

CMO 2008, 2009, 2010 and 2011 Performance Measure Report

	*2008 Amerigroup	2009 Amerigroup	2010 Amerigroup	2011 Amerigroup	*2008 Peach State Health	2009 Peach State Health Plan	2010 Peach State Health Plan	2011 Peach State Health Plan	*2008 WellCare	2009 WellCare	2010 WellCare	2011 Wellcare
Measure												
The Child's Access to Care												
Childrens and Adolescents Access to Primary Care Providers - 12-24 Months		96.26%	96.77%	97.4%		95.79%	94.90%	95.7%		96.72%	96.62%	97.0%
Childrens and Adolescents Access to Primary Care Providers 25 Mths - 6 Yrs		91.65%	91.64%	91.2%		90.59%	90.66%	90.5%		91.39%	91.11%	91.3%
Childrens and Adolescents Access to Primary Care Providers - 7-11 Years		92.86%	92.78%	92.5%		90.45%	90.62%	90.3%		91.16%	91.85%	91.5%
Childrens and Adolescents Access to Primary Care Providers - 12 -19 Yrs		89.72%	89.93%	89.8%		87.12%	88.03%	87.2%		88.31%	89.00%	88.7%
The Well Child Visit												
Well-Child Visits in the First 15 Months of Life - 6 or More Visits	62.25% Hybrid	55.04% Hybrid	60.05% Hybrid	63.6% Hybrid	51.58% Hybrid	52.31% Hybrid	53.94% Hybrid	50.5% Hybrid	57.42% Hybrid	57.42% Hybrid	59.12% Hybrid	61.3% Hybrid
Well-Child Visits in the Third, Fourth, Fifth, and Sixth Years of Life <i>Auto-Assignment CY 2012 Cycle 2</i> <i>Auto-Assignment CY 2013 Cycle 1</i>		64.05% Hybrid	70.22% Hybrid	73.6% Hybrid		63.75% Hybrid	68.45% Hybrid	67.4% Hybrid		58.88% Hybrid	64.72% Hybrid	66.2% Hybrid
Lead Screening in Children	68.21% Hybrid	67.82% Hybrid	65.74% Hybrid	76.7% Hybrid	57.18% Hybrid	62.29% Hybrid	68.45% Hybrid	70.8% Hybrid	65.94% Hybrid	67.40% Hybrid	72.99% Hybrid	77.6% Hybrid
Childhood Immunization Status - (Combo 3; Combo 6; Combo 10) <i>Auto-Assignment CY 2012 Cycle 1</i> <i>Auto-Assignment CY 2013 Cycle 1</i>	29.84% combo 2	71.99% Hybrid combo 2	75.00% Hybrid combo 3	80.0% Hybrid Combo 3	62.77% Hybrid combo 2	67.64% Hybrid combo 2	77.03% Hybrid combo 3	76.6% Hybrid Combo 3	75.91% Hybrid combo 2	81.02% Hybrid combo 2	72.26% Hybrid combo 3	81.0% Hybrid Combo 3
Adolescent Well-Care Visits <i>Auto-Assignment CY 2013 Cycle 2</i>		40.51% Hybrid	45.6% Hybrid	43.9% Hybrid		37.23% Hybrid	38.19% Hybrid	38.5% Hybrid		32.85% Hybrid	37.96% Hybrid	41.4% Hybrid
Immunization for Adolescents (combo 1)			61.67%	67.6% Hybrid			70.60%	70.8% Hybrid			NM - NPR	70.1% Hybrid
Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents - BMI Percentile (Total) <i>Auto-Assignment CY 2012 Cycle 1</i>		13.72% Hybrid	28.54% Hybrid	33.3% Hybrid		32.12% Hybrid	29.00% Hybrid	22.7% Hybrid		36.50% Hybrid	30.41% Hybrid	56.9% Hybrid
Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents - Counseling for Nutrition (Total) <i>Auto-Assignment CY 2013 Cycle 1</i>		40.7% Hybrid	48.82% Hybrid	58.3% Hybrid		36.74% Hybrid	45.48% Hybrid	40.7% Hybrid		42.34% Hybrid	48.91% Hybrid	50.4% Hybrid
Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents - Counseling for Physical Activity (Total)		35.58% Hybrid	30.90% Hybrid	44.9% Hybrid		28.22% Hybrid	32.02% Hybrid	29.4% Hybrid		38.69% Hybrid	30.90% Hybrid	37.0% Hybrid

