

**DEPARTMENT OF COMMUNITY HEALTH
GEORGIA FAMILIES**

**MEDICAID CARE MANAGEMENT
ORGANIZATIONS ACT
COMPLIANCE MONITORING**



**ANALYSES OF HOSPITAL STATISTICAL AND
REIMBURSEMENT (HS&R) REPORT SUBMISSIONS**

QUARTER 4: OCTOBER THROUGH DECEMBER 2012

MAY 7, 2013





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PROJECT BACKGROUND

The Medicaid Care Management Organizations Act (the “Act”) requires the Care Management Organizations (CMOs) to provide a Hospital Statistical and Reimbursement (HS&R) report within 30 (thirty) days upon request of a provider. Specifically, O.C.G.A. 33-21A-11 states:

Upon request by a hospital provider related to a specific fiscal year, a care management organization shall, within 30 days of the request, provide that hospital with an HS&R report for the requested fiscal year. Any care management organization which violates this Code section by not providing the requested report within 30 days shall be subject to a penalty of \$1,000.00 per day, starting on the thirty-first day after the request and continuing until the report is provided. It is the intent of the General Assembly that such penalty be collected by the Department of Community Health and deposited into the Indigent Care Trust Fund created pursuant to Code Section 31-8-152. A care management organization shall not reduce the funding available for health care services for members as a result of payment of such penalties.

Additionally, the CMOs must submit a list of the requested HS&R reports to the Department of Community Health (“the Department” or DCH) no later than thirty days following the calendar quarter period.





OBJECTIVE

As requested by the Department, Myers and Stauffer LC (Myers and Stauffer) tested the information included on the quarterly HS&R reports submitted by the CMOs in response to the Act for the quarter beginning October 1, 2012 and ending December 31, 2012 (“Quarter 4”). We attempted to confirm the information reported by the CMOs to demonstrate their compliance with the HS&R reporting requirements of the Act.

The quarterly HS&R reports the CMOs submit to the Department contain the following data: the identification of hospitals that requested HS&R reports including location, name of report requestor, date the HS&R report(s) were requested, the date the CMO released the report to the hospital or requestor, and other related information.

Using the HS&R reports provided by each CMO, we attempted to confirm no less than five report requests for each respective CMO. The Methodology section below provides an overview of how we analyzed the data on the quarterly reports.



METHODOLOGY

In order to perform this analysis, we utilized the quarterly reports submitted to DCH by each of the CMOs. The reports for Amerigroup Community Care (AGP), Peach State Health Plans (PSHP) and WellCare of Georgia (WellCare) were obtained by accessing each of their web portals on February 13, 2013. For Quarter 4, 137 HS&R reports were reported by the CMOs and can be found in Exhibit A of this report.

In accordance with the confirmation process approved by DCH, Myers and Stauffer requests confirmation of the CMO-reported request and release dates from providers when the CMO-reported release date is 20 days or greater from the CMO-reported request date. With DCH's approval, HS&R reports were randomly selected for AGP, PSHP, and WellCare to contact providers for confirmation of the dates reported by the CMOs.

Telephone calls or e-mails regarding 18 HS&R reports were initiated on April 10, 2013 and completed on April 22, 2013 to seven unique contacts representing ten facilities. Providers were asked to provide the date they requested the HS&R report and the date the CMO provided notification the report was available.

A maximum of three contacts per provider were performed in an effort to acquire data for this analysis.

Once the data was collected, we analyzed the results and performed follow-up communication as necessary. Provider responses were compared with the dates reported on each CMO's quarterly report.



ANALYTICAL FINDINGS

This section provides a summary of our findings. Detailed findings can be found in Exhibit B.

Table I. Total Report Counts per CMO

CMO	Number of Reports Requested, According to CMO or Provider	Number of Reports Released 20 or More Days After Request, According to CMO or Provider	Number of Reports included in Analyses	Provider in Agreement with CMO-Reported Dates	Provider Disagreed with CMO-Reported Dates
Amerigroup	34	0	6	6 (100.0%)	0 (0.0%)
PSHP	57	3	6	6 (100.0%)	0 (0.0%)
WellCare	46	0	6	6 (100.0%)	0 (0.0%)
Total	137	3	18	18 (100.0%)	0 (0.0%)

As illustrated in the table above, we have included the total number of reports each respective CMO reported to the Department for Quarter 4. The findings indicate that for 100 percent (18 of 18) of the HS&R reports, the providers were able to confirm the information reported by the CMO.

Table II. Length of Time between Request and Release Dates for HS&R Reports, as reported per CMO

CMO	Days Between Request and Release Dates		
	Minimum	Average	Maximum
Amerigroup	0	1.3	8
PSHP	0	8.6	29
WellCare	0	2.6	17

The statistics included in Table II are based on the dates provided within the CMO quarterly reports. Although the dates given to Myers and Stauffer by the providers were considered in the analysis, documentation provided by the CMOs was used to confirm the dates reported to DCH by the CMOs.



