

**DEPARTMENT OF COMMUNITY HEALTH  
GEORGIA FAMILIES**

**MEDICAID CARE MANAGEMENT  
ORGANIZATIONS ACT  
COMPLIANCE MONITORING**



**ANALYSES OF HOSPITAL STATISTICAL AND  
REIMBURSEMENT (HS&R) REPORT SUBMISSIONS**

**QUARTER 1: JANUARY 2016 THROUGH MARCH 2016**

**JULY 14, 2016**





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## PROJECT BACKGROUND

The Medicaid Care Management Organizations Act (the “Act”) requires the Care Management Organizations (CMOs) to provide a Hospital Statistical and Reimbursement (HS&R) report within 30 (thirty) days upon request of a provider. Specifically, O.C.G.A. 33-21A-11 states:

*Upon request by a hospital provider related to a specific fiscal year, a care management organization shall, within 30 days of the request, provide that hospital with an HS&R report for the requested fiscal year. Any care management organization which violates this Code section by not providing the requested report within 30 days shall be subject to a penalty of \$1,000.00 per day, starting on the thirty-first day after the request and continuing until the report is provided. It is the intent of the General Assembly that such penalty be collected by the Department of Community Health and deposited into the Indigent Care Trust Fund created pursuant to Code Section 31-8-152. A care management organization shall not reduce the funding available for health care services for members as a result of payment of such penalties.*

Additionally, the CMOs must submit a list of the requested HS&R reports to the Department of Community Health (“the Department” or DCH) no later than thirty days following the calendar quarter period.



## OBJECTIVE

As requested by the Department, Myers and Stauffer LC (Myers and Stauffer) tested the information included on the quarterly HS&R reports submitted by the CMOs in response to the Act for the quarter beginning January 1, 2016 and ending March 31, 2016 (“Quarter 1”). We attempted to confirm the information reported by the CMOs to demonstrate their compliance with the HS&R reporting requirements of the Act.

The quarterly HS&R reports submitted to the Department by the CMOs contain the following data: the identification of hospitals that requested HS&R reports including location, name of report requestor, date the HS&R report(s) were requested, the date the CMO released the report to the hospital or requestor, and other related information.

Using the HS&R reports provided by each CMO, we attempted to confirm no less than five report requests for each respective CMO. The Methodology section provides an overview of how we analyzed the data on the quarterly reports.



## METHODOLOGY

In order to perform this analysis, we utilized the quarterly reports submitted to DCH by each of the CMOs. Amerigroup Community Care (AGP), Peach State Health Plan (PSHP), and WellCare of Georgia (WellCare) reports were obtained by accessing their web portals on May 4, 2016. For Quarter 1, 114 HS&R reports were reported by the CMOs and can be found in Exhibit A of this report.

In accordance with the confirmation process approved by DCH, Myers and Stauffer requests confirmation of the CMO-reported request and release dates from providers, or their representatives, when the CMO-reported release date is 30 days or greater from the CMO-reported request date. With DCH's approval, HS&R reports were randomly selected for AGP, PSHP, and WellCare to contact providers for confirmation of the dates reported by the CMOs.

Telephone calls or e-mails regarding 30 HS&R reports were initiated on May 11, 2016 and completed on May 27, 2016. Providers were asked to provide the date they requested the HS&R report and the date the CMO provided notification that the report was available.

A maximum of three attempts per provider were performed in an effort to acquire data for this analysis.

Once the data was collected, we analyzed the results and performed follow-up communication as necessary. Provider responses were compared with the dates reported on each CMO's quarterly report.



## ASSUMPTIONS AND LIMITATIONS

The assumptions and limitations summarized below should be noted when reviewing this report.

- Our procedures were not designed to identify instances where a CMO may have failed to include a provider's request for an HS&R report in the CMO's report to DCH. However, had instances occurred where a provider stated they requested an HS&R report from a CMO that was not included in the CMO's report to DCH, Myers and Stauffer would have communicated with the respective CMO to confirm the information obtained from the provider.
- Myers and Stauffer accepted a verbal or an email confirmation for information received from providers.
- As instructed by the Department, if the due date of the report, 30 days after the report was requested, fell on a Saturday or Sunday, the next business day was assumed to be the due date for purposes of this analysis.



