	2008 Fee For Service ¹	2008 GA Families ²	2008 ALL ³	2009 Fee For Service ¹	2009 GA Families ²	2009 ALL ³	2010 Fee For Service ¹	2010 GA Families ²	2010 ALL ³	2011 Fee For Service ¹	2011 GA Families ²	2011 ALL ³
Measure												
The Child's Access to Care												
Childrens and Adolescents Access to Primary Care Providers - 12 - 24 Months	93.5%	93.6%	93.6%	93.6%	93.7%	93.7%	88.6%	93.8%	93.6%	91.6%	93.6%	93.4%
Childrens and Adolescents Access to Primary Care Providers 25 Mths - 6 Yrs	81.7%	83.4%	83.2%	84.5%	86.0%	85.9%	83.1%	87.1%	86.4%	84.0%	86.5%	85.9%
Childrens and Adolescents Access to Primary Care Providers - 7 - 11 Years	83.1%	84.4%	84.2%	84.2%	86.9%	86.5%	84.5%	89.0%	88.1%	84.2%	88.1%	87.5%
Childrens and Adolescents Access to Primary Care Providers - 12 - 19 Yrs	75.3%	79.8%	78.8%	77.2%	83.0%	81.9%	77.3%	85.1%	83.7%	77.0%	84.4%	83.3%
The Well Child Visit												
Well-Child Visits in the First 15 Months of Life - 6 or More Visits	24.4%	27.5%	26.8%	29.8%	36.0%	34.9%	20.9%	49.4%	45.1%	20.0% Admin 27.5% Hybrid	49.2% Admin 58.7% Hybrid	45.5% Admin 48.9% Hybrid
Well-Child Visits in the Third, Fourth, Fifth, and Sixth Years of Life	44.7%	50.3%	49.7%	47.7%	54.0%	53.4%	51.1%	59.0%	57.7%	53.4% Admin 54.6% Hybrid	61.0% Admin 68.1% Hybrid	59.6% Admin 60.8% Hybrid
Lead Screening in Children	38.3%	41.8%	41.4%	41.7%	45.4%	45.0%	43.5%	51.6%	49.5%	52.9% Admin 56.7% Hybrid	64.3% Admin 75.5% Hybrid	61.8% Admin 69.1% Hybrid
Childhood Immunization Status - (Combo 3)	27.0% Combo 2	33.0% Combo 2	32.3% Combo 2	25.5% Combo 3	32.8% Combo 3	32.2% Combo 3	16.1% Combo 3	24.8% Combo 3	23.0% Combo 3	9.0% Admin 47.0% Hybrid Combo 3	11.3% Admin 79.5% Hybrid Combo 3	10.6% Admin 42.3% Hybrid Combo 3
Adolescent Well-Care Visits	20.2%	26.7%	25.3%	21.6%	29.9%	28.4%	24.7%	34.3%	32.1%	24.3% Admin 23.1% Hybrid	36.4% Admin 41.2% Hybrid	33.7% Admin 35.8% Hybrid
Immunization for Adolescents (combo 1)							45.3%	55.8%	52.9%	46.8% Admin 56.0% Hybrid	56.9% Admin 69.7% Hybrid	54.4% Admin 61.1% Hybrid
Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents - BMI Percentile (Total)	0.2%	0.2%	0.2%	0.3%	0.3%	0.3%	1.0%	1.0%	1.0%	3.3% Admin 22.9% Hybrid	4.5% Admin 42.5% Hybrid	4.4% Admin 21.9% Hybrid
Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents - Counseling for Nutrition (Total)	0.8%	0.3%	0.4%	1.0%	0.5%	0.6%	1.4%	0.5%	0.7%	1.6% Admin 49.6% Hybrid	1.0% Admin 49.7% Hybrid	1.1% Admin 53.3% Hybrid
Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents - Counseling for Physical Activity (Total)	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.1%	0.1%	0.1%	0.3% Admin 31.9% Hybrid	0.6% Admin 36.8% Hybrid	0.6% Admin 36.7% Hybrid