SUMMARY

Amerigroup

For Quarter 4, Myers and Stauffer did not identify any HS&R reports released by Amerigroup to a provider that was greater than 30 days. There were no HS&R reports released greater than 20 days from the date of the request. Four providers, representing six reports, were contacted. The request and release dates reported by the CMO were confirmed.

Peach State Health Plan

For Quarter 4, Myers and Stauffer did not identify any HS&R reports released by Peach State Health Plan to a provider that was greater than 30 days. Peach State Health Plan released three reports to providers that were 20 days or greater. Five providers, representing six reports, were contacted. The request and release dates reported by the CMO were confirmed.

WellCare

For Quarter 4, Myers and Stauffer did not identify any HS&R reports released by WellCare to a provider that were greater than 30 days. There were no HS&R reports released greater than 20 days from the date of the request. Five providers, representing six reports, were contacted. The request and release dates reported by the CMO were confirmed.



ASSUMPTIONS AND LIMITATIONS

The assumptions and limitations summarized below should be noted when reviewing this report.

- Our procedures were not designed to identify instances where a CMO may have failed to include a provider's request for an HS&R report in the CMO's report to DCH. However, had instances occurred where a provider stated they requested an HS&R report from a CMO that was not included in the CMO's report to DCH, Myers and Stauffer would have communicated with the respective CMO to confirm the information obtained from the provider.
- If instances occurred where a provider stated they received a requested HS&R report from a CMO after 20 days and that report was originally excluded from our confirmation process, we would have communicated with the respective CMO to confirm the information obtained from the provider.
- Myers and Stauffer accepted a verbal confirmation for information received from providers.
- As instructed by the Department, if the due date of the report, 30 days after the report was requested, fell on a Saturday or Sunday, the next business day was assumed to be the due date for purposes of this analysis.





EXHIBITS



Exhibit A

CMO Name:

AMERIGROUP

Hospital Name	Location	Date Report R	Date Report Releas	Requestor's Name	Comments	TAT	Notes
Candler County Hospital-Metter	Metter	10/1/2012	10/1/2012	Tammi Jeffers	Request by Email	0	Summary Report Provided
St. Joseph's Hospital	Savannah	10/1/2012	10/1/2012	Tammi Jeffers	Request by Email	0	Summary Report Provided
Elbert Memorial Hospital	Elberton	10/1/2012	10/1/2012	Doug Faircloth	Request by Email	0	Summary Report Provided
Coffee Regional Medical Center	Douglas	10/3/2012	10/3/2012	Amanda Fann	Request by Email	0	Summary Report Provided
Southern Regional Medical Center	Riverdale	10/3/2012	10/3/2012	Wanda Perry	Request by Email	0	Detailed Report Provided
East Georgia Regional Medical Center	Statesboro	10/5/2012	10/5/2012	Paul Damron	Request by Email	0	Summary Report Provided
Chestatee Regional Hospital	Dahlonega	10/8/2012	10/8/2012	Connie Alexander	Request by Email	0	Summary Report Provided
Emory Johns Creek Hospital	Atlanta	10/9/2012	10/16/2012	Joann Manning	Request by Email	7	Summary Report Provided
Coffee Regional Medical Center	Douglas	10/10/2012	10/10/2012	Stephen Harrell	Request by Email	0	Detailed Report Provided
Morgan Memorial Hospital	Madison	10/10/2012	10/10/2012	Courtney Moore	Request by Email	0	Summary Report Provided
Effingham Hospital	Springfield	10/11/2012	10/11/2012	Kate Randall	Request by Email	0	Summary Report Provided
Mayo Clinic Health System in Waycross	Waycross	10/11/2012	10/11/2012	Brian Cocciolo	Request by Email	0	Summary Report Provided
North Georgia Medical Center	Ellijay	10/12/2012	10/16/2012	Debbie Self	Request by Email	4	Summary Report Provided
Meadows Regional Medical Center	Vidalia	10/18/2012	10/18/2012	Willuck Bennett	Request by Email	0	Summary Report Provided
Phoebe Putney Memorial Hospital	Albany	10/19/2012	10/22/2012	Candace Guarnieri	Request by Email	3	Detailed Report Provided
Candler County Hospital-Metter	Metter	10/24/2012	10/24/2012	Keith Williams	Request by Email	0	Summary Report Provided
Memorial Health University Hospital	Savannah	11/13/2012	11/21/2012	Matt Diskin	Request by Email	8	Detailed Report Provided
Jeff Davis Hospital	Hazlehurst	11/14/2012	11/15/2012	Cathy Cason	Request by Email	1	Summary Report Provided
Charlton Memorial Hospital	Folkston	11/16/2012	11/20/2012	Kim Savage	Request by Email	4	Summary Report Provided
Family Practice Clinic	Folkston	11/16/2012	11/20/2012	Kim Savage	Request by Email	4	Summary Report Provided
Northeast Georgia Medical Center	Gainesville	11/19/2012	11/21/2012	Linda Nicholson	Request by Email	2	Detailed Report Provided
Emanuel Medical Center	Swainsboro	11/20/2012	11/21/2012	Jessica Johnson	Request by Email	1	Summary Report Provided Detailed and Cost Settlement Report
Medical College of Georgia	Augusta	11/26/2012	11/28/2012	Fifi Hartley	Request by Email	2	Provided
Bacon County Hospital	Alma	11/26/2012	11/27/2012	Kyle Kimmel	Request by Email	1	Summary Report Provided
Northside Hospital	Atlanta	11/27/2012	11/28/2012	Jonathan Skaggs	Request by Email	1	Detailed Report Provided
Northside Hospital-Cherokee	Canton	11/27/2012	11/28/2012	Jonathan Skaggs	Request by Email	1	Detailed Report Provided
Northside Hospital-Forsyth	Cumming	11/27/2012	11/28/2012	Jonathan Skaggs	Request by Email	1	Detailed Report Provided
Northside Hospital	Atlanta	12/11/2012	12/11/2012	Nicole McDermott	Request by Email	0	Summary Report Provided
Northside Hospital-Cherokee	Canton	12/11/2012	12/11/2012	Nicole McDermott	Request by Email	0	Summary Report Provided
Northside Hospital-Forsyth	Cumming	12/11/2012	12/11/2012	Nicole McDermott	Request by Email	0	Summary Report Provided
Burke Medical Center	Waynesboro	12/14/2012	12/14/2012	Jason Crosby	Request by Email	0	Summary Report Provided
North Georgia Medical Center	Ellijay	12/17/2012	12/18/2012	Debbie Self	Request by Email	1	Summary Report Provided
Medical College of Georgia	Augusta	12/19/2012	12/20/2012	Lester, Monica	Request by Email	1	Summary Report Provided
Appling Healthcare System	Baxley	12/20/2012	12/20/2012	Haley Lightsey	Request by Email	0	Summary Report Provided