## ANALYTICAL FINDINGS

This section provides a summary of our findings. Detailed findings can be found in Exhibit B.

**Table I. Total Report Counts per CMO**

CMO	Number of Reports Requested, According to CMO or Provider	Number of Reports Released 30 or More Days After Request, According to CMO or Provider	Number of Reports Included in Analyses	Provider in Agreement with CMO-Reported Dates	Provider Disagreed with CMO-Reported Dates	Provider Not Able to Validate CMO Reported Dates
Amerigroup	43	0	10	10 (100.0%)	0 (0.00%)	0 (0.00%)
PSHP	36	0	10	10 (100.0%)	0 (0.00%)	0 (0.00%)
WellCare	35	0	10	10 (100.0%)	0 (0.00%)	0 (0.00%)
Total	114	0	30	30 (100.0%)	0 (0.00%)	0 (0.00%)

As illustrated in the table above, we have included the total number of reports each respective CMO reported to the Department for Quarter 1. The findings indicate for 100.0 percent (30 of 30) of the HS&R reports, the providers were able to confirm the information reported by the CMOs.

**Table II. Length of Time between Request and Release Dates for HS&R Reports, as reported per CMO**

CMO	Days Between Request and Release Dates		
	Minimum	Average	Maximum
Amerigroup	0.0	3.1	11.0
PSHP	0.0	1.3	9.0
WellCare	0.0	2.7	27.0

The statistics included in Table II are based on the dates contained within the CMO quarterly reports. Although the dates given to Myers and Stauffer by the providers were considered in the analysis, documentation provided by the CMOs was used to confirm the dates reported to DCH by the CMOs.



## SUMMARY

### **AMERIGROUP**

For Quarter 1, Myers and Stauffer did not identify any HS&R reports released by Amerigroup to a provider that were greater than 30 days. Eight representatives were contacted regarding ten HS&R report requests. The request and release dates reported by the CMO were confirmed for ten requests.

### **PEACH STATE HEALTH PLAN**

For Quarter 1, Myers and Stauffer did not identify any HS&R reports released by Peach State Health Plan to a provider that were greater than 30 days. Eight representatives were contacted regarding ten HS&R report requests. The request and release dates reported by the CMO were confirmed for ten requests.

### **WELLCARE**

For Quarter 1, Myers and Stauffer did not identify any HS&R reports released by WellCare to a provider that were greater than 30 days. Eight representatives were contacted regarding ten HS&R report requests. The request and release dates reported by the CMO were confirmed for ten requests.

### **SUMMARY OF POTENTIAL PENALTIES**

Based on the findings above, it does not appear that any penalties for late HS&R reports should be assessed by DCH for the quarter beginning January 1st, 2016 and ending March 31st, 2016.





