

**DEPARTMENT OF COMMUNITY HEALTH  
GEORGIA FAMILIES**

**MEDICAID CARE MANAGEMENT  
ORGANIZATIONS ACT  
COMPLIANCE MONITORING**



**ANALYSES OF HOSPITAL STATISTICAL AND  
REIMBURSEMENT (HS&R) REPORT SUBMISSIONS**

**QUARTER 2: APRIL THROUGH JUNE 2016**

**NOVEMBER 2, 2016**





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## PROJECT BACKGROUND

The Medicaid Care Management Organizations Act (the “Act”) requires the Care Management Organizations (CMOs) to provide a Hospital Statistical and Reimbursement (HS&R) report within 30 (thirty) days upon request of a provider. Specifically, O.C.G.A. 33-21A-11 states:

*Upon request by a hospital provider related to a specific fiscal year, a care management organization shall, within 30 days of the request, provide that hospital with an HS&R report for the requested fiscal year. Any care management organization which violates this Code section by not providing the requested report within 30 days shall be subject to a penalty of \$1,000.00 per day, starting on the thirty-first day after the request and continuing until the report is provided. It is the intent of the General Assembly that such penalty be collected by the Department of Community Health and deposited into the Indigent Care Trust Fund created pursuant to Code Section 31-8-152. A care management organization shall not reduce the funding available for health care services for members as a result of payment of such penalties.*

Additionally, the CMOs must submit a list of the requested HS&R reports to the Department of Community Health (“the Department” or DCH) no later than thirty days following the calendar quarter period.



## OBJECTIVE

As requested by the Department, Myers and Stauffer LC (Myers and Stauffer) tested the information included on the quarterly HS&R reports submitted by the CMOs in response to the Act for the quarter beginning April 1, 2016 and ending June 30, 2016 (“Quarter 2”). We attempted to confirm the information reported by the CMOs to demonstrate their compliance with the HS&R reporting requirements of the Act.

The quarterly HS&R reports the CMOs submit to the Department contain the following data: the identification of hospitals that requested HS&R reports including location, name of report requestor, date the HS&R report(s) were requested, the date the CMO released the report to the hospital or requestor, and other related information.

Using the HS&R reports provided by each CMO, we attempted to confirm no less than five report requests for each respective CMO. The Methodology section provides an overview of how we analyzed the data on the quarterly reports.



## METHODOLOGY

In order to perform this analysis, we utilized the quarterly reports submitted to DCH by each of the CMOs. The reports for Amerigroup Community Care (AGP) and WellCare of Georgia (WellCare) were obtained by accessing their web portals on August 1, 2016. Peach State Health Plan's (PSHP) report was obtained by accessing their web portal on August 2, 2016. For Quarter 2, 90 HS&R reports were reported by the CMOs and can be found in Exhibit A and Exhibit D of this report.

In accordance with the confirmation process approved by DCH, Myers and Stauffer requests confirmation of the CMO-reported request and release dates from providers, or their representatives, when the CMO-reported release date is 20 days or greater from the CMO-reported request date. With DCH's approval, HS&R reports were randomly selected for AGP, PSHP, and WellCare to contact providers for confirmation of the dates reported by the CMOs.

Telephone calls or e-mails regarding 21 HS&R reports were initiated on August 9, 2016 and completed on September 14, 2016. Providers were asked to provide the date they requested the HS&R report and the date the CMO provided notification that the report was available.

A maximum of three attempts per provider were performed in an effort to acquire data for this analysis.

Once the data was collected, we analyzed the results and performed follow-up communication as necessary. Provider responses were compared with the dates reported on each CMO's quarterly report.



## ASSUMPTIONS AND LIMITATIONS

The assumptions and limitations summarized below should be noted when reviewing this report.