Exhibit A

**Hospital Statistical & Reimbursement Report
Quarterly Report**

Peach State Health Plan

Reporting Date: 1/29/2013

Reporting Period: October 1, 2012 thru December 31, 2012

	Hospital Name	Location	Date Report Requested	Date Report Released	Requestor's Name
1	Candler Hospital	Georgia	10/1/2012	10/7/2012	Tami Jeffers
2	St. Joseph Hospital	Georgia	10/1/2012	10/7/2012	Tami Jeffers
3	Elbert Memorial Hospital	Georgia	10/1/2012	10/7/2012	D. Faircloth
4	John Archbold Hospital	Georgia	10/2/2012	10/7/2012	P. Barrett
5	Brooks County Hospital	Georgia	10/2/2012	10/7/2012	P. Barrett
6	Grady General Hospital	Georgia	10/2/2012	10/7/2012	P. Barrett
7	Mitchell County Hospital	Georgia	10/2/2012	10/7/2012	P. Barrett
8	Southern Regional Medical Center	Georgia	10/3/2012	10/7/2012	Wanda Perry
9	Berrien County Hospital	Georgia	10/3/2012	10/7/2012	Deborah Martin
10	East Georgia Regional Medical Center	Georgia	10/5/2012	10/7/2012	Paul Damron
11	Cobb Memorial Hospital	Georgia	9/24/2012	10/5/2012	Kimberly Massey
12	McDuffie Regional Medical Center	Georgia	9/25/2012	10/5/2012	Phyllis Wright
13	Appling Healthcare System	Georgia	9/25/2012	10/5/2012	Haley Lightsey
14	Union General Hospital	Georgia	9/26/2012	10/5/2012	Leyta Jordan
15	Chatuge Regional Hospital	Georgia	9/26/2012	10/5/2012	Leyta Jordan
16	Hart County Hospital	Georgia	9/26/2012	10/5/2012	Kim Drafts
17	Cobb Memorial Hospital	Georgia	9/26/2012	10/5/2012	Kim Drafts
18	Medical Center of Central Georgia	Georgia	9/24/2012	10/7/2012	Bryan Forlines
19	Chestatee Regional Hospital	Georgia	10/8/2012	10/8/2012	Connie Alexander
20	Coffee Regional Medical Center	Georgia	10/10/2012	10/22/2012	S. Harrell
21	Morgan Memorial Hospital	Georgia	10/10/2012	10/18/2012	Courtney Moore
22	Liberty Regional Medical Center	Georgia	10/10/2012	10/18/2012	Derek Rozier
23	Barrow Regional Medical Center	Georgia	10/11/2012	10/18/2012	Wayne Rowell
24	Effingham County Hospital	Georgia	10/11/2012	10/18/2012	Kate Randall
25	Stewart Webster Hospital, Inc.	Georgia	10/11/2012	10/22/2012	Sharon Temprano
26	Memorial Hospital of Adel	Georgia	10/12/2012	10/18/2012	Kim Willis
27	North GA Medical Center	Georgia	10/12/2012	10/18/2012	Debbie Self
28	Spalding Regional Medical Center	Georgia	10/16/2012	10/18/2012	Robin Gilkey
29	Sylvan Grove Hospital	Georgia	10/16/2012	10/18/2012	Robin Gilkey
30	Donalsonville Hospital	Georgia	10/16/2012	10/22/2012	James Moody
31	Crisp Regional Hospital	Georgia	10/18/2012	10/22/2012	J. Massey
32	Flint River Hospital	Georgia	10/18/2012	10/22/2012	Lynn Mitchell
33	Meadows Regional Medical Center	Georgia	10/18/2012	10/22/2012	Willuck Bennett
34	Phoebe Putney Memorial Hospital	Georgia	10/19/2012	10/22/2012	Shae Foy

