

Quarterly Report
Planning for Healthy Babies Program® (P4HB®)
1115 Demonstration in Georgia
Year 3

Quarter 1
January 1 - March 31, 2013

Submitted to the Centers for Medicare and Medicaid Services
By:
The Georgia Department of Community Health

May 31, 2013

OVERVIEW

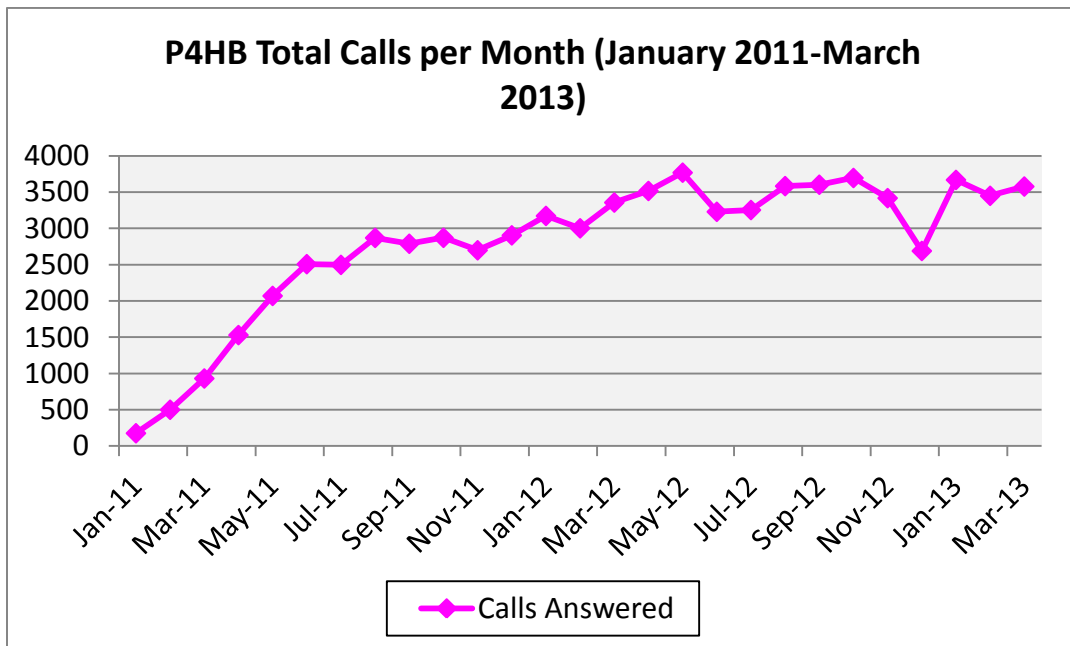
Georgia's 1115 Demonstration, the Planning for Healthy Babies[®] (P4HB[®]) program, began its third year of existence at the beginning of 2013. During this first quarter of 2013, program staff and partners of the P4HB[®] program continued their efforts to increase awareness of the program while awaiting the official decision concerning the expansion of Georgia's Medicaid program effective January 1, 2014. The care delivery options available under the Affordable Care Act (ACA) include: expanded state Medicaid programs; and health insurance coverage obtained via the Affordable Insurance Exchange. The P4HB[®] transition plan, submitted to CMS on June 28, 2012, relies on these options for continuity of care once the P4HB[®] program ends on December 31, 2013. The official decision was made and Georgia's Medicaid program will not be expanding. This decision means that P4HB[®] participants, who do not meet the current income criteria for full Medicaid benefits, will not be eligible for any Medicaid funded family planning or interpregnancy care (IPC) services starting January 1, 2014. The Eligibility section of this report, describes, in further detail, the impact of Georgia's decision on access to family planning and IPC services and the options that will be available to current P4HB[®] participants effective January 1, 2014.

This first quarter 2013 report describes: enrollee interest in P4HB[®] as measured by call volume; eligibility information for the family planning and interpregnancy care (IPC) components of P4HB[®]; the number of women actually enrolled in the program; program disenrollments; renewals/recertifications; and the utilization of services by the P4HB[®] participants. Also included in this report are statistics selected from the quarterly reports submitted by the Georgia Families Care Management Organizations (CMOs) who administer the P4HB[®] program for Georgia's Department of Community Health (DCH).

CALL VOLUME

In May 2012, Policy Studies Incorporated (PSI), our P4HB[®] program's call center manager, became a unit of the health services company, MAXIMUS. Since that time, MAXIMUS has provided weekly reports regarding the volume of calls received for the program. As shown in **Figure 1** below, while there was a sharp decline in call volume during the latter half of the fourth quarter of 2012, the call volume levels for the first quarter of 2013 returned to those seen during the third quarter of 2012. Answered call volume in March 2013 was 3,578 calls, representing a 33% increase from the 2,690 calls answered in December 2012. This answered call volume is only 200 calls below the peak call volume for the program of 3,769 calls, reached in May 2012.

Figure 1: P4HB[®] Total Calls per Month (January 2011-March 2013)



Source: PSI – Contact Center Performance Report Current YTD (January 2011–March 2013)

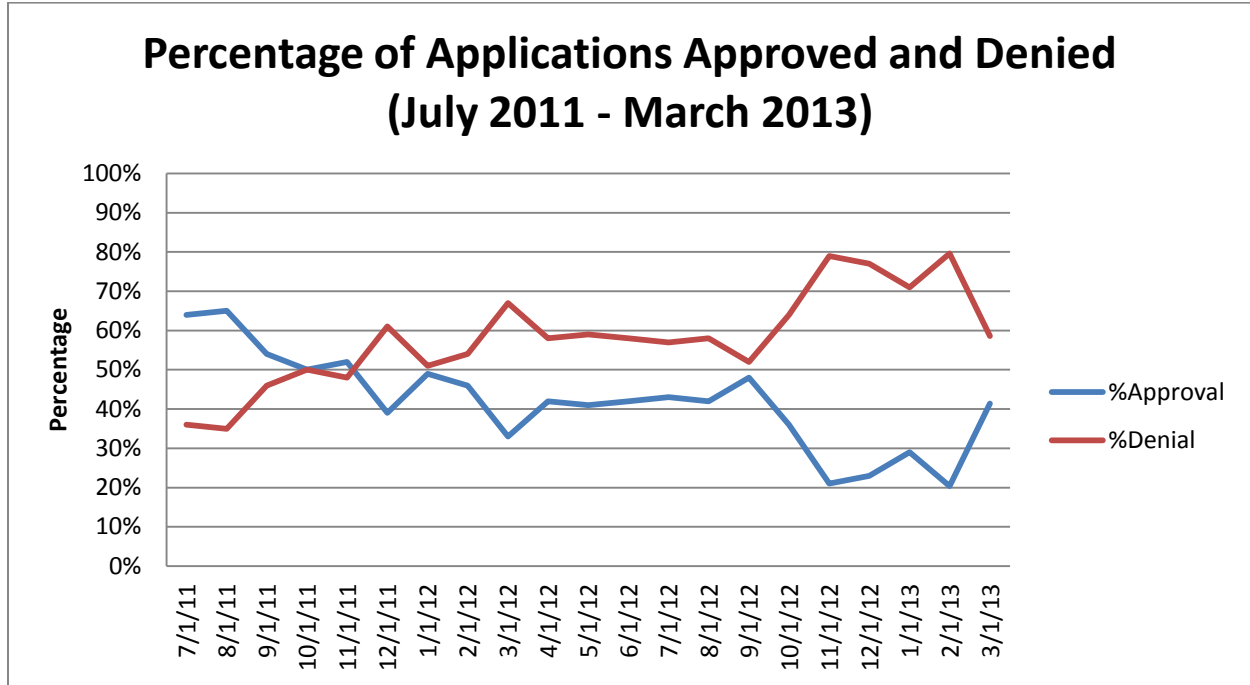
ELIGIBILITY

Statistics obtained from the eligibility-related reports for this quarter are identified below.

- Number of paper and electronic unique applications for the program by month. (Source: PSI – P4HB Report 001, Run Date: 4/3/2013) Since implementation of the P4HB[®] program, the *Applications by Month* report has demonstrated continued program growth. During the first quarter of 2013, 4,549 applications were received and by the end of the first quarter of 2013, the program-to-date number of applications received was 40,133. The total number of applications received during the first quarter of 2013 represented a 1.4% increase over the 4,487 applications received during the fourth quarter of 2012 and also represented an 85% increase over the total applications received by the end of the first quarter of 2012 (21,606).

As shown in Figure 2 below, between July and November of 2011, the first year of the P4HB[®] program, the percentage of applications received and approved each month was at or above 50%. This was not the case during 2012 and for the first quarter of 2013 when the percentage of applications received and approved was below 50% each month. The lowest levels of approvals recorded to date (20%) occurred during the months of November 2012 and February 2013. Application approval rates for March 2013 did show a significant increase over the February 2013 rates and we will continue to monitor this trend during the second quarter of 2013. Our analysis of the *Denial Reason Report* will provide the details regarding these trends. On July 1, 2013, DCH will implement the P4HB[®] transition plan and the program will no longer accept applications for enrollment.

Figure 2



(Source: P4HB[®] Statistics Report Jan-Mar 2013 – Excel File)

- Number of P4HB[®] applicants including potential auto-enrolled members. As of April 1, 2013, MAXIMUS reported a program-to-date total of 90,967 P4HB[®] applicants for the P4HB[®] program. This total includes individuals who submitted paper or electronic applications for the program plus Medicaid and Peach Care for Kids[®] members who were auto-enrolled into the P4HB[®] program. As reported last quarter, this is not a count of unique individuals, but rather a gauge of continued interest in our program.

Auto-enrollment substantially increases the number of women included in the applicant pool for P4HB[®]. DCH implemented the auto-enrollment process in December 2011 for family planning only services and in April 2012 for IPC services. Women auto-enrolled into family planning only services were either aging out of the Peach Care for Kids[®] program (Georgia’s standalone CHIP program) or were scheduled to lose Medicaid eligibility sixty (60) days following their most recent delivery. Women auto-enrolled into

the IPC component of P4HB[®] were those who had been identified by our CMO partners as having recently delivered a VLBW infant and were scheduled to lose Medicaid eligibility sixty (60) days following the delivery of that VLBW infant.

