

# SFY 2018: GEORGIA DEPARTMENT OF COMMUNITY HEALTH GEORGIA FAMILIES

## MEDICAID CARE MANAGEMENT ORGANIZATIONS ACT COMPLIANCE MONITORING

ANALYSES OF HOSPITAL STATISTICAL AND REIMBURSEMENT (HS&R) REPORT SUBMISSIONS

QUARTER 3: JULY 2017 THROUGH SEPTEMBER 2017



March 21, 2018

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The Medicaid Care Management Organizations Act (the "Act") requires the Care Management Organizations (CMOs) to provide a Hospital Statistical and Reimbursement (HS&R) report within 30 (thirty) days upon request of a provider. Specifically, O.C.G.A. 33-21A-11 states:

Upon request by a hospital provider related to a specific fiscal year, a care management organization shall, within 30 days of the request, provide that hospital with an HS&R report for the requested fiscal year. Any care management organization which violates this Code section by not providing the requested report within 30 days shall be subject to a penalty of \$1,000.00 per day, starting on the thirty-first day after the request and continuing until the report is provided. It is the intent of the General Assembly that such penalty be collected by the Department of Community Health and deposited into the Indigent Care Trust Fund created pursuant to Code Section 31-8-152. A care management organization shall not reduce the funding available for health care services for members as a result of payment of such penalties.

Additionally, the CMOs must submit a list of the requested HS&R reports to the Department of Community Health ("the Department" or DCH) no later than thirty days following the calendar quarter period.



As requested by the Department, Myers and Stauffer LC (Myers and Stauffer) tested the information included on the quarterly HS&R reports submitted by the CMOs in response to the Act for the quarter beginning July 1, 2017 and ending September 30, 2017 ("Quarter 3"). We attempted to confirm the information reported by the CMOs to demonstrate their compliance with the HS&R reporting requirements of the Act.

The quarterly HS&R reports submitted to the Department by the CMOs contain the following data: the identification of hospitals that requested HS&R reports including location, name of report requestor, date the HS&R report(s) were requested, the date the CMO released the report to the hospital or requestor, and other related information.

Using the HS&R reports provided by each CMO, we attempted to confirm no less than five report requests for each respective CMO. The Methodology section provides an overview of how we analyzed the data on the quarterly reports.



In order to perform this analysis, we utilized the quarterly reports submitted to DCH by each of the CMOs. Amerigroup Community Care (AGP), CareSource (CS), Peach State Health Plan (PSHP), and WellCare of Georgia (WellCare) reports were obtained by accessing their web portals on October 31, 2017. For Quarter 3, 361 HS&R reports were reported by the CMOs and can be found in Exhibit A of this report.

In accordance with the confirmation process approved by DCH, Myers and Stauffer requests confirmation of the CMO-reported request and release dates from providers, or their representatives, when the CMO-reported release date is 30 days or greater from the CMO-reported request date. With DCH's approval, HS&R reports were randomly selected for AGP, PSHP, and WellCare to contact providers for confirmation of the dates reported by the CMOs. CareSource did not report any HS&R report requests for Quarter 3.

Telephone calls or e-mails regarding 285 HS&R reports were initiated on December 1, 2017 and completed on January 19, 2018. Providers were asked to provide the date they requested the HS&R report and the date the CMO provided notification that the report was available.

A maximum of three attempts per provider were performed in an effort to acquire data for this analysis.

Once the data was collected, we analyzed the results and performed follow-up communication as necessary. Provider responses were compared with the dates reported on each CMO's quarterly report.

The assumptions and limitations summarized below should be noted when reviewing this report.

- Our procedures were not designed to identify instances where a CMO may have failed to include a provider's request for an HS&R report in the CMO's report to DCH. However, had instances occurred where a provider stated they requested an HS&R report from a CMO that was not included in the CMO's report to DCH, Myers and Stauffer would have communicated with the respective CMO to confirm the information obtained from the provider.
- Myers and Stauffer accepted a verbal or an email confirmation for information received from providers.
- If there was a disagreement between the CMO and provider, Myers and Stauffer accepted the documentation submitted by the CMO as confirmation.
- If instances occurred where a provider stated they received a requested HS&R report from a CMO after 20 days and that report was originally excluded from our confirmation process, we would have communicated with the respective CMO to confirm the information obtained from the provider.
- As instructed by the Department, if the due date of the report, 30 days after the report was requested, fell on a Saturday or Sunday, the next business day was assumed to be the due date for purposes of this analysis.

This section provides a summary of the analytical findings for this analysis. A summary of findings can be found on pages 8-9 of this report.

Table I. Total Report Counts per CMO

СМО	Number of Reports Requested, According to CMO or Provider	Number of Reports Released 30 or More Days After Request, According to CMO or Provider	Number of Reports Included in Analyses	Provider in Agreement with CMO- Reported Dates	Provider Disagreed with CMO- Reported Dates	Provider Not Able to Validate CMO Reported Dates
Amerigroup	122	0	95	62 (65.0%)	13 (14.0%)	20 (21.0%)
CareSource	0	0	0	0 (0.00%)	0 (0.00%)	0 (0.00%)
PSHP	125	0	95	70 (74.0%)	5 (5.00%)	20 (21.0%)
WellCare	114	43	95	83 (88.0%)	7 (7.00%)	5 (5.00%)
Total	361	43	285	215 (75.0%)	25 (9.00%)	45 (16.00%)

As illustrated in the table above, we have included the total number of reports each respective CMO reported to the Department for Quarter 3. The findings indicate for 75.0 percent (215 of 285) of the HS&R reports, the providers were able to confirm the information reported by the CMOs. Providers disagreed with the CMO reported dates for 25 report requests. Providers were unable to validate the CMO reported dates for 45 report requests.

Table II. Length of Time between Request and Release Dates for HS&R Reports, as reported per CMO

	Days Between Request and Release Dates					
СМО	Minimum	Average	Maximum			
Amerigroup	0.0	11.8	24.0			
CareSource	0.0	0.0	0.0			
PSHP	0.0	9.9	27.0			
WellCare	0.0	26.5	46.0			

The statistics included in Table II are based on the dates contained within the CMO quarterly reports. Although the dates given to Myers and Stauffer by the providers were considered in the analysis, documentation provided by the CMOs was used to confirm the dates reported to DCH by the CMOs.



#### **AMERIGROUP**

For Quarter 3, Myers and Stauffer did not identify any HS&R reports released by Amerigroup to a provider that were greater than 30 days. Sixty representatives were contacted regarding 95 HS&R report requests. The request and release dates reported by the CMO were confirmed for 75 requests. Myers and Stauffer identified 33 HS&R reports release by Amerigroup to providers that were greater than 20 days. We were unable to confirm 20 report requests as 14 providers were deemed unreachable after contact was initiated three times. Potential issues in report data or dates that were identified can be found in Exhibit B.

#### **CARESOURCE**

For Quarter 3, CareSource did not report or release any HS&R reports to providers. During our validation process, Myers and Stauffer identified a provider who submitted an HS&R request in September 2017 for Dodge County Hospital. The provider did not receive the requested HS&R report. When we contacted CareSource regarding the report request and release dates, Andrea Hundley, the Director, Regulatory – GA market, at CareSource responded with the following:

"As a follow-up to my voicemail message, please be advised that CareSource is currently configuring the HS&R Report template based on the specifications received from the Department on 12/14/2017. Given the number of reports the Plan had to configure, we have not been able to release any pending requests to date. As soon as the development of the reports is complete, we fully intend to satisfy all outstanding HS&R Report requests. Additionally, the Plan's HS&R Report was posted to the Plan's reporting portal for your review and next steps which details the number of open requests to date."

CareSource did not address the missing HS&R report from Dodge County Hospital.

#### **PEACH STATE HEALTH PLAN**

For Quarter 3, Myers and Stauffer identified three HS&R reports released by Peach State Health Plan to a provider that were greater than 30 days. Fifty-nine representatives were contacted regarding 95 HS&R report requests. The request and release dates reported by the CMO were confirmed for 75 requests. Myers and Stauffer identified 24 HS&R reports release by Amerigroup to providers that were greater than 20 days. We were unable to confirm 20 report requests as 14 providers were deemed unreachable after contact was initiated three times. Potential issues in report data or dates that were identified can be found in Exhibit B.

#### **WELLCARE**

For Quarter 3, Myers and Stauffer noted that the third quarter HS&R report contained three release dates which appeared to be greater than 30 days. Upon further review and confirmation from WellCare, the due date of the three reports fell on a Sunday. Therefore, the release date of the report was within the timely guidelines outlined by the Department.

In addition, Myers and Stauffer identified 43 HS&R reports released by WellCare to a provider that were greater than 30 days. We requested clarification regarding the late HS&R reports and dater discrepancies from WellCare. Heather DiNapoli, a WellCare representative, responded with the following:



"The release dates are correct in the attached. Thanks!"

Thirty-four representatives were contacted regarding 95 HS&R report requests. The request and release dates reported by the CMO were confirmed for 90 requests. Myers and Stauffer identified 92 HS&R reports release by Amerigroup to providers that were greater than 20 days. We were unable to confirm 5 report requests as four providers were deemed unreachable after contact was initiated three times. Potential issues in report data or dates that were identified can be found in Exhibit B.

#### SUMMARY OF POTENTIAL PENALTIES

Based on the findings for WellCare, there are potential penalties for late reporting that DCH may elect to assess for the quarter beginning July 1st, 2017 and ending September 30<sup>th</sup>.

For the 43 cases of late reporting, WellCare was 185 days late providing the requested HS&R reports. Georgia statute (O.C.G.A. 33-21A-11) states, "...Any care management organization which violates this Code section by not providing the requested report within 30 days shall be subject to a penalty of \$1,000.00 per day, starting on the thirty first day after the request and continuing until the report is provided."