Exhibit A

35	Emory Johns Creek Hospital (RESEND)	Georgia	10/17/2012	10/22/2012	JoAnn Manning
36	Miller County Hospital	Georgia	10/17/2012	10/24/2012	Jill Brown
37	Morgan Memorial Hospital	Georgia	10/31/2012	11/29/2012	Courtney Moore
38	Archbold Memorial Hospital	Georgia	11/11/2012	11/29/2012	P. Barrett
39	Brooks County Hospital	Georgia	11/11/2012	11/29/2012	P. Barrett
40	Grady General Hospital	Georgia	11/11/2012	11/29/2012	P. Barrett
41	Mitchell County Hospital	Georgia	11/11/2012	11/29/2012	P. Barrett
42	Memorial Health University Hospital	Georgia	11/13/2012	12/4/2012	Matt Diskin
43	Satilla Regional Medical Center	Georgia	11/7/2012	11/14/2012	Amanda Baldwin
44	Jeff Davis Hospital	Georgia	11/14/2012	12/4/2012	Cathy Cason
45	Northeast GA Medical Center	Georgia	11/19/2012	12/4/2012	Linda Nicholson
46	Emanuel Medical Center	Georgia	11/20/2012	12/4/2012	Jessica Johnson
47	Dodge County Hospital	Georgia	11/26/2012	12/4/2012	Joan Hartley
48	Bacon County Hospital & Health System	Georgia	11/26/2012	12/14/2012	Kyle Kimmel
49	Phoebe Putney Memorial Hospital (RESEND)	Georgia	12/7/2012	12/7/2012	Shae Foy
50	Northside Hospital	Georgia	12/11/2012	12/17/2012	Nicole McDermott
51	Northside Hospital - Cherokee	Georgia	12/11/2012	12/17/2012	Nicole McDermott
52	Northside Hospital - Forsyth	Georgia	12/11/2012	12/17/2012	Nicole McDermott
53	North GA Medical Center	Georgia	12/18/2012	12/27/2012	Debbie Self
54	Archbold Memorial Hospital	Georgia	12/20/2012	12/27/2012	P. Barrett
55	Brooks County Hospital	Georgia	12/20/2012	12/27/2012	P. Barrett
56	Grady General Hospital	Georgia	12/20/2012	12/27/2012	P. Barrett
57	Mitchell County Hospital	Georgia	12/20/2012	12/27/2012	P. Barrett

Exhibit A
Hospital Statistical and Reimbursement Report
Quarterly Report

CMO Name:

Wellcare

Reporting Date:

Reporting Period:

Q4 - 2012

Hospital Name:	Location	Date Report Requested	Date Report Released	Requester's Name
Candler Hospital	5353 Reynolds Street, Savannah, GA 31405	10/1/2012	10/1/2012	Tami Jeffers
St. Joseph's Hospital	5353 Reynolds Street, Savannah, GA 31405	10/1/2012	10/1/2012	Tami Jeffers
Elbert Memorial Hospital	4 MEDICAL DR, Elberton, GA 30635	10/1/2012	10/3/2012	Doug Faircloth
Coffee Regional Medical Center	1101 OCILLA RD, Douglas, GA 31533	10/3/2012	10/3/2012	Amanda Fann
John D Archbold Memorial Hospital	915 GORDON AVE, Thomasville, GA 31792	10/2/2012	10/4/2012	Patricia Barrett
Brooks County Hospital	903 N Court Street, Quitman, GA 31643	10/2/2012	10/4/2012	Patricia Barrett
Grady General Hospital	1155 5th Street SE, Cairo, GA 39828	10/2/2012	10/4/2012	Patricia Barrett
Mitchell County Hospital	90 E STEPHENS ST, Camilla, GA 31730	10/2/2012	10/4/2012	Patricia Barrett
Southern Regional Medical Center	11 UPPER RIVERDALE RD SW, Riverdale, GA 30274	10/3/2012	10/5/2012	Wanda Perry
East Georgia Regional Medical Center	1499 Fair Road, Statesboro, GA 30458	10/5/2012	10/8/2012	Paul Damron
Chestatee Regional Hospital	227 MOUNTAIN DR, Dahlonaga, GA 30533	10/8/2012	10/9/2012	Connie Alexander
Coffee Regional Medical Center	1101 OCILLA RD, Douglas, GA 31533	10/10/2012	10/10/2012	Stephen Harrell
Morgan Memorial Hospital	1077 S Main Street, Madison, GA 30650	10/10/2012	10/10/2012	Courtney Moore
Emory Johns Creek Hospital	6325 Hospital Parkway, Johns Creek, GA 30097	10/9/2012	10/11/2012	JoAnn Manning
Effingham County Hospital	459 HWY 119 S, Springfield, GA 31329	10/11/2012	10/11/2012	Kate Randall
Satilla Regional	410 DARLING AVE, Waycross, GA 31501	10/11/2012	10/11/2012	Brian Coccio
North Georgia Medical Center	1362 S MAIN ST, Ellijay, GA 30540	10/12/2012	10/18/2012	Debbie Self
Flint River Hospital	509 SUMTER ST, MONTEZUMA, GA 31063	10/18/2012	10/18/2012	Lynn Mitchell
Meadows Regional Medical Center	1703 Meadows Lane, Gidalia, GA 30474	10/18/2012	10/18/2012	Willuck Bennett
Phoebe Putney Memorial Hospital	417 3RD AVE, Albany, GA 31701	10/19/2012	10/19/2012	Candace Guarnieri
Tanner Medical Center - Carrollton	705 DIXIE ST, Carrollton, GA 30117	10/22/2012	10/22/2012	Bubba Joiner
Tanner Medical Center - Villa Rica	601 DALLAS HWY, Villa Rica, GA 30180	10/22/2012	10/22/2012	Bubba Joiner
Higgins General Hospital	200 ALLEN MEMORIAL DR, Bremen, GA 30110	10/22/2012	10/22/2012	Bubba Joiner
Crisp Regional Hospital	902 7TH ST N, Cordele, GA 31015	10/22/2012	10/22/2012	Charles Horne
Stewart Webster Hospital	580 ALSTON ST, Richland, GA 31825	10/26/2012	11/12/2012	Sharon Temprano
Satilla Regional	410 DARLING AVE, Waycross, GA 31501	11/7/2012	11/13/2012	Amanda Baldwin
John D Archbold Memorial Hospital	915 GORDON AVE, Thomasville, GA 31792	11/11/2012	11/14/2012	Patricia Barrett
Brooks County Hospital	903 N Court Street, Quitman, GA 31643	11/11/2012	11/14/2012	Patricia Barrett
Grady General Hospital	1155 5th Street SE, Cairo, GA 39828	11/11/2012	11/14/2012	Patricia Barrett
Mitchell County Hospital	90 E STEPHENS ST, Camilla, GA 31730	11/11/2012	11/14/2012	Patricia Barrett
Memorial Health University Medical Center	4700 WATERS AVE, Savannah, GA 31404	11/13/2012	11/15/2012	Matt Diskin
Jeff Davis Hospital	163 S TALLAHASSEE ST, HAZLEHURST, GA 31539	11/14/2012	11/16/2012	Cathy Cason
Northside Hospital	1000 Johnson Ferry Rd. Atlanta, Ga. 30342	11/14/2012	11/19/2012	Johnathan Skaggs
Northside Hospital - Cherokee	201 Hospital Rd. Canton, Ga. 30114	11/14/2012	11/19/2012	Johnathan Skaggs
Northside Hospital - Forsyth	1200 Northside Forsyth Dr. Cumming, Ga. 30041	11/14/2012	11/19/2012	Johnathan Skaggs
Charlton Memorial Hospital	2449 THIRD ST, Folkston, GA 31537	11/16/2012	11/28/2012	Kim Savage
Tanner Medical Center - Carrollton	705 DIXIE ST, Carrollton, GA 30117	11/28/2012	11/28/2012	Shae Foy
NE GA Medical Center	743 SPRING ST NE, Gainesville, GA 30501	11/19/2012	11/29/2012	Shae Foy
Emanuel Medical Center	117 KITE RD, SWAINSBORO, GA 30401	11/20/2012	11/29/2012	Jessica Johnson

