



Georgia Department of Community Health

Validation of Performance Measures

for

AMERIGROUP Community Care

Measurement Period: Calendar Year 2013

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Validation of Performance Measures1

Validation Overview1

Care Management Organization (CMO) Information1

Performance Measures Validated2

Description of Validation Activities4

Pre-Audit Strategy4

Validation Team.....4

Technical Methods of Data Collection and Analysis.....5

On-Site Activities5

Data Integration, Data Control, and Performance Measure Documentation7

Data Integration7

Data Control7

Performance Measure Documentation7

Validation Results8

Medical Service Data (Claims/Encounters)8

Enrollment Data.....8

Provider Data9

Medical Record Review Process9

Supplemental Data10

Data Integration.....10

Performance Measure Specific Findings12

Appendix A. Data Integration and Control Findings A-1

Documentation Worksheet..... A-1

Appendix B. Denominator and Numerator Validation Findings B-1

Reviewer Worksheets B-1

Appendix C. Performance Measure Rate Reporting Spreadsheet C-1

Appendix D. HEDIS Interactive Data Submission System Data D-1

Validation of Performance Measures for AMERIGROUP Community Care

Validation Overview

Validation of performance measures is one of three mandatory external quality review (EQR) activities that the Balanced Budget Act of 1997 (BBA) requires state Medicaid agencies to perform. Health Services Advisory Group, Inc. (HSAG), the external quality review organization (EQRO) for the Department of Community Health (DCH), conducted the validation activities. The DCH contracts with three care management organizations (CMOs) to provide services to Medicaid managed care enrollees and PeachCare for Kids[®] enrollees. PeachCare for Kids[®] is the name of Georgia’s stand-alone Children’s Health Insurance Program (CHIP). The DCH identified a set of performance measures that were calculated and reported by the CMOs for validation. HSAG conducted the validation activities as outlined in the Centers for Medicare & Medicaid Services (CMS) publication, *EQR Protocol 2: Validation of Performance Measures Reported by the MCO: A Mandatory Protocol for External Quality Review (EQR)*, Version 2.0, September 2012.¹

Care Management Organization (CMO) Information

Basic information about AMERIGROUP Community Care (AMERIGROUP) appears in Table 1, including the office location(s) involved in the validation of performance measures audit that covered the calendar year (CY) 2013 measurement period.

Table 1—AMERIGROUP Community Care Information	
CMO Name:	AMERIGROUP Community Care
CMO Location:	303 Perimeter Center North, Suite 400 Atlanta, Georgia 30346
CMO Audit Location:	5800 Northampton Boulevard Norfolk, Virginia 23502
CMO Contact:	Donna McIntosh, MHA Medicaid Plan Compliance Director
Contact Telephone Number:	(678) 587-4892
Contact E-mail Address:	Donna.McIntosh@amerigroup.com
Site Visit Date:	3/26/14–3/27/14

¹ Department of Health and Human Services, Centers for Medicare & Medicaid Services. *EQR Protocol 2: Validation of Performance Measures Reported by the MCO: A Mandatory Protocol for External Quality Review (EQR)*, Version 2.0, September 2012. Available at: <http://www.medicaid.gov/Medicaid-CHIP-Program-Information/By-Topics/Quality-of-Care/Quality-of-Care-External-Quality-Review.html>. Accessed on: February 19, 2013.

Performance Measures Validated

HSAG validated rates for the following set of performance measures selected by DCH for validation. All performance measures were selected from CMS’ Core Set of Children’s Health Care Quality Measures for Medicaid and CHIP (Child Core Set),² Core Set of Health Care Quality Measures for Adults Enrolled in Medicaid (Adult Core Set),³ or the Agency for Healthcare Research and Quality’s (AHRQ’s) Quality Indicator measures. The measurement period was identified by DCH as CY 2013 for all measures except the two child core set dental measures. The dental measures were reported for federal fiscal year (FFY) 2013, which covered the time frame of October 1, 2012, through September 30, 2013, per CMS requirements. Table 2 lists the performance measures that HSAG validated and displays the method for data collection and the specifications the CMOs were required to use for each of the measures.

Table 2—List of CY 2013 Performance Measures for AMERIGROUP Community Care

	Performance Measure	Method	Specifications
1.	Annual HIV/AIDS Medical Visit	Admin	Adult Core Set
2.	Antenatal Steroids	Hybrid	Adult Core Set
3.	Asthma in Younger Adults Admission Rate*	Admin	Adult Core Set
4.	Behavioral Health Risk Assessment for Pregnant Women	Hybrid	Child Core Set
5.	Care Transition—Transition Record Transmitted to Health Care Professional	Hybrid	Adult Core Set
6.	Cesarean Delivery Rate	Admin	AHRQ
7.	Cesarean Rate for Nulliparous Singleton Vertex	Admin	Custom**
8.	Chronic Obstructive Pulmonary Disease (COPD) or Asthma in Older Adults Admission Rate*	Admin	Adult Core Set
9.	Congestive Heart Failure Admission Rate	Admin	Adult Core Set
10.	Developmental Screening in the First Three Years of Life	Hybrid	Child Core Set
11.	Diabetes Short-Term Complications Admission Rate	Admin	Adult Core Set
12.	Elective Delivery	Hybrid	Adult Core Set
13.	Percentage of Eligibles that Received Dental Treatment Services	Admin	Child Core Set

² The Centers for Medicare & Medicaid Services. Core Set of Children’s Health Care Quality Measures for Medicaid and CHIP, May 2013.

³ The Centers for Medicare & Medicaid Services. Core Set of Health Care Quality Measures for Adults Enrolled in Medicaid, February 2013.

Table 2—List of CY 2013 Performance Measures for AMERIGROUP Community Care

	Performance Measure	Method	Specifications
14.	Percentage of Eligibles that Received Preventive Dental Services	Admin	Child Core Set
15.	Percentage of Live Births Weighing Less Than 2,500 Grams	Admin	Child Core Set
16.	Screening for Clinical Depression and Follow-up Plan	Hybrid	Adult Core Set

*In a November 2013 addendum, CMS changed the name of this measure.

**Customized specifications were provided to the CMOs in place of the Child Core Set specifications.

In addition to the AHRQ and the CMS adult and child core set measures audited by HSAG, DCH required AMERIGROUP to report a selected set of Healthcare Effectiveness Data and Information Set (HEDIS[®]) measures to DCH. AMERIGROUP was required to contract with an NCQA-licensed audit organization and undergo an NCQA HEDIS Compliance Audit[™]. Final audited HEDIS measure results from NCQA’s Interactive Data Submission System (IDSS) were submitted to HSAG and provided to DCH. Appendix D displays the final audited HEDIS 2014 results for all required measures, covering the CY 2013 measurement period. HSAG will use these results in addition to the measures HSAG validated and displayed within this report as data sources for the annual EQR technical report.

HEDIS[®] is a registered trademark of the National Committee for Quality Assurance (NCQA).
HEDIS Compliance Audit[™] is a trademark of the National Committee for Quality Assurance (NCQA).

Description of Validation Activities

Pre-Audit Strategy

HSAG conducted the validation activities as outlined in the CMS performance measure validation protocol. To complete the validation activities for AMERIGROUP, HSAG obtained a list of the performance measures that were selected by DCH for validation.

HSAG then prepared a document request letter that was submitted to AMERIGROUP outlining the steps in the performance measure validation process. The document request letter included a request for source code for each performance measure; a completed HEDIS 2014 Record of Administration, Data Management, and Processes (Roadmap); any additional supporting documentation necessary to complete the audit; and a timetable for completion and instructions for submission. HSAG responded to Roadmap-related questions received directly from AMERIGROUP during the pre-on-site phase.

Approximately two weeks prior to the on-site visit, HSAG provided AMERIGROUP with an agenda describing all on-site visit activities and indicating the type of staff needed for each session. HSAG also conducted a pre-on-site conference call with AMERIGROUP to discuss on-site logistics and expectations, important deadlines, and any outstanding Roadmap questions.

Validation Team

The HSAG Performance Measure Validation Team was composed of a lead auditor and validation team members. HSAG assembled the team based on the skills required for the validation and requirements of AMERIGROUP. Some team members, including the lead auditor, participated in the on-site meetings at AMERIGROUP; others conducted their work at HSAG’s offices. Table 3 lists the validation team members, their roles, and their skills and expertise.

Name and Role	Skills and Expertise
David Mabb, MS, CHCA <i>Director, Audits/State & Corporate Services</i>	Management of audit department, Certified HEDIS Compliance Auditor (CHCA), source code/programming knowledge, and statistics and analysis.
Judy Yip-Reyes, PhD, CHCA <i>Lead Auditor; Associate Director, Audits/State & Corporate Services</i>	Auditing experience, performance measure knowledge, source code/programming knowledge, CHCA, and statistics and analysis.
John Couzins, MPH, CHCA <i>Secondary Auditor</i>	Multiple years of auditing experience, HEDIS and performance measure knowledge, CHCA, and statistics and analysis.
Marilea Rose, RN, BA <i>Associate Director, Medical Record Review Validation (MRRV)</i>	Knowledge of HEDIS and CMS measure specifications, clinical consulting and expertise, abstraction of medical record data, and oversight of the medical record over-read process.

Table 3—Validation Team	
Name and Role	Skills and Expertise
Nancy DeRosa, MS, RN-C <i>Project Manager, MRRV</i>	Knowledge of HEDIS and CMS measure specifications, clinical consulting, and abstraction of medical record data.
Lora Wagner, MEd <i>Project Manager, MRRV</i>	Manager of the MRRV team and knowledge of HEDIS and CMS measures.
Maricris Kueny <i>Project Coordinator, MRRV</i>	Coordinator for the HEDIS medical record review process, liaison between the audit team and clients, maintains record tracking database, and manages deliverables and timelines.
Tammy Gianfrancisco <i>Project Leader, Audits</i>	Coordinator for the audit department, liaison between the audit team and clients, manages deliverables and timelines, and coordinates source code review activities.

Technical Methods of Data Collection and Analysis

The CMS performance measure validation protocol identifies key types of data that should be reviewed as part of the validation process. The following list describes the type of data collected and how HSAG conducted an analysis of these data:

- ◆ **NCQA’s HEDIS 2014 Roadmap:** AMERIGROUP completed and submitted the required and relevant portions of its Roadmap for HSAG’s review. HSAG used responses from the Roadmap to complete the pre-on-site assessment of information systems.
- ◆ **Source code (programming language) for performance measures:** AMERIGROUP contracted with a software vendor, Inovalon, to generate and calculate rates for the non-HEDIS measures under review by HSAG. The source code review was conducted via a Web-assisted session where Inovalon displayed the source code for each measure and explained its rate generation and data integration processes to HSAG’s source code review team.
- ◆ **Supporting documentation:** HSAG requested documentation that would provide reviewers with additional information to complete the validation process, including policies and procedures, file layouts, system flow diagrams, system log files, and data collection process descriptions. HSAG reviewed all supporting documentation, identifying issues or areas needing clarification for further follow-up.

On-Site Activities

HSAG conducted an on-site visit with AMERIGROUP on March 26 and 27, 2014. HSAG collected information using several methods, including interviews, system demonstration, review of data output files, primary source verification, observation of data processing, and review of data reports. The on-site visit activities are described as follows:

- ◆ **Opening meeting:** The opening meeting included an introduction of the validation team and key AMERIGROUP staff members involved in the performance measure validation activities. The

review purpose, the required documentation, basic meeting logistics, and queries to be performed were discussed.

- ◆ **Evaluation of system compliance:** The evaluation included a review of the information systems, focusing on the processing of claims and encounter data, provider data, patient data, and inpatient data. Additionally, the review evaluated the processes used to collect and calculate the performance measure rates, including accurate numerator and denominator identification and algorithmic compliance (which evaluated whether rate calculations were performed correctly, all data were combined appropriately, and numerator events were counted accurately).
- ◆ **Review of Roadmap and supporting documentation:** The review included processes used for collecting, storing, validating, and reporting performance measure rates. This session was designed to be interactive with key AMERIGROUP staff members so that HSAG could obtain a complete picture of all the steps taken to generate the performance measure rates. The goal of the session was to obtain a confidence level as to the degree of compliance with written documentation compared to the actual process. HSAG conducted interviews to confirm findings from the documentation review, expand or clarify outstanding issues, and ascertain that written policies and procedures were used and followed in daily practice.
- ◆ **Overview of data integration and control procedures:** The overview included discussion and observation of source code logic, a review of how all data sources were combined, and a review of how the analytic file was produced for the reporting of selected performance measure rates. HSAG performed primary source verification to further validate the output files and reviewed backup documentation on data integration. HSAG also addressed data control and security procedures during this session.
- ◆ **Closing conference:** The closing conference included a summation of preliminary findings based on the review of the Roadmap and the on-site visit, and revisited the documentation requirements for any post-visit activities.

HSAG conducted several interviews with key AMERIGROUP staff members who were involved with performance measure reporting. Table 4 lists key AMERIGROUP interviewees:

Table 4—List of AMERIGROUP Community Care Interviewees	
Name	Title
Pauline Tukey	Business Analyst III
Stacy Williams	Manager, CCQM
Jiong Huang	AVP, Quality Management
Tawonna Ingram	Director, HEDIS/Health Promotions
Donna McIntosh	Plan Compliance Officer
Michelle Ruse	Vice President, Performance Reporting
Angela Evans	Manager, Performance Reporting
Gail Brown	Manager, Performance Reporting
Monica Leskey	Director, Contracting
William Alexander	Chief Medical Officer
Bing Zhu	Business Analyst

Data Integration, Data Control, and Performance Measure Documentation

There are several aspects crucial to the calculation of performance measure rates. These include data integration, data control, and documentation of performance measure calculations. Each of the following sections describes the validation processes used and the validation findings. For more detailed information, see Appendix A of this report.

Data Integration

Accurate data integration is essential for calculating valid performance measure rates. The steps used to combine various data sources (including claims/encounter data, eligibility data, and other administrative data) must be carefully controlled and validated. HSAG validated the data integration process used by AMERIGROUP, which included a review of file consolidations or extracts, a comparison of source data to warehouse files, data integration documentation, source code, production activity logs, and linking mechanisms. Overall, HSAG determined that the data integration processes in place at AMERIGROUP were:

- Acceptable
- Not acceptable

Data Control

AMERIGROUP's organizational infrastructure must support all necessary information systems; and its quality assurance practices and backup procedures must be sound to ensure timely and accurate processing of data, and to provide data protection in the event of a disaster. HSAG validated the data control processes AMERIGROUP used which included a review of disaster recovery procedures, data backup protocols, and related policies and procedures. Overall, HSAG determined that the data control processes in place at AMERIGROUP were:

- Acceptable
- Not acceptable

Performance Measure Documentation

Sufficient, complete documentation is necessary to support validation activities. While interviews and system demonstrations provided supplementary information, the majority of the validation review findings were based on documentation provided by AMERIGROUP. HSAG reviewed all related documentation, which included the completed Roadmap, job logs, computer programming code, output files, work flow diagrams, narrative descriptions of performance measure calculations, and other related documentation. Overall, HSAG determined that the documentation of performance measure calculations by AMERIGROUP was:

- Acceptable
- Not acceptable

Validation Results

HSAG evaluated AMERIGROUP's data systems for processing of each type of data used for reporting DCH performance measure rates. General findings are indicated below:

Medical Service Data (Claims/Encounters)

AMERIGROUP continued to use Facets to process its medical claims. Providers were reimbursed on a fee-for-service (FFS) basis and submitted claims with industry-standard codes for all services; the CMO allowed no nonstandard claim forms. Seven percent of claims were paper claims and were received daily by the Document Control Center to sort and scan before sending to the two local data entry vendors to convert to an electronic format via optical character recognition (OCR) technology. All files were transmitted back to AMERIGROUP in a standard electronic Health Insurance Portability and Accountability Act (HIPAA) 837 format for additional system edit checks. AMERIGROUP conducted a monthly audit on a random sample to ensure that the 837 files generated were accurate when compared to the paper claims.

Electronic claims, which accounted for approximately 93 percent of all claims, were received from three data clearinghouses (Emdeon, Capario, and Availity) daily or via the provider Web portal. These claims underwent compliance checks before being loaded into a central repository (EDINET), where they received automated system edit checks. Claims that passed these edits were loaded to Facets for adjudication. Appropriate controls, reconciliation processes, and tracking mechanisms were in place to monitor accurate and complete transmission for both paper and electronic claims. AMERIGROUP audited 51 processed claims weekly for financial, payment, and statistical accuracy. No significant deficiencies were detected during the measurement year. The auto-adjudication rate improved from last year's rate of 75 percent to 86 percent, suggesting fewer issues associated with claims processing.

AMERIGROUP used three vendors for providing various ancillary services: Avesis (vision), CVS Caremark (pharmacy), and Scion Dental (dental). The CMO's monitoring and oversight was adequate in ensuring data received from these vendors were complete and accurate. There were no concerns with vendor data processing.

Enrollment Data

AMERIGROUP continued to use the same process to receive and process enrollment data. The CMO received a daily file which included demographic changes, terminations, additions, and voids from the State's fiscal agent. These files were loaded into AMERIGROUP's enrollment load application, where specific business rules were applied to check for data issues before loading into Facets. All errors were exported, reviewed, and resolved by enrollment analysts using the Membership Enrollment and Editing Tool (MEET). AMERIGROUP also received an end-of-month enrollment file which allowed the CMO to conduct a monthly reconciliation of its enrollment data in Facets with the State's data. This control mechanism ensured that enrollment data in the CMO's system were consistent with data provided by the State. The CMO had an internal timeline to fully reconcile the enrollment file within 48 hours of receipt. AMERIGROUP sent daily change files and

monthly full files to Avesis and Scion Dental via its National Account Department and to CVS Caremark via its Pharmacy Department. Each department maintained separate processes to monitor enrollment data transfer. There were no issues with receiving enrollment data from the State during 2013, and there were no backlogs in file processing. The auditor had no concerns with AMERIGROUP’s enrollment data.

AMERIGROUP used specific aid categories in the enrollment files to identify members under the Planning for Healthy Babies® (P4HB®) program. These aid categories (i.e., Family Planning, Interpregnancy Care, and Resource Mother Outreach) were loaded into Facets and extracted to the HEDIS data warehouse. Members with these aid categories were flagged by the CMO for exclusion from rate reporting.

Provider Data

There were no concerns with the provider data used for performance measure reporting. AMERIGROUP continued to use the CACTUS (credentialing) and Facets (billing and payment) systems to store its provider data. The CMO had a systematic process to capture, review, and update provider credentialing and specialty data in both systems. The two systems were linked using Facets’ common practitioner identifiers, and changes in provider data from Facets were automatically loaded into CACTUS, eliminating any potential manual data entry or merge errors. AMERIGROUP implemented daily, weekly, and monthly edit checks on provider data submitted via claims. Additionally, the CMO’s audit team reviewed 25 percent of all completed records for accuracy and completeness each month. AMERIGROUP’s oversight of its delegates contracted for credentialing and recredentialing activities also met industry standards.

Medical Record Review Process

AMERIGROUP was fully compliant with medical record review (MRR) reporting requirements. AMERIGROUP’s internal staff procured and abstracted the MRR documentation into the Quality Spectrum Hybrid Reporter (QSHR) custom measures tool. HSAG reviewed this tool and corresponding instructions. This was the first year AMERIGROUP reported the six new CMS Adult and Child Core Measures identified below. As such, the CMO’s software vendor and the CMO’s clinical abstraction staff encountered challenges associated with interpretation of the new measure specifications. HSAG assisted the CMO in developing the abstraction tools and MRR guidelines. AMERIGROUP’s reviewer qualifications, training, and oversight were appropriate. Due to the addition of the new State-required CMS custom measures, a convenience sample was required and subsequently passed.

As shown in Table 5, AMERIGROUP passed the MRR process for the following custom measures:

Table 5—MRR Results			
Performance Measure	Rationale	Number of Records	Results
Antenatal Steroids	New measure for CMO	2	Passed
Behavioral Health Risk Assessment for Pregnant Women	New measure for CMO	3	One abstraction error—Passed

Table 5—MRR Results			
Performance Measure	Rationale	Number of Records	Results
Care Transition—Transition Record Transmitted to Health Care Professional	New measure for CMO	No numerator positive cases available	N/A
Developmental Screening in the First Three Years of Life	New measure for CMO	8	Passed
Elective Delivery	New measure for CMO	1	Passed
Screening for Clinical Depression and Follow-up Plan	New measure for CMO	3	Passed
Exclusions	N/A	16	Passed

For each custom measure, HSAG reviewed all of the numerator compliant cases as identified by the CMO. Upon validation of the *Behavioral Health Risk Assessment for Pregnant Women* measure, one abstraction error was noted. AMERIGROUP removed this case from the numerator positive category.

Supplemental Data

AMERIGROUP did not use any supplemental data for this year’s calculation and reporting of the selected performance measures.

Data Integration

Although AMERIGROUP contracted with Inovalon as a calculation vendor, its internal data team was directly responsible for integrating all data for reporting the rates for all the required measures. AMERIGROUP used multiple methods to ensure that no data were lost during the data integration process. These methods included many quality control procedures, sufficient security and backup, and frequency rate monitoring. All data sources relevant to the measure reporting were extracted monthly from Facets and stored in AMERIGROUP corporate’s HEDIS data warehouse. Many quality control procedures were implemented to ensure data volume consistency and data extraction and loading accuracy across each data pull. AMERIGROUP appropriately backed up its data, and no incidence of data loss was reported during the measurement year. AMERIGROUP diligently monitored the data used for reporting throughout the year. Rates were calculated in-house using Inovalon’s Quality Spectrum Insight (QSI) software. Interim rates were calculated and compared against multiple sources, including national and internal benchmarks, the previous month’s rates, and rates from the same month of the prior year.

Prior to the on-site visit, source code reviews were conducted via multiple Webinar sessions with Inovalon to ensure that all codes were developed according to the measure specifications and that changes to the correct version of the specifications (November 2013 for the Adult Core Set and May 2013 for the Child Core Set) were appropriately applied.

Primary source verification was performed on-site for all of the administrative-only measures; no issues were identified. During preliminary rate review, a concern regarding the consistency in the number for denominators between the *Screening for Clinical Depression and Follow-up Plan* and the *Congestive Heart Failure Admission Rate for the 65+ Age Group* measures was communicated to AMERIGROUP. AMERIGROUP's data team responded immediately, worked with Inovalon to check the algorithm, and ensured that the numbers were reasonable for these measures. Members under the P4HB[®] program were flagged in Inovalon's QSI software by the CMO and excluded from rate reporting. During the final rate review, the auditors also requested Medicaid member months (excluding dual eligible members and members under the P4HB[®] program) for the measurement year to ensure the reasonableness of the eligible populations for the required measures.

