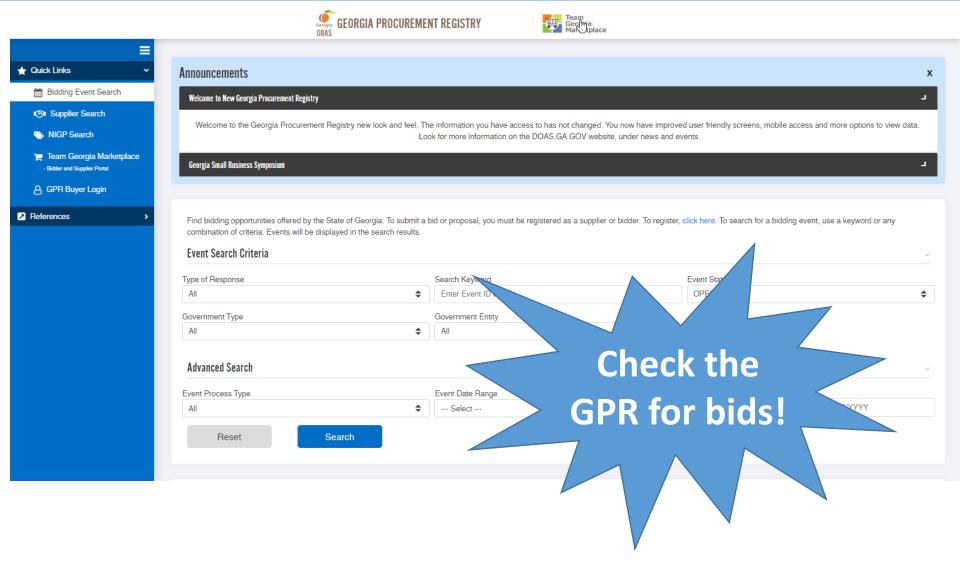


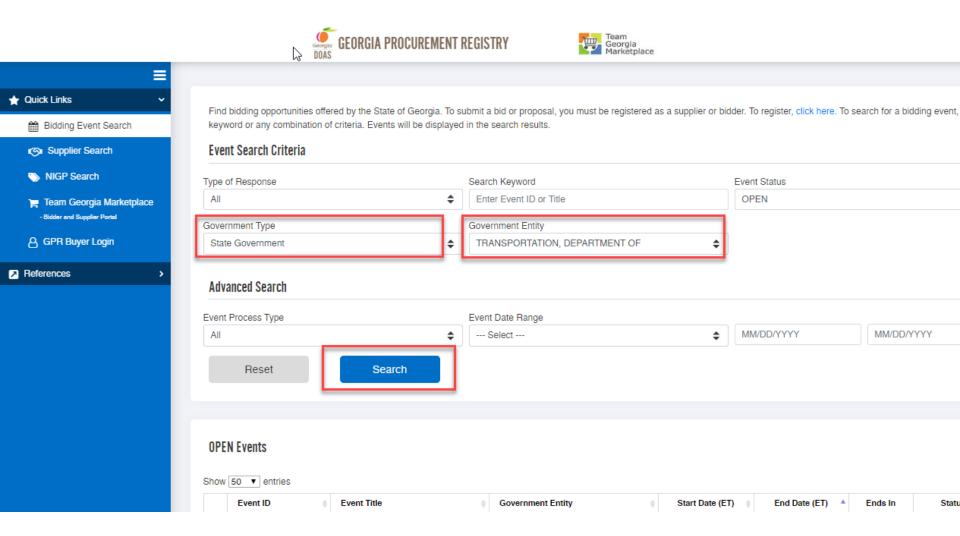






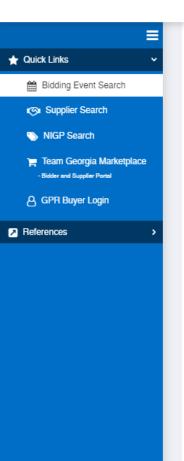








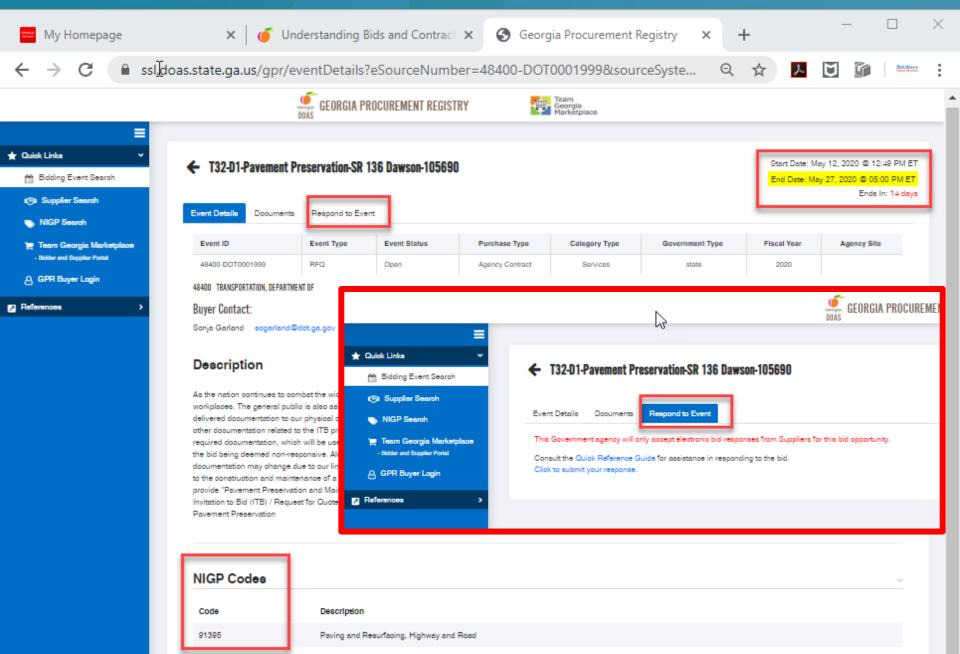




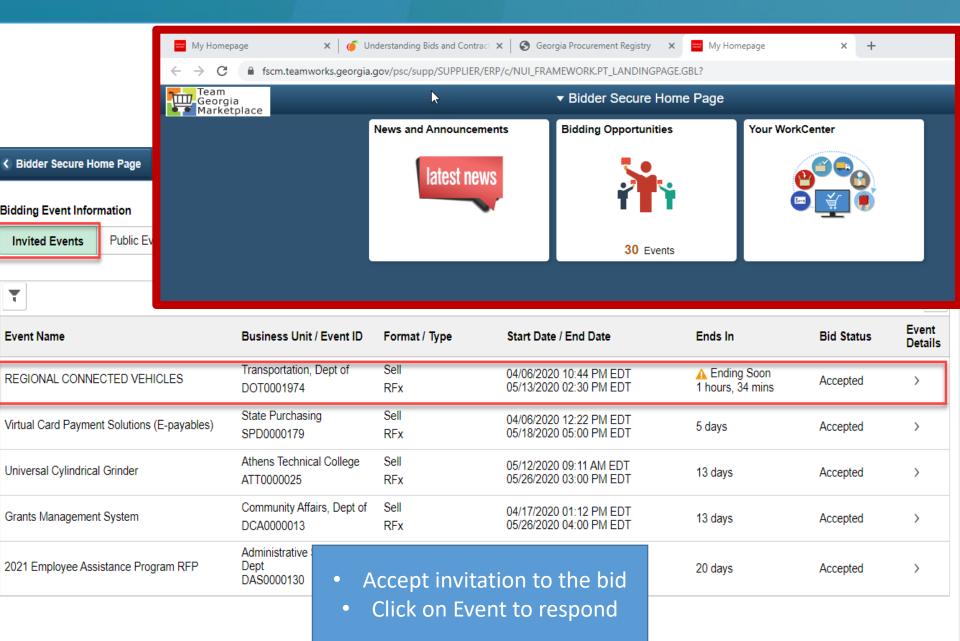
#### **OPEN Events**

Show 50 ▼ entries

|          | Event ID   | Event Title   | Government Entity             | Start Date (ET)            | End Date (ET)              | Ends In                     | Status |
|----------|--|---|-------------------------------|----------------------------|----------------------------|-----------------------------|--------|
| E        | 48400-DOT0001974   | REGIONAL CONNECTED VEHICLES                         | Transportation, Department Of | Apr 06, 2020 @ 10:44<br>PM | May 13, 2020 @<br>02:30 PM | Ending soon<br>1hrs,46 mins | Open   |
| E        | 48400-DOT0001987   | T32-D6-DRAINAGE REHAB-A3-105078                     | Transportation, Department Of | Apr 28, 2020 @ 01:42<br>PM | May 13, 2020 @<br>05:00 PM | Ending soon<br>4hrs,16 mins | Open   |
| E        | 48400-DOT0001986   | T32-D6-SHORT LINE PM-WALKER-<br>DADE-105076         | Transportation, Department Of | Apr 28, 2020 @ 02:34<br>PM | May 13, 2020 @<br>05:00 PM | Ending soon<br>4hrs,16 mins | Open   |
