



Georgia Department of Community Health

Validation of Performance Measures

for

WellCare of Georgia, Inc.

Measurement Period: Calendar Year 2012

Validation Period: State Fiscal Year 2013

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Validation of Performance Measures for WellCare of Georgia, Inc.

Validation Overview

Validation of performance measures is one of three mandatory external quality review (EQR) activities that the Balanced Budget Act of 1997 (BBA) requires state Medicaid agencies to perform. Health Services Advisory Group, Inc. (HSAG), the external quality review organization (EQRO) for the Department of Community Health (DCH), conducted the validation activities. The DCH contracts with three care management organizations (CMOs) to provide services to Medicaid managed care enrollees and PeachCare for Kids[®] enrollees. PeachCare for Kids[®] is the name of Georgia’s stand-alone Children’s Health Insurance Program (CHIP). The DCH identified a set of performance measures that were calculated and reported by the CMOs for validation. HSAG conducted the validation activities as outlined in the Centers for Medicare & Medicaid Services (CMS) publication, *EQR Protocol 2: Validation of Performance Measures Reported by the MCO: A Mandatory Protocol for External Quality Review (EQR)*, Version 2.0, September 2012.

Care Management Organization (CMO) Information

HSAG validated performance measures calculated and reported by WellCare of Georgia, Inc. (WellCare). Information about WellCare appears in Table 1.

Table 1—WellCare of Georgia, Inc. Information	
CMO Name:	WellCare of Georgia, Inc.
CMO Location:	211 Perimeter Center Parkway, Suite 800 Atlanta, GA 30346
CMO Audit Location:	8735 Henderson Rd. Tampa, FL 33634
CMO Contact:	Jacqueline Collins, RN, CPHQ, Director, Quality Improvement
Contact Telephone Number:	770.913.2175
Contact E-mail Address:	Jacqueline.collins@wellcare.com
Site Visit Date:	April 15–16, 2013

Performance Measures Validated

HSAG validated performance measures identified and selected by DCH for validation. All performance measures were selected from the Centers for Medicare & Medicaid Services’ (CMS) Initial Core Set of Children’s Health Care Quality Measures,¹ the Initial Core Set of Health Care Quality Measures for Adults Enrolled in Medicaid,² or the Agency for Healthcare Research and Quality (AHRQ). The measurement period was identified by DCH as calendar year (CY) 2012 for all measures except the two child core set dental measures. The dental measures were reported for federal fiscal year (FFY) 2012, which covered the time frame of October 1, 2011, through September 30, 2012, per CMS requirements. Table 2 lists the performance measures that HSAG validated and identifies who calculated the performance measure rates.

Table 2—List of CY 2012 Performance Measures for WellCare

	Performance Measure	Method	Specifications	Rate Calculation by:
1.	Annual Pediatric Hemoglobin (HbA1c) Testing (ages 5–17)	Hybrid ³	CMS Child Core Set	WellCare
2.	Annual Percentage of Asthma Patients with One or More Asthma-Related Emergency Room Visit (ages 2–20)	Admin	CMS Child Core Set	WellCare
3.	Cesarean Delivery Rate	Admin	AHRQ	WellCare
4.	Cesarean Rate for Nulliparous Singleton Vertex	Admin	CMS Child Core Set ⁴	WellCare
5.	Percentage of Eligibles that Received Dental Treatment Services	Admin	CMS Child Core Set	WellCare
6.	Percentage of Eligibles that Received Preventive Dental Services	Admin	CMS Child Core Set	WellCare
7.	Percentage of Live Births Weighing Less Than 2,500 Grams	Admin	CMS Child Core Set/AHRQ	WellCare
8.	Adult Asthma Admission Rate	Admin	CMS Adult Core Set	WellCare
9.	Chronic Obstructive Pulmonary Disease (COPD) Admission Rate	Admin	CMS Adult Core Set	WellCare
10.	Congestive Heart Failure Admission Rate	Admin	CMS Adult Core Set	WellCare
11.	Diabetes, Short-Term Complications Admission Rate	Admin	CMS Adult Core Set	WellCare

¹ The Centers for Medicare & Medicaid Services. Initial Core Set of Children’s Health Care Quality Measures, November 2012.

² The Centers for Medicare & Medicaid Services. Initial Core Set of Health Care Quality Measures for Adults Enrolled in Medicaid, February 2013.

³ Hybrid measures require both administrative data and medical record review.

⁴ The CMS measure specifications were modified by HSAG.

In addition to the AHRQ and the CMS adult and child core set measures audited by HSAG, DCH required WellCare to report a selected set of Healthcare Effectiveness Data and Information Set (HEDIS[®]) measures to DCH. WellCare was required to contract with an NCQA-licensed audit organization and undergo an NCQA HEDIS Compliance Audit[™]. Final audited HEDIS measure results from NCQA's Interactive Data Submission System (IDSS) were submitted to HSAG and provided to DCH. Appendices D and E display the final audited HEDIS 2013 results for all required measures, covering the 2012 measurement period. HSAG will use these results in addition to the measures HSAG validated and displayed within this report as data sources for the annual EQR technical report.

HEDIS[®] is a registered trademark of the National Committee for Quality Assurance (NCQA).
HEDIS Compliance Audit[™] is a trademark of the National Committee for Quality Assurance (NCQA).

Description of Validation Activities

Pre-Audit Strategy

HSAG conducted the validation activities as outlined in the CMS performance measure validation protocol. To complete the validation activities for WellCare, HSAG obtained a list of the measures that were selected by DCH for validation.

HSAG then prepared a document request letter that was submitted to WellCare outlining the steps in the performance measure validation process. The document request letter included a request for source code for each performance measure; a completed HEDIS 2013 Record of Administration, Data Management, and Processes (Roadmap); and any additional supporting documentation necessary to complete the audit. HSAG responded to Roadmap-related questions received directly from WellCare during the pre-on-site phase.

For the on-site visit, HSAG prepared an agenda describing all visit activities and indicating the type of staffing needed for each session. HSAG provided the agenda to WellCare approximately one week prior to the on-site visit. HSAG also conducted a pre-on-site conference call with WellCare to discuss any outstanding Roadmap questions and on-site visit activity expectations.

Validation Team

The HSAG Performance Measure Validation Team was composed of a lead auditor and validation team members. HSAG assembled the team based on the skills required for the validation and requirements of WellCare. Some team members, including the lead auditor, participated in the on-site meetings at WellCare; others conducted their work at HSAG’s offices. Table 3 lists the validation team members, their positions, and their skills and expertise.

Name and Role	Skills and Expertise
Allen Iovannisci, MS, CHCA <i>Lead Auditor</i>	Certified HEDIS auditor; performance measure knowledge, data integration, systems review, and analysis.
Judy Yip, PhD <i>Source Code Review Manager and Audit Specialist, Audits</i>	Auditing experience, HEDIS knowledge, performance measure knowledge, and source code review management.
Tammy Gianfrancesco <i>Project Leader, Audits</i>	Performance measure validation coordination, communication, and scheduling.

Technical Methods of Data Collection and Analysis

The CMS performance measures validation protocol identifies key types of data that should be reviewed as part of the validation process. The following list describes the type of data collected and how HSAG conducted an analysis of these data:

- ◆ **NCQA's HEDIS 2013 Roadmap:** WellCare completed and submitted the required and relevant portions of its Roadmap for review by the validation team. The validation team used responses from the Roadmap to complete the pre-on-site assessment of information systems.
- ◆ **Source code (programming language) for performance measures:** WellCare contracted with Inovalon, an NCQA-Certified software vendor, to calculate rates for both HEDIS and non-HEDIS measures. The source code review was conducted via a Web-assisted session where Inovalon explained the process and source code to HSAG's source code review team.
- ◆ **Supporting documentation:** HSAG requested documentation that would provide reviewers with additional information to complete the validation process, including policies and procedures, file layouts, system flow diagrams, system log files, and data collection process descriptions. The validation team reviewed all supporting documentation, identifying issues or areas needing clarification for further follow-up.

