

## DCH FY 2009 and 2010 Performance Measure Report

Measure	*2008 Amerigroup	2009 Amerigroup	*2008 Peach State Health Plan	2009 Peach State Health Plan	*2008 WellCare	2009 WellCare	2008 €Georgia Families	2009 €Georgia Families	*2008 €Medicaid FFS	2009 €Medicaid FFS
Well-Child Visits in the First 15 Months of Life - 6 or More Visits	62.25% Hybrid	55.04% Hybrid	51.58%	52.31% Hybrid	57.42% Hybrid	57.42% Hybrid	*27.5%	36.00%	*24.4%	29.80%
Well-Child Visits in the Third, Fourth, Fifth, and Sixth Years of Life		64.05% Hybrid		63.75% Hybrid		58.88% Hybrid		54.00%		47.70%
Adolescent Well-Care Visits		40.51% Hybrid		37.23% Hybrid		32.85% Hybrid		29.90%		21.60%
Childrens and Adolescents Access to Primary Care Providers - 12-24 Months		96.26%		95.79%		96.72%		93.70%		93.60%
Childrens and Adolescents Access to Primary Care Providers - 25 Mths - 6 Yrs		91.65%		90.59%		91.39%		86.00%		84.50%
Childrens and Adolescents Access to Primary Care Providers - 7-11 Years		92.86%		90.45%		91.16%		86.90%		84.20%
Childrens and Adolescents Access to Primary Care Providers - 12-19 Years		89.72%		87.12%		88.31%		83.00%		77.20%
Adults Access to Preventive/Ambulatory Health Services - 20-44 Years	81.20%	85.54%	78.88%	84.26%	78.64%	84.67%	*81.6%	85.20%	*70.9%	75.10%
Childhood Immunization Status - Combo 2	29.84%	71.99% Hybrid	62.77% Hybrid	67.64% Hybrid	75.91% Hybrid	81.02% Hybrid	*33%	35.50%	*27%	27.90%
Lead Screening in Children	68.21% Hybrid	67.82% Hybrid	57.18% Hybrid	62.29% Hybrid	65.94% Hybrid	67.40% Hybrid	*41.8%	Ⓜ45.4%	*38.3%	Ⓜ41.7%
Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents - BMI Percentile (Total)		13.72% Hybrid		32.12% Hybrid		36.50% Hybrid		NR		NR
Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents - Counseling for Nutrition (Total)		40.7% Hybrid		36.74% Hybrid		42.34% Hybrid		NR		NR
Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents - Counseling for Physical Activity (Total)		35.58% Hybrid		28.22% Hybrid		38.69% Hybrid		NR		NR
Follow-Up Care for Children Prescribed ADHD Medication - Initiation Phase		37.63%		46.99%		43.34%		45.80%		48.70%
Follow-Up Care for Children Prescribed ADHD Medication - Continuation and Maintenance Phase		50.70%		57.33%		51.43%		56.30%		61.70%

