

**DEPARTMENT OF COMMUNITY HEALTH
GEORGIA FAMILIES**

**MEDICAID CARE MANAGEMENT
ORGANIZATIONS ACT
COMPLIANCE MONITORING**



**ANALYSES OF HOSPITAL STATISTICAL AND
REIMBURSEMENT (HS&R) REPORT SUBMISSIONS**

QUARTER 3: JULY THROUGH SEPTEMBER 2014

DECEMBER 15, 2014





TABLE OF CONTENTS

Project Background	3
Objective.....	4
Methodology	5
Assumptions and Limitations	6
Analytical Findings.....	7
Summary.....	8
Exhibits	10





PROJECT BACKGROUND

The Medicaid Care Management Organizations Act (the “Act”) requires the Care Management Organizations (CMOs) to provide a Hospital Statistical and Reimbursement (HS&R) report within 30 (thirty) days upon request of a provider. Specifically, O.C.G.A. 33-21A-11 states:

Upon request by a hospital provider related to a specific fiscal year, a care management organization shall, within 30 days of the request, provide that hospital with an HS&R report for the requested fiscal year. Any care management organization which violates this Code section by not providing the requested report within 30 days shall be subject to a penalty of \$1,000.00 per day, starting on the thirty-first day after the request and continuing until the report is provided. It is the intent of the General Assembly that such penalty be collected by the Department of Community Health and deposited into the Indigent Care Trust Fund created pursuant to Code Section 31-8-152. A care management organization shall not reduce the funding available for health care services for members as a result of payment of such penalties.

Additionally, the CMOs must submit a list of the requested HS&R reports to the Department of Community Health (“the Department” or DCH) no later than thirty days following the calendar quarter period.





OBJECTIVE

As requested by the Department, Myers and Stauffer LC (Myers and Stauffer) tested the information included on the quarterly HS&R reports submitted by the CMOs in response to the Act for the quarter beginning July 1, 2014 and ending September 30, 2014 (“Quarter 3”). We attempted to confirm the information reported by the CMOs to demonstrate their compliance with the HS&R reporting requirements of the Act.

The quarterly HS&R reports the CMOs submit to the Department contain the following data: the identification of hospitals that requested HS&R reports including location, name of report requestor, date the HS&R report(s) were requested, the date the CMO released the report to the hospital or requestor, and other related information.

Using the HS&R reports provided by each CMO, we attempted to confirm no less than five report requests for each respective CMO. The Methodology section provides an overview of how we analyzed the data on the quarterly reports.



METHODOLOGY

In order to perform this analysis, we utilized the quarterly reports submitted to DCH by each of the CMOs. The reports for Amerigroup Community Care (AGP) and WellCare of Georgia (WellCare) were obtained by accessing their web portals on November 3, 2014. Peach State Health Plan's (PSHP) report was obtained via email on November 3, 2014. For Quarter 3, 153 HS&R reports were reported by the CMOs and can found in Exhibit A of this report.

In accordance with the confirmation process approved by DCH, Myers and Stauffer requests confirmation of the CMO-reported request and release dates from providers, or their representatives, when the CMO-reported release date is 20 days or greater from the CMO-reported request date. With DCH's approval, HS&R reports were randomly selected for AGP, PSHP, and WellCare to contact providers for confirmation of the dates reported by the CMOs.

Telephone calls or e-mails regarding 39 HS&R reports were initiated on November 5, 2014 and completed on November 14, 2014. Providers were asked to provide the date they requested the HS&R report and the date the CMO provided notification that the report was available.

A maximum of three attempts per provider were performed in an effort to acquire data for this analysis.

Once the data was collected, we analyzed the results and performed follow-up communication as necessary. Provider responses were compared with the dates reported on each CMO's quarterly report.



ASSUMPTIONS AND LIMITATIONS

The assumptions and limitations summarized below should be noted when reviewing this report.

- Our procedures were not designed to identify instances where a CMO may have failed to include a provider's request for an HS&R report in the CMO's report to DCH. However, had instances occurred where a provider stated they requested an HS&R report from a CMO that was not included in the CMO's report to DCH, Myers and Stauffer would have communicated with the respective CMO to confirm the information obtained from the provider.
- If instances occurred where a provider stated they received a requested HS&R report from a CMO after 20 days and that report was originally excluded from our confirmation process, we would have communicated with the respective CMO to confirm the information obtained from the provider.
- Myers and Stauffer accepted a verbal or an email confirmation for information received from providers.
- As instructed by the Department, if the due date of the report, 30 days after the report was requested, fell on a Saturday or Sunday, the next business day was assumed to be the due date for purposes of this analysis.





ANALYTICAL FINDINGS

This section provides a summary of our findings. Detailed findings can be found in Exhibit B.

Table I. Total Report Counts per CMO

CMO	Number of Reports Requested, According to CMO or Provider	Number of Reports Released 20 or More Days After Request, According to CMO or Provider	Number of Reports Included in Analyses	Provider in Agreement with CMO-Reported Dates	Provider Disagreed with CMO-Reported Dates	Not Able to Contact with Provider
Amerigroup	68	0	13	12 (92.3%)	0 (0.0%)	1 (7.7%)
PSHP	13*	10	13	12 (92.3%)	0 (0.0%)	1 (7.7%)
WellCare	72	0	13	12 (92.3%)	0 (0.0%)	1 (7.7%)
Total	153	10	39	36 (92.3%)	0 (0.0%)	3 (7.7%)

*The number of HS&R report requests reported to DCH by PSHP differs from Amerigroup and WellCare due to the omission of all other report requests (i.e. Detailed OP Claims Reports) from the quarterly HS&R Report.