| E        | 48400-DOT0001989   | T32-D1-Pavement Preservation-SR 180<br>Towns-104869 | Transportation, Department Of | Apr 29, 2020 @ 11:45<br>AM | May 14, 2020 @<br>05:00 PM | 1 days                      | Open   |
| E        | 48400-DOT0001988   | T32-D7-Drainage Rehab-I 285 Exit 22-<br>104838      | Transportation, Department Of | Apr 28, 2020 @ 03:53<br>PM | May 14, 2020 @<br>05:00 PM | 1 days                      | Open   |
| E        | 48400-DOT0001984   | T32-D5-Fencing-Bryan Co SR405<br>MP87-104978        | Transportation, Department Of | Apr 24, 2020 @ 03:52<br>PM | May 15, 2020 @<br>05:00 PM | 2 days                      | Open   |
| <b>(</b> | 48400-DOT0001983   | T32-D5-Fencing-Bryan Co SR405<br>MP89-104981        | Transportation, Department Of | Apr 24, 2020 @ 03:04<br>PM | May 15, 2020 @<br>05:00 PM | 2 days                      | Open   |
| E        | 48400-DOT0001982   | T32-D5-Pave Pres-Evans Co SR30<br>MP6.06-104974     | Transportation, Department Of | Apr 24, 2020 @ 11:05<br>AM | May 15, 2020 @<br>05:00 PM | 2 days                      | Open   |