On-Site Activities

HSAG conducted an on-site visit with WellCare on April 15 and 16, 2013. HSAG collected information using several methods, including interviews, system demonstration, review of data output files, primary source verification, observation of data processing, and review of data reports. The on-site visit activities are described as follows:

- ◆ **Opening meeting:** The opening meeting included an introduction of the validation team and key WellCare staff members involved in the performance measure activities. The review purpose, the required documentation, basic meeting logistics, and queries to be performed were discussed.
- ◆ **Evaluation of system compliance:** The evaluation included a review of the information systems, focusing on the processing of claims and encounter data, provider data, patient data, and inpatient data. Additionally, the review evaluated the processes used to collect and calculate the performance measure rates, including accurate numerator and denominator identification and algorithmic compliance (which evaluated whether rate calculations were performed correctly, all data were combined appropriately, and numerator events were counted accurately).
- ◆ **Review of Roadmap and supporting documentation:** The review included processes used for collecting, storing, validating, and reporting performance measure rates. This session was designed to be interactive with key WellCare staff members so that the validation team could obtain a complete picture of all the steps taken to generate the performance measure rates. The goal of the session was to obtain a confidence level as to the degree of compliance with written documentation compared to the actual process. HSAG conducted interviews to confirm findings from the documentation review, expand or clarify outstanding issues, and ascertain that written policies and procedures were used and followed in daily practice.

- ◆ **Overview of data integration and control procedures:** The overview included discussion and observation of source code logic, a review of how all data sources were combined, and a review of how the analytic file was produced for the reporting of selected performance measure rates. HSAG performed primary source verification to further validate the output files and reviewed backup documentation on data integration. HSAG also addressed data control and security procedures during this session.
- ◆ **Closing conference:** The closing conference included a summation of preliminary findings based on the review of the Roadmap and the on-site visit, and revisited the documentation requirements for any post-visit activities.

HSAG conducted several interviews with key WellCare staff members who were involved with performance measure reporting. Table 4 lists key WellCare interviewees:

Table 4—List of WellCare of Georgia, Inc. Interviewees	
Name	Title
Sharon Nisbet	Vice President, Quality and Performance Improvement
Thomas Clegg	Project Analyst
Danny Sharpe	Director, Quality Data Integrity
Gary Chu	Manager, Application Development
Tara Katt	Quality Improvement Project Manager, Sr.
Chuck Beeman	Sr. Director, Information Technology
Bob Klopotek	Vice President, Information Systems
KimThao Nguyen	Director, Corporate Compliance Oversight
Cesar Collazo	Manager, Front End
Patricia Doyle	Director, Provider Service and Vendor Management
Megan Jagger	Sr. Manager, National Vendor Management
Candice Duffey	Manager, Claims Reporting Rules
Lee Falk	EDI Team Lead
Sean Fletcher	Sr. Manager Encounter Operations
Susan Swiontek	Manager, Delegation and Oversight
Aaron Hahn	Manager, Actuary (Level III)
Sunmi Janicek	Director, Health Services Delegation and Oversight
Lee Genco	Sr. Director, Pharmacy Benefit Relations
Brian Pogue	Director, Claims
Charlene Rohde	Sr. Manager, Claims
Thomas Everett	Sr. Director, Configurations
Sandy Hudson	Director, Claims Audit
Claudius Conner	Director, Enrollment Operations
Lissette Salemi	Manager, Enrollment

Table 4—List of WellCare of Georgia, Inc. Interviewees	
Name	Title
Andrew Duffen	Director Corporate Network Integrity
Amy Russo	Sr. Director, Provider Resolution
Patricia Strickland	Sr. Manager, Configuration
Alicia Martin	Sr. Manager, Configurations
Terri Pokraka	Director, Field Quality Improvement—IL
Michelle Saulsberry	Sr. Manager, Network Management
Jackie Collins	Director, Field Quality Improvement—GA
Tiffany King	Claims Audit Specialist, Lead
Beatrice Clebert	Hospital Contracting Manager
Brian Donnelly	Supervisor, Enterprise Intake Ops

Data Integration, Data Control, and Performance Measure Documentation

There are several aspects crucial to the calculation of performance measure rates. These include data integration, data control, and documentation of performance measure calculations. Each of the following sections describes the validation processes used and the validation findings. For more detailed information, see Appendix A of this report.

Data Integration

Accurate data integration is essential for calculating valid performance measure rates. The steps used to combine various data sources (including claims/encounter data, eligibility data, and other administrative data) must be carefully controlled and validated. HSAG validated the data integration process used by WellCare, which included a review of file consolidations or extracts, a comparison of source data to warehouse files, data integration documentation, source code, production activity logs, and linking mechanisms. Overall, the validation team determined that the data integration processes in place at WellCare were:

- Acceptable
- Not acceptable

Data Control

WellCare's organizational infrastructure must support all necessary information systems; and its quality assurance practices and backup procedures must be sound to ensure timely and accurate processing of data, and to provide data protection in the event of a disaster. HSAG validated the data control processes WellCare used which included a review of disaster recovery procedures, data backup protocols, and related policies and procedures. Overall, the validation team determined that the data control processes in place at WellCare were:

- Acceptable
- Not acceptable

Performance Measure Documentation

Sufficient, complete documentation is necessary to support validation activities. While interviews and system demonstrations provided supplementary information, the majority of the validation review findings were based on documentation provided by WellCare. HSAG reviewed all related documentation, which included the completed Roadmap, job logs, computer programming code, output files, work flow diagrams, narrative descriptions of performance measure calculations, and other related documentation. Overall, the validation team determined that the documentation of performance measure calculations by WellCare was:

- Acceptable
- Not acceptable

Validation Results

The validation team evaluated WellCare's data systems for processing of each type of data used for reporting DCH performance measure rates. General findings are indicated below:

Medical Service Data (Claims/Encounters)

WellCare was fully compliant with the capture and processing of medical service data. WellCare did not experience any system changes during the measurement year, and only employed industry-standard codes (e.g., ICD-9-CM, CPT, DRG, and HCPCS). System edits ensured that all characters were captured and primary and secondary codes were identified. Nonstandard coding schemes were not employed during the measurement year. The medical claims/encounter system was consistent with industry standards and compliant with the Health Insurance Portability and Accountability Act of 1996 (HIPAA) standards to date.

Claim submissions were accepted in both paper and electronic format. Paper claims were routed to clearinghouses for scanning and transmitted to WellCare in standard 837 compliant format. This process ensured that 100 percent of all claims were processed electronically. WellCare's policies and procedures included sufficient edit checks and monitoring of all transaction files. All electronic files were logged and monitored by the EDI Operations team. Approximately 99 percent of all clean claims were processed within nine days.

WellCare reimbursed all claims on a fee-for-service (FFS) basis, and therefore, data completeness issues were minimized. WellCare also had a provider incentive payment available for the completion of HEDIS services and submission of the claims for the services. This further ensured data completeness for the measures. Complete and accurate claims were required to be submitted no later than the first week of January for the prior year to receive an incentive payment. Physicians were provided a list of noncompliant members and the needed services, so they could proactively contact, schedule, and provide the services prior to the end of the year.

