

**DEPARTMENT OF COMMUNITY HEALTH  
GEORGIA FAMILIES**

**MEDICAID CARE MANAGEMENT  
ORGANIZATIONS ACT  
COMPLIANCE MONITORING**



**ANALYSES OF HOSPITAL STATISTICAL AND  
REIMBURSEMENT (HS&R) REPORT SUBMISSIONS**

**QUARTER 2: APRIL 2015 THROUGH JUNE 2015**

**JANUARY 12, 2016**





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## PROJECT BACKGROUND

The Medicaid Care Management Organizations Act (the “Act”) requires the Care Management Organizations (CMOs) to provide a Hospital Statistical and Reimbursement (HS&R) report within 30 (thirty) days upon request of a provider. Specifically, O.C.G.A. 33-21A-11 states:

*Upon request by a hospital provider related to a specific fiscal year, a care management organization shall, within 30 days of the request, provide that hospital with an HS&R report for the requested fiscal year. Any care management organization which violates this Code section by not providing the requested report within 30 days shall be subject to a penalty of \$1,000.00 per day, starting on the thirty-first day after the request and continuing until the report is provided. It is the intent of the General Assembly that such penalty be collected by the Department of Community Health and deposited into the Indigent Care Trust Fund created pursuant to Code Section 31-8-152. A care management organization shall not reduce the funding available for health care services for members as a result of payment of such penalties.*

Additionally, the CMOs must submit a list of the requested HS&R reports to the Department of Community Health (“the Department” or DCH) no later than thirty days following the calendar quarter period.



## OBJECTIVE

As requested by the Department, Myers and Stauffer LC (Myers and Stauffer) tested the information included on the quarterly HS&R reports submitted by the CMOs in response to the Act for the quarter beginning April 1, 2015 and ending June 30, 2015 (“Quarter 2”). We attempted to confirm the information reported by the CMOs to demonstrate their compliance with the HS&R reporting requirements of the Act.

The quarterly HS&R reports submitted to the Department by the CMOs contain the following data: the identification of hospitals that requested HS&R reports including location, name of report requestor, date the HS&R report(s) were requested, the date the CMO released the report to the hospital or requestor, and other related information.

Using the HS&R reports provided by each CMO, we attempted to confirm no less than five report requests for each respective CMO. The Methodology section provides an overview of how we analyzed the data on the quarterly reports.



## METHODOLOGY

In order to perform this analysis, we utilized the quarterly reports submitted to DCH by each of the CMOs. WellCare of Georgia (WellCare) report was obtained by accessing their web portal on August 31, 2015. The reports for Peach State Health Plan's (PSHP) and Amerigroup Community Care (AGP) were obtained via email on August 31, 2015. For Quarter 2, 59 HS&R reports were reported by the CMOs and can be found in Exhibit A of this report.

In accordance with the confirmation process approved by DCH, Myers and Stauffer requests confirmation of the CMO-reported request and release dates from providers, or their representatives, when the CMO-reported release date is 30 days or greater from the CMO-reported request date. With DCH's approval, HS&R reports were randomly selected for AGP, PSHP, and WellCare to contact providers for confirmation of the dates reported by the CMOs.

Telephone calls or e-mails regarding 30 HS&R reports were initiated on September 9, 2015 and completed on September 28, 2015. Providers were asked to provide the date they requested the HS&R report and the date the CMO provided notification that the report was available.

A maximum of three attempts per provider were performed in an effort to acquire data for this analysis.

Once the data was collected, we analyzed the results and performed follow-up communication as necessary. Provider responses were compared with the dates reported on each CMO's quarterly report.



## ASSUMPTIONS AND LIMITATIONS

The assumptions and limitations summarized below should be noted when reviewing this report.

- Our procedures were not designed to identify instances where a CMO may have failed to include a provider's request for an HS&R report in the CMO's report to DCH. However, had instances occurred where a provider stated they requested an HS&R report from a CMO that was not included in the CMO's report to DCH, Myers and Stauffer would have communicated with the respective CMO to confirm the information obtained from the provider.
- Myers and Stauffer accepted a verbal or an email confirmation for information received from providers.
- As instructed by the Department, if the due date of the report, 30 days after the report was requested, fell on a Saturday or Sunday, the next business day was assumed to be the due date for purposes of this analysis.





# ANALYTICAL FINDINGS

This section provides a summary of our findings. Detailed findings can be found in Exhibit B.

