

**DEPARTMENT OF COMMUNITY HEALTH  
GEORGIA FAMILIES**

**MEDICAID CARE MANAGEMENT  
ORGANIZATIONS ACT  
COMPLIANCE MONITORING**



**ANALYSES OF HOSPITAL STATISTICAL AND  
REIMBURSEMENT (HS&R) REPORT SUBMISSIONS**

**QUARTER 1: JANUARY THROUGH MARCH 2015**

**JANUARY 12, 2016**





# TABLE OF CONTENTS

Project Background ..... 3

Objective..... 4

Methodology ..... 5

Assumptions and Limitations ..... 6

Analytical Findings..... 7

Summary..... 8

Exhibits ..... 10





## PROJECT BACKGROUND

The Medicaid Care Management Organizations Act (the “Act”) requires the Care Management Organizations (CMOs) to provide a Hospital Statistical and Reimbursement (HS&R) report within 30 (thirty) days upon request of a provider. Specifically, O.C.G.A. 33-21A-11 states:

*Upon request by a hospital provider related to a specific fiscal year, a care management organization shall, within 30 days of the request, provide that hospital with an HS&R report for the requested fiscal year. Any care management organization which violates this Code section by not providing the requested report within 30 days shall be subject to a penalty of \$1,000.00 per day, starting on the thirty-first day after the request and continuing until the report is provided. It is the intent of the General Assembly that such penalty be collected by the Department of Community Health and deposited into the Indigent Care Trust Fund created pursuant to Code Section 31-8-152. A care management organization shall not reduce the funding available for health care services for members as a result of payment of such penalties.*

Additionally, the CMOs must submit a list of the requested HS&R reports to the Department of Community Health (“the Department” or DCH) no later than thirty days following the calendar quarter period.



## OBJECTIVE

As requested by the Department, Myers and Stauffer LC (Myers and Stauffer) tested the information included on the quarterly HS&R reports submitted by the CMOs in response to the Act for the quarter beginning January 1, 2015 and ending March 31, 2015 (“Quarter 1”). We attempted to confirm the information reported by the CMOs to demonstrate their compliance with the HS&R reporting requirements of the Act.

The quarterly HS&R reports the CMOs submit to the Department contain the following data: the identification of hospitals that requested HS&R reports including location, name of report requestor, date the HS&R report(s) were requested, the date the CMO released the report to the hospital or requestor, and other related information.

Using the HS&R reports provided by each CMO, we attempted to confirm no less than five report requests for each respective CMO. The Methodology section provides an overview of how we analyzed the data on the quarterly reports.



## METHODOLOGY

In order to perform this analysis, we utilized the quarterly reports submitted to DCH by each of the CMOs. The reports for Amerigroup Community Care (AGP) and WellCare of Georgia (WellCare) were obtained by accessing their web portals on June 11, 2015. Peach State Health Plan's (PSHP) report was obtained via email on June 11, 2015. For Quarter 1, 114 HS&R reports were reported by the CMOs and can be found in Exhibit A of this report.

In accordance with the confirmation process approved by DCH, Myers and Stauffer requests confirmation of the CMO-reported request and release dates from providers, or their representatives, when the CMO-reported release date is 20 days or greater from the CMO-reported request date. With DCH's approval, HS&R reports were randomly selected for AGP, PSHP, and WellCare to contact providers for confirmation of the dates reported by the CMOs.

Telephone calls or e-mails regarding 39 HS&R reports were initiated on July 8, 2015 and completed on July 20, 2015. Providers were asked to provide the date they requested the HS&R report and the date the CMO provided notification that the report was available.

A maximum of three attempts per provider were performed in an effort to acquire data for this analysis.

Once the data was collected, we analyzed the results and performed follow-up communication as necessary. Provider responses were compared with the dates reported on each CMO's quarterly report.



## ASSUMPTIONS AND LIMITATIONS

The assumptions and limitations summarized below should be noted when reviewing this report.

- Our procedures were not designed to identify instances where a CMO may have failed to include a provider's request for an HS&R report in the CMO's report to DCH. However, had instances occurred where a provider stated they requested an HS&R report from a CMO that was not included in the CMO's report to DCH, Myers and Stauffer would have communicated with the respective CMO to confirm the information obtained from the provider.
- If instances occurred where a provider stated they received a requested HS&R report from a CMO after 20 days and that report was originally excluded from our confirmation process, we would have communicated with the respective CMO to confirm the information obtained from the provider.
- Myers and Stauffer accepted a verbal or an email confirmation for information received from providers.
- As instructed by the Department, if the due date of the report, 30 days after the report was requested, fell on a Saturday or Sunday, the next business day was assumed to be the due date for purposes of this analysis.



## ANALYTICAL FINDINGS

This section provides a summary of our findings. Detailed findings can be found in Exhibit B.

**Table I. Total Report Counts per CMO**

| CMO        | Number of Reports Requested, According to CMO or Provider | Number of Reports Released 30 or More Days After Request, According to CMO or Provider | Number of Reports Included in Analyses | Provider in Agreement with CMO-Reported Dates | Provider Disagreed with CMO-Reported Dates | Unable to Contact Provider and Validate CMO Reported Dates |
|------------|---|--|--|---|--|--|
| Amerigroup | 46  | 0  | 13                                     | 11 (84.6%)                                    | 0 (0.00%)                                  | 2 (15.4%)  |
| PSHP       | 45  | 5  | 13                                     | 10 (76.9%)                                    | 1 (7.7%)                                   | 2 (15.4%)  |
| WellCare   | 23  | 0  | 13                                     | 13 (100%)                                     | 0 (0.00%)                                  | 0 (0.0%)   |
| Total      | 114   | 5  | 39                                     | 34 (87.2%)                                    | 1 (2.5%)                                   | 4 (10.3%)  |

As illustrated in the table above, we have included the total number of reports each respective CMO reported to the Department for Quarter 1. The findings indicate for 87.2 percent (34 of 39) of the HS&R reports, the providers were able to confirm the information reported by the CMOs. One provider disagreed with the CMO reported dates. We were unable to contact two providers representing four report requests.

**Table II. Length of Time between Request and Release Dates for HS&R Reports, as reported per CMO**

| CMO        | Days Between Request and Release Dates |         |         |
|------------|--|---------|---------|
|            | Minimum                                | Average | Maximum |
| Amerigroup | 0                                      | 0.8     | 13.0    |
| PSHP       | 0                                      | 13.9    | 41.0    |
| WellCare   | 0                                      | 2.5     | 10.0    |

The statistics included in Table II are based on the dates provided within the CMO quarterly reports. Although the dates given to Myers and Stauffer by the providers were considered in the analysis, documentation provided by the CMOs was used to confirm the dates reported to DCH by the CMOs.