As part of the final rate review, auditors compared this year's rates to those from prior years, to the initial rate submission, as well as to the other two CMOs' rates to ensure reasonableness. The auditors requested that AMERIGROUP verify and clarify denominator and numerator numbers for the *Antenatal Steroids*, *Care Transition—Transition Record Transmitted to Health Care Professional*, and *Elective Delivery* measures. AMERIGROUP addressed the auditors' questions and promptly verified the numbers before the final rates were approved.

Performance Measure Specific Findings

Based on all validation activities, HSAG determined validation results for each performance measure rate. HSAG provided an audit result for each performance measure as defined in Table 6. For detailed information, see Appendix B of this report.

Table 6—Audit Results Definitions	
Report (R)	The organization followed the specifications and produced a reportable rate or result for the measure.
Not Reportable (NR)	The calculated rate was materially biased, or the organization chose not to report the measure, or the organization was not required to report the measure.

According to the CMS protocol, the audit result for each measure is determined by the magnitude of the errors detected for the audit elements, not by the number of audit elements determined to be “Not Reportable.” It is possible for a single audit element to receive an audit result of “NR” when the impact of the error associated with that element biased the reported performance measure rate more than 5 percentage points. Conversely, it is also possible that several audit element errors may have little impact on the reported rate, leading to an audit result of “R.”

Table 7 shows the key review findings and final audit results for AMERIGROUP for each performance measure rate. For additional information regarding performance measure rates, see Appendix C of this report.

Table 7—Key Review Findings and Audit Results for AMERIGROUP Community Care			
	Performance Measures	Key Review Findings	Audit Results
1.	Annual HIV/AIDS Medical Visit	No concerns were identified.	R
2.	Antenatal Steroids	No concerns were identified.	R
3.	Asthma in Younger Adults Admission Rate	No concerns were identified.	R
4.	Behavioral Health Risk Assessment for Pregnant Women	No concerns were identified.	R
5.	Care Transition—Transition Record Transmitted to Health Care Professional	No concerns were identified.	R
6.	Cesarean Delivery Rate	No concerns were identified.	R
7.	Cesarean Rate for Nulliparous Singleton Vertex	No concerns were identified.	R
8.	Chronic Obstructive Pulmonary Disease (COPD) or Asthma in Older Adults Admission Rate	No concerns were identified.	R

Table 7—Key Review Findings and Audit Results for AMERIGROUP Community Care

Performance Measures		Key Review Findings	Audit Results
9.	Congestive Heart Failure Admission Rate	No concerns were identified.	R
10.	Developmental Screening in the First Three Years of Life	No concerns were identified.	R
11.	Diabetes Short-Term Complications Admission Rate	No concerns were identified.	R
12.	Elective Delivery	No concerns were identified.	R
13.	Percentage of Eligibles that Received Dental Treatment Services	No concerns were identified.	R
14.	Percentage of Eligibles that Received Preventive Dental Services	No concerns were identified.	R
15.	Percentage of Live Births Weighing Less Than 2,500 Grams	No concerns were identified.	R
16.	Screening for Clinical Depression and Follow-up Plan	No concerns were identified.	R

Appendix A. Data Integration and Control Findings for AMERIGROUP Community Care

Documentation Worksheet

CMO Name:	AMERIGROUP Community Care
On-Site Visit Date:	3/26/14–3/27/14
Reviewers:	Judy Yip-Reyes, PhD, CHCA; John Couzins, MPH, CHCA

Table A-1—Data Integration and Control Findings for AMERIGROUP Community Care				
Data Integration and Control Element	Met	Not Met	N/A	Comments
Accuracy of data transfers to assigned performance measure data repository.				
The CMO accurately and completely processes transfer data from the transaction files (e.g., membership, provider, encounter/claims) into the performance measure data repository used to keep the data until the calculations of the performance measure rates have been completed and validated.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Samples of data from the performance measure data repository are complete and accurate.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Primary source verification was conducted on-site for all administrative-only measures. No issues were identified.
Accuracy of file consolidations, extracts, and derivations.				
The CMO’s processes to consolidate diversified files and to extract required information from the performance measure data repository are appropriate.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Actual results of file consolidations or extracts are consistent with those that should have resulted according to documented algorithms or specifications.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Preliminary and final rate reviews were conducted off-site with concerns communicated to the CMO for further investigation. All concerns were resolved.
Procedures for coordinating the activities of multiple subcontractors ensure the accurate, timely, and complete integration of data into the performance measure database.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Computer program reports or documentation reflect vendor coordination activities, and no data necessary to performance measure reporting are lost or inappropriately modified during transfer.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Inovalon software was used; data integration and rate calculation were conducted by the CMO. Vendor coordination

Table A-1—Data Integration and Control Findings for AMERIGROUP Community Care

Data Integration and Control Element	Met	Not Met	N/A	Comments
				activities regarding data transfer were not applicable. The CMO ensured no data were lost for measure reporting.
If the CMO uses a performance measure data repository, its structure and format facilitates any required programming necessary to calculate and report required performance measure rates.				
The performance measure data repository’s design, program flow charts, and source codes enable analyses and reports.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	AMERIGROUP used a software vendor to create the performance measure rates. No issues were identified with the source code or primary source verification.
Proper linkage mechanisms are employed to join data from all necessary sources (e.g., identifying a member with a given disease/condition).	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Assurance of effective management of report production and of the reporting software.				
Documentation governing the production process, including CMO production activity logs and the CMO staff review of report runs, is adequate.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Prescribed data cutoff dates are followed.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
The CMO retains copies of files or databases used for performance measure reporting in case results need to be reproduced.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
The reporting software program is properly documented with respect to every aspect of the performance measure data repository, including building, maintaining, managing, testing, and report production.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	AMERIGROUP used a software vendor to produce the rates under review. No issues were identified with the source code or primary source verification.
The CMO’s processes and documentation comply with the CMO standards associated with reporting program specifications, code review, and testing.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Appendix B. Denominator and Numerator Validation Findings for AMERIGROUP Community Care

Reviewer Worksheets

CMO Name:	AMERIGROUP Community Care
On-Site Visit Date:	3/26/14–3/27/14
Reviewers:	Judy Yip-Reyes, PhD, CHCA; John Couzins, MPH, CHCA

Table B-1—Denominator Validation Findings for AMERIGROUP Community Care

Audit Element	Met	Not Met	N/A	Comments
For each of the performance measures, all members of the relevant populations identified in the performance measure specifications are included in the population from which the denominator is produced.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Source code was reviewed with Inovalon via multiple Webinar sessions. Primary source verification conducted on-site also confirmed that all eligible populations were included based on performance measure specifications.
Adequate programming logic or source code exists to appropriately identify all relevant members of the specified denominator population for each of the performance measures.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
The CMO correctly calculates member months and member years if applicable to the performance measure.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
The CMO properly evaluates the completeness and accuracy of any codes used to identify medical events, such as diagnoses, procedures, or prescriptions, and these codes are appropriately identified and applied as specified in each performance measure.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
If any time parameters are required by the specifications of the performance measure, they are followed (e.g., cutoff dates for data collection, counting 30 calendar days after discharge from a hospital).	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Exclusion criteria included in the performance measure specifications are followed.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Systems or methods used by the CMO to estimate populations when they cannot be accurately or completely counted (e.g., newborns) are valid.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Population estimates were not necessary for the measures under the scope of the audit.

Table B-2—Numerator Validation Findings for AMERIGROUP Community Care

Audit Element	Met	Not Met	N/A	Comments
The CMO uses the appropriate data, including linked data from separate data sets, to identify the entire at-risk population.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Qualifying medical events (such as diagnoses, procedures, prescriptions, etc.) are properly identified and confirmed for inclusion in terms of time and services.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
The CMO avoids or eliminates all double-counted members or numerator events.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Any nonstandard codes used in determining the numerator are mapped to a standard coding scheme in a manner that is consistent, complete, and reproducible, as evidenced by a review of the programming logic or a demonstration of the program.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Nonstandard codes were not used or reported.
If any time parameters are required by the specifications of the performance measure, they are followed (i.e., the measured event occurred during the time period specified or defined in the performance measure).	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Appendix C. Performance Measure Rate Reporting Spreadsheet for AMERIGROUP Community Care

Appendix C contains AMERIGROUP Community Care’s final audited performance measure rate reporting spreadsheet.

State Fiscal Year (SFY) 2014 Performance Measure Rate Reporting Template for Georgia Care Management Organizations (CMOs)	
Date of Submission:	Re-Submission June 6, 2014
CMO Name:	Amerigroup_Georgia
Contact Name and Title:	Tawonna Ingram - Manager II Quality Management (HEDIS/Health Promotions)
Contact E-mail Address:	tawonna.ingram@amerigroup.com
Comments:	

Appendix C: Department of Community Health, State of Georgia
Validated CY 2013 Performance Measures for AMERIGROUP

Annual HIV/AIDS Medical Visit			
Data Element	General Measure Data	Minimum of 90 Days Between Each Visit	Minimum of 180 Days Between Each Visit
Reporting Year	SFY 2014		
Measurement Period	CY 2013		
Data Collection Methodology	A		
Eligible Population		324	324
Numerator Events by Administrative Data		169	109
Reported Rate		52.16%	33.64%

Appendix C: Department of Community Health, State of Georgia
Validated CY 2013 Performance Measures for AMERIGROUP

Antenatal Steroids	
Data Element	General Measure Data
Reporting Year	SFY 2014
Measurement Period	CY 2013
Data Collection Methodology	H
Eligible Population	15,221
Denominator	253
Numerator Events by Administrative Data	0
Numerator Events by Medical Records	2
Numerator Total	2
Reported Rate	0.79%

Appendix C: Department of Community Health, State of Georgia
Validated CY 2013 Performance Measures for AMERIGROUP

Asthma in Younger Adults Admission Rate (Previously known as <i>Adult Asthma Admission Rate</i>)	
Data Element	General Measure Data
Reporting Year	SFY 2014
Measurement Period	Calendar Year (CY) 2013
Data Collection Methodology	Administrative (A)
Eligible Population (Total Member Months)	436593
Numerator Events by Administrative Data	39
Reported Rate (Per 100,000 Member Months)	8.93

Note: Per DCH, CMOs should report this rate for ages 18-39 only; not 39 years and younger.

Behavioral Health Risk Assessment for Pregnant Women	
Data Element	General Measure Data
Reporting Year	SFY 2014
Measurement Period	CY 2013
Data Collection Methodology	H
Eligible Population	14,233
Denominator	280
Numerator Events by Administrative Data	0
Numerator Events by Medical Records	4
Numerator Total	4
Reported Rate	1.43%

Cesarean Delivery Rate	
Data Element	General Measure Data
Reporting Year	SFY 2014
Measurement Period	CY 2013
Data Collection Methodology	A
Eligible Population	13237
Numerator Events by Administrative Data	3918
Reported Rate	29.60%

Care Transition—Transition Record Transmitted to Health Care Professional	
Data Element	General Measure Data
Reporting Year	SFY 2014
Measurement Period	CY 2013
Data Collection Methodology	H
Eligible Population	24,805
Denominator	432
Numerator Events by Administrative Data	0
Numerator Events by Medical Records	0
Numerator Total	0
Reported Rate	0.00%

Cesarean Rate for Nulliparous Singleton Vertex	
Data Element	General Measure Data
Reporting Year	SFY 2014
Measurement Period	CY 2013
Data Collection Methodology	A
Eligible Population	4893
Numerator Events by Administrative Data	838
Reported Rate	17.13%

Appendix C: Department of Community Health, State of Georgia
Validated CY 2013 Performance Measures for AMERIGROUP

Congestive Heart Failure (CHF) Admission Rate	
Data Element	General Measure Data
Reporting Year	SFY 2014
Measurement Period	CY 2013
Data Collection Methodology	A
Eligible Population (Total Member Months)	515467
Numerator Events by Administrative Data	32
Reported Rate (Per 100,000 Member Months)	6

Appendix C: Department of Community Health, State of Georgia
Validated CY 2013 Performance Measures for AMERIGROUP

Chronic Obstructive Pulmonary Disease (COPD) or Asthma in Older Adults Admission Rate (Previously known as <i>COPD Admission Rate</i>)				
Data Element	General Measure Data	Ages 40-64	Ages 65+	Total
Reporting Year	SFY 2014			
Measurement Period	CY 2013			
Data Collection Methodology	A			
Eligible Population (Total Member Months)		78823	51	78874
Numerator Events by Administrative Data		29	0	29
Reported Rate (Per 100,000 Member Months)		37	0	37

Appendix C: Department of Community Health, State of Georgia
Validated CY 2013 Performance Measures for AMERIGROUP

Percentage of Eligibles that Received Preventive Dental Services	
Data Element	General Measure Data
Reporting Year	SFY 2014
Measurement Period	Federal Fiscal Year (FFY) 2013*
Data Collection Methodology	A
Eligible Population	297104
Numerator Events by Administrative Data	149902
Reported Rate	50.45%

*FFY covers the time frame of October 1, 2012 through September 30, 2013.

Appendix C: Department of Community Health, State of Georgia
Validated CY 2013 Performance Measures for AMERIGROUP

Percentage of Eligibles that Received Dental Treatment Services	
Data Element	General Measure Data
Reporting Year	SFY 2014
Measurement Period	FFY 2013
Data Collection Methodology	A
Eligible Population	297104
Numerator Events by Administrative Data	68931
Reported Rate	23.20%

*FFY covers the time frame of October 1, 2012 through September 30, 2013.

Appendix C: Department of Community Health, State of Georgia
Validated CY 2013 Performance Measures for AMERIGROUP

Developmental Screening in the First Three Years of Life					
Data Element	General Measure Data	Age 1	Age 2	Age 3	Total (Ages 1-3)
Reporting Year	SFY 2014				
Measurement Period	CY 2013				
Data Collection Methodology	H				
Eligible Population		13,828	7,109	9,493	30,430
Denominator		144	144	144	432
Numerator Events by Administrative Data		51	50	38	139
Numerator Events by Medical Records		1	3	4	8
Numerator Total		52	53	42	147
Reported Rate		36.11%	36.81%	29.17%	34.03%

Appendix C: Department of Community Health, State of Georgia
Validated CY 2013 Performance Measures for AMERIGROUP

Diabetes, Short-Term Complications Admission Rate	
Data Element	General Measure Data
Reporting Year	SFY 2014
Measurement Period	CY 2013
Data Collection Methodology	A
Eligible Population (Total Member Months)	515467
Numerator Events by Administrative Data	66
Reported Rate (Per 100,000 Member Months)	13

Appendix C: Department of Community Health, State of Georgia
Validated CY 2013 Performance Measures for AMERIGROUP

Elective Delivery	
Data Element	General Measure Data
Reporting Year	SFY 2014
Measurement Period	CY 2013
Data Collection Methodology	H
Eligible Population	7,344
Denominator	176
Numerator Events by Administrative Data	8
Numerator Events by Medical Records	1
Numerator Total	9
Reported Rate	5.11%

Percentage of Live Births Weighing Less Than 2,500 Grams	
Data Element	General Measure Data
Reporting Year	SFY 2014
Measurement Period	CY 2013
Data Collection Methodology	A
Eligible Population	13890
Numerator Events by Administrative Data	1228
Reported Rate	8.84%

Appendix C: Department of Community Health, State of Georgia
Validated CY 2013 Performance Measures for AMERIGROUP

Screening for Clinical Depression and Follow-up Plan	
Data Element	General Measure Data
Reporting Year	SFY 2014
Measurment Period	CY 2013
Data Collection Methodology	H
Eligible Population	56,531
Denominator	399
Numerator Events by Administrative Data	0
Numerator Events by Medical Records	3
Numerator Total	3
Reported Rate	0.75%

Appendix C: Department of Community Health, State of Georgia
Validated CY 2013 Performance Measures for AMERIGROUP

Audit Review Table - To Be Completed by Auditor		
Measure/Data Element	Reportable	Comment
Annual HIV/AIDS Medical Visit	Reportable	
Antenatal Steroids	Reportable	
Asthma in Younger Adults Admission Rate	Reportable	
Behavioral Health Risk Assessment for Pregnant Women	Reportable	
Cesarean Delivery Rate	Reportable	
Care Transition—Transition Record Transmitted to Health Care Professional	Reportable	
Cesarean Rate for Nulliparous Singleton Vertex	Reportable	
Congestive Heart Failure (CHF) Admission Rate	Reportable	
Chronic Obstructive Pulmonary Disease (COPD) or Asthma in Older Adults Admission Rate	Reportable	
Percentage of Eligibles that Received Preventive Dental Services	Reportable	
Percentage of Eligibles that Received Dental Treatment Services	Reportable	
Developmental Screening in the First Three Years of Life	Reportable	
Diabetes, Short-Term Complications Admission Rate	Reportable	
Elective Delivery	Reportable	
Percentage of Live Births Weighing Less Than 2,500 Grams	Reportable	
Screening for Clinical Depression and Follow-up Plan	Reportable	

Appendix D. HEDIS Interactive Data Submission System Data for AMERIGROUP Community Care

Appendix D contains AMERIGROUP Community Care's reported IDSS data from its NCQA HEDIS Compliance Audit.

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Audit Review Table						
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None); Measurement Year - 2013						
The Auditor lock has been applied to this submission.						
Measure/Data Element	Report Measure	Benefit Offered	Rotated Measure	Rate	Reportable	Comment
Effectiveness of Care: Prevention and Screening						
Adult BMI Assessment (aba)	Y			79.53%	R	Reportable
Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents (wcc)	Y					
<i>BMI Percentile</i>				47.92%	R	Reportable
<i>Counseling for Nutrition</i>				54.63%	R	Reportable
<i>Counseling for Physical Activity</i>				47.22%	R	Reportable
Childhood Immunization Status (cis)	Y					
<i>DTaP</i>				86.57%	R	Reportable
<i>IPV</i>				95.60%	R	Reportable
<i>MMR</i>				93.75%	R	Reportable
<i>HiB</i>				94.21%	R	Reportable
<i>Hepatitis B</i>				94.44%	R	Reportable
<i>VZV</i>				94.44%	R	Reportable
<i>Pneumococcal Conjugate</i>				86.81%	R	Reportable
<i>Hepatitis A</i>				92.82%	R	Reportable
<i>Rotavirus</i>				78.01%	R	Reportable
<i>Influenza</i>				45.14%	R	Reportable
<i>Combination #2</i>				83.80%	R	Reportable
<i>Combination #3</i>				80.56%	R	Reportable
<i>Combination #4</i>				79.40%	R	Reportable
<i>Combination #5</i>				69.68%	R	Reportable

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Audit Review Table						
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None); Measurement Year - 2013						
The Auditor lock has been applied to this submission.						
Measure/Data Element	Report Measure	Benefit Offered	Rotated Measure	Rate	Reportable	Comment
<i>Combination #6</i>				41.20%	R	Reportable
<i>Combination #7</i>				68.52%	R	Reportable
<i>Combination #8</i>				40.97%	R	Reportable
<i>Combination #9</i>				37.96%	R	Reportable
<i>Combination #10</i>				37.73%	R	Reportable
Immunizations for Adolescents (ima)	Y					
<i>Meningococcal</i>				79.86%	R	Reportable
<i>Tdap/Td</i>				87.27%	R	Reportable
<i>Combination #1</i>				78.70%	R	Reportable
Human Papillomavirus Vaccine for Female Adolescents (hpv)	Y			21.53%	R	Reportable
Lead Screening in Children (lsc)	Y			81.71%	R	Reportable
Breast Cancer Screening (bcs)	Y			75.70%	R	Reportable
Cervical Cancer Screening (ccs)	Y			69.34%	R	Reportable
Non-Recommended Cervical Cancer Screening in Adolescent Females (ncs)	Y			6.07%	R	Reportable
Chlamydia Screening in Women (chl)	Y					
<i>16-20 Years</i>				50.08%	R	Reportable
<i>21-24 Years</i>				64.04%	R	Reportable
<i>Total</i>				52.81%	R	Reportable
Effectiveness of Care: Respiratory Conditions						
Appropriate Testing for Children with Pharyngitis (cwp)	Y	Y		78.14%	R	Reportable
Appropriate Treatment for Children With URI (uri)	Y	Y		83.78%	R	Reportable
Avoidance of Antibiotic Treatment in Adults with Acute Bronchitis (aab)	Y	Y		21.06%	R	Reportable
Use of Spirometry Testing in the Assessment and Diagnosis of COPD (spr)	Y			45.00%	R	Reportable
Pharmacotherapy Management of COPD Exacerbation (pce)	Y	Y				
<i>Systemic Corticosteroid</i>				72.60%	R	Reportable
<i>Bronchodilator</i>				68.49%	R	Reportable

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Audit Review Table						
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None); Measurement Year - 2013						
The Auditor lock has been applied to this submission.						
Measure/Data Element	Report Measure	Benefit Offered	Rotated Measure	Rate	Reportable	Comment
Use of Appropriate Medications for People With Asthma (asm)	Y	Y				
5-11 Years				91.72%	R	Reportable
12-18 Years				87.32%	R	Reportable
19-50 Years				60.68%	R	Reportable
51-64 Years				NA	R	Denominator fewer than 30
Total				88.79%	R	Reportable
Medication Management for People With Asthma (mma)	Y	Y				
5-11 Years - Medication Compliance 50%				48.59%	R	Reportable
5-11 Years - Medication Compliance 75%				22.88%	R	Reportable
12-18 Years - Medication Compliance 50%				46.26%	R	Reportable
12-18 Years - Medication Compliance 75%				22.18%	R	Reportable
19-50 Years - Medication Compliance 50%				53.52%	R	Reportable
19-50 Years - Medication Compliance 75%				21.13%	R	Reportable
51-64 Years - Medication Compliance 50%				NA	R	Denominator fewer than 30
51-64 Years - Medication Compliance 75%				NA	R	Denominator fewer than 30
Total - Medication Compliance 50%				47.81%	R	Reportable
Total - Medication Compliance 75%				22.59%	R	Reportable
Asthma Medication Ratio (amr)	Y	Y				
5-11 Years				78.37%	R	Reportable
12-18 Years				70.36%	R	Reportable
19-50 Years				39.66%	R	Reportable
51-64 Years				NA	R	Denominator fewer than 30
Total				73.72%	R	Reportable