	2008 Fee For Service ¹	2008 GA Families ²	2008 ALL ³	2009 Fee For Service ¹	2009 GA Families ²	2009 ALL ³	2010 Fee For Service ¹	2010 GA Families ²	2010 ALL ³	2011 Fee For Service ¹	2011 GA Families ²	2011 ALL ³
Measure												
The Sick Child Visit												
Appropriate Testing for Children with Pharyngitis	62.2%	65.2%	64.8%	62.5%	66.4%	66.0%	64.7%	67.5%	67.1%	68.7%	72.2%	71.8%
Appropriate Treatment for Children with URI - all rates below the 25%tile	78.3%	81.6%	81.1%	77.3%	77.9%	77.9%	77.2%	78.6%	78.6%	76.3%	78.1%	77.9%
Otitis Media with Effusion ¢										15.5%	16.5%	16.2%
Follow-Up Care for Children Prescribed ADHD Medication - Initiation Phase	47.2%	43.3%	44.2%	48.7%	45.8%	46.4%	34.6%	36.9%	36.4%	33.4%	36.3%	35.8%
Follow-Up Care for Children Prescribed ADHD Medication - Continuation and Maintenance Phase	58.8%	50.6%	52.8%	61.7%	56.3%	57.5%	43.9%	48.5%	47.2%	41.7%	49.9%	47.7%
The Child's Dental Visit												
Annual Dental Visit - Ages 2-3 Years	26.3%	26.0%	26.0%	29.9%	31.4%	31.3%	38.2%	44.7%	42.5%	39.5%	47.2%	44.8%
Annual Dental Visit - Ages 4-6 Years	53.7%	55.0%	54.8%	56.8%	62.3%	61.8%	62.9%	74.9%	72.7%	64.1%	76.3%	73.9%
Annual Dental Visit - Ages 7-10 Years	56.3%	59.2%	58.8%	58.2%	66.4%	65.5%	65.2%	77.7%	75.5%	65.5%	79.0%	76.6%
Annual Dental Visit - Ages 11-14 Years	52.3%	52.5%	52.5%	54.3%	60.1%	59.3%	58.8%	70.1%	67.8%	59.6%	71.4%	68.9%
Annual Dental Visit - Ages 15-18 Years	47.1%	46.9%	46.9%	48.3%	52.4%	51.7%	51.2%	59.0%	56.8%	49.9%	60.1%	57.6%
Annual Dental Visit - Ages 19-21 Years	30.3%	30.2%	30.2%	33.0%	34.8%	33.8%	33.1%	39.9%	35.1%	30.2%	39.4%	33.1%
Annual Dental Visit - Total	47.4%	49.3%	49.0%	49.5%	55.9%	55.1%	54.0%	67.2%	64.2%	54.0%	68.8%	65.7%
Adult Access to Care and Screening												
Adults Access to Preventive/Ambulatory Health Services - 20-44 Years	70.9%	81.6%	75.8%	75.1%	85.2%	78.2%	73.5%	85.5%	79.9%	75.2%	85.0%	80.5%
Chlamydia Screening for Women (total)	40.7%	47.6%	46.1%	42.9%	48.7%	47.5%	39.8%	46.3%	48.7%	41.2%	47.1%	49.5%
Cervical Cancer Screening (Age 21 - 64)	31.2%	66.2%	43.2%	30.0%	66.7%	43.2%	31.1%	69.1%	45.3%	29.5% Admin 34.8% Hybrid	69.6% Admin 69.4% Hybrid	44.8% Admin 51.1% Hybrid
Breast Cancer Screening (Age 40 – 69)	40.2%	48.9%	40.8%	40.3%	49.8%	41.0%	41.6%	53.0%	42.5%	37.0%	54.5%	38.3%
Colorectal Cancer Screening (Age 50 - 75)	32.8% (Age 50-80)	36.7% (Age 50-80)	32.8% (Age 50-80)	21.5%	30.0%	21.6%				24.4%		

