



GEORGIA DEPARTMENT  
OF COMMUNITY HEALTH

# CMO Flash Report September 2018





# Mission

The mission of the Department of Community Health is to provide access to affordable, quality health care to Georgians through effective planning, purchasing, and oversight.

*We are dedicated to A Healthy Georgia.*

# Georgia Families (GF)

- For information about Georgia Families Members can visit [www.georgia-families.com](http://www.georgia-families.com) or call 888-423-6765.
- The four CMOs toll-free numbers for health care providers to learn more about enrollment with Georgia Families are provided below:



800-249-0442  
NCQA - Commendable



855-202-0729  
NCQA - Interim



866-874-0633  
NCQA - Commendable



1-866-231-1821  
NCQA -  
Commendable

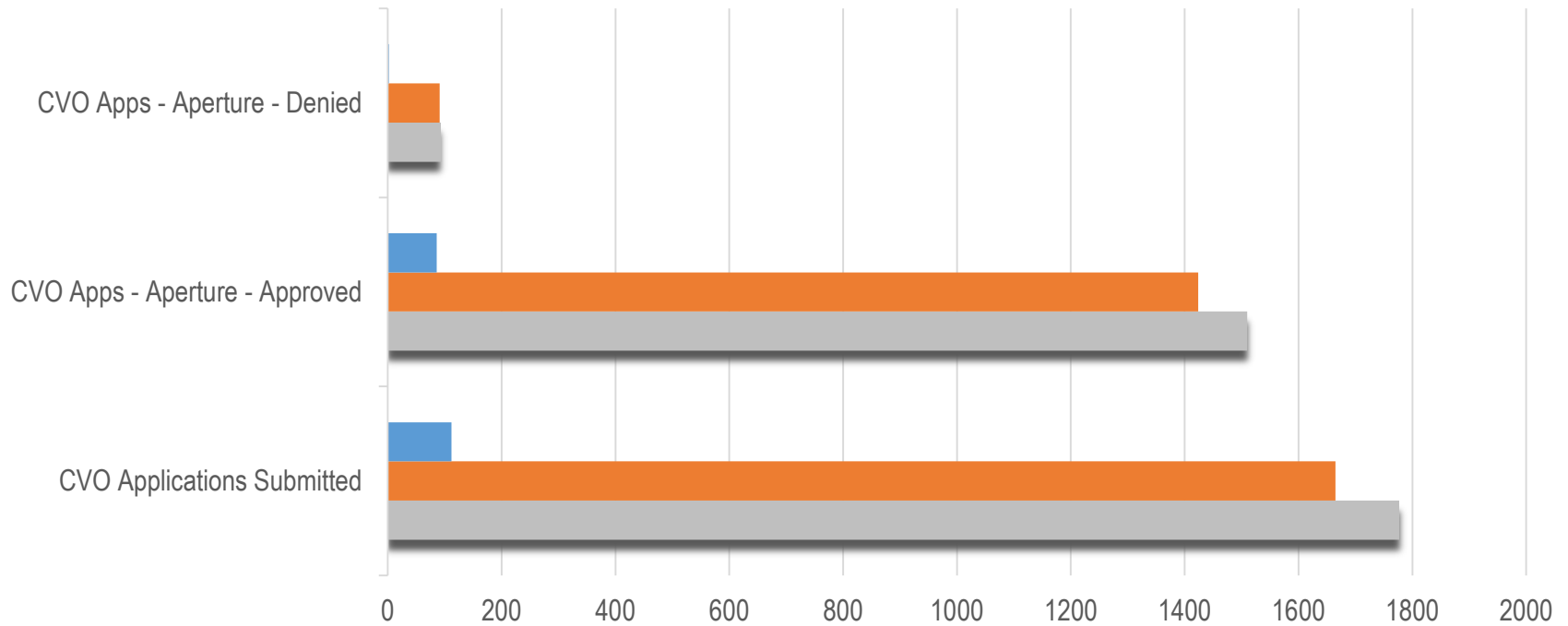
# CMO Enrollment

## Georgia Families Membership by Region (September 2018)

Region	AmeriGroup	CareSource	PeachState	WellCare	Total Members
Atlanta	187,460	84,151	195,928	209,366	676,905
Central	14,929	27,828	45,840	67,470	156,067
East	25,251	11,687	4,985	32,871	74,794
North	53,381	34,896	13,297	73,286	174,860
Southeast	33,934	23,790	10,587	59,518	127,829
Southwest	11,253	14,143	69,166	32,415	126,977
<b>Grand Total</b>	<b>326,208</b>	<b>196,495</b>	<b>339,803</b>	<b>474,926</b>	<b>1,337,432</b>