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Audit Review Table						
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None); Measurement Year - 2013						
The Auditor lock has been applied to this submission.						
Measure/Data Element	Report Measure	Benefit Offered	Rotated Measure	Rate	Reportable	Comment
Effectiveness of Care: Cardiovascular						
Cholesterol Management for Patients With Cardiovascular Conditions (cmc)	Y					
<i>LDL-C Screening Performed</i>				80.43%	R	Reportable
<i>LDL-C Control (<100 mg/dL)</i>				32.61%	R	Reportable
Controlling High Blood Pressure (cbp)	Y		N	48.36%	R	Reportable
Persistence of Beta-Blocker Treatment After a Heart Attack (pbh)	Y	Y		NA	R	Denominator fewer than 30
Effectiveness of Care: Diabetes						
Comprehensive Diabetes Care (cdc)	Y					
<i>Hemoglobin A1c (HbA1c) Testing</i>				80.50%	R	Reportable
<i>HbA1c Poor Control (>9.0%)</i>				57.62%	R	Reportable
<i>HbA1c Control (<8.0%)</i>				35.11%	R	Reportable
<i>HbA1c Control (<7.0%)</i>				27.71%	R	Reportable
<i>Eye Exam (Retinal) Performed</i>				43.97%	R	Reportable
<i>LDL-C Screening Performed</i>				73.23%	R	Reportable
<i>LDL-C Control (<100 mg/dL)</i>				26.95%	R	Reportable
<i>Medical Attention for Nephropathy</i>				73.94%	R	Reportable
<i>Blood Pressure Control (<140/80 mm Hg)</i>				30.85%	R	Reportable
<i>Blood Pressure Control (<140/90 mm Hg)</i>				53.19%	R	Reportable
Effectiveness of Care: Musculoskeletal						
Disease Modifying Anti-Rheumatic Drug Therapy in Rheumatoid Arthritis (art)	Y	Y		76.92%	R	Reportable
Use of Imaging Studies for Low Back Pain (lbp)	Y			71.33%	R	Reportable

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Audit Review Table						
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None); Measurement Year - 2013						
The Auditor lock has been applied to this submission.						
Measure/Data Element	Report Measure	Benefit Offered	Rotated Measure	Rate	Reportable	Comment
Effectiveness of Care: Behavioral Health						
Antidepressant Medication Management (amm)	Y	Y				
<i>Effective Acute Phase Treatment</i>				48.76%	R	Reportable
<i>Effective Continuation Phase Treatment</i>				34.39%	R	Reportable
Follow-Up Care for Children Prescribed ADHD Medication (add)	Y	Y				
<i>Initiation Phase</i>				43.12%	R	Reportable
<i>Continuation and Maintenance (C&M) Phase</i>				59.22%	R	Reportable
Follow-Up After Hospitalization for Mental Illness (fuh)	Y	Y				
<i>30-Day Follow-Up</i>				72.40%	R	Reportable
<i>7-Day Follow-Up</i>				50.85%	R	Reportable
Diabetes Screening for People With Schizophrenia or Bipolar Disorder Who Are Using Antipsychotic Medication (ssd)	Y	Y		84.52%	R	Reportable
Diabetes Monitoring for People With Diabetes and Schizophrenia (smd)	Y			NA	R	Denominator fewer than 30
Cardiovascular Monitoring for People With Cardiovascular Disease and Schizophrenia (smc)	Y			NA	R	Denominator fewer than 30
Adherence to Antipsychotic Medications for Individuals With Schizophrenia (saa)	Y	Y		45.76%	R	Reportable

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Audit Review Table						
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None); Measurement Year - 2013						
The Auditor lock has been applied to this submission.						
Measure/Data Element	Report Measure	Benefit Offered	Rotated Measure	Rate	Reportable	Comment
Effectiveness of Care: Medication Management						
Annual Monitoring for Patients on Persistent Medications (mpm)	Y	Y				
<i>ACE Inhibitors or ARBs</i>				89.61%	R	Reportable
<i>Digoxin</i>				NA	R	Denominator fewer than 30
<i>Diuretics</i>				89.74%	R	Reportable
<i>Anticonvulsants</i>				59.52%	R	Reportable
<i>Total</i>				88.42%	R	Reportable
Access/Availability of Care						
Adults' Access to Preventive/Ambulatory Health Services (aap)	Y					
<i>20-44 Years</i>				81.38%	R	Reportable
<i>45-64 Years</i>				89.37%	R	Reportable
<i>65+ Years</i>				NA	R	Denominator fewer than 30
<i>Total</i>				82.58%	R	Reportable
Children and Adolescents' Access to Primary Care Practitioners (cap)	Y					
<i>12-24 Months</i>				97.03%	R	Reportable
<i>25 Months - 6 Years</i>				91.19%	R	Reportable
<i>7-11 Years</i>				92.93%	R	Reportable
<i>12-19 Years</i>				90.55%	R	Reportable
Annual Dental Visit (adv)	Y	Y				
<i>2-3 Years</i>				48.59%	R	Reportable
<i>4-6 Years</i>				77.19%	R	Reportable
<i>7-10 Years</i>				79.60%	R	Reportable
<i>11-14 Years</i>				72.11%	R	Reportable
<i>15-18 Years</i>				60.92%	R	Reportable
<i>19-21 Years</i>				33.17%	R	Reportable
<i>Total</i>				69.67%	R	Reportable

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Audit Review Table						
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None); Measurement Year - 2013						
The Auditor lock has been applied to this submission.						
Measure/Data Element	Report Measure	Benefit Offered	Rotated Measure	Rate	Reportable	Comment
Initiation and Engagement of AOD Dependence Treatment (iet)	Y	Y				
<i>Initiation of AOD Treatment: 13-17 Years</i>				36.68%	R	Reportable
<i>Engagement of AOD Treatment: 13-17 Years</i>				11.76%	R	Reportable
<i>Initiation of AOD Treatment: 18+ Years</i>				39.98%	R	Reportable
<i>Engagement of AOD Treatment: 18+ Years</i>				9.06%	R	Reportable
<i>Initiation of AOD Treatment: Total</i>				39.29%	R	Reportable
<i>Engagement of AOD Treatment: Total</i>				9.62%	R	Reportable
Prenatal and Postpartum Care (ppc)	Y		N			
<i>Timeliness of Prenatal Care</i>				75.92%	R	Reportable
<i>Postpartum Care</i>				60.78%	R	Reportable
Call Answer Timeliness (cat)	Y			89.09%	R	Reportable
Utilization						
Frequency of Ongoing Prenatal Care (fpc)	Y		N			
<i><21 Percent</i>				15.14%	R	Reportable
<i>21-40 Percent</i>				8.03%	R	Reportable
<i>41-60 Percent</i>				7.11%	R	Reportable
<i>61-80 Percent</i>				16.74%	R	Reportable
<i>81+ Percent</i>				52.98%	R	Reportable
Well-Child Visits in the First 15 Months of Life (w15)	Y					
<i>0 Visits</i>				1.65%	R	Reportable
<i>1 Visit</i>				0.71%	R	Reportable
<i>2 Visits</i>				5.20%	R	Reportable
<i>3 Visits</i>				3.55%	R	Reportable
<i>4 Visits</i>				9.46%	R	Reportable
<i>5 Visits</i>				15.84%	R	Reportable
<i>6+ Visits</i>				63.59%	R	Reportable
Well-Child Visits in the Third, Fourth, Fifth and Sixth Years of Life (w34)	Y			72.98%	R	Reportable

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Audit Review Table						
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None); Measurement Year - 2013						
The Auditor lock has been applied to this submission.						
Measure/Data Element	Report Measure	Benefit Offered	Rotated Measure	Rate	Reportable	Comment
Adolescent Well-Care Visits (awc)	Y			52.55%	R	Reportable
Frequency of Selected Procedures (fsp)	Y				R	Reportable
Ambulatory Care: Total (amba)	Y				R	Reportable
Ambulatory Care: Dual Eligibles (ambb)	N				NR	Measure Unselected
Ambulatory Care: Disabled (ambc)	N				NR	Measure Unselected
Ambulatory Care: Other (ambd)	N				NR	Measure Unselected
Inpatient Utilization--General Hospital/Acute Care: Total (ipua)	Y				R	Reportable
Inpatient Utilization--General Hospital/Acute Care: Dual Eligibles (ipub)	N				NR	Measure Unselected
Inpatient Utilization--General Hospital/Acute Care: Disabled (ipuc)	N				NR	Measure Unselected
Inpatient Utilization--General Hospital/Acute Care: Other (ipud)	N				NR	Measure Unselected
Identification of Alcohol and Other Drug Services: Total (iada)	Y	Y			R	Reportable
Identification of Alcohol and Other Drug Services: Dual Eligibles (iadb)	N	N			NR	Measure Unselected
Identification of Alcohol and Other Drug Services: Disabled (iadc)	N	N			NR	Measure Unselected
Identification of Alcohol and Other Drug Services: Other (iadd)	N	N			NR	Measure Unselected
Mental Health Utilization: Total (mpta)	Y	Y			R	Reportable
Mental Health Utilization: Dual Eligibles (mptb)	N	N			NR	Measure Unselected
Mental Health Utilization: Disabled (mptc)	N	N			NR	Measure Unselected
Mental Health Utilization: Other (mptd)	N	N			NR	Measure Unselected
Antibiotic Utilization: Total (abxa)	Y	Y			R	Reportable
Antibiotic Utilization: Dual Eligibles (abxb)	N	N			NR	Measure Unselected
Antibiotic Utilization: Disabled (abxc)	N	N			NR	Measure Unselected
Antibiotic Utilization: Other (abxd)	N	N			NR	Measure Unselected

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Audit Review Table						
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None); Measurement Year - 2013						
The Auditor lock has been applied to this submission.						
Measure/Data Element	Report Measure	Benefit Offered	Rotated Measure	Rate	Reportable	Comment
Relative Resource Use						
Relative Resource Use for People With Diabetes (rdi)	Y				R	Reportable
Relative Resource Use for People With Asthma (ras)	Y	Y			R	Reportable
Relative Resource Use for People With Cardiovascular Conditions (rca)	Y				R	Reportable
Relative Resource Use for People With Hypertension (rhy)	Y				R	Reportable
Relative Resource Use for People With COPD (rco)	Y				R	Reportable
Health Plan Descriptive Information						
Board Certification (bcr)	Y				R	Reportable
Total Membership (tlm)	Y				R	Reportable
Enrollment by Product Line: Total (enpa)	Y				R	Reportable
Enrollment by Product Line: Dual Eligibles (enpb)	N				NR	Measure Unselected
Enrollment by Product Line: Disabled (enpc)	N				NR	Measure Unselected
Enrollment by Product Line: Other (enpd)	N				NR	Measure Unselected
Enrollment by State (ebs)	Y				R	Reportable
Race/Ethnicity Diversity of Membership (rdm)	Y				R	Reportable
Language Diversity of Membership (ldm)	Y				R	Reportable
Weeks of Pregnancy at Time of Enrollment (wop)	Y		N		R	Reportable

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Adult BMI Assessment (ABA)	
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Measurement year	2013
Data collection methodology (administrative or hybrid)	H
Eligible population	5738
Number of numerator events by administrative data in eligible population (before exclusions)	627
Current year's administrative rate (before exclusions)	10.93%
Minimum required sample size (MRSS) or other sample size	411
Oversampling rate	0.05
Final sample size (FSS)	432
Number of numerator events by administrative data in FSS	64
Administrative rate on FSS	14.81%
Number of original sample records excluded because of valid data errors	0
Number of administrative data records excluded	2
Number of medical records excluded	0
Number of employee/dependent medical records excluded	0
Records added from the oversample list	0
Denominator	430
Numerator events by administrative data	64
Numerator events by medical records	278
Reported rate	79.53%
Lower 95% confidence interval	75.61%
Upper 95% confidence interval	83.46%

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents (WCC)									
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)									
Data Element	BMI Percentile			Counseling for Nutrition			Counseling for Physical Activity		
	3-11 years	12-17 years	Total	3-11 years	12-17 years	Total	3-11 years	12-17 years	Total
Measurement year	2013			2013			2013		
Data collection methodology (administrative or hybrid)	H			H			H		
Eligible population	66210	33467	99,677	66210	33467	99,677	66210	33467	99,677
Number of numerator events by administrative data in eligible population (before exclusions)	11110	5464	16,574	5642	2978	8,620	4858	2411	7,269
Current year's administrative rate (before exclusions)	16.78%	16.33%	16.63%	8.52%	8.90%	8.65%	7.34%	7.20%	7.29%
Minimum required sample size (MRSS) or other sample size	411			411			411		
Oversampling rate	0.05			0.05			0.05		
Final sample size	432			432			432		
Number of numerator events by administrative data in FSS	66	19	85	24	12	36	23	11	34
Administrative rate on FSS	15.28%	4.40%	19.68%	5.56%	2.78%	8.33%	5.32%	2.55%	7.87%
Number of original sample records excluded because of valid data errors	0			0			0		
Number of administrative data records excluded	0			0			0		
Number of medical records excluded	0			0			0		
Number of employee/dependent medical records excluded	0			0			0		
Records added from the oversample list	0			0			0		
Denominator	292	140	432	292	140	432	292	140	432
Numerator events by administrative data	66	19	85	24	12	36	23	11	34
Numerator events by medical records	81	41	122	144	56	200	118	52	170
Reported rate	50.34%	42.86%	47.92%	57.53%	48.57%	54.63%	48.29%	45.00%	47.22%
Lower 95% confidence interval	44.44%	34.30%	43.09%	51.69%	39.94%	49.82%	42.38%	36.40%	42.40%
Upper 95% confidence interval	56.25%	51.41%	52.74%	63.38%	57.21%	59.44%	54.19%	53.60%	52.05%

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Childhood Immunization Status (CIS)																				
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)																				
Data Element	General Measure Data	DTaP	IPV	MMR	HIB	Hepatitis B	VZV	Pneumococcal Conjugate	Hepatitis A	Rotavirus	Influenza	Combination 2	Combination 3	Combination 4	Combination 5	Combination 6	Combination 7	Combination 8	Combination 9	Combination 10
Measurement year	2013																			
Data collection methodology (administrative or hybrid)	H																			
Eligible population	6684																			
Number of numerator events by admin data in eligible population (before exclusions)		5423	5236	6180	6228	5897	6244	5542	6140	4081	3067	4291	4150	4105	3178	2260	3146	2248	1882	1874
Current year's administrative rate (before exclusions)		81.13%	78.34%	92.46%	93.18%	88.23%	93.42%	82.91%	91.86%	61.06%	45.89%	64.20%	62.09%	61.42%	47.55%	33.81%	47.07%	33.63%	28.16%	28.04%
Minimum required sample size (MRSS) or other sample size	411																			
Oversampling rate	0.05																			
Final sample size	432																			
Number of numerator events by admin data in FSS		362	343	399	402	392	402	362	396	267	193	290	280	276	210	144	206	143	121	120
Administrative rate on FSS		83.80%	79.40%	92.36%	93.06%	90.74%	93.06%	83.80%	91.67%	61.81%	44.68%	67.13%	64.81%	63.89%	48.61%	33.33%	47.69%	33.10%	28.01%	27.78%
Number of original records excluded because of valid data errors	0																			
Number of administrative data records excluded	0																			
Number of medical data records excluded	0																			
Number of employee/dependent medical records excluded	0																			
Records added from the oversample list	0																			
Denominator	432																			
Numerator events by administrative data		362	343	399	402	392	402	362	396	267	193	290	280	276	210	144	206	143	121	120
Number of numerator events by medical records		12	70	6	5	16	6	13	5	70	2	72	68	67	91	34	90	34	43	43
Reported rate		86.57%	95.60%	93.75%	94.21%	94.44%	94.44%	86.81%	92.82%	78.01%	45.14%	83.80%	80.56%	79.40%	69.68%	41.20%	68.52%	40.97%	37.96%	37.73%
Lower 95% confidence interval		83.24%	93.55%	91.35%	91.90%	92.17%	92.17%	83.50%	90.27%	73.99%	40.33%	80.21%	76.71%	75.47%	65.23%	36.45%	64.02%	36.22%	33.27%	33.04%
Upper 95% confidence interval		89.90%	97.65%	96.15%	96.53%	96.72%	96.72%	90.11%	95.37%	82.03%	49.95%	87.39%	84.40%	83.33%	74.13%	45.96%	73.01%	45.73%	42.66%	42.42%

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Immunizations for Adolescents (IMA)				
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)				
Data Element	General Measure Data	Meningococcal	Tdap/Td	Combination 1
Measurement year	2013			
Data collection methodology (administrative or hybrid)	H			
Eligible population	8117			
Number of numerator events by admin data in eligible population (before exclusions)		6072	6777	5960
Current year's administrative rate (before exclusions)		74.81%	83.49%	73.43%
Minimum required sample size (MRSS) or other sample Size	411			
Oversampling rate	0.05			
Final sample size	432			
Number of numerator events by admin data in FSS		343	371	334
Administrative rate on FSS		79.40%	85.88%	77.31%
Number of original records excluded because of valid data errors	0			
Number of administrative data records excluded	0			
Number of medical data records excluded	0			
Number of employee/dependent medical records excluded	0			
Records added from the oversample list	0			
Denominator	432			
Numerator events by administrative data		343	371	334
Number of numerator events by medical records		2	6	6
Reported rate		79.86%	87.27%	78.70%
Lower 95% confidence interval		75.96%	84.01%	74.73%
Upper 95% confidence interval		83.76%	90.53%	82.68%

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Human Papillomavirus Vaccine for Female Adolescents (HPV)	
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Measurement year	2013
Data collection methodology (administrative or hybrid)	H
Eligible population	3993
Number of numerator events by administrative data in eligible population (before exclusions)	649
Current year's administrative rate (before exclusions)	16.25%
Minimum required sample size (MRSS) or other sample size	411
Oversampling rate	0.05
Final sample size (FSS)	432
Number of numerator events by administrative data in FSS	77
Administrative rate on FSS	17.82%
Number of original sample records excluded because of valid data errors	0
Number of administrative data records excluded	0
Number of medical data records excluded	0
Number of employee/dependent medical records excluded	0
Records added from the oversample list	0
Denominator	432
Numerator events by administrative data	77
Numerator events by medical records	16
Reported rate	21.53%
Lower 95% confidence interval	17.54%
Upper 95% confidence interval	25.52%

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Lead Screening in Children (LSC)	
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)	
Lead Screening in Children	
Data Elements which do not apply to the selected data collection methodology will not appear	General Measure Data
Measurement year	2013
Data collection methodology (administrative or hybrid)	H
Eligible population	6684
Number of numerator events by admin data in eligible population (before exclusions)	5064
Current year's administrative rate (before exclusions)	75.76%
Minimum required sample size (MRSS) or other sample size	411
Oversampling rate	0.05
Final sample size (FSS)	432
Number of numerator events by administrative data in FSS	340
Administrative rate on FSS	78.70%
Number of original sample records excluded because of valid data errors	0
Number of administrative data records excluded	0
Number of medical data records excluded	0
Number of employee/dependent medical records excluded	0
Records added from the oversample list	0
Denominator	432
Numerator events by administrative data	340
Numerator events by medical records	13
Reported rate	81.71%
Lower 95% confidence interval	77.95%
Upper 95% confidence interval	85.47%

Appendix D: Department of Community Health, State of Georgia
 Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Breast Cancer Screening (BCS)	
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	General Measure Data
Measurement year	2013
Data collection methodology (administrative)	A
Eligible population	358
Numerator events by administrative data	271
Reported rate	75.70%
Lower 95% confidence interval	71.12%
Upper 95% confidence interval	80.28%

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Cervical Cancer Screening (CCS)	
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Measurement year	2013
Data collection methodology (administrative or hybrid)	H
Eligible population	10284
Number of numerator events by administrative data in eligible population (before exclusions)	6600
Current year's administrative rate (before exclusions)	64.18%
Minimum required sample size (MRSS) or other sample size	411
Oversampling rate	0.05
Final sample size (FSS)	432
Number of numerator events by administrative data in FSS	278
Administrative rate on FSS	64.35%
Number of original sample records excluded because of valid data errors	0
Number of administrative data records excluded	3
Number of medical data records excluded	5
Number of employee/dependent medical records excluded	0
Records added from the oversample list	0
Denominator	424
Numerator events by administrative data	278
Numerator events by medical records	16
Reported rate	69.34%
Lower 95% confidence interval	64.83%
Upper 95% confidence interval	73.85%

Appendix D: Department of Community Health, State of Georgia
 Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Non-Recommended Cervical Cancer Screening in Adolescent Females (NCS)	
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Measurement year	2013
Data collection methodology (administrative)	A
Eligible population	9373
Number of optional exclusions	27
Numerator events by administrative data	569
Reported rate	6.07%
Lower 95% confidence interval	5.58%
Upper 95% confidence interval	6.56%

Appendix D: Department of Community Health, State of Georgia
 Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Chlamydia Screening in Women (CHL)				
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)				
Data Element	General Measure Data	16-20 years	21-24 years	Total
Measurement year	2013			
Data collection methodology (administrative)	A			
Eligible population		4445	1079	5,524
Numerator events by administrative data		2226	691	2,917
Reported rate		50.08%	64.04%	52.81%
Lower 95% confidence interval		48.60%	61.13%	51.48%
Upper 95% confidence interval		51.56%	66.95%	54.13%

Appendix D: Department of Community Health, State of Georgia
 Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Appropriate Testing for Children with Pharyngitis (CWP)	
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Measurement year	2013
Data collection methodology (administrative)	A
Eligible population	8919
Numerator events by administrative data	6969
Reported rate	78.14%
Lower 95% confidence interval	77.27%
Upper 95% confidence interval	79.00%

Appendix D: Department of Community Health, State of Georgia
 Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Appropriate Treatment for Children With URI (URI)	
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Measurement year	2013
Data collection methodology (administrative)	A
Eligible population	17765
Numerator events by administrative data	2881
Reported rate	83.78%
Lower 95% confidence interval	83.24%
Upper 95% confidence interval	84.33%

Appendix D: Department of Community Health, State of Georgia
 Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Avoidance of Antibiotic Treatment in Adults with Acute Bronchitis (AAB)	
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Measurement year	2013
Data collection methodology (administrative)	A
Eligible population	508
Total numerator events by administrative data	401
Reported rate	21.06%
Lower 95% confidence interval	17.42%
Upper 95% confidence interval	24.71%

Appendix D: Department of Community Health, State of Georgia
 Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Use of Spirometry Testing in the Assessment and Diagnosis of COPD (SPR)	
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Measurement year	2013
Data collection methodology (administrative)	A
Eligible population	60
Numerator events by administrative data	27
Reported rate	45.00%
Lower 95% confidence interval	31.58%
Upper 95% confidence interval	58.42%