## SUMMARY

### **AMERIGROUP**

For Quarter 1, Myers and Stauffer did not identify any HS&R reports released by Amerigroup to a provider that were greater than 30 days. Amerigroup did not release any HS&R reports greater than 20 days from the date of the request. Nine representatives were contacted regarding thirteen HS&R report requests. We were unable to contact two providers to validate CMO reported dates. The request and release dates reported by the CMO were confirmed for eleven requests. One provider disagreed with the CMO reported dates. The provider submitted documentation to support the date the report was requested. We requested clarification of the request date discrepancy from Amerigroup. Marquette Moore at Amerigroup responded with the following:

“Circling back with our teams, they were able to confirm that an internal error did occur which resulted in the wrong date being entered for The Medical Center.”

Amerigroup provided a revised report which indicated a request date of 1/14/15.

### **PEACH STATE HEALTH PLAN**

For Quarter 1, Eight representatives were contacted regarding thirteen HS&R report requests. The request and release dates reported by the CMO were confirmed for ten report requests. We were unable to contact two providers to validate CMO reported dates. Peach State Health Plan released eight HS&R reports that were 20 days or greater from the date of request. Myers and Stauffer identified five HS&R reports released by Peach State Health Plan that were greater than 30 days. Details of the late HS&R reports can be found in Exhibit D of this report. We requested clarification regarding the release date discrepancy and late reports from Peach State Health Plan; however, a response from Peach State Health Plan was not received.

### **WELLCARE**

For Quarter 1, Myers and Stauffer did not identify any HS&R reports released by WellCare to a provider that were greater than 30 days. WellCare did not release any HS&R reports greater than 20 days from the date of the request. Eight representatives were contacted regarding thirteen HS&R report requests. The request and release dates reported by the CMO were confirmed for thirteen requests. However, one provider disagreed with the CMO reported dates. The provider submitted documentation to support the actual date the report was requested. We requested clarification of the request date discrepancy from WellCare. Joshua Luft at WellCare responded with the following:

“It looks like this was a typographical error on my part. The email communication between me and the CPA firm representing the facility the request date of 3/19/15.”

WellCare provided a revised report which indicated a request date of 3/19/15.





### **SUMMARY OF POTENTIAL PENALTIES**

Based on the findings for Peach State Health Plan, there are potential penalties for late reporting that DCH may elect to assess for the quarter beginning January 1, 2015 and ending March 31, 2015.

For the five cases of late reporting, 51 days were determined to be late. Georgia statute (O.C.G.A. 33-21A-11) states, "...Any care management organization which violates this Code section by not providing the requested report within 30 days shall be subject to a penalty of \$1,000.00 per day, starting on the thirty first day after the request and continuing until the report is provided."

Pursuant to the statutory and contractual requirements, DCH may elect to impose penalties of up to \$51,000 on Peach State Health Plan.



# EXHIBITS

Exhibit A

|   |                           |
|---|---------------------------|
| <b>REPORT NAME:</b> Hospital Statistical and Reimbursement Report |                           |
| <b>Quarterly Report</b>   |                           |
| <b>CMO:</b>   | AMERIGROUP COMMUNITY CARE |
| <b>Reporting Date:</b>  | 7/30/2015 - UPDATED       |
| <b>Reporting Period:</b>  | 1st Quarter 2015          |