The pharmacy vendor, Catalyst Rx, was acquired by SXC Health Solutions in July 2012. The new combined organization is known as Catamaran. The acquisition did not result in any system changes for WellCare. Catamaran kept the adjudication platform, and the process remained the same. Catamaran processed all pharmacy claims electronically and provided the invoices to WellCare. The pharmacy claims data were validated weekly with the receipt of every invoice. There were no discrepancies identified in the measurement year, and WellCare had good oversight of the vendor to ensure all submissions were complete and accurate.

The vendor for dental services was DentaQuest. The vendor conducted numerous claim checks on the entry and migration of claims data throughout the system. In addition, audits of claims entry occur on a routine basis, ensuring accurate data for WellCare. Batch counts and total claims entered were matched to control totals to ensure WellCare received 100 percent of all dental claims.

WellCare's staff also incorporated a new process during the measurement year to track encounter submissions from vendors on a monthly basis. This process was an additional edit check to ensure data completeness. There were no concerns with WellCare's medical service data.

Enrollment Data

There were no concerns with the processing of enrollment files received from DCH. Monthly files were received and loaded into WellCare's enrollment system. WellCare's system contained sufficient data elements to capture multiple enrollment spans and identification numbers as well as a file to capture the unique member identifier. WellCare's policies and procedures provided sufficient edit checks to ensure enrollment files were accurately loaded and free of errors. The enrollment files were reconciled monthly against the capitation file as an additional validation to ensure all eligible members were being captured for service and payment. WellCare did not have any issues with membership data during 2012. There were no backlogs of applications since DCH provided the eligibility files. There were minimal retroactive enrollments during the year. PeachCare for Kids® enrollment data were submitted in standard 834 format, and updates were validated against internal applications.

Provider Data

WellCare used Cactus for the provider credentialing system and Xcelys to store the practitioner specialty data for claims payments. Monthly audits were conducted for accuracy of the provider information entered into the Cactus database. WellCare's provider data system, Xcelys, contained appropriate mappings for all provider specialties. WellCare's policies, procedures, log forms, and training manuals for data submission ensured accuracy and completeness and verified that the organization has mechanisms for transferring information to the appropriate location within Xcelys. There were appropriate procedures in place for processing provider additions, deletions, and changes. All relevant fields were captured and mapped to ensure measure-appropriate measure reporting. The organization effectively monitored the quality and accuracy of its electronic submissions daily. Transmissions of provider data were properly controlled by logs, verification of record counts, and edit checking. There were no concerns with WellCare's processing of provider data.

Medical Record Review Process

WellCare was fully compliant with the medical record review reporting requirements. WellCare used Outcomes Health Information Systems, Inc., a medical record vendor, to procure medical records and abstract medical record data. HSAG reviewed the hybrid tools and corresponding instructions of this vendor's system. Reviewer qualifications, training, and oversight were appropriate. WellCare's oversight of the medical record vendor was appropriate. Due to reporting a new State-required hybrid measure, a convenience sample was required and subsequently passed review. WellCare passed the medical record review validation process for the *Annual Pediatric Hemoglobin (HbA1c) Testing (ages 5–17)* measure.

Supplemental Data

WellCare did not use any supplemental data sources for reporting the selected performance measures under review; therefore, this standard is not applicable.

Data Integration

WellCare contracted with Inovalon, an NCQA-Certified software vendor, for calculating the 2013 performance measure rates. WellCare had a thorough and detailed process in place to ensure no data were lost during the data integration process. A uniform format was created for each data type to avoid data integration issues during the compilation process. WellCare consolidated data from several different data sources and platforms, and provided sufficient documentation ensuring that appropriate fields were mapped to Inovalon’s specifications for the data file submissions. In addition, Inovalon maintained sufficient processes to integrate these data sources for reporting. Communication between WellCare and Inovalon allowed the teams to work out any issues prior to final submission and calculation of the rates.

The audit team conducted primary source verification on every measure to ensure the Inovalon source code was accurately calculating the information relevant to the measures under review. All primary source data were found to be compliant. In addition, Inovalon’s source code was reviewed by HSAG’s source code review team and found to be compliant with the measure specifications. There were no concerns with WellCare’s data integration process.

Performance Measure Specific Findings

Based on all validation activities, the HSAG Performance Measure Validation Team determined validation results for each performance measure rate. Table 5 displays the key review results. For detailed information, see Appendix B of this report.

Table 5—Key Review Results for WellCare of Georgia, Inc.		
	Performance Measures	Key Review Findings
1.	Annual Pediatric Hemoglobin (HbA1c) Testing (ages 5–17)	No concerns were identified.
2.	Annual Percentage of Asthma Patients with One or More Asthma-Related Emergency Room Visit (ages 2–20)	No concerns were identified.
3.	Cesarean Delivery Rate	No concerns were identified.
4.	Cesarean Rate for Nulliparous Singleton Vertex	No concerns were identified.
5.	Percentage of Eligibles that Received Dental Treatment Services	No concerns were identified.
6.	Percentage of Eligibles that Received Preventive Dental Services	No concerns were identified.
7.	Percentage of Live Births Weighing Less Than 2,500 Grams	No concerns were identified.
8.	Adult Asthma Admission Rate	No concerns were identified.
9.	Chronic Obstructive Pulmonary Disease (COPD) Admission Rate	No concerns were identified.
10.	Congestive Heart Failure Admission Rate	No concerns were identified.
11.	Diabetes, Short-Term Complications Admission Rate	No concerns were identified.

Validation Findings

HSAG provided an audit designation for each performance measure as defined in Table 6:

Table 6—Validation Findings Definitions	
Report (R)	The organization followed the specifications and produced a reportable rate or result for the measure.
Not Reportable (NR)	The calculated rate was materially biased, or the organization chose not to report the measure, or the organization was not required to report the measure.

According to the CMS protocol, the validation finding for each measure is determined by the magnitude of the errors detected for the audit elements, not by the number of audit elements determined to be “Not Reportable.” Consequently, it is possible that an error for a single audit element may result in a designation of “NR” because the impact of the error biased the reported performance measure rate by more than 5 percentage points. Conversely, it is also possible that several audit element errors may have little impact on the reported rate, resulting in a measure designation of “R.”

Table 7 shows the final validation findings for WellCare for each performance measure rate. For additional information regarding performance measure rates, see Appendix C of this report.

Table 7—Key Review Results for WellCare of Georgia, Inc.		
	Performance Measures	Validation Finding
1.	Annual Pediatric Hemoglobin (HbA1c) Testing (ages 5–17)	R
2.	Annual Percentage of Asthma Patients with One or More Asthma-Related Emergency Room Visit (ages 2–20)	R
3.	Cesarean Delivery Rate	R
4.	Cesarean Rate for Nulliparous Singleton Vertex	R
5.	Percentage of Eligibles that Received Dental Treatment Services	R
6.	Percentage of Eligibles that Received Preventive Dental Services	R
7.	Percentage of Live Births Weighing Less Than 2,500 Grams	R
8.	Adult Asthma Admission Rate	R
9.	Chronic Obstructive Pulmonary Disease (COPD) Admission Rate	R
10.	Congestive Heart Failure Admission Rate	R
11.	Diabetes, Short-Term Complications Admission Rate	R

Appendix A. Data Integration and Control Findings

for WellCare of Georgia, Inc.

Documentation Worksheet

CMO Name:	WellCare of Georgia, Inc.
On-Site Visit Date:	April 15–16, 2013
Reviewers:	Allen Iovannisci, MS, CHCA

Table A-1—Data Integration and Control Findings for WellCare of Georgia, Inc.