| E        | 48400-DOT0001985   | T32-D5-VEG REM-BULLOCH CO<br>SR404 MP120-104969     | Transportation, Department Of | Apr 24, 2020 @ 04:35<br>PM | May 15, 2020 @<br>05:00 PM | 2 days                      | Open   |
| E        | 48400-DOT0001990 T32-D1-Landscape Mtc-I-85 Hart-<br>105162 |   | Transportation, Department Of | Apr 30, 2020 @ 03:53<br>PM | May 18, 2020 @<br>05:00 PM | 5 days                      | Open   |
| E        | 48400-DOT0001994   | T32-D1-Vegetation Removal-SR 17<br>Area 3-105248    | Transportation, Department Of | May 06, 2020 @ 02:14<br>PM | May 21, 2020 @<br>05:00 PM | 8 days                      | Open   |
| E        | 48400-DOT0001993   | T32-D3-PavePres-SR 18 Jones-105225                  | Transportation, Department Of | May 05, 2020 @ 12:39<br>PM | May 21, 2020 @<br>05:00 PM | 8 days                      | Open   |
| E        | 48400-DOT0001995   | T32-D3-Veg Removal-SR 401-105478                    | Transportation, Department Of | May 07, 2020 @ 01:44<br>PM | May 25, 2020 @<br>05:00 PM | 12 days                     | Open   |
| _        |  |   |                               |                            |                            |                             |        |