- Number of individuals deemed eligible for enrollment. Data included in our P4HB[®] *Enrollment by Age Report* revealed that by the end of the first quarter of 2013, the program-to-date total (this was incorrectly reported as year-to-date total in previous reports) of women who had been deemed eligible for enrollment into the family planning component of P4HB[®] was 39,320. This number includes women deemed eligible for enrollment through the auto-enrollment process. For the IPC component of P4HB[®], the program-to-date total of women deemed eligible for enrollment was 159, inclusive of women auto-enrolled into the IPC component. Toward the end of the first quarter of 2013, six of the family planning only participants turned 45 and were scheduled to be disenrolled from the program. Our *Enrollment by County Report* showed that only 39,316 women were deemed eligible for family planning only services while 157 women were deemed eligible for the IPC component of P4HB[®]. It is likely these discrepancies are due to missing county of residence information on the applications. Our *Enrollment by County Report* also revealed that by the end of the first quarter of 2013, 102 women had been deemed eligible for the Resource Mothers Only outreach with 100 of them being low income Medicaid (LIM) recipients and two (2) being ABD Medicaid recipients.
- Reasons why Demonstration applications were denied. MAXIMUS identified, in the *Denial Reason Report*, thirty-one unique reason categories why applications for our P4HB[®] program were denied. During the months of the first quarter of 2013, MAXIMUS reported a total of 3,816 denial reasons which was down from the total of 4,058 denial

reasons reported last quarter. This denial reasons total does not equate to an equal number of denied applications since an application could be denied for multiple reasons. Two denial reason categories stood out as the top categories for applications to be denied during the first quarter. They were the same categories as the ones identified in the fourth quarter report: failure to verify income; and non-response to requests for additional information within fourteen days. Of the 1,299 denial reasons documented for March 2013 alone, non-response within fourteen (14) days of request for additional information in order to complete the application was the denial reason category for 449 denials (34.6% of the denial reasons) and failure of the applicant to verify their income was the denial reason category for 403 denials (31.0% of the denial reasons). All of the denials in the *Denial Reason Report* were linked to applications for the family planning only component of the program. Of all the 41,149 denial reasons reported for the program since its inception, the two most frequent denial reason categories to date are: non-response within fourteen (14) days of requests for additional information (this occurred 12,203 times or 29.7% of all denial reasons) and failure to verify income (this occurred 10,830 times or 26.3% of all denial reasons).

- Reasons why participants were terminated from the P4HB[®] program. MAXIMUS identified, in the *Termination Reason Report*, thirty-two unique reason categories why participants were terminated from the P4HB[®] program. By the end of the first quarter of 2013, 14,093 reasons for termination were reported for the quarter and 47,869 reasons for termination were reported program-to-date. This first quarter termination reasons count represents a 25.1% increase in the number of termination reasons compared with the fourth quarter of 2012. The number of termination reasons does not equate to an equal number of

participants terminated from the program since a participant may be terminated for more than one reason. Two reason categories stood out as the most frequent categories for the terminations during the first quarter of 2013: 1) failure to complete the review process; and 2) having Medicaid or other insurance. Program-to-date, the top three (3) reason categories why P4HB[®] participants were terminated from the program were, in rank order:

1. The woman failed to complete the review requirements within the required time frame of fourteen (14) days. Program-to-date, 42.9% of the *family planning only* termination reasons were in this category. Many of the terminations linked to this termination reason occurred at the time of renewal of eligibility which is twelve months from the initial eligibility determination date for the program.
2. It was determined that the participant was eligible for full Medicaid benefits or other insurance coverage (25.7%).
3. Non-RSM cancellation. Program-to-date, 11.0% of the family planning only participants' termination reasons fell into this category. In this scenario, the terminations (cancellations) were handled by our member services team members and were not processed by the RSM outreach project staff. There were 5,260 non-RSM termination reasons by the end of March 2013. We have identified that many of the women terminated for this reason category were found to be pregnant shortly after enrollment into the program and prior to program service delivery. It is for this reason category that we continually strive to reduce the time from application for P4HB[®] services to CMO enrollment, giving women as early access as possible to contraception. As we stated last quarter, our data suggests that a significant number of women fail to select a CMO within thirty (30) days of the P4HB[®] eligibility decision.

Since P4HB[®] services can only be delivered through the CMOs, these women have delayed access to care until they are auto-assigned to a CMO. The auto assignment process adds an additional thirty days to the enrollment timetable. This delay is a prime opportunity for a pregnancy to occur.

- Average age of the women determined to be eligible for the P4HB[®] program. The *Family Planning Enrollment by Age Report* documented a program-to-date average age of family planning only eligible women, at the end of the first quarter of 2013, to be 22.8 years and the *IPC Enrollment by Age Report* documented a program-to-date average age of IPC eligible women to be 28.4 years. The average age of women deemed eligible for the Resource Mother only component of the P4HB[®] program was 23.8 years for the ABD women (down from 28.7 years in October 2011) and for the LIM women, it was 27.3 years (down from 30.4 years in September 2011). **Table 1** below provides data on the full distribution of women deemed eligible, by age group, and illustrates that the majority (93.6%) of the women deemed eligible for the Family Planning and IPC components of the P4HB[®] program were under the age of 36. Fifty-nine percent of the eligible women were in the youngest age group, 18-22, consistent with the downward trend in the average age of those deemed eligible since program implementation. Of those in the 18 – 22 age group program-to-date, only 124 were eighteen years of age. This fact is significant in light of the options available to current P4HB[®] participants once the program ends in December 2013. This will be discussed further below.

Table 1: Individuals Deemed Eligible for Family Planning and IPC By Age through March 2013		
Deemed Eligible	Family Planning	IPC
18-22	23,255	24
18	124	
19	15,559	
20	3,872	
21	1,988	
22	1,712	
23-29	9,291	75
30-35	4,272	43
36-40	1,753	15
41-44	743	2
45+	6	0
Total	39,320	159

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Source – PSI P4HB RP004 and 005 for March 2013. The Resource Mothers only component was not included in this table.)

- Average monthly income of the women deemed eligible. In order for an adult to be eligible for low income Medicaid (LIM) in Georgia, current criteria requires that their monthly income cannot exceed \$235 for a household of one (1); \$500 for a household of four (4). Children ages 6 – 19 (only through the month the child turns 19) are eligible for Right From the Start Medicaid if their families’ monthly income does not exceed 100% of the federal poverty level (FPL) or: \$958 for a family size of one (1); \$1293 for a family size of two (2); and \$1963 for a family size of four (4). Comparing LIM eligibility criteria to the 100% FPL levels, an individual is not eligible for Georgia’s LIM program if their monthly income, on average, is greater than 25% of FPL.

During the first quarter of 2013, the *Average Income Report* revealed that the average monthly household income for women enrolled in the family planning only component of

P4HB[®] was \$1203.34; and for the IPC component, it was \$1382.67. For P4HB[®] participants enrolled in LIM and receiving Resource Mother only services, their average monthly household income was \$717.63 while P4HB[®] participants enrolled in ABD Medicaid and receiving Resource Mother only services had an average monthly household income of \$628.60.

Combining data from the *Average Income Report* with data from the *Average Age Report*, current 18 year old P4HB[®] participants will only be eligible for Medicaid family planning coverage (as Medicaid recipients as of January 1, 2014) through the month of their nineteenth birthday if their families' monthly income qualifies them to transition to full Medicaid benefits effective January 1, 2014. We know that only 124 applicants to date for the P4HB[®] program were at this age when they were deemed eligible for the program. All other P4HB[®] family planning and IPC participants, those nineteen years of age and older with incomes that exceed the eligibility thresholds for LIM Medicaid, will not be eligible for any Medicaid-funded family planning or IPC services after December 31, 2013.

Effective January 1, 2014, all Americans are required to carry health insurance or they will face financial penalties. Georgia did not elect to expand its Medicaid program and did not elect to establish a state-operated Health Insurance Exchange. As such, the Affordable Insurance Exchange, a federally facilitated marketplace (FFM), will operate in Georgia beginning in October 2013 and will assist in determining Georgians' eligibility for qualified health plans. Premium tax credits, based on family size and income, will be available for Georgia's citizens and legal residents with incomes between 100% and 400% of FPL who purchase coverage through the Exchange. Georgians with incomes higher than

the LIM qualifying levels of 25% of FPL but less than 100% of FPL will not be eligible for subsidies under the Affordable Insurance Exchange. We suspect the majority of our current P4HB[®] participants fall into this category.

Specific to the IPC component of P4HB[®], DCH included in its draft transition plan assessment activities the Georgia Families CMOs would be conducting to determine the care coordination and case management needs of these P4HB[®] IPC participants. The assessments were to determine which of each CMO's case and disease management programs the IPC participants would transition to for ongoing care. Without the Medicaid expansion, these women will no longer be eligible for Medicaid since the average monthly income for the IPC participants is more than twice the income limit of those eligible for participation in the low income adult Medicaid program with a household size of four (4). Their case management services will be discontinued effective December 31, 2013.

Women now enrolled in the IPC component would have been covered for the remainder of their allowed two year enrollment in IPC through an extension of the P4HB[®] program. However, the 2013 Georgia State Legislature did not include funding for the program in the SFY 14 budget that has been signed by the Governor. As a result, DCH will include language in its transition communications to current P4HB[®] members that will encourage them to seek assistance in obtaining the best insurance coverage option available to them in Georgia. This assistance will come from the health insurance exchange navigators.

- Average time from application to referral. The number of days observed between the time of application and referral is discussed later in the Enrollment section of this report.
- Top 5 County Enrollment: As of the end of the first quarter of 2013 and as shown in **Table 2** below, just over one third (13,156/39,320) of the total number of women deemed eligible

for the family planning only component of the P4HB[®] program resided in the metro Atlanta counties of Fulton, DeKalb, Gwinnett, Cobb and Clayton.