Data Integration and Control Element	Met	Not Met	N/A	Comments
Accuracy of data transfers to assigned performance measure data repository.				
The CMO accurately and completely processes transfer data from the transaction files (e.g., membership, provider, encounter/claims) into the performance measure data repository used to keep the data until the calculations of the performance measures have been completed and validated.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Samples of data from the performance measure data repository are complete and accurate.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Accuracy of file consolidations, extracts, and derivations.				
The CMO's processes to consolidate diversified files and to extract required information from the performance measure data repository are appropriate.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Actual results of file consolidations or extracts are consistent with those that should have resulted according to documented algorithms or specifications.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Procedures for coordinating the activities of multiple subcontractors ensure the accurate, timely, and complete integration of data into the performance measure database.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Computer program reports or documentation reflect vendor coordination activities, and no data necessary to performance measure reporting are lost or inappropriately modified during transfer.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
If the CMO uses a performance measure data repository, its structure and format facilitates any required programming necessary to calculate and report required performance measures.				
The performance measure data repository's design, program flow charts, and source codes enable analyses and reports.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Proper linkage mechanisms are employed to join data from all necessary sources (e.g., identifying a member with a given disease/condition).	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Table A-1—Data Integration and Control Findings for WellCare of Georgia, Inc.				
Data Integration and Control Element	Met	Not Met	N/A	Comments
Assurance of effective management of report production and of the reporting software.				
Documentation governing the production process, including CMO production activity logs and the CMO staff review of report runs, is adequate.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Prescribed data cutoff dates are followed.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
The CMO retains copies of files or databases used for performance measure reporting in case results need to be reproduced.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
The reporting software program is properly documented with respect to every aspect of the performance measure data repository, including building, maintaining, managing, testing, and report production.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
The CMO’s processes and documentation comply with the CMO standards associated with reporting program specifications, code review, and testing.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Appendix B. Denominator and Numerator Validation Findings for WellCare of Georgia, Inc.

Reviewer Worksheets

CMO Name:	WellCare of Georgia, Inc.
On-Site Visit Date:	April 15–16, 2013
Reviewers:	Allen Iovannisci, MS, CHCA

Table B-1—Denominator Validation Findings for WellCare of Georgia, Inc.

Audit Element	Met	Not Met	N/A	Comments
For each of the performance measures, all members of the relevant populations identified in the performance measure specifications are included in the population from which the denominator is produced.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Adequate programming logic or source code exists to appropriately identify all relevant members of the specified denominator population for each of the performance measures.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
The CMO correctly calculates member months and member years if applicable to the performance measure.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
The CMO properly evaluates the completeness and accuracy of any codes used to identify medical events, such as diagnoses, procedures, or prescriptions, and these codes are appropriately identified and applied as specified in each performance measure.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
If any time parameters are required by the specifications of the performance measure, they are followed (e.g., cutoff dates for data collection, counting 30 calendar days after discharge from a hospital).	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Exclusion criteria included in the performance measure specifications are followed.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Systems or methods used by the CMO to estimate populations when they cannot be accurately or completely counted (e.g., newborns) are valid.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Population estimates were not used.

Table B-2—Numerator Validation Findings for WellCare of Georgia, Inc.				
Audit Element	Met	Not Met	N/A	Comments
The CMO uses the appropriate data, including linked data from separate data sets, to identify the entire at-risk population.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Qualifying medical events (such as diagnoses, procedures, prescriptions, etc.) are properly identified and confirmed for inclusion in terms of time and services.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
The CMO avoids or eliminates all double-counted members or numerator events.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Any nonstandard codes used in determining the numerator are mapped to a standard coding scheme in a manner that is consistent, complete, and reproducible, as evidenced by a review of the programming logic or a demonstration of the program.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	WellCare did not use any nonstandard codes.
If any time parameters are required by the specifications of the performance measure, they are followed (i.e., the measured event occurred during the time period specified or defined in the performance measure).	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Appendix C. Performance Measure Results for WellCare of Georgia, Inc.

Performance Measure 1—Annual Pediatric Hemoglobin (HbA1c) Testing (ages 5–17)

Table C-1—Performance Measure 1 for WellCare of Georgia, Inc.	
	Rate
Annual Pediatric Hemoglobin (HbA1c) Testing (ages 5–17)	82.97%

Performance Measure 2—Annual Percentage of Asthma Patients with One or More Asthma-Related Emergency Room Visit (ages 2–20)

Table C-2—Performance Measure 2 for WellCare of Georgia, Inc.	
	Rate
Annual Percentage of Asthma Patients with One or More Asthma-Related Emergency Room Visit (ages 2–20)	12.23%

Performance Measure 3—Cesarean Delivery Rate

Table C-3—Performance Measure 3 for WellCare of Georgia, Inc.	
	Rate
Cesarean Delivery Rate	29.10%

Performance Measure 4—Cesarean Rate for Nulliparous Singleton Vertex

Table C-4—Performance Measure 4 for WellCare of Georgia, Inc.	
	Rate
Cesarean Rate for Nulliparous Singleton Vertex	16.86%

Performance Measure 5—Percentage of Eligibles that Received Dental Treatment Services

Table C-5—Performance Measure 5 for WellCare of Georgia, Inc.	
	Rate
Percentage of Eligibles that Received Dental Treatment Services	24.32%

Performance Measure 6—Percentage of Eligibles that Received Preventive Dental Services

Table C-6—Performance Measure 6 for WellCare of Georgia, Inc.	
	Rate
Percentage of Eligibles that Received Preventive Dental Services	52.52%

Performance Measure 7—Percentage of Live Births Weighing Less Than 2,500 Grams

Table C-7—Performance Measure 7 for WellCare of Georgia, Inc.	
	Rate
Percentage of Live Births Weighing Less Than 2,500 Grams	8.02%

Performance Measure 8—Adult Asthma Admission Rate

Table C-8—Performance Measure 8 for WellCare of Georgia, Inc.	
	Rate (Per 100,000)
Adult Asthma Admission Rate	71.17

Performance Measure 9—Chronic Obstructive Pulmonary Disease (COPD) Admission Rate

Table C-9—Performance Measure 9 for WellCare of Georgia, Inc.	
	Rate (Per 100,000)
Chronic Obstructive Pulmonary Disease (COPD) Admission Rate	19.24

Performance Measure 10—Congestive Heart Failure Admission Rate

Table C-10—Performance Measure 10 for WellCare of Georgia, Inc.	
	Rate (Per 100,000)
Congestive Heart Failure Admission Rate	41.04

Performance Measure 11—Diabetes, Short-Term Complications Admission Rate

Table C-11—Performance Measure 11 for WellCare of Georgia, Inc.	
	Rate (Per 100,000)
Diabetes, Short-Term Complications Admission Rate	27.82

Appendix D. Final Audited HEDIS Rates for WellCare of Georgia, Inc.