- Our procedures were not designed to identify instances where a CMO may have failed to include a provider's request for an HS&R report in the CMO's report to DCH. However, had instances occurred where a provider stated they requested an HS&R report from a CMO that was not included in the CMO's report to DCH, Myers and Stauffer would have communicated with the respective CMO to confirm the information obtained from the provider.
- If instances occurred where a provider stated they received a requested HS&R report from a CMO after 20 days and that report was originally excluded from our confirmation process, we would have communicated with the respective CMO to confirm the information obtained from the provider.
- Myers and Stauffer accepted a verbal or an email confirmation for information received from providers.
- As instructed by the Department, if the due date of the report, 30 days after the report was requested, fell on a Saturday or Sunday, the next business day was assumed to be the due date for purposes of this analysis.





# ANALYTICAL FINDINGS

This section provides a summary of our findings. Detailed findings can be found in Exhibit B.

**Table I. Total Report Counts per CMO**

CMO	Number of Reports Requested, According to CMO or Provider	Number of Reports Released 30 or More Days After Request, According to CMO or Provider	Number of Reports Included in Analyses	Provider in Agreement with CMO-Reported Dates	Provider Disagreed with CMO-Reported Dates	Provider Not Able to Validate CMO Reported Dates
Amerigroup	32	0	7	7 (100.0%)	0 (0.00%)	0 (0.00%)
PSHP	24	0	7	7 (100.0%)	0 (0.00%)	0 (0.00%)
WellCare	34	0	7	7 (100.0%)	0 (0.00%)	0 (0.00%)
Total	90	0	21	21 (100.0%)	0 (0.00%)	0 (0.00%)

As illustrated in the table above, we have included the total number of reports each respective CMO reported to the Department for Quarter 2. The findings indicate for 100.0 percent (21 of 21) of the HS&R reports, the providers were able to confirm the information reported by the CMOs.

**Table II. Length of Time between Request and Release Dates for HS&R Reports, as reported per CMO**

CMO	Days Between Request and Release Dates		
	Minimum	Average	Maximum
Amerigroup	0	3.5	6.0
PSHP	1.0	12.7	28.0
WellCare	0	6.7	27.0

The statistics included in Table II are based on the dates provided within the CMO quarterly reports. Although the dates given to Myers and Stauffer by the providers were considered in the analysis, documentation provided by the CMOs was used to confirm the dates reported to DCH by the CMOs.



## SUMMARY

### **AMERIGROUP**

For Quarter 2, Myers and Stauffer did not identify any HS&R reports released by Amerigroup to a provider that were greater than 30 days. Five representatives were contacted regarding seven HS&R report requests. Confirmation of the request and release dates reported by the CMO was received for seven requests.

The 2<sup>nd</sup> Quarter HS&R Report submitted to DCH contained a request that occurred in the 3<sup>rd</sup> Quarter. We contacted Amerigroup regarding the request that happened in the 3<sup>rd</sup> Quarter. Marquette Moore responded with the following:

“You are correct, our previous report had a request that occurred on 7/1/16 (Quarter 3), as such, this has been removed from the Q2 report. The attached is an updated report for Q2, this will also be submitted through our normal DCH submission process/channels as well.”

Amerigroup provided Myers and Stauffer with a revised report on October 24, 2016 which indicated the request that occurred in Quarter 3 was removed from the Q2 report. The revised report can be found in Exhibit D of this report.

### **PEACH STATE HEALTH PLAN**

For Quarter 2, Myers and Stauffer did not identify any HS&R reports released by Peach State Health Plan to a provider that were greater than 30 days. Five representatives were contacted regarding seven HS&R report requests. Confirmation of the request and release dates reported by the CMO was received for seven requests.

### **WELLCARE**

For Quarter 2, Myers and Stauffer did not identify any HS&R reports released by WellCare to a provider that were greater than 30 days. Five representatives were contacted regarding seven HS&R report requests. Confirmation of the request and release dates reported by the CMO was received for seven requests.