| Hospital Name  | Location                  | e Report  | Requese Report Relea | Requestor's Name                               | Comments         | Notes                               | Additional Notes                                | Item Type |
|--|---------------------------|-----------|----------------------|--|------------------|-------------------------------------|---|-----------|
| Children's Healthcare of Atlanta @ Egleston            | Atlanta                   | 3/31/2015 | 4/1/2015             | Sherry L. (McQueen) Cameron, CPA               | Request by Email | Summary Report Provided             |   | Item      |
| Children's Healthcare of Atlanta @ Scottish Rite       | Atlanta                   | 3/31/2015 | 4/1/2015             | Sherry L. (McQueen) Cameron, CPA               | Request by Email | Summary Report Provided             |   | Item      |
| Children's Healthcare of Atlanta @ Hughes Spalding     | Atlanta                   | 3/31/2015 | 4/1/2015             | Sherry L. (McQueen) Cameron, CPA               | Request by Email | Detailed & Summary Reports Provided |   | Item      |
| Newton Medical Center, Inc.                            | Albany                    | 3/30/2015 | 3/30/2015            | Shawn Boltin, CPA                              | Request by Email | Summary Report Provided             |   | Item      |
| Perry Hospital   | Charlotte, NC             | 3/26/2015 | 3/26/2015            | Wanda Perry   Healthcare Project Assistant     | Request by Email | Summary Report Provided             |   | Item      |
| Houston Medical Center                                 | Warners Robins            | 3/25/2015 | 3/26/2015            | Wanda Perry, Healthcare Project Assistant      | Request by Email | Summary Report Provided             |   | Item      |
| Northside Hospital-Cherokee                            | Atlanta                   | 3/24/2015 | 3/24/2015            | Jonathan Skaggs                                | Request by Email | Detailed & Summary Reports Provided |   | Item      |
| Irwin County Hospital                                  | Irwin                     | 3/23/2015 | 3/23/2015            | Sharon Griffin                                 | Request by Email | Summary Report Provided             |   | Item      |
| CHOA Huges Spalding                                    | Atlanta                   | 3/20/2015 | 3/20/2015            | Steven Smith, Healthcare Project Assistant     | Request by Email | Detailed Report Provided            |   | Item      |
| Grady Health System                                    | NC                        | 3/19/2015 | 3/19/2015            | Steven Smith                                   | Request by Email | Detailed Report Provided            |   | Item      |
| Newton Health System, Inc. d/b/a NEWTON MEDICAL CENTER | Covington (Newton County) | 3/17/2015 | 3/17/2015            | Lisa Worthington, Special Accounts Coordinator | Request by Email | Detailed & Summary Reports Provided |   | Item      |
| Jefferson Hospital                                     | Jefferson                 | 3/16/2015 | 3/16/2015            | Deborah Pate                                   | Request by Email | Detailed & Summary Reports Provided |   | Item      |
| Coffee Regional Medical Center (448A)                  | Tucker                    | 3/12/2015 | 3/16/2015            | Ben Glass, CPA                                 | Request by Email | Summary Report Provided             |   | Item      |
| Upson Regional Medical Center                          | GA                        | 3/11/2015 | 3/11/2015            | April Williams,CPAR                            | Request by Email | Detailed Report Provided            |   | Item      |
| Warm Springs Medical Center                            | Warm Springs              | 3/5/2015  | 3/6/2015             | Shannon Dukes                                  | Request by Email | Detailed & Summary Reports Provided |   | Item      |
| South Fulton Medical Center                            | East Point                | 2/18/2015 | 2/20/2015            | Hildred Jones                                  | Request by Email | Summary Report Provided             |   | Item      |
| Tift Regional Medical Center                           | Tifton                    | 2/12/2015 | 2/12/2015            | Tonia Waldrop                                  | Request by Email | Summary Report Provided             |   | Item      |
| Liberty Regional Medical Center                        | Hinesville                | 2/12/2015 | 2/12/2015            | Jeremy Sapp                                    | Request by Email | Summary Report Provided             |   | Item      |
| Grady Memorial Hospital                                | Atlanta                   | 2/10/2015 | 2/10/2015            | Debra Peters                                   | Request by Email | Detailed & Summary Reports Provided |   | Item      |
| Upson Regional Medical Center                          | Thomaston                 | 2/10/2015 | 2/10/2015            | April Williams                                 | Request by Email | Summary Report Provided             |   | Item      |
| Smith Northview Hospital                               | Valdosta                  | 2/9/2015  | 2/10/2015            | Tina Kent                                      | Request by Email | Summary Report Provided             |   | Item      |
| South Georgia Medical center                           | Valdosta                  | 2/9/2015  | 2/10/2015            | Tina Kent                                      | Request by Email | Summary Report Provided             |   | Item      |
| Colquitt Regional Medical Center                       | Moultrie                  | 2/4/2015  | 2/4/2015             | Jessica Jordan                                 | Request by Email | Summary Report Provided             |   | Item      |
| Hamilton Medical Center                                | Dalton                    | 1/28/2015 | 1/28/2015            | Casey Wilburn                                  | Request by Email | Summary Report Provided             |   | Item      |
| Phoebe NorthHospital                                   | Palmayra                  | 1/27/2015 | 1/27/2015            | Rebecca Kendall                                | Request by Email | Summary Report Provided             |   | Item      |
| Phoebe Putney Memorial Hospital                        | Albany                    | 1/20/2015 | 1/20/2015            | Shae Foy                                       | Request by Email | Detailed Report Provided            |   | Item      |
| Hutcheson Medical Center                               | Fort Oglethorpe           | 1/16/2015 | 1/16/2015            | Rebecca Hixon                                  | Request by Email | Summary Report Provided             |   | Item      |
| Berrien County Hospital                                | Nashville                 | 1/16/2015 | 1/16/2015            | Shae Foy                                       | Request by Email | Detailed Report Provided            |   | Item      |
| Northside Hospital                                     | Atlanta                   | 1/16/2015 | 1/16/2015            | Meghan Black                                   | Request by Email | Summary Report Provided             |   | Item      |
| Northside Hospital-Cherokee                            | Canton                    | 1/16/2015 | 1/16/2015            | Meghan Black                                   | Request by Email | Summary Report Provided             |   | Item      |
| Northside Hospital-Forsyth                             | Cumming                   | 1/16/2015 | 1/16/2015            | Meghan Black                                   | Request by Email | Summary Report Provided             |   | Item      |
| Redmond Regional Medical Center                        | Rome                      | 1/15/2015 | 1/16/2015            | Buddy Burnett                                  | Request by Email | Summary Report Provided             |   | Item      |
| The Medical Center                                     | Columbus                  | 1/14/2015 | 1/14/2015            | Dianne Love                                    | Request by Email | Summary Report Provided             | The correct requested date should be 1/14/2015. | Item      |
| Doctor's Hospital-Columbus                             | Columbus                  | 1/14/2015 | 1/14/2015            | Dianne Love                                    | Request by Email | Summary Report Provided             |   | Item      |
| Hughston Hospital                                      | Columbus                  | 1/14/2015 | 1/14/2015            | Dianne Love                                    | Request by Email | Summary Report Provided             |   | Item      |
| Southeast Alabama Medical Center                       | Dothan                    | 1/13/2015 | 1/14/2015            | Sally Holland                                  | Request by Email | Detailed Report Provided            |   | Item      |
| Early Pioneer Blakley                                  | Blakley                   | 1/13/2015 | 1/14/2015            | Robin Guy                                      | Request by Email | Summary Report Provided             |   | Item      |
| Evans Memorial Hospital                                | Claxton                   | 1/12/2015 | 1/13/2015            | Lee Jamison                                    | Request by Email | Detailed & Summary Reports Provided |   | Item      |
| Doctors Hospital of Augusta                            | Augusta                   | 1/12/2015 | 1/13/2015            | Buddy Burnett                                  | Request by Email | Summary Report Provided             |   | Item      |
| Athens Regional Medical Center                         | Athens                    | 1/8/2015  | 1/9/2015             | Wanda Perry                                    | Request by Email | Detailed Report Provided            |   | Item      |
| Oconee Regional Medical Center                         | Milledgeville             | 1/8/2015  | 1/9/2015             | Wanda Perry                                    | Request by Email | Detailed Report Provided            |   | Item      |
| West Georgia Medical Center                            | LaGrange                  | 1/8/2015  | 1/9/2015             | Wanda Perry                                    | Request by Email | Detailed Report Provided            |   | Item      |
| South Georgia Medical Center                           | Valdosta                  | 1/5/2015  | 1/6/2015             | Tina Kent                                      | Request by Email | Detailed Report Provided            |   | Item      |
| Smith Northview Hospital                               | Valdosta                  | 1/5/2015  | 1/6/2015             | Tina Kent                                      | Request by Email | Detailed Report Provided            |   | Item      |
| Washington County Regional Medical Center              | Sandersville              | 1/2/2015  | 1/2/2015             | Ginny Sheppard                                 | Request by Email | Summary Report Provided             |   | Item      |
| Colquitt Regional Medical Center                       | Moultrie                  | 1/2/2015  | 1/5/2015             | Julie Bhavnani                                 | Request by Email | Detailed Report Provided            |   | Item      |

**Exhibit A**

Hospital Statistical & Reimbursement Report  
Quarterly Report

Peach State Health Plan  
Reporting Date: 4/30/2015  
Reporting Period: January 1, 2015 thru March 31, 2015