**Table D-1—CMO Audited Calendar Year 2012 HEDIS Performance Measure Report
for WellCare of Georgia, Inc.**

Measure	CMO Rate
Adolescent Well-Care Visits	51.58%
Adults' Access to Preventive/Ambulatory Health Services— Ages 20–44 Years	85.81%
Adults' Access to Preventive/Ambulatory Health Services— Ages 45–64 Years	91.21%
Adults' Access to Preventive/Ambulatory Health Services— Ages 65+ Years	Denominator fewer than 30
Adults' Access to Preventive/Ambulatory Health Services—Total	86.49%
Adult BMI Assessment	67.88%
Annual Dental Visit—Ages 2–3 Years	52.22%
Annual Dental Visit—Ages 4–6 Years	77.61%
Annual Dental Visit—Ages 7–10 Years	80.37%
Annual Dental Visit—Ages 11–14 Years	73.72%
Annual Dental Visit—Ages 15–18 Years	63.06%
Annual Dental Visit—Ages 19–21 Years	41.88%
Annual Dental Visit—Total	71.48%
Annual Monitoring for Patients on Persistent Medications— ACE Inhibitors or ARBs	88.51%
Annual Monitoring for Patients on Persistent Medications— Anticonvulsants	63.68%
Annual Monitoring for Patients on Persistent Medications—Digoxin	Denominator fewer than 30
Annual Monitoring for Patients on Persistent Medications—Diuretics	87.85%
Annual Monitoring for Patients on Persistent Medications—Total	87.06%
Antibiotic Utilization—Percent of Antibiotics of Concern of All Antibiotic Scripts—Total	42.78%
Antidepressant Medication Management—Effective Acute Phase Treatment	50.00%
Antidepressant Medication Management—Effective Continuation Phase Treatment	32.74%
Appropriate Testing for Children with Pharyngitis	75.70%

Table D-1—CMO Audited Calendar Year 2012 HEDIS Performance Measure Report for WellCare of Georgia, Inc.

Measure	CMO Rate
Appropriate Treatment for Children with Upper Respiratory Infection (URI)*	79.95%
Avoidance of Antibiotic Treatment in Adults with Acute Bronchitis*	16.30%
Breast Cancer Screening	55.78%
Call Answer Timeliness	85.10%
Cervical Cancer Screening	72.51%
Cholesterol Management for Patients with Cardiovascular Conditions—LDL-C Screening	89.39%
Cholesterol Management for Patients with Cardiovascular Conditions—LDL-C Control	34.85%
Childhood Immunization Status—Combo 3	78.83%
Childhood Immunization Status—Combo 6	42.82%
Childhood Immunization Status—Combo 10	38.44%
Children’s and Adolescents’ Access to Primary Care Practitioners —Ages 12–24 Months	97.56%
Children’s and Adolescents’ Access to Primary Care Practitioners —Ages 25 Months–6 Years	91.63%
Children’s and Adolescents’ Access to Primary Care Practitioners —Ages 7–11 Years	91.80%
Children’s and Adolescents’ Access to Primary Care Practitioners —Ages 12–19 Years	89.57%
Chlamydia Screening in Women	48.66%
Comprehensive Diabetes Care—Blood Pressure Control <140/80	28.47%
Comprehensive Diabetes Care—Blood Pressure Control <140/90	51.64%
Comprehensive Diabetes Care—Eye Exam	40.51%
Comprehensive Diabetes Care—HbA1c Control <7.0	32.36%
Comprehensive Diabetes Care—HbA1c Control <8.0	39.05%
Comprehensive Diabetes Care—HbA1c Poor Control >9.0**	54.01%
Comprehensive Diabetes Care—HbA1c Testing	78.47%
Comprehensive Diabetes Care—LDL-C Screening	69.71%
Comprehensive Diabetes Care—LDL-C Control	28.10%
Comprehensive Diabetes Care—Medical Attention to Nephropathy	72.81%

Table D-1—CMO Audited Calendar Year 2012 HEDIS Performance Measure Report for WellCare of Georgia, Inc.	
Measure	CMO Rate
Controlling High Blood Pressure	49.64%
Disease Modifying Anti-Rheumatic Drug Therapy in Rheumatoid Arthritis	62.20%
Follow-Up After Hospitalization for Mental Illness—30 Day Follow-Up	77.16%
Follow-Up After Hospitalization for Mental Illness—7 Day Follow-Up	60.37%
Follow-Up Care for Children Prescribed ADHD Medication—Initiation Phase	39.39%
Follow-Up Care for Children Prescribed ADHD Medication—Continuation and Maintenance Phase	53.10%
Frequency of Ongoing Prenatal Care—< 21 Percent	12.90%
Frequency of Ongoing Prenatal Care—21–40 Percent	5.11%
Frequency of Ongoing Prenatal Care—41–60 Percent	5.60%
Frequency of Ongoing Prenatal Care—61–80 Percent	13.87%
Frequency of Ongoing Prenatal Care—81+ Percent	62.53%
Human Papillomavirus Vaccine for Female Adolescents	19.95%
Immunizations for Adolescents—Combo 1	70.98%
Initiation and Engagement of Alcohol and Other Drug Dependence Treatment—Initiation of Treatment	48.28%
Initiation and Engagement of Alcohol and Other Drug Dependence Treatment—Engagement of Treatment	12.27%
Inpatient Utilization—General Hospital/Acute Care—Total	Rates reported in Appendix F
Lead Screening in Children	75.34%
Asthma Medication Ratio—Total: 5–64 Years	63.72%
Medication Management for People with Asthma—Total-Medication Compliance 50%	43.85%
Medication Management for People with Asthma—Total-Medication Compliance 75%	20.55%
Persistence of Beta-Blocker Treatment After a Heart Attack	Denominator fewer than 30
Pharmacotherapy Management of COPD Exacerbation—Systemic Corticosteroid	73.28%
Pharmacotherapy Management of COPD Exacerbation—Bronchodilator	84.73%
Prenatal and Postpartum Care—Postpartum Care	62.53%
Prenatal and Postpartum Care—Timeliness of Prenatal Care	84.18%

Table D-1—CMO Audited Calendar Year 2012 HEDIS Performance Measure Report for WellCare of Georgia, Inc.

Measure	CMO Rate
Use of Appropriate Medications for People with Asthma—Ages 5–11 Years	90.56%
Use of Appropriate Medications for People with Asthma—Ages 12–18 Years	88.16%
Use of Appropriate Medications for People with Asthma—Ages 19–50 Years	75.65%
Use of Appropriate Medications for People with Asthma—Ages 51–64 Years	Denominator fewer than 30
Use of Appropriate Medications for People with Asthma—Total	89.12%
Use of Imaging Studies for Low Back Pain*	73.93%
Use of Spirometry Testing in the Assessment and Diagnosis of COPD	39.62%
Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents—Total BMI	38.69%
Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents—Total Nutrition	55.47%
Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents—Total Physical Activity	42.09%
Well-Child Visits in the First 15 Months of Life—Zero Visits	3.06%
Well-Child Visits in the First 15 Months of Life—One Visit	3.32%
Well-Child Visits in the First 15 Months of Life—Two Visits	2.55%
Well-Child Visits in the First 15 Months of Life—Three Visits	6.12%
Well-Child Visits in the First 15 Months of Life—Four Visits	7.65%
Well-Child Visits in the First 15 Months of Life—Five Visits	10.71%
Well-Child Visits in the First 15 Months of Life—Six or More Visits	66.58%
Well-Child Visits in the Third, Fourth, Fifth, and Sixth Years of Life	68.46%
Ambulatory Care	Rates reported in Appendix F
Board Certification	Rates reported in Appendix F
Enrollment by Product Line—Total	Rates reported in Appendix F
Enrollment by State	Rates reported in Appendix F
Frequency of Selected Procedures	Rates reported in Appendix F
Identification of Alcohol and Other Drug Services—Total	Rates reported in Appendix F
Language Diversity of Membership	Rates reported in Appendix F
Mental Health Utilization	Rates reported in Appendix F

Table D-1—CMO Audited Calendar Year 2012 HEDIS Performance Measure Report for WellCare of Georgia, Inc.	
Measure	CMO Rate
Race/Ethnicity Diversity of Membership	Rates reported in Appendix F
Total Membership	Rates reported in Appendix F
Weeks of Pregnancy at Time of Enrollment	Rates reported in Appendix F

* The measure is reported as an inverted rate. A higher rate indicates appropriate treatment of children with URI, for example (i.e., the proportion for whom antibiotics were not prescribed). The rate is calculated as 1 minus the numerator divided by the eligible population.