Pursuant to the statutory and contractual requirements, DCH may elect to impose penalties of up to \$185,000 on WellCare.



We make the following recommendations to the Department and the CMOs based on our findings after analyzing the Quarter 3, 2017 HS&R reports:

- The Department may wish to assess a penalty of \$185,000 against WellCare for the 43 HS&R reports which were not released within 30 days.
- The Department should require CareSource to provide the requested HS&R Report to Dodge County Hospital within 30 days of issuance of this report.
- According to CareSource on February 2, 2018, they were currently configuring the HS&R Report template based on the specifications received from the Department on 12/14/2017. While CareSource is developing the HS&R template, they should develop a procedure or process for updating providers on their HS&R requests during the interim.
- Amerigroup, Peach State Health Plan, and WellCare should perform a quality review of their HS&R report prior to submitting to providers.



## **EXHIBITS A-B**

#### Hospital Statistical and Reimbursement Report Quarterly Report

CMO Name: AMERIGROUP COMMUNITY CARE

Reporting Date: 10/19/2017

Reporting Period: 3rd Quarter 2017

Hospital Name:	Location	Date Report Requested	Date Report Released	Requester's Name
Bacon County Hospital	302 S Wayne St, Alma, GA 31510	9/28/2017	10/6/2017	Kate Randall
Flint River Community Hospital	509 Sumter St, Montezuma, GA 31063	9/25/2017	10/5/2017	Lynn Mitchell
Northridge Medical Center	70 Medical Center Dr, Commerce, GA 30529	9/25/2017	10/5/2017	Lisa A Gorge
Dodge County Hospital	901 Griffin Ave, Eastman, GA 31023	9/21/2017	9/29/2017	Joan Hartley
St. Francis Hospital	2122 Manchester Expy, Columbus, GA 31904	9/20/2017	9/26/2017	Bennie Rector
Wellstar Spalding Regional	601 S 8th St, Griffin, GA 30224	9/20/2017	9/29/2017	Jennifer A. Johnson
Wellstar Sylvan Grove Hospital	1050 McDonough Rd, Jackson, GA 30233	9/20/2017		Jennifer A. Johnson
Wellstar Atlanta Medical Center	303 Parkway Drive NE Atlanta, GA 30312	9/20/2017	9/29/2017	Jennifer A. Johnson
Wellstar North Fulton Regional Hospital	3000 Hospital Blvd, Roswell, GA 30076	9/20/2017	9/29/2017	Jennifer A. Johnson
Southeast Georgia Health System Brunswick Campus	2415 Parkwood Dr, Brunswick, GA 31520	9/20/2017	9/29/2017	Kim Holcomb
Southeast Georgia Health System Camden Campus	2000 Dan Proctor Dr, St Marys, GA 31558	9/20/2017	9/29/2017	Kim Holcomb
Houston Medical Center	1601 Watson Blvd, Warner Robins, GA 31093	9/20/2017	9/29/2017	Amy Grube
Stephens County Hospital	163 Hospital Road, Toccoa, GA 30577	9/20/2017	9/29/2017	Jeffrey B. Laird
Warm Springs Medical Center	5995 Spring St, Warm Springs, GA 31830	9/20/2017		Shannon Dukes
Irwin County Hospital	710 N Irwin Ave, Ocilla, GA 31774	9/20/2017		Jessie L. Hamilton
Taylor Regional Hospital	222 Perry Hwy, Hawkinsville, GA 31036	9/20/2017		Keara M. Dowling
Crisp Regional Hospital	902 North 7th Street, Cordele, GA 31015	9/20/2017		Richard E. Crum
Candler Hospital	5353 Reynolds St, Savannah, GA 31405	9/19/2017		Greg Schaack c/o Shae Foy, CPA
Dodge County Hospital	901 Griffin Ave, Eastman, GA 31023	9/19/2017		Jan Hamrick c/o Shae Foy, CPA
Donalsonville Hospital	102 Hospital Cir, Donalsonville, GA 39845	9/19/2017		James Moody c/o Shae Foy, CPA
Dorminy Medical Center	200 Perry House Rd, Fitzgerald, GA 31750	9/19/2017		Paige Wynn c/o Shae Foy, CPA
Emanuel Medical Center	117 Kite Road, Swainsboro, GA 30401	9/19/2017		Jessica Johnson c/o Shae Foy, CPA
Emory Healthcare	2001 Peachtree Rd NE Atlanta, GA 30309	9/19/2017		Miranda Chennault c/o Shae Foy, CPA
	200 N River St, Claxton, GA 30417	9/19/2017		
Evans Memorial Hospital Habersham Medical Center		9/19/2017		John Wiggins c/o Shae Foy, CPA
	541 Historic Hwy. 441-N, Demorest, GA 30535			Barbara Duncan c/o Shae Foy, CPA
Higgins General Hospital	200 Allen Memorial Dr, Bremen, GA 30110	9/19/2017	10/13/2017	Carol Crews c/o Shae Foy, CPA
Jasper Memorial Hospital	898 College St, Monticello, GA 31064	9/19/2017		Michael Vaughn c/o Shae Foy, CPA
Jeff Davis Hospital	163 S Tallahassee St, Hazlehurst, GA 31539	9/19/2017		Cathy Cason c/o Shae Foy, CPA
Liberty Regional Medical Center	462 Elma G Miles Pkwy, Hinesville, GA 31313	9/19/2017		Derek Rozier c/o Shae Foy, CPA
Meadows Regional Medical Center	1 Meadows Pkwy, Vidalia, GA 30474			John Cornell c/o Shae Foy, CPA
Memorial Hospital - Bainbridge	1500 E Shotwell St, Bainbridge, GA 39819			Billy Walker c/o Shae Foy, CPA
Northeast Georgia Med Ctr	743 Spring St NE, Gainesville, GA 30501	9/19/2017		Linda Nicholson c/o Shae Foy, CPA
NGMC Barrow	1362 S Main St, Ellijay, GA 30540	9/19/2017		Melanie Owen c/o Shae Foy, CPA
Oconee Regional Medical Center	821 N Cobb St, Milledgeville, GA 31061			Michael Vaughn c/o Shae Foy, CPA
South Georgia Medical Center	2501 N Patterson St, Valdosta, GA 31602	9/19/2017		Grant Byers c/o Shae Foy, CPA
South Georgia Medical Center - Berrien	2501 North Patterson Street, Valdosta, GA 31602			Grant Byers c/o Shae Foy, CPA
South Georgia Medical Center - Lanier	116 W Thigpen Ave, Lakeland, GA 31635	9/19/2017	10/13/2017	Grant Byers c/o Shae Foy, CPA
Southern Regional	11 Upper Riverdale Rd, Riverdale, GA 30274	9/19/2017	10/13/2017	Rose Kollauf c/o Shae Foy, CPA
St. Joseph's Hospital	5665 Peachtree Dunwoody Rd, Atlanta, GA 30342	9/19/2017	10/13/2017	Greg Schaack c/o Shae Foy, CPA
SWGRMC - Cuthbert	361 Randolph St, Cuthbert, GA 39840	9/19/2017	10/13/2017	Candace Guarnieri c/o Shae Foy, CPA
Tanner Medical - Villa Rica	601 Dallas Hwy, Villa Rica, GA 30180	9/19/2017	10/13/2017	Carol Crews c/o Shae Foy, CPA
Tanner Medical Center	705 Dixie St, Carrollton, GA 30117	9/19/2017	10/13/2017	Carol Crews c/o Shae Foy, CPA
Upson Regional Medical Center	801 W Gordon St, Thomaston, GA 30286	9/19/2017	10/13/2017	John Williams c/o Shae Foy, CPA
Warm Springs Medical Center	5995 Spring St, Warm Springs, GA 31830	9/19/2017	10/13/2017	Patrick Flynn c/o Shae Foy, CPA
Wills Memorial Hospital	120 Gordon St, Washington, GA 30673	9/19/2017		Tracie Haughey c/o Shae Foy, CPA
Jefferson Hospital	1067 Peachtree St, Louisville, GA 30434	9/19/2017		John Graham c/o Shae Foy, CPA
Miller County Hospital	209 N Cuthbert St, Colquitt, GA 39837	9/19/2017		Jill Brown c/o Shae Foy
Wayne Memorial Hospital	865 S 1st St, Jesup, GA 31545	9/19/2017		Greg Jones c/o Shae Foy
Floyd Medical Center	304 Turner McCall Blvd, Rome, GA 30165	9/19/2017		Rick Sheerin c/o Shae Foy, CPA
Polk Medical Center	2360 Rockmart Hwy, Cedartown, GA 30125	9/19/2017		Rick Sheerin
Screven County Hospital	215 Mims Rd, Sylvania, GA 30467	9/19/2017		Cindy Bierschenk
Jenkins County Hospital	931 E Winthrope Ave, Millen, GA 30442	9/19/2017		Pam Mixon
Emory University Hospital	1364 Clifton Rd, Atlanta, GA 30322	9/19/2017		Ronda Mitchell-Wise
Emory University Hospital Midtown	550 Peachtree St NE, Atlanta, GA 30308	9/19/2017		Ronda Mitchell-Wise
Augusta University Medical Center	1120 15th St, Augusta, GA 30912	9/19/2017		Lindsay Templeton
Emory University Hospital Midtown	550 Peachtree St NE, Atlanta, GA 30308	9/19/2017		Ronda Mitchell-Wise
Emory University Hospital	1364 Clifton Rd, Atlanta, GA 30322	9/19/2017		Ronda Mitchell-Wise
Mayo Clinic Healthy System Waycross	1900 Tebeau St, Waycross, GA 31501	9/18/2017		Buddy Burnett
Clinch Memorial Hospital	1050 Valdosta Hwy, Homerville, GA 31634	9/15/2017		Sandra C. Hughes
Floyd Medical Center	304 Turner McCall Blvd, Rome, GA 30165	9/15/2017		Kevonne Byard
Colquitt Regional Medical Center	3131 S Main St, Moultrie, GA 31768	9/14/2017		Mike Wyche
Candler County Hospital	400 Cedar St, Metter, GA 30439	9/13/2017		Jessica Johnson
Rockdale Medical Center	1412 Milstead Avenue NE, Conyers, GA 30012	9/13/2017		Bennie Rector
Polk Medical Center	2360 Rockmart Hwy, Cedartown, GA 30125	9/12/2017		Nia Erikson
University Hospital	1350 Walton Way, Augusta, GA 30901-2629	9/12/2017		Sheri Poole
University McDuffie County Regional Medical Center	2460 Washington Rd, Thomson, GA 30824	9/12/2017		
Emory Johns Creek Hospital	6325 Hospital Pkwy, Johns Creek, GA 30097	9/12/2017	9/20/2017	Wendy Chen
Miller County Hospital Wayne Memorial Hospital	209 N Cuthbert St, Colquitt, GA 39837 865 South First Street, Jesup, GA 31545	9/12/2017 9/12/2017	9/20/2017	Keara M. Dowling Keara M. Dowling