As illustrated in the table above, we have included the total number of reports each respective CMO reported to the Department for Quarter 3. The findings indicate for 92.3 percent (36 of 39) of the HS&R reports, the providers were able to confirm the information reported by the CMOs. One provider did not respond to our request for confirmation of three report requests.

Table II. Length of Time between Request and Release Dates for HS&R Reports, as reported per CMO

CMO	Days Between Request and Release Dates		
	Minimum	Average	Maximum
Amerigroup	0	0.9	4
PSHP	5	22.8	31
WellCare	0	5.1	15

The statistics included in Table II are based on the dates provided within the CMO quarterly reports. Although the dates given to Myers and Stauffer by the providers were considered in the analysis, documentation provided by the CMOs was used to confirm the dates reported to DCH by the CMOs.



SUMMARY

AMERIGROUP

For Quarter 3, Myers and Stauffer did not identify any HS&R reports released by Amerigroup to a provider that were greater than 30 days. Amerigroup did not release any HS&R reports greater than 20 days from the date of the request. Nine representatives for hospital providers were contacted regarding thirteen HS&R report requests. The request and release dates reported by the CMO were confirmed for twelve requests. We were unable to confirm one report request as one provider was deemed unreachable after contact was initiated three times.

Myers and Stauffer noted that the name of a requestor was missing from the third quarter HS&R report. We contacted Amerigroup regarding the missing provider name. Regulatory Oversight Manager, Marquette Moore, responded and confirmed the missing provider name to be Debbie Self of North Georgia Medical Center.

PEACH STATE HEALTH PLAN

For Quarter 3, Myers and Stauffer did not identify any HS&R reports released by Peach State Health Plan to a provider that were greater than 30 days. Peach State Health Plan released ten HS&R reports to seven providers that were 20 days or greater from the date of request. Ten representatives for hospital providers were contacted regarding thirteen HS&R report requests. The request and release dates reported by the CMO were confirmed for twelve requests. We were unable to confirm one report request as one provider was deemed unreachable after contact was initiated three times.

Myers and Stauffer noted that the third quarter HS&R report contained a release date which appeared to be greater than 30 days. Upon further review and confirmation from Peach State Health Plan, the due date of the report fell on a Sunday. Therefore, the release date of the report was within the timely guidelines outlined by the Department.

WELLCARE

For Quarter 3, Myers and Stauffer did not identify any HS&R reports released by WellCare to a provider that were greater than 30 days. WellCare did not release any HS&R reports greater than 20 days from the date of the request. Ten representatives for hospital providers were contacted regarding thirteen HS&R report requests. The request and release dates reported by the CMO were confirmed for twelve requests. We were unable to confirm one report request as one provider was deemed unreachable after contact was initiated three times.



SUMMARY OF POTENTIAL PENALTIES

Based on the findings above, it does not appear that any penalties for late HS&R reports should be assessed by DCH for the quarter beginning July 1st, 2014 and ending September 30th, 2014.