### **SUMMARY OF POTENTIAL PENALTIES**

Based on the findings above, for the quarter beginning April 1st, 2016 and ending June 30th, 2016 it does not appear that any penalties for late HS&R reports should be assessed by DCH





# EXHIBITS



**Exhibit A**

**REPORT NAME: Hospital Statistical and Reimbursement Report**

**Quarterly Report**

**CMO:**

AMERIGROUP COMMUNITY CARE

**Reporting Date:**

**7/6/2016**

**Reporting Period:**

**2nd Quarter 2016**

<b>Hospital Name</b>	<b>Location</b>	<b>Date Report Requested</b>	<b>Date Report Released</b>	<b>Requestor's Name</b>
Bleckley Memorial Hospital	Cochran	7/1/2016	7/5/2016	Sandra Herndon
Memorial Hospital and Manor	Bainbridge	6/30/2016	7/5/2016	Kay Livingston
South Georgia Medical Center	Valdosta	6/27/2016	6/28/2016	Tina Kent
Willis Memorial Hospital	Washington	6/15/2016	6/21/2016	Mandy Rose
Colquitt Regional Medical Center	Moultrie	6/14/2016	6/15/2016	Julie Bhavnani, c/o Shae Foy
Perry Hospital	Perry	6/9/2016	6/14/2016	Amy Grube
Houston Medical Center	Warner Robins	6/9/2016	6/14/2016	Amy Grube
University Hospital	Augusta	6/9/2016	6/14/2016	Sheri Poole
Floyd Medical Center	Rome	6/9/2016	6/15/2016	Donna Casey
Polk Medical Center	Cedartown	6/9/2016	6/15/2016	Donna Casey
Burke Medical Center	Waynesboro	6/6/2016	6/7/2016	Penney Harper
Upson Regional Medical Center	Thomaston	5/13/2016	5/16/2016	April Williams, CPAR
Coffee Regional Medical Center	Douglas	5/10/2016	5/16/2016	Casey S. Wilburn, MHA
St. Francis Hospital	Columbus	5/10/2016	5/16/2016	Casey S. Wilburn, MHA
Mayo Clinic Health System - Waycross	Waycross	5/9/2016	5/10/2016	Brian Coccio
Floyd Medical Center	Rome	5/5/2016	5/9/2016	Donna Casey
Upson Regional Medical Center	Thomaston	5/2/2016	5/2/2016	April Williams
Northridge Medical Center	Commerce	5/2/2016	5/2/2016	Tawnia Justice
University Hospital	Augusta	4/19/2016	4/19/2016	Sheri Poole, Decision Support
University McDuffie County Regional Medical Center	Thomson	4/19/2016	4/19/2016	Sheri Poole, Decision Support
Flint River Hospital	Montezuma	4/18/2016	4/19/2016	Lynn Mitchell
St. Francis Hospital	Columbus	4/12/2016	4/13/2016	Amanda Wilkerson, Financial Analyst - Contracting
Jefferson Hospital	Louisville	4/8/2016	4/11/2016	Deborah Pate, ACPAR
Irwin County Hospital	Ocilla	4/6/2016	4/11/2016	Sharon Griffin, Controller
John D. Archbold Memorial Hospital	Thomasville	4/5/2016	4/11/2016	Patricia Barrett, Director of Reimbursement
Brooks County Hospital	Quitman	4/5/2016	4/11/2016	Patricia Barrett, Director of Reimbursement
Grady General Hospital	Cairo	4/5/2016	4/11/2016	Patricia Barrett, Director of Reimbursement
Mitchell County Hospital	Camilla	4/5/2016	4/11/2016	Patricia Barrett, Director of Reimbursement
Perry Hospital	Perry	4/1/2016	4/1/2016	Amy Grube
Memorial Health University Medical Center	Savannah	4/1/2016	4/5/2016	Jennifer A. Johnson
Children's Healthcare of Atlanta @ Egleston	Atlanta	4/1/2016	4/5/2016	Sherry Cameron
Children's Healthcare of Atlanta @ Scottish Rite	Atlanta	4/1/2016	4/5/2016	Sherry Cameron
Children's Healthcare of Atlanta @ Hughes Spalding	Atlanta	4/1/2016	4/5/2016	Sherry Cameron