| Hospital Name                                 | Location | Date Report Requested | Date Report Released | Requestor's Name |
|---|----------|-----------------------|----------------------|------------------|
| John D. Archbold Memorial Hospital            | Georgia  | 12/2/2014             | 1/12/2015            | Patricia Barrett |
| Brooks County Hospital                        | Georgia  | 12/2/2014             | 1/12/2015            | Patricia Barrett |
| Grady General Hospital                        | Georgia  | 12/2/2014             | 1/12/2015            | Patricia Barrett |
| Mitchell County Hospital                      | Georgia  | 12/2/2014             | 1/12/2015            | Patricia Barrett |
| Doctors Hospital Augusta                      | Georgia  | 1/12/2015             | 1/12/2015            | Buddy Burnett    |
| Pioneer Health Services of Early County       | Georgia  | 1/13/2015             | 1/13/2015            | Robin Guy        |
| Berrien County Hospital                       | Georgia  | 1/16/2015             | 1/20/2015            | Shae S Foy       |
| Northside Hospital                            | Georgia  | 1/16/2015             | 1/20/2015            | Meghan Black     |
| Northside Hospital - Cherokee                 | Georgia  | 1/16/2015             | 1/20/2015            | Meghan Black     |
| Northside Hospital - Forsyth                  | Georgia  | 1/16/2015             | 1/20/2015            | Meghan Black     |
| Phoebe Putney Memorial Hospital               | Georgia  | 1/20/2015             | 1/20/2015            | Shae S Foy       |
| Dodge County Hospital                         | Georgia  | 1/20/2015             | 1/20/2015            | Joan Hartley     |
| Hamilton Medical Center                       | Georgia  | 1/28/2015             | 2/5/2015             | Casey Wilburn    |
| Hutcheson Medical Center                      | Georgia  | 1/9/2015              | 2/6/2015             | Rebecca Hixon    |
| Fairview Park Hospital                        | Georgia  | 1/19/2015             | 2/6/2015             | Buddy Burnett    |
| Coliseum Medical Center                       | Georgia  | 1/19/2015             | 2/6/2015             | Buddy Burnett    |
| Coliseum Northside Hospital                   | Georgia  | 1/19/2015             | 2/6/2015             | Buddy Burnett    |
| Phoebe North                                  | Georgia  | 1/28/2015             | 2/6/2015             | Rebecca Kendall  |
| Palmyra Medical Center                        | Georgia  | 1/28/2015             | 2/6/2015             | Rebecca Kendall  |
| Washington County Regional Medical Center     | Georgia  | 1/2/2015              | 2/9/2015             | Ginny Sheppard   |
| Evans Memorial Hospital                       | Georgia  | 1/12/2015             | 2/9/2015             | Lee Jamison      |
| The Medical Center, Inc.                      | Georgia  | 1/14/2015             | 2/9/2015             | Dianne Love      |
| Doctors Hospital, Inc.                        | Georgia  | 1/14/2015             | 2/9/2015             | Dianne Love      |
| Hughston Hospital, Inc                        | Georgia  | 1/14/2015             | 2/9/2015             | Dianne Love      |
| Meadows Regional Medical Center               | Georgia  | 1/15/2015             | 2/9/2015             | Willuck Bennet   |
| Redmond Regional Medical Center               | Georgia  | 1/15/2015             | 2/9/2015             | Buddy Burnett    |
| Washington County Regional Medical Center     | Georgia  | 1/15/2015             | 2/9/2015             | Darin Lane       |
| Grady Memorial Hospital                       | Georgia  | 2/10/2015             | 2/10/2015            | Ozzie Gilbert    |
| Upton Regional Medical Center                 | Georgia  | 2/10/2015             | 2/10/2015            | April Williams   |
| South Georgia Medical Center                  | Georgia  | 2/26/2015             | 2/26/2015            | Shae Foy         |
| Smith Northview Hospital                      | Georgia  | 2/26/2015             | 2/26/2015            | Shae Foy         |
| Berrien - BCH Medical Investor, LLC           | Georgia  | 2/26/2015             | 2/26/2015            | Shae Foy         |
| Lanier - Louis Smith Memorial Hospital        | Georgia  | 2/26/2015             | 2/26/2015            | Shae Foy         |
| Tift Regional Medical Center                  | Georgia  | 2/12/2015             | 2/27/2015            | Tonia Waldrop    |
| Atlanta Medical Center - South Campus         | Georgia  | 2/18/2015             | 3/3/2015             | Hildred Jones    |
| Warm Springs Medical Center - FY2012          | Georgia  | 3/11/2015             | 3/25/2015            | Shannon Dukes    |
| Newton Health System DBA Newton Health Center | Georgia  | 3/16/2015             | 3/26/2015            | Lisa Worthington |
| Warm Springs Medical Center - FY2014          | Georgia  | 3/11/2015             | 3/27/2015            | Shannon Dukes    |
| Coffee Regional Medical center                | Georgia  | 3/12/2015             | 3/27/2015            | Ben Glass        |
| Jefferson Hospital                            | Georgia  | 3/16/2015             | 3/27/2015            | Deborah Pate     |
| Inwin County Hospital                         | Georgia  | 3/20/2015             | 3/30/2015            | Sharon Griffin   |
| Northside Hospital-Cherokee                   | Georgia  | 3/24/2015             | 3/30/2015            | Jonathan Skaggs  |
| Grady Health System                           | Georgia  | 3/26/2015             | 3/30/2015            | Ozzie Gilbert    |
| CHOA at Hughes Spalding                       | Georgia  | 3/26/2015             | 3/30/2015            | Ozzie Gilbert    |
| Newton Medical Center, Inc                    | Georgia  | 3/30/2015             | 3/30/2015            | Shawn Boltin     |