Exhibit A

MCG	1120 15TH ST, AUGUSTA, GA 30912	11/26/2012	11/29/2012	Fifi Hartley
Bacon County Hospital	302 S Wayne Street, Alma, GA 31510	11/26/2012	11/30/2012	Kyle Kimmel
Northside Hospital	1000 JOHNSON FERRY RD NE, Atlanta, GA 30342	12/11/2012	12/11/2012	Nicole McDermott
Northside Hospital Cherokee	201 HOSPITAL RD, Canton, GA 30114	12/11/2012	12/11/2012	Nicole McDermott
Northside Hospital Forsyth	1200 NORTHSIDE FORSYTH DR, Cumming, GA 30041	12/11/2012	12/11/2012	Nicole McDermott
Burke Medical Center	351 S LIBERTY ST, WAYNESBORO, GA 30830	12/14/2012	12/14/2012	Jason Crosby
North GA Medical Center	1362 S MAIN ST, Ellijay, GA 30540	12/17/2012	12/19/2012	Debbie Self

Exhibit B

Georgia Department of Community Health
Hospital Statistical and Reimbursement Report
Quarter 4 (October 1st - December 31st) 2012 AGP, PSHP, WellCare

			AGP Report #1							PSHP Report #1							Wellcare Report #1						
Requestor's Name	Hospital Name	Comment Category	CMO-reported Request Date	CMO-reported Release Date	Provider-reported Request Date	Provider-reported Release Date	CMO-reported Number of Days Between Request and Receipt	Provider-reported Number of Days Between Request and Receipt	Dates Validated	CMO-reported Request Date	CMO-reported Release Date	Provider-reported Request Date	Provider-reported Release Date	CMO-reported Number of Days Between Request and Receipt	Provider-reported Number of Days Between Request and Receipt	Dates Validated	CMO-reported Request Date	CMO-reported Release Date	Provider-reported Request Date	Provider-reported Release Date	CMO-reported Number of Days Between Request and Receipt	Provider-reported Number of Days Between Request and Receipt	Dates Validated
Amanda Baldwin	Satilla Regional Medical Center									11/7/2012	11/14/2012			7			11/7/2012	11/13/2012			6		
Amanda Fann	Coffee Regional Medical Center		10/3/2012	10/3/2012			0										10/3/2012	10/3/2012			0		
Brian Cocciolo	Waycross/Satilla Regional		10/11/2012	10/11/2012			0										10/11/2012	10/11/2012			0		
Bryan Forlines	Medical Center of Central Georgia									9/24/2012	10/7/2012			13									
Bubba Joiner	Tanner Medical Center - Carrollton																10/22/2012	10/22/2012			0		
Bubba Joiner	Tanner Medical Center - Villa Rica																10/22/2012	10/22/2012			0		
Bubba Joiner	Higgins General Hospital																10/22/2012	10/22/2012			0		
Candace Guarnieri	Phoebe Putney Memorial Hospital		10/19/2012	10/22/2012			3										10/19/2012	10/19/2012			0		
Cathy Cason	Jeff Davis Hospital	7	11/14/2012	11/15/2012	11/14/2012	11/15/2012	1	1	Y	11/14/2012	12/4/2012	11/14/2012	12/4/2012	20	20	Y	11/14/2012	11/16/2012	11/14/2012	11/16/2012	2	2	Y
Charles Horne	Crisp Regional Hospital																10/22/2012	10/22/2012			0		
Connie Alexander	Chestatee Regional Hospital		10/8/2012	10/8/2012			0	0		10/8/2012	10/8/2012			0			10/8/2012	10/9/2012			1		
Courtney Moore	Morgan Memorial Hospital		10/10/2012	10/10/2012			0	0		10/10/2012	10/18/2012			8			10/10/2012	10/10/2012			0		