Appendix D: Department of Community Health, State of Georgia
 Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Pharmacotherapy Management of COPD Exacerbation (PCE)			
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)			
Pharmacotherapy Management of COPD Exacerbation			
Data Elements	Measure Data	Systemic corticosteroid	Bronchodilator
Measurement year	2013		
Data collection methodology (administrative)	A		
Eligible population	73		
Numerator events by administrative data		53	50
Reported rate		72.60%	68.49%
Lower 95% confidence interval		61.69%	57.15%
Upper 95% confidence interval		83.52%	79.83%

Appendix D: Department of Community Health, State of Georgia
 Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Use of Appropriate Medications for People With Asthma (ASM)						
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)						
Data Element	General Measure Data	5-11 years	12-18 years	19-50 years	51-64 years	Total
Measurement year	2013					
Data collection methodology (administrative)	A					
Eligible population		1811	1270	117	13	3,211
Number of required exclusions		197	124	103	27	451
Numerator events by administrative data		1661	1109	71	10	2,851
Reported rate		91.72%	87.32%	60.68%	NA	88.79%
Lower 95% confidence interval		90.42%	85.45%	51.41%	NA	87.68%
Upper 95% confidence interval		93.01%	89.19%	69.96%	NA	89.90%

Appendix D: Department of Community Health, State of Georgia
 Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Medication Management for People With Asthma (MMA)											
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)											
		5-11 years		12-18 years		19-50 years		51-64 years		Total	
Data Element	General Measure Data	Medication Compliance 50%	Medication Compliance 75%	Medication Compliance 50%	Medication Compliance 75%	Medication Compliance 50%	Medication Compliance 75%	Medication Compliance 50%	Medication Compliance 75%	Medication Compliance 50%	Medication Compliance 75%
Measurement year	2013										
Data collection methodology (administrative)	A										
Eligible population		1661		1109		71		10		2,851	
Number of required exclusions		347		285		149		30		811	
Numerator events by administrative data		807	380	513	246	38	15	5	3	1,363	644
Reported rate		48.59%	22.88%	46.26%	22.18%	53.52%	21.13%	NA	NA	47.81%	22.59%
Lower 95% confidence interval		46.15%	20.83%	43.28%	19.69%	41.22%	10.93%	NA	NA	45.96%	21.04%
Upper 95% confidence interval		51.02%	24.93%	49.24%	24.67%	65.83%	31.33%	NA	NA	49.66%	24.14%

Appendix D: Department of Community Health, State of Georgia
 Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Asthma Medication Ratio (AMR)						
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)						
Data Element	Measure Data	5-11 years	12-18 years	19-50 years	51-64 years	Total
Measurement year	2013					
Data collection methodology (administrative)	A					
Eligible population		1794	1262	116	13	3,185
Number of required exclusions		214	132	104	27	477
Numerator events by administrative data		1406	888	46	8	2,348
Reported rate		78.37%	70.36%	39.66%	NA	73.72%
Lower 95% confidence interval		76.44%	67.81%	30.32%	NA	72.18%
Upper 95% confidence interval		80.31%	72.92%	48.99%	NA	75.26%

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Cholesterol Management for Patients With Cardiovascular Conditions (CMC)			
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)			
Data Element	General Measure Data	LDL-C Screening	LDL-C level <100 mg/dL
Measurement year	2013		
Data collection methodology (administrative or hybrid)	H		
Eligible population	47		
Number of numerator events by administrative data in eligible population (before exclusions)		37	8
Current year's administrative rate (before exclusions)		78.72%	17.02%
Minimum required sample size (MRSS) or other sample size	47		
Oversampling rate	0.00		
Final sample size (FSS)	47		
Number of numerator events by administrative data in FSS		37	8
Administrative rate on FSS		78.72%	17.02%
Number of original sample records excluded because of valid data errors	1		
Number of employee/dependent medical records excluded	0		
Records added from the oversample list	0		
Denominator	46		
Numerator events by administrative data		37	8
Numerator events by medical records		0	7
Reported rate		80.43%	32.61%
Lower 95% confidence interval		67.88%	17.97%
Upper 95% confidence interval		92.99%	47.24%

Appendix D: Department of Community Health, State of Georgia
 Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Controlling High Blood Pressure (CBP)	
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	General Measure Data
Measurement year	2013
Data collection methodology (hybrid)	H
Eligible population	2061
Number of numerator events by administrative data in eligible population (before exclusions)	0
Current year's administrative rate (before exclusions)	0.00%
Minimum required sample size (MRSS) or other sample size	411
Oversampling rate	0.1
Final sample size (FSS)	453
Number of numerator events by administrative data in FSS	0
Administrative rate on FSS	0.00%
Number of original sample records excluded because of valid data errors	24

Appendix D: Department of Community Health, State of Georgia
 Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Number of records excluded because of false positive diagnoses	0
Number of administrative data records excluded	1
Number of medical data records excluded	0
Number of employee/dependent medical records excluded	0
Records added from the oversample list	0
Denominator	428
Numerator events by administrative data	0
Numerator events by medical records	207
Reported rate	48.36%
Lower 95% confidence interval	43.51%
Upper 95% confidence interval	53.22%

Appendix D: Department of Community Health, State of Georgia
 Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Persistence of Beta-Blocker Treatment After a Heart Attack (PBH)	
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Measurement year	2013
Data collection methodology (administrative)	A
Eligible population	14
Numerator events by administrative data	9
Reported rate	NA
Lower 95% confidence interval	NA
Upper 95% confidence interval	NA

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Comprehensive Diabetes Care (CDC)										
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)										
Data Element	HbA1c Testing	HbA1c Poor Control (>9.0%)	HbA1c Control (<8.0%)	HbA1c Control (<7.0%) for a Selected Population	Eye Exam	LDL-C Screening	LDL-C Level <100 mg/dL	Medical Attention for Nephropathy	Blood Pressure Controlled <140/80 mm Hg	Blood Pressure Controlled <140/90 mm Hg
Measurement year	2013	2013	2013	2013	2013	2013	2013	2013	2013	2013
Data collection methodology (administrative or hybrid)	H	H	H	H	H	H	H	H	H	H
Eligible population	1142	1142	1142	966	1142	1142	1142	1142	1142	1142
Number of numerator events by administrative data in eligible population (before optional exclusions)	875	1001	119	82	396	794	102	791	4	11
Current year's administrative rate (before optional exclusions)	76.62%	87.65%	10.42%	8.49%	34.68%	69.53%	8.93%	69.26%	0.35%	0.96%
Minimum required sample size (MRSS) or other sample size	548	548	548	548	548	548	548	548	548	548
Oversampling rate	0.05	0.05	0.05	0.05	0.05	0.05	0.05	0.05	0.05	0.05
Final sample size (FSS)	576	576	576	576	576	576	576	576	576	576
Number of numerator events by administrative data in FSS	446	492	69	48	233	401	65	405	0	3
Administrative rate on FSS	77.43%	85.42%	11.98%	8.33%	40.45%	69.62%	11.28%	70.31%	0.00%	0.52%
Number of original sample records excluded because of valid data errors	12	12	12	12	12	12	12	12	12	12
Number of optional administrative data records excluded	0	0	0	0	0	0	0	0	0	0
Number of optional medical data records excluded	0	0	0	0	0	0	0	0	0	0
Number of HbA1c <7 required medical records excluded				2						
Number of HbA1c <7 required administrative data records excluded				100						
Number of employee/dependent medical records excluded	0	0	0	0	0	0	0	0	0	0
Records added from the oversample list	0	0	0	0	0	0	0	0	0	0
Denominator	564	564	564	462	564	564	564	564	564	564
Numerator events by administrative data	446	270	69	48	233	401	65	405	0	3
Numerator events by medical records	8	55	129	80	15	12	87	12	174	297
Reported rate	80.50%	57.62%	35.11%	27.71%	43.97%	73.23%	26.95%	73.94%	30.85%	53.19%
Lower 95% confidence interval	77.14%	53.46%	31.08%	23.52%	39.79%	69.48%	23.20%	70.22%	26.95%	48.98%
Upper 95% confidence interval	83.86%	61.79%	39.13%	31.89%	48.16%	76.97%	30.70%	77.65%	34.75%	57.40%

Appendix D: Department of Community Health, State of Georgia
 Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Disease Modifying Anti-Rheumatic Drug therapy in Rheumatoid Arthritis (ART)	
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Measurement year	2013
Data collection methodology (administrative)	A
Eligible population	39
Numerator events by administrative data	30
Reported rate	76.92%
Lower 95% confidence interval	62.42%
Upper 95% confidence interval	91.43%

Appendix D: Department of Community Health, State of Georgia
 Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Use of Imaging Studies for Low Back Pain (LBP)	
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Measurement year	2013
Data collection methodology (administrative)	A
Eligible population	743
Numerator events by administrative data	213
Reported rate	71.33%
Lower 95% confidence Interval	68.01%
Upper 95% confidence Interval	74.65%

Appendix D: Department of Community Health, State of Georgia
 Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Antidepressant Medication Management (AMM)			
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)			
Data Element	General Measure Data	Effective Acute Phase Treatment	Effective Continuation Phase Treatment
Measurement year	2013		
Data collection methodology (administrative)	A		
Eligible population	884		
Numerator events by administrative data		431	304
Reported rate		48.76%	34.39%
Lower 95% confidence interval		45.40%	31.20%
Upper 95% confidence interval		52.11%	37.58%

Appendix D: Department of Community Health, State of Georgia
 Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Follow-Up Care for Children Prescribed ADHD Medication (ADD)			
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)			
Data Element	General Measure Data	Initiation Phase	Continuation and Maintenance Phase
Measurement year	2013		
Data collection methodology (administrative)	A		
Eligible population		2567	434
Numerator events by administrative data		1107	257
Reported rate		43.12%	59.22%
Lower 95% confidence interval		41.19%	54.48%
Upper 95% confidence interval		45.06%	63.96%

Appendix D: Department of Community Health, State of Georgia
 Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Follow-Up After Hospitalization for Mental Illness (FUH)			
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)			
Data Element	General Measure Data	30-day follow-up	7-day follow-up
Measurement year	2013		
Data collection methodology (administrative)	A		
Eligible population	1174		
Numerator events by administrative data		850	597
Reported rate		72.40%	50.85%
Lower 95% confidence interval		69.80%	47.95%
Upper 95% confidence interval		75.00%	53.75%

Appendix D: Department of Community Health, State of Georgia
 Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Diabetes Screening for People With Schizophrenia or Bipolar Disorder Who Are Using Antipsychotic Medication (SSD)	
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Measurement year	2013
Data collection methodology (administrative)	A
Eligible population	239
Number of required exclusions	196
Numerator events by administrative data	202
Reported rate	84.52%
Lower 95% confidence interval	79.72%
Upper 95% confidence interval	89.31%

Appendix D: Department of Community Health, State of Georgia
 Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Diabetes Monitoring for People With Diabetes and Schizophrenia (SMD)	
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Measurement year	2013
Data collection methodology (administrative)	A
Eligible population	14
Numerator events by administrative data	12
Reported rate	NA
Lower 95% confidence interval	NA
Upper 95% confidence interval	NA

Appendix D: Department of Community Health, State of Georgia
 Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Cardiovascular Monitoring for People With Cardiovascular Disease and Schizophrenia (SMC)	
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Measurement year	2013
Data collection methodology (administrative)	A
Eligible population	1
Numerator events by administrative data	1
Reported rate	NA
Lower 95% confidence interval	NA
Upper 95% confidence interval	NA

Appendix D: Department of Community Health, State of Georgia
 Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Adherence to Antipsychotic Medications for Individuals With Schizophrenia (SAA)	
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Measurement year	2013
Data collection methodology (administrative)	A
Eligible population	59
Number of required exclusions	25
Numerator events by administrative data	27
Reported rate	45.76%
Lower 95% confidence interval	32.20%
Upper 95% confidence interval	59.32%

Appendix D: Department of Community Health, State of Georgia
 Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Annual Monitoring for Patients on Persistent Medications (MPM)						
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)						
Data Element	General Measure Data	ACE Inhibitors or ARBs	Digoxin	Diuretics	Anti-convulsants	Total
Measurement year	2013					
Data collection methodology (administrative)	A					
Eligible population		934	6	936	84	1,960
Numerator events by administrative data		837	6	840	50	1,733
Reported rate		89.61%	NA	89.74%	59.52%	88.42%
Lower 95% confidence interval		87.60%	NA	87.75%	48.43%	86.98%
Upper 95% confidence interval		91.62%	NA	91.74%	70.62%	89.86%

Appendix D: Department of Community Health, State of Georgia
 Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Adults' Access to Preventive/Ambulatory Health Services (AAP)					
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)					
Data Element	General Measure Data	20-44 years	45-64 years	65+ years	Total
Measurement year	2013				
Data collection methodology (administrative)	A				
Eligible population		11043	1956	1	13,000
Numerator events by administrative data		8987	1748	1	10,736
Reported rate		81.38%	89.37%	NA	82.58%
Lower 95% confidence interval		80.65%	87.97%	NA	81.93%
Upper 95% confidence interval		82.11%	90.76%	NA	83.24%

Appendix D: Department of Community Health, State of Georgia
 Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Children and Adolescents' Access to Primary Care Practitioners (CAP)					
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)					
Data Element	General Measure Data	12-24 months	25 months - 6 years	7-11 years	12-19 years
Measurement year	2013				
Data collection methodology (administrative)	A				
Eligible population		9211	43589	29113	34991
Numerator events by administrative data		8937	39749	27056	31686
Reported rate		97.03%	91.19%	92.93%	90.55%
Lower 95% confidence interval		96.67%	90.92%	92.64%	90.25%
Upper 95% confidence interval		97.38%	91.46%	93.23%	90.86%

Appendix D: Department of Community Health, State of Georgia
 Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Annual Dental Visit (ADV)								
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)								
Data Element	Measure Data	2-3 Years	4-6 Years	7-10 Years	11-14 Years	15-18 Years	19-21 Years	Total
Measurement year	2013							
Data collection methodology (administrative)	A							
Eligible population		17212	26956	34346	32515	24734	1194	136,957
Numerator events by administrative data		8364	20807	27340	23447	15067	396	95,421
Reported rate		48.59%	77.19%	79.60%	72.11%	60.92%	33.17%	69.67%
Lower 95% confidence interval		47.84%	76.69%	79.17%	71.62%	60.31%	30.45%	69.43%
Upper 95% confidence interval		49.34%	77.69%	80.03%	72.60%	61.53%	35.88%	69.92%

Appendix D: Department of Community Health, State of Georgia
 Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Initiation and Engagement of AOD Dependence Treatment (IET)							
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)							
Data Elements	General Measure Data	13-17 years		18+ years		Total	
		Initiation of AOD Treatment	Engagement of AOD Treatment	Initiation of AOD Treatment	Engagement of AOD Treatment	Initiation of AOD Treatment	Engagement of AOD Treatment
Measurement year	2013						
Data collection methodology (administrative)	A						
Eligible population		289		1093		1,382	
Numerator events by administrative data		106	34	437	99	543	133
Reported rate		36.68%	11.76%	39.98%	9.06%	39.29%	9.62%
Lower 95% confidence interval		30.95%	7.88%	37.03%	7.31%	36.68%	8.03%
Upper 95% confidence interval		42.41%	15.65%	42.93%	10.80%	41.90%	11.21%

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Prenatal and Postpartum Care (PPC)		
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)		
Data Element	Timeliness of Prenatal Care	Postpartum Care
Measurement year	2013	2013
Data collection methodology (administrative or hybrid)	H	H
Eligible population	13082	13082
Number of numerator events by administrative data in eligible population (before exclusions)	5344	4378
Current year's administrative rate (before exclusions)	40.85%	33.47%
Minimum required sample size (MRSS) or other sample size	398	398
Oversampling rate	0.1	0.1
Final sample size (FSS)	438	438
Number of numerator events by administrative data in FSS	185	157
Administrative rate on FSS	42.24%	35.84%
Number of original sample records excluded because of valid data errors	2	2
Number of employee/dependent medical records excluded	0	0
Records added from the oversample list	0	0
Denominator	436	436
Numerator events by administrative data	185	157
Numerator events by medical records	146	108
Reported rate	75.92%	60.78%
Lower 95% confidence interval	71.79%	56.08%
Upper 95% confidence interval	80.05%	65.48%

Appendix D: Department of Community Health, State of Georgia
 Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Call Answer Timeliness (CAT)	
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Measurement year	2013
Data collection methodology (administrative)	A
Eligible population	192099
Numerator events by administrative data	171146
Reported rate	89.09%
Lower 95% confidence interval	88.95%
Upper 95% confidence interval	89.23%

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Frequency of Ongoing Prenatal Care (FPC)						
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)						
Data Element	General Measure Data	<21 Percent	21-40 Percent	41-60 Percent	61-80 Percent	81+ Percent
Measurement year	2013					
Data collection methodology (administrative or hybrid)	H					
Eligible population	13085					
Number of numerator events by administrative data in eligible population (before exclusions)		6442	2831	1280	836	345
Current year's administrative rate (before exclusions)		49.23%	21.64%	9.78%	6.39%	2.64%
Minimum required sample size (MRSS) or other sample size	398					
Oversampling rate	0.1					
Final sample size (FSS)	438					
Number of numerator events by administrative data in FSS		205	111	37	28	10
Administrative rate on FSS		46.80%	25.34%	8.45%	6.39%	2.28%
Number of original sample records excluded because of valid data errors	2					
Number of employee/dependent medical records excluded	0					
Records added from the oversample list	0					
Denominator	436					
Numerator events by administrative data		63	28	9	15	54
Numerator events by medical records		3	7	22	58	177
Reported rate		15.14%	8.03%	7.11%	16.74%	52.98%
Lower 95% confidence interval		11.66%	5.36%	4.58%	13.12%	48.18%
Upper 95% confidence interval		18.62%	10.69%	9.64%	20.36%	57.78%

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Well-Child Visits in the First 15 Months of Life (W15)								
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)								
Data Element	Measure Data	0 visits	1 visit	2 visits	3 visits	4 visits	5 visits	6 or more visits
Measurement year	2013							
Data collection methodology (administrative or hybrid)	H							
Eligible population	7411							
Number of numerator events by administrative data in eligible population (before exclusions)		128	164	277	415	776	1380	4271
Current year's administrative rate (before exclusions)		1.73%	2.21%	3.74%	5.60%	10.47%	18.62%	57.63%
Minimum required sample size (MRSS) or other sample size	384							
Oversampling rate	0.1							
Final sample size (FSS)	423							
Number of numerator events by administrative data in FSS		7	2	22	13	36	64	251
Administrative rate on FSS		1.65%	0.47%	5.20%	3.07%	8.51%	15.13%	59.34%
Number of original sample records excluded because of valid data errors	0							
Number of employee/dependent medical records excluded	0							
Records added from the oversample list	0							
Denominator	423							
Numerator events by administrative data		7	3	22	13	36	64	251
Numerator events by medical records		0	0	0	2	4	3	18
Reported rate		1.65%	0.71%	5.20%	3.55%	9.46%	15.84%	63.59%
Lower 95% confidence interval		0.32%	0.00%	2.97%	1.67%	6.55%	12.24%	58.89%
Upper 95% confidence interval		2.99%	1.63%	7.44%	5.43%	12.36%	19.44%	68.30%

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Adolescent Well-Care Visits (AWC)	
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Measurement year	2013
Data collection methodology (administrative or hybrid)	H
Eligible population	50129
Number of numerator events by administrative data in eligible population (before exclusions)	22308
Current year's administrative rate (before exclusions)	44.50%
Minimum required sample size (MRSS) or other sample size	411
Oversampling rate	0.05
Final sample size (FSS)	432
Number of numerator events by administrative data in FSS	197
Administrative rate on FSS	45.60%
Number of original sample records excluded because of valid data errors	0
Number of employee/dependent medical records excluded	0
Records added from the oversample list	0
Denominator	432
Numerator events by administrative data	197
Numerator events by medical records	30
Reported rate	52.55%
Lower 95% confidence interval	47.72%
Upper 95% confidence interval	57.37%

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Well-Child Visits in the Third, Fourth, Fifth and Sixth Years of Life (W34)	
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Measurement year	2013
Data collection methodology (administrative or hybrid)	H
Eligible population	36097
Number of numerator events by administrative data in eligible population (before exclusions)	23934
Current year's administrative rate (before exclusions)	66.30%
Minimum required sample size (MRSS) or other sample size	360
Oversampling rate	0.1
Final sample size (FSS)	396
Number of numerator events by administrative data in FSS	280
Administrative rate on FSS	70.71%
Number of original sample records excluded because of valid data errors	0
Number of employee/dependent medical records excluded	0
Records added from the oversample list	0
Denominator	396
Numerator events by administrative data	280
Numerator events by medical records	9
Reported rate	72.98%
Lower 95% confidence interval	68.48%
Upper 95% confidence interval	77.48%

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Frequency of Selected Procedures (FSP)				
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)				
Age	Male	Female	Total	
0-9	877,872	855,522	1,733,394	
10-19	575,238	584,495	1,159,733	
15-44		569,713		
20-44	35,174	339,063		
30-64	33,031			
45-64	8,978	32,521		
Procedure	Age	Sex	Number of Procedures	Procedures / 1,000 Member Months
Bariatric weight loss surgery	0-19	Male	0	0.00
		Female	3	0.00
	20-44	Male	0	0.00
		Female	52	0.15
	45-64	Male	0	0.00
		Female	6	0.18
Tonsillectomy	0-9	Male & Female	1324	0.76
	10-19	Male & Female	398	0.34
Hysterectomy, Abdominal	15-44	Female	118	0.21
	45-64	Female	17	0.52
Hysterectomy, Vaginal	15-44	Female	124	0.22
	45-64	Female	19	0.58
Cholecystectomy, Open	30-64	Male	0	0.00
	15-44	Female	12	0.02
	45-64	Female	1	0.03
Cholecystectomy (laparoscopic)	30-64	Male	17	0.51
	15-44	Female	367	0.64
	45-64	Female	32	0.98
Back Surgery	20-44	Male	27	0.77
		Female	57	0.17
	45-64	Male	7	0.78
		Female	18	0.55
Mastectomy	15-44	Female	32	0.06
	45-64	Female	62	1.91
Lumpectomy	15-44	Female	85	0.15
	45-64	Female	53	1.63

Appendix D: Department of Community Health, State of Georgia
 Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Ambulatory Care: Total (AMBA)				
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)				
Age	Member Months			
<1	253,605			
1-9	1,479,789			
10-19	1,159,733			
20-44	374,237			
45-64	41,499			
65-74	38			
75-84	7			
85+	6			
Unknown	0			
Total	3,308,914			
Age	Outpatient Visits		ED Visits	
	Visits	Visits/ 1,000 Member Months	Visits	Visits/ 1,000 Member Months
<1	195690	771.63	24464	96.46
1-9	491895	332.41	75633	51.11
10-19	267969	231.06	43450	37.47
20-44	158124	422.52	46482	124.20
45-64	30273	729.49	3666	88.34
65-74	45	1,184.21	1	26.32
75-84	6	857.14	0	0.00
85+	0	0.00	2	333.33
Unknown	0		0	
Total	1,144,002	345.73	193,698	58.54