#### Exhibit A

Jefferson Hospital	1067 Peachtree St. Louisville, GA 30434	9/12/2017	9/20/2017	Keara M. Dowling
Hamilton Medical Center	1200 Memorial Drive, Dalton, GA, 30722	9/8/2017		Catherine McKenzie
Shepherd Center	2020 Peachtree Road Northwest, Atlanta, GA 30309	9/8/2017		
Gwinnett Medical Center - Lawrenceville	1000 Medical Center Blvd. Lawrenceville, GA, 30046	9/8/2017		
Gwinnett Medical Center - Duluth	3620 Howell Ferry Road, Duluth, GA, 30096	9/8/2017	9/15/2017	
Northside Hospital-Atlanta	1000 Johnson Ferry Road NE, Atlanta, GA 30342	9/8/2017	9/15/2017	
Northside Hospital-Atlanta Northside Hospital-Cherokee	450 Northside Cherokee Blvd, Canton, GA 30115	9/8/2017	9/15/2017	
	1200 Northside Forsyth Drive, Cumming, GA, 30041	9/8/2017		
Northside Hospital-Forsyth	915 Gordon Ave. Thomasville, GA 31792	9/8/2017	9/15/2017	Patricia L. Barrett
John D. Archbold Memorial Hospital				
Brooks County Hospital	903 N Court St, Quitman, GA 31643	9/8/2017		Patricia L. Barrett
Grady General Hospital	80 Jesse Hill Jr Drive SE, Atlanta, GA 30303	9/8/2017		Patricia L. Barrett
Mitchell County Hospital	90 E Stephens St, Camilla, GA 31730	9/8/2017		Patricia L. Barrett
Chestatee Regional Hospital	227 Mountain Drive, Dahlonega, GA 30533	9/7/2017		Ashley Dorsey
Crisp Regional Hospital	902 North 7th Street, Cordele, GA 31015	9/7/2017		Brent Rigsby
Bleckley Memorial Hospital	145 East Peacock Street, Cochran, GA 31014	9/7/2017		Sandra Herndon
Medical Center of Central Georgia	777 Hemlock Street, Macon, GA, 31201-2102	9/7/2017		Jennifer A. Johnson
Medical Center of Peach County	1960 Highway 247 Connector, Byron, GA 31008	9/7/2017		Jennifer A. Johnson
Monroe County Hospital	88 Martin Luther King Jr Drive, Forsyth, GA 31029	9/7/2017		Jennifer A. Johnson
Putnam General Hospital	101 Greensboro Road, Eatonton, GA, 31024	9/7/2017		Jennifer A. Johnson
Southeast Georgia Health System - Brunswick Campus	2415 Parkwood Drive, Brunswick, GA, 31520	9/7/2017		Kim Holcomb
Southeast Georgia Health System - Camden Campus	2000 Dan Proctor Drive, St. Mary's, GA, 31558	9/7/2017		Kim Holcomb
Appling Healthcare System	163 E Tollison Street, Baxley, GA 31513	9/6/2017	9/13/2017	Kathy Chancey
Tift Regional Medical Center	901 18th Street, Tifton, GA 31794	9/6/2017	9/13/2017	Stuart R. Hasty
Bacon County Hospital	302 S Wayne Street, Alma, GA 31510	9/5/2017	9/13/2017	Lauris G. Mullis
Children's Healthcare of Atlanta @ Egleston	1405 Clifton Road, Atlanta, GA 30329	8/31/2017	9/7/2017	Sherry L. (McQueen) Cameron
Children's Healthcare of Atlanta @ Scottish Rite	1001 Johnson Ferry Road NE, Atlanta, GA 30342	8/31/2017	9/7/2017	Sherry L. (McQueen) Cameron
Children's Healthcare of Atlanta @ Hughes Spalding	35 Jesse Hill Dr Drive SE, Atlanta, GA 30303	8/31/2017	9/7/2017	Sherry L. (McQueen) Cameron
Effingham Health System	459 GA-119, Springfield, GA 31329	8/29/2017	9/7/2017	Matthew Moore
Bacon County Hospital	302 S Wayne Street, Alma, GA 31510	8/29/2017	9/7/2017	Lauris G. Mullis
Donalsonville Hospital Inc.	102 Hospital Circle, Donalsonville, GA 39845	8/29/2017	9/7/2017	Katie Hatcher
Houston Medical Center	1601 Watson Blvd, Warner Robins, GA 31093	8/24/2017	8/25/2017	Amy Grube
Dekalb Medical Center	2701 N Decatur Rd, Decatur, GA 30033	8/18/2017	8/25/2017	Gregory Girard
Dekalb Medical Center Hillandale	2801 Dekalb Medical Pkwy, Lithonia, GA 30058	8/18/2017	8/25/2017	Gregory Girard
Effingham County Hospital	459 GA-119, Springfield, GA 31329	8/18/2017		Matthew Moore
Taylor Regional Hospital	222 Perry Hwy, Hawkinsville, GA 31036	8/9/2017		Keara M. Dowling
Shepherd Center	2020 Peachtree Road Northwest, Atlanta, GA 30309	8/8/2017		Emily Grover
Memorial Hospital and Manor	1500 E Shotwell St, Bainbridge, GA 39819	8/7/2017		Kay Livingston
Donalsonville Hospital	102 Hospital Cir, Donalsonville, GA 39845	8/7/2017		Katie Hatcher
Stephens County Hospital	163 Hospital Rd. Toccoa, GA 30577	8/5/2017		Jeffrey B. Laird
Southeast Georgia Health System - Brunswick Campus	2415 Parkwood Dr, Brunswick, GA 31520	8/1/2017		Michelle Morris
Southeast Georgia Health System - Camden Campus	2000 Dan Proctor Dr, St Marys, GA 31558	8/1/2017		Michelle Morris
Clinch Memorial Hospital	1050 Valdosta Hwy, Homerville, GA 31634	7/31/2017		Eric Gouthier, CPA
Southeast Georgia Health System - Brunswick Campus	2415 Parkwood Drive, Brunswick, GA 31520	7/27/2017		Michelle P. Morris
Southeast Georgia Health System - Camden Campus	2000 Dan Proctor Drive, St Marys, GA 31558	7/27/2017		Michelle P. Morris
Wills Memorial Hospital	120 Gordon Street, Washington, GA 30673	7/26/2017		Mandy Rose
Mayo Clinic Health System Waycross	1900 Tebeau Street, Washington, GA 30073	7/24/2017		Brian Cocciolo
Wills Memorial Hospital	120 Gordon Street, Washington, GA 30673	7/14/2017		Mandy Rose
Midtown Medical Center	710 Center Street, Vashington, GA 30073	7/12/2017		Dianne Love
Northside Medical Center	100 Frist Court, Columbus, GA 31901	7/12/2017		Dianne Love
		7/5/2017		Debbie Self
Chatuge Regional Hospital	110 S Main St, Hiawassee, Ga. 30546			
Union General Hospital	35 Hospital Way, Blairsville, Ga. 30512	7/5/2017		Debbie Self
Union County Dialysis LLC	72 Appalachian Ave, Blairsville, GA 30512	7/5/2017		Debbie Self
Bleckley Memorial Hospital	145 Peacock Street, Cochran, GA 31014	7/3/2017	////2017	Sandra Herndon, CPA

#### Exhibit A

### Hospital Statistical and Reimbursement Report Quarterly Report

CMO Name: CareSource Reporting Date: 10/26/2017 Reporting Period: 07/01/2017 - 09/30/2017

Hospital Name:	Location	Date Report Requested	Date Report Released	Requester's Name		