**Exhibit A**Hospital Statistical & Reimbursement Report  
Quarterly Report

Peach State Health Plan

Reporting Date: 7/30/2016

Reporting Period: April 1, 2016 thru June 30, 2016

Hospital Name	Location	Date Report Requested	Date Report Released	Requestor's Name
Irwin County	Georgia	4/15/2016	4/19/2016	Sharon Griffin
Memorial Health University	Georgia	4/1/2016	4/19/2016	Jennifer Johnson
Jefferson Hospital	Georgia	4/8/2016	4/19/2016	Deborah Pate
Archbold	Georgia	4/5/2016	4/20/2016	Patricia Barrett
Brooks County	Georgia	4/5/2016	4/20/2016	Patricia Barrett
Mitchell County	Georgia	4/5/2016	4/20/2016	Patricia Barrett
Grady General	Georgia	4/5/2016	4/20/2016	Patricia Barrett
St. Francis	Georgia	4/12/2016	4/20/2016	Amanda Wilkerson
Flint River	Georgia	4/15/2016	4/20/2016	Lynn Mitchell
CHOA- Hughes Spalding	Georgia	4/1/2016	4/26/2016	Sherry Cameron
CHOA- Scottish Rite	Georgia	4/1/2016	4/26/2016	Sherry Cameron
CHOA- Egleston	Georgia	4/1/2016	4/26/2016	Sherry Cameron
Upson Regional	Georgia	5/2/2016	5/3/2016	April Williams
St. Francis	Georgia	5/10/2016	5/12/2016	Casey Wilburn
Coffee Regional	Georgia	5/10/2016	5/12/2016	Casey Wilburn
Upson Regional	Georgia	5/13/2016	5/18/2016	April Williams
Floyd Primary	Georgia	6/9/2016	6/22/2016	Donna Casey
Polk Medical Center	Georgia	6/9/2016	6/22/2016	Rick Sheerin
Polk Medical Center Inc	Georgia	6/9/2016	6/22/2016	Rick Sheerin
Wills Memorial	Georgia	6/15/2016	6/23/2016	Mandy Rose
South Georgia Medical Center	Georgia	6/27/2016	6/30/2016	Tina Kent
Houston Medical	Georgia	6/9/2016	7/7/2016	Amy Grube
Perry Hospital	Georgia	6/9/2016	7/7/2016	Amy Grube
Memorial Hospital and Manor	Georgia	6/30/2016	7/7/2016	Kay Livingston