**Table I. Total Report Counts per CMO**

CMO	Number of Reports Requested, According to CMO or Provider	Number of Reports Released 30 or More Days After Request, According to CMO or Provider	Number of Reports Included in Analyses	Provider in Agreement with CMO-Reported Dates	Provider Disagreed with CMO-Reported Dates	Provider Not Able to Validate CMO Reported Dates
Amerigroup	23	0	10	10 (100.0%)	0 (0.00%)	0 (0.00%)
PSHP	15	2	10	10 (100.0%)	0 (0.00%)	0 (0.00%)
WellCare	21	0	10	9 (90.0%)	0 (0.00%)	1 (10.0%)
Total	59	2	30	29 (96.7%)	0 (0.00%)	1 (3.3%)

As illustrated in the table above, we have included the total number of reports each respective CMO reported to the Department for Quarter 2. The findings indicate for 96.7 percent (29 of 30) of the HS&R reports, the providers were able to confirm the information reported by the CMOs. One provider representing one report request confirmed receipt of the report but could not validate the CMO reported dates. There were two reports released 30 or more days after provider's request.

**Table II. Length of Time between Request and Release Dates for HS&R Reports, as reported per CMO**

CMO	Days Between Request and Release Dates		
	Minimum	Average	Maximum
Amerigroup	0	0.9	3.0
PSHP	1.0	14.2	34.0
WellCare	0	12.0	24.0

The statistics included in Table II are based on the dates provided within the CMO quarterly reports. Although the dates given to Myers and Stauffer by the providers were considered in the analysis, documentation provided by the CMOs was used to confirm the dates reported to DCH by the CMOs.



## SUMMARY

### **AMERIGROUP**

For Quarter 2, Myers and Stauffer did not identify any HS&R reports released by Amerigroup to a provider that were greater than 30 days. Seven representatives were contacted regarding ten HS&R report requests. The request and release dates reported by the CMO were confirmed for ten requests.

### **PEACH STATE HEALTH PLAN**

For Quarter 2, Five representatives were contacted regarding ten HS&R report requests. The request and release dates reported by the CMO were confirmed for ten requests. Myers and Stauffer identified two HS&R reports released by Peach State to a provider that were greater than 30 days. Details of the late HS&R reports can be found in Exhibit D of this report. We requested clarification regarding the late reports from Peach State Health Plan. Claudette Bazille at Peach State Health Plan responded with the following:

*"Upon investigation we learned that we received the HS&R request from Michelle Morris on 05/26/2015 as shown below. During the first 2 quarters of the year we had a great deal of internal transition. Therefore a temporary employee was handling the handoff of the HS&R reports after they were received. We found several emails between the temp and Michelle related to the fact that the original request contained incorrect facility information which yielded unpopulated reports when executed by our IT team. While waiting for the updated facility information the temp was unexpectedly separated from her position. During the transition, the IT department failed to notify the new employee, Willie Slaton, that it was waiting for the corrected facility information from the temp. Consequently, the HS&R request for South Georgia Health System was submitted beyond the allotted turnaround time. Currently, Willie handles the requests in house and tracks receipt, follow up, and submission through separate process. Additional staff members are used for support purposes only."*

### **WELLCARE**

For Quarter 2, Myers and Stauffer did not identify any HS&R reports released by WellCare to a provider that were greater than 30 days. Seven representatives were contacted regarding ten HS&R report requests. The request and release dates reported by the CMO were confirmed for nine requests. One provider acknowledged receipt of the requested report, but was unable to validate CMO reported dates.





### **SUMMARY OF POTENTIAL PENALTIES**

Based on the findings for Peach State Health Plan, there are potential penalties for late reporting that DCH may elect to assess for the quarter beginning April 1, 2015 and ending June 30, 2015.

For the two cases of late reporting, 8 days were determined to be late. Georgia statute (O.C.G.A. 33-21A-11) states, "...Any care management organization which violates this Code section by not providing the requested report within 30 days shall be subject to a penalty of \$1,000.00 per day, starting on the thirty first day after the request and continuing until the report is provided."

Pursuant to the statutory and contractual requirements, DCH may elect to impose penalties of up to \$8,000 on Peach State Health Plan.