Hospital Statistical & Reimbursement Report Quarterly Report

Peach State Health Plan Reporting Date: 10/30/2017

Reporting Period: July 1, 2017 - September 30, 2017

				Date Report		
			Date	Released		
		State	Report	(Filled		
	Hospital Name	Location	Requeste d	only by Willie)	Requestor's Name	Requestor's Contact Information
1	Bleckley Memorial Hospital	Georgia	7/3/2017	7/6/2017	Sandra Herndon	sandra.herndon@bleckleymemorial.com
	Chatuge Regional Hospital	Georgia	7/5/2017		Debbie self	debbieself@uniongeneral.org
	Union General Hospital	Georgia	7/5/2017	7/17/2017	Debbie self	debbieself@uniongeneral.org
	Wills Memorial Hospital	Georgia	7/7/2017	7/17/2017	Mandy Rose	mrose@willsmemorialhospital.coom
	Midtown Medical Center	Georgia	7/12/2017	7/18/2017	Dianne Love	dianne.love@columbusregional.com
	Northside Medical Center	Georgia	7/12/2017		Dianne Love	dianne.love@columbusregional.com
	Southeast Georgia Health Camden	Georgia	7/24/2017	7/26/2017	Michelle Morris	mmorris@sghs.org
	Southeast Georgia Health Brunswick	Georgia	7/24/2017	7/26/2017	Michelle Morris	mmorris@sghs.org
	Clinch Memorial Hospital	Georgia	7/31/2017	8/3/2017	Eric Gouthier	egouthier@draffin-tucker.com
	Southeast GA Health Brunswick	Georgia	8/1/2017	8/4/2017	Michelle Morris	mmorris@sghs.org
	Southeast GA Health Camden	Georgia	8/1/2017	8/4/2017	Michelle Morris	mmorris@sghs.org
12	Memorial Hospital and Manor	Georgia	8/7/2017	8/8/2017	kay Livingston	kayl@mh-m.org
	Donalsonville Hospital	Georgia	8/7/2017	8/9/2017	Katie Hatcher	khatcher@draffin-tucker.com
14	Shepherd Center	Georgia	8/8/2017	8/9/2017	Emily Grover	egrover@pyapc.com
15	Taylor Regional Hospital	Georgia	8/9/2017	8/11/2017	keara Dowling	kdowling@draffin-tucker.com
16	Effingham County Hospital Authority	Georgia	8/18/2017	8/24/2017	Matthew Moore	moorema@effinghamhospital.org
	Dekalb Medical Center	Georgia	8/18/2017	8/25/2017	Gregory Girard	gregory.girard@dekalbmedcial.org
18	Dekalb Medical Center at Hillandale	Georgia	8/18/2017	8/25/2017	Gregory Girard	gregory.girard@dekalbmedcial.org
19	Dekalb medical Center at Downtown Decatur	Georgia	8/18/2017	8/25/2017	Gregory Girard	gregory.girard@dekalbmedcial.org
20	Houston Medical Center	Georgia	8/24/2017	8/25/2017	Amy Grube	agrube@hhc.org
21	Bacon County Hospital	Georgia	8/29/2017	9/1/2017	Lauris Mullis	Imullis@bchsi.org
22	Donalsonville Hospital Request 2	Georgia	8/29/2017	9/1/2017	Katie Hatcher	khatcher@draffin-tucker.com
23	CHOA at Egleston	Georgia	8/31/2017	9/5/2017	Sherry Cameron	sherry.cameron@choa.org
24	CHOA at Scottish Rite	Georgia	8/31/2017	9/5/2017	Sherry Cameron	sherry.cameron@choa.org
25	CHOA at Hughes Spalding	Georgia	8/31/2017	9/5/2017	Sherry Cameron	sherry.cameron@choa.org
26	Bacon County Hospital	Georgia	9/5/2017	9/7/2017	Lauris Mills	lmullis@bchsi.org
27	Colquitt Regional Medical Center	Georgia	9/5/2017	9/7/2017	Mike Wyche	mwyche@colquittregional.com
28	Tift Regional Medical Center	Georgia	9/6/2017	9/7/2017	Stuart Hasty	stuart.hasty@tiftregional.com
29	Cook Medical Center	Georgia	9/6/2017	9/7/2017	Stuart Hasty	stuart.hasty@tiftregional.com
30	Appling County Hospital Authority	Georgia	9/6/2017	9/7/2017	Kathy Chancey	chanceyk@appling-hospital.org
31	Wills Memorial Hospital	Georgia	9/6/2017	9/7/2017	Mandy Rose	mrose@willsmemorialhospital.com
32	Chestatee Regional Hospital	Georgia	9/7/2017	9/8/2017	Ashley Dorsey	ashley.dorsey@chestateerh.com
33	Bleckley Memorial Hospital	Georgia	9/7/2017	9/8/2017	Sandra Herndon	sandra.herndon@bleckleymemorial.com
34	Medical Center of Central GA	Georgia	9/7/2017	9/8/2017	Jennifer Johnson	jennifer.johnson@srgllc.org
	Medical Center of Peach County	Georgia	9/7/2017	9/8/2017	Jennifer Johnson	jennifer.johnson@srqllc.org
	Monroe County Hospital	Georgia	9/7/2017	9/8/2017	Jennifer Johnson	jennifer.johnson@srgllc.org
	Putnam General Hospital	Georgia	9/7/2017	9/8/2017	Jennifer Johnson	jennifer.johnson@srgllc.org
	Hamilton Medical Center	Georgia	9/8/2017	9/8/2017	Catherine McKenzie	cmckenzie@hhcs.org
	Gwinnett Medical Center Duluth	Georgia	9/8/2017		Holly Bizic	hbizic@pyapc.com
-	Gwinnett Medical Center Lawrenceville	Georgia	9/8/2017	9/8/2017	Holly Bizic	hbizic@pyapc.com
41	Northside Hospital Atlanta	Georgia	9/8/2017	9/12/2017	Holly Bizic	hbizic@pyapc.com
	Northside Hospital Cherokee	Georgia	9/8/2017		Holly Bizic	hbizic@pyapc.com
	Northside Hospital Forsyth	Georgia	9/8/2017		Holly Bizic	hbizic@pyapc.com
	Shepherd Center	Georgia	9/8/2017		Holly Bizic	hbizic@pyapc.com
45	John D. Archbold Memorial Hospital	Georgia	9/8/2017	9/13/2017	Patricia Barrett	pbarrett@archbold.org