EXHIBITS

Exhibit A

**Hospital Statistical and Reimbursement Report
Quarterly Report**

CMO Name: Amerigroup

Reporting Date: 10.30.14

Reporting Period: 7/1/14-9/30/14

Hospital Name	Location	Date Report Requested	Date Report Released	Requestor's Name	Comments	TAT	Notes
Dorminy Medical Center	Fitzgerald	9/2/2014	9/2/2014	Aisha Livingston	Request by Email	0	Detailed & Summary Reports Provided
Medical Center of Central Georgia	Macon	9/23/2014	9/23/2014	Bryan Forlines		0	Summary Report Provided
Medical Center of Peach County	Byron	9/23/2014	9/23/2014	Bryan Forlines	Request by Email	0	Summary Report Provided
Tanner Medical Center Carrollton	Carrollton	8/12/2014	8/14/2014	Carol Crews	Request by Email	2	Detailed & Summary Reports Provided
Tanner Medical Center-Villa Rica	Villa Rica	8/12/2014	8/14/2014	Carol Crews	Request by Email	2	Detailed & Summary Reports Provided
Hamilton Medical Center	Dalton	9/2/2014	9/2/2014	Catherine McKenzie	Request by Email	0	Summary Report Provided
Chestatee Regional Hospital	Dahlonega	8/29/2014	8/29/2014	Connie Alexander	Request by Email	0	Summary Report Provided
Dekalb Medical Center	Decatur	9/29/2014	9/29/2014	Dawn Stone	Request by Email	0	Summary Report Provided
Dekalb Medical Center at Hillandale	Lithonia	9/29/2014	9/29/2014	Dawn Stone	Request by Email	0	Summary Report Provided
Rockdale Medical Center	Conyers	9/2/2014	9/3/2014	Edwin Rector	Request by Email	1	Summary Report Provided
St Mary's Hospital of Athens	Athens	9/10/2014	9/10/2014	Hal Mixon	Request by Email	0	Summary Report Provided
Good Samaritan Hospital	Greensboro	9/10/2014	9/10/2014	Hal Mixon	Request by Email	0	Summary Report Provided
Gwinnett Medical Center-Duluth	Duluth	9/15/2014	9/16/2014	Hans Schermerhorn	Request by Email	1	Summary Report Provided
Gwinnett Medical Center-Lawrenceville	Lawrenceville	9/15/2014	9/16/2014	Hans Schermerhorn	Request by Email	1	Summary Report Provided
Bacon County Hospital	Alma	8/22/2014	8/25/2014	Jeremy Sapp	Request by Email	3	Summary Report Provided
Effingham Hospital	Springfield	9/18/2014	9/19/2014	Jeremy Sapp	Request by Email	1	Summary Report Provided
Emanuel Medical Center	Swainsboro	9/22/2014	9/23/2014	Jessica Johnson	Request by Email	1	Summary Report Provided
Dodge County Hospital	Eastman	9/17/2014	9/19/2014	Joan Hartley	Request by Email	2	Summary Report Provided
Upton Medical Center	Thomaston	9/23/2014	9/23/2014	John Williams	Request by Email	0	Detailed Report Provided
Memorial Hospital and Manor	Bainbridge	7/16/2014	7/16/2014	JP Petsch	Request by Email	0	Summary Report Provided
Habersham Medical Center	Demorest	9/10/2014	9/10/2014	JP Petsch	Request by Email	0	Summary Report Provided
Crisp Regional Hospital	Cordele	9/18/2014	9/19/2014	JT McGinnis	Request by Email	1	Detailed Report Provided
Northeast Georgia Medical Center	Gainesville	9/23/2014	9/23/2014	Kim Tullis	Request by Email	0	Summary Report Provided
Ty Cobb Regional Medical Center	Lavonia	9/30/2014	9/30/2014	Kimberly Massey	Request by Email	0	Summary Report Provided
Hutcheson Medical Center	Fort Oglethorpe	9/30/2014	9/30/2014	Mary Look	Request by Email	0	Summary Report Provided
St. Mary's Hospital of Athens	Athens	9/18/2014	9/19/2014	Matt Diskin	Request by Email	1	Detailed Report Provided
Colquitt Regional Medical Center	Moultrie	7/23/2014	7/24/2014	Megan Elkins Ford	Request by Email	1	Summary Report Provided
Southeast Georgia Health System- Brunswick Campus	Brunswick	8/11/2014	8/12/2014	Michelle Morris	Request by Email	1	Detailed & Summary Reports Provided
Southeast Georgia Health System- Brunswick Campus	Brunswick	9/26/2014	9/29/2014	Michelle Morris	Request by Email	3	Detailed & Summary Reports Provided
Colquitt Regional Medical Center	Moultrie	9/2/2014	9/2/2014	Mike Wyche	Request by Email	0	Summary Report Provided

