

Performance Measure¹ Report for Georgia Medicaid² and PeachCare for Kids³

	Amerigroup			Peach State Health Plan			WellCare		
	2008 ⁴	2009	2010	2008 ⁴	2009	2010	2008 ⁴	2009	2010
Performance Measure⁵									
15 month olds who have had 6 or more complete check ups since birth (H)	62.25%	55.04%	60.05%	51.58%	52.31%	53.94%	57.42%	57.42%	59.12%
3, 4, 5 and 6 year olds who had at least 1 complete check up in a year (H)		64.05%	70.22%		63.75%	68.45%		58.88%	64.72%
12 - 21 year olds who had at least 1 complete check up in a year (H)		40.51%	45.60%		37.23%	38.19%		32.85%	37.96%
12-24 month olds who had one PCP visit in a year		96.26%	96.77%		95.79%	94.90%		96.72%	96.62%
25 months - 6 year olds who had one PCP visit in a year		91.65%	91.64%		90.59%	90.66%		91.39%	91.11%
7-11 year olds who had one PCP visit in a year		92.86%	92.78%		90.45%	90.62%		91.16%	91.85%
12 -19 year olds who had one PCP visit in a year		89.72%	89.93%		87.12%	88.03%		88.31%	89.00%
20-44 year olds who had 1 PCP visit in a year	81.20%	85.54%	85.26%	78.88%	84.26%	84.33%	78.64%	84.67%	85.44%
2 year olds who are up-to-date on their shots by 2nd birthday (H)	29.84% combo 2 ^{6,14}	71.99% combo 2 ⁷	75.00% combo 3 ⁷	62.77% combo 2 ⁶	67.64% combo 2 ⁶	77.03% combo 3 ⁷	75.91% combo 2 ⁶	81.02% combo 2 ⁶	72.26% combo 3 ⁷
2 year olds who had at least one blood test for lead by 2nd birthday (H)	68.21%	67.82%	65.74%	57.18%	62.29%	68.45%	65.94%	67.40%	72.99%
Percent of kids whose doctor recorded their BMI ⁸ (H)		13.72%	28.54%		32.12%	29.00%		36.50%	30.41%
Percent of kids whose doctor talked to them about healthy eating (H)		40.70%	48.82%		36.74%	45.48%		42.34%	48.91%
Percent of kids whose doctor talked to them about exercising (H)		35.58%	30.90%		28.22%	32.02%		38.69%	30.90%
Percent of hyperactive kids having a doctor visit 30 days after a new medicine is given		37.63%	45.58%		46.99%	41.86%		43.34%	41.26%

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Percent of hyperactive kids having two doctor visits within 9 months after the 30 day visit		50.70%	58.40%		57.33%	56.03%		51.43%	52.10%
Yearly Dental Visit - 2-3 year olds		42.66%	47.30%		33.76%	38.75%		40.40%	45.47%
Yearly Dental Visit - 4-6 year olds		74.87%	76.99%		69.19%	72.14%		73.23%	74.64%
Yearly Dental Visit - 7-10 year olds		77.32%	79.18%		72.09%	75.37%		76.08%	77.74%
Yearly Dental Visit - 11-14 year olds		69.56%	71.39%		63.86%	67.07%		68.70%	70.53%
Yearly Dental Visit - 15-18 year olds		59.44%	60.37%		53.11%	55.13%		58.58%	60.12%
Yearly Dental Visit - 19-21 year olds		40.28%	41.39%		35.13%	35.84%		37.58%	40.98%
Yearly Dental Visit - Total		66.73%	69.09%		60.15%	63.58%		65.21%	67.48%
Cervical Cancer Screening (21-64 yrs) (Pap Smear)		70.62%	70.33%		65.45%	68.91%		65.94%	73.24%
Breast Cancer Screening (40-69 yrs) (Mammogram)		54.20%	52.95%		48.74%	51.36%		51.27%	53.39%
A1c blood testing for diabetics (18-75 yrs) (H)	74.50%	73.70%	81.85%	64.23%	74.70%	72.58%	72.26%	78.65%	82.30%
Poor blood sugar control for diabetics (18-75yrs) <i>Note: Lower rate is better (H)</i>		60.80%	52.53%		67.15%	60.06%		54.38%	52.01%
Good blood sugar control for diabetics (18-75yrs) (H)		31.49%	38.22%		27.74%	33.76%		38.69%	39.23%
Great blood sugar control for diabetics (18-75yrs) (H)		22.86%	29.86%		NR	24.19%		31.95%	29.72%
Yearly Eye Exam for diabetics (18-75yrs) (H)		43.38%	47.12%		45.99%	45.99%		37.23%	47.63%
Yearly cholesterol screening for diabetics (18-75yrs) (H)		62.81%	70.68%		64.96%	64.96%		69.16%	74.82%
Good cholesterol control for diabetics (18-75yrs)		20.77%	28.45%		19.71%	19.71%		23.36%	24.64%
Kidney care follow up for diabetics (18-75yrs) (H)		67.84%	70.86%		65.45%	70.05%		70.80%	71.53%