Appendix D: Department of Community Health, State of Georgia
 Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Ambulatory Care: Dual Eligibles (AMBB)				
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)				
Age	Member Months			
<1	NR			
1-9	NR			
10-19	NR			
20-44	NR			
45-64	NR			
65-74	NR			
75-84	NR			
85+	NR			
Unknown	NR			
Total	NR			
Age	Outpatient Visits		ED Visits	
	Visits	Visits/ 1,000 Member Months	Visits	Visits/ 1,000 Member Months
<1	NR	NR	NR	NR
1-9	NR	NR	NR	NR
10-19	NR	NR	NR	NR
20-44	NR	NR	NR	NR
45-64	NR	NR	NR	NR
65-74	NR	NR	NR	NR
75-84	NR	NR	NR	NR
85+	NR	NR	NR	NR
Unknown	NR		NR	
Total	NR	NR	NR	NR

Appendix D: Department of Community Health, State of Georgia
 Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Ambulatory Care: Disabled (AMBC)				
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)				
Age	Member Months			
<1	NR			
1-9	NR			
10-19	NR			
20-44	NR			
45-64	NR			
65-74	NR			
75-84	NR			
85+	NR			
Unknown	NR			
Total	NR			
Age	Outpatient Visits		ED Visits	
	Visits	Visits/ 1,000 Member Months	Visits	Visits/ 1,000 Member Months
<1	NR	NR	NR	NR
1-9	NR	NR	NR	NR
10-19	NR	NR	NR	NR
20-44	NR	NR	NR	NR
45-64	NR	NR	NR	NR
65-74	NR	NR	NR	NR
75-84	NR	NR	NR	NR
85+	NR	NR	NR	NR
Unknown	NR		NR	
Total	NR	NR	NR	NR

Appendix D: Department of Community Health, State of Georgia
 Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Ambulatory Care: Other (AMBD)				
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)				
Age	Member Months			
<1	NR			
1-9	NR			
10-19	NR			
20-44	NR			
45-64	NR			
65-74	NR			
75-84	NR			
85+	NR			
Unknown	NR			
Total	NR			
Age	Outpatient Visits		ED Visits	
	Visits	Visits/ 1,000 Member Months	Visits	Visits/ 1,000 Member Months
<1	NR	NR	NR	NR
1-9	NR	NR	NR	NR
10-19	NR	NR	NR	NR
20-44	NR	NR	NR	NR
45-64	NR	NR	NR	NR
65-74	NR	NR	NR	NR
75-84	NR	NR	NR	NR
85+	NR	NR	NR	NR
Unknown	NR		NR	
Total	NR	NR	NR	NR

Appendix D: Department of Community Health, State of Georgia
 Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Inpatient Utilization--General Hospital/Acute Care: Total (IPUA)					
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)					
Age	Member Months				
<1	253,605				
1-9	1,479,789				
10-19	1,159,733				
20-44	374,237				
45-64	41,499				
65-74	38				
75-84	7				
85+	6				
Unknown	0				
Total	3,308,914				
Total Inpatient					
Age	Discharges	Discharges / 1,000 Member Months	Days	Days / 1,000 Members Months	Average Length of Stay
<1	1517	5.98	11179	44.08	7.37
1-9	1201	0.81	3776	2.55	3.14
10-19	2834	2.44	8951	7.72	3.16
20-44	14240	38.05	41048	109.68	2.88
45-64	555	13.37	2531	60.99	4.56
65-74	2	52.63	9	236.84	4.50
75-84	0	0.00	0	0.00	NA
85+	0	0.00	0	0.00	NA
Unknown	0		0		NA
Total	20,349	6.15	67,494	20.40	3.32

Appendix D: Department of Community Health, State of Georgia
 Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Inpatient Utilization--General Hospital/Acute Care: Total (IPUA)					
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)					
Medicine					
Age	Discharges	Discharges / 1,000 Member Months	Days	Days / 1,000 Members Months	Average Length of Stay
<1	1106	4.36	5108	20.14	4.62
1-9	856	0.58	2219	1.50	2.59
10-19	511	0.44	1652	1.42	3.23
20-44	807	2.16	2959	7.91	3.67
45-64	314	7.57	1242	29.93	3.96
65-74	1	26.32	7	184.21	7.00
75-84	0	0.00	0	0.00	NA
85+	0	0.00	0	0.00	NA
Unknown	0		0		NA
Total	3,595	1.09	13,187	3.99	3.67

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Inpatient Utilization--General Hospital/Acute Care: Total (IPUA)					
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)					
Surgery					
Age	Discharges	Discharges / 1,000 Member Months	Days	Days / 1,000 Members Months	Average Length of Stay
<1	411	1.62	6071	23.94	14.77
1-9	345	0.23	1557	1.05	4.51
10-19	375	0.32	1987	1.71	5.30
20-44	567	1.52	2737	7.31	4.83
45-64	231	5.57	1260	30.36	5.45
65-74	1	26.32	2	52.63	2.00
75-84	0	0.00	0	0.00	NA
85+	0	0.00	0	0.00	NA
Unknown	0		0		NA
Total	1,930	0.58	13,614	4.11	7.05
Maternity*					
Age	Discharges	Discharges / 1,000 Member Months	Days	Days / 1,000 Members Months	Average Length of Stay
10-19	1948	1.68	5312	4.58	2.73
20-44	12866	34.38	35352	94.46	2.75
45-64	10	0.24	29	0.70	2.90
Unknown	0		0		NA
Total	14,824	9.41	40,693	25.83	2.75
*The maternity category is calculated using member months for members 10-64 years.					

Appendix D: Department of Community Health, State of Georgia
 Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Inpatient Utilization--General Hospital/Acute Care: Dual Eligibles (IPUB)					
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)					
Age	Member Months				
<1	NR				
1-9	NR				
10-19	NR				
20-44	NR				
45-64	NR				
65-74	NR				
75-84	NR				
85+	NR				
Unknown	NR				
Total	NR				
Total Inpatient					
Age	Discharges	Discharges / 1,000 Member Months	Days	Days / 1,000 Members Months	Average Length of Stay
<1	NR	NR	NR	NR	NR
1-9	NR	NR	NR	NR	NR
10-19	NR	NR	NR	NR	NR
20-44	NR	NR	NR	NR	NR
45-64	NR	NR	NR	NR	NR
65-74	NR	NR	NR	NR	NR
75-84	NR	NR	NR	NR	NR
85+	NR	NR	NR	NR	NR
Unknown	NR		NR		NR
Total	NR	NR	NR	NR	NR

Appendix D: Department of Community Health, State of Georgia
 Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Inpatient Utilization--General Hospital/Acute Care: Dual Eligibles (IPUB)					
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)					
Medicine					
Age	Discharges	Discharges / 1,000 Member Months	Days	Days / 1,000 Members Months	Average Length of Stay
<1	NR	NR	NR	NR	NR
1-9	NR	NR	NR	NR	NR
10-19	NR	NR	NR	NR	NR
20-44	NR	NR	NR	NR	NR
45-64	NR	NR	NR	NR	NR
65-74	NR	NR	NR	NR	NR
75-84	NR	NR	NR	NR	NR
85+	NR	NR	NR	NR	NR
Unknown	NR		NR		NR
Total	NR	NR	NR	NR	NR

Appendix D: Department of Community Health, State of Georgia
 Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Inpatient Utilization--General Hospital/Acute Care: Dual Eligibles (IPUB)					
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)					
Surgery					
Age	Discharges	Discharges / 1,000 Member Months	Days	Days / 1,000 Members Months	Average Length of Stay
<1	NR	NR	NR	NR	NR
1-9	NR	NR	NR	NR	NR
10-19	NR	NR	NR	NR	NR
20-44	NR	NR	NR	NR	NR
45-64	NR	NR	NR	NR	NR
65-74	NR	NR	NR	NR	NR
75-84	NR	NR	NR	NR	NR
85+	NR	NR	NR	NR	NR
Unknown	NR		NR		NR
Total	NR	NR	NR	NR	NR
Maternity*					
Age	Discharges	Discharges / 1,000 Member Months	Days	Days / 1,000 Members Months	Average Length of Stay
10-19	NR	NR	NR	NR	NR
20-44	NR	NR	NR	NR	NR
45-64	NR	NR	NR	NR	NR
Unknown	NR		NR		NR
Total	NR	NR	NR	NR	NR
*The maternity category is calculated using member months for members 10-64 years.					

Appendix D: Department of Community Health, State of Georgia
 Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Inpatient Utilization--General Hospital/Acute Care: Disabled (IPUC)					
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)					
Age	Member Months				
<1	NR				
1-9	NR				
10-19	NR				
20-44	NR				
45-64	NR				
65-74	NR				
75-84	NR				
85+	NR				
Unknown	NR				
Total	NR				
Total Inpatient					
Age	Discharges	Discharges / 1,000 Member Months	Days	Days / 1,000 Members Months	Average Length of Stay
<1	NR	NR	NR	NR	NR
1-9	NR	NR	NR	NR	NR
10-19	NR	NR	NR	NR	NR
20-44	NR	NR	NR	NR	NR
45-64	NR	NR	NR	NR	NR
65-74	NR	NR	NR	NR	NR
75-84	NR	NR	NR	NR	NR
85+	NR	NR	NR	NR	NR
Unknown	NR		NR		NR
Total	NR	NR	NR	NR	NR

Appendix D: Department of Community Health, State of Georgia
 Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Inpatient Utilization--General Hospital/Acute Care: Disabled (IPUC)					
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)					
Medicine					
Age	Discharges	Discharges / 1,000 Member Months	Days	Days / 1,000 Members Months	Average Length of Stay
<1	NR	NR	NR	NR	NR
1-9	NR	NR	NR	NR	NR
10-19	NR	NR	NR	NR	NR
20-44	NR	NR	NR	NR	NR
45-64	NR	NR	NR	NR	NR
65-74	NR	NR	NR	NR	NR
75-84	NR	NR	NR	NR	NR
85+	NR	NR	NR	NR	NR
Unknown	NR		NR		NR
Total	NR	NR	NR	NR	NR

Appendix D: Department of Community Health, State of Georgia
 Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Inpatient Utilization--General Hospital/Acute Care: Disabled (IPUC)					
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)					
Surgery					
Age	Discharges	Discharges / 1,000 Member Months	Days	Days / 1,000 Members Months	Average Length of Stay
<1	NR	NR	NR	NR	NR
1-9	NR	NR	NR	NR	NR
10-19	NR	NR	NR	NR	NR
20-44	NR	NR	NR	NR	NR
45-64	NR	NR	NR	NR	NR
65-74	NR	NR	NR	NR	NR
75-84	NR	NR	NR	NR	NR
85+	NR	NR	NR	NR	NR
Unknown	NR		NR		NR
Total	NR	NR	NR	NR	NR
Maternity*					
Age	Discharges	Discharges / 1,000 Member Months	Days	Days / 1,000 Members Months	Average Length of Stay
10-19	NR	NR	NR	NR	NR
20-44	NR	NR	NR	NR	NR
45-64	NR	NR	NR	NR	NR
Unknown	NR		NR		NR
Total	NR	NR	NR	NR	NR
*The maternity category is calculated using member months for members 10-64 years.					

Appendix D: Department of Community Health, State of Georgia
 Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Inpatient Utilization--General Hospital/Acute Care: Other (IPUD)					
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)					
Age	Member Months				
<1	NR				
1-9	NR				
10-19	NR				
20-44	NR				
45-64	NR				
65-74	NR				
75-84	NR				
85+	NR				
Unknown	NR				
Total	NR				
Total Inpatient					
Age	Discharges	Discharges / 1,000 Member Months	Days	Days / 1,000 Members Months	Average Length of Stay
<1	NR	NR	NR	NR	NR
1-9	NR	NR	NR	NR	NR
10-19	NR	NR	NR	NR	NR
20-44	NR	NR	NR	NR	NR
45-64	NR	NR	NR	NR	NR
65-74	NR	NR	NR	NR	NR
75-84	NR	NR	NR	NR	NR
85+	NR	NR	NR	NR	NR
Unknown	NR		NR		NR
Total	NR	NR	NR	NR	NR

Appendix D: Department of Community Health, State of Georgia
 Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Inpatient Utilization--General Hospital/Acute Care: Other (IPUD)					
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)					
Medicine					
Age	Discharges	Discharges / 1,000 Member Months	Days	Days / 1,000 Members Months	Average Length of Stay
<1	NR	NR	NR	NR	NR
1-9	NR	NR	NR	NR	NR
10-19	NR	NR	NR	NR	NR
20-44	NR	NR	NR	NR	NR
45-64	NR	NR	NR	NR	NR
65-74	NR	NR	NR	NR	NR
75-84	NR	NR	NR	NR	NR
85+	NR	NR	NR	NR	NR
Unknown	NR		NR		NR
Total	NR	NR	NR	NR	NR

Appendix D: Department of Community Health, State of Georgia
 Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Inpatient Utilization--General Hospital/Acute Care: Other (IPUD)					
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)					
Surgery					
Age	Discharges	Discharges / 1,000 Member Months	Days	Days / 1,000 Members Months	Average Length of Stay
<1	NR	NR	NR	NR	NR
1-9	NR	NR	NR	NR	NR
10-19	NR	NR	NR	NR	NR
20-44	NR	NR	NR	NR	NR
45-64	NR	NR	NR	NR	NR
65-74	NR	NR	NR	NR	NR
75-84	NR	NR	NR	NR	NR
85+	NR	NR	NR	NR	NR
Unknown	NR		NR		NR
Total	NR	NR	NR	NR	NR
Maternity*					
Age	Discharges	Discharges / 1,000 Member Months	Days	Days / 1,000 Members Months	Average Length of Stay
10-19	NR	NR	NR	NR	NR
20-44	NR	NR	NR	NR	NR
45-64	NR	NR	NR	NR	NR
Unknown	NR		NR		NR
Total	NR	NR	NR	NR	NR
*The maternity category is calculated using member months for members 10-64 years.					

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Identification of Alcohol and Other Drug Services: Total (IADA)												
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)												
Age	Member Months (Any)			Member Months (Inpatient)			Member Months (Intensive Outpatient/Partial Hospitalization)			Member Months (Outpatient/ED)		
	Male	Female	Total	Male	Female	Total	Male	Female	Total	Male	Female	Total
0-12	1102541	1076323	2,178,864	1102541	1076323	2,178,864	1102541	1076323	2,178,864	1102541	1076323	2,178,864
13-17	307870	306713	614,583	307870	306713	614,583	307870	306713	614,583	307870	306713	614,583
18-24	47205	143203	190,408	47205	143203	190,408	47205	143203	190,408	47205	143203	190,408
25-34	15565	169180	184,745	15565	169180	184,745	15565	169180	184,745	15565	169180	184,745
35-64	24081	116182	140,263	24081	116182	140,263	24081	116182	140,263	24081	116182	140,263
65+	14	37	51	14	37	51	14	37	51	14	37	51
Unknown	0	0	0	0	0	0	0	0	0	0	0	0

Total	1,497,276	1,811,638	3,308,914	1,497,276	1,811,638	3,308,914	1,497,276	1,811,638	3,308,914	1,497,276	1,811,638	3,308,914
Age	Sex	Any Services		Inpatient		Intensive Outpatient/Partial Hospitalization		Outpatient/ED				
		Number	Percent	Number	Percent	Number	Percent	Number	Percent			
0-12	M	44	0.05%	5	0.01%	1	0.00%	39	0.04%			
	F	26	0.03%	5	0.01%	1	0.00%	22	0.02%			
	Total	70	0.04%	10	0.01%	2	0.00%	61	0.03%			
13-17	M	360	1.40%	60	0.23%	18	0.07%	321	1.25%			
	F	209	0.82%	51	0.20%	9	0.04%	170	0.67%			
	Total	569	1.11%	111	0.22%	27	0.05%	491	0.96%			
18-24	M	84	2.14%	16	0.41%	5	0.13%	71	1.80%			
	F	377	3.16%	159	1.33%	9	0.08%	264	2.21%			
	Total	461	2.91%	175	1.10%	14	0.09%	335	2.11%			
25-34	M	92	7.09%	19	1.46%	4	0.31%	81	6.24%			
	F	897	6.36%	292	2.07%	31	0.22%	724	5.14%			
	Total	989	6.42%	311	2.02%	35	0.23%	805	5.23%			
35-64	M	168	8.37%	48	2.39%	2	0.10%	147	7.33%			
	F	593	6.12%	173	1.79%	25	0.26%	502	5.18%			
	Total	761	6.51%	221	1.89%	27	0.23%	649	5.55%			
65+	M	0	0.00%	0	0.00%	0	0.00%	0	0.00%			
	F	0	0.00%	0	0.00%	0	0.00%	0	0.00%			
	Total	0	0.00%	0	0.00%	0	0.00%	0	0.00%			
Unknown	M	0	NA	0	NA	0	NA	0	NA			
	F	0	NA	0	NA	0	NA	0	NA			
	Total	0	NA	0	NA	0	NA	0	NA			
Total	M	748	0.60%	148	0.12%	30	0.02%	659	0.53%			
	F	2,102	1.39%	680	0.45%	75	0.05%	1,682	1.11%			
	Total	2,850	1.03%	828	0.30%	105	0.04%	2,341	0.85%			

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Identification of Alcohol and Other Drug Services: Dual Eligibles (IADB)												
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)												
Age	Member Months (Any)			Member Months (Inpatient)			Member Months (Intensive Outpatient/Partial Hospitalization)			Member Months (Outpatient/ED)		
	Male	Female	Total	Male	Female	Total	Male	Female	Total	Male	Female	Total
0-12	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
13-17	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
18-24	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
25-34	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
35-64	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
65+	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
Unknown	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
Age	Sex	Any Services		Inpatient		Intensive Outpatient/Partial Hospitalization		Outpatient/ED				
		Number	Percent	Number	Percent	Number	Percent	Number	Percent			
0-12	M	NR	NR	NR	NR	NR	NR	NR	NR			
	F	NR	NR	NR	NR	NR	NR	NR	NR			
	Total	NR	NR	NR	NR	NR	NR	NR	NR			
13-17	M	NR	NR	NR	NR	NR	NR	NR	NR			
	F	NR	NR	NR	NR	NR	NR	NR	NR			
	Total	NR	NR	NR	NR	NR	NR	NR	NR			
18-24	M	NR	NR	NR	NR	NR	NR	NR	NR			
	F	NR	NR	NR	NR	NR	NR	NR	NR			
	Total	NR	NR	NR	NR	NR	NR	NR	NR			
25-34	M	NR	NR	NR	NR	NR	NR	NR	NR			
	F	NR	NR	NR	NR	NR	NR	NR	NR			
	Total	NR	NR	NR	NR	NR	NR	NR	NR			
35-64	M	NR	NR	NR	NR	NR	NR	NR	NR			
	F	NR	NR	NR	NR	NR	NR	NR	NR			
	Total	NR	NR	NR	NR	NR	NR	NR	NR			
65+	M	NR	NR	NR	NR	NR	NR	NR	NR			
	F	NR	NR	NR	NR	NR	NR	NR	NR			
	Total	NR	NR	NR	NR	NR	NR	NR	NR			
Unknown	M	NR	NR	NR	NR	NR	NR	NR	NR			
	F	NR	NR	NR	NR	NR	NR	NR	NR			
	Total	NR	NR	NR	NR	NR	NR	NR	NR			
Total	M	NR	NR	NR	NR	NR	NR	NR	NR			
	F	NR	NR	NR	NR	NR	NR	NR	NR			
	Total	NR	NR	NR	NR	NR	NR	NR	NR			

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Identification of Alcohol and Other Drug Services: Disabled (IADC)												
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)												
Age	Member Months (Any)			Member Months (Inpatient)			Member Months (Intensive Outpatient/Partial Hospitalization)			Member Months (Outpatient/ED)		
	Male	Female	Total	Male	Female	Total	Male	Female	Total	Male	Female	Total
0-12	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
13-17	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
18-24	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
25-34	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
35-64	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
65+	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
Unknown	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
Age	Sex	Any Services		Inpatient		Intensive Outpatient/Partial Hospitalization		Outpatient/ED				
		Number	Percent	Number	Percent	Number	Percent	Number	Percent			
0-12	M	NR	NR	NR	NR	NR	NR	NR	NR			
	F	NR	NR	NR	NR	NR	NR	NR	NR			
	Total	NR	NR	NR	NR	NR	NR	NR	NR			
13-17	M	NR	NR	NR	NR	NR	NR	NR	NR			
	F	NR	NR	NR	NR	NR	NR	NR	NR			
	Total	NR	NR	NR	NR	NR	NR	NR	NR			
18-24	M	NR	NR	NR	NR	NR	NR	NR	NR			
	F	NR	NR	NR	NR	NR	NR	NR	NR			
	Total	NR	NR	NR	NR	NR	NR	NR	NR			
25-34	M	NR	NR	NR	NR	NR	NR	NR	NR			
	F	NR	NR	NR	NR	NR	NR	NR	NR			
	Total	NR	NR	NR	NR	NR	NR	NR	NR			
35-64	M	NR	NR	NR	NR	NR	NR	NR	NR			
	F	NR	NR	NR	NR	NR	NR	NR	NR			
	Total	NR	NR	NR	NR	NR	NR	NR	NR			
65+	M	NR	NR	NR	NR	NR	NR	NR	NR			
	F	NR	NR	NR	NR	NR	NR	NR	NR			
	Total	NR	NR	NR	NR	NR	NR	NR	NR			
Unknown	M	NR	NR	NR	NR	NR	NR	NR	NR			
	F	NR	NR	NR	NR	NR	NR	NR	NR			
	Total	NR	NR	NR	NR	NR	NR	NR	NR			
Total	M	NR	NR	NR	NR	NR	NR	NR	NR			
	F	NR	NR	NR	NR	NR	NR	NR	NR			
	Total	NR	NR	NR	NR	NR	NR	NR	NR			