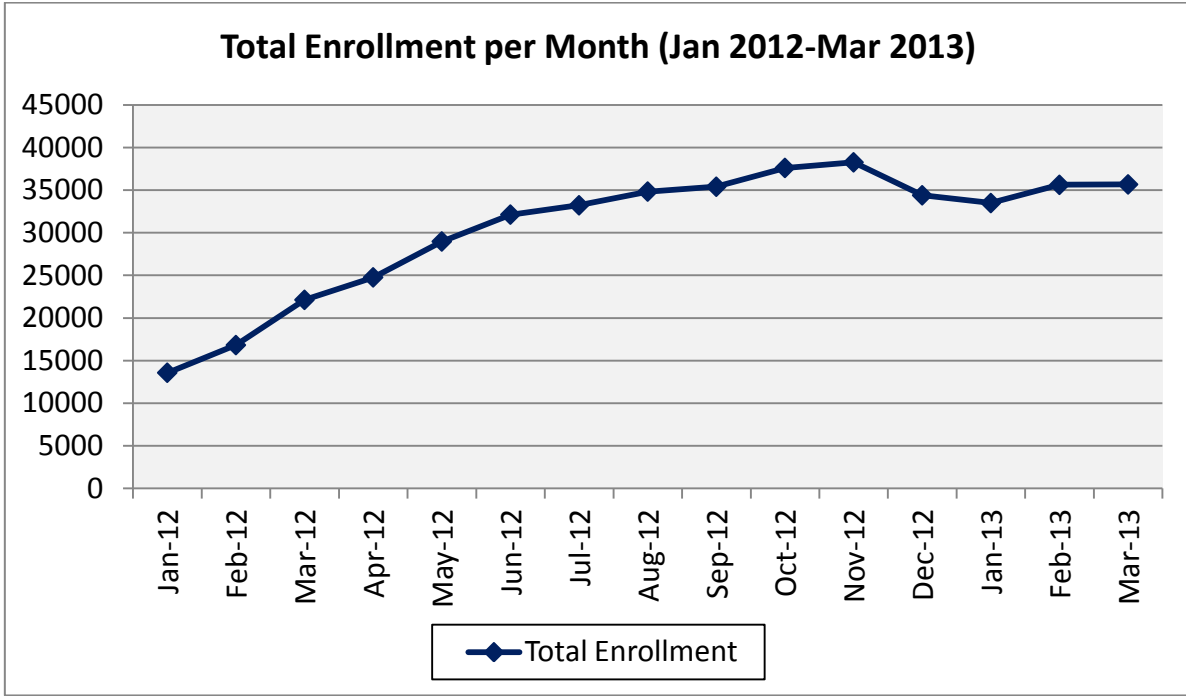
Table 2: Individuals Deemed Eligible for Family Planning only – Top 5 Counties	
County	Individuals Deemed Eligible
Fulton	3,978
DeKalb	3,072
Gwinnett	2,429
Clayton	1,854
Cobb	1,823
Total	13,156

(Table 2 Source – PSI P4HB[®] Report 011 for March 2013)

ENROLLMENT

As of March 31, 2013, a total of 35,681 women were actually enrolled in one of the Georgia Families CMOs to receive P4HB[®] services (see **Figure 3**). This number includes 35,432 women enrolled in the family planning only component, 135 women enrolled in the IPC component and 114 enrolled in the Resource Mother only services. The drop in total enrollment of 10% identified between November and December 2012 continued into 2013 with a drop of an additional 2.7% from December 2012 to January 2013. While enrollment increased to 35,681 by the end of the first quarter of 2013, this still represents a 6.8% decrease in enrollment of P4HB[®] participants in a CMO from the November 2012 level of 38,274. These declines in total enrollment resulted from the disenrollment of significant numbers of women who either failed to submit the documentation required for the eligibility redetermination or were unable to be contacted for this redetermination.

Figure 3



Source: MMIS Reports MGD-3823-M Enrollment after EOM processing

During the first quarter of 2013, there was a documented decrease in the time from the receipt of the application for P4HB[®] to referral to an RSM worker, indicating an improvement in the reporting and enrollment processes from the program to date. The RSM worker has been responsible for verifying a woman’s eligibility and sending the eligibility to the PSI unit of MAXIMUS who then communicates with the CMO enrollment unit of MAXIMUS. As shown in **Table 3** below, the average time (in days) from receipt of an application for P4HB[®] services to referral to the RSM worker decreased from a high of 22.7 days on average in March 2012 to 10.4 days by the end of the first quarter of 2013. While there has been an increase in the average number of days from the RSM request for more information to a PSI response from one (1) day in August 2012 to 4.1 days by the end of March 2013, 4.1 days is still considerably lower than the high of 9.8 days in November 2012.

Table 3

Table 3: Average Time from Application to Referral, January 2012-March 2013															
FAMILY PLANNING	JAN	FEB	MARCH	APRIL	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC	JAN	FEB	MAR
Average Time (In Days) from Application to Referral to RSM	10.9	17.7	22.7	22.1	10.9	11.5	11.1	10.7	11.4	11.6	11.1	9.7	9.5	10.8	10.4
Average Time (In Days) from RSM request for more information to PSI response	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	4.5	7.8	9.8	6.5	6.7	6.6	4.1
Average Time (In Days) from Renewal to Referral to RSM	31.0	31.0	31.0	25.0	27.0	25.0	25.0	25.0	26.0	28.0	25.0	27.0	27.0	27.0	27.0

As reported in our third quarter 2012 report, focus group findings from our evaluation team suggested that women do not receive PSI communications, do not understand what information they should provide, or have difficulty providing the requested additional documentation such as income verification letters from their employers. We also learned previously that women aren't receiving the renewal letters or do not understand what information is needed so that they can renew their eligibility for the program. The March 2013 data suggested there may be some improvement in P4HB[®] participants' understanding and ability to move through the process.

RENEWALS

For annual renewal enrollment in P4HB[®], letters were sent to enrolled clients two months ahead of their renewal date. These clients were required to resubmit their income documentation and comply with any additional requests for information to remain covered. During the first quarter of 2013, a total of 12,361 renewal letters were sent to eligible P4HB[®] clients. All but 23 of these participants were enrolled in the family planning component of the program. Only 1,081, or 8.7%,

of the eligible P4HB[®] participants complied and completed their renewal applications. We understand from our member services team that a large number of the women dropped had been auto-enrolled into the program during the previous year. The Georgia Families CMOs have initiatives in place to discourage future disenrollments. Some of their activities include the distribution of postcards and automated renewal phone calls to remind participants of the renewal/recertification process (Source: P4HB[®] Renewal Reports RP003 for January, February, and March 2013).

DISENROLLMENTS

During the first quarter of 2013, 113 women were disenrolled from P4HB[®] due to pregnancy that occurred after the first three months following enrollment into a Georgia Families CMO for P4HB[®] services. This was a decline (23.1%) from the 147 women disenrolled due to pregnancy during the fourth quarter of 2012 (NOTE: The number of women disenrolled due to pregnancy was previously reported as six (6) for the fourth quarter of 2012. Our data was reassessed after that report was submitted.)

CMO REPORTS and UTILIZATION OF SERVICES

The following utilization information was made available through the first quarter P4HB[®] reports prepared by our CMOs. Sources of data in this section of the report include the monthly MMIS report MGD-3823-M, the MCHB Enrollment after EOM Processing report, and the Family Planning/Resource Mother Quarterly CMO Reports.

Amerigroup – DCH's enrollment data revealed that the largest percentage of P4HB[®] participants (42.5%) was enrolled with Amerigroup at the end of the first quarter of 2013. As of March 2013, the DCH data included 15,018 women enrolled in the Family Planning only component, 63

women enrolled in the IPC component, and 73 women receiving Resource Mother/case management only services. In contrast, Amerigroup's first quarter 2013 P4HB[®] report analysis identified that over the course of the first quarter of 2013, there had been 19,438 unique participants in the P4HB[®] program. This number obviously exceeds the DCH total count of P4HB[®] participants enrolled in Amerigroup as of March 2013. Discussions with all three CMOs earlier this quarter identified their practice of counting the number of women enrolled as of the first day of the quarter in question, then adding the new participants received at the beginning of each month during the quarter in order to arrive at their total count for the quarter. This method of counting P4HB[®] participants does not factor in the women who are disenrolled from the program during the quarter. This practice has led to the discrepancies between the CMOs' reported count of P4HB[®] participants and the DCH count of P4HB[®] participants.

Amerigroup also reported that 16,845 participants or 91% of their Family Planning only participants (18,511) did not have a claims history with them prior to joining Amerigroup's P4HB[®] program. Therefore, no pharmacy data was available to identify the method of contraception currently being utilized by those members. They identified this lack of history with Amerigroup as a barrier for them to obtain accurate contraceptive use data. However, 231 (or 25%) of the 927 current Family Planning only participants who had previously been enrolled with Amerigroup had a known method of birth control, and the most common method was oral contraceptive. Amerigroup reported a slight increase overall in utilization of Family Planning Services from 31% to 33% from quarter four of 2012 to quarter one of 2013.

Regarding outreach activities, Amerigroup's first quarter 2013 P4HB[®] report stated they had

conducted 28 “Baby Showers” during the quarter with 2,666 individuals participating. At these events, participants were provided with information about the P4HB[®] program. There were 376 providers’ offices contacted during the quarter for new provider orientation, in office presentations, and the sharing of educational materials pertaining to P4HB[®]. Information was shared with providers and their staff. Amerigroup also updated its call scripting for new participants (as described last quarter) to educate them about the need to report their current method of contraception. Amerigroup plans to submit the new scripting to DCH for approval in the very near future.

Amerigroup reported a total of 166 IPC/RM members during the first quarter of 2013 (48 more than during the fourth quarter of 2012). Of those:

- 19.32% were pending outreach (32 participants) because they were new participants identified near the end of the reporting period. The outcome of the outreach will be reflected in the next quarter’s report.
- 18.7% were active participants (31 participants). Of these, 26 participants (84%) had a known method of contraception. Resource Mothers are actively engaging participants to obtain this information and assist participants with scheduling gynecology appointments.
- 22.9% (38 participants) declined program participation. The main reason for declining the program was that participants believed they did not need the services because they had adequate family support and other resources available to them.
- 8.4% (14 participants) disenrolled, were transitioned to another CMO, or had other health insurance.
- 16.3% (27 participants) were referred, but did not meet eligibility requirements.
- 14.5% (24 participants) were unable to be contacted.

Amerigroup reported they had increased the number of unannounced home visits to the IPC participants’ most recent known address from 71 visits during the fourth quarter of 2012 to 74 visits during the first quarter of 2013 in an attempt to conduct case management activities with these participants. This additional outreach increased the contact rate for participants with valid and current addresses on file. Amerigroup plans to continuously engage the IPC participants

through the Resource Mothers and provide the IPC participants with educational materials about contraceptive methods. The CMO also scheduled a meeting with the Georgia OB/GYN Society to discuss implementing the use of a reproductive health life plan with P4HB[®] participants and the P4HB[®] transition plan for participants who won't qualify for Medicaid after the P4HB[®] program ends in December 2013.