# EXHIBITS

**Exhibit A**

<b>REPORT NAME: Hospital Statistical and Reimbursement Report</b>		
<b>Quarterly Report</b>		
<b>CMO:</b>	AMERIGROUP COMMUNITY CARE	
<b>Reporting Date:</b>	<b>7/30/2015</b>	
<b>Reporting Period:</b>	<b>2nd Quarter 2015</b>	

Hospital Name	Location	Date Report Requ	Date Report Rel	Requestor's Name	Notes
Floyd Medical Center	Rome	6/30/2015	7/2/2015	Donna Casey	Detailed Report Provided
Willis Memorial Hospital	Washington	6/29/2015	6/29/2015	J. Sapp	Detailed & Summary Reports Provided
Southeast Georgia Health System - Brunswick Campus	Brunswic	6/29/2015	6/29/2015	Michelle Morris	Summary Report Provided
Southeast Georgia Health System - Camden Campus	Camden	6/29/2015	6/29/2015	Michelle Morris	Summary Report Provided
Northeast Georgia Medical Center	Gainesville	6/11/2015	6/12/2015	Shae S Foy, CPA	Detailed & Summary Reports Provided
Macon County Medical Center	Macon	5/29/2015	5/29/2015	Lynn Mitchell	Summary Report Provided
Southeast Georgia Health System - Camden	Brunswick, GA 31520	5/26/2015	5/26/2015	Michelle P. Morris	Summary Report Provided
Southeast Georgia Health System - Brunswick Campus	Brunswick, GA 31520	5/26/2015	5/26/2015	Michelle P. Morris	Summary Report Provided
Northridge Medical Center	Commerce	5/15/2015	5/18/2015	Tawnia Justice	Detailed & Summary Reports Provided
Habersham County Medical Center	Demorest	5/15/2015	5/15/2015	J Sapp	Summary Report Provided
Northridge Medical Center	Commerce	4/30/2015	4/30/2015	Tawnia Justice	Detailed & Summary Reports Provided
Meriweather Healthcare, LLC	Warm Springs	4/22/2015	4/23/2015	J.Sapp	Summary Report Provided
University Hospital	Augusta	4/20/2015	4/21/2015	Sheri Poole	Detailed Report Provided
University McDuffie County Regional Medical Center	Thomson	4/20/2015	4/21/2015	Sheri Poole	Detailed Report Provided
Ty Cobb Regional Medical Center	Lavonia	4/15/2015	4/15/2015	Kimberly Massey, Controller	Summary Report Provided
Grady Health System	Atlanta	4/13/2015	4/13/2015	Ozzie Gilbert	Detailed & Summary Reports Provided
Hughes Spalding Children's Hospital	Atlanta	4/13/2015	4/13/2015	Ozzie Gilbert	Detailed & Summary Reports Provided
John D. Archbold Memorial Hospital	Thomasville	4/10/2015	4/13/2015	Patricia L. Barrett	Detailed Report Provided
Brooks County Hospital	Quitman	4/10/2015	4/13/2015	Patricia L. Barrett	Detailed Report Provided
Grady General Hospital	Cairo	4/10/2015	4/13/2015	Patricia L. Barrett	Detailed Report Provided
Mitchell County Hospital	Camilla	4/10/2015	4/13/2015	Patricia L. Barrett	Detailed Report Provided
South Georgia Medical Center	Valdosta	4/6/2015	4/6/2015	J. Sapp	Summary Report Provided
St. Francis Hospital	Columbus	4/1/2015	4/1/2015	Amanda Wilkerson	Summary Report Provided

**Exhibit A****Hospital Statistical & Reimbursement Report  
Quarterly Report**

Peach State Health Plan

Reporting Date: 7/30/2015

Reporting Period: April 1, 2015 - June 30, 2015

<b>Hospital Name</b>	<b>Location</b>	<b>Date Report Requested</b>	<b>Date Report Released</b>	<b>Requestor's Name</b>
St Francis Hospital	Georgia	4/1/2015	4/7/2015	Amanda Wilkerson
South Georgia Medical Center	Georgia	4/6/2015	4/8/2015	Jeremy Sapp
Hospital Authority of Valdosta and Lowndes County	Georgia	4/6/2015	4/17/2015	Jeremy Sapp
Ty Cobb Regional Medical Center	Georgia	4/15/2015	4/17/2015	Kimberly Massey
Houston Medcial Center	Georgia	4/20/2015	4/21/2015	Amy Grube
Perry Hospital	Georgia	4/20/2015	4/21/2015	Amy Grube
Habersham County Medical Center	Georgia	5/15/2015	6/3/2015	Jeremy Sapp
South Georgia Health System- Camden Campus	Georgia	5/26/2015	6/29/2015	Michelle Morris
South Georgia Health System- Brunswick Campus	Georgia	5/26/2015	6/29/2015	Michelle Morris
CHOA- Hughes Spalding	Georgia	6/3/2015	6/25/2015	Sherry Cameron
North Georgia Medical Center	Georgia	6/11/2015	6/29/2015	Linda Nicholson
Floyd Medical Center	Georgia	6/30/2015	7/15/2015	Donna Casey
Southeast Georgia Medical Center	Georgia	6/29/2015	7/15/2015	Michelle Morris
Southeast Georgia Medical Center	Georgia	6/29/2015	7/15/2015	Michelle Morris
Wills Memorial Hospital	Georgia	6/29/2015	7/15/2015	J. Sapp