**Exhibit A**  
**Hospital Statistical and Reimbursement Report**  
**Quarterly Report**

CMO Name: WellCare  
 Reporting Date: 07/29/16  
 Reporting Period: Q2 2016

Wellcare

Hospital Name:	Location	Date Report Requested	Date Report Released	Requester's Name
CHOA - Scottish Rite	1001 JOHNSON FERRY RD NE ATLANTA, GA 303421605	4/1/2016	4/1/2016	Sherry Cameron
CHOA - Egleston	1405 CLIFTON RD NE ATLANTA, GA 303221060	4/1/2016	4/1/2016	Sherry Cameron
CHOA - Hughes Spalding	35 JESSE HILL JR DR SE ATLANTA, GA 30303	4/1/2016	4/1/2016	Sherry Cameron
Satilla Regional	1900 TEBEAU ST WAYCROSS, GA 315015246	5/9/2016	5/11/2016	Brian Cochiollo
Coffee Regional	1101 OCILLA RD DOUGLAS, GA 315332207	5/10/2016	5/16/2016	Casey Wilburn
St Francis Regional	2122 MANCHESTER EXPY COLUMBUS, GA 319046878	5/10/2016	5/16/2016	Casey Wilburn
Upson Regional	801 W GORDON ST THOMASTON, GA 302863426	5/13/2016	5/16/2016	April Williams
Burke Medical Center	351 S LIBERTY ST WAYNESBORO, GA 308309686	6/6/2016	6/7/2016	Penney Harper
Polk Medical Center	424 N MAIN ST CEDARTOWN, GA 301252644	6/9/2016	6/13/2016	Donna Casey
University Hospital	1350 WALTON WAY AUGUSTA, GA 309012629	6/9/2016	6/15/2016	Sheri Poole
Floyd Medical Center	304 TURNER MCCALL BLVD SW ROME, GA 301655621	6/9/2016	6/13/2016	Donna Casey
Perry Hospital	1120 MORNINGSIDE DR PERRY, GA 31069	6/9/2016	6/15/2016	Amy Grube
Houston Medical Center	1601 WATSON BLVD WARNER ROBINS, GA 310933431	6/9/2016	6/15/2016	Amy Grube
Wills Memorial	120 GORDON ST WASHINGTON, GA 306731602	6/15/2016	6/15/2016	Tracie Haughey
South GA Medical Center	2501 N PATTERSON ST VALDOSTA, GA 31602	6/27/2016	6/29/2016	Tina Kent
Memorial Hospital & Manor	1500 E SHOTWELL ST BAINBRIDGE, GA 398194256	6/30/2016	7/27/2016	Kay Livingston
Colquitt Regional Medical Center	3131 S MAIN ST MOULTRIE, GA 317686925	6/14/2016	6/21/2016	Julie Bhavnani
Northside - Atlanta	1000 JOHNSON FERRY RD NE ATLANTA, GA 30342	4/28/2016	5/3/2016	Emily Grover
Northside - Cherokee	201 HOSPITAL RD CANTON, GA 30114	4/28/2016	5/3/2016	Emily Grover
Northside - Forsyth	1200 NORTHSIDE FORSYTH DR CUMMING, GA 300417659	4/28/2016	5/3/2016	Emily Grover
Floyd Medical Center	304 TURNER MCCALL BLVD SW ROME, GA 301655621	5/5/2016	5/10/2016	Donna Casey
Northridge Medical Center	70 MEDICAL CENTER DR COMMERCE, GA 305291078	5/2/2016	5/10/2016	Tawnia Justice
Upson Regional	801 W GORDON ST THOMASTON, GA 302863426	5/2/2016	5/10/2016	April Williams
University Hospital	1350 WALTON WAY AUGUSTA, GA 309012629	4/19/2016	4/20/2016	Sheri Poole
University McDuffie	521 W HILL ST THOMSON, GA 308242199	4/19/2016	4/20/2016	Sheri Poole
Irwin County Hospital	710 N IRWIN AVE OCILLA, GA 317745098	4/6/2016	4/19/2016	Sharon Griffin
Flint River Hospital	509 SUMTER ST MONTEZUMA, GA 310631733	4/18/2016	4/19/2016	Lynn Mitchell
St Francis Regional	2122 MANCHESTER EXPY COLUMBUS, GA 319046878	4/12/2016	4/19/2016	Amanda Wilkerson
Jefferson Hospital	1067 PEACHTREE ST LOUISVILLE, GA 30434	4/8/2016	4/20/2016	Deborah Pate
John D Archbold Memorial Hospital	915 GORDON AVE THOMASVILLE, GA 31792	4/5/2016	4/20/2016	Patricia Barrett
Brooks County Hospital	903 N COURT ST QUITMAN, GA 316431315	4/5/2016	4/20/2016	Patricia Barrett
Grady General Hospital	1155 5TH ST SE CAIRO, GA 398283142	4/5/2016	4/20/2016	Patricia Barrett
Mitchell County Hospital	90 E STEPHENS ST CAMILLA, GA 317301899	4/5/2016	4/20/2016	Patricia Barrett
Memorial Health University & Medical Center	4700 WATERS AVE SAVANNAH, GA 314046283	4/1/2016	4/19/2016	Jennifer Johnson

Exhibit B

All Inclusive Provider List  
 Amerigroup, Peach State, WellCare  
 Quarter 2 (April 1 - June 30) 2016