46	Brooks County Hospital	Georgia	9/8/2017	9/13/2017	Patricia Barrett	pbarrett@archbold.org
47	Grady General Hospital	Georgia	9/8/2017	9/13/2017	Patricia Barrett	pbarrett@archbold.org
48	Mitchell County Hospital	Georgia	9/8/2017	9/13/2017	Patricia Barrett	pbarrett@archbold.org
49	Polk Medical Center	Georgia	9/12/2017	9/26/2017	Nia Erikson	nerikson@draffin-tucker.com
50	Emory Johns Creek Hospital	Georgia	9/12/2017	9/14/2017	Wendy Chen	wendy.chen@emoryhealthcare.org
51	Miller County Hospital	Georgia	9/12/2017	9/14/2017	Keara Dowling	kdowling@draffin-tucker.com
52	Wayne Memorial Hospital	Georgia	9/12/2017	9/26/2017	Keara Dowling	kdowling@draffin-tucker.com
53	Jefferson Hospital	Georgia	9/12/2017	9/26/2017	Keara Dowling	kdowling@draffin-tucker.com
54		Georgia	9/13/2017	9/21/2017	matthew Moore	moorema@effinghamhospital.org
55	Candler County Hospital	Georgia	9/13/2017	9/21/2017	Jessica Johnson	jsjohnson@erhospital.com
56	Rockdale Medical Center Request 2	Georgia	9/13/2017	9/21/2017	Bennie Rector	edwin.rector@lpnt.net
57	Clinch Memorial Hospital	Georgia	9/15/2017	9/21/2017	Sandra Hughes	shughes@clinchmemorialhospital.org
	Floyd Medical Center	Georgia	9/15/2017	9/22/2017	Kevonne byard	kbyard@draffin-tucker.com
59	Mayo Clinic Health System Waycross	Georgia	9/18/2017		Buddy Burnett	buddy.burnett@hcahealthcare.com
60	,	Georgia	9/19/2017	9/22/2017	kim Holcomb	kholcom@sqhs.org
61	Southern Regional Medical Center	Georgia	9/19/2017		Rosalina Kollauf	rkollauf@primehealthcare.com
62	Southern Regional Medical Center 2nd request	Georgia	9/19/2017	9/26/2017	Rosalina Kollauf	rkollauf@primehealthcare.com
63	Screven County Hospital	Georgia	9/19/2017	9/26/2017	Cindy Bierschenk	cbierschenk@optimhealth.com
64	Jenkins County Hospital	Georgia	9/19/2017	9/27/2017	Pamela Mixon	pmixon@jenkinshospital.com
65	Candler Hospital	Georgia	9/19/2017	9/28/2017	Greg Schaack	schaackg@sjchs.org
66	Dodge County Hospital	Georgia	9/19/2017	9/28/2017	Jan Hamrick	jhamrick@dodgecountyhospital.com
67	Donalsonville Hospital	Georgia	9/19/2017	9/28/2017	James Moody	james.moody@donalsonvillehospital.org
68	Dorminy medical Center	Georgia	9/19/2017	9/28/2017	Paige Wynn	pwynn@erhospital.com
69	Emanuel Medical Center	Georgia	9/19/2017	9/28/2017	Jessica Johnson	jsjohnson@erhospital.com
70	Emory Health	Georgia	9/19/2017	10/10/2017	Miranda Chennault	miranda.chennault@emoryhealthcare.org
71	Evans Memorial Hospital	Georgia	9/19/2017	9/28/2017	John Wiggins	jwiqqins@evansmemorialhospital.orq
72	Habersham Medical Center	Georgia	9/19/2017	9/28/2017	Barbara Duncan	bduncan@hcmcmed.org
73	Higgins General Hospital	Georgia	9/19/2017	9/28/2017	Carol Crews	ccrews@tanner.org
74	Jasper Memorial Hospital	Georgia	9/19/2017	9/28/2017	Michael Vaughn	mvaughn@ormcinc.org
75		Georgia	9/19/2017	9/28/2017	Cathy Cason	ccason@jeffdavishospital.com
	Liberty Regional Medical Center	Georgia	9/19/2017		Derek Rozier	derek.rozier@libertyregional.org
77		Georgia	9/19/2017	9/28/2017	John Cornell	jcornell@meadowsregional.org
	Memorial Hospital Bainbridge	Georgia	9/19/2017		Billy Walker	billyw@mh-m.org
79	Northeast Georgia Medical Center	Georgia	9/19/2017		Linda Nicholson	Linda.Nicholson@nghs.com
	NGMC Barrow	Georgia	9/19/2017			Melanie.Owen@nghs.com
81			9/19/2017		Melanie Owen	
	Ü	Georgia			Michael Vaughn	mvaughn@ormcinc.org
	South Georgia Medical Center	Georgia	9/19/2017		Grant Byers	grant.byers@sgmc.org
83	SouthGeorgia Medical Center Berrien	Georgia	9/19/2017		Grant Byers	grant.byers@sgmc.org
	South Georgia Medical Center Lanier	Georgia	9/19/2017		Grant Byers	grant.byers@sgmc.org
85	Southern Regional	Georgia	9/19/2017		Rose Kollauf	rosalina.kollauf@southernregional.org
	St. Josephs Hospital	Georgia	9/19/2017	9/28/2017	Greg Schaack	schaackg@sjchs.org
87		Georgia	9/19/2017	9/28/2017	Candace Guarnieri	cwguarni@ppmh.org
88		Georgia	9/19/2017	9/28/2017	Carol Crews	ccrews@tanner.org
	Tanner Medical Center	Georgia	9/19/2017	9/28/2017	Carol Crews	ccrews@tanner.org
89		Georgia				
90	Upson Regional Medical Center	Georgia	9/19/2017	9/28/2017	John Williams	jhwilliams@urmc.org
90			9/19/2017 9/19/2017			jhwilliams@urmc.org patrick.flynn@warmspringsmc.org
90	Upson Regional Medical Center	Georgia	9/19/2017	9/28/2017	John Williams	
90	Upson Regional Medical Center Warm Springs Medical Center	Georgia Georgia	9/19/2017 9/19/2017	9/28/2017 9/28/2017	John Williams Patrick Flynn	patrick.flynn@warmspringsmc.org
90 91 92	Upson Regional Medical Center Warm Springs Medical Center Wills Memorial Hospital	Georgia Georgia Georgia	9/19/2017 9/19/2017 9/19/2017	9/28/2017 9/28/2017 9/28/2017	John Williams Patrick Flynn Tracie Haughey	patrick.flynn@warmspringsmc.org thaughey@willsmemorialhospital.com
90 91 92 93 93	Upson Regional Medical Center Warm Springs Medical Center Wills Memorial Hospital Jefferson Hospital	Georgia Georgia Georgia Georgia	9/19/2017 9/19/2017 9/19/2017 9/19/2017	9/28/2017 9/28/2017 9/28/2017 9/28/2017	John Williams Patrick Flynn Tracie Haughey	patrick.flynn@warmspringsmc.org thaughey@willsmemorialhospital.com
90 91 92 93 94 94	Upson Regional Medical Center Warm Springs Medical Center Wills Memorial Hospital Jefferson Hospital Miller County Hospital	Georgia Georgia Georgia Georgia Georgia	9/19/2017 9/19/2017 9/19/2017 9/19/2017 9/19/2017	9/28/2017 9/28/2017 9/28/2017 9/28/2017 9/28/2017 9/28/2017	John Williams Patrick Flynn Tracie Haughey	patrick.flynn@warmspringsmc.org thaughey@willsmemorialhospital.com
90 91 92 93 94 94	Upson Regional Medical Center Warm Springs Medical Center Wills Memorial Hospital Jefferson Hospital Miller County Hospital Wayne Memorial Hospital Floyd Medical Center	Georgia Georgia Georgia Georgia Georgia Georgia Georgia	9/19/2017 9/19/2017 9/19/2017 9/19/2017 9/19/2017 9/19/2017	9/28/2017 9/28/2017 9/28/2017 9/28/2017 9/28/2017 9/28/2017 9/28/2017	John Williams Patrick Flynn Tracie Haughey John Graham	patrick.flynn@warmspringsmc.org  haughey@willsmemorialhospital.com  graham@leffersonhosp.com
90 91 92 93 94 95 96	Upson Regional Medical Center Warm Springs Medical Center Wills Memorial Hospital Jefferson Hospital Miller County Hospital Wayne Memorial Hospital Floyd Medical Center Polk Medical Center	Georgia Georgia Georgia Georgia Georgia Georgia Georgia Georgia	9/19/2017 9/19/2017 9/19/2017 9/19/2017 9/19/2017 9/19/2017 9/19/2017 9/19/2017	9/28/2017 9/28/2017 9/28/2017 9/28/2017 9/28/2017 9/28/2017 9/28/2017 9/28/2017	John Williams Patrick Flynn Tracie Haughey John Graham Rick Sheerin Rick Sheerin	patrick.flynn@warmspringsmc.org thaughey@willsmemorialhospital.com igraham@jeffersonhosp.com  sheerin@floyd.org rsheerin@floyd.org
90 91 92 93 94 95 96 97	Upson Regional Medical Center Warm Springs Medical Center Wills Memorial Hospital Jefferson Hospital Miller County Hospital Wayne Memorial Hospital Floyd Medical Center Polk Medical Center Wellstar Spalding Regional	Georgia Georgia Georgia Georgia Georgia Georgia Georgia Georgia Georgia	9/19/2017 9/19/2017 9/19/2017 9/19/2017 9/19/2017 9/19/2017 9/19/2017 9/19/2017 9/19/2017	9/28/2017 9/28/2017 9/28/2017 9/28/2017 9/28/2017 9/28/2017 9/28/2017 9/28/2017 10/12/2017	John Williams Patrick Flynn Tracie Haughey John Graham Rick Sheerin Rick Sheerin Jennifer Johnson	patrick.flynn@warmspringsmc.org thaughey@willsmemorialhospital.com (graham@jeffersonhosp.com  rsheerin@floyd.org rsheerin@floyd.org jennifer.johnson@srgllc.org
90 91 92 93 94 95 96 97 98	Upson Regional Medical Center Warm Springs Medical Center Willis Memorial Hospital Jefferson Hospital Miller County Hospital Wayne Memorial Hospital Floyd Medical Center Polik Medical Center Wellstar Spalding Regional Wellstar Sylvan Grove Hospital	Georgia Georgia Georgia Georgia Georgia Georgia Georgia Georgia Georgia Georgia	9/19/2017 9/19/2017 9/19/2017 9/19/2017 9/19/2017 9/19/2017 9/19/2017 9/19/2017 9/19/2017 9/19/2017	9/28/2017 9/28/2017 9/28/2017 9/28/2017 9/28/2017 9/28/2017 9/28/2017 9/28/2017 10/12/2017 10/12/2017	John Williams Patrick Flynn Tracie Haughey John Graham  Rick Sheerin Rick Sheerin Jennifer Johnson Jennifer Johnson	patrick.flynn@warmspringsmc.org thaughey@willsmemorialhospital.com igraham@jeffersonhosp.com  sheerin@floyd.org sheerin@floyd.org ennifer.johnson@srgllc.org ennifer.johnson@srgllc.org
90 91 92 93 94 95 96 97 98	Upson Regional Medical Center Warm Springs Medical Center Wills Memorial Hospital Jefferson Hospital Miller County Hospital Wayne Memorial Hospital Floyd Medical Center Polk Medical Center Wellstar Spalding Regional Wellstar Sylvan Grove Hospital Wellstar Atlanta Medical Center	Georgia	9/19/2017 9/19/2017 9/19/2017 9/19/2017 9/19/2017 9/19/2017 9/19/2017 9/19/2017 9/19/2017 9/19/2017 9/19/2017	9/28/2017 9/28/2017 9/28/2017 9/28/2017 9/28/2017 9/28/2017 9/28/2017 9/28/2017 10/12/2017 10/12/2017	John Williams Patrick Flynn Tracle Haughey John Graham  Rick Sheerin Rick Sheerin Jennifer Johnson Jennifer Johnson	patrick flynn@warmspringsmc.org thaughev@willsmemorialhospital.com graham@leffersonhosp.com sheerin@floyd.org esheerin@floyd.org ennifer.johnson@srallc.org ennifer.johnson@srallc.org
90 91 92 93 94 95 96 97 98 99 100	Upson Regional Medical Center Warm Springs Medical Center Wills Memorial Hospital Jefferson Hospital Miller County Hospital Wayne Memorial Hospital Floyd Medical Center Polik Medical Center Wellstar Spalding Regional Wellstar Sylvan Grove Hospital Wellstar North Fulton Regional Hospital	Georgia	9/19/2017 9/19/2017 9/19/2017 9/19/2017 9/19/2017 9/19/2017 9/19/2017 9/19/2017 9/19/2017 9/19/2017 9/19/2017 9/19/2017	9/28/2017 9/28/2017 9/28/2017 9/28/2017 9/28/2017 9/28/2017 9/28/2017 9/28/2017 10/12/2017 10/12/2017 10/12/2017	John Williams Patrick Flynn Tracie Haughey John Graham  Rick Sheerin Rick Sheerin Jennifer Johnson Jennifer Johnson Jennifer Johnson	patrick flynn@warmspringsmc.org thaughey@willsmemorialhospital.com graham@jeffersonhosp.com  rsheerin@floyd.org rsheerin@floyd.org jennifer.johnson@srajlc.org jennifer.johnson@srajlc.org jennifer.johnson@srajlc.org jennifer.johnson@srajlc.org jennifer.johnson@srajlc.org jennifer.johnson@srajlc.org jennifer.johnson@srajlc.org
90 91 92 93 94 95 96 97 98	Upson Regional Medical Center Warm Springs Medical Center Wills Memorial Hospital Jefferson Hospital Miller County Hospital Wayne Memorial Hospital Floyd Medical Center Polik Medical Center Wellstar Spalding Regional Wellstar Sylvan Grove Hospital Wellstar North Fulton Regional Hospital	Georgia	9/19/2017 9/19/2017 9/19/2017 9/19/2017 9/19/2017 9/19/2017 9/19/2017 9/19/2017 9/19/2017 9/19/2017 9/19/2017	9/28/2017 9/28/2017 9/28/2017 9/28/2017 9/28/2017 9/28/2017 9/28/2017 9/28/2017 10/12/2017 10/12/2017 10/12/2017 10/12/2017	John Williams Patrick Flynn Tracle Haughey John Graham  Rick Sheerin Rick Sheerin Jennifer Johnson Jennifer Johnson	patrick flynn@warmspringsmc.org thaughev@willsmemorialhospital.com graham@leffersonhosp.com sheerin@floyd.org esheerin@floyd.org ennifer.johnson@srallc.org ennifer.johnson@srallc.org