	2008 Fee For Service ¹	2008 GA Families ²	2008 ALL ³	2009 Fee For Service ¹	2009 GA Families ²	2009 ALL ³	2010 Fee For Service ¹	2010 GA Families ²	2010 ALL ³	2011 Fee For Service ¹	2011 GA Families ²	2011 ALL ³
Measure												
Pregnancy and Birth Outcomes												
Weeks of Pregnancy at Time of Enrollment <0 Weeks	8.9%	19.4%	16.5%	9.0%	9.6%	16.9%	7.2%	10.2%	17.5%	7.8%	10.6%	9.9%
Weeks of Pregnancy at Time of Enrollment 1 - 12 Weeks	1.6%	51.6%	37.6%	1.9%	7.3%	39.6%	0.8%	8.3%	40.8%	0.7%	7.9%	6.2%
Weeks of Pregnancy at Time of Enrollment 13 - 27 Weeks	2.7%	20.0%	15.1%	2.5%	59.2%	14.8%	2.5%	58.4%	13.5%	2.0%	57.8%	44.6%
Weeks of Pregnancy at Time of Enrollment 28 or More Weeks	79.0%	2.0%	23.6%	79.4%	16.9%	22.3%	81.1%	14.7%	20.7%	81.0%	15.4%	30.9%
Weeks of Pregnancy at Time of Enrollment - Unknown	7.8%	7.0%	7.2%	7.2%	7.0%	6.4%	8.5%	8.4%	7.6%	8.6%	8.3%	8.4%
Weeks of Pregnancy at Time of Enrollment - Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Prenatal and Postpartum Care Timeliness of Prenatal Care	40.7%	50.1%	49.7%	44.2%	53.5%	53.2%	49.0%	36.0%	56.0%	50.1% Admin 63.7% Hybrid	37.2% Admin 84.5% Hybrid	39.8% Admin 52.3% Hybrid
Prenatal and Postpartum Care Postpartum Care	23.9%	38.4%	37.7%	25.7%	40.1%	39.6%	27.5%	40.3%	38.9%	24.6% Admin 45.5% Hybrid	37.9% Admin 63.3% Hybrid	36.6% Admin 55.0% Hybrid
Frequency of Ongoing Prenatal Care < 21 %	71.9%	69.2%	69.3%	70.1%	66.0%	66.1%	45.4%	56.2%	40.9%	42.9% Admin 18.5% Hybrid	57.4% Admin 14.4% Hybrid	56.4% Admin 20.2% Hybrid
Frequency of Ongoing Prenatal Care 21 - 40 %	20.9%	20.5%	20.5%	21.1%	23.8%	23.7%	33.4%	24.2%	36.7%	35.1% Admin 17.3% Hybrid	23.8% Admin 4.4% Hybrid	22.9% Admin 10.7% Hybrid
Frequency of Ongoing Prenatal Care 41 - 60%	4.4%	5.3%	5.3%	5.0%	5.5%	5.5%	11.5%	9.2%	11.7%	11.5% Admin 14.6% Hybrid	8.8% Admin 6.5% Hybrid	8.6% Admin 7.8% Hybrid
Frequency of Ongoing Prenatal Care 61 - 80%	1.7%	2.8%	2.7%	2.3%	2.7%	2.7%	4.9%	4.4%	5.5%	6.1% Admin 17.3% Hybrid	4.3% Admin 12.1% Hybrid	4.1% Admin 10.5% Hybrid
Frequency of Ongoing Prenatal Care 81+ %	1.1%	2.1%	2.1%	1.5%	2.0%	2.0%	4.9%	6.0%	5.2%	4.4% Admin 32.4% Hybrid	5.7% Admin 62.6% Hybrid	8.0% Admin 50.9% Hybrid
Rate of Infants with Low Birth Weight ‡	12.4	6.2	6.7	14.1	6.5	7.1	7.7	8.1	8.0	8.8	8.4	8.5
Cesarean Delivery Rate ‡	34.8	29.3	30.2	35.1	30.1	30.8	NR	NR	NR	26.0	30.4	29.4
Cesarean Rate for Nulliparous Singleton Vertex ¢										12.6	17.6	16.5