Courtney Moore	Morgan Memorial Hospital	7								10/31/2012	11/29/2012	10/31/2012	11/29/2012	29	29	Y							
D. Faircloth	Elbert Memorial Hospital									10/1/2012	10/7/2012			6									
Debbie Self	North Georgia Medical Center		10/12/2012	10/16/2012			4	0		10/12/2012	10/18/2012			6			10/12/2012	10/18/2012			6		
Debbie Self	North Georgia Medical Center		12/17/2012	12/18/2012			1	0		12/18/2012	12/27/2012			9			12/17/2012	12/19/2012			2		
Deborah Martin	Berrien County Hospital									10/3/2012	10/7/2012			4									
Derek Rozier	Liberty Regional Medical Center									10/10/2012	10/18/2012			8									
Doug Faircloth	Elbert Memorial Hospital		10/1/2012	10/1/2012			0	0									10/1/2012	10/3/2012			2		
Fifi Hartley	Medical College of Georgia		11/26/2012	11/28/2012			2	0									11/26/2012	11/29/2012			3		
Haley Lightsey	Appling Healthcare System		12/20/2012	12/20/2012			0	0		9/25/2012	10/5/2012			10									
J. Massey	Crisp Regional Hospital									10/18/2012	10/22/2012			4									
James Moody	Donalsonville Hospital									10/16/2012	10/22/2012			6									
Jason Crosby	Burke Medical Center		12/14/2012	12/14/2012			0	0									12/14/2012	12/14/2012			0		
Jessica Johnson	Emanuel Medical Center		11/20/2012	11/21/2012			1	0		11/20/2012	12/4/2012			14			11/20/2012	11/29/2012			9		
Jill Brown	Miller County Hospital									10/17/2012	10/24/2012			7									
Joan Hartley	Dodge County Hospital									11/26/2012	12/4/2012			8									
Joann Manning	Emory Johns Creek Hospital		10/9/2012	10/16/2012			7	0		10/17/2012	10/22/2012			5			10/9/2012	10/11/2012			2		
Johnathan Skaggs	Northside Hospital	7	11/27/2012	11/28/2012	11/27/2012	11/28/2012	1	1	Y								11/14/2012	11/19/2012			5		
Johnathan Skaggs	Northside Hospital - Cherokee	7	11/27/2012	11/28/2012	11/27/2012	11/28/2012	1	1	Y								11/14/2012	11/19/2012			5		
Johnathan Skaggs	Northside Hospital - Forsyth	7	11/27/2012	11/28/2012	11/27/2012	11/28/2012	1	1	Y								11/14/2012	11/19/2012			5		
Kate Randall	Effingham Hospital		10/11/2012	10/11/2012			0	0		10/11/2012	10/18/2012			7			10/11/2012	10/11/2012			0		
Keith Williams	Candler County Hospital-Metter		10/24/2012	10/24/2012			0	0															
Kim Drafts	Hart County Hospital									9/26/2012	10/5/2012			9									
Kim Drafts	Cobb Memorial Hospital									9/26/2012	10/5/2012			9									
Kim Savage	Charlton Memorial Hospital		11/16/2012	11/20/2012			4	0									11/16/2012	11/28/2012			12		
Kim Savage	Family Practice Clinic		11/16/2012	11/20/2012			4	0															
Kim Willis	Memorial Hospital of Adel									10/12/2012	10/18/2012			6									
Kimberly Massey	Cobb Memorial Hospital									9/24/2012	10/5/2012			11									
Kyle Kimmel	Bacon County Hospital		11/26/2012	11/27/2012			1	0		11/26/2012	12/14/2012			18			11/26/2012	11/30/2012			4		
Lester, Monica	Medical College of Georgia		12/19/2012	12/20/2012			1	0															