Peach State Health Plan (Peach State) – DCH's enrollment data revealed that Peach State Health Plan had the lowest percentage of all P4HB[®] participants enrolled (19.0%) at the end of the first quarter of 2013. As of March 2013, this data indicated that 6,764 women were enrolled in the Family Planning only component, five (5) women were enrolled in the IPC component, and 11 women were receiving Resource Mother/case management only services. Peach State reported in its P4HB[®] first quarter 2013 report analysis that it had 8,687 total P4HB[®] participants of which: 8,656 were enrolled in the family planning only component; 13 were enrolled in the IPC component; and 18 were enrolled in the Resource Mothers only component. Peach State added that 377 were new participants. The reason for the discrepancy between the Peach State reported enrollment count and the DCH enrollment count for Peach State is the same as that described above for Amerigroup.

Peach State's first quarter 2013 P4HB[®] report also described that 1,384 P4HB[®] participants had obtained one or more family planning services during the quarter which was 1,230 fewer participants obtaining family planning services than during the fourth quarter of 2012. Peach State's report indicated that the decline in use of family planning services may have resulted from a decline in physician visits coupled with a reduction in the number of active enrollees. In addition,

Peach State added that 66.3% of their Family Planning only participants had an unknown method of birth control. This percentage was generated from their data query which incorporated all contraceptive codes (including condoms), historical claims and pharmacy data, and self-reported information from participants who spoke with the Resource Mothers staff.

Peach State reported that it implemented new strategies in February 2013 to: track and report contraceptive utilization data each month; and educate participants about the importance of utilizing birth control methods. These new targeted strategies and interventions included: welcome calls to new participants to inform them about family planning program services; a monthly outreach campaign to encourage participants to report their contraceptive method; calls by Member Services representatives to P4HB[®] participants to solicit their contraceptive method; postcards added to P4HB[®] new participant welcome packets that focus on the importance of utilizing contraceptive methods; an online web campaign that allows participants who register via the portal to report their preferred/current contraceptive method; and an updated on-hold telephone message that includes information about contraceptives covered by the plan.

Peach State's report analysis explained that: 2,358 new participant welcome calls were made during the first quarter of 2013 to all newly enrolled participants; joint P4HB[®] partnership meetings and activities with the other CMOs and DCH were ongoing; and that program materials were distributed to enrollees monthly and annually. Regarding the IPC and RM participants, 6 of 13 IPC participants were using some form of contraception and 5 of 18 Resource Mother only participants were using some form of contraception. Women enrolled in the IPC and Resource Mothers only components of P4HB[®] will be included in Peach State's continued outreach and education efforts, including the enhanced strategies to encourage each participant's reporting of

their contraceptive use.

Wellcare – DCH’s enrollment data revealed that Wellcare had the second highest percentage of all P4HB[®] participants enrolled (38.5%) as of the first quarter of 2013. This included 13,650 women enrolled in the Family Planning only component, 67 women enrolled in the IPC component, and 30 women receiving Resource Mother/case management only services. Wellcare had the highest number of women enrolled in the IPC component (66). Wellcare reported in its P4HB[®] first quarter 2013 report analysis that there was a significant decrease in participants newly enrolling in their IPC component (6 in quarter one of 2013, compared to 38 in quarter four of 2012). In addition, during the first quarter of 2013, 20 IPC participants were terminated from the program for the following reasons: six (6) had been enrolled but were found not to meet program criteria, i.e. they had not delivered a VLBW infant; and 14 were disenrolled because Wellcare had not been able to contact them for sixty days or more. Wellcare increased their number of face-to-face IPC visits from 44 to 59 during the first quarter of 2013.

Wellcare reported that based on their claims data, 1,974 women enrolled in the family planning component of P4HB[®] used some form of contraception whereas 11 women enrolled in the IPC component of P4HB[®] had a documented form of contraception. The report further identified that most women chose either oral contraceptives or injectable contraceptives as their preferred form of contraception. Wellcare reported that it provided prenatal education to 173 of its Medicaid members, outreached to members that delivered a very low birth weight baby at birthing centers, and mailed educational information to 6,024 P4HB[®] participants about the program’s covered services and benefits.

P4HB[®] OUTREACH ACTIVITIES

As mentioned in the overview and above, extensive client outreach regarding P4HB[®] was conducted during the first quarter of 2013. Each of the CMOs conducted outreach activities, ranging from “Baby Showers” and outreach calls to new members, to provider office visits and distribution of provider educational materials.

During the first quarter of 2013, RSM workers from 94 different counties made 396 presentations about the P4HB[®] program to interested individuals in communities throughout the state. P4HB[®] client outreach activities conducted by the RSM workers occurred at a variety of events including health fairs, job fairs, community meetings, school meetings, church meetings, visits to children’s hospitals, and visits to youth development centers. In this outreach process, RSM workers conducted one-on-one presentations as well as large-scale group information sessions.

Attendance at most outreach activities was quite high. In February 2013, RSM workers promoted P4HB[®] to over 400 individuals in Thomas County at the Department of Labor Expo. In March 2013, RSM workers promoted P4HB[®] to 12,000 individuals in Ben Hill County at the Wild Chicken Festival. Also in March 2013, RSM workers promoted P4HB[®] to over 2,000 people at the Dawson County Kare for Kids Easter Egg Hunt. A listing of the outreach activities conducted by the RSM Outreach Project staff can be found in **Appendix A**.

Evaluation Activities

The evaluation activities during the first quarter of 2013 included: 1) analysis of the 2009 and 2010 claims and administrative data linked to the vital records for these years to determine total counts of deliveries and infants and agreement on payer source and birth weight distribution between the two data sources; 2) initial decisions regarding creation of analytic files for these ‘pre’ years;

3) further multivariate analysis of Title X visit data through the third quarter of 2012; and 4) summary and comparisons of responses from the second and third rounds of provider and client surveys. The evaluation team is waiting on the crosswalk for the 2011 claims and vital record linkage and will then summarize these data in the same manner as was done for the 2009/2010 data.

As noted in our 2012 fourth quarter report, the initial analysis of the Title X data showed an increase in the women coming into Title X clinics who were underinsured (private insured but no family planning coverage) and a slight increase in visits where women came into the visit reporting the use of low/medium effective birth control methods but left with a medium/highly effective birth control method. We are in the process of updating the files for the fourth quarter Title X data and repeating the regressions with a quarterly dummy variable and pre/post flag to ascertain whether the changes in trends can be attributed to the Demonstration or to changes in Title X policies. We are continuing to construct a series of data to identify the index and subsequent deliveries for a multivariate analysis of birth interpartum intervals. We will also develop codes to identify a subsequent pregnancy and estimate models on interpartum intervals.

ACTION PLANS

1. Outreach to Neonatal Intensive Care Units (NICUs): DCH and Emory University

discussed the development of a webinar for staff members of the NICUs in Georgia. Plans were for this webinar to describe the P4HB[®] program, the enrollment process, and the IPC services available through P4HB[®] for women who deliver a VLBW infant being cared for in the NICUs. An e-mail list-serve of the invitees (targeting the NICU medical directors, nurse coordinators, and social workers) was assembled. With the projected transition date for the

P4HB[®] program so close, DCH and Emory University believe these webinars should not go forward but rather plans should be put into place to clearly inform providers and clients of how women can continue to obtain services when the P4HB[®] program ends.

2. **Completion of the first Annual Report for P4HB[®]:** The evaluation team, along with DCH, submitted the Annual Report to CMS in December 2012. In our subsequent conversations with our CMS project officer, we discussed the second Annual Report and issues related to the linkage of mothers and infants within the claims/administrative data files and lags in these data as well as the vital records. We were asked to simply keep CMS informed as to the length of these delays and when they should expect receipt of the second year Annual Report.
3. **Maintain ongoing communication with family planning and OB/GYN providers:** Communication with family planning and OB/GYN providers to inform them about P4HB[®] will continue throughout the life of the Demonstration. During the second quarter of 2013, we will focus on the P4HB[®] transition plan and will discuss with the CMOs and providers how program participants should be guided to alternative sources of care or insurance coverage.
4. **Ongoing engagement of providers involved in High Risk Pregnancies:** Our CMOs are continually encouraged to increase their outreach to their network providers who provide care for these high risk pregnant women.
5. **Ongoing engagement of Georgia's Title X Family Planning Program:** Georgia's Title X Family Planning Program has been sharing data on a quarterly basis with the P4HB[®] evaluation team at Emory.
6. **Ongoing collaborations with the Georgia Department of Public Health (DPH) and the Georgia Department of Human Services Division of Family and Children Services (DFCS):** These collaborations aim to further outreach to teens and young women who are

uninsured and either paying out of pocket for family planning services/supplies or going without needed services. Our partnerships help us reach women in the local public health department clinics and the DFCS offices. Some of these efforts are reflected in the local meetings held by RSM workers across the state.

7. **Develop and implement an interview/survey for the IPC enrollees:** Our evaluator has developed additional survey questions for clients and providers that focus on knowledge of and opinions about reproductive planning, assessment and counseling. This survey is in the field and we anticipate completed surveys by the end of the third quarter at the latest.

EXPENDITURES

As the number of women enrolled in the P4HB[®] program has grown, the total federal and state dollars spent on all aspects of the P4HB[®] program has increased accordingly. The total spent on per member per month (capitation) payments to the Georgia Families CMOs made by DCH during the first quarter of 2013 was \$4.4 million, down 4.7% from the total of \$4.7 million spent in the fourth quarter of 2012. This decrease in quarterly spending from fourth quarter 2012 to first quarter 2013 is due to the decline in the number of women enrolled in the program. As shown in past quarters, the great majority of capitation payments were for those women enrolled in family planning only benefits. A full 96.8% of the total first quarter 2013 payments were for women enrolled in this component of the P4HB[®] program and these payments totaled \$4.3 million. A total of \$102,960 in capitation payments was made to the CMOs in the first quarter of 2013 for the women enrolled in the IPC component of P4HB[®] down 1.2% from the \$104,160 paid during the fourth quarter of 2012. We continue to exclude from these totals the costs for the low-income or disabled women receiving Resource Mothers/Case Management only services (\$37,595) during

this first quarter of 2013 since their costs cannot be combined with that of the women enrolled in the IPC component of the P4HB[®] program. The Budget Neutrality Worksheet for the first quarter of 2013 follows.