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Identification of Alcohol and Other Drug Services: Other (IADD)												
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)												
Age	Member Months (Any)			Member Months (Inpatient)			Member Months (Intensive Outpatient/Partial Hospitalization)			Member Months (Outpatient/ED)		
	Male	Female	Total	Male	Female	Total	Male	Female	Total	Male	Female	Total
0-12	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
13-17	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
18-24	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
25-34	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
35-64	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
65+	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
Unknown	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
Age	Sex	Any Services		Inpatient		Intensive Outpatient/Partial Hospitalization		Outpatient/ED				
		Number	Percent	Number	Percent	Number	Percent	Number	Percent			
0-12	M	NR	NR	NR	NR	NR	NR	NR	NR			
	F	NR	NR	NR	NR	NR	NR	NR	NR			
	Total	NR	NR	NR	NR	NR	NR	NR	NR			
13-17	M	NR	NR	NR	NR	NR	NR	NR	NR			
	F	NR	NR	NR	NR	NR	NR	NR	NR			
	Total	NR	NR	NR	NR	NR	NR	NR	NR			
18-24	M	NR	NR	NR	NR	NR	NR	NR	NR			
	F	NR	NR	NR	NR	NR	NR	NR	NR			
	Total	NR	NR	NR	NR	NR	NR	NR	NR			
25-34	M	NR	NR	NR	NR	NR	NR	NR	NR			
	F	NR	NR	NR	NR	NR	NR	NR	NR			
	Total	NR	NR	NR	NR	NR	NR	NR	NR			
35-64	M	NR	NR	NR	NR	NR	NR	NR	NR			
	F	NR	NR	NR	NR	NR	NR	NR	NR			
	Total	NR	NR	NR	NR	NR	NR	NR	NR			
65+	M	NR	NR	NR	NR	NR	NR	NR	NR			
	F	NR	NR	NR	NR	NR	NR	NR	NR			
	Total	NR	NR	NR	NR	NR	NR	NR	NR			
Unknown	M	NR	NR	NR	NR	NR	NR	NR	NR			
	F	NR	NR	NR	NR	NR	NR	NR	NR			
	Total	NR	NR	NR	NR	NR	NR	NR	NR			
Total	M	NR	NR	NR	NR	NR	NR	NR	NR			
	F	NR	NR	NR	NR	NR	NR	NR	NR			
	Total	NR	NR	NR	NR	NR	NR	NR	NR			

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Mental Health Utilization: Total (MPTA)												
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)												
Age	Member Months (Any)			Member Months (Inpatient)			Member Months (Intensive Outpatient/Partial Hospitalization)			Member Months (Outpatient/ED)		
	Male	Female	Total	Male	Female	Total	Male	Female	Total	Male	Female	Total
0-12	1102541	1076323	2,178,864	1102541	1076323	2,178,864	1102541	1076323	2,178,864	1102541	1076323	2,178,864
13-17	307870	306713	614,583	307870	306713	614,583	307870	306713	614,583	307870	306713	614,583
18-64	86851	428565	515,416	86851	428565	515,416	86851	428565	515,416	86851	428565	515,416
65+	14	37	51	14	37	51	14	37	51	14	37	51
Unknown	0	0	0	0	0	0	0	0	0	0	0	0
Total	1,497,276	1,811,638	3,308,914	1,497,276	1,811,638	3,308,914	1,497,276	1,811,638	3,308,914	1,497,276	1,811,638	3,308,914
Age	Sex	Any Services		Inpatient		Intensive Outpatient/Partial Hospitalization		Outpatient/ED				
		Number	Percent	Number	Percent	Number	Percent	Number	Percent			
0-12	M	7826	8.52%	153	0.17%	60	0.07%	7802	8.49%			
	F	4844	5.40%	91	0.10%	34	0.04%	4831	5.39%			
	Total	12,670	6.98%	244	0.13%	94	0.05%	12,633	6.96%			
13-17	M	3466	13.51%	231	0.90%	73	0.28%	3424	13.35%			
	F	3274	12.81%	384	1.50%	111	0.43%	3211	12.56%			
	Total	6,740	13.16%	615	1.20%	184	0.36%	6,635	12.96%			
18-64	M	572	7.90%	69	0.95%	12	0.17%	552	7.63%			
	F	4145	11.61%	360	1.01%	66	0.18%	4036	11.30%			
	Total	4,717	10.98%	429	1.00%	78	0.18%	4,588	10.68%			
65+	M	0	0.00%	0	0.00%	0	0.00%	0	0.00%			
	F	0	0.00%	0	0.00%	0	0.00%	0	0.00%			
	Total	0	0.00%	0	0.00%	0	0.00%	0	0.00%			
Unknown	M	0	NA	0	NA	0	NA	0	NA			
	F	0	NA	0	NA	0	NA	0	NA			
	Total	0	NA	0	NA	0	NA	0	NA			
Total	M	11,864	9.51%	453	0.36%	145	0.12%	11,778	9.44%			
	F	12,263	8.12%	835	0.55%	211	0.14%	12,078	8.00%			
	Total	24,127	8.75%	1,288	0.47%	356	0.13%	23,856	8.65%			

Appendix D: Department of Community Health, State of Georgia
 Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Mental Health Utilization: Dual Eligibles (MPTB)												
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)												
Age	Member Months (Any)			Member Months (Inpatient)			Member Months (Intensive Outpatient/Partial Hospitalization)			Member Months (Outpatient/ED)		
	Male	Female	Total	Male	Female	Total	Male	Female	Total	Male	Female	Total
0-12	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
13-17	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
18-64	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
65+	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
Unknown	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR

Age	Sex	Any Services		Inpatient		Intensive Outpatient/Partial Hospitalization		Outpatient/ED	
		Number	Percent	Number	Percent	Number	Percent	Number	Percent
0-12	M	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR
13-17	M	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR
18-64	M	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR
65+	M	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR
Unknown	M	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR
Total	M	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR

Appendix D: Department of Community Health, State of Georgia
 Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Mental Health Utilization: Disabled (MPTC)												
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)												
Age	Member Months (Any)			Member Months (Inpatient)			Member Months (Intensive Outpatient/Partial Hospitalization)			Member Months (Outpatient/ED)		
	Male	Female	Total	Male	Female	Total	Male	Female	Total	Male	Female	Total
0-12	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
13-17	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
18-64	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
65+	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
Unknown	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
Age	Sex	Any Services		Inpatient		Intensive Outpatient/Partial Hospitalization		Outpatient/ED				
		Number	Percent	Number	Percent	Number	Percent	Number	Percent			
0-12	M	NR	NR	NR	NR	NR	NR	NR	NR			
	F	NR	NR	NR	NR	NR	NR	NR	NR			
	Total	NR	NR	NR	NR	NR	NR	NR	NR			
13-17	M	NR	NR	NR	NR	NR	NR	NR	NR			
	F	NR	NR	NR	NR	NR	NR	NR	NR			
	Total	NR	NR	NR	NR	NR	NR	NR	NR			
18-64	M	NR	NR	NR	NR	NR	NR	NR	NR			
	F	NR	NR	NR	NR	NR	NR	NR	NR			
	Total	NR	NR	NR	NR	NR	NR	NR	NR			
65+	M	NR	NR	NR	NR	NR	NR	NR	NR			
	F	NR	NR	NR	NR	NR	NR	NR	NR			
	Total	NR	NR	NR	NR	NR	NR	NR	NR			
Unknown	M	NR	NR	NR	NR	NR	NR	NR	NR			
	F	NR	NR	NR	NR	NR	NR	NR	NR			
	Total	NR	NR	NR	NR	NR	NR	NR	NR			
Total	M	NR	NR	NR	NR	NR	NR	NR	NR			
	F	NR	NR	NR	NR	NR	NR	NR	NR			
	Total	NR	NR	NR	NR	NR	NR	NR	NR			

Appendix D: Department of Community Health, State of Georgia
 Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Mental Health Utilization: Other (MPTD)												
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)												
Age	Member Months (Any)			Member Months (Inpatient)			Member Months (Intensive Outpatient/Partial Hospitalization)			Member Months (Outpatient/ED)		
	Male	Female	Total	Male	Female	Total	Male	Female	Total	Male	Female	Total
0-12	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
13-17	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
18-64	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
65+	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
Unknown	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
Age	Sex	Any Services		Inpatient		Intensive Outpatient/Partial Hospitalization		Outpatient/ED				
		Number	Percent	Number	Percent	Number	Percent	Number	Percent			
0-12	M	NR	NR	NR	NR	NR	NR	NR	NR			
	F	NR	NR	NR	NR	NR	NR	NR	NR			
	Total	NR	NR	NR	NR	NR	NR	NR	NR			
13-17	M	NR	NR	NR	NR	NR	NR	NR	NR			
	F	NR	NR	NR	NR	NR	NR	NR	NR			
	Total	NR	NR	NR	NR	NR	NR	NR	NR			
18-64	M	NR	NR	NR	NR	NR	NR	NR	NR			
	F	NR	NR	NR	NR	NR	NR	NR	NR			
	Total	NR	NR	NR	NR	NR	NR	NR	NR			
65+	M	NR	NR	NR	NR	NR	NR	NR	NR			
	F	NR	NR	NR	NR	NR	NR	NR	NR			
	Total	NR	NR	NR	NR	NR	NR	NR	NR			
Unknown	M	NR	NR	NR	NR	NR	NR	NR	NR			
	F	NR	NR	NR	NR	NR	NR	NR	NR			
	Total	NR	NR	NR	NR	NR	NR	NR	NR			
Total	M	NR	NR	NR	NR	NR	NR	NR	NR			
	F	NR	NR	NR	NR	NR	NR	NR	NR			
	Total	NR	NR	NR	NR	NR	NR	NR	NR			

Antibiotic Utilization: Total (ABXA)
 AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)

Pharmacy Benefit Member Months			
Age	Male	Female	Total
0-9	877872	855522	1,733,394
10-17	532539	527514	1,060,053
18-34	62770	312383	375,153
35-49	19888	99850	119,738
50-64	4193	16332	20,525
65-74	12	26	38
75-84	2	5	7
85+	0	6	6
Unknown	0	0	0
Total	1,497,276	1,811,638	3,308,914

Antibiotic Utilization								
Age	Sex	Total Antibiotic Scripts	Average Scripts PMPY for Antibiotics	Total Days Supplied for All Antibiotic Scripts	Average Days Supplied per Antibiotic Scrip	Total Number of Scripts for Antibiotics of Concern	Average Scripts PMPY for Antibiotics of Concern	Percentage of Antibiotics of Concern of all Antibiotic Scripts
0-9	M	91866	1.26	876800	9.54	40202	0.55	43.76%
	F	89166	1.25	860700	9.65	37024	0.52	41.52%
	Total	181,032	1.25	1,737,500	9.60	77,226	0.53	42.66%
10-17	M	26644	0.60	286080	10.74	11381	0.26	42.72%
	F	34987	0.80	351275	10.04	13959	0.32	39.90%
	Total	61,631	0.70	637,355	10.34	25,340	0.29	41.12%
18-34	M	3699	0.71	37348	10.10	1434	0.27	38.77%
	F	46635	1.79	368522	7.90	15603	0.60	33.46%
	Total	50,334	1.61	405,870	8.06	17,037	0.54	33.85%
35-49	M	1842	1.11	16818	9.13	802	0.48	43.54%
	F	15755	1.89	135621	8.61	6479	0.78	41.12%
	Total	17,597	1.76	152,439	8.66	7,281	0.73	41.38%
50-64	M	350	1.00	3123	8.92	163	0.47	46.57%
	F	2501	1.84	21703	8.68	1268	0.93	50.70%
	Total	2,851	1.67	24,826	8.71	1,431	0.84	50.19%
65-74	M	2	2.00	20	10.00	1	1.00	50.00%
	F	0	0.00	0	NA	0	0.00	NA
	Total	2	0.63	20	10.00	1	0.32	50.00%
75-84	M	2	12.00	20	10.00	2	12.00	100.00%
	F	0	0.00	0	NA	0	0.00	NA
	Total	2	3.43	20	10.00	2	3.43	100.00%
85+	M	0	NA	0	NA	0	NA	NA
	F	2	4.00	14	7.00	0	0.00	0.00%
	Total	2	4.00	14	7.00	0	0.00	0.00%
Unknown	M	0	NA	0	NA	0	NA	NA
	F	0	NA	0	NA	0	NA	NA
	Total	0	NA	0	NA	0	NA	NA
Total	M	124,405	1.00	1,220,209	9.81	53,985	0.43	43.39%
	F	189,046	1.25	1,737,835	9.19	74,333	0.49	39.32%
	Total	313,451	1.14	2,958,044	9.44	128,318	0.47	40.94%

Antibiotic Utilization: Total (ABXA)															
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)															
Antibiotics of Concern Utilization															
Age	Sex	Total Quinolone Scrips	Average Scrips PMPY for Quinolones	Total Cephalosporin 2nd-4th Generation Scrips	Average Scrips PMPY for Cephalosporins 2nd-4th Generation	Total Azithromycin and Clarithromycin Scrips	Average Scrips PMPY for Azithromycins and Clarithromycins	Total Amoxicillin/Clavulanate Scrips	Average Scrips PMPY for Amoxicillin/Clavulanates	Total Ketolides Scrips	Average Scrips PMPY for Ketolides	Total Clindamycin Scrips	Average Scrips PMPY for Clindamycins	Total Misc. Antibiotics of Concern Scrips	Average Scrips PMPY for Misc. Antibiotics of Concern
0-9	M	40	0.00	10339	0.14	14511	0.20	14044	0.19	0	0.00	1265	0.02	3	0.00
	F	68	0.00	9985	0.14	12920	0.18	12880	0.18	0	0.00	1166	0.02	5	0.00
	Total	108	0.00	20,324	0.14	27,431	0.19	26,924	0.19	0	0.00	2,431	0.02	8	0.00
10-17	M	205	0.00	1741	0.04	5370	0.12	3215	0.07	0	0.00	839	0.02	11	0.00
	F	578	0.01	2153	0.05	6692	0.15	3568	0.08	0	0.00	964	0.02	4	0.00
	Total	783	0.01	3,894	0.04	12,062	0.14	6,783	0.08	0	0.00	1,803	0.02	15	0.00
18-34	M	186	0.04	110	0.02	689	0.13	285	0.05	0	0.00	164	0.03	0	0.00
	F	3522	0.14	856	0.03	6911	0.27	2359	0.09	0	0.00	1948	0.07	7	0.00
	Total	3,708	0.12	966	0.03	7,600	0.24	2,644	0.08	0	0.00	2,112	0.07	7	0.00
35-49	M	222	0.13	48	0.03	299	0.18	143	0.09	0	0.00	88	0.05	2	0.00
	F	1987	0.24	338	0.04	2436	0.29	970	0.12	0	0.00	736	0.09	12	0.00
	Total	2,209	0.22	386	0.04	2,735	0.27	1,113	0.11	0	0.00	824	0.08	14	0.00
50-64	M	48	0.14	9	0.03	60	0.17	32	0.09	0	0.00	13	0.04	1	0.00
	F	453	0.33	81	0.06	442	0.32	204	0.15	0	0.00	87	0.06	1	0.00
	Total	501	0.29	90	0.05	502	0.29	236	0.14	0	0.00	100	0.06	2	0.00
65-74	M	1	1.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
	F	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
	Total	1	0.32	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
75-84	M	1	6.00	0	0.00	1	6.00	0	0.00	0	0.00	0	0.00	0	0.00
	F	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
	Total	1	1.71	0	0.00	1	1.71	0	0.00	0	0.00	0	0.00	0	0.00
85+	M	0	NA	0	NA	0	NA	0	NA	0	NA	0	NA	0	NA
	F	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
	Total	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
Unknown	M	0	NA	0	NA	0	NA	0	NA	0	NA	0	NA	0	NA
	F	0	NA	0	NA	0	NA	0	NA	0	NA	0	NA	0	NA
	Total	0	NA	0	NA	0	NA	0	NA	0	NA	0	NA	0	NA
Total	M	703	0.01	12,247	0.10	20,930	0.17	17,719	0.14	0	0.00	2,369	0.02	17	0.00
	F	6,608	0.04	13,413	0.09	29,401	0.19	19,981	0.13	0	0.00	4,901	0.03	29	0.00
	Total	7,311	0.03	25,660	0.09	50,331	0.18	37,700	0.14	0	0.00	7,270	0.03	46	0.00

Antibiotic Utilization: Total (ABXA)																	
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)																	
All Other Antibiotics Utilization																	
Age	Sex	Total Absorbable Sulfonamide Scrrips	Average Scrrips PMPY for Absorbable Sulfonamides	Total Aminoglycoside Scrrips	Average Scrrips PMPY for Aminoglycosides	Total 1st Generation Cephalosporin Scrrips	Average Scrrips PMPY for 1st Generation Cephalosporins	Total Lincosamide Scrrips	Average Scrrips PMPY for Lincosamides	Total Macrolides (not azith. or clarith.) Scrrips	Average Scrrips PMPY for Macrolides (not azith. or clarith.)	Total Penicillin Scrrips	Average Scrrips PMPY for Penicillins	Total Tetracycline Scrrips	Average Scrrips PMPY for Tetracyclines	Total Misc. Antibiotic Scrrips	Average Scrrips PMPY for Misc. Antibiotics
0-9	M	3516	0.05	4	0.00	5608	0.08	0	0.00	120	0.00	42209	0.58	18	0.00	189	0.00
	F	5511	0.08	0	0.00	5889	0.08	0	0.00	85	0.00	40237	0.56	13	0.00	407	0.01
	Total	9,027	0.06	4	0.00	11,497	0.08	0	0.00	205	0.00	82,446	0.57	31	0.00	596	0.00
10-17	M	1734	0.04	9	0.00	2604	0.06	0	0.00	89	0.00	8263	0.19	2339	0.05	225	0.01
	F	3287	0.07	0	0.00	2997	0.07	0	0.00	97	0.00	10250	0.23	2643	0.06	1754	0.04
	Total	5,021	0.06	9	0.00	5,601	0.06	0	0.00	186	0.00	18,513	0.21	4,982	0.06	1,979	0.02
18-34	M	364	0.07	0	0.00	318	0.06	0	0.00	8	0.00	1042	0.20	436	0.08	97	0.02
	F	3878	0.15	0	0.00	3356	0.13	0	0.00	209	0.01	8879	0.34	2470	0.09	12240	0.47
	Total	4,242	0.14	0	0.00	3,674	0.12	0	0.00	217	0.01	9,921	0.32	2,906	0.09	12,337	0.39
35-49	M	209	0.13	0	0.00	178	0.11	0	0.00	3	0.00	469	0.28	129	0.08	52	0.03
	F	1666	0.20	0	0.00	1046	0.13	0	0.00	48	0.01	2835	0.34	1060	0.13	2621	0.31
	Total	1,875	0.19	0	0.00	1,224	0.12	0	0.00	51	0.01	3,304	0.33	1,189	0.12	2,673	0.27
50-64	M	33	0.09	0	0.00	21	0.06	0	0.00	1	0.00	102	0.29	22	0.06	8	0.02
	F	236	0.17	0	0.00	204	0.15	0	0.00	8	0.01	404	0.30	159	0.12	222	0.16
	Total	269	0.16	0	0.00	225	0.13	0	0.00	9	0.01	506	0.30	181	0.11	230	0.13
65-74	M	1	1.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
	F	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
	Total	1	0.32	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
75-84	M	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
	F	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
	Total	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
85+	M	0	NA	0	NA	0	NA	0	NA	0	NA	0	NA	0	NA	0	NA
	F	1	2.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	1	2.00
	Total	1	2.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	1	2.00
Unknown	M	0	NA	0	NA	0	NA	0	NA	0	NA	0	NA	0	NA	0	NA
	F	0	NA	0	NA	0	NA	0	NA	0	NA	0	NA	0	NA	0	NA
	Total	0	NA	0	NA	0	NA	0	NA	0	NA	0	NA	0	NA	0	NA
Total	M	5,857	0.05	13	0.00	8,729	0.07	0	0.00	221	0.00	52,085	0.42	2,944	0.02	571	0.00
	F	14,579	0.10	0	0.00	13,492	0.09	0	0.00	447	0.00	62,605	0.41	6,345	0.04	17,245	0.11
	Total	20,436	0.07	13	0.00	22,221	0.08	0	0.00	668	0.00	114,690	0.42	9,289	0.03	17,816	0.06

Antibiotic Utilization: Dual Eligibles (ABXB)								
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)								
Member Months								
Age	Member Months							
	Male	Female	Total					
0-9	NR	NR	NR					
10-17	NR	NR	NR					
18-34	NR	NR	NR					
35-49	NR	NR	NR					
50-64	NR	NR	NR					
65-74	NR	NR	NR					
75-84	NR	NR	NR					
85+	NR	NR	NR					
Unknown	NR	NR	NR					
Total	NR	NR	NR					
Antibiotic Utilization								
Age	Sex	Total Antibiotic Scripts	Average Scripts PMPY for Antibiotics	Total Days Supplied for All Antibiotic Scripts	Average Days Supplied per Antibiotic Scrip	Total Number of Scripts for Antibiotics of Concern	Average Scripts PMPY for Antibiotics of Concern	Percentage of Antibiotics of Concern of all Antibiotic Scripts
0-9	M	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR
10-17	M	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR
18-34	M	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR
35-49	M	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR
50-64	M	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR
65-74	M	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR
75-84	M	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR
85+	M	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR
Unknown	M	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR
Total	M	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Antibiotic Utilization: Dual Eligibles (ABXB)															
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)															
Antibiotics of Concern Utilization															
Age	Sex	Total Quinolone Scrips	Average Scrips PMPY for Quinolones	Total Cephalosporin 2nd-4th Generation Scrips	Average Scrips PMPY for Cephalosporins 2nd-4th Generation	Total Azithromycin and Clarithromycin Scrips	Average Scrips PMPY for Azithromycins and Clarithromycins	Total Amoxicillin/Clavulanate Scrips	Average Scrips PMPY for Amoxicillin/Clavulanates	Total Ketolides Scrips	Average Scrips PMPY for Ketolides	Total Clindamycin Scrips	Average Scrips PMPY for Clindamycins	Total Misc. Antibiotics of Concern Scrips	Average Scrips PMPY for Misc. Antibiotics of Concern
0-9	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
10-17	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
18-34	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
35-49	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
50-64	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
65-74	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
75-84	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
85+	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
Unknown	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
Total	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR

Antibiotic Utilization: Dual Eligibles (ABXB)																	
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)																	
All Other Antibiotics Utilization																	
Age	Sex	Total Absorbable Sulfonamide Scrips	Average Scrips PMPY for Absorbable Sulfonamides	Total Aminoglycoside Scrips	Average Scrips PMPY for Aminoglycosides	Total 1st Generation Cephalosporin Scrips	Average Scrips PMPY for 1st Generation Cephalosporins	Total Lincosamide Scrips	Average Scrips PMPY for Lincosamides	Total Macrolides (not azith. or clarith.) Scrips	Average Scrips PMPY for Macrolides (not azith. or clarith.)	Total Penicillin Scrips	Average Scrips PMPY for Penicillins	Total Tetracycline Scrips	Average Scrips PMPY for Tetracyclines	Total Misc. Antibiotic Scrips	Average Scrips PMPY for Misc. Antibiotics
0-9	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
10-17	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
18-34	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
35-49	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
50-64	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
65-74	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
75-84	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
85+	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
Unknown	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
Total	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR

Antibiotic Utilization: Disabled (ABXC)								
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)								
Member Months								
Age	Member Months							
	Male	Female	Total					
0-9	NR	NR	NR					
10-17	NR	NR	NR					
18-34	NR	NR	NR					
35-49	NR	NR	NR					
50-64	NR	NR	NR					
65-74	NR	NR	NR					
75-84	NR	NR	NR					
85+	NR	NR	NR					
Unknown	NR	NR	NR					
Total	NR	NR	NR					
Antibiotic Utilization								
Age	Sex	Total Antibiotic Scripts	Average Scripts PMPY for Antibiotics	Total Days Supplied for All Antibiotic Scripts	Average Days Supplied per Antibiotic Scrip	Total Number of Scripts for Antibiotics of Concern	Average Scripts PMPY for Antibiotics of Concern	Percentage of Antibiotics of Concern of all Antibiotic Scripts
0-9	M	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR
10-17	M	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR
18-34	M	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR
35-49	M	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR
50-64	M	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR
65-74	M	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR
75-84	M	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR
85+	M	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR
Unknown	M	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR
Total	M	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR

Antibiotic Utilization: Disabled (ABXC)
 AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)

Antibiotics of Concern Utilization															
Age	Sex	Total Quinolone Scripts	Average Scripts PMPY for Quinolones	Total Cephalosporin 2nd-4th Generation Scripts	Average Scripts PMPY for Cephalosporins 2nd-4th Generation	Total Azithromycin and Clarithromycin Scripts	Average Scripts PMPY for Azithromycins and Clarithromycins	Total Amoxicillin/Clavulanate Scripts	Average Scripts PMPY for Amoxicillin/Clavulanates	Total Ketolides Scripts	Average Scripts PMPY for Ketolides	Total Clindamycin Scripts	Average Scripts PMPY for Clindamycins	Total Misc. Antibiotics of Concern Scripts	Average Scripts PMPY for Misc. Antibiotics of Concern
0-9	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
10-17	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
18-34	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
35-49	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
50-64	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
65-74	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
75-84	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
85+	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
Unknown	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
Total	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR

Antibiotic Utilization: Disabled (ABXC)																	
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)																	
All Other Antibiotics Utilization																	
Age	Sex	Total Absorbable Sulfonamide Scrips	Average Scrips PMPY for Absorbable Sulfonamides	Total Aminoglycoside Scrips	Average Scrips PMPY for Aminoglycosides	Total 1st Generation Cephalosporin Scrips	Average Scrips PMPY for 1st Generation Cephalosporins	Total Lincosamide Scrips	Average Scrips PMPY for Lincosamides	Total Macrolides (not azith. or clarith.) Scrips	Average Scrips PMPY for Macrolides (not azith. or clarith.)	Total Penicillin Scrips	Average Scrips PMPY for Penicillins	Total Tetracycline Scrips	Average Scrips PMPY for Tetracyclines	Total Misc. Antibiotic Scrips	Average Scrips PMPY for Misc. Antibiotics
0-9	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
10-17	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
18-34	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
35-49	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
50-64	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
65-74	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
75-84	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
85+	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
Unknown	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
Total	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR

Antibiotic Utilization: Other (ABXD)
 AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)

Member Months				Antibiotic Utilization					
Age	Member Months			Total Days Supplied for All Antibiotic Scripts	Average Days Supplied per Antibiotic Script	Total Number of Scripts for Antibiotics of Concern	Average Scripts PMPY for Antibiotics of Concern	Percentage of Antibiotics of Concern of all Antibiotic Scripts	
	Male	Female	Total						
0-9	NR	NR	NR	NR	NR	NR	NR	NR	
10-17	NR	NR	NR	NR	NR	NR	NR	NR	
18-34	NR	NR	NR	NR	NR	NR	NR	NR	
35-49	NR	NR	NR	NR	NR	NR	NR	NR	
50-64	NR	NR	NR	NR	NR	NR	NR	NR	
65-74	NR	NR	NR	NR	NR	NR	NR	NR	
75-84	NR	NR	NR	NR	NR	NR	NR	NR	
85+	NR	NR	NR	NR	NR	NR	NR	NR	
Unknown	NR	NR	NR	NR	NR	NR	NR	NR	
Total	NR	NR	NR	NR	NR	NR	NR	NR	

Age	Sex	Total Antibiotic Scripts	Average Scripts PMPY for Antibiotics	Total Days Supplied for All Antibiotic Scripts	Average Days Supplied per Antibiotic Script	Total Number of Scripts for Antibiotics of Concern	Average Scripts PMPY for Antibiotics of Concern	Percentage of Antibiotics of Concern of all Antibiotic Scripts
	F	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR
10-17	M	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR
18-34	M	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR
35-49	M	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR
50-64	M	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR
65-74	M	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR
75-84	M	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR
85+	M	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR
Unknown	M	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR
Total	M	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR

Antibiotic Utilization: Other (ABXD)															
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)															
Antibiotics of Concern Utilization															
Age	Sex	Total Quinolone Scripts	Average Scripts PMPY for Quinolones	Total Cephalosporin 2nd-4th Generation Scripts	Average Scripts PMPY for Cephalosporins 2nd-4th Generation	Total Azithromycin and Clarithromycin Scripts	Average Scripts PMPY for Azithromycins and Clarithromycins	Total Amoxicillin/Clavulanate Scripts	Average Scripts PMPY for Amoxicillin/Clavulanates	Total Ketolides Scripts	Average Scripts PMPY for Ketolides	Total Clindamycin Scripts	Average Scripts PMPY for Clindamycins	Total Misc. Antibiotics of Concern Scripts	Average Scripts PMPY for Misc. Antibiotics of Concern
0-9	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
10-17	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
18-34	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
35-49	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
50-64	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
65-74	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
75-84	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
85+	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
Unknown	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
Total	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR

Antibiotic Utilization: Other (ABXD)																	
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)																	
All Other Antibiotics Utilization																	
Age	Sex	Total Absorbable Sulfonamide Scripts	Average Scripts PMPY for Absorbable Sulfonamides	Total Aminoglycoside Scripts	Average Scripts PMPY for Aminoglycosides	Total 1st Generation Cephalosporin Scripts	Average Scripts PMPY for 1st Generation Cephalosporins	Total Lincosamide Scripts	Average Scripts PMPY for Lincosamides	Total Macrolides (not azith. or clarith.) Scripts	Average Scripts PMPY for Macrolides (not azith. or clarith.)	Total Penicillin Scripts	Average Scripts PMPY for Penicillins	Total Tetracycline Scripts	Average Scripts PMPY for Tetracyclines	Total Misc. Antibiotic Scripts	Average Scripts PMPY for Misc. Antibiotics
0-9	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
10-17	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
18-34	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
35-49	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
50-64	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
65-74	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
75-84	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
85+	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
Unknown	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
Total	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR

Appendix D: Department of Community Health, State of Georgia
 Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Board Certification (BCR)			
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)			
Type of Physician	Number of Physicians in Each	Board Certification	
		Number	Percent
Family Medicine	1327	1014	76.41%
Internal Medicine	2206	1747	79.19%
OB/GYN physicians	852	714	83.80%
Pediatricians	1386	1207	87.09%
Geriatricians	25	22	88.00%
Other physician specialists	5071	4405	86.87%

Appendix D: Department of Community Health, State of Georgia
 Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Total Membership (TLM)	
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)	
Product/Product Line	Total Number of Members*
HMO (Total)	282,655
Medicaid	282575
Commercial	0
Medicare (cost or risk)	80
Other	0
PPO (Total)	0
Medicaid	0
Commercial	0
Medicare (cost or risk)	0
Other	0
POS (Total)	0
Medicaid	0
Commercial	0
Medicare (cost or risk)	0
Other	0
FFS (Total)	0
Medicaid	0
Commercial	0
Medicare (cost or risk)	0
Other	0
Total	282,655
* Total number of members in each category as of December 31 of the measurement year.	

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Enrollment by Product Line: Total (ENPA)			
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)			
Age	Male Member Months	Female Member Months	Total Member Months
<1	129374	124231	253,605
1-4	341260	333335	674,595
5-9	407238	397956	805,194
10-14	361816	353845	715,661
15-17	170723	173669	344,392
18-19	42699	56981	99,680
0-19 Subtotal	1,453,110	1,440,017	2,893,127
0-19 Subtotal: %	97.05%	79.49%	87.43%
20-24	4506	86222	90,728
25-29	6615	90392	97,007
30-34	8950	78788	87,738
35-39	8081	53359	61,440
40-44	7022	30302	37,324
20-44 Subtotal	35,174	339,063	374,237
20-44 Subtotal: %	2.35%	18.72%	11.31%
45-49	4785	16189	20,974
50-54	2640	9012	11,652
55-59	1182	4513	5,695
60-64	371	2807	3,178
45-64 Subtotal	8,978	32,521	41,499
45-64 Subtotal: %	0.60%	1.80%	1.25%
65-69	9	16	25
70-74	3	10	13
75-79	2	5	7
80-84	0	0	0
85-89	0	1	1
>=90	0	5	5
>=65 Subtotal	14	37	51
>=65 Subtotal: %	0.00%	0.00%	0.00%
Age Unknown	0	0	0
Total	1,497,276	1,811,638	3,308,914

Appendix D: Department of Community Health, State of Georgia
 Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Enrollment by Product Line: Dual Eligibles (ENPB)			
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)			
Age	Male Member Months	Female Member Months	Total Member Months
<1	NR	NR	NR
1-4	NR	NR	NR
5-9	NR	NR	NR
10-14	NR	NR	NR
15-17	NR	NR	NR
18-19	NR	NR	NR
0-19 Subtotal	NR	NR	NR
0-19 Subtotal: %	NR	NR	NR
20-24	NR	NR	NR
25-29	NR	NR	NR
30-34	NR	NR	NR
35-39	NR	NR	NR
40-44	NR	NR	NR
20-44 Subtotal	NR	NR	NR
20-44 Subtotal: %	NR	NR	NR
45-49	NR	NR	NR
50-54	NR	NR	NR
55-59	NR	NR	NR
60-64	NR	NR	NR
45-64 Subtotal	NR	NR	NR
45-64 Subtotal: %	NR	NR	NR
65-69	NR	NR	NR
70-74	NR	NR	NR
75-79	NR	NR	NR
80-84	NR	NR	NR
85-89	NR	NR	NR
>=90	NR	NR	NR
>=65 Subtotal	NR	NR	NR
>=65 Subtotal: %	NR	NR	NR
Age Unknown	NR	NR	NR
Total	NR	NR	NR

Appendix D: Department of Community Health, State of Georgia
 Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Enrollment by Product Line: Disabled (ENPC)			
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)			
Age	Male Member Months	Female Member Months	Total Member Months
<1	NR	NR	NR
1-4	NR	NR	NR
5-9	NR	NR	NR
10-14	NR	NR	NR
15-17	NR	NR	NR
18-19	NR	NR	NR
0-19 Subtotal	NR	NR	NR
0-19 Subtotal: %	NR	NR	NR
20-24	NR	NR	NR
25-29	NR	NR	NR
30-34	NR	NR	NR
35-39	NR	NR	NR
40-44	NR	NR	NR
20-44 Subtotal	NR	NR	NR
20-44 Subtotal: %	NR	NR	NR
45-49	NR	NR	NR
50-54	NR	NR	NR
55-59	NR	NR	NR
60-64	NR	NR	NR
45-64 Subtotal	NR	NR	NR
45-64 Subtotal: %	NR	NR	NR
65-69	NR	NR	NR
70-74	NR	NR	NR
75-79	NR	NR	NR
80-84	NR	NR	NR
85-89	NR	NR	NR
>=90	NR	NR	NR
>=65 Subtotal	NR	NR	NR
>=65 Subtotal: %	NR	NR	NR
Age Unknown	NR	NR	NR
Total	NR	NR	NR

Appendix D: Department of Community Health, State of Georgia
 Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Enrollment by Product Line: Other (ENPD)			
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)			
Age	Male Member Months	Female Member Months	Total Member Months
<1	NR	NR	NR
1-4	NR	NR	NR
5-9	NR	NR	NR
10-14	NR	NR	NR
15-17	NR	NR	NR
18-19	NR	NR	NR
0-19 Subtotal	NR	NR	NR
0-19 Subtotal: %	NR	NR	NR
20-24	NR	NR	NR
25-29	NR	NR	NR
30-34	NR	NR	NR
35-39	NR	NR	NR
40-44	NR	NR	NR
20-44 Subtotal	NR	NR	NR
20-44 Subtotal: %	NR	NR	NR
45-49	NR	NR	NR
50-54	NR	NR	NR
55-59	NR	NR	NR
60-64	NR	NR	NR
45-64 Subtotal	NR	NR	NR
45-64 Subtotal: %	NR	NR	NR
65-69	NR	NR	NR
70-74	NR	NR	NR
75-79	NR	NR	NR
80-84	NR	NR	NR
85-89	NR	NR	NR
>=90	NR	NR	NR
>=65 Subtotal	NR	NR	NR
>=65 Subtotal: %	NR	NR	NR
Age Unknown	NR	NR	NR
Total	NR	NR	NR

Appendix D: Department of Community Health, State of Georgia
 Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Enrollment by State (EBS)	
AmeriGroup Georgia Managed Care Company, Inc.	
(Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)	
State	Number
Alabama	0
Alaska	0
Arizona	0
Arkansas	0
California	0
Colorado	0
Connecticut	0
Delaware	0
District of Columbia	0
Florida	0
Georgia	282575
Hawaii	0
Idaho	0
Illinois	0
Indiana	0
Iowa	0
Kansas	0
Kentucky	0
Louisiana	0
Maine	0
Maryland	0
Massachusetts	0
Michigan	0
Minnesota	0
Mississippi	0

Appendix D: Department of Community Health, State of Georgia
 Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Enrollment by State (EBS)	
AmeriGroup Georgia Managed Care Company, Inc.	
(Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)	
State	Number
Missouri	0
Montana	0
Nebraska	0
Nevada	0
New Hampshire	0
New Jersey	0
New Mexico	0
New York	0
North Carolina	0
North Dakota	0
Ohio	0
Oklahoma	0
Oregon	0
Pennsylvania	0
Rhode Island	0
South Carolina	0
South Dakota	0
Tennessee	0
Texas	0
Utah	0
Vermont	0
Virginia	0
Washington	0
West Virginia	0
Wisconsin	0
Wyoming	0
American Samoa	0
Federated States of Micronesia	0
Guam	0
Commonwealth of Northern Marianas	0
Puerto Rico	0
Virgin Islands	0
Other	0
TOTAL	282,575

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Race/Ethnicity Diversity of Membership (RDM)										
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)										
Race/Ethnicity Diversity of Membership										
Total Unduplicated Membership During the Measurement Year	407669									
Percentage of Members for Whom the Organization has Race/Ethnicity Information by Data Collection										
Direct Data Collection Method			Indirect Data Collection Method		Unknown					
Race	Direct Total	89.01%	Indirect Total*	0.0000	Total*	0.1099				
	Health Plan Direct*	0.0000								
	CMS/State Database*	0.8901								
	Other*	0.0000								
Ethnicity	Direct Total	70.59%	Indirect Total*	0.0000	Total*	0.2941				
	Health Plan Direct*	0.0000								
	CMS/State Database*	0.7059								
	Other*	0.0000								
*Enter percentage as a value between 0 and 1.										
Race	Hispanic or Latino		Not Hispanic or Latino		Unknown Ethnicity		Declined Ethnicity		Total	
	Number	Percentage	Number	Percentage	Number	Percentage	Number	Percentage	Number	Percentage
White	0	0.00%	451	100.00%	184755	46.64%	0	NR	185,206	45.43%
Black or African American	0	0.00%	0	0.00%	179621	45.35%	0	NR	179,621	44.06%
American-Indian and Alaska Native	0	0.00%	0	0.00%	405	0.10%	0	NR	405	0.10%
Asian	0	0.00%	0	0.00%	8123	2.05%	0	NR	8,123	1.99%
Native Hawaiian and Other Pacific Islanders	0	0.00%	0	0.00%	414	0.10%	0	NR	414	0.10%
Some Other Race	0	0.00%	0	0.00%	6796	1.72%	0	NR	6,796	1.67%
Two or More Races	0	0.00%	0	0.00%	0	0.00%	0	NR	0	0.00%
Unknown	11107	100.00%	0	0.00%	15997	4.04%	0	NR	27,104	6.65%
Declined	0	0.00%	0	0.00%	0	0.00%	0	NR	0	0.00%
Total	11,107	100.00%	451	100.00%	396,111	100.00%	0	NR	407,669	100.00%

Appendix D: Department of Community Health, State of Georgia
 Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Language Diversity of Membership (LDM)			
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)			
Percentage of Members With Known Language Value from Each Data Source			
Category	Health Plan Direct	CMS/State Databases	Other Third-Party Source
Spoken Language Preferred for Health Care*	0.0000	1.0000	0.0000
Preferred Language for Written Materials*	0.0000	1.0000	0.0000
Other Language Needs*	0.0000	0.0000	1.0000
*Enter percentage as a value between 0 and 1.			
Spoken Language Preferred for Health Care			
	Number	Percentage	
English	340130	83.43%	
Non-English	42266	10.37%	
Unknown	25273	6.20%	
Declined	0	0.00%	
Total*	407,669	100.00%	
Language Preferred for Written Materials			
	Number	Percentage	
English	340117	83.43%	
Non-English	42279	10.37%	
Unknown	25273	6.20%	
Declined	0	0.00%	
Total*	407,669	100.00%	
Other Language Needs			
	Number	Percentage	
English	0	0.00%	
Non-English	0	0.00%	
Unknown	407669	100.00%	
Declined	0	0.00%	
Total*	407,669	100.00%	
*Should sum to 100%			

Appendix D: Department of Community Health, State of Georgia
 Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Weeks of Pregnancy at Time of Enrollment (WOP)		
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)		
Measurement Year		
Measurement Year	2013	
Weeks of Pregnancy	Number	Percentage
< 0 weeks	1391	9.22%
1-12 weeks	1154	7.65%
13-27 weeks	9020	59.77%
28 or more weeks	2599	17.22%
Unknown	926	6.14%
Total	15,090	100.00%

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Audit Review Table						
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None); Measurement Year - 2013						
The Auditor lock has been applied to this submission.						
Measure/Data Element	Report Measure	Benefit Offered	Rotated Measure	Rate	Reportable	Comment
Effectiveness of Care: Prevention and Screening						
Adult BMI Assessment (aba)	Y			79.53%	R	Reportable
Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents (wcc)	Y					
<i>BMI Percentile</i>				47.92%	R	Reportable
<i>Counseling for Nutrition</i>				54.63%	R	Reportable
<i>Counseling for Physical Activity</i>				47.22%	R	Reportable
Childhood Immunization Status (cis)	Y					
<i>DTaP</i>				86.57%	R	Reportable
<i>IPV</i>				95.60%	R	Reportable
<i>MMR</i>				93.75%	R	Reportable
<i>HIB</i>				94.21%	R	Reportable
<i>Hepatitis B</i>				94.44%	R	Reportable
<i>VZV</i>				94.44%	R	Reportable
<i>Pneumococcal Conjugate</i>				86.81%	R	Reportable
<i>Hepatitis A</i>				92.82%	R	Reportable
<i>Rotavirus</i>				78.01%	R	Reportable
<i>Influenza</i>				45.14%	R	Reportable
<i>Combination #2</i>				83.80%	R	Reportable
<i>Combination #3</i>				80.56%	R	Reportable
<i>Combination #4</i>				79.40%	R	Reportable
<i>Combination #5</i>				69.68%	R	Reportable
<i>Combination #6</i>				41.20%	R	Reportable
<i>Combination #7</i>				68.52%	R	Reportable
<i>Combination #8</i>				40.97%	R	Reportable
<i>Combination #9</i>				37.96%	R	Reportable
<i>Combination #10</i>				37.73%	R	Reportable
Immunizations for Adolescents (ima)	Y					
<i>Meningococcal</i>				79.86%	R	Reportable
<i>Tdap/Td</i>				87.27%	R	Reportable
<i>Combination #1</i>				78.70%	R	Reportable
Human Papillomavirus Vaccine for Female Adolescents (hvp)	Y			21.53%	R	Reportable
Lead Screening in Children (lsc)	Y			81.71%	R	Reportable
Breast Cancer Screening (bcs)	Y			75.70%	R	Reportable
Cervical Cancer Screening (ccs)	Y			69.34%	R	Reportable
Non-Recommended Cervical Cancer Screening in Adolescent Females (ncs)	Y			6.07%	R	Reportable
Chlamydia Screening in Women (chl)	Y					
<i>16-20 Years</i>				50.08%	R	Reportable
<i>21-24 Years</i>				64.04%	R	Reportable
<i>Total</i>				52.81%	R	Reportable

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Audit Review Table						
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None); Measurement Year - 2013						
The Auditor lock has been applied to this submission.						
Measure/Data Element	Report Measure	Benefit Offered	Rotated Measure	Rate	Reportable	Comment
Effectiveness of Care: Respiratory Conditions						
Appropriate Testing for Children with Pharyngitis (cwp)	Y	Y		78.14%	R	Reportable
Appropriate Treatment for Children With URI (uri)	Y	Y		83.78%	R	Reportable
Avoidance of Antibiotic Treatment in Adults with Acute Bronchitis (aab)	Y	Y		21.06%	R	Reportable
Use of Spirometry Testing in the Assessment and Diagnosis of COPD (spr)	Y			45.00%	R	Reportable
Pharmacotherapy Management of COPD Exacerbation (pce)						
Systemic Corticosteroid				72.60%	R	Reportable
Bronchodilator				68.49%	R	Reportable
Use of Appropriate Medications for People With Asthma (asm)						
5-11 Years	Y	Y		91.72%	R	Reportable
12-18 Years				87.32%	R	Reportable
19-50 Years				60.68%	R	Reportable
51-64 Years				NA	R	Denominator fewer than 30
Total				88.79%	R	Reportable
Medication Management for People With Asthma (mma)						
5-11 Years - Medication Compliance 50%				48.59%	R	Reportable
5-11 Years - Medication Compliance 75%				22.88%	R	Reportable
12-18 Years - Medication Compliance 50%				46.26%	R	Reportable
12-18 Years - Medication Compliance 75%				22.18%	R	Reportable
19-50 Years - Medication Compliance 50%				53.52%	R	Reportable
19-50 Years - Medication Compliance 75%				21.13%	R	Reportable
51-64 Years - Medication Compliance 50%				NA	R	Denominator fewer than 30
51-64 Years - Medication Compliance 75%				NA	R	Denominator fewer than 30
Total - Medication Compliance 50%				47.81%	R	Reportable
Total - Medication Compliance 75%				22.59%	R	Reportable
Asthma Medication Ratio (amr)						
5-11 Years	Y	Y		78.37%	R	Reportable
12-18 Years				70.36%	R	Reportable
19-50 Years				39.66%	R	Reportable
51-64 Years				NA	R	Denominator fewer than 30
Total				73.72%	R	Reportable