#### Team Georgia Marketplace – Georgia Procurement Registry



**Event Details** 



Welcome, Default Bidder Team Georgia Marketplace

Submit Bid

Save for Later

Validate Entries

ion

Event Name REGIONAL CONNECTED VEHICLES

Event ID 48400-DOT0001974

Event Format/Type Sell Event RFx

Event Round 1

Event Version 7

Event Start Date 04/06/2020 10:44PM EDT

Event End Date 1hr,9mins,38secs

**Bidding Instructions** 

Bid ID 1

Bid Date

Bid Currency USD US Dollar

Hide Additional Event Info

Description:

5/12/2020 - The closing is being extended until tomorrow. The new closing date/time will be May 13, 2020 at 2:3PM EST

Addendum No. 3 was uploaded into Team Georgia Marketplace. Please review, sign and submit with your bid package.

Good Afternoon,

The following has been updated into Team Georgia Marketplace: Addendum No. 2, Q&A Responses and Prebid Conference Attendee List.

Contact Trina Williams

Phone

Email trwilliams@dot.ga.gov

Online Discussion

Payment Terms Not 20

Please contact the buyer listed on the bid with questions or concerns!

Edits to Submitted Bids Allowed

Multiple Bids Not Allowed



Reciprocal Preference Law O.C.G.A. §32-5-60(b) In which state is your company domiciled? For the purposes of evaluation only, Suppliers resident in the State of Georgia will be granted the same preference over Suppliers resident in another state in the same manner, on the same basis, and to the same extent that preference is granted in awarding bids for the same goods or services by such other state to Suppliers resident therein over Suppliers resident in the State of Georgia. NOTE: For the purposes of this law, the definition of a resident Supplier is a Supplier who is domiciled in the State of Georgia.

Response

Add Comments or Attachments

Please select the option that most accurately defines your company, based on the definitions below. \*\*\*Georgia Resident Business means any business that regularly maintains a place from which business is physically conducted in Georgia for at least one year prior to any bid or proposal to the state or a new business that is domiciled in Georgia and which regularly maintains a place from which business is physically conducted in Georgia; provided, however, that a place from which business is conducted shall not include a post office box, a leased private mailbox, site trailer, or temporary structure. \*\*A Small business is defined as a business that is independently owned and operated. In addition, such a business must either have fewer than 300 employees or less than \$30 million in gross receipts per year. \*A Georgia Resident Small Business would be a business that meets the requirements for both a Georgia Resident and Small Business. Also, the State encourages all companies to sub-contract portions of any state contract to small and minority business enterprises. Suppliers interested in taking advantage of the Georgia income tay incentives provided for

#### Step 2: Enter Line Bid Responses

This event contains one or more individual lines that await your bid response. Some or all lines may require your bid in order for consideration by the Event Administrator.

Lines in This Event 1

Lines Responded To 0

Your Total Line Pricing 0.0000 USD

#### Hide Line Detail

| Lines Personalize |   |                            |      |                       | irst   Previous      | s Lines 1 of 1 Ne      | xt Lines |                      |     |     |
|-------------------|---|----------------------------|------|-----------------------|----------------------|------------------------|----------|----------------------|-----|-----|
| Line              |   | Description                | Unit | Requested<br>Quantity | Your Bid<br>Quantity | Your Unit Bid<br>Price | No Bid   | Your Total Bid Price |     |     |
|                   | 1 | Regional Connected Vehicle | EA   | 1.0000                | 1.0000               |                        |          | 0.0000 USD           | Bid | (P) |

Event Comments and Attachments

At any point in the bid response process you may save an in-progress bid and resume completion at later time. When your bid response is complete, submit for consideration.