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Measure										
Annual Dental Visit - Ages 2-3 Years		42.66%		33.76%		40.40%		31.40%		29.90%
Annual Dental Visit - Ages 4-6 Years		74.87%		69.19%		73.23%		62.30%		56.80%
Annual Dental Visit - Ages 7-10 Years		77.32%		72.09%		76.08%		66.40%		58.20%
Annual Dental Visit - Ages 11-14 Years		69.56%		63.86%		68.70%		60.10%		54.30%
Annual Dental Visit - Ages 15-18 Years		59.44%		53.11%		58.58%		52.40%		48.30%
Annual Dental Visit - Ages 19-21 Years		40.28%		35.13%		37.58%		34.80%		33.00%
Annual Dental Visit - Total		66.73%		60.15%		65.21%		55.90%		49.50%
Cervical Cancer Screening (AGE 21-64)		70.62% Hybrid		65.45% Hybrid		65.94% Hybrid		66.70%		30.00%
Breast Cancer Screening (AGE 40-69 )		54.20%		48.74%		51.27%		49.80%		40.30%
Comprehensive Diabetes Care (18 - 75 YEAR OLDS) HbA1c Testing	74.5% Hybrid	73.70% Hybrid	64.23% Hybrid	74.70% Hybrid	72.26% Hybrid	78.65% Hybrid	*67.7%	70.50%	*42.2%	43.00%
Comprehensive Diabetes Care - HbA1c Poor Control >9.0 <i>Note: Lower rate is better</i>		60.80% Hybrid		67.15% Hybrid		54.38% Hybrid		NR		NR
Comprehensive Diabetes Care - HbA1c Good Control <8.0		31.49% Hybrid		27.74% Hybrid		38.69% Hybrid		NR		NR
Comprehensive Diabetes Care - HbA1c Good Control <7.0		22.86% Hybrid		NR		31.95% Hybrid		NR		NR
Comprehensive Diabetes Care - Eye Exam		43.38% Hybrid		45.99% Hybrid		37.23% Hybrid		35.80%		32.50%
Comprehensive Diabetes Care - LDL-C Screening		62.81% Hybrid		64.96% Hybrid		69.16% Hybrid		61.00%		36.50%
Comprehensive Diabetes Care - LDL-C Level/Control		20.77% Hybrid		19.71% Hybrid		23.36% Hybrid		NR		NR
Comprehensive Diabetes Care - Medical Attention to Nephropathy		67.84% Hybrid		65.45% Hybrid		70.80% Hybrid		62.00%		48.40%
Comprehensive Diabetes Care - Blood Pressure Control <130/80		25.29% Hybrid		21.41% Hybrid		25.36% Hybrid		NR		NR
Comprehensive Diabetes Care - Blood Pressure Control <140/90		47.91% Hybrid		44.77% Hybrid		53.47% Hybrid		NR		NR
Use of Appropriate Medications for People with Asthma - Ages 5-11 Years		92.89%		91.82%		91.76%		91.60%		94.70%

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Use of Appropriate Medications for People with Asthma - Ages 12-50 Years		88.81%		89.10%		86.72%		87.10%		88.20%
Use of Appropriate Medications for People with Asthma - Total	91.84%	91.34%	91.12%	90.82%	90.58%	89.91%	*91.00%	90.00%	*91.4%	90.50%
Follow-Up After Hospitalization for Mental Illness - 30-Day Follow-Up		71.63%		74.88%		88.17%		#32.2%		#20.5%
Follow-Up After Hospitalization for Mental Illness - 7-Day Follow-Up		48.58%		59.62%		79.63%		#17.5%		#9.2%
Prenatal and Postpartum Care - Timeliness of Prenatal Care		75.06% Hybrid		86.86% Hybrid		82.24% Hybrid		#53.5%		#44.2%
Prenatal and Postpartum Care - Postpartum Care		57.43% Hybrid		67.64% Hybrid		69.59% Hybrid		#40.1%		#25.7%
Frequency of Ongoing Prenatal Care - <21%		26.95% Hybrid		10.71% Hybrid		13.87% Hybrid		66.00%		70.10%
Frequency of Ongoing Prenatal Care - 21-40%		9.82% Hybrid		7.30% Hybrid		3.16% Hybrid		23.80%		21.10%
Frequency of Ongoing Prenatal Care - 41-60%		5.29% Hybrid		10.22% Hybrid		5.11% Hybrid		5.50%		5.00%
Frequency of Ongoing Prenatal Care - 61-80%		10.08% Hybrid		18.49% Hybrid		9.49% Hybrid		2.70%		2.30%
Frequency of Ongoing Prenatal Care - 81+%		47.86% Hybrid		53.28% Hybrid		68.37% Hybrid		2.00%		1.50%
Weeks of Pregnancy at Time of Enrollment - <0 Weeks		8.34%		9.18%		12.41% Hybrid		>9.6%		>9%
Weeks of Pregnancy at Time of Enrollment - 1-12 Weeks		6.01%		6.42%		10.22% Hybrid		>7.3%		>1.9%
Weeks of Pregnancy at Time of Enrollment - 13-27 Weeks		58.21%		55.97%		59.37% Hybrid		>59.2%		>2.5%
Weeks of Pregnancy at Time of Enrollment - 28 or More Weeks		19.16%		20.02%		14.84% Hybrid		>16.9%		>79.4%
Weeks of Pregnancy at Time of Enrollment - Unknown		8.28%		8.40%		3.16% Hybrid		>6.2%		>7.2%
Weeks of Pregnancy at Time of Enrollment - Total		100.00%		100.00%		100% Hybrid		>100%		>100%
Appropriate Treatment For Children With Upper Respiratory Infection		78.65%		79.13%		77.79%		77.90%		77.30%
Call Abandonment <i>Note: Lower rate is better</i>		0.81%		1.68%		1.60%		NR		NR