**Exhibit A**  
**Hospital Statistical and Reimbursement Report**  
**Quarterly Report**

CMO Name: WellCare  
 Reporting Date: 07/30/15  
 Reporting Period: Q2 2015

Wellcare

Hospital Name:	Location	Date Report Requested	Date Report Released	Requester's Name
South Georgia Medical Center	2501 N PATTERSON ST, VALDOSTA, GA 31602	4/6/2015	4/13/2015	J Sapp
Hospital Authority of Valdosta	4280 N VALDOSTA RD, VALDOSTA, GA 31602	4/6/2015	4/13/2015	J Sapp
Ty Cobb Regional Medical Center	521 FRANKLIN SPRINGS ST, ROYSTON, GA 30662	4/15/2015	4/15/2015	Kimberly Massey
CHOA @ Hughes Spalding	35 JESSE HILL JR DR SE ATLANTA, GA 30303	4/11/2015	4/22/2015	Ozzie Gilbert
Grady Memorial Hospital	80 JESSE HILL JR DR SE ATLANTA, GA 30303	4/11/2015	4/22/2015	Ozzie Gilbert
Houston Medical Center	1601 WATSON BLVD WARNER ROBINS, GA 310933431	4/20/2015	5/14/2015	Amy Grube
Perry Hospital	1120 MORNINGSIDE DR PERRY, GA 31069	4/20/2015	5/14/2015	Amy Grube
Waycross - Mayo Health Clinic System	1900 TEBEAU ST WAYCROSS, GA 315015246	4/21/2015	5/14/2015	Brian Cocciolo
North Ridge Medical Center	70 MEDICAL CENTER DR COMMERCE, GA 30529107e	4/30/2015	5/14/2015	Tawnia Justice
Habersham County Medical Center	541 HISTORIC HWY 441 N DEMOREST, GA 30535	5/15/2015	5/18/2015	Jeremy Sapp
SE GA Medical Center - Camden	2000 DAN PROCTOR DR SAINT MARYS, GA 31558381C	5/26/2015	6/8/2015	Michelle Morris
SE GA Medical Center - Brunswick	2415 PARKWOOD DR BRUNSWICK, GA 31520	5/26/2015	6/8/2015	Michelle Morris
Flint River Hospital	509 SUMTER ST MONTEZUMA, GA 310631733	5/27/2015	6/8/2015	Lynn Mitchell
SE GA Medical Center - Camden	35 JESSE HILL JR DR SE ATLANTA, GA 30303	6/29/2015	7/10/2015	Michelle Morris
SE GA Medical Center - Camden	2000 DAN PROCTOR DR SAINT MARYS, GA 31558381C	6/29/2015	7/10/2015	Michelle Morris
SE GA Medical Center - Camden	35 JESSE HILL JR DR SE ATLANTA, GA 30303	6/29/2015	7/10/2015	Michelle Morris
SE GA Medical Center - Brunswick	2415 PARKWOOD DR BRUNSWICK, GA 31520	6/29/2015	7/10/2015	Michelle Morris
SE GA Medical Center - Brunswick	2415 PARKWOOD DR BRUNSWICK, GA 31520	6/29/2015	7/10/2015	Michelle Morris
SE GA Medical Center - Brunswick	2415 PARKWOOD DR BRUNSWICK, GA 31520	6/29/2015	7/10/2015	Michelle Morris
Wills Memorial Hospital	120 GORDON ST WASHINGTON, GA 306731602	6/29/2015	7/10/2015	Jeremy Sapp
Floyd Medical Center	304 TURNER MCCALL BLVD SW ROME, GA 301655621	6/30/2015	7/13/2015	Donna Casey

Exhibit B

All Inclusive Provider List  
 Amerigroup, Peach State, WellCare  
 Quarter 2 (April 1 - June 30) 2015