**Exhibit A**  
**Hospital Statistical and Reimbursement Report**  
**Quarterly Report**

CMO Name: WellCare  
 Reporting Date: 04/30/15  
 Reporting Period: Q1 2015

Wellcare

| Hospital Name:                        | Location  | Date Report Requested | Date Report Released | Requester's Name |
|---------------------------------------|---|-----------------------|----------------------|------------------|
| Colquitt Regional Medical Center      | 3131 S MAIN ST, MOULTRIE, GA 317686925          | 2/4/2015              | 2/4/2015             | Jessica Jordan   |
| Grady General Hospital                | 1155 5TH ST SE, CAIRO, GA 398283142             | 2/5/2015              | 2/5/2015             | Shae Foy         |
| Upson Regional Medical Center         | 801 W GORDON ST, THOMASTON, GA 302863426        | 2/10/2015             | 2/10/2015            | April Williams   |
| Tift Regional Medical Center          | 901 E EIGHTEENTH ST, TIFTON, GA 31794           | 2/12/2015             | 2/12/2015            | Tonia Waldrop    |
| Liberty Regional Medical Center       | 462 E G MILES PKWY, HINESVILLE, GA 313134000    | 2/12/2015             | 2/18/2015            | Jsapp            |
| Stephens County Hospital              | 163 HOSPITAL DR, TOCCOA, GA 305776820           | 2/13/2015             | 2/18/2015            | Jeffrey Laird    |
| Grady Memorial Hospital               | 80 JESSE HILL JR DR SE, ATLANTA, GA, 30303      | 2/18/2015             | 2/19/2015            | Ozzie Gilbert    |
| Atlanta Medical Center - South Campus | 1170 CLEVELAND AVE, EAST POINT, GA, 303443615   | 2/18/2015             | 2/27/2015            | Hildred Jones    |
| Houston Medical Center                | 1601 WATSON BLVD, WARNER ROBINS, GA, 310933431  | 3/3/2015              | 3/4/2015             | Wanda Perry      |
| Perry Hospital                        | 1120 MORNINGSIDE DR, PERRY, GA, 31069           | 3/3/2015              | 3/4/2015             | Wanda Perry      |
| Warm Springs Medical Center           | 5995 SPRING ST, WARM SPRINGS, GA, 31830         | 3/5/2015              | 3/6/2015             | Shannon Dukes    |
| Upson Regional Medical Center         | 801 W GORDON ST, THOMASTON, GA 302863426        | 3/11/2015             | 3/12/2015            | April Williams   |
| Coffee Regional Medical Center        | 1101 OCILLA RD, DOUGLAS, GA, 315332207          | 3/12/2015             | 3/12/2015            | Shae Foy         |
| Jefferson Hospital                    | 1067 Peachtree Street, Louisville, GA 30434     | 3/13/2015             | 3/16/2015            | Deborah Pate     |
| Newton Medical Center                 | 5126 HOSPITAL DR NE, Covington, GA 30014        | 3/16/2015             | 3/17/2015            | Shae Foy         |
| Grady Memorial Hospital               | 80 JESSE HILL JR DR SE, ATLANTA, GA, 30303      | 3/19/2015             | 3/26/2015            | Steven Smith     |
| Hughes Spalding Childrens             | 35 JESSE HILL JR DR SE, ATLANTA, GA 30303       | 3/19/2015             | 3/26/2015            | Steven Smith     |
| Irwin County Hospital                 | 710 N IRWIN AVE, OCILLA, GA 317745098           | 3/23/2015             | 4/2/2015             | Sharon Griffin   |
| Archbold Medical Center               | 915 GORDON AVE, THOMASVILLE, GA 31792           | 3/26/2015             | 4/2/2015             | Bobbiegean Reed  |
| Newton Medical Center                 | 5126 HOSPITAL DR NE, Covington, GA 30014        | 3/30/2015             | 3/30/2015            | Shawn Boltin     |
| CHOA Egleston                         | 1405 CLIFTON RD NE, ATLANTA, GA 303221060       | 3/31/2015             | 3/31/2015            | Sherry Cameron   |
| CHOA Scottish Rite                    | 1001 JOHNSON FERRY RD NE, ATLANTA, GA 303421605 | 3/31/2015             | 3/31/2015            | Sherry Cameron   |
| CHOA Hughes Spalding                  | 35 JESSE HILL JR DR SE, ATLANTA, GA 30303       | 3/31/2015             | 3/31/2015            | Sherry Cameron   |

Exhibit B

All Inclusive Provider List  
Amerigroup, Peach State, WellCare  
Quarter 1 (January 1 - March 31) 2015