Georgia's P4HB [®] Budget Neutrality Worksheet for: FEDERAL COST 2013						
		Quarter 1	Quarter 2	Quarter 3	Quarter 4	TOTAL 2013
WITHOUT DEMONSTRATION - All P4HB Participants (FP and IPC) - FP and associated services (Effective FP?)						
<i>FP and FP-Related Services for All P4HB Pop - 90:10 and reg</i>	FP Enrollee Member Months	104,043				104,043
<i>FMAP rates (multivits, immunizations, admin., etc.)</i>	IPC Enrollee Member Months	429				429
	PMPM for FP Members FP related Services	\$35.97				\$35.97
	PMPM for IPC Members FP related Services	\$28.95				\$28.95
	Total	\$ 3,754,668	\$ -	\$ -	\$ -	\$ 3,742,248
First Year Infant Costs for VLBW Babies < 1,500 grams (all Medicaid paid births)						
	Estimated Persons					2,117
	Cost per Person	\$ -	\$ -	\$ -	\$ -	\$ 94,800.00
	Total	\$ -	\$ -	\$ -	\$ -	\$ 200,691,600
First Year Infant Costs for LBW Babies 1,500 to 2,499 grams (all Medicaid paid births)						
	Estimated Persons					\$ 5,768
	Cost per Person	\$ -	\$ -	\$ -	\$ -	\$ 54,908.00
	Total	\$ -	\$ -	\$ -	\$ -	\$ 316,709,344
TOTAL WITHOUT- DEMONSTRATION COSTS		\$3,754,668	\$ -	\$ -	\$ -	\$ 521,143,192
WITH DEMONSTRATION - IPC SERVICES incl. Resource Mothers - Participants Only (Effective IPC?)						
<i>Interpregnancy Care Services at the FMAP rate</i>	Member Months	429	-	-	-	429
	PMPM	\$ 136				\$ 136.26
	Total	\$58,454	\$ -	\$ -	\$ -	\$ 58,454
First Year Infant Costs VLBW						
	Persons					-
<i>Infants < 1,500 grams (all Medicaid paid births adjusted for effect of IPC services)</i>	Cost per Person	\$ -	\$ -	\$ -	\$ -	
	Total	\$ -	\$ -	\$ -	\$ -	
<i>First Year Infant Costs for LBW</i>	Persons	0	0	0	0	0
<i>Babies 1,500 to 2,499 grams (all Medicaid paid births adjusted for effect of IPC Services)</i>	Cost per Person					
	Total	\$ -	\$ -	\$ -	\$ -	

<i>First Year Infant Costs for</i>	Persons	0	0	0	0	0
<i>Normal Weight > 2,500 grams</i>	Cost per Person					
<i>only for women who participated in the IPC</i>	Total	\$ -	\$ -	\$ -	\$ -	\$ -
TOTAL WITH DEMONSTRATION COSTS		\$ -	\$ -	\$ -	\$ -	\$ 58,454
DIFFERENCE						\$ 521,084,739

APPENDIX A

TEAM	Other Team Name assisting if applicable	DATE	Name of Outreach Activity	Targeted Audience	Name of County Activity Held	# A
January-13						
BACON	N/A	1/14/2013	PARENT MGT (AFTER SCHOOL PROGRAM)	Child Care Activity	BEN HILL	
bacon		1/15/2013	America Cares	Community Activity	Jeff Davis	
BACON		1/16/2013	DR. MARK GRIFFIS	Community Activity	TELFAIR	
BACON		1/16/2013	DR. WILLIAM BRIGGS	Community Activity	TELFAIR	
BACON		1/16/2013	DR. RICHARD BASS	Community Activity	TELFAIR	
BACON	N/A	1/21/2013	MLK PARADE	Community Activity	BEN HILL	
BACON	N/A	1/24/2013	LUNCH AND LEARN	Educational Activity	BEN HILL	
bacon		1/29/2013	Jeff Davis Learning Center Registration	Child Care Activity	Jeff Davis	
BACON		1/29/2013	LEARNING CENTER	Educational Activity	JEFF DAVIS	
Bulloch		1/12/2013	Nursing Guild of Savannah	Community Activity	Chatham	
Bulloch		1/15/2013	Effingham Center for Working Families @ United Way	Community Activity	Effingham	
Bulloch		1/22/2013	Pregnancy Care Center	Community Activity	Effingham	
Bulloch		1/23/2013	Chuck E Cheese	Businesses	Chatham	
Bulloch		1/23/2013	Toombs County Boys/Girls Club	Community Activity	Toombs	
Bulloch		1/24/2013	Toombs County DFCS	State Agency	Toombs	
Bulloch		1/24/2013	Bulloch County Health Dept.	State Agency	Bulloch	
Bulloch		1/24/2013	Vidalia Wellness Center	Businesses	Toombs	
Bulloch		1/28/2013	Bulloch Pediatrics	Businesses	Bulloch	
Carroll		1/9/2013	Spalding county collaborative meeting	Community Activity	Spalding	
Carroll		1/9/2013	Heard county collaborative meeting	Community Activity	Heard	
Carroll		1/10/2013	Spalding county DFCS Field operations meeting	Community Activity	Spalding	
Carroll		1/18/2013	Community baby Shower at the Callaway Community Center	Community Activity	Meriwether	
Carroll		1/24/2013	Lamar county collaborative meeting	Community Activity	Lamar	
Carroll		1/25/2013	Family Game Night @ Zaxby's	Businesses	Upson	

Clayton		1/15/2013	Highland Vista Apartments	Housing Facility	Clayton
Clayton		1/15/2013	Maplewood Pointe Apartments	Housing Facility	Clayton
Clayton		1/15/2013	Ashwood Ridge Apartments	Housing Facility	Clayton
Clayton		1/18/2013	Divine Faith Food drive	Community Activity	Clayton
Clayton		1/22/2013	Baby Shower-Clayton headquarter	Community Activity	Clayton
Clayton		1/26/2013	Application day at the library	Community Activity	Clayton
Clayton		1/31/2013	Rockdale Health Dept. staff meeting	State Agency	Rockdale
DeKalb	N/A	1/26/2013	Cedar Grove UMC	Community Activity	DeKalb
Dougherty		1/8/2013	Ellenton Clinic - Health Advisory Meeting	Businesses	Colquitt
Dougherty		1/11/2013	Culbertson Head Start	Educational Activity	Colquitt
Dougherty		1/15/2013	Thomas County Road Department - Open Enrollment	Businesses	Thomas
Dougherty		1/16/2013	Thomas County Emergency Services - Open Enrollment	Businesses	Thomas
Dougherty		1/16/2013	Archway Meeting	Community Activity	Grady
Dougherty		1/22/2013	City of Thomasville - CNS Cable - Open Enrollment	Businesses	Thomas
Dougherty		1/23/2013	City of Thomasville - Maintenance Department - Open Enrollment	Businesses	Thomas
Dougherty		1/23/2013	Grady/Decatur County Head Start	Educational Activity	Grady
Dougherty		1/24/2013	City of Thomasville - Emergency Services - Open Enrollment	Businesses	Thomas
Dougherty		1/24/2013	Taking Time For Teens Coalition Collaborative	Community Activity	Dougherty
Dougherty		1/25/2013	Youth Health Fair Planning Meeting	Community Activity	Grady
Dougherty		1/28/2013	River Road Church of Christ - Help Feed The Homeless	Community Activity	Dougherty
Dougherty		1/29/2013	Worth County Department of Family & Children Services	State Agency	Worth
Dougherty		1/29/2013	Phoebe Worth Hospital	Businesses	Worth
Dougherty		1/29/2013	Worth County Board of Education	Educational Activity	Worth
Fannin		1/10/2013	Daddy's R Important 2 Day	Educational Activity	Fannin
Fannin		1/15/2013	Dade DFCS Peach Care Outreach	State Agency	Dade
Fannin		1/15/2013	Dade Health Dept. Peach Care Outreach	State Agency	Dade

Fannin		1/15/2013	Presentation - Working for Better Communication	Community Activity	Whitfield	
Fannin		1/23/2013	Great Start Georgia	Businesses	Whitfield	
Fannin		1/24/2013	LFO McKinney-Vento	Businesses	Catoosa	
Fannin		1/24/2013	Performance Learning Center McKinney-Vento	Businesses	Catoosa	
Fannin		1/28/2013	Ringgold HS McKinney-Vento	Educational Activity	Catoosa	
Fannin		1/30/2013	Heritage HS McKinney-Vento	Educational Activity	Catoosa	
FULTON		1/10/2013	New Calvary Missionary Baptist Ch	Community Activity	FULTON	
FULTON		1/24/2013	The Study Hall	Community Activity	FULTON	
FULTON		1/24/2013	Sheltering Arms Parent Meeting	Community Activity	FULTON	
FULTON		1/24/2013	Johns Creek Environmental Campus	Community Activity	FULTON	
FULTON		1/24/2013	Southside Medical Center	Community Activity	FULTON	
FULTON		1/29/2013	ZAXBY'S	Community Activity	FULTON	
FULTON		1/29/2013	Dunbar Elementary School	Educational Activity	FULTON	
FULTON		1/29/2013	Chattahoochee YMCA Head start	Housing Facility	FULTON	
FULTON		1/29/2013	North Fulton Women's Specialists	Businesses	FULTON	
Gwinnett	n/a	1/9/2013	Roswell Mission Catolica	Community Activity	Fulton	
Gwinnett	n/a	1/14/2013	Lawrenceville co-op	Community Activity	Gwinnett	
Gwinnett	n/a	1/15/2013	Oakland Meadow School PTA	Educational Activity	Gwinnett	
Gwinnett	n/a	1/15/2013	Bethesda Elementary School	Community Activity	Gwinnett	
Gwinnett	n/a	1/16/2013	redan Trotti Library	Community Activity	DeKalb	
Gwinnett	n/a	1/19/2013	Bethany Presbyterian Church	Community Activity	Newton	
Gwinnett	n/a	1/25/2013	Amerigroup Baby Shower	Community Activity	Gwinnett	
Hall		1/18/2013	Safe Kids Child Safety Seat Class	Child Care Activity	Hall	
Hall		1/18/2013	Safe Kids Child Safety Seat Class	Child Care Activity	Hall	
Hall		1/19/2013	Road Atlanta - Helmet Distribution	Child Care Activity	Hall	
Hall		1/19/2013	Road Atlanta - Helmet Distribution	Child Care Activity	Hall	
Hall		1/23/2013	Salvation Army Thrift Store Outreach	Community Activity	Hall	
Hall		1/23/2013	Field Operations - Peach Care	Special Assigned Goal	Banks	
Hall		1/23/2013	Salvation Army Thrift Store Outreach	Community Activity	Hall	
Hall		1/23/2013	Field Operations - Peach Care	Special Assigned Goal	Banks	