Requestor's Name	Hospital Name	Comment Category	Amerigroup Report #1							Peach State Report #1							WellCare Report #1						
			CMO-reported Request Date	CMO-reported Release Date	Provider-reported Request Date	Provider-reported Release Date	CMO-reported Number of Days Between Request and Receipt	Provider-reported Number of Days Between Request and Receipt	Dates Validated	CMO-reported Request Date	CMO-reported Release Date	Provider-reported Request Date	Provider-reported Release Date	CMO-reported Number of Days Between Request and Receipt	Provider-reported Number of Days Between Request and Receipt	Dates Validated	CMO-reported Request Date	CMO-reported Release Date	Provider-reported Request Date	Provider-reported Release Date	CMO-reported Number of Days Between Request and Receipt	Provider-reported Number of Days Between Request and Receipt	Dates Validated
Donna Casey	Floyd Medical Center	7	6/30/2015	7/2/2015	6/30/2015	7/2/2015	2	2	Y	6/30/2015	7/15/2015	6/30/2015	7/15/2015	15	15	Y	6/30/2015	7/13/2015	6/30/2015	7/13/2015	13	13	Y
Jeremy Sapp	Willis Memorial Hospital	7	6/29/2015	6/29/2015	6/29/2015	6/29/2015	0	0	Y	6/29/2015	7/15/2015	6/29/2015	7/15/2015	16	16	Y	6/29/2015	7/10/2015	6/29/2015	7/10/2015	11	11	Y
Michelle Morris	Southeast Georgia Health System - Brunswick Campus	7	6/29/2015	6/29/2015	6/29/2015	6/29/2015	0	0	Y	5/26/2015	6/29/2015	5/26/2015	6/29/2015	34	34	Y	5/26/2015	6/8/2015	5/26/2015	6/8/2015	13	13	Y
Michelle Morris	Southeast Georgia Health System - Camden Campus	7	6/29/2015	6/29/2015	6/29/2015	6/29/2015	0	0	Y	5/26/2015	6/29/2015	5/26/2015	6/29/2015	34	34	Y	5/26/2015	6/8/2015	5/26/2015	6/8/2015	13	13	Y
Shae S Foy, CPA	Northeast Georgia Medical Center		6/11/2015	6/12/2015			1																
Lynn Mitchell	Macon County Medical Center		5/29/2015	5/29/2015			0																
Michelle Morris	Southeast Georgia Health System - Camden		5/26/2015	5/26/2015			0																
Michelle Morris	Southeast Georgia Health System - Brunswick Campus		5/26/2015	5/26/2015			0																
Tawnia Justice	Northridge Medical Center		5/15/2015	5/18/2015			3																
Jeremy Sapp	Habersham County Medical Center	7	5/15/2015	5/15/2015	5/15/2015	5/15/2015	0	0	Y	5/15/2015	6/3/2015	5/15/2015	6/3/2015	19	19	Y	5/15/2015	5/18/2015	5/15/2015	5/18/2015	3	3	Y
Tawnia Justice	Northridge Medical Center	7	4/30/2015	4/30/2015	4/30/2015	4/30/2015	0	0	Y								4/30/2015	5/14/2015	4/30/2015	5/14/2015	14	14	Y
J.Sapp	Meriweather Healthcare, LLC		4/22/2015	4/23/2015			1																
Sheri Poole	University Hospital		4/20/2015	4/21/2015			1																
Sheri Poole	University McDuffie County Regional Medical Center		4/20/2015	4/21/2015			1																
Kimberly Massey, Controller	Ty Cobb Regional Medical Center	7	4/15/2015	4/15/2015	4/15/2015	4/15/2015	0	0	Y	4/15/2015	4/17/2015	4/15/2015	4/17/2015	2	2	Y	4/15/2015	4/15/2015	4/15/2015	4/15/2015	0	0	Y
Ozzie Gilbert	Grady Health System		4/13/2015	4/13/2015			0										4/11/2015	4/22/2015			11		
Ozzie Gilbert	Hughes Spalding Children's Hospital		4/13/2015	4/13/2015			0										4/11/2015	4/22/2015			11		
Patricia L. Barrett	John D. Archbold Memorial Hospital	7	4/10/2015	4/13/2015	4/10/2015	4/13/2015	3	3	Y														
Patricia L. Barrett	Brooks County Hospital	7	4/10/2015	4/13/2015	4/10/2015	4/13/2015	3	3	Y														
Patricia L. Barrett	Grady General Hospital	7	4/10/2015	4/13/2015	4/10/2015	4/13/2015	3	3	Y														
Patricia L. Barrett	Mitchell County Hospital		4/10/2015	4/13/2015	4/10/2015	4/13/2015	3																
Jeremy Sapp	South Georgia Medical Center		4/6/2015	4/6/2015	4/10/2015	4/13/2015	0			4/6/2015	4/8/2015			2			4/6/2015	4/13/2015			7		
Amanda Wilkerson	St. Francis Hospital		4/1/2015	4/1/2015	4/10/2015	4/13/2015	0			4/1/2015	4/7/2015			6									
Jeremy Sapp	Hospital Authority of Valdosta and Lowndes County	7								4/6/2015	4/17/2015	4/6/2015	4/17/2015	11	11	Y	4/6/2015	4/13/2015	4/6/2015	4/13/2015	7	7	Y
Amy Grube	Houston Medical Center	13															4/20/2015	5/14/2015			24		N
Amy Grube	Houston Medical Center									4/20/2015	4/21/2015			1									
Amy Grube	Perry Hospital									4/20/2015	4/21/2015			1									
Sherry Cameron	CHOA- Hughes Spalding									6/3/2015	6/25/2015			22			4/20/2015	5/14/2015			24		
Linda Nicholson	North Georgia Medical Center	7								6/11/2015	6/29/2015	6/11/2015	6/29/2015	18	18	Y							
Michelle Morris	Southeast Georgia Medical Center	7								6/29/2015	7/15/2015	6/29/2015	7/15/2015	16	16	Y							
Michelle Morris	Southeast Georgia Medical Center	7								6/29/2015	7/15/2015	6/29/2015	7/15/2015	16	16	Y							
Brian Coccio	Waycross - Mayo Health Clinic System	7															4/21/2015	5/14/2015	4/21/2015	5/14/2015	23	23	Y
Lynn Mitchell	Flint River Hospital																5/27/2015	6/8/2015			12		
Michelle Morris	SE GA Medical Center - Camden																6/29/2015	7/10/2015			11		
Michelle Morris	SE GA Medical Center - Camden																6/29/2015	7/10/2015			11		
Michelle Morris	SE GA Medical Center - Camden																6/29/2015	7/10/2015			11		
Michelle Morris	SE GA Medical Center - Brunswick																6/29/2015	7/10/2015			11		
Michelle Morris	SE GA Medical Center - Brunswick																6/29/2015	7/10/2015			11		
Michelle Morris	SE GA Medical Center - Brunswick																6/29/2015	7/10/2015			11		