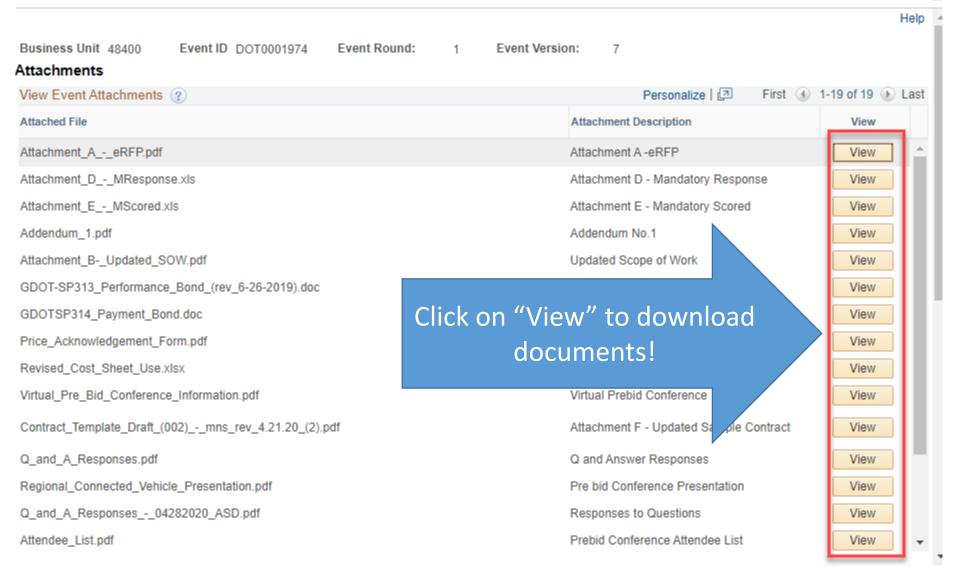
Submit Bid

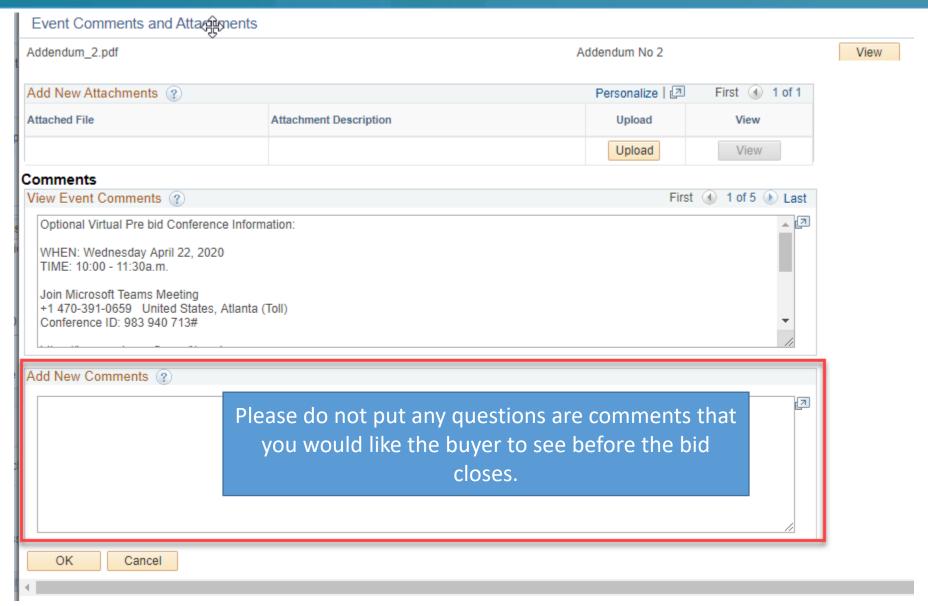
Save for Later

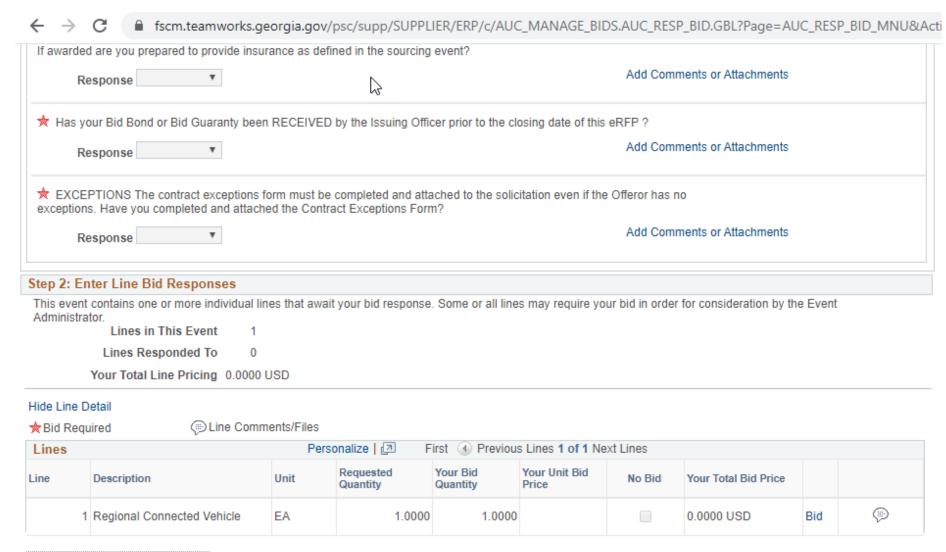
Validate Entries

- Click on "Events Comments and Attachments" to view documents for download
- Click on the pif there are lines to see if there is any attached documents
- Always click on "Validate Entries" to ensure you are not missing response to any of the required questions.

**Event Comments and Attachments** 







#### Event Comments and Attachments

At any point in the bid response process you may save an in-progress bid and resume completion at later time. When your bid response is complete, submit for consideration.

Submit Bid Save for Later

Validate Entries

### Supplier Training

Training includes web-based videos, quick reference guides, webinars, and classroom-based **Orientations and Seminars** across the State!



#### SUPPLIER TRAINING

#### **Supplier Orientations**

Supplier orientation sessions feature information on how to register your company to be on the state's supplier list and establish your eligibility to receive bid notices. At these sessions, general information will be given about the purchasing process and the various kinds of purchases that are made by government entities.

Click here to Register for a Supplier Orientation.

#### **Supplier Webinars**

During these sessions, companies are shown the steps to respond to bids in Team Georgia Marketplace and eSource. They will learn how to search the Georgia Procurement Registry for open and awarded solicitations, and download and attach required documents. They will also be shown important things to remember as they navigate through the state's procurement process. If information is needed about specific events, Suppliers are encouraged to contact the associated Buyer for said solicitation.