** Lower rate is better.

Appendix E. Performance Measure Validation Reporting Spreadsheet for WellCare of Georgia, Inc.

Appendix E contains WellCare of Georgia, Inc.'s performance measure validation reporting spreadsheet.

2013 Validation of Performance Measures Rate Reporting Template	
CMO Name:	WellCare of Georgia, Inc.
CMO Contact Name and Title:	Jacqueline Collins - Director , Field Quality Improvement
CMO Contact Email:	Jacqueline.Collins@wellcare.com
Comments:	

Appendix E: Department of Community Health, State of Georgia
Validated CY 2012 Performance Measures for WellCare

Cesarean Delivery Rate	
Data Element	General Measure Data
Reporting Year	2013
Data collection methodology (administrative)	A
Eligible population	26388
Numerator events by administrative data	7679
Reported rate	29.10

Appendix E: Department of Community Health, State of Georgia
Validated CY 2012 Performance Measures for WellCare

Percentage of Eligibles that Received Preventive Dental Services	
Data Element	General Measure Data
Reporting Year	2013
Data collection methodology (administrative)	A
Eligible population	594174
Numerator events by administrative data	312073
Reported rate	52.52%

Appendix E: Department of Community Health, State of Georgia
Validated CY 2012 Performance Measures for WellCare

Percentage of Eligibles that Received Dental Treatment Services	
Data Element	General Measure Data
Reporting Year	2013
Data collection methodology (administrative)	A
Eligible population	594174
Numerator events by administrative data	144531
Reported rate	24.32%

Appendix E: Department of Community Health, State of Georgia
Validated CY 2012 Performance Measures for WellCare

Cesarean Rate for Nulliparous Singleton Vertex	
Data Element	General Measure Data
Reporting Year	2013
Data collection methodology (administrative)	A
Eligible population	9627
Numerator events by administrative data	1623
Reported rate	16.86%

Appendix E: Department of Community Health, State of Georgia
 Validated CY 2012 Performance Measures for WellCare

Percentage of Live Births Weighing Less Than 2,500 Grams	
Data Element	General Measure Data
Reporting Year	2013
Data collection methodology (administrative)	A
Eligible population	27680
Numerator events by administrative data	2220
Reported rate	8.02

Appendix E: Department of Community Health, State of Georgia
Validated CY 2012 Performance Measures for WellCare

Annual Percentage of Asthma Patients with One or More Asthma-Related Emergency Room Visit (ages 2-20)	
Data Element	General Measure Data
Reporting Year	2013
Data collection methodology (administrative)	A
Eligible population	60122
Numerator events by administrative data	7354
Reported rate	12.23%

Appendix E: Department of Community Health, State of Georgia
Validated CY 2012 Performance Measures for WellCare

Annual Pediatric Hemoglobin (HbA1c) Testing (ages 5-17)	
Data Element	General Measure Data
Reporting Year	2013
Data collection methodology (hybrid)	H
Eligible population	778
Denominator	411
Numerator events by administrative data	331
Numerator events by medical records	10
Numerator Total	341
Reported rate	82.97%

Appendix E: Department of Community Health, State of Georgia
Validated CY 2012 Performance Measures for WellCare

Diabetes, Short-Term Complications Admission Rate	
Data Element	General Measure Data
Reporting Year	2013
Data collection methodology (administrative)	A
Eligible population	366644
Numerator events by administrative data	102
Reported rate (Per 100,000 Members)	28

Appendix E: Department of Community Health, State of Georgia
Validated CY 2012 Performance Measures for WellCare

Chronic Obstructive Pulmonary Disease (COPD) Admission Rate	
Data Element	General Measure Data
Reporting Year	2013
Data collection methodology (administrative)	A
Eligible population	155958
Numerator events by administrative data	30
Reported rate (Per 100,000 Members)	19

Appendix E: Department of Community Health, State of Georgia
Validated CY 2012 Performance Measures for WellCare

Congestive Heart Failure (CHF) Admission Rate	
Data Element	General Measure Data
Reporting Year	2013
Data collection methodology (administrative)	A
Eligible population	155958
Numerator events by administrative data	64
Reported rate (Per 100,000 Members)	41

Appendix E: Department of Community Health, State of Georgia
Validated CY 2012 Performance Measures for WellCare

Adult Asthma Admission Rate	
Data Element	General Measure Data
Reporting Year	2013
Data collection methodology (administrative)	A
Eligible population	155958
Numerator events by administrative data	111
Reported rate (Per 100,000 Members)	71

Appendix F. HEDIS Interactive Data Submission System Data for WellCare of Georgia, Inc.

Appendix F contains WellCare of Georgia, Inc.'s reported IDSS data.

Appendix F: Department of Community Health, State of Georgia
Audited CY 2012 HEDIS Measure Results for WellCare

Audit Review Table						
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None); Measurement Year - 2012						
The Plan lock has been applied to this submission.						
Pharmacy Reversal - Pharmacy Reversals NOT Included						
Measure/Data Element	Report Measure	Benefit Offered	Rotated Measure	Rate	Reportable	Comment
Effectiveness of Care: Prevention and Screening						
Adult BMI Assessment (aba)	Y		N	67.88%	R	Reportable
Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents (wcc)	Y		N			
<i>BMI Percentile</i>				38.69%	R	Reportable
<i>Counseling for Nutrition</i>				55.47%	R	Reportable
<i>Counseling for Physical Activity</i>				42.09%	R	Reportable
Childhood Immunization Status (cis)	Y		N			
<i>DTaP</i>				88.56%	R	Reportable
<i>IPV</i>				96.11%	R	Reportable
<i>MMR</i>				94.16%	R	Reportable
<i>HiB</i>				95.13%	R	Reportable
<i>Hepatitis B</i>				94.65%	R	Reportable
<i>VZV</i>				94.16%	R	Reportable
<i>Pneumococcal Conjugate</i>				85.40%	R	Reportable
<i>Hepatitis A</i>				94.40%	R	Reportable
<i>Rotavirus</i>				74.21%	R	Reportable
<i>Influenza</i>				47.20%	R	Reportable
<i>Combination #2</i>				84.43%	R	Reportable
<i>Combination #3</i>				78.83%	R	Reportable
<i>Combination #4</i>				78.35%	R	Reportable
<i>Combination #5</i>				64.72%	R	Reportable
<i>Combination #6</i>				42.82%	R	Reportable
<i>Combination #7</i>				64.48%	R	Reportable
<i>Combination #8</i>				42.58%	R	Reportable
<i>Combination #9</i>				38.69%	R	Reportable
<i>Combination #10</i>				38.44%	R	Reportable
Immunizations for Adolescents (ima)	Y					
<i>Meningococcal</i>				72.99%	R	Reportable

Appendix F: Department of Community Health, State of Georgia
Audited CY 2012 HEDIS Measure Results for WellCare