# EXHIBITS

**Exhibit A**

**REPORT NAME: Hospital Statistical and Reimbursement Report**

**Quarterly Report**

**CMO:**

AMERIGROUP COMMUNITY CARE

**Reporting Date:**

**4/30/2016**

**Reporting Period:**

**1st Quarter 2016**

<b>Hospital Name</b>	<b>Location</b>	<b>Date Report Requested</b>	<b>Date Report Released</b>	<b>Requestor's Name</b>
Candler County Hospital	Metter	3/29/2016	4/4/2016	Jessica Johnson
Houston Medical Center	Warner Robins	3/27/2016	3/29/2016	Amy Grube
Perry Hospital	Perry	3/27/2016	4/4/2016	Amy Grube
Miller County Hospital	Colquitt	3/25/2016	3/29/2016	Jill Brown
Miller County Medical Center	Colquitt	3/25/2016	3/29/2016	Jill Brown
R E Jennings Medical Clinic	Arlington	3/25/2016	3/29/2016	Jill Brown
Newton Health System	Atlanta	3/18/2016	3/21/2016	Lisa Worthington
Newton Medical Center	Covington	3/16/2016	3/18/2016	Ben Glass, CPA
Irwin County Hospital	Ocilla	3/13/2016	3/21/2016	Sharon Griffin
Meriwether Healthcare LLC	Warm Springs	3/10/2016	3/21/2016	Shannon Dukes
Upson Regional Medical Center	Thomaston	3/4/2016	3/8/2016	April Williams
Grady Health System(000679808A)	Atlanta	3/3/2016	3/3/2016	Ben Arrington
Grady Health System (00000855A)	Atlanta	3/3/2016	3/3/2016	Ben Arrington
Liberty Regional Medical Center	Hinesville	3/2/2016	3/2/2016	J. Sapp (Derek Rozier, Hospital Contact)
Grady Health System	Atlanta	2/18/2016	2/22/2016	Felicia Sims
Hughes Spalding Children's Hospital	Atlanta	2/18/2016	2/22/2016	Felicia Sims
Peach Regional Medical Center (000001449S/000001449A)	Byron	2/17/2016	2/22/2016	Meghan D. Black
Valley Medical Center	Fort Valley	2/17/2016	2/22/2016	Meghan D. Black
Medical Center of Central Georgia	Macon	2/17/2016	2/22/2016	Meghan D. Black
Evans Memorial Hospital	Claxton	2/17/2016	2/22/2016	Paul Mattox
Houston Medical Center	Warner Robin	2/16/2016	2/22/2016	Amy Grube
Perry Hospital	Perry	2/16/2016	2/22/2016	Amy Grube
Stephens County Hospital	Toccoa	2/15/2016	2/22/2016	Jeffrey B. Laird
John D. Archbold Memorial Hospital	Thomasville	2/5/2016	2/10/2016	Patricia Barrett
Brooks County Hospital	Quitman	2/5/2016	2/10/2016	Patricia Barrett
Grady General Hospital	Cairo	2/5/2016	2/10/2016	Patricia Barrett
Mitchell County Hospital	Camilla	2/5/2016	2/10/2016	Patricia Barrett
South Georgia Medical Center	Valdosta	2/4/2016	2/10/2016	Tina Kent
Smith Northview Hospital	Valdosta	2/4/2016	2/10/2016	Tina Kent
Hamilton Medical Center	Dalton	2/3/2016	2/8/2016	Casey Wilburn
Washington County Regional Medical Center	Sandersville	1/28/2016	2/1/2016	Ben Glass
University Hospital	Augusta	1/25/2016	1/25/2016	Sheri Poole
South Georgia Medical Center	Valdosta	1/18/2016	1/19/2016	Tina Kent
Hutcheson Medical Center	Fort Oglethorpe	1/12/2016	1/12/2016	Rebecca Hixon
Monroe County Hospital	Forsyth	1/12/2016	1/19/2016	Katie Hatcher
Northside Hospital-Forsyth	Cumming	1/11/2016	1/12/2016	Emily Grover
Dodge County Hospital	Eastman	1/6/2016	1/8/2016	Joan Hartley Director of Patient Accounts

**Exhibit A**

Southeast Alabama Medical Center	Dothan, AL	1/6/2016	1/8/2016	Lisa Payne
Northside Hospital-Cherokee	Canton	1/6/2016	1/8/2016	Emily Grover
Northside Hospital-Forsyth	Cumming	1/6/2016	1/8/2016	Emily Grover
Jeff Davis Hospital	Hazlehurst	1/4/2016	1/4/2016	Staci Ogilvie
Tift Regional Medical Center	Tifton	1/4/2016	1/11/2016	Keara M. Dowling
Northeast Georgia Medical Center (888A and 888S)	Gainesville/Braselton	1/4/2016	1/5/2016	Shae Foy