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Great blood pressure control (<130/80) for diabetics (18-75yrs)		25.29%	33.68%		21.41%	24.09%		25.36%	33.39%
Good blood pressure control (<140/90) for diabetics (18-75yrs) (H)		47.91%	56.02%		44.77%	43.90%		53.47%	56.93%
Asthma patients who use the right medicine Ages 5-11 Years		92.89%	92.28%		91.82%	91.11%		91.76%	92.48%
Asthma patients who use the right medicine Ages 12-50 Years		88.81%	89.73%		89.10%	87.45%		86.72%	88.72%
Asthma patients who use the right medicine Total	91.84%	91.34%	91.32%	91.12%	90.82%	89.76%	90.58%	89.91%	91.08%
Patients who saw their doctor 30 days after they were in a mental health hospital		71.63%	70.88%		74.88%	72.83%		73.19% ⁹	73.79%
Patients who saw their doctor 7 days after they were in a mental health hospital		48.58%	46.64%		59.62%	52.67%		52.8% ⁹	54.00%
Pregnant women who saw the doctor within 6 weeks of getting a Medicaid Plan (H)		75.06%	90.49%		86.86%	83.02%		82.24%	84.67%
Women that follow-up with a doctor 3-8 weeks after having a baby (H)		57.43%	65.66%		67.64%	60.70%		69.59%	63.26%
Pregnant women who had less than 21 percent of recommended OB visits (H)		26.95%	6.03%		10.71%	12.09%		13.87%	16.06%
Pregnant women who had 21-40 percent of recommended OB visits (H)		9.82%	4.18%		7.30%	5.81%		3.16%	4.14%
Pregnant women who had 41-60 percent of recommended OB visits (H)		5.29%	6.03%		10.22%	6.28%		5.11%	4.14%
Pregnant women who 61-80 percent of recommended OB visits (H)		10.08%	11.14%		18.49%	11.40%		9.49%	12.65%
Pregnant women who had 81% or more of recommended OB visits (H)		47.86%	72.62%		53.28%	64.42%		68.37%	63.02%
Women who enrolled in a Medicaid plan when they were less than a week pregnant		8.34%	7.80%		9.18%	11.37%		12.41% (H)	11.16%
Women who enrolled in a Medicaid plan when they were 1-12 weeks pregnant		6.01%	7.14%		6.42%	12.76%		10.22% (H)	11.12%
Women who enrolled in a Medicaid plan when they were 13-27 weeks pregnant		58.21%	60.69%		55.97%	57.08%		59.37% (H)	59.55%
Women who enrolled in a Medicaid plan when they were 28 or more weeks pregnant		19.16%	16.30%		20.02%	16.47%		14.84% (H)	15.29%
Women who enrolled in a Medicaid plan when they were an unknown number of weeks pregnant		8.28%	8.07%		8.40%	2.32%		3.16% (H)	2.88%