Jackson Team		1/7/2013	Barrow Co. Collaborative partners Mtg	Community Activity	Barrow	
Jackson Team		1/8/2013	Oglethorpe Co. Public Library	Community Activity	Oglethorpe	
Jackson Team		1/15/2013	Partnership Community Meeting	Community Activity	Walton	
Jackson Team		1/23/2013	Goodwill Career Fair	Community Activity	Clarke	
Jackson Team		1/24/2013	Department of Labor	State Agency	Clarke	
Jackson Team		1/28/2013	Department of Labor	State Agency	Clarke	
LOWNDES		1/5/2013	BOYS AND GIRLS CLUB	Community Activity	COOK	
LOWNDES		1/10/2013	CAR SAFETY SEAT DAY	Community Activity	LOWNDES	
Muscogee	N/A	1/17/2013	Family Connection Collaborative Mtg	Community Activity	Sumter	
Muscogee		1/28/2013	Targeted Outreach	State Agency	Dooly	
Muscogee		1/29/2013	Targeted Outreach	State Agency	Crisp	
PAULDING		1/9/2013	Douglas County Dept. of Public Health	State Agency	Douglas	
PAULDING		1/10/2013	Sheltering Arms Early Education Center	Educational Activity	Douglas	
PAULDING		1/10/2013	Canton Health Clinic	State Agency	Cherokee	
PAULDING		1/14/2013	Wellstar Newborn Clinic	Community Activity	Cobb	
PAULDING		1/14/2013	Wellstar Newborn Clinic	Community Activity	Cobb	
PAULDING		1/16/2013	Douglas County Dept. of Public Health	State Agency	Douglas	
PAULDING		1/18/2013	Cobb & Douglas Public Health	State Agency	Cobb	
PAULDING		1/22/2013	Buchanan Elementary School	Educational Activity	Haralson	
PAULDING		1/24/2013	Cornerstone Early Learning Center	Educational Activity	Douglas	
PAULDING		1/24/2013	Canton Health Clinic	State Agency	Cherokee	
PAULDING		1/28/2013	Smyrna Health Center	State Agency	Cobb	
PAULDING		1/28/2013	Wellstar Newborn Clinic	Community Activity	Cobb	
SCREVEN		1/9/2013	Screven County Elementary	Community Activity	Screven	
SCREVEN		1/23/2013	Harvey's Super Market	Businesses	Emanuel	
SCREVEN		1/24/2013	Enterprise Community Healthy Start Consortium Mtg	State Agency	McDuffie	
SCREVEN		1/25/2013	Burke Co. Early Head Start Health Services Meeting	Educational Activity	Burke	
SCREVEN		1/31/2013	Screven Co. Elem. Honor Society	Educational Activity	Screven	

Ware		1/11/2013	Blackshear Health Dept.	State Agency	Pierce	
Ware		1/24/2013	Glynn County Elementary School	State Agency	Glynn	
Ware		1/25/2013	Wayne County DFCS	Special Assigned Goal	Wayne	
Ware		1/25/2013	Wayne County Health Department	State Agency	Wayne	
Ware		1/26/2013	Ware County High School	Community Activity	Ware	
Ware		1/26/2013	Okefenokee Technical College	Community Activity	Ware	
Washington		1/8/2013	North Macon Dental	Businesses	Bibb	
Washington		1/8/2013	Adoption/Foster Care Training		Baldwin	
Washington		1/9/2013	HIS Pharmacy	Businesses	Twiggs	
Washington		1/15/2013	Blockbuster Video	Businesses	Bibb	
Washington		1/17/2013	Happy Hollow Day Care	Child Care Activity	Wilkinson	
Washington		1/17/2013	East Wilkinson Library	State Agency	Wilkinson	
Washington		1/22/2013	Bleckley Co DFCS FO	State Agency	Bleckley	
Washington		1/22/2013	Bleckley Co HD Health Fair	Community Activity	Bleckley	
Washington		1/22/2013	Dames Ferry Elem School PTA	Educational Activity	Jones	
Washington		1/23/2013	Twiggs Co Library	State Agency	Twiggs	
Washington		1/24/2013	Baldwin Co DFCS FO	State Agency	Baldwin	
Washington		1/24/2013	Chamber of Commerce-BAH	Community Activity	Jones	
Washington		1/31/2013	Laurens Co HD-WIC Dept.	State Agency	Laurens	
Washington		1/31/2013	Dodge Co Hospital-Patient Svcs	Businesses	Dodge	
Washington		1/31/2013	Bug House Pest Control	Businesses	Dodge	
Washington		1/31/2013	Dodge Co Rec Dept.	Child Care Activity	Dodge	
February-13						
BACON	Cook,Lownes,Brooks	2/9/2013	Amerigroup' s Winter Community	Community Activity	TIFT	
BACON	Tift/Cook	2/12/2013	Cook Pre-K	Community Activity	COOK	
Bacon		2/19/2013	Flash Promo Event	Community Activity	Jeff Davis	
Bacon		2/21/2013	Dol Job Fair	State Agency	McRae	
BACON		2/21/2013	JOB FAIR CAREER EXPO	Community Activity	TELF AIR	
Bacon		2/25/2013	Head start registration	Educational Activity	Jeff Davis	
BACON	Lowndes	2/26/2013	Belk's Living Healthy	Community Activity	LOWNDES	
Bulloch		2/14/2013	First Source Solutions	Businesses	Bulloch	
Bulloch		2/16/2013	Effingham County Working Families	Community Activity	Effingham	

Bulloch		2/16/2013	Cabbage Patch Classes @Meadows Regional	Community Activity	Toombs	
Bulloch		2/23/2013	Riceboro Civic Center Health Fair	Community Activity	Liberty	
Bulloch		2/28/2013	Garden City Elementary Parent Meeting	Educational Activity	Chatham	
Carroll		2/13/2013	Heard county collaborative meeting, Franklin	Community Activity	Heard	
Carroll		2/13/2013	Spalding county Collaborative	Community Activity	Spalding	
Carroll		2/14/2013	Family connections meeting	Community Activity	Lamar	
Carroll		2/21/2013	Troup county Field Operations staff meeting for PCK enrollment	State Agency	Troup	
Carroll		2/21/2013	Family night out at Zaxby's	Businesses	Troup	
Carroll		2/22/2013	Pike county Health Fair	Educational Activity	Pike	
Carroll		2/26/2013	Diaper Day, Barnesville Housing Authority	Community Activity	Lamar	
Carroll		2/27/2013	Pre-K registration small presentation to Spalding First Steps program	Businesses	Spalding	
Carroll		2/27/2013	Pre-K registration small presentation to McIntosh Trails Head Start	Businesses	Spalding	
Carroll		2/28/2013	Butts county Field Operations staff meeting for PCK enrollment	State Agency	Butts	
Carroll		2/28/2013	Open Hands, Carrollton	Community Activity	Carroll	
Clayton		2/2/2013	Highland Vista Apt complex	Housing Facility	Clayton	
Clayton		2/11/2013	Britos Supermarket	Businesses	Clayton	
Clayton		2/13/2013	Oakhurst Medical Ctr	Businesses	Rockdale	
Clayton		2/16/2013	Valentine's Family Fun Day	Community Activity	Fulton	
Clayton		2/23/2013	Medicaid Appl Day, Clayton Co Lib	Community Activity	Clayton	
DeKalb		2/2/2013	DeKalb Legislative Community Cabinet Breakfast	Community Activity	DeKalb	
DeKalb		2/14/2013	Laurus Tech Institute	Educational Activity	DeKalb	
DeKalb	Clayton/Fulton/Gwinnett	2/16/2013	College Park City Auditorium	Community Activity	DeKalb	
Dougherty		2/5/2013	Baker County Health Department	State Agency	Baker	
Dougherty		2/5/2013	Baker County Head Start	Educational Activity	Baker	
Dougherty		2/7/2013	Boys & Girls Club - Parent Meeting	Educational Activity	Grady	
Dougherty		2/8/2013	Worth County Head Start	Educational Activity	Worth	
Dougherty		2/8/2013	Worth County Board of Education	Educational Activity	Worth	
Dougherty		2/8/2013	Worth County Health Department	State Agency	Worth	

Dougherty		2/13/2013	Dougherty County Family Connection Collaborative Meeting	Community Activity	Dougherty
Dougherty		2/14/2013	Taking Time For Teens Coalition	Community Activity	Dougherty
Dougherty		2/20/2013	Child Abuse Council Meeting	Community Activity	Grady
Dougherty		2/21/2013	Grady/Thomas Department of Labor Expo	Community Activity	Thomas
Dougherty		2/23/2013	Phoebe East - Life Skills for Teens Workshop	Businesses	Dougherty
Dougherty		2/27/2013	Liberty House	Housing Facility	Dougherty
Dougherty		2/27/2013	Archway Collaborative Meeting	Community Activity	Grady
Fannin		2/7/2013	Dr. Elizabeth Stropnick, MD	Businesses	WHITFIELD
Fannin		2/7/2013	Dalton Ob/gyn	Businesses	WHITFIELD
Fannin		2/7/2013	AOG	Businesses	WHITFIELD
Fannin		2/7/2013	North GA Women's Center	Businesses	WHITFIELD
Fannin		2/7/2013	Dr. Timothy Dindoffer	Businesses	WHITFIELD
Fannin		2/14/2013	Whitfield Family Connection	Community Activity	WHITFIELD
Fannin	Hall- L. Chalkiadi	2/16/2013	Towns County School FFA Event	Educational Activity	TOWNS
Fannin		2/21/2013	Catoosa County Family Collaborative	Community Activity	CATOOSA
Fannin		2/28/2013	Chattooga Family Connection	Community Activity	CHATTOOGA
Fannin		2/28/2013	Family Health Night - Cloud Springs Elem	Community Activity	CATOOSA
Fannin		2/28/2013	Senior Pulse 2013 Health Fair	Community Activity	GORDON
Fannin		2/28/2013	Pulse 2013 Health Fair	Community Activity	GORDON
Fannin		2/28/2013	Family Fun Day @ Coble Elem.	Educational Activity	GORDON
FULTON		2/14/2013	KIDAZZLE'S Childcare Center	Community Activity	FULTON
FULTON		2/14/2013	Unitarian Univ Church of Atl.	Community Activity	FULTON
FULTON		2/19/2013	The Salvation Army Ray and	Community Activity	FULTON
FULTON		2/21/2013	DeKalb ARC	Community Activity	FULTON
FULTON		2/27/2013	College Park Health Dept.	Community Activity	FULTON
Gwinnett	n/a	2/6/2013	Roswell Mission Catolica	Community Activity	Fulton
Gwinnett	n/a	2/8/2013	CETPA	Educational Activity	Gwinnett
Gwinnett	n/a	2/11/2013	Lawrenceville co-op	Community Activity	Gwinnett
Gwinnett	n/a	2/13/2013	Lawrenceville Boys and Girls Club	Educational Activity	Gwinnett
Gwinnett	n/a	2/13/2013	Sunshine House	Community Activity	Gwinnett
Gwinnett	Fulton	2/16/2013	College Park auditorium	Community Activity	Fulton