<i>Tdap/Td</i>				80.75%	R	Reportable
<i>Combination #1</i>				70.98%	R	Reportable
Human Papillomavirus Vaccine for Female Adolescents (hpv)	Y			19.95%	R	Reportable
Lead Screening in Children (lsc)	Y		N	75.34%	R	Reportable
Breast Cancer Screening (bcs)	Y			55.78%	R	Reportable
Cervical Cancer Screening (ccs)	Y			72.51%	R	Reportable
Chlamydia Screening in Women (chl)	Y					
<i>16-20 Years</i>				44.26%	R	Reportable
<i>21-24 Years</i>				62.42%	R	Reportable
<i>Total</i>				48.66%	R	Reportable
Effectiveness of Care: Respiratory Conditions						
Appropriate Testing for Children with Pharyngitis (cwp)	Y	Y		75.70%	R	Reportable
Appropriate Treatment for Children With URI (uri)	Y	Y		79.95%	R	Reportable
Avoidance of Antibiotic Treatment in Adults with Acute Bronchitis (aab)	Y	Y		16.30%	R	Reportable
Use of Spirometry Testing in the Assessment and Diagnosis of COPD (spr)	Y			39.62%	R	Reportable
Pharmacotherapy Management of COPD Exacerbation (pce)	Y	Y				
<i>Systemic Corticosteroid</i>				73.28%	R	Reportable
<i>Bronchodilator</i>				84.73%	R	Reportable
Use of Appropriate Medications for People With Asthma (asm)	Y	Y				
<i>5-11 Years</i>				90.56%	R	Reportable
<i>12-18 Years</i>				88.16%	R	Reportable
<i>19-50 Years</i>				75.65%	R	Reportable
<i>51-64 Years</i>				NA	R	Denominator fewer than 30
<i>Total</i>				89.12%	R	Reportable
Medication Management for People With Asthma (mma)	Y	Y				
<i>5-11 Years - Medication Compliance 50%</i>				44.39%	R	Reportable
<i>5-11 Years - Medication Compliance 75%</i>				20.41%	R	Reportable
<i>12-18 Years - Medication Compliance 50%</i>				41.40%	R	Reportable

Appendix F: Department of Community Health, State of Georgia
Audited CY 2012 HEDIS Measure Results for WellCare

12-18 Years - Medication Compliance 75%				19.20%	R	Reportable
19-50 Years - Medication Compliance 50%				54.15%	R	Reportable
19-50 Years - Medication Compliance 75%				33.17%	R	Reportable
51-64 Years - Medication Compliance 50%				NA	R	Denominator fewer than 30
51-64 Years - Medication Compliance 75%				NA	R	Denominator fewer than 30
Total - Medication Compliance 50%				43.85%	R	Reportable
Total - Medication Compliance 75%				20.55%	R	Reportable
Asthma Medication Ratio (amr)	Y	Y				
5-11 Years				65.62%	R	Reportable
12-18 Years				62.25%	R	Reportable
19-50 Years				45.90%	R	Reportable
51-64 Years				NA	R	Denominator fewer than 30
Total				63.72%	R	Reportable
Effectiveness of Care: Cardiovascular						
Cholesterol Management for Patients With Cardiovascular Conditions (cmc)	Y		N			
LDL-C Screening Performed				89.39%	R	Reportable
LDL-C Control (<100 mg/dL)				34.85%	R	Reportable
Controlling High Blood Pressure (cbp)	Y			49.64%	R	Reportable
Persistence of Beta-Blocker Treatment After a Heart Attack (pbh)	Y	Y		NA	R	Denominator fewer than 30
Effectiveness of Care: Diabetes						
Comprehensive Diabetes Care (cdc)	Y		N			
Hemoglobin A1c (HbA1c) Testing				78.47%	R	Reportable
HbA1c Poor Control (>9.0%)				54.01%	R	Reportable
HbA1c Control (<8.0%)				39.05%	R	Reportable
HbA1c Control (<7.0%)				32.36%	R	Reportable
Eye Exam (Retinal) Performed				40.51%	R	Reportable
LDL-C Screening Performed				69.71%	R	Reportable
LDL-C Control (<100 mg/dL)				28.10%	R	Reportable
Medical Attention for Nephropathy				72.81%	R	Reportable
Blood Pressure Control (<140/80 mm Hg)				28.47%	R	Reportable
Blood Pressure Control (<140/90 mm Hg)				51.64%	R	Reportable
Effectiveness of Care: Musculoskeletal						
Disease Modifying Anti-Rheumatic Drug Therapy in Rheumatoid Arthritis (art)	Y	Y		62.20%	R	Reportable

Appendix F: Department of Community Health, State of Georgia
Audited CY 2012 HEDIS Measure Results for WellCare

Use of Imaging Studies for Low Back Pain (lbp)	Y			73.93%	R	Reportable
Effectiveness of Care: Behavioral Health						
Antidepressant Medication Management (amm)	Y	Y				
<i>Effective Acute Phase Treatment</i>				50.00%	R	Reportable
<i>Effective Continuation Phase Treatment</i>				32.74%	R	Reportable
Follow-Up Care for Children Prescribed ADHD Medication (add)	Y	Y				
<i>Initiation Phase</i>				39.39%	R	Reportable
<i>Continuation and Maintenance (C&M) Phase</i>				53.10%	R	Reportable
Follow-Up After Hospitalization for Mental Illness (fuh)	Y	Y				
<i>30-Day Follow-Up</i>				77.16%	R	Reportable
<i>7-Day Follow-Up</i>				60.37%	R	Reportable
Diabetes Screening for People With Schizophrenia or Bipolar Disorder Who Are Using Antipsychotic Medication (ssd)	Y	Y		84.93%	R	Reportable
Diabetes Monitoring for People With Diabetes and Schizophrenia (smd)	Y			NA	R	Denominator fewer than 30
Cardiovascular Monitoring for People With Cardiovascular Disease and Schizophrenia (smc)	Y			NA	R	Denominator fewer than 30
Adherence to Antipsychotic Medications for Individuals With Schizophrenia (saa)	Y	Y		39.80%	R	Reportable
Effectiveness of Care: Medication Management						
Annual Monitoring for Patients on Persistent Medications (mpm)	Y	Y				
<i>ACE Inhibitors or ARBs</i>				88.51%	R	Reportable
<i>Digoxin</i>				NA	R	Denominator fewer than 30
<i>Diuretics</i>				87.85%	R	Reportable
<i>Anticonvulsants</i>				63.68%	R	Reportable
<i>Total</i>				87.06%	R	Reportable
Access/Availability of Care						
Adults' Access to Preventive/Ambulatory Health Services (aap)	Y					

Appendix F: Department of Community Health, State of Georgia
Audited CY 2012 HEDIS Measure Results for WellCare

20-44 Years				85.81%	R	Reportable
45-64 Years				91.21%	R	Reportable
65+ Years				NA	R	Denominator fewer than 30
Total				86.49%	R	Reportable
Children and Adolescents' Access to Primary Care Practitioners (cap)	Y					
12-24 Months				97.56%	R	Reportable
25 Months - 6 Years				91.63%	R	Reportable
7-11 Years				91.80%	R	Reportable
12-19 Years				89.57%	R	Reportable
Annual Dental Visit (adv)	Y	Y				
2-3 Years				52.22%	R	Reportable
4-6 Years				77.61%	R	Reportable
7-10 Years				80.37%	R	Reportable
11-14 Years				73.72%	R	Reportable
15-18 Years				63.06%	R	Reportable
19-21 Years				41.88%	R	Reportable
Total				71.48%	R	Reportable
Initiation and Engagement of AOD Dependence Treatment (iet)	Y	Y				
Initiation of AOD Treatment: 13-17 Years				49.07%	R	Reportable
Engagement of AOD Treatment: 13-17 Years				17.44%	R	Reportable
Initiation of AOD Treatment: 18+ Years				48.07%	R	Reportable
Engagement of AOD Treatment: 18+ Years				10.93%	R	Reportable
Initiation of AOD Treatment: Total				48.28%	R	Reportable
Engagement of AOD Treatment: Total				12.27%	R	Reportable
Prenatal and Postpartum Care (ppc)	Y					
Timeliness of Prenatal Care				84.18%	R	Reportable
Postpartum Care				62.53%	R	Reportable
Call Answer Timeliness (cat)	Y			85.10%	R	Reportable
Utilization						
Frequency of Ongoing Prenatal Care (fpc)	Y					
<21 Percent				12.90%	R	Reportable
21-40 Percent				5.11%	R	Reportable
41-60 Percent				5.60%	R	Reportable
61-80 Percent				13.87%	R	Reportable