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Measure												
The Sick Child Visit												
Appropriate Testing for Children with Pharyngitis			71.84%	76.5%			64.27%	68.8%			67.85%	71.4%
Appropriate Treatment for Children with URI - all rates below the 25%tile			80.41%	79.2%			78.96%	77.8%			77.46%	77.0%
Otitis Media with Effusion				0.0%				37.9%				0.0%
Follow-Up Care for Children Prescribed ADHD Medication - Initiation Phase <i>Auto-Assignment CY 2013 Cycle 1</i>		37.63%	45.58%	44.3%		46.99%	41.86%	43.7%		43.34%	41.26%	40.0%
Follow-Up Care for Children Prescribed ADHD Medication - Continuation and Maintenance Phase		50.70%	58.40%	61.2%		57.33%	56.03%	57.4%		51.43%	52.10%	54.6%
The Child's Dental Visit												
Annual Dental Visit - Ages 2-3 Years <i>Auto-Assignment CY 2012 Cycle 2</i>		42.66%	47.30%	47.7%		33.76%	38.75%	43.9%		40.40%	45.47%	50.0%
Annual Dental Visit - Ages 4-6 Years		74.87%	76.99%	76.8%		69.19%	72.14%	75.6%		73.23%	74.64%	77.5%
Annual Dental Visit - Ages 7-10 Years		77.32%	79.18%	79.6%		72.09%	75.37%	78.6%		76.08%	77.74%	80.2%
Annual Dental Visit - Ages 11-14 Years		69.56%	71.39%	72.1%		63.86%	67.07%	70.5%		68.70%	70.53%	73.0%
Annual Dental Visit - Ages 15-18 Years		59.44%	60.37%	61.1%		53.11%	55.13%	58.9%		58.58%	60.12%	62.0%
Annual Dental Visit - Ages 19-21 Years		40.28%	41.39%	37.6%		35.13%	35.84%	39.2%		37.58%	40.98%	41.7%
Annual Dental Visit - Total		66.73%	69.09%	69.7%		60.15%	63.58%	67.5%		65.21%	67.48%	70.5%
Total Eligibles Preventive Dental x (416 - DPR)			NM - NPR	49.5%			NM - NPR	45.9%			NM - NPR	51.7%
Total Eligibles Preventive Dental x (416 - DTx)			NM - NPR	23.8%			NM - NPR	22.1%			NM - NPR	24.0%
Adult Access to Care and Screening												
Adults Access to Preventive/Ambulatory Health Services - 20-44 Years	81.20%	85.54%	85.26%	84.3%	78.88%	84.26%	84.33%	84.8%	78.64%	84.67%	85.44%	86.0%
Adult BMI Assessment				4.4%				48.0%				NR
Chlamydia Screening for Women (total) <i>Auto-Assignment CY 2013 Cycle 2</i>			47.51%	52.8%			52.59%	60.2%			48.50%	48.9%
Cervical Cancer Screening (Age 21-64) <i>Auto-Assignment CY 2012 Cycle 2</i>		70.62% Hybrid	70.33% Hybrid	74.1% Hybrid		65.45% Hybrid	68.91% Hybrid	70.0% Hybrid		65.94% Hybrid	73.24% Hybrid	66.91% Hybrid
Breast Cancer Screening (AGE 40-69)		54.20%	52.95%	55.9%		48.74%	51.36%	52.9%		51.27%	53.39%	56.4%