Exhibit A

Northside Hospital-Forsyth	Cumming	9/17/2014	9/19/2014	Nicole McDermott	Request by Email	2	Summary Report Provided
Northside Hospital	Atlanta	9/3/2014	9/3/2014	Nicole McDermott	Request by Email	0	Summary Report Provided
Northside Hospital-Cherokee	Canton	9/3/2014	9/3/2014	Nicole McDermott	Request by Email	0	Summary Report Provided
Northside Hospital-Forsyth	Cumming	9/3/2014	9/3/2014	Nicole McDermott	Request by Email	0	Summary Report Provided
Northside Hospital	Atlanta	9/17/2014	9/19/2014	Nicole McDermott	Request by Email	2	Summary Report Provided
Northside Hospital-Cherokee	Canton	9/17/2014	9/19/2014	Nicole McDermott	Request by Email	2	Summary Report Provided
John D. Archbold Medical Center	Thomasville	9/29/2014	9/29/2014	Patricia Barrett	Request by Email	0	Summary Report Provided
Brooks County Hospital	Quitman	9/29/2014	9/29/2014	Patricia Barrett	Request by Email	0	Summary Report Provided
Grady General Hospital	Cairo	9/29/2014	9/29/2014	Patricia Barrett	Request by Email	0	Summary Report Provided
Mitchell County Hospital	Camilla	9/29/2014	9/29/2014	Patricia Barrett	Request by Email	0	Summary Report Provided
Doctor's Hospital of Tattnall	Reidsville	9/29/2014	9/29/2014	Rhonda Durden	Request by Email	0	Summary Report Provided
Jenkins County Hospital	Millen	9/29/2014	9/29/2014	Rhonda Durden	Request by Email	0	Summary Report Provided
Screven County Hospital	Sylvania	9/29/2014	9/29/2014	Rhonda Durden	Request by Email	0	Summary Report Provided
Taylor Regional Hospital	Hawkinsville	7/28/2014	7/28/2014	Sandra Herndon	Request by Email	0	Summary Report Provided
Taylor Regional Hospital	Hawkinsville	9/18/2014	9/19/2014	Sandra Herndon	Request by Email	1	Summary Report Provided
Bleckley Memorial Hospital	Cochran	9/18/2014	9/19/2014	Sandra Herndon	Request by Email	1	Summary Report Provided
Clinch Memorial Hospital	Homerville	9/19/2014	9/19/2014	Sandra Hughes	Request by Email	0	Summary Report Provided
Phoebe Putney Memorial Hospital	Albany	9/29/2014	9/30/2014	Sean Hendley	Request by Email	1	Detailed Report Provided
Phoebe Sumter Medical Center	Americus	9/29/2014	9/30/2014	Sean Hendley	Request by Email	1	Detailed Report Provided
Warm Springs Medical Center	Warm Springs	9/18/2014	9/22/2014	Shannon Dukes	Request by Email	4	Summary Report Provided
University Hospital	Augusta	9/24/2014	9/25/2014	Sheri Poole	Request by Email	1	Summary Report Provided
University Hospital McDuffie	Thomson	9/24/2014	9/25/2014	Sheri Poole	Request by Email	1	Summary Report Provided
CHOA @ Egleston	Atlanta	9/18/2014	9/22/2014	Sherry Cameron	Request by Email	4	Summary Report Provided
CHOA @ Hughes Spalding	Atlanta	9/18/2014	9/22/2014	Sherry Cameron	Request by Email	4	Detailed & Summary Reports Provided
CHOA @ Scottish Rite	Atlanta	9/18/2014	9/22/2014	Sherry Cameron	Request by Email	4	Summary Report Provided
Southeast Georgia Health System- Brunswick Campus	Brunswick	7/11/2014	7/11/2014	Stephanie Sinopoli	Request by Email	0	Detailed & Summary Reports Provided
Southeast Georgia Health System-Camden Campus	St. Mary's	7/11/2014	7/11/2014	Stephanie Sinopoli	Request by Email	0	Detailed & Summary Reports Provided
Appling Healthcare System	Baxley	8/29/2014	9/2/2014	Stephanie Smith	Request by Email	4	Summary Report Provided
Cook Medical Center	Adel	9/24/2014	9/24/2014	Stuart Hasty	Request by Email	0	Summary Report Provided
Crisp Regional Hospital	Cordele	7/24/2014	7/24/2014	Suzanne Tripp	Request by Email	0	Detailed Report Provided
Athens Regional Hospital	Athens	9/15/2014	9/18/2014	Todd Cox	Request by Email	3	Summary Report Provided
Tift Regional Medical Center	Tifton	8/5/2014	8/5/2014	Tonia Waldrop	Request by Email	0	Detailed Report Provided
Floyd Medical Center	Rome	9/2/2014	9/2/2014	Wanda Manning	Request by Email	0	Summary Report Provided
Polk Medical Center	Cedartown	9/2/2014	9/2/2014	Wanda Manning	Request by Email	0	Summary Report Provided
Murray Medical Center	Chatsworth	9/30/2014	9/30/2014	Wayne Straw	Request by Email	0	Summary Report Provided
Meadows Regional Medical Center	Vidalia	8/21/2014	8/21/2014	Willuck Bennett	Request by Email	0	Detailed & Summary Reports Provided
Meadows Regional Medical Center	Vidalia	9/18/2014	9/19/2014	Willuck Bennett	Request by Email	1	Summary Report Provided
North Georgia Medical Center	Ellijay	9/7/2014	9/9/2014		Request by Email	2	Summary Report Provided

Exhibit AHospital Statistical & Reimbursement Report
Quarterly Report

Peach State Health Plan

Reporting Date: 10/30/2014

Reporting Period: July 1, 2014 thru September 30, 2014

Hospital Name	Location	Date Report Requested	Date Report Released	Requestor's Name
Dorminy Medical Center	Georgia	9/2/2014	9/29/2014	Aisha Livingston
Tanner Hospital - Carrollton	Georgia	9/7/2014	9/30/2014	Carol Crews
Tanner Hospital - Villa Rica	Georgia	9/7/2014	9/30/2014	Carol Crews
Chestatee Regional Hospital	Georgia	8/29/2014	9/3/2014	Connie Alexander
North Georgia Medical Center	Georgia	9/2/2014	9/29/2014	Debbie Self
St. Mary's Health Care System	Georgia	9/10/2014	9/30/2014	Hal Mixon
Habersham Medical Center	Georgia	9/10/2014	9/30/2014	JP Petsch
Northside Hospital	Georgia	9/3/2014	9/30/2014	Nicole McDermott
Northside Hospital - Forsyth	Georgia	9/3/2014	9/30/2014	Nicole McDermott
Northside Hospital - Cherokee	Georgia	9/3/2014	9/30/2014	Nicole McDermott
Taylor Regional Hospital	Georgia	7/28/2014	8/25/2014	Sandra Herndon
Appling Hospital	Georgia	8/29/2014	9/29/2014	Stephanie Smith
Meadows Regional Medical Center	Georgia	8/21/2014	9/2/2014	Willuck Bennett

Exhibit A
Hospital Statistical and Reimbursement Report
Quarterly Report

CMO Name: WellCare

Wellcare

Reporting Date:

Reporting Period: Q3 2014

Hospital Name:	Location	Date Report Requested	Date Report Released	Requester's Name
Dorminy	1703 MEADOWS LN, VIDALIA, GA, 304748915	9/2/2014	9/11/2014	Aisha Livingston
Rockdale Medical Center	1412 MILSTEAD AVE, CONYERS, GA, 30012	9/2/2014	9/17/2014	Bennie Rector
Tift Regional Medical Center	901 E EIGHTEENTH ST ,TIFTON , GA 31794	8/5/2014	8/6/2014	Bobbiegean Reed
Tanner Medical Center - Villa Rica	3200 DOWNWOOD CIR NW ,ATLANTA , GA 303271624	8/12/2014	8/13/2014	Carol Crews / Shae Foy
Tanner Medical Center	705 DIXIE ST ,CARROLLTON , GA 301173818	8/12/2014	8/13/2014	Carol Crews / Shae Foy
Hamilton Medical Center	1200 MEMORIAL DR, DALTON, GA, 307202529	9/2/2014	9/17/2014	Catherine McKenzie
Jeff Davis Hospital	163 S TALLAHASSEE ST, HAZLEHURST, GA, 31539	8/21/2014	8/22/2014	Cathy Cason
Chestatee Regional Hospital	227 Mountain Drive, Dahlonega, GA 30533	8/29/2014	8/29/2014	Connie Alexander
Dekalb Medical Center	2701 N DECATUR RD, DECATUR, GA 30033	9/29/2014	10/3/2014	Dawn Stone
Dekalb Medical Center - Hillandale	2801 DEKALB MEDICAL PKWY, LITHONIA, GA 30058	9/29/2014	10/3/2014	Dawn Stone
North GA Medical Cnter	1362 S MAIN ST, ELLIJAY, GA, 305405410	9/1/2014	9/8/2014	Debbie Self
Floyd Healthcare Management Inc	1703 MEADOWS LN, VIDALIA, GA, 304748915	9/2/2014	9/10/2014	Donna Casey
Hospital Authority of Floyd County	424 N MAIN ST, CEDARTOWN, GA, 301252644	9/2/2014	9/10/2014	Donna Casey
Medical Center of Central Georgia	777 HEMLOCK ST, MACON, GA, 312012155	9/23/2014	9/25/2014	H Bryan Forlines
Peach Regional Medical Center	1703 MEADOWS LN, VIDALIA, GA, 304748915	9/23/2014	9/25/2014	H Bryan Forlines
St Marys Hospital	1230 BAXTER ST, ATHENS, GA, 306063712	9/10/2014	9/15/2014	Hal Mixon
Good Samaritan Hospital	5401 LAKE OCONEE PKWY, GREENSBORO, GA, 30642	9/10/2014	9/16/2014	Hal Mixon
Gwinnett Medical Center	1000 MEDICAL CENTER BLVD, LAWRENCEVILLE, GA, 30046	9/15/2014	9/17/2014	Hans Schermerhorn
Gwinnett Medical Center-Duluth	1000 MEDICAL CENTER BLVD, LAWRENCEVILLE, GA, 30046	9/15/2014	9/17/2014	Hans Schermerhorn
Effingham County Hospital	459 HWY 119 S, SPRINGFIELD, GA, 313293021	9/18/2014	9/23/2014	J Sapp
Bacon County Hospital	302 S WAYNE ST, ALMA, GA, 315102922	8/22/2014	8/29/2014	Jeremy Sapp
Emanuel Medical Center	117 KITE RD, SWAINSBORO, GA, 304013231	9/22/2014	9/25/2014	Jessica Johnson
Dodge County Hospital	901 GRIFFIN AVE, EASTMAN, GA, 31023	9/15/2014	9/22/2014	Joan Hartley
Upson Regional Medical Center	801 W GORDON ST, THOMASTON, GA, 302863426	9/23/2014	9/29/2014	John Williams
Habersham Medical Center	541 HISTORIC HWY 441 N, DEMOREST, GA, 30535	9/10/2014	9/15/2014	JP Petsch
Crisp Regional Hospital	902 7TH ST N ,CORDELE , GA 31015	9/18/2014	9/23/2014	JT McGinnis
NE GA Medical Center	743 SPRING ST NE, GAINESVILLE, GA, 305013741	9/23/2014	9/29/2014	Kim Tullis
Northeast Georgia Medical Center	743 SPRING ST NE, GAINESVILLE, GA, 305013741	9/23/2014	9/29/2014	Kim Tullis
Ty Cobb Regional Medical Center	521 FRANKLIN SPRINGS ST, ROYSTON, GA 30662	9/30/2014	10/6/2014	Kimberly Massey
Hutcheson Medical Center	100 GROSS CRESCENT CIR, FT OGLETHORPE, GA, 307423643	9/30/2014	10/6/2014	Mary Look
St Marys Hospital	1230 BAXTER ST, ATHENS, GA, 306063712	9/18/2014	9/22/2014	Matt Diskin
Colquitt Regional Medical Center	3131 S MAIN ST ,MOULTRIE , GA 317686925	7/23/2014	7/28/2014	Megan Elkins Ford
SE GA Health System - Brunswick	2415 PARKWOOD DR ,BRUNSWICK , GA 31520	8/11/2014	8/12/2014	Michelle Morris
SE GA Health System - Brunswick	2415 PARKWOOD DR, BRUNSWICK, GA, 31520	9/26/2014	9/29/2014	Michelle Morris