	2008 Fee For Service ¹	2008 GA Families ²	2008 ALL ³	2009 Fee For Service ¹	2009 GA Families ²	2009 ALL ³	2010 Fee For Service ¹	2010 GA Families ²	2010 ALL ³	2011 Fee For Service ¹	2011 GA Families ²	2011 ALL ³
Measure												
Disease State - Asthma												
Use of Appropriate Medications for People with Asthma - Ages 5 - 11 Years	94.4% 5-9 Yrs.	92.9% 5-9 Yrs.	93.3% 5-9 Yrs.	94.7%	91.6%	92.2%	94.6%	91.8%	91.8%	93.0%	91.5%	91.4%
Use of Appropriate Medications for People with Asthma - Ages 12 - 18 Years										90.4%	89.3%	89.2%
Use of Appropriate Medications for People with Asthma - Total	91.4%	91.0%	91.1%	90.5%	90.0%	90.1%	90.4%	90.5%	90.1%	82.9%	90.0%	88.0%
Percent of members with Asthma who had a visit to the ER/urgent care office within past six months ¢	1.0%	1.1%	1.1%	1.1%	1.4%	1.3%	1.1%	1.4%	1.3%			
Adult Asthma Admission Rate per 100,000 (AHRQ PQI 15)‡	321.2	142.0	166.4	385.3	151.5	177.5	415.2	50.7	350.2	85.4	90.3	120.0
Annual percentage of asthma patients with >1 asthma-related emergency room visit – AHRQ PDI 14 (Asthma Admission Rate) ‡										13.9%	11.3%	11.9%
Disease State - Diabetes												
Diabetes Short Term Complication Admission Rate per 100,000 (AHRQ PQI 01) ‡	115.6	39.9	51.3	90.4	32.0	39.3	43.1	25.6	30.3	212.0	99.6	213.5
Comprehensive Diabetes Care (18 - 75 Year olds) HbA1c Testing	42.2%	67.7%	44.1%	43.0%	70.5%	45.2%	45.9%	74.4%	48.2%	47.4% Admin 61.9% Hybrid	72.6% Admin 79.4% Hybrid	49.4% Admin 60.9% Hybrid
Comprehensive Diabetes Care - HbA1c Poor Control >9.0 Note: Lower rate is better	99.2%	100.0%	99.3%	99.0%	99.9%	99.0%	99.0%	99.9%	99.1%	98.7% Admin 62.8% Hybrid	99.9% Admin 52.3% Hybrid	98.8% Admin 67.9% Hybrid
Comprehensive Diabetes Care - HbA1c Good Control <8.0							0.7%	0.1%	0.6%	0.9% Admin 31.0% Hybrid	0.1% Admin 41.0% Hybrid	0.9% Admin 27.0% Hybrid
Comprehensive Diabetes Care - HbA1c Better Control <7.0	0.4%	0.0%	0.3%	0.6%	0.0%	0.5%	0.5%	0.1%	0.4%	0.7% Admin 20.3% Hybrid	0.1% Admin 31.4% Hybrid	0.6% Admin 18.0% Hybrid
Comprehensive Diabetes Care - Eye Exam	31.5%	28.1%	31.3%	32.5%	35.8%	32.8%	33.6%	40.5%	34.0%	35.0% Admin 42.7% Hybrid	39.8% Admin 46.6% Hybrid	35.3% Admin 41.2% Hybrid
Comprehensive Diabetes Care - LDL-C Screening	34.9%	58.6%	36.7%	36.5%	61.0%	38.4%	38.9%	64.9%	41.0%	39.1% Admin 59.1% Hybrid	63.8% Admin 70.3% Hybrid	41.0% Admin 53.5% Hybrid
Comprehensive Diabetes Care - LDL-C Level <100	0.6%	0.0%	0.6%	1.0%	0.1%	0.9%	0.9%	0.2%	0.8%	1.2% Admin 25.9% Hybrid	0.2% Admin 26.1% Hybrid	1.2% Admin 19.9% Hybrid
Comprehensive Diabetes Care - Medical Attention to Nephropathy	47.5%	61.4%	48.6%	48.4%	62.0%	49.5%	54.4%	66.3%	55.4%	54.2% Admin 69.2% Hybrid	65.9% Admin 71.8% Hybrid	55.1% Admin 66.2% Hybrid
Comprehensive Diabetes Care - Blood Pressure Control <140/80	0.4%	0.0%	0.4%	0.6%	0.0%	0.5%	0.7%	0.2%	0.7%	1.1% Admin 31.9% Hybrid	0.3% Admin 31.9% Hybrid	1.0% Admin 18.6% Hybrid