Gwinnett	n/a	2/25/2013	Lawrenceville co-op	Community Activity	Gwinnett
Jackson Team		2/2/2013	Coile Elementary - Health Screenings	Educational Activity	Clarke
Jackson Team		2/11/2013	Clarke Co Pre-K Registration	Educational Activity	Clarke
Jackson Team		2/12/2013	Clarke Co Pre-K Registration	Educational Activity	Clarke
Jackson Team		2/13/2013	Clarke Co Pre-K Registration	Educational Activity	Clarke
Jackson Team		2/14/2013	Clarke Co Pre-K Registration	Educational Activity	Clarke
Jackson Team		2/15/2013	Clarke Co Pre-K Registration	Educational Activity	Clarke
Jackson Team		2/18/2013	Clarke Co Pre-K Registration	Educational Activity	Clarke
Jackson Team		2/19/2013	Clarke Co Pre-K Registration	Educational Activity	Clarke
Jackson Team		2/20/2013	Clarke Co Pre-K Registration	Educational Activity	Clarke
Jackson Team		2/21/2013	Clarke Co Pre-K Registration	Educational Activity	Clarke
Jackson Team		2/22/2013	Clarke Co Pre-K Registration	Educational Activity	Clarke
Jackson Team		2/28/2013	Social Circle Elementary - Career Day	Educational Activity	Walton
LOWNDES	BACON	2/9/2013	AMERIGROUP'S WINTER FEST	Community Activity	TIFT
LOWNDES	BACON	2/12/2013	CPS PRE-K SIGN UP	Educational Activity	COOK
LOWNDES		2/12/2013	FBLA CAREER EXPOSITION	Educational Activity	BROOKS
LOWNDES		2/16/2013	EMPOWERING OUR YOUTH	Community Activity	BROOKS
LOWNDES		2/21/2013	FIELD OPERATIONS OFFICE	Special Assigned Goal	COOK
LOWNDES	BACON	2/26/2013	BELK'S HEALTHY LIVING	Community Activity	LOWNDES
Muscogee		2/9/2013	Health and Prevention Summit2013	Community Activity	Sumter
Muscogee		2/14/2013	Career Expo and Job Fair	Community Activity	Muscogee
Muscogee		2/15/2013	DFCS Monthly Employee Meeting	State Agency	Muscogee
Muscogee		2/19/2013	Talbotton CO HD Outreach	State Agency	Talbot
Muscogee		2/26/2013	Taylor CO HD Outreach	State Agency	Taylor
Muscogee		2/28/2013	Macon CO DFCS Outreach	State Agency	Macon

PAULDING		2/2/2013	Vision & Voice Family Engagement Conference	Community Activity	Floyd	
PAULDING		2/4/2013	Wellstar Newborn Clinic	Community Activity	Cobb	
PAULDING		2/6/2013	Douglas Co. Dept. of Public Health	State Agency	Douglas	
PAULDING		2/7/2013	Cornerstone Early Learning Center	Educational Activity	Douglas	
PAULDING		2/7/2013	Canton Health Clinic	Community Activity	Cherokee	
PAULDING		2/8/2013	Good Samaritan Center	Community Activity	Douglas	
PAULDING		2/9/2013	Lockheed Elementary	Educational Activity	Cobb	
PAULDING		2/11/2013	Wellstar Newborn Clinic	Community Activity	Cobb	
PAULDING		2/12/2013	Central Office Board of Education	Educational Activity	Douglas	
PAULDING		2/15/2013	Douglas Co. Dept. of Public Health	State Agency	Douglas	
PAULDING		2/21/2013	Douglas Co. Dept. of Public Health	State Agency	Douglas	
PAULDING		2/21/2013	Canton Health Clinic	Community Activity	Cherokee	
PAULDING		2/22/2013	Cherokee Co. DFCS	State Agency	Cherokee	
PAULDING		2/25/2013	Smyrna Health Center	State Agency	Cobb	
PAULDING		2/25/2013	Wellstar Newborn Clinic	Community Activity	Cobb	
PAULDING		2/27/2013	Douglas Co. Dept. of Public Health	State Agency	Douglas	
Ware		2/15/2013	Birthright of Waycross	Community Activity	Ware	
Washington		2/4/2013	Eatman Clothing & Food Bank	Community Activity	Dodge	
Washington		2/7/2013	Family Connection Coordinator	Community Activity	Jones	
Washington		2/7/2013	Peachstate Coordinator	Community Activity	Jones	
Washington		2/16/2013	EZ Income Tax	Businesses	Washington	
Washington		2/18/2013	DFCS Field Operations	Special Assigned Goal	Twiggs	
Washington		2/19/2013	DFCS Field Operations	Special Assigned Goal	Dodge	
Washington		2/28/2013	Community Health Systems	Businesses	Laurens	
Washington		2/28/2013	Dr. Charles Jackson	Businesses	Laurens	
Washington		2/28/2013	Gwen Riggins	Businesses	Laurens	
March-13						
BACON	N/A	3/4/2013	PARENT MGT MONITOR CTR	Child Care Activity	BEN HILL	
BACON		3/6/2013	THE DANIEL PLAN HEALTHY EATING SOLUTION	Community Activity	BEN HILL	
Bacon		3/7/2013	GA home Care	State Agency	Jeff Davis	
BACON		3/8/2013	HEALTH DEPARTMENT	State Agency	JEFF DAVIS	
BACON		3/9/2013	PEACHES TO BEACHES	Community Activity	TELFAIR	

BACON	Lowndes	3/10/2013	Wild Adven/Employee Day	Community Activity	LOWNDES
Bacon		3/15/2013	5K walk /Run	Community Activity	Appling
BACON		3/16/2013	WILD CHICKEN FESTIVAL	Community Activity	BEN HILL
BACON	Brooks	3/16/2013	Brooks Schools Spring Festival	Community Activity	BROOKS
Bacon		3/19/2013	Spring Break A new beginning	Educational Activity	Montgomery
Bacon		3/26/2013	headstart registration	Educational Activity	Jeff Davis
BACON		3/30/2013	ROCK-N-ROLL EASTER EVENT	Community Activity	BEN HILL
BACON		3/31/2013	EASTER PROGRAM CFT	Community Activity	BEN HILL
BACON	NA	3/23/2013	FIRE ANT FESTIVAL	Community Activity	TURNER
BACON	NA	3/23/2013	SHEILA REYNOLDS OF DFCS FOSTER CARE	State Agency	TURNER
Bulloch		3/7/2013	Effingham County Middle School Medicaid Enrollment	Educational Activity	Effingham
Bulloch		3/9/2013	Statesboro Mall Ultimate Baby Shower	Community Activity	Bulloch
Bulloch		3/11/2013	Effingham County Center for Working Families	Community Activity	Effingham
Bulloch		3/12/2013	Hearts and Hands Clinic	Businesses	Bulloch
Bulloch		3/15/2013	Toombs Headstart	Educational Activity	Toombs
Bulloch		3/22/2013	Apollo Staffing Agency	Businesses	Chatham
Bulloch		3/27/2013	North Thompson Christian Learning Center	Child Care Activity	Toombs
Bulloch		3/27/2013	Jolly Juggles Daycare	Child Care Activity	Toombs
Bulloch		3/30/2013	EE Foundation Easter Egg Hunt	Community Activity	Tattnall
Carroll		3/6/2013	Family Connections Meeting	Community Activity	Pike
Carroll		3/9/2013	Greenville H.S. Annual Health Fair	Community Activity	Meriwether
Carroll		3/12/2013	Family Connections Meeting	Community Activity	Troup
Carroll		3/12/2013	Mike Daniel Recreation Center	Community Activity	Troup
Carroll		3/13/2013	Spalding County Collaborative	Community Activity	Spalding
Carroll		3/13/2013	Franklin Community Center Presentation	Community Activity	Heard
Carroll		3/14/2013	E.P. Roberts Center - Presentation	Community Activity	Lamar
Carroll		3/16/2013	Holy Trinity Church Health Fair	Community Activity	Fayette
Carroll		3/19/2013	Southern Crescent Tech Expo	Community Activity	Spalding
Carroll		3/22/2013	Coweta County DFCS Field Op	Special Assigned Goal	Coweta
Carroll		3/25/2013	St Margaret's Community Outreach presentation to director	Businesses	Carroll