Exhibit A

SE GA Health System - Brunswick	2415 PARKWOOD DR, BRUNSWICK, GA, 31520	9/26/2014	9/29/2014	Michelle Morris
Colquitt Regional Medical Center	3131 S MAIN ST, MOULTRIE, GA, 317686925	9/2/2014	9/15/2014	Mike Wyche

Exhibit B

**All Inclusive Provider List
Amerigroup, Peach State, WellCare
Quarter 3 (July 1 - September 30) 2014**

Requestor's Name	Hospital Name	Comment Category	Amerigroup Report #1							Peach State Report #1							WellCare Report #1						
			CMO-reported Request Date	CMO-reported Release Date	Provider-reported Request Date	Provider-reported Release Date	CMO-reported Number of Days Between Request and Receipt	Provider-reported Number of Days Between Request and Receipt	Dates Validated	CMO-reported Request Date	CMO-reported Release Date	Provider-reported Request Date	Provider-reported Release Date	CMO-reported Number of Days Between Request and Receipt	Provider-reported Number of Days Between Request and Receipt	Dates Validated	CMO-reported Request Date	CMO-reported Release Date	Provider-reported Request Date	Provider-reported Release Date	CMO-reported Number of Days Between Request and Receipt	Provider-reported Number of Days Between Request and Receipt	Dates Validated
Aisha Livingston	Dorminy Medical Center	7	9/2/2014	9/2/2014	9/2/2014	9/2/2014	0	0	Y	9/2/2014	9/29/2014	9/2/2014	9/29/2014	27	27	Y	9/2/2014	9/11/2014	9/2/2014	9/11/2014	9	9	Y
Bennie Rector	Rockdale Medical Center																9/2/2014	9/17/2014			15		
Bobbiejean Reed	Tift Regional Medical Center																8/5/2014	8/6/2014			1		
Bryan Forlines	Medical Center of Central Georgia		9/23/2014	9/23/2014			0																
Bryan Forlines	Medical Center of Peach County		9/23/2014	9/23/2014			0																
Carol Crews	Tanner Medical Center Carrollton	7	8/12/2014	8/14/2014	8/12/2014	8/14/2014	2	2	Y	9/7/2014	9/30/2014	9/7/2014	9/30/2014	23	23	Y	8/12/2014	8/13/2014	8/12/2014	8/13/2014	1	1	Y
Carol Crews	Tanner Medical Center-Villa Rica	7	8/12/2014	8/14/2014	8/12/2014	8/14/2014	2	2	Y	9/7/2014	9/30/2014	9/7/2014	9/30/2014	23	23	Y	8/12/2014	8/13/2014	8/12/2014	8/13/2014	1	1	Y
Catherine McKenzie	Hamilton Medical Center		9/2/2014				0										9/2/2014	9/17/2014			15		
Cathy Cason	Jeff Davis Hospital																8/21/2014	8/22/2014			1		
Connie Alexander	Chestatee Regional Hospital	7	8/29/2014	8/29/2014	8/29/2014	8/29/2014	0	0	Y	8/29/2014	9/3/2014	8/29/2014	9/3/2014	5	5	Y	8/29/2014	8/29/2014	8/29/2014	8/29/2014	0	0	Y
Dawn Stone	Dekalb Medical Center		9/29/2014				0										9/29/2014	10/3/2014			4		
Dawn Stone	Dekalb Medical Center at Hillandale		9/29/2014	9/29/2014			0										9/29/2014	10/3/2014			4		
Debbie Self	North GA Medical Center	7								9/2/2014	9/29/2014	9/2/2014	9/29/2014	27	27	Y	9/1/2014	9/8/2014	9/1/2014	9/8/2014	7	7	Y
Donna Casey	Floyd Healthcare Management Inc																9/2/2014	9/10/2014			8		
Donna Casey	Hospital Authority of Floyd County																9/2/2014	9/10/2014			8		
Edwin Rector	Rockdale Medical Center		9/2/2014	9/3/2014			1																
H Bryan Forlines	Medical Center of Central Georgia																9/23/2014	9/25/2014			2		
H Bryan Forlines	Peach Regional Medical Center																9/23/2014	9/25/2014			2		
Hal Nixon	Good Samaritan Hospital		9/10/2014	9/10/2014			0										9/10/2014	9/16/2014			6		
Hal Nixon	St Mary's Hospital of Athens	7	9/10/2014	9/10/2014	9/10/2014	9/10/2014	0	0	Y	9/10/2014	9/30/2014	9/10/2014	9/30/2014	20	20	Y	9/10/2014	9/15/2014	9/10/2014	9/15/2014	5	5	Y
Hans Schermerhorn	Gwinnett Medical Center-Duluth		9/15/2014	9/16/2014			1										9/15/2014	9/17/2014			2		