Min: 0.0  
 Max: 3.0  
 Ave: 0.9

Min: 1.0  
 Max: 34.0  
 Ave: 14.2

Min: 0.0  
 Max: 24.0  
 Ave: 12.0

**Exhibit C**

Comment Categories Key			
<b>1</b>	Provider stated dissatisfaction with data on report, such as missing and/or inaccurate data, format of report, incorrect reporting periods, etc.	<b>9</b>	Not able to get into contact with provider.
<b>2</b>	Provider stated reports on DCH website were used instead of requested CMO reports.	<b>10</b>	Provider stated a request was submitted to the CMO that was not found on the CMO report; provider gave request/release dates.
<b>3</b>	Provider had to request corrected report from CMO.	<b>11</b>	Provider unsure of exact dates, but did not think dates differed from dates provided by CMO.
<b>4</b>	Request outside of audit period.	<b>12</b>	Provider only able to provide partial or no information about HS&R report request and receipt.
<b>5</b>	Requested CMO report(s) was not received.	<b>13</b>	Provider did not know or did not provide exact dates reported by CMO, but provider stated report was provided in a timely manner.
<b>6</b>	Provider indicated this facility did not request HS&R reports from CMOs.	<b>14</b>	Provider-reported dates differ from CMO-reported dates, but the request was reported by the CMO.
<b>7</b>	Dates reported by CMO were confirmed.	<b>15</b>	Provider received inaccurate report such as missing, incorrect, or invalid data.
<b>8</b>	Provider disagreed with dates reported by CMO, but provider could not provide evidence supporting the disagreement.		

Exhibit D

Hospital Statistical & Reimbursement Report  
Quarterly Report

Peach State Health Plan

Reporting Date: 7/30/2015

Reporting Period: April 1, 2015 - June 30, 2015

Hospital Name	Location	Date Report Requested	Date Report Released	Requestor's Name	Total Days	Days Late
South Georgia Health System- Camden Campus	Georgia	5/26/2015	6/29/2015	Michelle Morris	34	4
South Georgia Health System- Brunswick Campus	Georgia	5/26/2015	6/29/2015	Michelle Morris	34	4