Carroll		3/25/2013	Presentation to staff Lamar DFCS	Special Assigned Goal	Lamar	
Carroll		3/27/2013	Presentation to staff Upson DFCS	Special Assigned Goal	Upson	
Clayton		3/14/2013	Kids R Kids Daycare	Child Care Activity	Rockdale	
Clayton		3/27/2013	Health Dept. Prenatal Care class	State Agency	Clayton	
Clayton		3/28/2013	Psychiatric Consultants	Businesses	Clayton	
Clayton		3/28/2013	Georgia Urology	Businesses	Clayton	
Clayton		3/28/2013	My OB/GYN - Riverdale	Businesses	Clayton	
Clayton		3/28/2013	New Millennium Ob/GYN	Businesses	Clayton	
Clayton		3/28/2013	Riverdale Medical Center	Businesses	Clayton	
Clayton		3/28/2013	ICAN Meeting	State Agency	Clayton	
Clayton		3/28/2013	Babies Can't Wait Meeting	State Agency	Clayton	
Clayton		3/30/2013	Clayton Co Library Appl Day	Community Activity	Clayton	
DeKalb		3/2/2013	Clarkston Community Center	Community Activity	DeKalb	
DeKalb		3/4/2013	Mexican Consulate International Week	Community Activity	DeKalb	
DeKalb		3/5/2013	Mexican Consulate International Week	Community Activity	DeKalb	
DeKalb		3/8/2013	Austin Drive Easter Extravaganza	Community Activity	DeKalb	
DeKalb		3/23/2013	KCCM & MSM Outreach Project	Community Activity	DeKalb	
Dougherty		3/6/2013	Liberty House	Housing Facility	Dougherty	
Dougherty		3/6/2013	Lee County Pregnancy Resource Center	Community Activity	Lee	
Dougherty		3/11/2013	Jackie Robinson Boys & Girls Club - Board Meeting	Community Activity	Grady	
Dougherty		3/12/2013	Teen Maze	Community Activity	Dougherty	
Dougherty		3/14/2013	Thomas County Health Department	State Agency	Thomas	
Dougherty		3/14/2013	Taking Time For Teens Coalition	Community Activity	Dougherty	
Dougherty		3/23/2013	Amerigroup Ultimate Baby Shower	Community Activity	Dougherty	
Dougherty		3/26/2013	Vanlandingham Center - PreK Registration	Educational Activity	Grady	
Dougherty		3/26/2013	Jackie Robinson Boys & Girls Club - Parent Meeting	Community Activity	Grady	
Dougherty		3/27/2013	Grady County Child Abuse Council Meeting	Community Activity	Grady	
Fannin		3/13/2013	Pickens Family Connection	Community Activity	Pickens	
Fannin		3/13/2013	Pickens County Library	Community Activity	Pickens	
Fannin		3/13/2013	Pickens Health Department	State Agency	Pickens	
Fannin		3/14/2013	PLC Off site office	Community Activity	Catoosa	

Fannin		3/16/2013	Pickens Round-up - Hill City Elementary	Educational Activity	Pickens	
Fannin		3/16/2013	Pickens Round-up - Jasper Elementary	Educational Activity	Pickens	
Fannin		3/16/2013	Pickens Round-up - Harmony Elementary	Educational Activity	Pickens	
Fannin		3/16/2013	Pickens Round-up - Tate Elementary	Educational Activity	Pickens	
Fannin		3/19/2013	CHATTOOGA DFCS/PCK	Special Assigned Goal	Chattooga	
Fannin		3/19/2013	Fannin DFCS Staff Meeting/ PCK	Special Assigned Goal	Fannin	
Fannin		3/23/2013	Riverstone Medical Health Fair	Businesses	Fannin	
Fannin		3/23/2013	Meeks Park Egg Drop Event	Community Activity	Union	
Fannin		3/26/2013	Catoosa County Health Dept.	State Agency	Catoosa	
FULTON		3/2/2013	AGNES JONES ELEM SCH	Community Activity	FULTON	
FULTON		3/2/2013	SOUTH ATLANTA HIGH SCH	Community Activity	FULTON	
FULTON		3/5/2013	FULTON CO DFCS/ROSWELL	Special Assigned Goal	FULTON	
FULTON		3/11/2013	JOSEPH E. BOONE WOMEN SHELTER	Housing Facility	FULTON	
FULTON		3/13/2013	FULTON CO LIBRARY	Educational Activity	FULTON	
FULTON		3/14/2013	EAST POINT LIBRARY	Community Activity	FULTON	
FULTON		3/16/2013	A-TOWN DAY EVENT	Community Activity	FULTON	
FULTON		3/16/2013	ADAMSVILLE REC CTR.	Community Activity	FULTON	
FULTON		3/18/2013	JOSEPH E. BOONE WOMEN SHELTER	Housing Facility	FULTON	
FULTON		3/26/2013	755 CLUB/COMMUNITY PARTNER NETWORKING EVENT	Community Activity	FULTON	
FULTON		3/28/2013	SHELTERING ARMS	Community Activity	FULTON	
FULTON		3/28/2013	PICCADILLY	Community Activity	FULTON	
FULTON		3/29/2013	THE VILLAGES AT CARVER FAMILY YMCA	Community Activity	FULTON	
FULTON		3/30/2013	GREENBRIAR MALL	Community Activity	FULTON	
FULTON			Joan Kroc Center			
Gwinnett	n/a	3/9/2013	The Brook Hollow Village	Community Activity	Gwinnett	
Gwinnett	n/a	3/14/2013	Gwinnett Co Schools	Educational Activity	Gwinnett	
Gwinnett	n/a	3/14/2013	Norcross Head Start	Educational Activity	Gwinnett	
Gwinnett	n/a	3/16/2013	Peachtree Ridge High School	Community Activity	Gwinnett	
Hall		3/15/2013	Child Safety Seat Class	Community Activity	Hall	
Hall		3/23/2013	Women's Head of Household Conference	Community Activity	Hall	

Hall	Fannin	3/23/2013	Annual Easter Egg Hunt	Community Activity	Union	
Hall	Fannin	3/23/2013	RiverStone Medical Campus Health Fair	Community Activity	Fannin	
Hall		3/26/2013	Lanier Technical Inst Wellness Fair	Educational Activity	Hall	
Hall		3/30/2013	Kare for Kids Easter Egg Hunt	Community Activity	Dawson	
Jackson Team		3/5/2013	Northeast GA Food Bank	Community Activity	Clarke	
Jackson Team		3/26/2013	Mercy Community Clinic	Community Activity	Clarke	
LOWNDES	BACON	3/8/2013	CHILI FOR CHILDREN	Community Activity	TIFT	
LOWNDES	BACON	3/10/2013	WILD ADVENTURES	Businesses	LOWNDES	
LOWNDES	BACON	3/16/2013	COMMUNITY DAY FESTIVAL	Community Activity	BROOKS	
LOWNDES		3/27/2013	WIREGRASS TECHNICAL COLLEGE	Educational Activity	COOK	
Muscogee	N/A	3/12/2013	Career Fair @South Georgia Tech	Educational Activity	Crisp	
Muscogee		3/26/2013	WellCare Prenatal Education Class	Community Activity	Muscogee	
Muscogee		3/27/2013	Peach Care Outreach	Special Assigned Goal	Chattahoochee	
Muscogee		3/30/2013	Easter Celebration of Life-Tippettville Baptist Church	Community Activity	Dooly	
Muscogee		2/29/2013	Macon CO Health Dept. Outreach	State Agency	Macon	
PAULDING		3/1/2013	Douglas County DFCS	Special Assigned Goal	Douglas	
PAULDING		3/4/2013	Wellstar Cobb Newborn Clinic	Community Activity	Cobb	
PAULDING		3/5/2013	Canton Health Clinic	Community Activity	Cherokee	
PAULDING		3/5/2013	Paulding Co. Health Dept.	State Agency	Paulding	
PAULDING		3/11/2013	Wellstar Cobb Newborn Clinic	Community Activity	Cobb	
PAULDING		3/12/2013	Paulding Co. Health Dept./WIC	State Agency	Paulding	
PAULDING		3/14/2013	Canton Health Clinic	Community Activity	Cherokee	
PAULDING		3/19/2013	Paulding Co. Health Dept.	State Agency	Paulding	
PAULDING		3/22/2013	Hasty Elementary	Educational Activity	Cherokee	
PAULDING		3/25/2013	Wellstar Cobb Newborn Clinic	Community Activity	Cobb	
PAULDING		3/26/2013	Paulding Co. Health Dept.	State Agency	Paulding	
PAULDING		3/27/2013	Cobb County DFCS	Special Assigned Goal	Cobb	
PAULDING		3/28/2013	Canton Health Clinic	Community Activity	Cherokee	
PAULDING		3/29/2013	Pennington Pointe Apartments	Community Activity	Cobb	

Screven		3/11/2013	STC Resource Fair - Kite Rd.	Community Activity	Emanuel	
Screven		3/14/2013	Screven County Middle School CRCT Night	Educational Activity	Screven	
Screven		3/23/2013	Black History Bowl	Community Activity	Richmond	
Screven		3/24/2013	YCA Intake	Educational Activity	Richmond	
Screven		3/26/2013	Wellcare Prenatal Resource Fair	Community Activity	Richmond	
Screven		3/26/2013	Screven Co. Ele, Kindergarten Registration	Educational Activity	Screven	
Screven		3/30/2013	Screven Co. Livestock Parade/Festival	Community Activity	Screven	
Ware		3/3/2013	Mt. Olive Baptist Church-Duel Day	Community Activity	Pierce	
Washington		3/2/2013	Muddin for Missions @ GA College	Educational Activity	Baldwin	
Washington		3/7/2013	Hancock Co DFCS Staff Meeting	Special Assigned Goal	Hancock	
Washington		3/12/2013	North Dodge CRCT Night	Educational Activity	Dodge	
Washington		3/13/2013	Washington Co DFCS Staff Meeting	Special Assigned Goal	Washington	
Washington		3/14/2013	Pulaski Co DFCS OFI Supervisor	Special Assigned Goal	Pulaski	
Washington		3/14/2013	Dr. Wayne Smith, DDS	Businesses	Dodge	
Washington		3/14/2013	Jasper Co DFCS Staff Meeting	Special Assigned Goal	Jasper	
Washington		3/19/2013	Baldwin/Jones Boys & Girls Club	Community Activity	Baldwin	
Washington		3/26/2013	Nora Shivers	Businesses	Treutlen	
Washington		3/26/2013	Guilding Light Day Care	Child Care Activity	Treutlen	
Washington		3/27/2013	Community Healthcare Systems	Businesses	Washington	
Washington		3/29/2013	Laurens Co DFCS Staff Meeting	Special Assigned Goal	Laurens	
Washington		3/31/2013	Marshall Grove Baptist Church	Community Activity	Washington	
Washington		3/13/2013	Fayette County DFCS Staff Meeting	Special Assigned Goal	Fayette	