**Exhibit A**

Hospital Statistical & Reimbursement Report  
Quarterly Report

Peach State Health Plan

Reporting Date: 4/30/2016

Reporting Period: January 1, 2016 thru March 31, 2016

Hospital Name	Location	Date Report Requested	Date Report Released	Requestor's Name
Tift Regional	Georgia	1/4/2016	1/8/2016	Keara Dowling
Northside Cherokee	Georgia	1/6/2016	1/8/2016	Emily Grover
Northside Forsyth	Georgia	1/6/2016	1/8/2016	Emily Grover
Dodge County	Georgia	1/6/2016	1/8/2016	Joan Hartley
Southeast Alabama	Georgia	1/6/2016	1/8/2016	Lisa Payne
Jeff Davis	Georgia	1/4/2016	1/12/2016	Staci Ogilvie
Northside Cherokee	Georgia	1/11/2016	1/12/2016	Emily Grover
Northside Forsyth	Georgia	1/11/2016	1/12/2016	Emily Grover
Monroe County	Georgia	1/12/2016	1/13/2016	Katie Hatcher
South Georgia Medical	Georgia	1/18/2016	1/19/2016	Tina Kent
Smith Northview	Georgia	1/18/2016	1/19/2016	Tina Kent
SGMC Berrien Campus	Georgia	1/18/2016	1/19/2016	Tina Kent
Washington County	Georgia	1/28/2016	1/29/2016	Ben Glass
Hamilton Medical Center	Georgia	2/3/2016	2/4/2016	Casey Wilborn
South Georgia Medical Center- Lanier	Georgia	2/5/2016	2/9/2016	Tina Kent
Archbold Medical	Georgia	2/5/2016	2/10/2016	Patricia Barrett
Brooks County	Georgia	2/5/2016	2/10/2016	Patricia Barrett
Grady General	Georgia	2/5/2016	2/10/2016	Patricia Barrett
Mitchell County	Georgia	2/5/2016	2/10/2016	Patricia Barrett
Houston Medical	Georgia	2/16/2016	2/16/2016	Amy Grube
Perry Hospital	Georgia	2/16/2016	2/16/2016	Amy Grube
Evans Memorial	Georgia	2/17/2016	2/17/2016	Paul Mattox
Grady Memorial	Georgia	2/18/2016	2/18/2016	Felicia Sims
Hughes Spalding	Georgia	2/18/2016	2/18/2016	Felicia Sims
Liberty Regional Medical Center	Georgia	3/2/2016	3/2/2016	Jeremy Sapp
Grady Memorial	Georgia	3/3/2016	3/3/2016	Ben Arrington
Hughes Spalding	Georgia	3/3/2016	3/3/2016	Ben Arrington
Upton Regional	Georgia	3/7/2016	3/7/2016	April Williams
Meriwether Healthcare	Georgia	3/10/2016	3/10/2016	Shannon Dukes
Irwin County	Georgia	3/13/2016	3/17/2016	Sharon Griffin
Newton Medical Center	Georgia	3/16/2016	3/17/2016	Ben Glass
Miller County Hospital	Georgia	3/25/2016	3/28/2016	Jill Brown
Miller County Medical Center	Georgia	3/25/2016	3/28/2016	Jill Brown
Houston Medical Center	Georgia	3/27/2016	3/28/2016	Amy Grube
Perry Hospital	Georgia	3/27/2016	3/28/2016	Amy Grube
Candler County	Georgia	3/29/2016	4/7/2016	Jessica Johnson