| Requestor's Name                               | Hospital Name  | Comment Category | Amerigroup Report #1      |                           |                                |                                |   |  |                 | Peach State Report #1     |                           |                                |                                |   |  |                 | WellCare Report #1        |                           |                                |                                |   |  |                 |
|--|--|------------------|---------------------------|---------------------------|--------------------------------|--------------------------------|---|--|-----------------|---------------------------|---------------------------|--------------------------------|--------------------------------|---|--|-----------------|---------------------------|---------------------------|--------------------------------|--------------------------------|---|--|-----------------|
|  |  |                  | CMO-reported Request Date | CMO-reported Release Date | Provider-reported Request Date | Provider-reported Release Date | CMO-reported Number of Days Between Request and Receipt | Provider-reported Number of Days Between Request and Receipt | Dates Validated | CMO-reported Request Date | CMO-reported Release Date | Provider-reported Request Date | Provider-reported Release Date | CMO-reported Number of Days Between Request and Receipt | Provider-reported Number of Days Between Request and Receipt | Dates Validated | CMO-reported Request Date | CMO-reported Release Date | Provider-reported Request Date | Provider-reported Release Date | CMO-reported Number of Days Between Request and Receipt | Provider-reported Number of Days Between Request and Receipt | Dates Validated |
| April Williams                                 | Upton Regional Medical Center                          | 7                | 2/10/2015                 | 2/10/2015                 | 2/10/2015                      | 2/10/2015                      | 0   | 0  | Y               |                           |                           |                                |                                |   |  | 2/10/2015       | 2/10/2015                 | 2/10/2015                 | 2/10/2015                      | 0                              | 0   | Y  |                 |
| April Williams, CPAR                           | Upton Regional Medical Center                          |                  | 3/11/2015                 | 3/11/2015                 |                                |                                | 0   |  |                 | 2/10/2015                 | 2/10/2015                 |                                |                                |   |  | 3/11/2015       | 3/12/2015                 |                           |                                | 1                              |   |  |                 |
| Ben Glass, CPA                                 | Coffee Regional Medical Center (448A)                  |                  | 3/12/2015                 | 3/16/2015                 |                                |                                | 4   |  |                 | 3/12/2015                 | 3/27/2015                 |                                |                                |   |  |                 |                           |                           |                                |                                |   |  |                 |
| Bobbiegean Reed                                | Archbold Medical Center                                | 7                |                           |                           |                                |                                |   |  |                 |                           |                           |                                |                                |   |  | 3/26/2015       | 4/2/2015                  | 3/26/2015                 | 4/2/2015                       | 7                              | 7   | Y  |                 |
| Buddy Burnett                                  | Doctors Hospital of Augusta                            |                  | 1/12/2015                 | 1/13/2015                 |                                |                                | 1   |  |                 | 1/12/2015                 | 1/12/2015                 |                                |                                |   |  |                 |                           |                           |                                |                                |   |  |                 |
| Buddy Burnett                                  | Fairview Park Hospital                                 |                  |                           |                           |                                |                                |   |  |                 | 1/19/2015                 | 2/6/2015                  |                                |                                |   |  |                 |                           |                           |                                |                                |   |  |                 |
| Buddy Burnett                                  | Coliseum Medical Center                                |                  |                           |                           |                                |                                |   |  |                 | 1/19/2015                 | 2/6/2015                  |                                |                                |   |  |                 |                           |                           |                                |                                |   |  |                 |
| Buddy Burnett                                  | Coliseum Northside Hospital                            |                  |                           |                           |                                |                                |   |  |                 | 1/19/2015                 | 2/6/2015                  |                                |                                |   |  |                 |                           |                           |                                |                                |   |  |                 |
| Buddy Burnett                                  | Redmond Regional Medical Center                        | 7                | 1/15/2015                 | 1/16/2015                 | 1/15/2015                      | 1/16/2015                      | 1   | 1  | Y               | 1/15/2015                 | 2/9/2015                  | 1/15/2015                      | 2/9/2015                       | 25  | 25   | Y               |                           |                           |                                |                                |   |  |                 |
| Casey Wilburn                                  | Hamilton Medical Center                                |                  | 1/28/2015                 | 1/28/2015                 |                                |                                | 0   |  |                 | 1/28/2015                 | 2/5/2015                  |                                |                                |   |  |                 |                           |                           |                                |                                |   |  |                 |
| Darin Lane                                     | Washington County Regional Medical Center              | 14               |                           |                           |                                |                                |   |  |                 | 1/15/2015                 | 2/9/2015                  | 1/15/2015                      | 2/9/2015                       | 25  | 6  | N               |                           |                           |                                |                                |   |  |                 |
| Deborah Pate                                   | Jefferson Hospital                                     |                  | 3/16/2015                 | 3/16/2015                 |                                |                                | 0   |  |                 | 3/16/2015                 | 3/27/2015                 |                                |                                |   |  | 3/13/2015       | 3/16/2015                 |                           |                                | 3                              |   |  |                 |
| Debra Peters                                   | Grady Memorial Hospital                                |                  | 2/10/2015                 | 2/10/2015                 |                                |                                | 0   |  |                 |                           |                           |                                |                                |   |  |                 |                           |                           |                                |                                |   |  |                 |
| Dianne Love                                    | The Medical Center, Inc.                               | 7                | 1/14/2015                 | 1/14/2015                 | 1/14/2015                      | 1/14/2015                      | 0   | 0  | Y               | 1/14/2015                 | 2/9/2015                  | 1/14/2015                      | 2/9/2015                       | 26  | 26   | Y               |                           |                           |                                |                                |   |  |                 |
| Dianne Love                                    | Doctors Hospital, Inc.                                 | 7                | 1/14/2015                 | 1/14/2015                 | 1/14/2015                      | 1/14/2015                      | 0   | 0  | Y               | 1/14/2015                 | 2/9/2015                  | 1/14/2015                      | 2/9/2015                       | 26  | 26   | Y               |                           |                           |                                |                                |   |  |                 |
| Dianne Love                                    | Hughston Hospital, Inc                                 | 7                | 1/14/2015                 | 1/14/2015                 | 1/14/2015                      | 1/14/2015                      | 0   | 0  | Y               | 1/14/2015                 | 2/9/2015                  | 1/14/2015                      | 2/9/2015                       | 26  | 26   | Y               |                           |                           |                                |                                |   |  |                 |
| Ginny Sheppard                                 | Washington County Regional Medical Center              | 9                | 1/2/2015                  | 1/2/2015                  |                                |                                | 0   |  | N               | 1/2/2015                  | 2/9/2015                  |                                |                                |   |  |                 |                           |                           |                                |                                |   |  |                 |
| Hildred Jones                                  | South Fulton Medical Center                            |                  | 2/18/2015                 | 2/20/2015                 |                                |                                | 2   |  |                 | 2/18/2015                 | 3/3/2015                  |                                |                                |   |  | 2/12/2015       | 2/18/2015                 |                           |                                | 6                              |   |  |                 |
| Jeffrey Laird                                  | Stephens County Hospital                               | 7                |                           |                           |                                |                                |   |  |                 |                           |                           |                                |                                |   |  | 2/13/2015       | 2/18/2015                 | 2/13/2015                 | 2/18/2015                      | 5                              | 5   | Y  |                 |
| Jeremy Sapp                                    | Liberty Regional Medical Center                        |                  | 2/12/2015                 | 2/12/2015                 |                                |                                | 0   |  |                 |                           |                           |                                |                                |   |  |                 |                           |                           |                                |                                |   |  |                 |
| Jessica Jordan                                 | Colquitt Regional Medical Center                       | 7                | 2/4/2015                  | 2/4/2015                  | 2/4/2015                       | 2/4/2015                       | 0   | 0  | Y               |                           |                           |                                |                                |   |  | 2/4/2015        | 2/4/2015                  | 2/4/2015                  | 2/4/2015                       | 0                              | 0   | Y  |                 |
| Joan Hartley                                   | Dodge County Hospital                                  |                  |                           |                           |                                |                                |   |  |                 | 1/20/2015                 | 1/20/2015                 |                                |                                |   |  |                 |                           |                           |                                |                                |   |  |                 |
| Jonathan Skaggs                                | Northside Hospital-Cherokee                            |                  | 3/24/2015                 | 3/24/2015                 |                                |                                | 0   |  |                 | 3/24/2015                 | 3/30/2015                 |                                |                                |   |  |                 |                           |                           |                                |                                |   |  |                 |
| Jsapp  | Liberty Regional Medical Center                        |                  |                           |                           |                                |                                |   |  |                 |                           |                           |                                |                                |   |  | 2/12/2015       | 2/18/2015                 |                           |                                | 6                              |   |  |                 |
| Julie Bhavnani                                 | Colquitt Regional Medical Center                       |                  | 1/2/2015                  | 1/5/2015                  |                                |                                | 3   |  |                 |                           |                           |                                |                                |   |  |                 |                           |                           |                                |                                |   |  |                 |
| Lee Jamison                                    | Evans Memorial Hospital                                | 9                | 1/12/2015                 | 1/13/2015                 |                                |                                | 1   |  | N               | 1/12/2015                 | 2/9/2015                  |                                |                                |   |  |                 |                           |                           |                                |                                |   |  |                 |