Requestor's Name	Hospital Name	Comment Category	Amerigroup Report #1							Peach State Report #1							WellCare Report #1							
			CMO-reported Request Date	CMO-reported Release Date	Provider-reported Request Date	Provider-reported Release Date	CMO-reported Number of Days Between Request and Receipt	Provider-reported Number of Days Between Request and Receipt	Dates Validated	CMO-reported Request Date	CMO-reported Release Date	Provider-reported Request Date	Provider-reported Release Date	CMO-reported Number of Days Between Request and Receipt	Provider-reported Number of Days Between Request and Receipt	Dates Validated	CMO-reported Request Date	CMO-reported Release Date	Provider-reported Request Date	Provider-reported Release Date	CMO-reported Number of Days Between Request and Receipt	Provider-reported Number of Days Between Request and Receipt	Dates Validated	
Kay Livingston	Memorial Hospital and Manor	7	6/30/2016	7/5/2016	6/30/2016	7/5/2016	5	5	Y	6/30/2016	7/7/2016	6/30/2016	7/7/2016	7	7	Y	6/30/2016	7/27/2016	6/30/2016	7/27/2016	27	27	Y	
Tina Kent	South Georgia Medical Center		6/27/2016	6/28/2016			1			6/27/2016	6/30/2016			3			6/27/2016	6/29/2016			2			
Mandy Rose	Willis Memorial Hospital		6/15/2016	6/21/2016			6			6/15/2016	6/23/2016			8										
Julie Bhavnani, c/o Shae Foy	Colquitt Regional Medical Center		6/14/2016	6/15/2016			1										6/14/2016	6/21/2016			7			
Amy Grube	Perry Hospital		6/9/2016	6/14/2016			5			6/9/2016	7/7/2016			28			6/9/2016	6/15/2016			6			
Amy Grube	Houston Medical Center	7	6/9/2016	6/14/2016	6/9/2016	6/14/2016	5	5	Y	6/9/2016	7/7/2016	6/9/2016	7/7/2016	28	28	Y	6/9/2016	6/15/2016	6/9/2016	6/15/2016	6	6	Y	
Sheri Poole	University Hospital		6/9/2016	6/14/2016			5										6/9/2016	6/15/2016			6			
Donna Casey	Floyd Medical Center		6/9/2016	6/15/2016			6			6/9/2016	6/22/2016			13			6/9/2016	6/13/2016			4			
Donna Casey	Polk Medical Center		6/9/2016	6/15/2016			6										6/9/2016	6/13/2016			4			
Penney Harper	Burke Medical Center		6/6/2016	6/7/2016			1										6/6/2016	6/7/2016			1			
April Williams	Upson Regional Medical Center		5/13/2016	5/16/2016			3			5/13/2016	5/18/2016			5			5/13/2016	5/16/2016			3			
Casey Wilburn	Coffee Regional Medical Center		5/10/2016	5/16/2016			6			5/10/2016	5/12/2016			2			5/10/2016	5/16/2016			6			
Casey Wilburn	St. Francis Hospital	7	5/10/2016	5/16/2016	5/10/2016	5/16/2016	6	6	Y	5/10/2016	5/12/2016	5/10/2016	5/12/2016	2	2	Y	5/10/2016	5/16/2016	5/10/2016	5/16/2016	6	6	Y	
Brian Cocciolo	Mayo Clinic Health System - Waycross		5/9/2016	5/10/2016			1										5/9/2016	5/11/2016			2			
Donna Casey	Floyd Medical Center		5/5/2016	5/9/2016			4										5/5/2016	5/10/2016			5			
April Williams	Upson Regional Medical Center		5/2/2016	5/2/2016			0			5/2/2016	5/3/2016			1			5/2/2016	5/10/2016			8			
Tawnia Justice	Northridge Medical Center		5/2/2016	5/2/2016			0										5/2/2016	5/10/2016			8			
Sheri Poole	University Hospital		4/19/2016	4/19/2016			0										4/19/2016	4/20/2016			1			
Sheri Poole	University McDuffie County Regional Medical Center		4/19/2016	4/19/2016			0										4/19/2016	4/20/2016			1			
Lynn Mitchell	Flint River Hospital		4/18/2016	4/19/2016			1			4/15/2016	4/20/2016			5			4/18/2016	4/19/2016			1			
Amanda Wilkerson	St. Francis Hospital		4/12/2016	4/13/2016			1			4/12/2016	4/20/2016	4/12/2016	4/20/2016	8			4/12/2016	4/19/2016			7			
Deborah Pate	Jefferson Hospital		4/8/2016	4/11/2016			3			4/8/2016	4/19/2016			11			4/8/2016	4/20/2016			12			
Sharon Griffin	Irwin County Hospital		4/6/2016	4/11/2016			5			4/15/2016	4/19/2016			4			4/6/2016	4/19/2016			13			
Patricia Barrett	John D. Archbold Memorial Hospital	7	4/5/2016	4/11/2016	4/5/2016	4/11/2016	6	6	Y	4/5/2016	4/20/2016	4/5/2016	4/20/2016	15	15	Y	4/5/2016	4/20/2016	4/5/2016	4/20/2016	15	15	Y	
Patricia Barrett	Brooks County Hospital		4/5/2016	4/11/2016			6			4/5/2016	4/20/2016			15			4/5/2016	4/20/2016			15			
Patricia Barrett	Grady General Hospital		4/5/2016	4/11/2016			6			4/5/2016	4/20/2016			15			4/5/2016	4/20/2016			15			
Patricia Barrett	Mitchell County Hospital		4/5/2016	4/11/2016			6			4/5/2016	4/20/2016			15			4/5/2016	4/20/2016			15			
Amy Grube	Perry Hospital		4/1/2016	4/1/2016			0										4/5/2016	4/20/2016			15			
Jennifer Johnson	Memorial Health University Medical Center		4/1/2016	4/5/2016			4			4/1/2016	4/19/2016			18			4/1/2016	4/19/2016			18			
Sherry Cameron	Children's Healthcare of Atlanta @ Egleston	7	4/1/2016	4/5/2016	4/1/2016	4/5/2016	4	4	Y	4/1/2016	4/26/2016	4/1/2016	4/26/2016	25	25	Y	4/1/2016	4/1/2016	4/1/2016	4/1/2016	0	0	Y	
Sherry Cameron	Children's Healthcare of Atlanta @ Scottish Rite	7	4/1/2016	4/5/2016	4/1/2016	4/5/2016	4	4	Y	4/1/2016	4/26/2016	4/1/2016	4/26/2016	25	25	Y	4/1/2016	4/1/2016	4/1/2016	4/1/2016	0	0	Y	
Sherry Cameron	Children's Healthcare of Atlanta @ Hughes Spalding	7	4/1/2016	4/5/2016	4/1/2016	4/5/2016	4	4	Y	4/1/2016	4/26/2016	4/1/2016	4/26/2016	25	25	Y	4/1/2016	4/1/2016	4/1/2016	4/1/2016	0	0	Y	
Rick Sheerin	Polk Medical Center									6/9/2016	6/22/2016			13										
Rick Sheerin	Polk Medical Center									6/9/2016	6/22/2016			13										
Tracie Haughey	Willis Memorial																6/15/2016	6/15/2016			0			
Emily Grover	Northside - Atlanta																4/28/2016	5/3/2016			5			
Emily Grover	Northside - Cherokee																4/28/2016	5/3/2016			5			
Emily Grover	Northside - Forsyth																4/28/2016	5/3/2016			5			