**Exhibit A**  
**Hospital Statistical and Reimbursement Report**  
 Quarterly Report

CMO Name: WellCare

Wellcare

Reporting Date: 04/30/16

Reporting Period: Q1 2016

Hospital Name:	Location	Date Report Requested	Date Report Released	Requester's Name
Jeff Davis Hospital	163 S TALLAHASSEE ST HAZLEHURST, GA 31539	1/4/2016	1/4/2016	Staci Ogilvie
Tift Regional	901 E EIGHTEENTH ST TIFTON, GA 31794	1/4/2016	1/5/2016	Keara Dowling
Tift Regional	901 E EIGHTEENTH ST TIFTON, GA 31794	1/4/2016	1/5/2016	Keara Dowling
Northside Cherokee	201 HOSPITAL RD CANTON, GA 30114	1/6/2016	1/6/2016	Emily Grover
Northside Forsyth	1200 NORTHSIDE FORSYTH DR CUMMING, GA 300417659	1/6/2016	1/6/2016	Emily Grover
Dodge County Hospital	901 GRIFFIN AVE EASTMAN, GA 31023	1/6/2016	1/11/2016	Joan Hartley
Northside Cherokee	201 HOSPITAL RD CANTON, GA 30114	1/11/2016	1/11/2016	Emily Grover
Northside Forsyth	1200 NORTHSIDE FORSYTH DR CUMMING, GA 300417659	1/11/2016	1/11/2016	Emily Grover
Hutcheson Medical Center	100 GROSS CRESCENT CIR FT OGLETHORPE, GA 307423643	1/12/2016	1/15/2016	Rebecca Hixon
Monroe County	88 MARTIN LUTHER KING JR DR FORSYTH, GA 310291682	1/12/2016	1/15/2016	Katie Hatcher
Washington County Medical Center	610 SPARTA RD SANDERSVILLE, GA 310821860	1/28/2016	2/1/2016	Ben Glass
Hamilton Medical Center	1200 MEMORIAL DR DALTON, GA 307202529	2/3/2016	2/3/2016	Casey Wilburn
South GA Medical Center	852 W THIGPEN AVE LAKELAND, GA 316351006	2/5/2016	2/8/2016	Tina Kent
John D Archbold Medical Center	915 GORDON AVE THOMASVILLE, GA 31792	2/5/2016	2/11/2016	Patricia Barrett
Brooks County Hospital	903 N COURT ST QUITMAN, GA 316431315	2/5/2016	2/11/2016	Patricia Barrett
Grady General Hospital	1155 5TH ST SE CAIRO, GA 398283142	2/5/2016	2/11/2016	Patricia Barrett
Mitchell County Hospital	90 E STEPHENS ST CAMILLA, GA 317301899	2/5/2016	2/11/2016	Patricia Barrett
Stephens County Hospital	163 HOSPITAL DR TOCCOA, GA 305776820	2/15/2016	2/16/2016	Jeffrey Laird
Northside Cherokee	201 HOSPITAL RD CANTON, GA 30114	2/10/2016	2/16/2016	Meghan Black
Northside Forsyth	1200 NORTHSIDE FORSYTH DR CUMMING, GA 300417659	2/10/2016	2/16/2016	Meghan Black
Houston Medical Center	1601 WATSON BLVD WARNER ROBINS, GA 310933431	2/16/2016	2/17/2016	Amy Grube
Perry Hospital	1120 MORNINGSIDE DR PERRY, GA 31069	2/16/2016	2/17/2016	Amy Grube
Evans Memorial	200 N RIVER ST CLAXTON, GA 304171659	2/17/2016	2/17/2016	Paul Mattox
Peach Regional Medical Center	1960 HWY 247 CONNECTOR BYRON, GA 31008	2/17/2016	2/17/2016	Meghan Black
Medical Center of Central GA	777 HEMLOCK ST MACON, GA 312012155	2/17/2016	2/17/2016	Meghan Black
Stephens County Hospital	163 HOSPITAL DR TOCCOA, GA 305776820	2/25/2016	2/25/2016	Jeffrey Laird
Newton General	5126 HOSPITAL DR NE COVINGTON, GA 30014	3/16/2016	3/16/2016	Ben Glass
Grady Memorial	80 JESSE HILL JR DR SE ATLANTA, GA 30303	2/18/2016	3/16/2016	Felicia Sims
Hughes Spalding	35 JESSE HILL JR DR SE ATLANTA, GA 30303	2/18/2016	3/16/2016	Felicia Sims
Upson Regional Medical Center	801 W GORDON ST THOMASTON, GA 302863426	3/4/2016	3/17/2016	April Williams
Libert Regional Medical Center	462 E G MILES PKWY HINESVILLE, GA 313134000	3/2/2016	3/17/2016	Jeremy Sapp
Irwin County Hospital	710 N IRWIN AVE OCILLA, GA 317745098	3/13/2016	3/17/2016	Sharon Griffin
Perry Hospital	1120 MORNINGSIDE DR PERRY, GA 31069	3/27/2016	3/28/2016	Amy Grube
Houston Medical Center	1601 WATSON BLVD WARNER ROBINS, GA 310933431	3/27/2016	3/28/2016	Amy Grube
Candler County Hospital	400 CEDAR ST METTER, GA 304393338	3/29/2016	3/29/2016	Jessica Johnson