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Women enrolled in a Medicaid plan when they were pregnant - Total		100.00%	100.00%		100.00%	100.00%		100% (H)	100.00%
Patients using the right treatment for Upper Respiratory Infections		78.65%	80.41%		79.13%	78.96%		77.79%	77.46%
Callers who called the call center and hung up within 30 seconds (lower rate is better)		0.81%	0.87%		1.68%	1.21%		1.60%	1.72%
Percent of C-sections ¹⁰		33.25	32.89		33.16	31.42		30.46	31.11
Percent of babies born weighing under 5 pounds 8 ounces ¹⁰		7.66	7.81		8.19	7.45		6.89	7.53
2-17 year olds admitted to the hospital for asthma ^{10,11}		68.43	76.67		136.89	114.03		104.73	101.35
6-17yr olds that were admitted to the hospital for diabetes complications ^{10,12}		14.02	16.08		34.58	20.92		28.59	19.94
Percent of Members who went to the ER or Urgent Care for Asthma ¹³		1.62%	2.21%		1.40%	1.30%		1.44%	1.27%

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2008 - information from January - December 2008 reported in 2009

2009 - information from January - December 2009 reported in 2010

2010 - information from January - December 2010 reported in 2011

AMERIGROUP- Georgia Medicaid and PeachCare for Kids insurance company

Peach State Health Plan- Georgia Medicaid and PeachCare for Kids insurance company

WellCare- Georgia Medicaid and PeachCare for Kids insurance company

(H) - Hybrid - a combination of record reviews and what doctors sent to the insurance company

NR - Not reported

1 Performance Measure- tools to help us understand, manage and improve what our Medicaid plans do. A performance measure is made up of a number and a description (measure). The number gives us a how much and the description tells us what the number means. Performance measures are always tied to a goal - the target. Performance measures let us know:

- How well we are doing
- If we are meeting our goals
- If and where improvements are necessary

2 Medicaid- A program funded by the U.S. federal and state governments that pays the medical expenses of people who are unable to pay some or all of their own medical expenses. The program covers people with low incomes.

3 PeachCare for Kids- The Georgia program funded by the U.S. federal and state governments that pays the medical expenses of people who are unable to pay some or all of their own medical expenses. The program covers uninsured children in families with incomes that are low but too high to qualify for Medicaid.

4 2008 performance measures ONLY:

- i. AMERIGROUP did not review records for their shot performance measure
- ii. Peach State Health Plan only included Medicaid members in all their performance measures
- iii. AMERIGROUP and WellCare included Medicaid and PeachCare for Kids members in all their performance measures

5 Healthcare Effectiveness Data and Information Set (HEDIS) is a registered trademark of the National Committee for Quality Assurance (NCQA) 2009 performance measures used HEDIS 2010 specifications and 2010 performance measures used HEDIS 2011 specifications unless otherwise noted. To be counted in these performance measures, members had to stay with the insurance company for 11 out of 12 months

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6 Combo 2: (4) DTaP; (3) Polio; (1) Measles/Mumps/Rubella; (3) HiB; (3) Hepatitis B; and (1) chicken pox vaccine

7 Combo 3: (4) DTaP; (3) Polio; (1) Measles/Mumps/Rubella; (3) HiB; (3) Hepatitis B; (1) chicken pox vaccine; and (4) pneumonia

8 BMI stands for body mass index, an estimate of body fat based on height and weight.

9 Rate different from what was reported last year; the insurance company corrected the rate in October 2010

10 Agency for Healthcare Research and Quality© (AHRQ) Measure Specification. To be counted in these measures, members did not have to stay with the insurance company for 11 out of 12 months

11 per 100,000 5-17 yr olds in the insurance company

12 per 100,000 6-17 yr olds in the insurance company

13 Measure designed by the Georgia Department of Community Health (DCH)