Exhibit B

			AGP Report #1							PSHP Report #1							Wellcare Report #1						
Requestor's Name	Hospital Name	Comment Category	CMO-reported Request Date	CMO-reported Release Date	Provider-reported Request Date	Provider-reported Release Date	CMO-reported Number of Days Between Request and Receipt	Provider-reported Number of Days Between Request and Receipt	Dates Validated	CMO-reported Request Date	CMO-reported Release Date	Provider-reported Request Date	Provider-reported Release Date	CMO-reported Number of Days Between Request and Receipt	Provider-reported Number of Days Between Request and Receipt	Dates Validated	CMO-reported Request Date	CMO-reported Release Date	Provider-reported Request Date	Provider-reported Release Date	CMO-reported Number of Days Between Request and Receipt	Provider-reported Number of Days Between Request and Receipt	Dates Validated
Leyta Jordan	Union General Hospital									9/26/2012	10/5/2012			9									
Leyta Jordan	Chatuge Regional Hospital									9/26/2012	10/5/2012			9									
Linda Nicholson	Northeast Georgia Medical Center		11/19/2012	11/21/2012			2	0		11/19/2012	12/4/2012			15									
Lynn Mitchell	Flint River Hospital									10/18/2012	10/22/2012			4			10/18/2012	10/18/2012			0		
Matt Diskin	Hospital	7	11/13/2012	11/21/2012	11/13/2012	11/21/2012	8	8	Y	11/13/2012	12/4/2012	11/13/2012	12/4/2012	21	21	Y	11/13/2012	11/15/2012	11/13/2012	11/15/2012	2	2	Y
Nicole McDermott	Northside Hospital		12/11/2012	12/11/2012			0	0		12/11/2012	12/17/2012			6			12/11/2012	12/11/2012			0		
Nicole McDermott	Northside Hospital - Cherokee	7	12/11/2012	12/11/2012	12/11/2012	12/11/2012	0	0	Y	12/11/2012	12/17/2012			6			12/11/2012	12/11/2012	12/11/2012	12/11/2012	0	0	Y
Nicole McDermott	Northside Hospital - Forsyth		12/11/2012	12/11/2012			0	0		12/11/2012	12/17/2012			6			12/11/2012	12/11/2012			0		
Patricia Barrett	John Archbold Hospital									10/2/2012	10/7/2012			5			10/2/2012	10/4/2012			2		
Patricia Barrett	Brooks County Hospital									10/2/2012	10/7/2012			5			10/2/2012	10/4/2012			2		
Patricia Barrett	Grady General Hospital									10/2/2012	10/7/2012			5			10/2/2012	10/4/2012			2		
Patricia Barrett	Mitchell County Hospital									10/2/2012	10/7/2012			5			10/2/2012	10/4/2012			2		
Patricia Barrett	Archbold Memorial Hospital									11/11/2012	11/29/2012			18			11/11/2012	11/14/2012			3		
Patricia Barrett	Brooks County Hospital									11/11/2012	11/29/2012			18			11/11/2012	11/14/2012			3		
Patricia Barrett	Grady General Hospital									11/11/2012	11/29/2012			18			11/11/2012	11/14/2012			3		
Patricia Barrett	Mitchell County Hospital									11/11/2012	11/29/2012			18			11/11/2012	11/14/2012			3		
Patricia Barrett	Archbold Memorial Hospital									12/20/2012	12/27/2012			7									
Patricia Barrett	Brooks County Hospital									12/20/2012	12/27/2012			7									
Patricia Barrett	Grady General Hospital									12/20/2012	12/27/2012			7									
Patricia Barrett	Mitchell County Hospital									12/20/2012	12/27/2012			7									
Paul Damron	East Georgia Regional Medical Center		10/5/2012	10/5/2012			0	0		10/5/2012	10/7/2012			2			10/5/2012	10/8/2012			3		
Phyllis Wright	McDuffie Regional Medical Center									9/25/2012	10/5/2012			10									
Robin Gilkey	Spalding Regional Medical Center									10/16/2012	10/18/2012			2									
Robin Gilkey	Sylvan Grove Hospital									10/16/2012	10/18/2012			2									
S. Harrell	Coffee Regional Medical Center									10/10/2012	10/22/2012			12									
Shae Foy	Phoebe Putney Memorial Hospital	7								10/19/2012	10/22/2012	10/19/2012	10/22/2012	3	3	Y							
Shae Foy	(RESEND)	7								12/7/2012	12/7/2012	12/7/2012	12/7/2012	0	0	Y							
Shae Foy	Tanner Medical Center - Carrollton	7															11/28/2012	11/28/2012	11/28/2012	11/28/2012	0	0	Y
Shae Foy	NE GA Medical Center	7															11/19/2012	11/29/2012	11/19/2012	11/29/2012	10	10	Y
Sharon Temprano	Stewart Webster Hospital, Inc.									10/11/2012	10/22/2012			11			10/26/2012	11/12/2012			17		
Stephen Harrell	Coffee Regional Medical Center		10/10/2012	10/10/2012			0	0									10/10/2012	10/10/2012			0		
Tami Jeffers	Candler Hospital		10/1/2012	10/1/2012			0	0		10/1/2012	10/7/2012			6			10/1/2012	10/1/2012			0		
Tami Jeffers	St. Joseph Hospital		10/1/2012	10/1/2012			0	0		10/1/2012	10/7/2012			6			10/1/2012	10/1/2012			0		
Wanda Perry	Southern Regional Medical Center	7	10/3/2012	10/3/2012						10/3/2012	10/7/2012	10/3/2012	10/7/2012	4	4	Y	10/3/2012	10/5/2012	10/3/2012	10/5/2012	2	2	Y
Wayne Rowell	Barrow Regional Medical Center									10/11/2012	10/18/2012			7									
Willuck Bennett	Center		10/18/2012	10/18/2012			0	0		10/18/2012	10/22/2012			4			10/18/2012	10/18/2012			0		

Min 0
Max 8
Ave 1.3

Min 0
Max 29
Ave 8.6

Min 0
Max 17
Ave 2.6

Exhibit C

Comment Categories Key			
1	Provider stated dissatisfaction with data on report, such as missing and/or inaccurate data, format of report, incorrect reporting periods, etc.	9	Not able to get into contact with provider.
2	Provider stated reports on DCH website were used instead of requested CMO reports.	10	Provider stated a request was submitted to the CMO that was not found on the CMO report; provider gave request/release
3	Provider had to request corrected report from CMO.	11	Provider unsure of exact dates, but did not think dates differed from dates provided by CMO.
4	Request outside of audit period.	12	Provider only able to provide partial or no information about HS&R report request and receipt.
5	Requested CMO report(s) was not received.	13	Provider did not know or did not provide exact dates reported by CMO, but provider stated report was provided in a timely
6	Provider indicated this facility did not request HS&R reports from CMOs.	14	Provider-reported dates differ from CMO-reported dates, but the request was reported by the CMO.
7	Dates reported by CMO were confirmed.	15	Provider received inaccurate report such as missing, incorrect, or invalid data.
8	Provider disagreed with dates reported by CMO, but provider could not provide evidence supporting the disagreement.		