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Measure												
Pregnancy and Birth Outcomes												
Weeks of Pregnancy at Time of Enrollment - <0 Weeks		8.34%	7.80%	9.4%		9.18%	11.37%	11.8%		12.41% Hybrid	11.16%	10.5%
Weeks of Pregnancy at Time of Enrollment - 1-12 Weeks		6.01%	7.14%	6.5%		6.42%	12.76%	8.3%		10.22% Hybrid	11.12%	9.8%
Weeks of Pregnancy at Time of Enrollment - 13-27 Weeks		58.21%	60.69%	59.3%		55.97%	57.08%	58.3%		59.37% Hybrid	59.55%	59.5%
Weeks of Pregnancy at Time of Enrollment - 28 or More Weeks		19.16%	16.30%	17.1%		20.02%	16.47%	20.1%		14.84% Hybrid	15.29%	17.0%
Weeks of Pregnancy at Time of Enrollment - Unknown		8.28%	8.07%	7.7%		8.40%	2.32%	1.4%		3.16% Hybrid	2.88%	3.2%
Weeks of Pregnancy at Time of Enrollment - Total		100.00%	100.00%	100.0%		100.00%	100.00%	100.0%		100% Hybrid	100.00%	100.0%
Prenatal and Postpartum Care - Timeliness of Prenatal Care		75.06% Hybrid	90.49% Hybrid	90.5% ^a Hybrid		86.86% Hybrid	83.02% Hybrid	85.9% Hybrid		82.24% Hybrid	84.67% Hybrid	80.5% Hybrid
Prenatal and Postpartum Care - Postpartum Care		57.43% Hybrid	65.66% Hybrid	65.7% Hybrid		67.64% Hybrid	60.70% Hybrid	61.7% Hybrid		69.59% Hybrid	63.26% Hybrid	63.0% Hybrid
Frequency of Ongoing Prenatal Care < 21 %		26.95% Hybrid	6.03% Hybrid	7.9% Hybrid		10.71% Hybrid	12.09% Hybrid	7.9% Hybrid		13.87% Hybrid	16.06% Hybrid	21.4% Hybrid
Frequency of Ongoing Prenatal Care - 21-40 %		9.82% Hybrid	4.18% Hybrid	3.1% Hybrid		7.30% Hybrid	5.81% Hybrid	3.9% Hybrid		3.16% Hybrid	4.14% Hybrid	5.4% Hybrid
Frequency of Ongoing Prenatal Care - 41-60%		5.29% Hybrid	6.03% Hybrid	6.1% Hybrid		10.22% Hybrid	6.28% Hybrid	5.1% Hybrid		5.11% Hybrid	4.14% Hybrid	7.5% Hybrid
Frequency of Ongoing Prenatal Care - 61-80%		10.08% Hybrid	11.14% Hybrid	10.7% Hybrid		18.49% Hybrid	11.40% Hybrid	12.5% Hybrid		9.49% Hybrid	12.65% Hybrid	12.7% hybrid
Frequency of Ongoing Prenatal Care - 81+ % <i>Auto-Assignment CY 2012 Cycle 1</i> <i>Auto-Assignment CY 2013 Cycle 2</i>		47.86% Hybrid	72.62% Hybrid	72.3% Hybrid		53.28% Hybrid	64.42% Hybrid	70.5% Hybrid		68.37% Hybrid	63.02% Hybrid	53.0% Hybrid
Rate of Infants with Low Birth Weight‡		7.66	7.81	7		8.19	7.45	7		6.89	7.53	7.7
Cesarean Delivery Rate‡		33.25	32.89	33.6		33.16	31.42	31.9		30.46	31.11	31.2

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Measure												
Disease States - Asthma												
Use of Appropriate Medications for People with Asthma - Ages 5-11 Years		92.89%	92.28%	92.4%		91.82%	91.11%	91.3%		91.76%	92.48%	92.4%
Use of Appropriate Medications for People with Asthma - Ages 12-18 Years		88.81%	89.73%	90.6%		89.10%	87.45%	90.6%		86.72%	88.72%	89.1%
Use of Appropriate Medications for People with Asthma - Total	91.84%	91.34%	91.32%	90.7%	91.12%	90.82%	89.76%	90.4%	90.58%	89.91%	91.08%	90.6%
Percent of members with Asthma who had a visit to the ER/urgent care office within past six months		1.62%	2.21%			1.40%	1.30%			1.44%	1.27%	
Asthma Admission Rate per 100,000		68.43	76.67			136.89	114.03			104.73	101.35	
✕ Annual number of asthma patients with >1 asthma-related emergency room visit – AHRQ PDI 14 (Asthma Admission Rate)			NM - NPR	11.9%			NM - NPR	11.8%			NM - NPR	9.3%
Disease States - Diabetes												
Diabetes Short Term Complication Admission Rate per 100,000		14.02	16.08			34.58	20.92			28.59	19.94	
Comprehensive Diabetes Care (18 - 75 Year olds) HbA1c Testing	74.5% Hybrid	73.70% Hybrid	81.85% Hybrid	<u>79.8% Hybrid</u>	64.23% Hybrid	74.70% Hybrid	72.58% Hybrid	<u>77.4% Hybrid</u>	72.26% Hybrid	78.65% Hybrid	82.30% Hybrid	<u>80.3% Hybrid</u>
Comprehensive Diabetes Care - HbA1c Poor Control >9.0 <i>Note: Lower rate is better Auto-Assignment CY 2013 Cycle 2</i>		60.80% Hybrid	52.53% Hybrid	51.2% Hybrid		67.15% Hybrid	60.06% Hybrid	54.5% Hybrid		54.38% Hybrid	52.01% Hybrid	51.6% Hybrid
Comprehensive Diabetes Care - HbA1c Good Control <8.0		31.49% Hybrid	38.22% Hybrid	41.8% Hybrid		27.74% Hybrid	33.76% Hybrid	37.4% Hybrid		38.69% Hybrid	39.23% Hybrid	42.5% Hybrid
Comprehensive Diabetes Care - HbA1c Good Control <7.0		22.86% Hybrid	29.86% Hybrid	32.1% Hybrid		NR	24.19% Hybrid	28.81% Hybrid		31.95% Hybrid	29.72% Hybrid	32.4% Hybrid
Comprehensive Diabetes Care - Eye Exam		43.38% Hybrid	47.12% Hybrid	43.2% Hybrid		45.99% Hybrid	45.99% Hybrid	53.7% Hybrid		37.23% Hybrid	47.63% Hybrid	44.5% Hybrid
Comprehensive Diabetes Care - LDL-C Screening		62.81% Hybrid	70.68% Hybrid	72.6% Hybrid		64.96% Hybrid	64.96% Hybrid	65.5% Hybrid		69.16% Hybrid	74.82% Hybrid	71.7% Hybrid
Comprehensive Diabetes Care - LDL-C Level <100		20.77% Hybrid	28.45% Hybrid	26.4% Hybrid		19.71% Hybrid	19.71% Hybrid	27.5% Hybrid		23.36% Hybrid	24.64% Hybrid	25.2% Hybrid
Comprehensive Diabetes Care - Medical Attention to Nephropathy		67.84% Hybrid	70.86% Hybrid	72.4% Hybrid		65.45% Hybrid	70.05% Hybrid	71.1% Hybrid		70.80% Hybrid	71.53% Hybrid	71.9% Hybrid
Comprehensive Diabetes Care - Blood Pressure Control <140/80		25.29% Hybrid	33.68% Hybrid	32.2% Hybrid		21.41% Hybrid	24.09% Hybrid	36.1% Hybrid		25.36% Hybrid	33.39% Hybrid	29.6% Hybrid
Comprehensive Diabetes Care - Blood Pressure Control <140/90		47.91% Hybrid	56.02% Hybrid	58.2% Hybrid		44.77% Hybrid	43.90% Hybrid	58.0% Hybrid		53.47% Hybrid	56.93% Hybrid	51.6% Hybrid
✕ Annual Pediatric hemoglobin A1C testing			NM-NPR	75.6%			NM-NPR	82.0%			NM - NPR	74.7%