		Georgia	9/19/2017		Lindsay Tmpleton	ltempleton@augusta.edu
		Georgia	9/19/2017		Ronda Mitchell-Wise	ronda.mitchell-wise@emoryhealthcare.org
106	Emory University Hospital Midtown	Georgia	9/19/2017	10/16/2017	Ronda Mitchell-Wise	ronda.mitchell-wise@emoryhealthcare.org
107	Houston Medical Center	Georgia	9/20/2017	10/16/2017	Amy Grude	agrude@HHC.org
108	Warm Springs Medical Center	Georgia	9/20/2017	10/16/2017	Shannon Dukes	shannon.dukes@warmspringsmc.org
109	St. Francis Hospital	Georgia	9/20/2017	10/4/2017	Rector Edwin	edwin.rector@lpnt.net
110	Irwin County Hospital	Georgia	9/20/2017	10/16/2017	Jessie L. Hamilton	jhamilton@cricpa.com
111	Taylor Regional Hospital	Georgia	9/20/2017	10/16/2017	Keara Dowling	kdowling@draffin-tucker.com
112	Coffee Regional Medical Center	Georgia	9/21/2017	10/16/2017	deborah Massey	deborah.massey@coffeeregional.org
113	Crisp Regional Hospital	Georgia	9/21/2017	10/16/2017	Richard Crum	rcrum@draffin-tucker.com
114	Dodge County Hospital	Georgia	9/21/2017	10/16/2017	Joan Hartley	jhartley@dodgecountyhospital.com
115	Macon County Medical Center/Flint River Hospital	Georgia	9/25/2017	10/11/2017	Lynn Mitchell	l.mitchell@flintriverhospital.com
116	Restoration Heatlhcare dba\ Northridge Medical Center	Georgia	9/25/2017	10/13/2017	Lisa Gorge	lgorge@sas-ga.org
117	Miller County Hospital	Georgia	9/26/2017	10/18/2017	Jill Brown	jbrown@millercountyhospital.com
118	Miller County Medical Center	Georgia	9/26/2017	10/18/2017	Jill Brown	jbrown@millercountyhospital.com
119	R E Jennings Medical Center	Georgia	9/26/2017	10/18/2017	Jill Brown	jbrown@millercountyhospital.com
120	Milelr Nursing Home	Georgia	9/26/2017	10/18/2017	Jill Brown	jbrown@millercountyhospital.com
121	Calhoun Nursing Home	Georgia	9/26/2017	10/18/2017	Jill Brown	jbrown@millercountyhospital.com
122	Crisp Regional Hospital	Georgia	9/27/2017	10/18/2017	Brent Rigsby	brigsby@crispregional.org
123	Bacon County Hospital	Georgia	9/28/2017	10/18/2017	Kate Randall	krandall@draffin-tucker.com
124	Emory University Hospital Midtown	Georgia	9/28/2017	10/12/2017	Shae Foy	sfoy@draffin-tucker.com
125	Emory University Hospital	Georgia	9/29/2017	10/12/2017	Shae Foy	sfoy@draffin-tucker.com
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### Hospital Statistical and Reimbursement Report Quarterly Report

CMO Name: WellCare Health Plans, Inc. Reporting Date: 11/10/2017 Reporting Period: July 1, 2017 - September 30, 2017

Hospital Name	Location	Date Report Requested	Date Report Released	Requester's Name
Bleckley Memorial	145 E PEACOCK ST COCHRAN, GA 310147846	7/3/2017	7/3/2017	Sandra Herndon
Chatuge	110 S MAIN ST HIAWASSEE, GA 30546	7/5/2017	7/7/2017	Debbie Self
Union General	35 HOSPITAL ROAD BLAIRSVILLE, GA 305123102	7/5/2017	7/7/2017	Debbie Self
Wills Memorial	120 GORDON ST WASHINGTON, GA 306731602	7/7/2017	7/14/2017	Mandy Rose
Midtown Medical Center	710 CENTER ST COLUMBUS, GA 319011527	7/12/2017	7/14/2017	Dianne Love
Northside Medical Center	100 FRIST CT COLUMBUS, GA 319093578	7/12/2017	7/14/2017	Dianne Love
Wills Memorial	120 GORDON ST WASHINGTON, GA 306731602	7/13/2017	7/14/2017	Mandy Rose
Mayo Clinic	410 DARLING AVE, WAYCROSS, GA, 315015200	7/24/2017	8/3/2017	Brian Cocciolo
SEGA - Brunswick	2415 PARKWOOD DR, BRUNSWICK, GA, 31520	7/24/2017	8/3/2017	Michelle Morris
SEGA - Brunswick	2415 PARKWOOD DR, BRUNSWICK, GA, 31520	7/24/2017	8/3/2017	Michelle Morris
SEGA - Camden	2000 DAN PROCTOR DR, SAINT MARYS, GA, 315583810	7/24/2017	8/3/2017	Michelle Morris
SEGA - Camden	2000 DAN PROCTOR DR, SAINT MARYS, GA, 315583810	7/24/2017	8/3/2017	Michelle Morris
Clinch Memorial	1050 VALDOSTA HWY, HOMERVILLE, GA, 31634	7/31/2017	8/3/2017	Eric Gouthier
Clinch Memorial	1050 VALDOSTA HWY, HOMERVILLE, GA, 31634	7/31/2017	8/3/2017	Eric Gouthier
Effingham County	459 HWY 119 S, SPRINGFIELD, GA, 313293021	8/18/2017	9/13/2017	Matthew Moore
Bacon County	302 S WAYNE ST, ALMA, GA, 31510	8/29/2017	9/27/2017	Lauris Mullis
Effingham County	459 HWY 119 S, SPRINGFIELD, GA, 313293021	8/29/2017	9/13/2017	Matthew Moore
Donalsonville Hospital	102 HOSPITAL CR, DONALSONVILLE, GA, 398451100	8/31/2017	9/29/2017	Katie Hatcher
Bacon County	302 S WAYNE ST, ALMA, GA, 31510	9/5/2017	9/27/2017	Lauris Mullis
Appling General Hospital	163 E TOLLISON ST, BAXLEY, GA, 31513	9/6/2017	9/29/2017	Jesus Ruiz
Colquitt Regional	3131 S MAIN ST, MOULTRIE MUNICIPAL AIRPORT, GA, 317686701	9/6/2017	10/3/2017	Mike Wyche
Cook Medical Center (Tift)	706 N PARRISH AVE, ADEL, GA, 316201511	9/6/2017	10/5/2017	Stuart Hasty
Tift Regional Medical Center	901 E EIGHTEENTH ST TIFTON, GA 31794	9/6/2017	10/3/2017	Stuart Hasty
Camden Medical Center	2000 DAN PROCTOR DR, SAINT MARYS, GA, 315583810	9/7/2017	10/23/2017	Kim Holcomb
Crisp Regional	902 7TH ST N CORDELE, GA 31015	9/7/2017	10/5/2017	Brent Rigsby
Medical Center Central Georgia	777 HEMLOCK ST, MACON, GA, 312012155	9/7/2017	10/13/2017	Jennifer Johnson
Monroe County	88 MARTIN LUTHER KING JR DR , FORSYTH, GA, 310291682	9/7/2017	10/13/2017	Jennifer Johnson
Peach County	601 BLUEBIRD BLVD, FORT VALLEY, GA, 310305082	9/7/2017	10/13/2017	Jennifer Johnson
Putnam General	101 LAKE OCONEE PKWY, EATONTON, GA, 31024	9/7/2017	10/13/2017	Jennifer Johnson
SE Georgia Regional Medical Center - Brunswick	2415 PARKWOOD DR, BRUNSWICK, GA, 31520	9/7/2017	10/23/2017	Kim Holcomb
Bleckley Memorial	408 PEACOCK ST, COCHRAN, GA, 310141559	9/8/2017	10/5/2017	Sandra Herndon
Grady General	1155 5TH ST SE CAIRO, GA 398283142	9/8/2017	10/6/2017	Patricia Barrett
Hamilton Medical Center Emory Johns Creek	1200 MEMORIAL DR DALTON, GA 307202529 6325 HOSPITAL PKWY, DULUTH, GA, 30097	9/8/2017 9/12/2017	10/5/2017 10/9/2017	Catherine McKenzie Wendy Chen
Jefferson Hospital	1067 PEACHTREE ST LOUISVILLE, GA 30434	9/12/2017	10/9/2017	Keara Dowling
McDuffie County	521 HILL ST SW. THOMSON, GA, 30824	9/12/2017	10/10/2017	Sherri Poole
Polk Medical Center	424 N MAIN ST CEDARTOWN, GA 301252644	9/12/2017	10/6/2017	Nia Erikson
University Hospital	1350 WALTON WAY AUGUSTA, GA 309012629	9/12/2017	10/9/2017	Sheri Poole
Candler County	400 CEDAR ST, METTER, GA, 30439	9/13/2017	10/10/2017	Jessica Johnsom
Miller County Hospital	209 N CUTHBERT ST, COLQUITT, GA, 398373518	9/13/2017	10/9/2017	Keara Dowling
Rockdale Medical Center	1412 MILSTEAD AVE, CONYERS, GA, 30012	9/13/2017	10/11/2017	Edwin Rector
St Francis	2122 MANCHESTER EXPY COLUMBUS, GA 319046878	9/13/2017	10/11/2017	Edwin Rector
Wayne Memorial Hospital	865 S FIRST ST, JESUP, GA, 31545	9/13/2017	10/11/2017	Keara Dowling
CHOA @ Egleston	1405 CLIFTON RD NE ATLANTA, GA 303221060	9/15/2017	10/17/2017	Art Kutner
CHOA @ Scottish Rite	1001 JOHNSON FERRY RD NE ATLANTA, GA 303421605	9/15/2017	10/17/2017	Art Kutner
Hughes Spalding Childrens	35 JESSE HILL JR DR SE ATLANTA, GA 30303	9/15/2017	10/16/2017	Art Kutner
Gwinnett Medical Center	1000 MEDICAL CENTER BLVD, LAWRENCEVILLE, GA, 300457694	9/16/2017	10/16/2017	Holly Bizic
Gwinnett Medical Center -Duluth	3620 Howell Ferry Rd, Duluth, GA 30096	9/16/2017	10/16/2017	Holly Bizic
Northside	1000 JOHNSON FERRY RD NE ATLANTA, GA 30342	9/16/2017	10/17/2017	Emily Glover
Northside Cherokee	201 HOSPITAL RD CANTON, GA 30114	9/16/2017	10/17/2017	Emily Glover
Northside Forsyth	1200 NORTHSIDE FORSYTH DR CUMMING, GA 300417659	9/16/2017	10/17/2017	Emily Glover
Shepherd Spinal Center	2020 Peachtree Rd, Atlanta, GA 30309	9/16/2017	10/16/2017	Holly Bizic
Decatur Hospital	450 N Candler St, Decatur, GA 30033	9/18/2017	10/18/2017	Gregory Girard
Dekalb Medical Center	2701 N DECATUR RD Dectaur, GA 30033	9/18/2017	10/18/2017	Gregory Girard
Dekalb Medical Center at Hillandale	2801 DEKALB MEDICAL PKWY Lithonia, GA 30058	9/18/2017	10/18/2017	Gregory Girard
Mayo Clinic Waycross (Satilla Regional)	410 DARLING AVE, WAYCROSS, GA, 315015200	9/18/2017	10/18/2017	Buddy Burnett
Atlanta Medical Center	303 PARKWAY DR NE. ATLANTA, GA. 30312	9/19/2017	10/19/2017	Jennifer Johnson
Barrow Medical	316 N BROAD ST, WINDER, GA, 306802187	9/19/2017	10/25/2017	Shae Foy
Brooks County	903 N COURT ST, QUITMAN, GA, 316431315	9/19/2017	10/6/2017	Patricia Barrett
Candler Hospital	5353 REYNOLDS ST SAVANNAH, GA 31405	9/19/2017	10/19/2017	Shae Fov
	1050 VALDOSTA HWY, HOMERVILLE, GA, 31634	9/19/2017	10/13/2017	Sandra Hughes
Clinch Memorial				Shae Foy
Clinch Memorial Dodge County Hospital	901 GRIFFIN AVE EASTMAN, GA 31023	9/19/2017	10/19/2017	
Dodge County Hospital  Donalsonville Hospital	901 GRIFFIN AVE EASTMAN, GA 31023 102 HOSPITAL CR. DONALSONVILLE, GA. 398451100	9/19/2017 9/19/2017	10/19/2017 10/19/2017	Shae Foy
Dodge County Hospital	901 GRIFFIN AVE EASTMAN, GA 31023 102 HOSPITAL CR, DONALSONVILLE, GA, 398451100 200 PERRY HOUSE RD FITZGERALD, GA 31750			