Exhibit B

All Inclusive Provider List  
 Amerigroup, Peach State, WellCare  
 Quarter 1 (January 1 - March 31) 2016

Requestor's Name	Hospital Name	Comment Category	Amerigroup Report							Peach State Report							WellCare Report						
			CMO-reported Request Date	CMO-reported Release Date	Provider-reported Request Date	Provider-reported Release Date	CMO-reported Number of Days Between Request and Receipt	Provider-reported Number of Days Between Request and Receipt	Dates Validated	CMO-reported Request Date	CMO-reported Release Date	Provider-reported Request Date	Provider-reported Release Date	CMO-reported Number of Days Between Request and Receipt	Provider-reported Number of Days Between Request and Receipt	Dates Validated	CMO-reported Request Date	CMO-reported Release Date	Provider-reported Request Date	Provider-reported Release Date	CMO-reported Number of Days Between Request and Receipt	Provider-reported Number of Days Between Request and Receipt	Dates Validated
Staci Ogilvie	Jeff Davis Hospital		1/4/2016	1/4/2016					1/4/2016	1/12/2016				8		1/4/2016	1/4/2016			0			
Keara Dowling	Tift Regional Medical Center	7	1/4/2016	1/11/2016	1/4/2016	1/11/2016	7	7	Y	1/4/2016	1/8/2016	1/4/2016	1/8/2016	4	4	Y	1/4/2016	1/5/2016	1/4/2016	1/5/2016	1	1	Y
Shae Foy	Northeast Georgia Medical Center (888A and 888S)		1/4/2016	1/5/2016										0									
Joan Hartley	Dodge County Hospital	7	1/6/2016	1/8/2016	1/6/2016	1/8/2016	2	2	Y	1/6/2016	1/8/2016	1/6/2016	1/8/2016	2	2	Y	1/6/2016	1/11/2016	1/6/2016	1/11/2016	5	5	Y
Lisa Payne	Southeast Alabama Medical Center		1/6/2016	1/8/2016										0									
Emily Grover	Northside Hospital-Cherokee		1/6/2016	1/8/2016					1/6/2016	1/8/2016				2		1/6/2016	1/6/2016			0			
Emily Grover	Northside Hospital-Forsyth		1/6/2016	1/8/2016					1/6/2016	1/8/2016				2		1/6/2016	1/6/2016			0			
Emily Grover	Northside Hospital-Forsyth		1/11/2016	1/12/2016					1/11/2016	1/12/2016				1		1/11/2016	1/11/2016			0			
Rebecca Hixon	Hutcheson Medical Center		1/12/2016	1/12/2016										0		1/12/2016	1/15/2016			3			
Katie Hatcher	Monroe County Hospital	7	1/12/2016	1/19/2016	1/12/2016	1/19/2016	7	7	Y	1/12/2016	1/13/2016	1/12/2016	1/13/2016	1	1	Y	1/12/2016	1/15/2016	1/12/2016	1/15/2016	3	3	Y
Tina Kent	South Georgia Medical Center		1/18/2016	1/19/2016										0									
Sheri Poole	University Hospital		1/25/2016	1/25/2016										0									
Ben Glass	Washington County Regional Medical Center		1/28/2016	2/1/2016					1/28/2016	1/29/2016				1		1/28/2016	2/1/2016			4			
Casey Wilburn	Hamilton Medical Center	7	2/3/2016	2/8/2016	2/3/2016	2/8/2016	5	5	Y	2/3/2016	2/4/2016	2/3/2016	2/4/2016	1	1	Y	2/3/2016	2/3/2016	2/3/2016	2/3/2016	0	0	Y
Tina Kent	South Georgia Medical Center		2/4/2016	2/10/2016										0									
Tina Kent	Smith Northview Hospital		2/4/2016	2/10/2016					1/18/2016	1/19/2016				1									
Patricia Barrett	John D. Archbold Memorial Hospital		2/5/2016	2/10/2016					2/5/2016	2/10/2016				5		2/5/2016	2/11/2016			6			
Patricia Barrett	Brooks County Hospital		2/5/2016	2/10/2016					2/5/2016	2/10/2016				5		2/5/2016	2/11/2016			6			
Patricia Barrett	Grady General Hospital		2/5/2016	2/10/2016					2/5/2016	2/10/2016				5		2/5/2016	2/11/2016			6			
Patricia Barrett	Mitchell County Hospital		2/5/2016	2/10/2016					2/5/2016	2/10/2016				5		2/5/2016	2/11/2016			6			
Jeffrey Laird	Stephens County Hospital		2/15/2016	2/22/2016					2/15/2016	2/19/2016				0		2/15/2016	2/16/2016			1			