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Measure												
Mental Health												
Follow-Up After Hospitalization for Mental Illness - 7-Day Follow-Up		48.58%	46.64%	48.4%		59.62%	52.67%	51.4%		«52.80%	54.00%	57.1%
Follow-Up After Hospitalization for Mental Illness - 30-Day Follow-Up		71.63%	70.88%	71.4%		74.88%	72.83%	74.7%		«73.19%	73.79%	75.1%
Mental Health Utilization - Any Services			7.67%	7.70%			6.96%	7.72%			7.72%	8.25%
Mental Health Utilization - Inpatient			0.46%	0.50%			0.31%	0.32%			0.33%	0.31%
Mental Health Utilization - Intensive OP			0.10%	0.10%			0.13%	0.13%			1.56%	1.59%
Mental Health Utilization - Outpt/ED			7.56%	7.60%			6.91%	7.67%			7.48%	7.94%
Utilization												
Ambulatory Care - 1000 member months ER Visits			58.09	55.4			54.66	52.5			61.66	59.3
Ambulatory Care - 1000 member months OP Visits			361.48	343.7			343.36	328.2			371.71	350.8
Inpatient Utilization (general hospital/acute care) Total Inpt ALOS/ <1 y.o.			3.37/7.37	3.27/7.91			3.33/7.78	3.24/8.08			3.22/6.87	3.13/6.44
Inpatient Utilization (general hospital/acute care) Medicine ALOS/ <1 y.o.			3.88/4.57	3.86/5.07			3.53/4.40	3.56/4.73			3.42/4.51	3.26/4.24
Inpatient Utilization (general hospital/acute care) Surgery ALOS/ <1 y.o.			8.3/16.93	8.07/16.63			8.18/19.81	7.8/19.0			6.27/15.30	6.02/13.67
Inpatient Utilization (general hospital/acute care) Maternity ALOS			2.77	2.63			2.69	2.65			2.67	2.69
Antibiotic Utilization - % of antibiotics of concern of all antibiotic scrips - Total			41.57%	40.3%			42.23%	41.1%			42.78%	41.4%
Membership Characteristics												
Race/Ethnicity Diversity of Membership - White			45.17%	44.89%			34.39%	17.87%			47.24%	47.59%
Race/Ethnicity Diversity of Membership - Black			45.35%	44.19%			52.41%	27.63%			43.71%	43.69%

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 ‡AHRQ Measure Specifications; *CHIPRA Core Set Measure
 †Measure Designed by DCH

2011 CMO data source: Individual HEDIS® 2012 Final Audited Interactive Data Submission System (IDSS) and Agency for Healthcare Research and Quality® (AHRQ) self-reported rates (AHRQ measures validated by Health Services Advisory Group - HSAG)

- ii. GRITS data not included in the Immunization measure by any of the CMOs
- iii. AMERIGROUP's Immunization rate does not include medical record reviews
- iv. Peach State only included the Medicaid population for all measures
- v. AMERIGROUP and WellCare included Medicaid and PeachCare for Kids populations

NR - Not Reported

CY 2011 Targets are based on HEDIS 2010 national Medicaid HMO HEDIS audit means and percentiles as reported by NCQA.

NM -NPR - new measure - not previously required
 a - rotated measure - CY 2010 rate reported again