Emory University	1364 CLIFTON ROAD NE ATLANTA, GA 30322	9/19/2017	10/23/2017	Shae Foy
Evans Memorial Hospital	200 N RIVER ST, CLAXTON, GA, 304171659	9/19/2017	10/21/2017	Shae Foy
Floyd Medical Center	304 TURNER MCCALL BLVD SW ROME, GA 301655621	9/19/2017	10/19/2017	Shae Foy
Habersham Medical Center	541 HISTORIC HWY 441 N, DEMOREST, GA, 30535	9/19/2017	10/20/2017	Shae Foy
Higgins General Hospital	200 ALLEN MEMORIAL DR. BREMEN, GA. 30110	9/19/2017	10/20/2017	Shae Foy
Jasper Memorial Hospital	898 COLLEGE ST, MONTICELLO, GA, 31064	9/19/2017	10/20/2017	Shae Foy
Jeff Davis Hospital	163 S TALLAHASSEE ST HAZLEHURST, GA 31539	9/19/2017	10/21/2017	Shae Fov
Jefferson Hospital	1067 PEACHTREE ST LOUISVILLE, GA 30434	9/19/2017	10/20/2017	Shae Foy
John D. Archbold Memorial	915 GORDON AVE THOMASVILLE, GA 31792	9/19/2017	10/9/2017	Patricia Barrett
Liberty Regional Medical Center	462 E G MILES PKWY HINESVILLE, GA 313134000	9/19/2017	10/23/2017	Shae Foy
Meadows Regional Medical Center	1703 MEADOWS LN. VIDALIA, GA. 304748915	9/19/2017	10/23/2017	Shae Foy
Memorial Hospital - Bainbridge	1500 E SHOTWELL ST, BAINBRIDGE, GA, 398194256	9/19/2017	10/25/2017	Shae Foy
Miller County Hospital	209 N CUTHBERT ST, COLQUITT, GA, 398373518	9/19/2017	10/27/2017	Shae Fov
Mitchell County	90 E STEPHENS ST, CAMILLA, GA, 317301899	9/19/2017	10/9/2017	Patricia Barrett
Morgan Memorial	1077 S MAIN ST MADISON, GA 306502073	9/19/2017	10/16/2017	Shae Foy
NGMC Barrow	316 N BROAD ST, WINDER, GA, 306802187	9/19/2017	10/27/2017	Shae Foy
North Fulton Medical Center	3000 HOSPITAL BLVD. ROSWELL. GA. 30076	9/19/2017	10/19/2017	Jennifer Johnson
North Georgia Medical Center	1362 S MAIN ST, ELLIJAY, GA, 30540	9/19/2017	10/25/2017	Shae Fov
Northeast Georgia Med Ctr	743 SPRING ST NE. GAINESVILLE. GA. 305013741	9/19/2017	10/23/2017	Shae Foy
Oconee Regional Medical Center	821 N COBB ST, MILLEDGEVILLE, GA, 310612343	9/19/2017	10/23/2017	Shae Foy
Polk Medical Center	424 N MAIN ST CEDARTOWN, GA 301252644	9/19/2017	10/19/2017	Shae Foy
Screven County	215 MIMS RD, SYLVANIA, GA, 304671994	9/19/2017	10/16/2017	Cindy Bierschenk
SGMC Lanier (Louis Smith Memorial)	852 W THIGPEN AVE. LAKELAND. GA. 316351006	9/19/2017	10/10/2017	Shae Fov
South Georgia Medical Center	2501 N PATTERSON ST, VALDOSTA, GA, 31602	9/19/2017	10/23/2017	Shae Foy
South Georgia Medical Center - Berrien	1221 E MCPHERSON ST, VALDOSTA, GA, 31602	9/19/2017	10/25/2017	Shae Foy
South Georgia Medical Center - Bernen	852 W THIGPEN AVE, LAKELAND, GA, 316351006	9/19/2017	10/25/2017	Shae Foy
Southern Regional	11 UPPER RIVERDALE RD SW. RIVERDALE, GA. 302742615	9/19/2017	10/23/2017	Shae Foy
,	601 S EIGHTH ST. GRIFFIN. GA. 30224	9/19/2017	10/23/2017	Jennifer Johnson
Spalding Regional St. Joseph's Hospital	11705 MERCY BLVD SAVANNAH, GA 31419	9/19/2017	10/19/2017	Shae Fov
SWGRMC - Cuthbert	361 RANDOLPH ST. CUTHBERT, GA. 39840	9/19/2017	10/23/2017	Shae Foy Shae Foy
Sylvan Grove	1050 MCDONOUGH RD, JACKSON, GA, 302331599	9/19/2017 9/19/2017	10/19/2017 10/23/2017	Jennifer Johnson
Tanner Medical - Villa Rica Tanner Medical Center	601 DALLAS HWY, VILLA RICA, GA, 301801202	9/19/2017	10/23/2017	Shae Foy Shae Foy
	705 DIXIE ST, CARROLLTON, GA, 301173818			
Upson Regional Medical Center	801 W GORDON ST THOMASTON, GA 302863426	9/19/2017	10/23/2017	Shae Foy
Warm Springs Medical Center	5995 SPRING ST, WARM SPRINGS, GA, 31830	9/19/2017	10/19/2017	Shae Foy
Wayne Memorial Hospital	865 S FIRST ST, JESUP, GA, 31545	9/19/2017	10/20/2017	Shae Foy
Wills Memorial Hospital	120 GORDON ST WASHINGTON, GA 306731602	9/19/2017	10/21/2017	Shae Foy
Houston Medical Center	1601 WATSON BLVD WARNER ROBINS, GA 310933431	9/20/2017	10/16/2017	Amy Grube
Irwin County	710 N IRWIN AVE, OCILLA, GA, 317745098	9/20/2017	10/19/2017	Jessie Hamilton
Stephens County	163 HOSPITAL DR, TOCCOA, GA, 30577	9/20/2017	10/16/2017	Jeffrey Laird
Taylor Regional	222 PERRY HWY HAWKINSVILLE, GA 31036	9/20/2017	10/16/2017	Keara Dowling
Warm Springs Medical Center	5995 SPRING ST, WARM SPRINGS, GA, 31830	9/20/2017	10/20/2017	Sharon Dukes
Dodge County	901 GRIFFIN AVE, EASTMAN, GA, 31023	9/21/2017	10/16/2017	Joan Hartley
Donalsonville Hospital	102 HOSPITAL CR, DONALSONVILLE, GA, 398451100	9/22/2017	10/6/2017	Katie Hatcher
Effingham County	459 HWY 119 S, SPRINGFIELD, GA, 313293021	9/25/2017	10/13/2017	Matthew Moore
Flint River	509 SUMTER ST, MONTEZUMA, GA, 31063	9/25/2017	10/26/2017	Lynn Mitchell
Northridge Medical Ctr	70 MEDICAL CENTER DR COMMERCE, GA 305291078	9/25/2017	10/26/2017	Lisa George
Miller County Hospital	209 N CUTHBERT ST, COLQUITT, GA, 398373518	9/26/2017	10/20/2017	Jill Brown
Bacon County	302 S WAYNE ST, ALMA, GA, 31510	9/28/2017	10/17/2017	Kate Randall



Below is a summary of potential issues identified upon completion of the analyses of the Hospital Statistical and Reimbursement (HS&R) report submissions. This summary includes noted issues that the Department may wish to consider.

