



GEORGIA DEPARTMENT
OF COMMUNITY HEALTH

CMO Flash Report November 2018





Mission

The mission of the Department of Community Health is to provide access to affordable, quality health care to Georgians through effective planning, purchasing, and oversight.

We are dedicated to A Healthy Georgia.

Georgia Families (GF)

- For information about Georgia Families Members can visit www.georgia-families.com or call 888-423-6765.
- The four CMOs toll-free numbers for health care providers to learn more about enrollment with Georgia Families are provided below:



800-249-0442
NCQA - Commendable



855-202-0729
NCQA - Interim



866-874-0633
NCQA - Commendable



1-866-231-1821
NCQA -
Commendable

CMO Enrollment

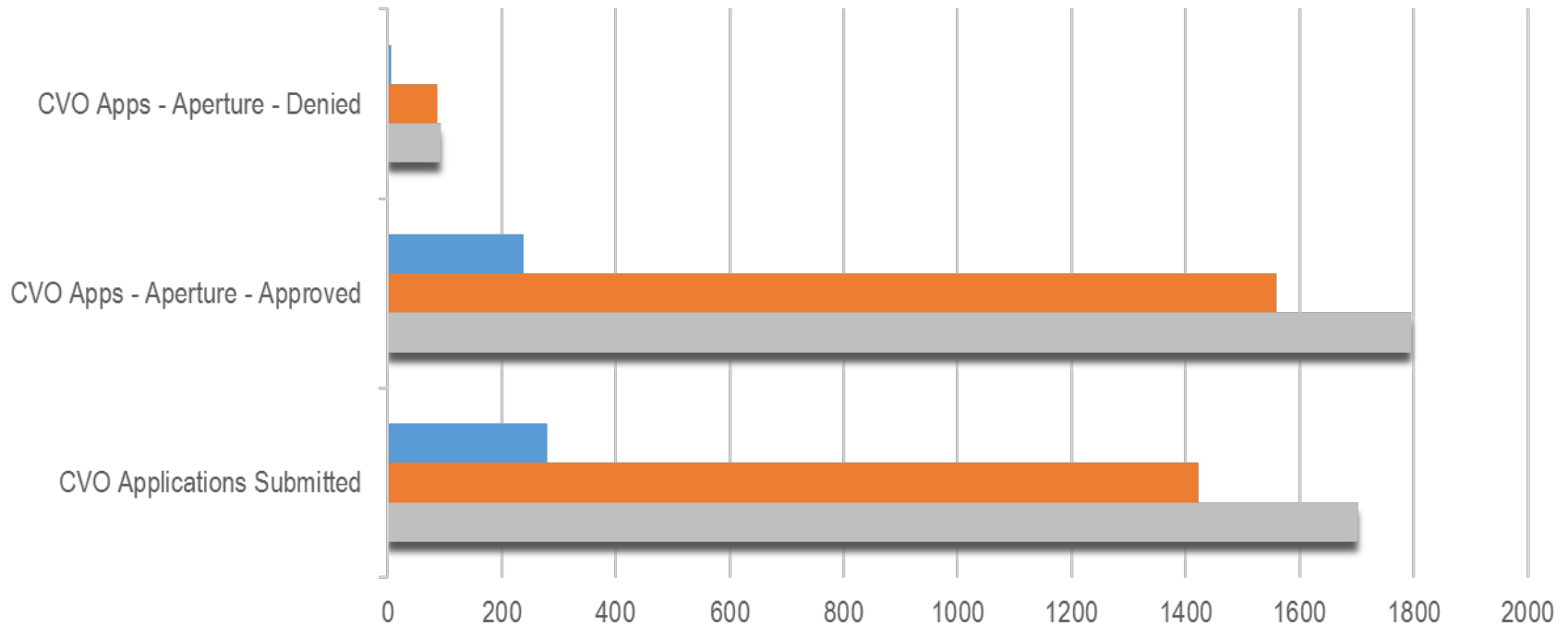
Georgia Families Membership by Region (November 2018)

Region	AmeriGroup	CareSource	PeachState	WellCare	Total Members
Atlanta	187,979	87,218	196,051	209,374	680,622
Central	15,804	28,006	45,862	67,089	156,761
East	25,463	11,788	5,340	32,999	75,590
North	53,625	35,065	13,970	72,700	175,360
Southeast	34,150	23,964	11,067	59,610	128,791
Southwest	11,777	14,572	68,736	32,282	127,367
Grand Total	328,798	200,613	341,026	474,054	1,344,491