Appendix D: Department of Community Health, State of Georgia
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Audit Review Table						
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None); Measurement Year - 2013						
The Auditor lock has been applied to this submission.						
Measure/Data Element	Report Measure	Benefit Offered	Rotated Measure	Rate	Reportable	Comment
Effectiveness of Care: Cardiovascular						
Cholesterol Management for Patients With Cardiovascular Conditions (cmc)	Y					
<i>LDL-C Screening Performed</i>				80.43%	R	Reportable
<i>LDL-C Control (<100 mg/dL)</i>				32.61%	R	Reportable
Controlling High Blood Pressure (cbp)	Y		N	48.36%	R	Reportable
Persistence of Beta-Blocker Treatment After a Heart Attack (pbh)	Y	Y		NA	R	Denominator fewer than 30
Effectiveness of Care: Diabetes						
Comprehensive Diabetes Care (cdc)	Y					
<i>Hemoglobin A1c (HbA1c) Testing</i>				80.50%	R	Reportable
<i>HbA1c Poor Control (>9.0%)</i>				57.62%	R	Reportable
<i>HbA1c Control (<8.0%)</i>				35.11%	R	Reportable
<i>HbA1c Control (<7.0%)</i>				27.71%	R	Reportable
<i>Eye Exam (Retinal) Performed</i>				43.97%	R	Reportable
<i>LDL-C Screening Performed</i>				73.23%	R	Reportable
<i>LDL-C Control (<100 mg/dL)</i>				26.95%	R	Reportable
<i>Medical Attention for Nephropathy</i>				73.94%	R	Reportable
<i>Blood Pressure Control (<140/80 mm Hg)</i>				30.85%	R	Reportable
<i>Blood Pressure Control (<140/90 mm Hg)</i>				53.19%	R	Reportable
Effectiveness of Care: Musculoskeletal						
Disease Modifying Anti-Rheumatic Drug Therapy in Rheumatoid Arthritis (art)	Y	Y		76.92%	R	Reportable
Use of Imaging Studies for Low Back Pain (lbp)	Y			71.33%	R	Reportable
Effectiveness of Care: Behavioral Health						
Antidepressant Medication Management (amm)	Y	Y				
<i>Effective Acute Phase Treatment</i>				48.76%	R	Reportable
<i>Effective Continuation Phase Treatment</i>				34.39%	R	Reportable
Follow-Up Care for Children Prescribed ADHD Medication (add)	Y	Y				
<i>Initiation Phase</i>				43.12%	R	Reportable
<i>Continuation and Maintenance (C&M) Phase</i>				59.22%	R	Reportable
Follow-Up After Hospitalization for Mental Illness (fuh)	Y	Y				
<i>30-Day Follow-Up</i>				72.40%	R	Reportable
<i>7-Day Follow-Up</i>				50.85%	R	Reportable

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Audit Review Table						
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None); Measurement Year - 2013						
The Auditor lock has been applied to this submission.						
Measure/Data Element	Report Measure	Benefit Offered	Rotated Measure	Rate	Reportable	Comment
Diabetes Screening for People With Schizophrenia or Bipolar Disorder Who Are Using Antipsychotic Medication (ssd)	Y	Y		84.52%	R	Reportable
Diabetes Monitoring for People With Diabetes and Schizophrenia (smd)	Y			NA	R	Denominator fewer than 30
Cardiovascular Monitoring for People With Cardiovascular Disease and Schizophrenia (smc)	Y			NA	R	Denominator fewer than 30
Adherence to Antipsychotic Medications for Individuals With Schizophrenia (saa)	Y	Y		45.76%	R	Reportable
Effectiveness of Care: Medication Management						
Annual Monitoring for Patients on Persistent Medications (mpm)	Y	Y				
<i>ACE Inhibitors or ARBs</i>				89.61%	R	Reportable
<i>Digoxin</i>				NA	R	Denominator fewer than 30
<i>Diuretics</i>				89.74%	R	Reportable
<i>Anticonvulsants</i>				59.52%	R	Reportable
<i>Total</i>				88.42%	R	Reportable
Access/Availability of Care						
Adults' Access to Preventive/Ambulatory Health Services (aap)	Y					
<i>20-44 Years</i>				81.38%	R	Reportable
<i>45-64 Years</i>				89.37%	R	Reportable
<i>65+ Years</i>				NA	R	Denominator fewer than 30
<i>Total</i>				82.58%	R	Reportable
Children and Adolescents' Access to Primary Care Practitioners (cap)	Y					
<i>12-24 Months</i>				97.03%	R	Reportable
<i>25 Months - 6 Years</i>				91.19%	R	Reportable
<i>7-11 Years</i>				92.93%	R	Reportable
<i>12-19 Years</i>				90.55%	R	Reportable
Annual Dental Visit (adv)	Y	Y				
<i>2-3 Years</i>				48.59%	R	Reportable
<i>4-6 Years</i>				77.19%	R	Reportable
<i>7-10 Years</i>				79.60%	R	Reportable
<i>11-14 Years</i>				72.11%	R	Reportable
<i>15-18 Years</i>				60.92%	R	Reportable
<i>19-21 Years</i>				33.17%	R	Reportable
<i>Total</i>				69.67%	R	Reportable
Initiation and Engagement of AOD Dependence Treatment (iet)	Y	Y				
<i>Initiation of AOD Treatment: 13-17 Years</i>				36.68%	R	Reportable
<i>Engagement of AOD Treatment: 13-17 Years</i>				11.76%	R	Reportable
<i>Initiation of AOD Treatment: 18+ Years</i>				39.98%	R	Reportable

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Audit Review Table						
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None); Measurement Year - 2013						
The Auditor lock has been applied to this submission.						
Measure/Data Element	Report Measure	Benefit Offered	Rotated Measure	Rate	Reportable	Comment
<i>Engagement of AOD Treatment: 18+ Years</i>				9.06%	R	Reportable
<i>Initiation of AOD Treatment: Total</i>				39.29%	R	Reportable
<i>Engagement of AOD Treatment: Total</i>				9.62%	R	Reportable
Prenatal and Postpartum Care (ppc)	Y		N			
<i>Timeliness of Prenatal Care</i>				75.92%	R	Reportable
<i>Postpartum Care</i>				60.78%	R	Reportable
Call Answer Timeliness (cat)	Y			89.09%	R	Reportable
Utilization						
Frequency of Ongoing Prenatal Care (fpc)	Y		N			
<i><21 Percent</i>				15.14%	R	Reportable
<i>21-40 Percent</i>				8.03%	R	Reportable
<i>41-60 Percent</i>				7.11%	R	Reportable
<i>61-80 Percent</i>				16.74%	R	Reportable
<i>81+ Percent</i>				52.98%	R	Reportable
Well-Child Visits in the First 15 Months of Life (w15)	Y					
<i>0 Visits</i>				1.65%	R	Reportable
<i>1 Visit</i>				0.71%	R	Reportable
<i>2 Visits</i>				5.20%	R	Reportable
<i>3 Visits</i>				3.55%	R	Reportable
<i>4 Visits</i>				9.46%	R	Reportable
<i>5 Visits</i>				15.84%	R	Reportable
<i>6+ Visits</i>				63.59%	R	Reportable
Well-Child Visits in the Third, Fourth, Fifth and Sixth Years of Life (w34)	Y			72.98%	R	Reportable
Adolescent Well-Care Visits (awc)	Y			52.55%	R	Reportable
Frequency of Selected Procedures (fsp)	Y				R	Reportable
Ambulatory Care: Total (amba)	Y				R	Reportable
Ambulatory Care: Dual Eligibles (ambb)	N				NR	Measure Unselected
Ambulatory Care: Disabled (ambc)	N				NR	Measure Unselected
Ambulatory Care: Other (ambd)	N				NR	Measure Unselected
Inpatient Utilization--General Hospital/Acute Care: Total (ipua)	Y				R	Reportable
Inpatient Utilization--General Hospital/Acute Care: Dual Eligibles (ipub)	N				NR	Measure Unselected
Inpatient Utilization--General Hospital/Acute Care: Disabled (ipuc)	N				NR	Measure Unselected
Inpatient Utilization--General Hospital/Acute Care: Other (ipud)	N				NR	Measure Unselected
Identification of Alcohol and Other Drug Services: Total (iada)	Y	Y			R	Reportable
Identification of Alcohol and Other Drug Services: Dual Eligibles (iadb)	N	N			NR	Measure Unselected
Identification of Alcohol and Other Drug Services: Disabled (iadc)	N	N			NR	Measure Unselected
Identification of Alcohol and Other Drug Services: Other (iadd)	N	N			NR	Measure Unselected

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Audit Review Table						
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None); Measurement Year - 2013						
The Auditor lock has been applied to this submission.						
Measure/Data Element	Report Measure	Benefit Offered	Rotated Measure	Rate	Reportable	Comment
Mental Health Utilization: Total (mpta)	Y	Y			R	Reportable
Mental Health Utilization: Dual Eligibles (mptb)	N	N			NR	Measure Unselected
Mental Health Utilization: Disabled (mptc)	N	N			NR	Measure Unselected
Mental Health Utilization: Other (mptd)	N	N			NR	Measure Unselected
Antibiotic Utilization: Total (abxa)	Y	Y			R	Reportable
Antibiotic Utilization: Dual Eligibles (abxb)	N	N			NR	Measure Unselected
Antibiotic Utilization: Disabled (abxc)	N	N			NR	Measure Unselected
Antibiotic Utilization: Other (abxd)	N	N			NR	Measure Unselected
Relative Resource Use						
Relative Resource Use for People With Diabetes (rdi)	Y				R	Reportable
Relative Resource Use for People With Asthma (ras)	Y	Y			R	Reportable
Relative Resource Use for People With Cardiovascular Conditions (rca)	Y				R	Reportable
Relative Resource Use for People With Hypertension (rhy)	Y				R	Reportable
Relative Resource Use for People With COPD (rco)	Y				R	Reportable
Health Plan Descriptive Information						
Board Certification (bcr)	Y				R	Reportable
Total Membership (tlm)	Y				R	Reportable
Enrollment by Product Line: Total (enpa)	Y				R	Reportable
Enrollment by Product Line: Dual Eligibles (enpb)	N				NR	Measure Unselected
Enrollment by Product Line: Disabled (enpc)	N				NR	Measure Unselected
Enrollment by Product Line: Other (enpd)	N				NR	Measure Unselected
Enrollment by State (ebs)	Y				R	Reportable
Race/Ethnicity Diversity of Membership (rdm)	Y				R	Reportable
Language Diversity of Membership (ldm)	Y				R	Reportable
Weeks of Pregnancy at Time of Enrollment (wop)	Y		N		R	Reportable

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Relative Resource Use for People With Diabetes (RDI)	
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Eligible Population	1107
Exclusions	47
Eligible Population per 1,000 Member Year Medical	1,015.44
Eligible Population per 1,000 Member Year Pharmacy	1,015.44
NameBrandOnlyCount(N1)	5751
NameBrandGenericExistsCount(N2)	2377
GenericOnlyCount (G1)	8385
GenericNameBrandExistsCount (G2)	44910
Total Prescriptions (N1+N2+G1+G2)	61,423.00
Generic Utilization Rate $[(G1 + G2)/(N2+G1+G2)]$	95.73%
Generic Substitution Rate $[(G2)/(N2+G2)]$	94.97%
Overall Generic Utilization $[(G1+G2)/(N1+N2+G1+G2)]$	86.77%
Inpatient Facility PMPM	276.55
E&M Inpatient Services PMPM	13.52
E&M Outpatient Services PMPM	91.21
Surgery & Procedure Inpatient Services PMPM	14.90
Surgery & Procedure Outpatient Services PMPM	81.00
Imaging Services PMPM	75.26
Laboratory Services PMPM	36.82
Pharmacy PMPM	160.41
Inpatient Facility: Acute Inpatient: Medical Days per 1000 MY	1,075.98

Appendix D: Department of Community Health, State of Georgia
 Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Relative Resource Use for People With Diabetes (RDI)	
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Inpatient Facility: Acute Inpatient: Medical Discharges per 1000 MY	252.26
Inpatient Facility: Acute Inpatient: Surgery Days per 1000 MY	199.97
Inpatient Facility: Acute Inpatient: Surgery Discharges per 1000 MY	44.95
Inpatient Facility: Nonacute Days per 1000 MY	79.80
Inpatient Facility: Nonacute Discharges per 1000 MY	3.67
Inpatient Facility Acute Medical ALOS	4.27
Inpatient Facility Acute Surgery ALOS	4.45
Inpatient Facility Nonacute ALOS	21.75
Total Inpatient Facility Acute ALOS	4.29
Total Inpatient Facility ALOS	4.51
ED Discharges per 1000 MY Medical	2,261.12
Cardiac Catheterization per 1000 MY Medical	22.01
PCI per 1000 MY Medical	5.50
CABG per 1000 MY Medical	2.75
Carotid Endarterectomy per 1000 MY Medical	0.92
Carotid Artery Stenosis Diagnostic Test per 1000 MY Medical	0.00
Cardiac Computed Tomography per 1000 MY Medical	0.00
CAD Diagnostic Test Using EBCT/Nuclear Imaging Stress Tests per 1000 MY Medical	93.56

Appendix D: Department of Community Health, State of Georgia
 Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Relative Resource Use for People With Asthma (RAS)	
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Eligible Population	3203
Exclusions	459
Eligible Population per 1,000 Member Year Medical	1,011.42
Eligible Population per 1,000 Member Year Pharmacy	1,011.42
NameBrandOnlyCount(N1)	13955
NameBrandGenericExistsCount(N2)	12056
GenericOnlyCount (G1)	12185
GenericNameBrandExistsCount (G2)	46495
Total Prescriptions (N1+N2+G1+G2)	84,691.00
Generic Utilization Rate $[(G1 + G2)/(N2+G1+G2)]$	82.96%
Generic Substitution Rate $[(G2)/(N2+G2)]$	79.41%
Overall Generic Utilization $[(G1+G2)/(N1+N2+G1+G2)]$	69.29%
Inpatient Facility PMPM	24.99
E&M Inpatient Services PMPM	1.50
E&M Outpatient Services PMPM	57.74
Surgery & Procedure Inpatient Services PMPM	1.11

Appendix D: Department of Community Health, State of Georgia
 Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Relative Resource Use for People With Asthma (RAS)	
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Surgery & Procedure Outpatient Services PMPM	16.53
Imaging Services PMPM	11.91
Laboratory Services PMPM	5.76
Pharmacy PMPM	104.70
Inpatient Facility: Acute Inpatient: Medical Days per 1000 MY	118.73
Inpatient Facility: Acute Inpatient: Medical Discharges per 1000 MY	33.47
Inpatient Facility: Acute Inpatient: Surgery Days per 1000 MY	12.00
Inpatient Facility: Acute Inpatient: Surgery Discharges per 1000 MY	3.47
Inpatient Facility: Nonacute Days per 1000 MY	12.00
Inpatient Facility: Nonacute Discharges per 1000 MY	0.32
Inpatient Facility Acute Medical ALOS	3.55
Inpatient Facility Acute Surgery ALOS	3.45
Inpatient Facility Nonacute ALOS	38.00
Total Inpatient Facility Acute ALOS	3.54
Total Inpatient Facility ALOS	3.83
ED Discharges per 1000 MY Medical	929.64

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Relative Resource Use for People With Cardiovascular Conditions (RCA)	
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Eligible Population	48
Exclusions	0
Eligible Population per 1,000 Member Year Medical	1,010.53
Eligible Population per 1,000 Member Year Pharmacy	1,010.53
NameBrandOnlyCount(N1)	263
NameBrandGenericExistsCount(N2)	115
GenericOnlyCount (G1)	549
GenericNameBrandExistsCount (G2)	2330
Total Prescriptions (N1+N2+G1+G2)	3,257.00
Generic Utilization Rate $[(G1 + G2)/(N2+G1+G2)]$	96.16%
Generic Substitution Rate $[(G2)/(N2+G2)]$	95.30%
Overall Generic Utilization $[(G1+G2)/(N1+N2+G1+G2)]$	88.39%
Inpatient Facility PMPM	521.46
E&M Inpatient Services PMPM	25.29
E&M Outpatient Services PMPM	114.17
Surgery & Procedure Inpatient Services PMPM	31.30
Surgery & Procedure Outpatient Services PMPM	101.37
Imaging Services PMPM	101.26
Laboratory Services PMPM	40.49
Pharmacy PMPM	162.41
Inpatient Facility: Acute Inpatient: Medical Days per 1000 MY	2,505.26

Appendix D: Department of Community Health, State of Georgia
 Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Relative Resource Use for People With Cardiovascular Conditions (RCA)	
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Inpatient Facility: Acute Inpatient: Medical Discharges per 1000 MY	652.63
Inpatient Facility: Acute Inpatient: Surgery Days per 1000 MY	168.42
Inpatient Facility: Acute Inpatient: Surgery Discharges per 1000 MY	42.11
Inpatient Facility: Nonacute Days per 1000 MY	0.00
Inpatient Facility: Nonacute Discharges per 1000 MY	0.00
Inpatient Facility Acute Medical ALOS	3.84
Inpatient Facility Acute Surgery ALOS	4.00
Inpatient Facility Nonacute ALOS	NA
Total Inpatient Facility Acute ALOS	3.85
Total Inpatient Facility ALOS	3.85
ED Discharges per 1000 MY Medical	2,189.47
Cardiac Catheterization per 1000 MY Medical	147.37
PCI per 1000 MY Medical	84.21
CABG per 1000 MY Medical	21.05
Carotid Endarterectomy per 1000 MY Medical	21.05
Carotid Artery Stenosis Diagnostic Test per 1000 MY Medical	0.00
Cardiac Computed Tomography per 1000 MY Medical	42.11
CAD Diagnostic Test Using EBCT/Nuclear Imaging Stress Tests per 1000 MY Medical	357.89

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Relative Resource Use for People With Hypertension (RHY)	
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Eligible Population	2002
Exclusions	216
Eligible Population per 1,000 Member Year Medical	1,012.47
Eligible Population per 1,000 Member Year Pharmacy	1,012.47
NameBrandOnlyCount(N1)	6135
NameBrandGenericExistsCount(N2)	3628
GenericOnlyCount (G1)	16653
GenericNameBrandExistsCount (G2)	77433
Total Prescriptions (N1+N2+G1+G2)	103,849.00
Generic Utilization Rate $[(G1 + G2)/(N2+G1+G2)]$	96.29%
Generic Substitution Rate $[(G2)/(N2+G2)]$	95.52%
Overall Generic Utilization $[(G1+G2)/(N1+N2+G1+G2)]$	90.60%
Inpatient Facility PMPM	247.98
E&M Inpatient Services PMPM	11.81
E&M Outpatient Services PMPM	90.16
Surgery & Procedure Inpatient Services PMPM	16.78
Surgery & Procedure Outpatient Services PMPM	83.58

Appendix D: Department of Community Health, State of Georgia
 Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Relative Resource Use for People With Hypertension (RHY)	
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Imaging Services PMPM	72.47
Laboratory Services PMPM	32.44
Pharmacy PMPM	117.82
Inpatient Facility: Acute Inpatient: Medical Days per 1000 MY	884.02
Inpatient Facility: Acute Inpatient: Medical Discharges per 1000 MY	194.71
Inpatient Facility: Acute Inpatient: Surgery Days per 1000 MY	247.81
Inpatient Facility: Acute Inpatient: Surgery Discharges per 1000 MY	46.53
Inpatient Facility: Nonacute Days per 1000 MY	44.00
Inpatient Facility: Nonacute Discharges per 1000 MY	2.02
Inpatient Facility Acute Medical ALOS	4.54
Inpatient Facility Acute Surgery ALOS	5.33
Inpatient Facility Nonacute ALOS	21.75
Total Inpatient Facility Acute ALOS	4.69
Total Inpatient Facility ALOS	4.83
ED Discharges per 1000 MY Medical	2,234.83

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Relative Resource Use for People With COPD (RCO)	
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Eligible Population	221
Exclusions	10
Eligible Population per 1,000 Member Year Medical	1,014.54
Eligible Population per 1,000 Member Year Pharmacy	1,014.54
NameBrandOnlyCount(N1)	1252
NameBrandGenericExistsCount(N2)	787
GenericOnlyCount (G1)	2595
GenericNameBrandExistsCount (G2)	11048
Total Prescriptions (N1+N2+G1+G2)	15,682.00
Generic Utilization Rate $[(G1 + G2)/(N2+G1+G2)]$	94.55%
Generic Substitution Rate $[(G2)/(N2+G2)]$	93.35%
Overall Generic Utilization $[(G1+G2)/(N1+N2+G1+G2)]$	87.00%
Inpatient Facility PMPM	557.34
E&M Inpatient Services PMPM	25.56
E&M Outpatient Services PMPM	110.80
Surgery & Procedure Inpatient Services PMPM	45.59

Appendix D: Department of Community Health, State of Georgia
 Audited CY 2013 HEDIS Measure Results for AMERIGROUP

Relative Resource Use for People With COPD (RCO)	
AmeriGroup Georgia Managed Care Company, Inc. (Org ID: 7359, SubID: 10188, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Surgery & Procedure Outpatient Services PMPM	109.88
Imaging Services PMPM	101.91
Laboratory Services PMPM	37.73
Pharmacy PMPM	183.05
Inpatient Facility: Acute Inpatient: Medical Days per 1000 MY	1,909.72
Inpatient Facility: Acute Inpatient: Medical Discharges per 1000 MY	440.70
Inpatient Facility: Acute Inpatient: Surgery Days per 1000 MY	569.24
Inpatient Facility: Acute Inpatient: Surgery Discharges per 1000 MY	87.22
Inpatient Facility: Nonacute Days per 1000 MY	0.00
Inpatient Facility: Nonacute Discharges per 1000 MY	0.00
Inpatient Facility Acute Medical ALOS	4.33
Inpatient Facility Acute Surgery ALOS	6.53
Inpatient Facility Nonacute ALOS	NA
Total Inpatient Facility Acute ALOS	4.70
Total Inpatient Facility ALOS	4.70
ED Discharges per 1000 MY Medical	2,910.48