Visit the supplier training calendar for all scheduled Orientation and Webinar sessions.

#### **Pre-Recorded Training Webinars**

Real-time training for suppliers is listed below. Companies can view pre-recorded training webinars or review quick reference guides for assistance with Team Georgia Marketplace and eSource functions

- · Georgia Procurement Manual (GPM) for Suppliers
- Register as a Sourcing Bidder
- Maintain Bidder Information
- · Register as a Supplier
- Maintain Supplier Information
- Manage Purchase Orders
- Manage Payment Information
- · Responding to a Request for Proposal in eSource
- Responding to a Request for Quote in eSource
- Responding to a Request for Qualified Contractors in a Source

#### CONTACT

#### Supplier Training

Procurement Help Desk

Phone 404-657-6000

procurementhelp@doas.ga.gov

View All Division Contacts





### Support & Assistance

- Supplier Services Website
  - ➤ Georgia Procurement Manual
  - ➤ Team Georgia Marketplace Training
  - ➤ eSource Supplier's Guide
  - eSource Supplier's Training (online)
- Supplier Orientation
- Supplier Webinar
- Supplier Outreach & Communications
  - ► Julian A. Bailey, <u>julian.bailey@doas.ga.gov</u>
  - ➤ Telisha Farrow Jackson, <u>Telisha.Jackson@doas.ga.gov</u>
  - ➤ State Purchasing Contact Center Help Desk Email procurementhelp@doas.ga.gov
- State Purchasing Contact Center Help Desk 404-657-6000



### **Closing Remarks**

- Non-Medical Emergency Transportation Services (NEMT) Bidders Conference for event #41900-DCH0000122
- Solicitation Event located:

https://ssl.doas.state.ga.us/gpr/eventDetails?eSourceNumber=41900-DCH0000122&sourceSystemType=ps

Bidder's Library located:

https://Medicaid.Georgia.gov/programs/all-programs/nemt-procurement



## Questions