Min: 0.0  
 Ave: 3.5  
 Max: 6.0

Min: 1.0  
 Ave: 12.7  
 Max: 28.0

Min: 0.0  
 Ave: 6.8  
 Max: 27.0

**Exhibit C**

Comment Categories Key			
<b>1</b>	Provider stated dissatisfaction with data on report, such as missing and/or inaccurate data, format of report, incorrect reporting periods, etc.	<b>9</b>	Not able to get into contact with provider.
<b>2</b>	Provider stated reports on DCH website were used instead of requested CMO reports.	<b>10</b>	Provider stated a request was submitted to the CMO that was not found on the CMO report; provider gave request/release dates.
<b>3</b>	Provider had to request corrected report from CMO.	<b>11</b>	Provider unsure of exact dates, but did not think dates differed from dates provided by CMO.
<b>4</b>	Request outside of audit period.	<b>12</b>	Provider only able to provide partial or no information about HS&R report request and receipt.
<b>5</b>	Requested CMO report(s) was not received.	<b>13</b>	Provider did not know or did not provide exact dates reported by CMO, but provider stated report was provided in a timely manner.
<b>6</b>	Provider indicated this facility did not request HS&R reports from CMOs.	<b>14</b>	Provider-reported dates differ from CMO-reported dates, but the request was reported by the CMO.
<b>7</b>	Dates reported by CMO were confirmed.	<b>15</b>	Provider received inaccurate report such as missing, incorrect, or invalid data.
<b>8</b>	Provider disagreed with dates reported by CMO, but provider could not provide evidence supporting the disagreement.		