| Lisa Worthington, Special Accounts Coordinator | Newton Health System, Inc. d/b/a NEWTON MEDICAL CENTER |                  | 3/17/2015                 | 3/17/2015                 |                                |                                | 0   |  |                 | 3/16/2015                 | 3/26/2015                 |                                |                                |   |  |                 |                           |                           |                                |                                |   |  |                 |
| Meghan Black                                   | Northside Hospital                                     |                  | 1/16/2015                 | 1/16/2015                 |                                |                                | 0   |  |                 | 1/16/2015                 | 1/20/2015                 |                                |                                |   |  |                 |                           |                           |                                |                                |   |  |                 |
| Meghan Black                                   | Northside Hospital-Cherokee                            |                  | 1/16/2015                 | 1/16/2015                 |                                |                                | 0   |  |                 | 1/16/2015                 | 1/20/2015                 |                                |                                |   |  |                 |                           |                           |                                |                                |   |  |                 |
| Meghan Black                                   | Northside Hospital-Forsyth                             |                  | 1/16/2015                 | 1/16/2015                 |                                |                                | 0   |  |                 | 1/16/2015                 | 1/20/2015                 |                                |                                |   |  |                 |                           |                           |                                |                                |   |  |                 |
| Ozzie Gilbert                                  | Grady Memorial Hospital                                |                  |                           |                           |                                |                                |   |  |                 | 2/10/2015                 | 2/10/2015                 |                                |                                |   |  | 2/18/2015       | 2/19/2015                 |                           |                                | 1                              |   |  |                 |
| Ozzie Gilbert                                  | Grady Health System                                    |                  |                           |                           |                                |                                |   |  |                 | 3/26/2015                 | 3/30/2015                 |                                |                                |   |  |                 |                           |                           |                                |                                |   |  |                 |
| Ozzie Gilbert                                  | CHOA at Hughes Spalding                                |                  |                           |                           |                                |                                |   |  |                 | 3/26/2015                 | 3/30/2015                 |                                |                                |   |  |                 |                           |                           |                                |                                |   |  |                 |
| Patricia Barrett                               | John D. Archbold Memorial Hospital                     | 7                |                           |                           |                                |                                |   |  |                 | 12/2/2014                 | 1/12/2015                 | 12/2/2014                      | 1/12/2015                      | 41  | 41   | Y               |                           |                           |                                |                                |   |  |                 |
| Patricia Barrett                               | Brooks County Hospital                                 | 7                |                           |                           |                                |                                |   |  |                 | 12/2/2014                 | 1/12/2015                 | 12/2/2014                      | 1/12/2015                      | 41  | 41   | Y               |                           |                           |                                |                                |   |  |                 |
| Patricia Barrett                               | Grady General Hospital                                 | 7                |                           |                           |                                |                                |   |  |                 | 12/2/2014                 | 1/12/2015                 | 12/2/2014                      | 1/12/2015                      | 41  | 41   | Y               |                           |                           |                                |                                |   |  |                 |
| Patricia Barrett                               | Mitchell County Hospital                               | 7                |                           |                           |                                |                                |   |  |                 | 12/2/2014                 | 1/12/2015                 | 12/2/2014                      | 1/12/2015                      | 41  | 41   | Y               |                           |                           |                                |                                |   |  |                 |
| Rebecca Hixon                                  | Hutcheson Medical Center                               | 7                | 1/16/2015                 | 1/16/2015                 | 1/16/2015                      | 1/16/2015                      | 0   | 0  | Y               | 1/9/2015                  | 2/6/2015                  | 1/9/2015                       | 2/6/2015                       | 28  | 28   | Y               |                           |                           |                                |                                |   |  |                 |
| Rebecca Kendall                                | Phoebe NorthHospital                                   |                  | 1/27/2015                 | 1/27/2015                 |                                |                                | 0   |  |                 | 1/28/2015                 | 2/6/2015                  |                                |                                |   |  |                 |                           |                           |                                |                                |   |  |                 |
| Rebecca Kendall                                | Palmyra Medical Center                                 |                  |                           |                           |                                |                                |   |  |                 | 1/28/2015                 | 2/6/2015                  |                                |                                |   |  |                 |                           |                           |                                |                                |   |  |                 |
| Robin Guy                                      | Pioneer Health Services of Early County                |                  | 1/13/2015                 | 1/14/2015                 |                                |                                | 1   |  |                 | 1/13/2015                 | 1/13/2015                 |                                |                                |   |  |                 |                           |                           |                                |                                |   |  |                 |
| Sally Holland                                  | Southeast Alabama Medical Center                       |                  | 1/13/2015                 | 1/14/2015                 |                                |                                | 1   |  |                 |                           |                           |                                |                                |   |  |                 |                           |                           |                                |                                |   |  |                 |
| Shae Foy                                       | Phoebe Putney Memorial Hospital                        |                  | 1/20/2015                 | 1/20/2015                 |                                |                                | 0   |  |                 | 1/20/2015                 | 1/20/2015                 |                                |                                |   |  |                 |                           |                           |                                |                                |   |  |                 |
| Shae Foy                                       | Berrien County Hospital                                |                  | 1/16/2015                 | 1/16/2015                 |                                |                                | 0   |  |                 | 1/16/2015                 | 1/20/2015                 |                                |                                |   |  |                 |                           |                           |                                |                                |   |  |                 |
| Shae Foy                                       | South Georgia Medical Center                           |                  |                           |                           |                                |                                |   |  |                 | 2/26/2015                 | 2/26/2015                 |                                |                                |   |  |                 |                           |                           |                                |                                |   |  |                 |
| Shae Foy                                       | Smith Northview Hospital                               |                  |                           |                           |                                |                                |   |  |                 | 2/26/2015                 | 2/26/2015                 |                                |                                |   |  |                 |                           |                           |                                |                                |   |  |                 |
| Shae Foy                                       | Berrien - BCH Medical Investor, LLC                    |                  |                           |                           |                                |                                |   |  |                 | 2/26/2015                 | 2/26/2015                 |                                |                                |   |  |                 |                           |                           |                                |                                |   |  |                 |
| Shae Foy                                       | Lanier - Louis Smith Memorial Hospital                 |                  |                           |                           |                                |                                |   |  |                 | 2/26/2015                 | 2/26/2015                 |                                |                                |   |  |                 |                           |                           |                                |                                |   |  |                 |
| Shae Foy                                       | Grady General Hospital                                 | 7                |                           |                           |                                |                                |   |  |                 |                           |                           |                                |                                |   |  | 2/5/2015        | 2/5/2015                  | 2/5/2015                  | 2/5/2015                       | 0                              | 0   | Y  |                 |
| Shae Foy                                       | Coffee Regional Medical Center                         | 7                |                           |                           |                                |                                |   |  |                 |                           |                           |                                |                                |   |  | 3/12/2015       | 3/12/2015                 | 3/12/2015                 | 3/12/2015                      | 0                              | 0   | Y  |                 |
| Shae Foy                                       | Newton Medical Center                                  | 7                |                           |                           |                                |                                |   |  |                 |                           |                           |                                |                                |   |  | 3/16/2015       | 3/17/2015                 | 3/16/2015                 | 3/17/2015                      | 1                              | 1   | Y  |                 |
| Shannon Dukes                                  | Warm Springs Medical Center                            |                  | 3/5/2015                  | 3/6/2015                  |                                |                                | 1   |  |                 | 3/11/2015                 | 3/27/2015                 |                                |                                |   |  | 3/5/2015        | 3/6/2015                  |                           |                                | 1                              |   |  |                 |
| Shannon Dukes                                  | Warm Springs Medical Center - FY2012                   |                  |                           |                           |                                |                                |   |  |                 | 3/11/2015                 | 3/25/2015                 |                                |                                |   |  |                 |                           |                           |                                |                                |   |  |                 |
| Sharon Griffin                                 | Irwin County Hospital                                  |                  | 3/23/2015                 | 3/23/2015                 |                                |                                | 0   |  |                 | 3/20/2015                 | 3/30/2015                 |                                |                                |   |  | 3/23/2015       | 4/2/2015                  |                           |                                | 10                             |   |  |                 |
| Shawn Boltin, CPA                              | Newton Medical Center, Inc.                            |                  | 3/30/2015                 | 3/30/2015                 |                                |                                | 0   |  |                 | 3/30/2015                 | 3/30/2015                 |                                |                                |   |  | 3/30/2015       | 3/30/2015                 |                           |                                | 0                              |   |  |                 |