# Credentialing Verification Organization (CVO) (Aperture)

September 2018



	CVO Applications Submitted	CVO Apps - Aperture - Approved	CVO Apps - Aperture - Denied
■ Recredential	112	86	2
■ Credential	1665	1424	91
■ Total	1777	1510	93

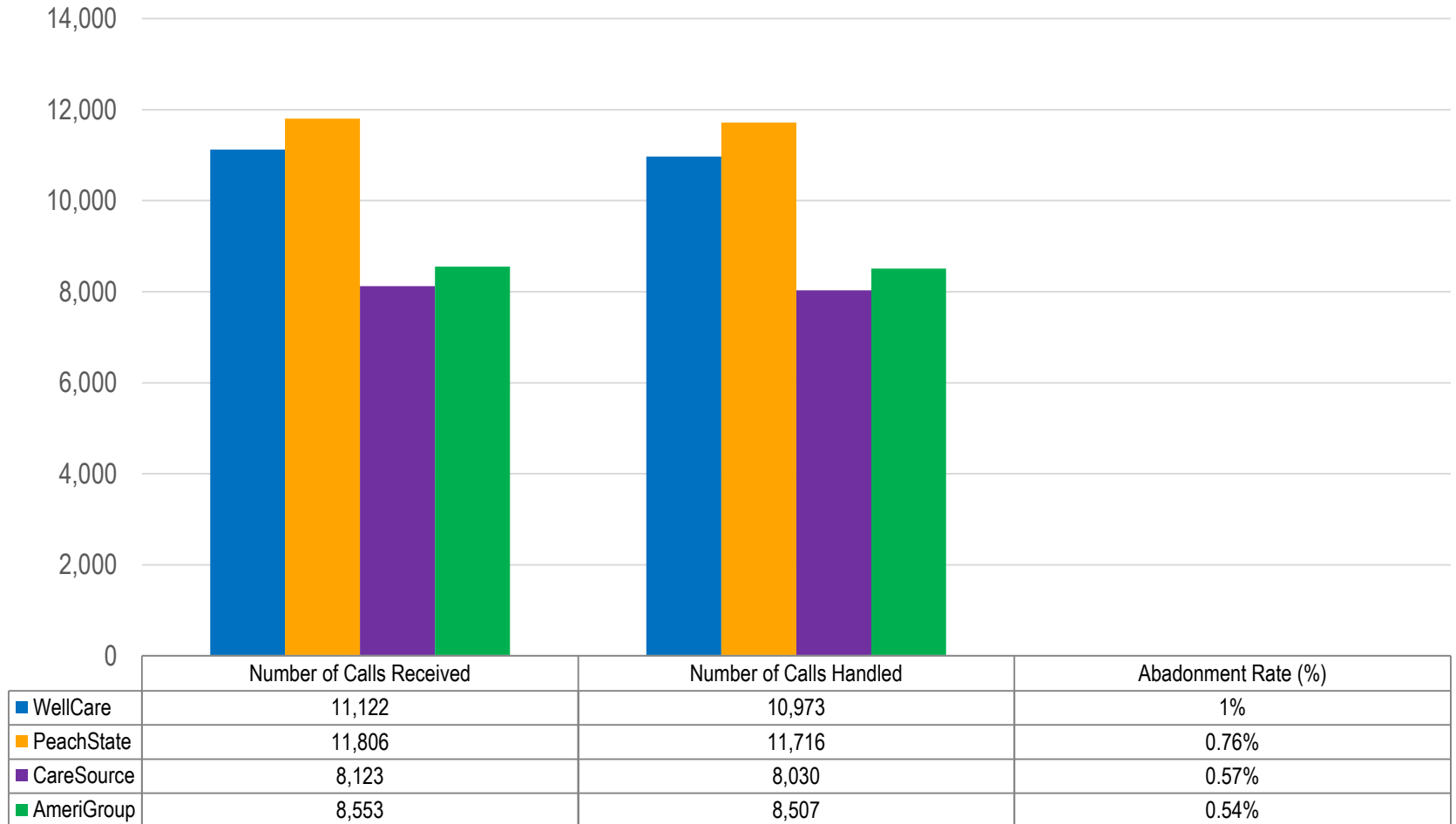




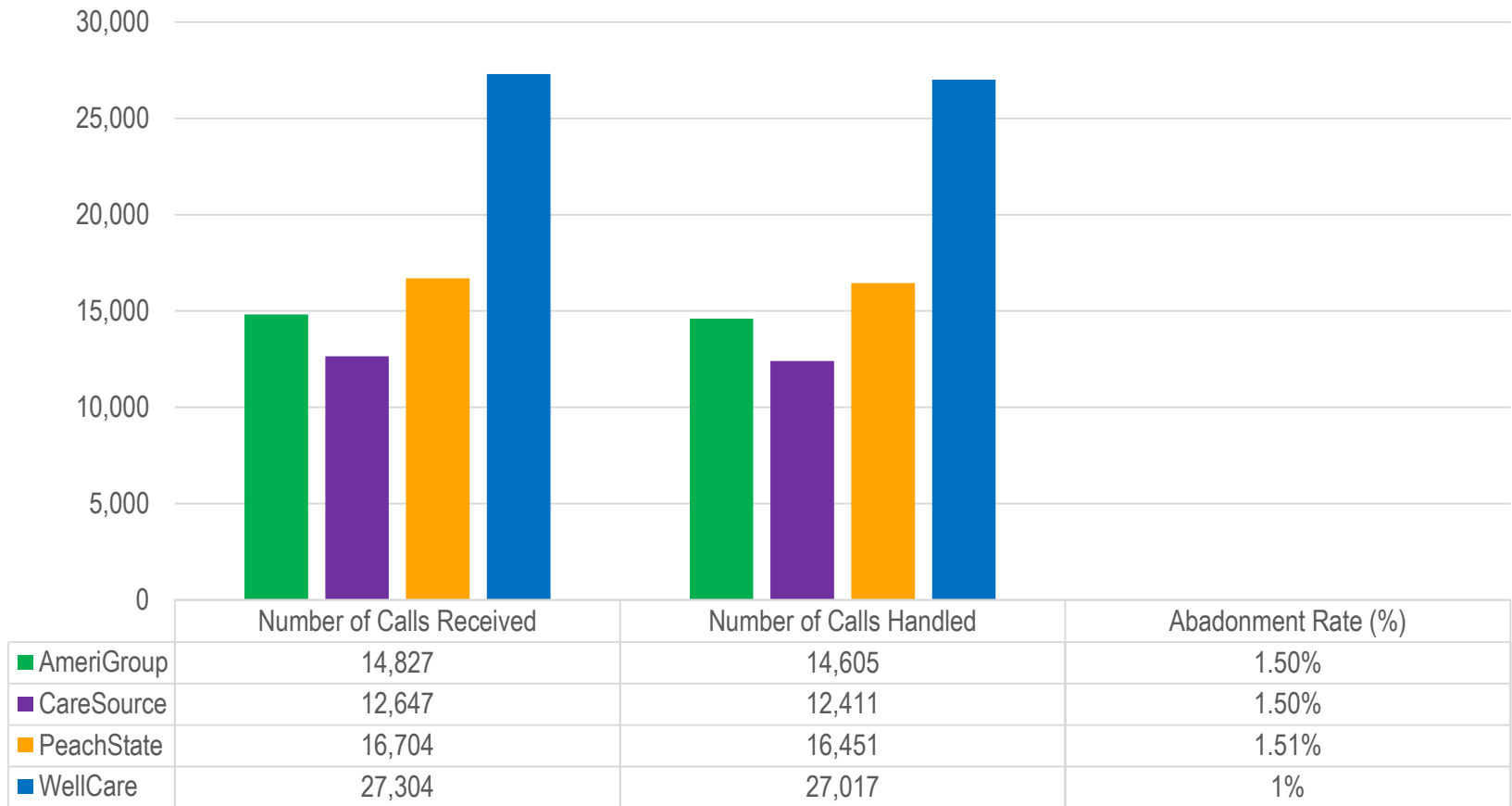
# CMO Call Center Statistics

# CMO Telephone Internet Provider

## (September 2018)



# CMO Telephone Internet Member (September 2018)



■ AmeriGroup ■ CareSource ■ PeachState ■ WellCare