Credentialing Verification Organization (CVO) (Aperture)

November 2018



	CVO Applications Submitted	CVO Apps - Aperture - Approved	CVO Apps - Aperture - Denied
■ Recredentialing	280	237	6
■ Credentialing	1422	1559	87
■ Total	1702	1796	93

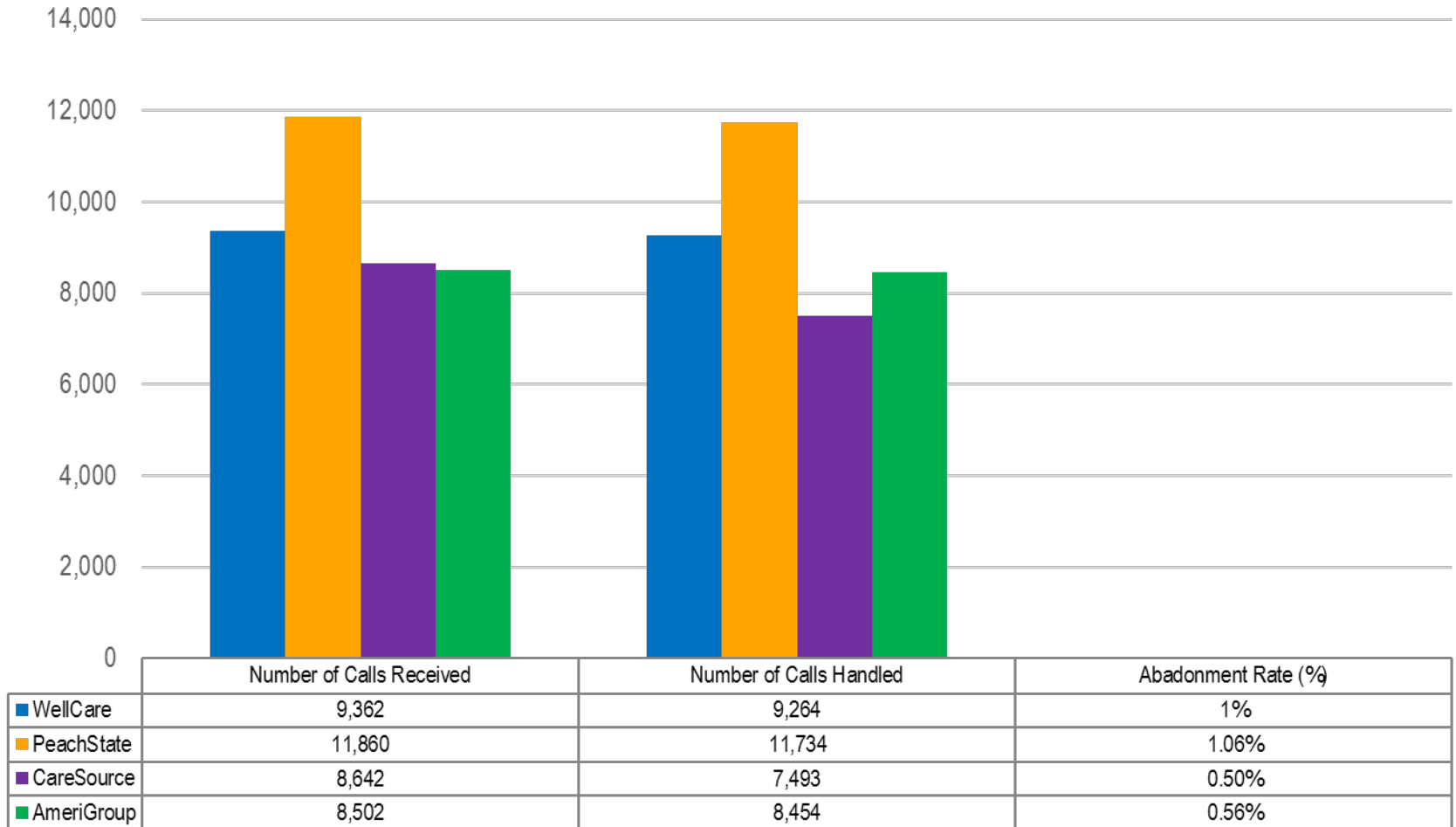




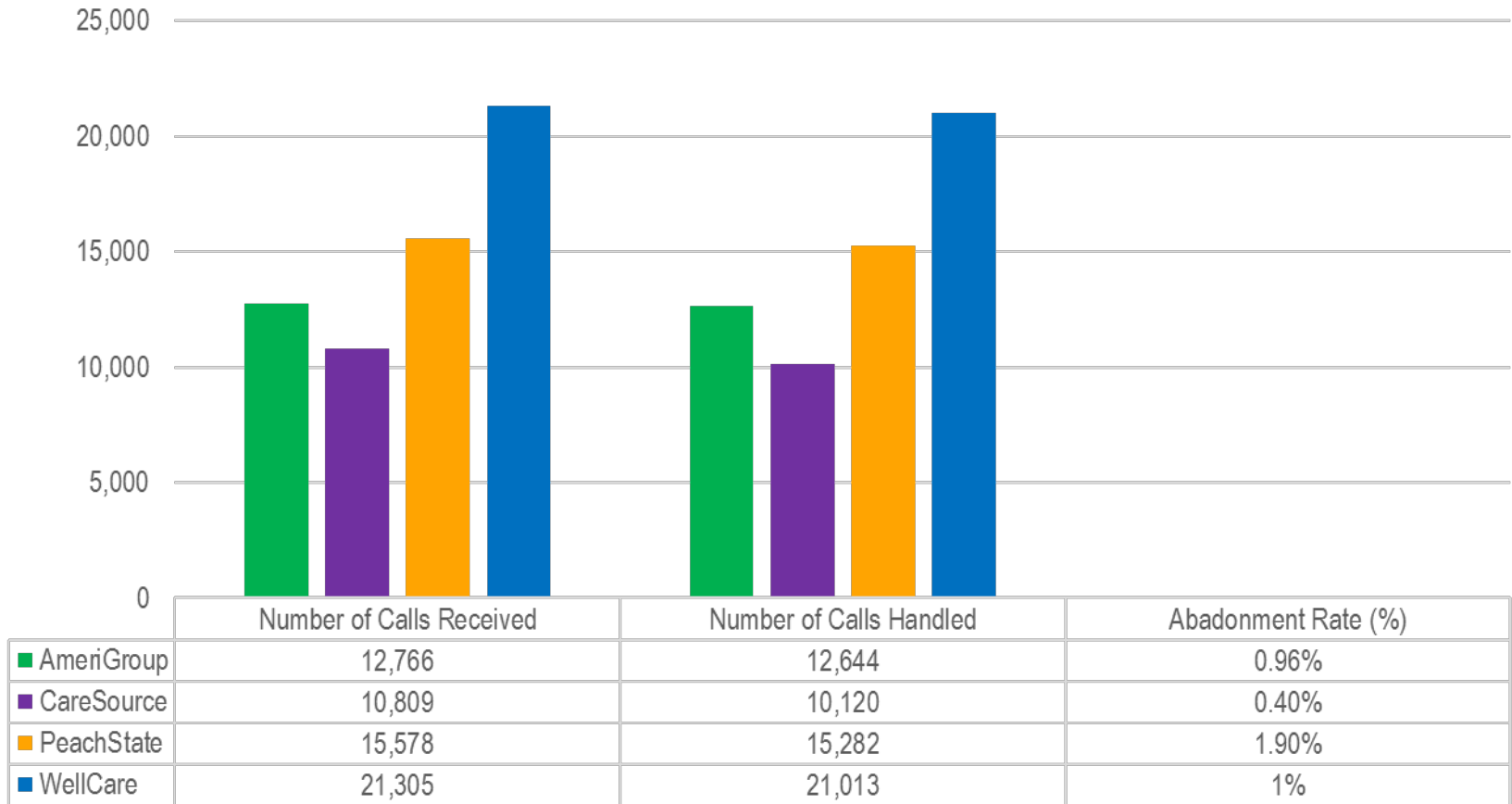
CMO Call Center Statistics

CMO Telephone Internet Provider

(November 2018)



CMO Telephone Internet Member (November 2018)



■ AmeriGroup ■ CareSource ■ PeachState ■ WellCare