Hans Schermerhorn	Gwinnett Medical Center-Lawrenceville		9/15/2014	9/16/2014			1										9/15/2014	9/17/2014			2		
Jeremy Sapp	Bacon County Hospital		8/22/2014	8/25/2014			3										8/22/2014	8/29/2014			7		
Jeremy Sapp	Effingham County Hospital		9/18/2014	9/19/2014			1										9/18/2014	9/23/2014			5		
Jessica Johnson	Emanuel Medical Center		9/22/2014	9/23/2014			1										9/22/2014	9/25/2014			3		
Joan Hartley	Dodge County Hospital		9/17/2014	9/19/2014			2										9/15/2014	9/22/2014			7		
John Williams	Upson Medical Center		9/23/2014	9/23/2014			0										9/23/2014	9/29/2014			6		
JP Petsch	Habersham Medical Center	7	9/10/2014	9/10/2014	9/10/2014	9/10/2014	0	0	Y	9/10/2014	9/30/2014	9/10/2014	9/30/2014	20	20	Y	9/10/2014	9/15/2014	9/10/2014	9/15/2014	5	5	Y
JP Petsch	Memorial Hospital and Manor	7	7/16/2014	7/16/2014	7/16/2014	7/16/2014	0	0	Y														
JT McGinnis	Crisp Regional Hospital		9/18/2014	9/19/2014			1										9/18/2014	9/23/2014			5		
Kim Tullis	NE GA Medical Center		9/23/2014	9/23/2014			0										9/23/2014	9/29/2014			6		
Kim Tullis	Northeast Georgia Medical Center																9/23/2014	9/29/2014			6		
Kimberly Massey	Ty Cobb Regional Medical Center		9/30/2014	9/30/2014			0										9/30/2014	10/6/2014			6		
Mary Look	Hutcheson Medical Center		9/30/2014	9/30/2014			0										9/30/2014	10/6/2014			6		
Matt Diskin	St Marys Hospital		9/18/2014	9/19/2014			1										9/18/2014	9/22/2014			4		
Megan Elkins Ford	Colquitt Regional Medical Center		7/23/2014	7/24/2014			1										7/23/2014	7/28/2014			5		
Michelle Morris	SE GA Health System - Brunswick																8/11/2014	8/12/2014			1		
Michelle Morris	SE GA Health System - Brunswick		8/11/2014	8/12/2014			1										9/26/2014	9/29/2014			3		
Michelle Morris	SE GA Health System - Brunswick		9/26/2014	9/29/2014			3										9/26/2014	9/29/2014			3		
Mike Wyche	Colquitt Regional Medical Center		9/2/2014	9/2/2014			0										9/2/2014	9/15/2014			13		
Nicole McDermott	Northside Hospital- Forsyth		9/3/2014	9/3/2014			0										9/17/2014	9/22/2014			5		
Nicole McDermott	Northside Hospital		9/3/2014	9/3/2014			0										9/17/2014	9/22/2014			5		
Nicole McDermott	Northside Hospital	7	9/17/2014	9/19/2014	9/17/2014	9/19/2014	2	2	Y	9/3/2014	9/30/2014	9/3/2014	9/30/2014	27	27	Y	9/3/2014	9/16/2014	9/3/2014	9/16/2014	13	13	Y
Nicole McDermott	Northside Hospital - Cherokee	7	9/17/2014	9/19/2014	9/17/2014	9/19/2014	2	2	Y	9/3/2014	9/30/2014	9/3/2014	9/30/2014	27	27	Y	9/3/2014	9/16/2014	9/3/2014	9/16/2014	13	13	Y
Nicole McDermott	Northside Hospital- Forsyth	7	9/17/2014	9/19/2014	9/17/2014	9/19/2014	2	2	Y	9/3/2014	9/30/2014	9/3/2014	9/30/2014	27	27	Y	9/3/2014	9/16/2014	9/3/2014	9/16/2014	13	13	Y
Nicole McDermott	Northside Hospital-Cherokee		9/3/2014	9/3/2014			0										9/17/2014	9/22/2014			5		
Patricia Barrett	Brooks County Hospital		9/29/2014	9/29/2014			0										9/29/2014	10/2/2014			3		
Patricia Barrett	Grady General Hospital		9/29/2014	9/29/2014			0										9/29/2014	10/2/2014			3		
Patricia Barrett	John D Archbold Memorial Hospital		9/29/2014	9/29/2014			0										9/29/2014	10/2/2014			3		
Patricia Barrett	Mitchell County Hospital		9/29/2014	9/29/2014			0										9/29/2014	10/2/2014			3		
Rhonda Durden	Doctors Hospital of Tattnall		9/29/2014	9/29/2014			0										9/29/2014	10/2/2014			3		
Rhonda Durden	Jenkins County Hospital		9/29/2014	9/29/2014			0										9/29/2014	10/2/2014			3		
Rhonda Durden	Screven County Hospital		9/29/2014	9/29/2014			0										9/29/2014	10/2/2014			3		