	2008 Fee For Service ¹	2008 GA Families ²	2008 ALL ³	2009 Fee For Service ¹	2009 GA Families ²	2009 ALL ³	2010 Fee For Service ¹	2010 GA Families ²	2010 ALL ³	2011 Fee For Service ¹	2011 GA Families ²	2011 ALL ³
Measure												
Comprehensive Diabetes Care - Blood Pressure Control <140/90	0.7%	0.0%	0.7%	1.0%	0.1%	0.9%	1.0%	0.3%	0.9%	1.5% Admin 42.5% Hybrid	0.4% Admin 54.8% Hybrid	1.4% Admin 27.2% Hybrid
Annual Pediatric Hemoglobin A1C Testing ¢										59.3%	77.3%	72.9%
Disease State - Cardiovascular Conditions												
Controlling High Blood Pressure (Age 18-85) - BP < 140/90											47.0% Hybrid	
Persistence of Beta Blocker Treatment After a Heart Attack (Age 18 and Older)	35.0%	67.1% (Low denom)	38.5%	30.8%	62.2% (Low denom)	34.5%				59.8%	86.5%	61.4%
Congestive Heart Failure Admission Rate per 100,000 (AHRQ PQI 08) ‡	491.1	83.8	401.1	460.4	92.4	373.7				1569.6	29.8	1294.8
Disease State - Chronic Obstructive Pulmonary Disease												
COPD Admission Rate per 100,000 (AHRQ PQI 05) ‡										2803.0	239.9	2690.3
Pharmacotherapy Management of COPD Exacerbation (Age 40 and Older) - Systemic Corticosteriods	22.2%	62.9% (Low denom)	23.2%	23.8%	62.0% (Low denom)	24.8%				33.6%	68.3%	34.7%
Pharmacotherapy Management of COPD Exacerbation (Age 40 and Older) - Bronchodilators	31.4%	72.9% (Low denom)	32.5%	33.0%	81.5% (Low denom)	34.3%				48.4%	83.6%	49.4%