Exhibit B

|  |  |   |           |           |           |           |   |   |   |           |           |           |          |    |    |   |           |           |           |           |   |   |   |
|--|--|---|-----------|-----------|-----------|-----------|---|---|---|-----------|-----------|-----------|----------|----|----|---|-----------|-----------|-----------|-----------|---|---|---|
| Sherry L. (McQueen) Cameron, CPA           | Children's Healthcare of Atlanta @ Egleston        | 7 | 3/31/2015 | 4/1/2015  | 3/31/2015 | 4/1/2015  | 1 | 1 | Y |           |           |           |          |    |    |   | 3/31/2015 | 3/31/2015 | 3/31/2015 | 3/31/2015 | 0 | 0 | Y |
| Sherry L. (McQueen) Cameron, CPA           | Children's Healthcare of Atlanta @ Scottish Rite   | 7 | 3/31/2015 | 4/1/2015  | 3/31/2015 | 4/1/2015  | 1 | 1 | Y |           |           |           |          |    |    |   | 3/31/2015 | 3/31/2015 | 3/31/2015 | 3/31/2015 | 0 | 0 | Y |
| Sherry L. (McQueen) Cameron, CPA           | Children's Healthcare of Atlanta @ Hughes Spalding | 7 | 3/31/2015 | 4/1/2015  | 3/31/2015 | 4/1/2015  | 1 | 1 | Y |           |           |           |          |    |    |   | 3/31/2015 | 3/31/2015 | 3/31/2015 | 3/31/2015 | 0 | 0 | Y |
| Steven Smith                               | Grady Memorial Hospital                            | 7 |           |           |           |           |   |   |   |           |           |           |          |    |    |   | 3/19/2015 | 3/26/2015 | 3/19/2015 | 3/26/2015 | 7 | 7 | Y |
| Steven Smith                               | Grady Health System                                |   | 3/19/2015 | 3/19/2015 |           |           | 0 |   |   |           |           |           |          |    |    |   |           |           |           |           |   |   |   |
| Steven Smith, Healthcare Project Assistant | CHOA Huges Spalding                                |   | 3/20/2015 | 3/20/2015 |           |           | 0 |   |   |           |           |           |          |    |    |   | 3/19/2015 | 3/26/2015 |           |           | 7 |   |   |
| Tina Kent                                  | Smith Northview Hospital                           |   | 2/9/2015  | 2/10/2015 |           |           | 1 |   |   |           |           |           |          |    |    |   |           |           |           |           |   |   |   |
| Tina Kent                                  | South Georgia Medical center                       |   | 2/9/2015  | 2/10/2015 |           |           | 1 |   |   |           |           |           |          |    |    |   |           |           |           |           |   |   |   |
| Tina Kent                                  | South Georgia Medical Center                       |   | 1/5/2015  | 1/6/2015  |           |           | 1 |   |   |           |           |           |          |    |    |   |           |           |           |           |   |   |   |
| Tina Kent                                  | Smith Northview Hospital                           |   | 1/5/2015  | 1/6/2015  |           |           | 1 |   |   |           |           |           |          |    |    |   |           |           |           |           |   |   |   |
| Tonia Waldrop                              | Tift Regional Medical Center                       |   | 2/12/2015 | 2/12/2015 |           |           | 0 |   |   | 2/12/2015 | 2/27/2015 |           |          | 15 |    |   | 2/12/2015 | 2/12/2015 |           |           | 0 |   |   |
| Wanda Perry                                | Athens Regional Medical Center                     |   | 1/8/2015  | 1/9/2015  |           |           | 1 |   |   |           |           |           |          |    |    |   |           |           |           |           |   |   |   |
| Wanda Perry                                | Oconee Regional Medical Center                     |   | 1/8/2015  | 1/9/2015  |           |           | 1 |   |   |           |           |           |          |    |    |   |           |           |           |           |   |   |   |
| Wanda Perry                                | West Georgia Medical Center                        |   | 1/8/2015  | 1/9/2015  |           |           | 1 |   |   |           |           |           |          |    |    |   |           |           |           |           |   |   |   |
| Wanda Perry                                | Houston Medical Center                             | 7 | 3/25/2015 | 3/26/2015 | 3/25/2015 | 3/26/2015 | 1 | 1 | Y |           |           |           |          |    |    |   | 3/3/2015  | 3/4/2015  | 3/3/2015  | 3/4/2015  | 1 | 1 | Y |
| Wanda Perry                                | Perry Hospital                                     | 7 |           |           |           |           |   |   |   |           |           |           |          |    |    |   | 3/3/2015  | 3/4/2015  | 3/3/2015  | 3/4/2015  | 1 | 1 | Y |
| Wanda Perry   Healthcare Project Assistant | Perry Hospital                                     |   | 3/26/2015 | 3/26/2015 |           |           | 0 |   |   |           |           |           |          |    |    |   |           |           |           |           |   |   |   |
| Willuck Bennet                             | Meadows Regional Medical Center                    | 7 |           |           |           |           |   |   |   | 1/15/2015 | 2/9/2015  | 1/15/2015 | 2/9/2015 | 25 | 25 | Y |           |           |           |           |   |   |   |

Min: 0.0  
 Max: 4.0  
 Ave: 0.6

Min: 0.0  
 Max: 41.0  
 Ave: 13.9

Min: 0.0  
 Max: 10.0  
 Ave: 2.5

**Exhibit C**

| <b>Comment Categories Key</b> |  |           |   |
|-------------------------------|--|-----------|---|
| <b>1</b>                      | Provider stated dissatisfaction with data on report, such as missing and/or inaccurate data, format of report, incorrect reporting periods, etc. | <b>9</b>  | Not able to get into contact with provider.   |
| <b>2</b>                      | Provider stated reports on DCH website were used instead of requested CMO reports.   | <b>10</b> | Provider stated a request was submitted to the CMO that was not found on the CMO report; provider gave request/release dates.     |
| <b>3</b>                      | Provider had to request corrected report from CMO.   | <b>11</b> | Provider unsure of exact dates, but did not think dates differed from dates provided by CMO.                                      |
| <b>4</b>                      | Request outside of audit period.   | <b>12</b> | Provider only able to provide partial or no information about HS&R report request and receipt.                                    |
| <b>5</b>                      | Requested CMO report(s) was not received.  | <b>13</b> | Provider did not know or did not provide exact dates reported by CMO, but provider stated report was provided in a timely manner. |
| <b>6</b>                      | Provider indicated this facility did not request HS&R reports from CMOs.   | <b>14</b> | Provider-reported dates differ from CMO-reported dates, but the request was reported by the CMO.                                  |
| <b>7</b>                      | Dates reported by CMO were confirmed.  | <b>15</b> | Provider received inaccurate report such as missing, incorrect, or invalid data.  |
| <b>8</b>                      | Provider disagreed with dates reported by CMO, but provider could not provide evidence supporting the disagreement.                              |           |   |