Please note Myers and Stauffer corresponded with the CMOs and providers in an attempt to resolve any potential issues identified prior to the issuance of this report. CMO and Provider responses can be found on the follow pages in this exhibit.



#### **AMERIGROUP**

requested an HS&R report on from Peach State Health Plan on behalf of Children's Healthcare of Atlanta-Egleston, Children's Healthcare of Atlanta-Scottish Rite, and Children's Healthcare of Atlanta-Hughes. When we contacted her regarding the report request and release dates, she responded with the following:

<u>"Amerigroup -</u> Robin Scott, Business Analyst III stated after many Emails that the information was Email on 9/7/17 and 10/6/17 - but after further review it was determined that the files were too large to be sent in this manner ..... Per Robin on 10/25/17 - Please advise if you received the reports emailed on 10/23. They were mailed in 4 separate emails due to size limitations."

requested an HS&R report from Amerigroup on behalf of Habersham Medical Center on September 19, 2017. Amerigroup reported a release date of November 13, 2017. When we contacted her regarding the report request and release dates, she responded with the following:

"I know we requested HS&R's for our DSH report. The employee that requested them is no longer with us, so I can't confirm the date of the requests on either of the requests below.. I can confirm the receipt of the Amerigroup reports on 10/13/2017.

requested an HS&R report from Amerigroup on behalf on Northside Hospital-Atlanta, Northside Hospital-Cherokee, and Northside Hospital-Forsyth on September 16, 2017. Amerigroup reported October 17, 2017 for the release date. When we contacted her regarding the report request and release dates, she responded with the following:

"Our records indicate a 9/15 request date (see attached email) for all three facilities. The release date is correct."

requested an HS&R report from Amerigroup on behalf on Wellstar Spalding Regional, Wellstar Sylvan Grove Hospital, Wellstar Atlanta Medical Center, and Wellstar North Fulton Regional Hospital on September 20, 2017. Amerigroup reported September 29, 2017 for the release date. When we contacted her regarding the report request and release dates, she responded with the following:

"The only discrepancy I noted was that I received Amerigroups on 10/4/17 for all facilities. It was secure email so I am sending a snipit of the secure email. Thanks"

requested an HS&R report from Amerigroup on behalf on Irving County Hospital on September 20, 2017. Amerigroup reported September 29, 2017 for the release date. When we contacted her regarding the report request and release dates, she responded with the following:

"While the request date on the Amerigroup matches our records, we received our HS&R reports from Amerigroup on 10/6/2017. Please see attached correspondence and let me know if you need any further information. Thanks!"

requested an HS&R report from Amerigroup on behalf on Hamilton Medical Center on September 8, 2017. Amerigroup reported September 15, 2017 for the release date.



When we contacted her regarding the report request and release dates, she responded with the following:

"I did not receive the Amerigroup report until mid-October so I cannot verify the release date. There were email security issues getting their emails."

requested an HS&R report from Amerigroup on behalf on Crisp Regional Hospital on September 20, 2017. Amerigroup reported September 29, 2017 for the release date. When we contacted her regarding the report request and release dates, she responded with the following:

"The Amerigroup HS&R's were requested on 9/21/17 and were received on 10/6/17."

requested an HS&R report from Amerigroup on behalf on Warm Springs Medical Center on September 20, 2017. Amerigroup reported September 29, 2017 for the release date. When we contacted her regarding the report request and release dates, she responded with the following:

"Please see attached correspondence between Amerigroup and myself regarding HS&R reports that I received on 10/5/17."



#### PEACH STATE HEALTH PLAN

requested an HS&R report on from Peach State Health Plan on behalf of Screven County Hospital on September 19, 2017. Her reply to the confirmation email is below:

"The request dates below are accurate; however, we only received the HS&R for Amerigroup. The other two never sent. Thanks"

We requested clarification regarding Screven County Hospital's late report. Willie Slaton, Peach State Health Plan's Manager, State reporting, Compliance, responded with the following:

"Please see the attached HS&R reports as requested."

The emails that were attached confirmed the request and release dates according to the HS&R report from Peach State Health Plan.

requested an HS&R report on from Peach State Health Plan on behalf of Children's Healthcare of Atlanta-Egleston, Children's Healthcare of Atlanta-Scottish Rite, and Children's Healthcare of Atlanta-Hughes. When we contacted her regarding the report request and release dates, she responded with the following:

"For <u>Peachstate</u> the date is correct - except – we did follow-up with Peachstate about data integrity concerns – here is what was written:

Thank you Mia for sending CHOA the HS&R's we requested to be used for the 2018 DSH.

I noticed that there may be an issue with the Fixed fee summary Type V. While I believe these services represent non-Emergent services, all the care the patient was provided was not all with revenue code 450. The HS&R summary has included all charges in just 1 area Emergency room (rev code 450).

This year's report is much different than last year's report (please see attached).

Can you please identify the issue and rerun these reports similar to last year.

Thank you for your help in this matter. If you have any questions, please feel free to call me at

Reimbursement Manager

#### We did not receive an answer back."

requested an HS&R report from Peach State Health Plan on behalf of John D. Archbold Hospital, Grady General Hospital, and Mitchell County Hospital. When we contacted her regarding the report request and release dates, she responding with the following:

"All requests for HS&R's were made 09/08/2017 including Brooks County Hospital. PSHP may have provided data earlier but was of no value.



Myers & Stauffer if they are going to audit the requests should also audit the validity of the data and hold DCH accountable for providing accurate data."

We requested clarification regarding the late reports. Willie Slaton, Peach State Health Plan's Manager, State reporting, Compliance, responded with the following:

"The reports in question were submitted timely as evidenced by the attached email."

Upon further review and confirmation from Peach State Health Plan, the reports were submitted timely.

requested an HS&R report from Peach State Health Plan on behalf of Habersham Medical Center on September 19, 2017. Peach State Health Plan reported a release date of September 28, 2017. When emailed, responded with following:

"I know we requested HS&R's for our DSH report. The employee that requested them is no longer with us, so I can't confirm the date of the requests on either of the requests below. I cannot confirm the release date of 9/28/2017 on Peach State as I can find no corresponding email trails."

requested an HS&R report from Peach State Health Plan on behalf on Northside Hospital-Atlanta, Northside Hospital-Cherokee, and Northside Hospital-Forsyth on September 16, 2017. Amerigroup reported October 17, 2017 for the release date. When we contacted her regarding the report request and release dates, she responded with the following:

"Our records indicate a 9/15 request date (see attached email) for all three facilities. The release date is correct."

requested an HS&R report from Peach State Health Plan on behalf on Dorminy Medical Center on September 19, 2017. Peach State Health Plan reported September 28, 2017 for the release date. When we contacted her regarding the report request and release dates, she responded with the following:

"The HS&R request for PeachState was requested on 10/2/17 and they sent them to me on 10/30/17"



#### **WELLCARE**

but never received it. We contacted WellCare regarding the missing report. Heather DiNapoli responded with the following:

"The original email that was sent on 9/19/17 went to Joshua Luft, and at that time, he was no longer with the company. The email that was sent on 11/20/17 was sent to the wrong emails; therefore we did not receive the request. The WellCare HS&R email is <a href="mailto:SM\_WellCareGA\_HS&R@wellcare.com">SM\_WellCareGA\_HS&R@wellcare.com</a> and Annette Zerbe's email is <a href="mailto:annette.zerbe@wellcare.com">annette.zerbe@wellcare.com</a>. Please let us know if the provider would like for us to fulfill the request now. Thank you!"

requested an HS&R report on from WellCare on behalf of Screven County Hospital on September 19, 2017. Her reply to the confirmation email is below:

"The request dates below are accurate; however, we only received the HS&R for Amerigroup. The other two never sent. Thanks"

We requested clarification regarding Screven County Hospital's late report. Mamiel McMichael, WellCare's Senior Director, Strategic Operations, responded with the following:

"Attached pls find your HS&R reports for Screven County. Pls let us know if you have any questions."

The emails that were attached confirmed the request and release dates according to the HS&R report from WellCare.

requested an HS&R report from WellCare on behalf on Northside Hospital-Atlanta, Northside Hospital-Cherokee, and Northside Hospital-Forsyth on September 16, 2017. Amerigroup reported October 17, 2017 for the release date. When we contacted her regarding the report request and release dates, she responded with the following:

"Our records indicate a 9/15 request date (see attached email) for all three facilities. The release date is correct."