Amy Grube	Houston Medical Center	7	2/16/2016	2/22/2016	2/16/2016	2/22/2016	6	6	Y	2/16/2016	2/16/2016	2/16/2016	2/16/2016	0	0	Y	2/16/2016	2/17/2016	2/16/2016	2/17/2016	1	1	Y
Amy Grube	Perry Hospital	7	2/16/2016	2/22/2016	2/16/2016	2/22/2016	6	6	Y	2/16/2016	2/16/2016	2/16/2016	2/16/2016	0	0	Y	2/16/2016	2/17/2016	2/16/2016	2/17/2016	1	1	Y
Meghan Black	Peach Regional Medical Center		2/17/2016	2/22/2016										0		2/17/2016	2/17/2016			0			
Meghan Black	Valley Medical Center		2/17/2016	2/22/2016										0									
Meghan Black	Medical Center of Central Georgia		2/17/2016	2/22/2016										0									
Paul Mattox	Evans Memorial Hospital		2/17/2016	2/22/2016					2/17/2016	2/17/2016				0		2/17/2016	2/17/2016			0			
Felicia Sims	Grady Health System	7	2/18/2016	2/22/2016	2/18/2016	2/22/2016	4	4	Y	2/18/2016	2/18/2016	2/18/2016	2/18/2016	0	0	Y	2/18/2016	3/16/2016	2/18/2016	3/16/2016	27	27	Y
Felicia Sims	Hughes Spalding Children's Hospital	7	2/18/2016	2/22/2016	2/18/2016	2/22/2016	4	4	Y	2/18/2016	2/18/2016	2/18/2016	2/18/2016	0	0	Y	2/18/2016	3/16/2016	2/18/2016	3/16/2016	27	27	Y
Jeremy Sapp	Liberty Regional Medical Center		3/2/2016	3/2/2016					3/2/2016	3/2/2016				0		3/2/2016	3/17/2016			15			
Ben Arrington	Grady Health System(000679808A)		3/3/2016	3/3/2016										0									
Ben Arrington	Grady Health System (000000855A)		3/3/2016	3/3/2016										0									
April Williams	Upson Regional Medical Center	7	3/4/2016	3/8/2016	3/4/2016	3/8/2016	4	4	Y	3/7/2016	3/7/2016	3/7/2016	3/7/2016	0	0	Y	3/4/2016	3/17/2016	3/4/2016	3/17/2016	13	13	Y
Shannon Dukes	Meriwether Healthcare LLC		3/10/2016	3/21/2016					3/10/2016	3/10/2016				0									
Sharon Griffin	Irwin County Hospital		3/13/2016	3/17/2016					3/13/2016	3/17/2016				4		3/13/2016	3/17/2016			4			
Ben Glass	Newton Medical Center	7	3/16/2016	3/18/2016	3/16/2016	3/18/2016	2	2	Y	3/16/2016	3/17/2016	3/16/2016	3/17/2016	1	1	Y	3/16/2016	3/16/2016	3/16/2016	3/16/2016	0	0	Y
Lisa Worthington	Newton Health System		3/18/2016	3/21/2016										0									
Jill Brown	Miller County Hospital		3/25/2016	3/29/2016					3/25/2016	3/28/2016				3									
Jill Brown	Miller County Medical Center		3/25/2016	3/29/2016					3/25/2016	3/28/2016				3									
Jill Brown	R E Jennings Medical Clinic		3/25/2016	3/29/2016										0									
Amy Grube	Houston Medical Center		3/27/2016	3/29/2016					3/27/2016	3/28/2016				1		3/27/2016	3/28/2016			1			
Amy Grube	Perry Hospital		3/27/2016	3/29/2016					3/27/2016	3/28/2016				1		3/27/2016	3/28/2016			1			
Jessica Johnson	Candler County Hospital		3/29/2016	4/4/2016					3/29/2016	4/7/2016				9		3/29/2016	3/29/2016			0			
Lisa Payne	Southeast Alabama								1/6/2016	1/8/2016				2									
Emily Grover	Northside Hospital-Cherokee								1/11/2016	1/12/2016				1		1/11/2016	1/11/2016			0			
Tina Kent	South Georgia Medical								1/18/2016	1/19/2016				1									
Tina Kent	SGMC Berrien Campus								1/18/2016	1/19/2016				1									
Tina Kent	South Georgia Medical Center- Lanier								2/5/2016	2/9/2016				4									
Ben Arrington	Grady Memorial								3/3/2016	3/3/2016				0									
Ben Arrington	Hughes Spalding								3/3/2016	3/3/2016				0									
Keara Dowling	Tift Regional Medical Center													0		1/4/2016	1/5/2016			1			
Tina Kent	South GA Medical Center													0		2/5/2016	2/8/2016			3			
Meghan Black	Northside Cherokee													0		2/10/2016	2/16/2016			6			
Meghan Black	Northside Forsyth													0		2/10/2016	2/16/2016			6			
Jeffrey Laird	Stephens County Hospital													0		2/25/2016	2/25/2016			0			