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Outpatient Drug Utilization - Average Cost of Prescriptions Per Member Per Month		\$24.78		\$24.50		\$24.52		NR		NR
Outpatient Drug Utilization - Average Number of Prescriptions Per Member Per Month		7.59		7.24		7.77		10.02		14.33
Cesarean Delivery Rate** ‡		33.25		33.16		30.46		¢30.1		¢35.1
Rate of Infants with Low Birth Weight‡		7.66		8.19		6.89		6.50		14.10
Asthma Admission Rate/100,000 (2 - 17yrs)** ‡		68.43		136.89		104.73		¢151.5		¢385.3
Diabetes Short-term Complications Admission Rate /100,000** ‡		14.02		34.58		28.59		¢32		¢90.4
Percent of Members who have had a Visit to an Emergency Department/Urgent Care Office for Asthma in the Past Six Months <sup>a</sup>		1.62%		1.40%		1.44%		1.40%		1.10%

Data reported FY 2009 for CY 2008; Data reported FY 2010 for CY 2009

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CMO data source: Individual HEDIS® 2010 Final Audited Interactive Data Submission System (IDSS) and Agency for Healthcare Research and Quality ~ (AHRQ) self-reported rates (AHRQ measures validated by Health Services Advisory Group- HSAG)

¥2008 data reported in year 2009

- i. Rates reported are for performance during Calendar year 2008
- ii. GRITS data not included in the Immunization measure by any of the CMOs
- iii. AMERIGROUP's Immunization rate does not include medical record reviews
- iv. PeachState only included the Medicaid population for all measures
- v. AMERIGROUP and WellCare included Medicaid and PeachCare for Kids populations

€ FFS Medicaid and Georgia Families data source: Thomson Reuters® (validated by HSAG); ♦ indicates measure not validated for population;

<sup>aa</sup> indicates Substantially Compliant. The measure was calculated according to specifications but may have lower rate due to missing or incomplete administrative data.

i. Georgia Families population includes members enrolled in Amerigroup, WellCare Georgia, and Peach State Health Plan.

ii. FFS Medicaid population includes members enrolled in Georgia Medicaid Management Program (GAMMP) and/or Georgia Enhanced Care (GEC)

iii. All data is ADMINISTRATIVE ONLY

iv. HEDIS measures that use lab data may have lower rates. CPT Category II codes and LOINC codes are included within the measure as available within the GA MMIS. Exclusions due to contraindications have been applied.

¢TR Measure is Fully Compliant with Exception according to HSAG validation report related to CE

‡AHRQ Measure Specifications

™Measure Designed by Thomson Reuters

NR- Not Reported. The measure should not be reported because the results were not accurate using the data available.

# Measure utilizes provider specialty codes for follow-up visit identification. Missing or inaccurate specialty codes may impact results and cause lower rates.

ˆCY 2009 results for CMO members exclude any FFS monthly enrollment records members may have had within the measurement period. This measure represents the weeks of pregnancy at the time of enrollment into a CMO plan.