Exhibit B

Requestor's Name	Hospital Name	Comment Category	Amerigroup Report #1							Peach State Report #1							WellCare Report #1						
			CMO-reported Request Date	CMO-reported Release Date	Provider-reported Request Date	Provider-reported Release Date	CMO-reported Number of Days Between Request and Receipt	Provider-reported Number of Days Between Request and Receipt	Dates Validated	CMO-reported Request Date	CMO-reported Release Date	Provider-reported Request Date	Provider-reported Release Date	CMO-reported Number of Days Between Request and Receipt	Provider-reported Number of Days Between Request and Receipt	Dates Validated	CMO-reported Request Date	CMO-reported Release Date	Provider-reported Request Date	Provider-reported Release Date	CMO-reported Number of Days Between Request and Receipt	Provider-reported Number of Days Between Request and Receipt	Dates Validated
Ronda Mitchell-Wise	Emory - Midtown															9/17/2014	9/22/2014			5			
Ronda Mitchell-Wise	Emory Univeristy															9/17/2014	9/22/2014			5			
Sandra Herndon	Bleckley Memorial Hospital		9/18/2014	9/19/2014			1									9/18/2014	9/23/2014			5			
Sandra Herndon	Taylor Regional Hospital		7/28/2014	7/28/2014			0									7/28/2014	7/29/2014			1			
Sandra Herndon	Taylor Regional Hospital	7	9/18/2014	9/19/2014	9/18/2014	9/19/2014	1	1	Y	7/28/2014	8/25/2014	7/28/2014	8/25/2014	28	28	Y	9/18/2014	9/23/2014	9/18/2014	9/23/2014	5	5	Y
Sandra Hughes	Clinch Memorial Hospital		9/19/2014	9/19/2014			0									9/19/2014	9/24/2014			5			
Sean Handley	Phoebe Putney Memorial Hospital		9/29/2014	9/30/2014			1									9/29/2014	10/6/2014			7			
Sean Handley	Phoebe Sumter Medical Center		9/29/2014	9/30/2014			1									9/29/2014	10/6/2014			7			
Shannon Dukes	Warm Springs Medical Center		9/18/2014	9/22/2014			4									9/18/2014	9/24/2014			6			
Sheri Poole	University Hospital		9/24/2014	9/25/2014			1									9/24/2014	9/24/2014			0			
Sheri Poole	University Hospital McDuffie		9/24/2014	9/25/2014			1									9/24/2014	9/24/2014			0			
Sherry Cameron	CHOA - Egleston		9/18/2014	9/22/2014			4									9/18/2014	9/23/2014			5			
Sherry Cameron	CHOA - Hughes Spalding		9/18/2014	9/22/2014			4									9/18/2014	9/23/2014			5			
Sherry Cameron	CHOA - Scottish Rite		9/18/2014	9/22/2014			4									9/18/2014	9/23/2014			5			
Stephanie Sinopoli / Michelle Morris	SE GA Health System - Brunswick		7/11/2014	7/11/2014			0									7/11/2014	7/14/2014			3			
Stephanie Sinopoli / Michelle Morris	SE GA Health System - Camden		7/11/2014	7/11/2014			0									7/11/2014	7/14/2014			3			
Stephanie Smith	Appling Healthcare System	9	8/29/2014	9/2/2014			4		N	8/29/2014	9/29/2014			31		N	8/29/2014	9/3/2014			5		N
Stuart Hasty	Cook Medical Center		9/24/2014	9/24/2014			0									9/22/2014	10/2/2014			10			
Suzanne Tripp	Crisp Regional Hospital		7/24/2014	7/24/2014			0									7/24/2014	7/28/2014			4			
Todd Cox	Athens Regional Hospital		9/15/2014	9/18/2014			3									9/15/2014	9/22/2014			7			
Tonia Waldrop	Tift Regional Medical Center		8/5/2014	8/5/2014			0																
Wanda Manning	Floyd Medical Center		9/2/2014	9/2/2014			0																
Wanda Manning	Polk Medical Center		9/2/2014	9/2/2014			0																
Wayne Straw	Murray Medical Center		9/30/2014	9/30/2014			0									9/30/2014	10/6/2014			6			
Willuck Bennett	Meadows Regional Medical Center		8/21/2014	8/21/2014			0									8/21/2014	8/29/2014			8			
Willuck Bennett	Meadows Regional Medical Center	7	9/18/2014	9/19/2014	9/18/2014	9/19/2014	1	1	Y	8/21/2014	9/2/2014	8/21/2014	9/2/2014	12	12	Y	9/22/2014	9/24/2014	9/22/2014	9/24/2014	2	2	Y
Debbie Self	North Georgia Medical Center		9/7/2014	9/9/2014			2																

Min: 0.0
Max: 4.0
Ave: 0.9

Min: 5.0
Max: 31.0
Ave: 22.8

Min: 0.0
Max: 15.0
Ave: 5.1

Exhibit C

Comment Categories Key			
1	Provider stated dissatisfaction with data on report, such as missing and/or inaccurate data, format of report, incorrect reporting periods, etc.	9	Not able to get into contact with provider.
2	Provider stated reports on DCH website were used instead of requested CMO reports.	10	Provider stated a request was submitted to the CMO that was not found on the CMO report; provider gave request/release dates.
3	Provider had to request corrected report from CMO.	11	Provider unsure of exact dates, but did not think dates differed from dates provided by CMO.
4	Request outside of audit period.	12	Provider only able to provide partial or no information about HS&R report request and receipt.
5	Requested CMO report(s) was not received.	13	Provider did not know or did not provide exact dates reported by CMO, but provider stated report was provided in a timely manner.
6	Provider indicated this facility did not request HS&R reports from CMOs.	14	Provider-reported dates differ from CMO-reported dates, but the request was reported by the CMO.
7	Dates reported by CMO were confirmed.	15	Provider received inaccurate report such as missing, incorrect, or invalid data.
8	Provider disagreed with dates reported by CMO, but provider could not provide evidence supporting the disagreement.		