Min: 0.0  
 Max: 11.0  
 Ave: 3.1

Min: 0.0  
 Max: 9.0  
 Ave: 1.3

Min: 0.0  
 Max: 27.0  
 Ave: 2.7

**Exhibit C**

<b>Comment Categories Key</b>			
<b>1</b>	Provider stated dissatisfaction with data on report, such as missing and/or inaccurate data, format of report, incorrect reporting periods, etc.	<b>9</b>	Not able to get into contact with provider.
<b>2</b>	Provider stated reports on DCH website were used instead of requested CMO reports.	<b>10</b>	Provider stated a request was submitted to the CMO that was not found on the CMO report; provider gave request/release dates.
<b>3</b>	Provider had to request corrected report from CMO.	<b>11</b>	Provider unsure of exact dates, but did not think dates differed from dates provided by CMO.
<b>4</b>	Request outside of audit period.	<b>12</b>	Provider only able to provide partial or no information about HS&R report request and receipt.
<b>5</b>	Requested CMO report(s) was not received.	<b>13</b>	Provider did not know or did not provide exact dates reported by CMO, but provider stated report was provided in a timely manner.
<b>6</b>	Provider indicated this facility did not request HS&R reports from CMOs.	<b>14</b>	Provider-reported dates differ from CMO-reported dates, but the request was reported by the CMO.
<b>7</b>	Dates reported by CMO were confirmed.	<b>15</b>	Provider received inaccurate report such as missing, incorrect, or invalid data.
<b>8</b>	Provider disagreed with dates reported by CMO, but provider could not provide evidence supporting the disagreement.		