**Exhibit D**

**REPORT NAME: Hospital Statistical and Reimbursement Report**

**Quarterly Report**

**CMO:**

AMERIGROUP COMMUNITY CARE

**Reporting Date:**

**7/6/2016**

**Reporting Period:**

**2nd Quarter 2016**

<b>Hospital Name</b>	<b>Location</b>	<b>Date Report Requested</b>	<b>Date Report Released</b>	<b>Requestor's Name</b>
Memorial Hospital and Manor	Bainbridge	6/30/2016	7/5/2016	Kay Livingston
South Georgia Medical Center	Valdosta	6/27/2016	6/28/2016	Tina Kent
Willis Memorial Hospital	Washington	6/15/2016	6/21/2016	Mandy Rose
Colquitt Regional Medical Center	Moultrie	6/14/2016	6/15/2016	Julie Bhavnani, c/o Shae Foy
Perry Hospital	Perry	6/9/2016	6/14/2016	Amy Grube
Houston Medical Center	Warner Robins	6/9/2016	6/14/2016	Amy Grube
University Hospital	Augusta	6/9/2016	6/14/2016	Sheri Poole
Floyd Medical Center	Rome	6/9/2016	6/15/2016	Donna Casey
Polk Medical Center	Cedartown	6/9/2016	6/15/2016	Donna Casey
Burke Medical Center	Waynesboro	6/6/2016	6/7/2016	Penney Harper
Upson Regional Medical Center	Thomaston	5/13/2016	5/16/2016	April Williams, CPAR
Coffee Regional Medical Center	Douglas	5/10/2016	5/16/2016	Casey S. Wilburn, MHA
St. Francis Hospital	Columbus	5/10/2016	5/16/2016	Casey S. Wilburn, MHA
Mayo Clinic Health System - Waycross	Waycross	5/9/2016	5/10/2016	Brian Cocciolo
Floyd Medical Center	Rome	5/5/2016	5/9/2016	Donna Casey
Upson Regional Medical Center	Thomaston	5/2/2016	5/2/2016	April Williams
Northridge Medical Center	Commerce	5/2/2016	5/2/2016	Tawnia Justice
University Hospital	Augusta	4/19/2016	4/19/2016	Sheri Poole, Decision Support
University McDuffie County Regional Medical Center	Thomson	4/19/2016	4/19/2016	Sheri Poole, Decision Support
Flint River Hospital	Montezuma	4/18/2016	4/19/2016	Lynn Mitchell
St. Francis Hospital	Columbus	4/12/2016	4/13/2016	Amanda Wilkerson, Financial Analyst - Contracting
Jefferson Hospital	Louisville	4/8/2016	4/11/2016	Deborah Pate, ACPAR
Irwin County Hospital	Ocilla	4/6/2016	4/11/2016	Sharon Griffin, Controller
John D. Archbold Memorial Hospital	Thomasville	4/5/2016	4/11/2016	Patricia Barrett, Director of Reimbursement
Brooks County Hospital	Quitman	4/5/2016	4/11/2016	Patricia Barrett, Director of Reimbursement
Grady General Hospital	Cairo	4/5/2016	4/11/2016	Patricia Barrett, Director of Reimbursement
Mitchell County Hospital	Camilla	4/5/2016	4/11/2016	Patricia Barrett, Director of Reimbursement
Perry Hospital	Perry	4/1/2016	4/1/2016	Amy Grube
Memorial Health University Medical Center	Savannah	4/1/2016	4/5/2016	Jennifer A. Johnson
Children's Healthcare of Atlanta @ Egleston	Atlanta	4/1/2016	4/5/2016	Sherry Cameron
Children's Healthcare of Atlanta @ Scottish Rite	Atlanta	4/1/2016	4/5/2016	Sherry Cameron
Children's Healthcare of Atlanta @ Hughes Spalding	Atlanta	4/1/2016	4/5/2016	Sherry Cameron