	2008 Fee For Service ¹	2008 GA Families ²	2008 ALL ³	2009 Fee For Service ¹	2009 GA Families ²	2009 ALL ³	2010 Fee For Service ¹	2010 GA Families ²	2010 ALL ³	2011 Fee For Service ¹	2011 GA Families ²	2011 ALL ³
Measure												
Mental Health												
Follow-Up After Hospitalization for Mental Illness - 7-Day Follow-Up	8.7%	17.6%	11.3%	9.2%	17.5%	12.0%	35.1%	44.3%	38.3%	37.1%	45.9%	40.5%
Follow-Up After Hospitalization for Mental Illness - 30-Day Follow-Up	21.7%	32.1%	24.7%	20.5%	32.2%	24.4%	57.6%	65.8%	60.5%	59.1%	67.6%	62.3%
Mental Health Utilization - Any Services	13.1%	6.2%	8.8%	13.0%	6.6%	8.8%						
Mental Health Utilization - Inpatient	2.1%	0.3%	0.9%	2.0%	0.3%	0.9%						
Mental Health Utilization - Intensive OP	0.4%	0.1%	0.2%	0.3%	0.1%	0.2%						
Mental Health Utilization - Outpt/ED	11.9%	6.1%	8.3%	11.9%	6.5%	8.4%						
Initiation and Engagement of Alcohol and Other Drug Dependence Treatment - Initiation of Treatment	39.8%	40.4%	40.0%	41.0%	39.2%	40.4%				50.9%	43.8%	48.8%
Initiation and Engagement of Alcohol and Other Drug Dependence Treatment - Engagement of Treatment	5.5%	10.6%	7.0%	5.5%	10.5%	7.1%				6.2%	8.5%	7.1%
Utilization												
Ambulatory Care - 1000 member months ER Visits	70.0	57.6	62.3	73.1	62.7	66.3	78.6	58.7	65.6	77.4	54.0	62.1
Ambulatory Care - 1000 member months OP Visits	428.9	363.2	387.8	432.3	384.7	401.4	398.2	358.9	372.4	415.4	321.8	354.3
Plan All-Cause Readmission (Age 18 and Older) - Total										10.3	8.7	10.2
Inpatient Utilization (general hospital/acute care) Total Inpt ALOS/ <1 y.o.	5.7 / 13.2	3.3 / 6.6	4.7 / 8.1	5.4 / 12.6	3.4 / 7.0	4.5 / 8.2	15.2 / 9.2	3.1 / 5.3	10.4 / 6.2	5.7 / 10.5	3.0 / 5.3	4.7 / 6.6
Inpatient Utilization (general hospital/acute care) Medicine ALOS/ <1 y.o.	5.3 / 6.7	3.9 / 4.6	5.0 / 5.0	4.3 / 5.6	3.5 / 4.2	4.1 / 4.5	9.3 / 4.9	3.3 / 3.8	8.2 / 4.0	4.9 / 4.9	3.2 / 3.7	4.7 / 4.0
Inpatient Utilization (general hospital/acute care) Surgery ALOS/ <1 y.o.	10.0 / 31.2	9.2 / 19.2	9.9 / 23.4	9.9 / 29.2	7.8 / 16.9	9.5 / 20.4	28.8 / 22.0	5.9 / 11.2	24.6 / 14.2	9.1 / 21.6	5.8 / 11.0	8.5 / 14.6
Inpatient Utilization (general hospital/acute care) Maternity ALOS	2.6	2.7	2.7	2.7	2.7	2.7	12.9	2.7	5.3	2.6	2.6	2.6
Antibiotic Utilization - % of antibiotics of concern of all antibiotic scrips - Total	46.2%	43.7%	44.3%	44.9%	43.7%	44.0%	NR	NR	NR	NR	NR	NR

	2008 Fee For Service ¹	2008 GA Families ²	2008 ALL ³	2009 Fee For Service ¹	2009 GA Families ²	2009 ALL ³	2010 Fee For Service ¹	2010 GA Families ²	2010 ALL ³	2011 Fee For Service ¹	2011 GA Families ²	2011 ALL ³
Measure												
Medication Management												
Annual Monitoring for Patients on Persistent Medications (Age 18 and Older) - Total	84.6%	83.1%	84.4%	85.7%	83.5%	85.4%				84.6%	85.0%	84.7%
Antidepressant Medication Management (Age 18 and Older) - Effective Acute Phase Treatment	53.3%	54.8%	54.1%	52.3%	58.1%	55.5%				56.4%	48.7%	54.5%
Antidepressant Medication Management (Age 18 and Older) - Effective Continuation Phase Treatment	38.0%	40.4%	39.2%	38.9%	41.7%	40.5%				42.1%	30.0%	37.5%
Membership Characteristics												
Race/Ethnicity Diversity of Membership - White	44.0%	42.7%	43.1%	43.6%	43.8%	43.7%	42.9%	43.8%	43.1%	39.1%	43.5%	40.9%
Race/Ethnicity Diversity of Membership - Black	43.9%	48.1%	46.7%	43.1%	47.7%	46.2%	45.1%	47.1%	45.7%	44.5%	46.6%	45.4%

All measures reported followed HEDIS specifications unless otherwise specified

¹ FFS - includes Medicaid and PeachCare for Kids[®] members not enrolled in the GA Families CMOs

²GA Families - includes Medicaid and PeachCare for Kids[®] members enrolled in the GA Families managed care program during the reporting period including those who may have switched plans during the reporting

period

³ALL - includes all FFS and GA Families members covered under the Medicaid and PeachCare for Kids® state plans

¢ - CHIPRA Core Set Measure

‡ - AHRQ (Agency for Healthcare Research and Quality) Measure