Appendix F: Department of Community Health, State of Georgia
Audited CY 2012 HEDIS Measure Results for WellCare

81+ Percent				62.53%	R	Reportable
Well-Child Visits in the First 15 Months of Life (w15)	Y		N			
0 Visits				3.06%	R	Reportable
1 Visit				3.32%	R	Reportable
2 Visits				2.55%	R	Reportable
3 Visits				6.12%	R	Reportable
4 Visits				7.65%	R	Reportable
5 Visits				10.71%	R	Reportable
6+ Visits				66.58%	R	Reportable
Well-Child Visits in the Third, Fourth, Fifth and Sixth Years of Life (w34)	Y		N	68.46%	R	Reportable
Adolescent Well-Care Visits (awc)	Y		N	51.58%	R	Reportable
Frequency of Selected Procedures (fsp)	Y				R	Reportable
Ambulatory Care: Total (amba)	Y				R	Reportable
Ambulatory Care: Dual Eligibles (ambb)	N				NR	Measure Unselected
Ambulatory Care: Disabled (ambc)	N				NR	Measure Unselected
Ambulatory Care: Other (ambd)	N				NR	Measure Unselected
Inpatient Utilization--General Hospital/Acute Care: Total (ipua)	Y				R	Reportable
Inpatient Utilization--General Hospital/Acute Care: Dual Eligibles (ipub)	N				NR	Measure Unselected
Inpatient Utilization--General Hospital/Acute Care: Disabled (ipuc)	N				NR	Measure Unselected
Inpatient Utilization--General Hospital/Acute Care: Other (ipud)	N				NR	Measure Unselected
Identification of Alcohol and Other Drug Services: Total (iada)	Y	Y			R	Reportable
Identification of Alcohol and Other Drug Services: Dual Eligibles (iadb)	N	N			NR	Measure Unselected
Identification of Alcohol and Other Drug Services: Disabled (iadc)	N	N			NR	Measure Unselected
Identification of Alcohol and Other Drug Services: Other (iadd)	N	N			NR	Measure Unselected
Mental Health Utilization: Total (mpta)	Y	Y			R	Reportable

Appendix F: Department of Community Health, State of Georgia
Audited CY 2012 HEDIS Measure Results for WellCare

Mental Health Utilization: Dual Eligibles (mptb)	N	N			NR	Measure Unselected
Mental Health Utilization: Disabled (mptc)	N	N			NR	Measure Unselected
Mental Health Utilization: Other (mptd)	N	N			NR	Measure Unselected
Antibiotic Utilization: Total (abxa)	Y	Y			R	Reportable
Antibiotic Utilization: Dual Eligibles (abxb)	N	N			NR	Measure Unselected
Antibiotic Utilization: Disabled (abxc)	N	N			NR	Measure Unselected
Antibiotic Utilization: Other (abxd)	N	N			NR	Measure Unselected
Relative Resource Use						
Relative Resource Use for People With Diabetes (rdi)	Y				R	Reportable
Relative Resource Use for People With Asthma (ras)	Y	Y			R	Reportable
Relative Resource Use for People With Cardiovascular Conditions (rca)	Y				R	Reportable
Relative Resource Use for People With Hypertension (rhy)	Y				R	Reportable
Relative Resource Use for People With COPD (rco)	Y				R	Reportable
Health Plan Descriptive Information						
Board Certification (bcr)	Y				R	Reportable
Total Membership (tlm)	Y				R	Reportable
Enrollment by Product Line: Total (enpa)	Y				R	Reportable
Enrollment by Product Line: Dual Eligibles (enpb)	N				NR	Measure Unselected
Enrollment by Product Line: Disabled (enpc)	N				NR	Measure Unselected
Enrollment by Product Line: Other (enpd)	N				NR	Measure Unselected
Enrollment by State (ebs)	Y				R	Reportable
Race/Ethnicity Diversity of Membership (rdm)	Y				R	Reportable
Language Diversity of Membership (ldm)	Y				R	Reportable
Weeks of Pregnancy at Time of Enrollment in MCO (wop)	Y				R	Reportable

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Adult BMI Assessment (ABA)	
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Measurement year	2012
Data collection methodology (administrative or hybrid)	H
Eligible population	14257
Number of numerator events by administrative data in eligible population (before exclusions)	675
Current year's administrative rate (before exclusions)	4.73%
Minimum required sample size (MRSS) or other sample size	411
Oversampling rate	0.05
Final sample size (FSS)	432
Number of numerator events by administrative data in FSS	34
Administrative rate on FSS	7.87%
Number of original sample records excluded because of valid data errors	0
Number of administrative data records excluded	0
Number of medical records excluded	0
Number of employee/dependent medical records excluded	0
Records added from the oversample list	0
Denominator	411
Numerator events by administrative data	33
Numerator events by medical records	246
Reported rate	67.88%
Lower 95% confidence interval	63.25%
Upper 95% confidence interval	72.52%

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Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents (WCC)									
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)									
Data Element	BMI Percentile			Counseling for Nutrition			Counseling for Physical Activity		
	3-11 years	12-17 years	Total	3-11 years	12-17 years	Total	3-11 years	12-17 years	Total
Measurement year	2012			2012			2012		
Data collection methodology (administrative or hybrid)	H			H			H		
Eligible population	153983	69005	222,988	153983	69005	222,988	153983	69005	222,988
Number of numerator events by administrative data in eligible population (before exclusions)	8581	3684	12,265	3155	1597	4,752	2418	1130	3,548
Current year's administrative rate (before exclusions)	5.57%	5.34%	5.50%	2.05%	2.31%	2.13%	1.57%	1.64%	1.59%
Minimum required sample size (MRSS) or other sample size	411			411			411		
Oversampling rate	0.05			0.05			0.05		
Final sample size	432			432			432		
Number of numerator events by administrative data in FSS	9	6	15	4	2	6	4	1	5
Administrative rate on FSS	2.08%	1.39%	3.47%	0.93%	0.46%	1.39%	0.93%	0.23%	1.16%
Number of original sample records excluded because of valid data errors	0			0			0		
Number of administrative data records excluded	0			0			0		
Number of medical records excluded	0			0			0		
Number of employee/dependent medical records excluded	0			0			0		
Records added from the oversample list	0			0			0		
Denominator	298	113	411	298	113	411	298	113	411
Numerator events by administrative data	8	6	14	4	2	6	4	1	5
Numerator events by medical records	101	44	145	161	61	222	105	63	168
Reported rate	36.58%	44.25%	38.69%	55.37%	55.75%	55.47%	36.58%	56.64%	42.09%
Lower 95% confidence interval	30.94%	34.65%	33.86%	49.56%	46.15%	50.55%	30.94%	47.06%	37.20%
Upper 95% confidence interval	42.21%	53.85%	43.52%	61.18%	65.35%	60.40%	42.21%	66.22%	46.99%

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Childhood Immunization Status (CIS)									
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)									
Data Element	General Measure Data	DTaP	IPV	MMR	HiB	Hepatitis B	VZV	Pneumo-coccal Conjugate	Hepatitis A
Measurement year	2012								
Data collection methodology (administrative or hybrid)	H								
Eligible population	13946								
Number of numerator events by admin data in eligible population (before exclusions)		11860	13263	13124	13246	12853	13181	11747	13036
Current year's administrative rate (before exclusions)		85.04%	95.10%	94.11%	94.98%	92.16%	94.51%	84.23%	93.47%
Minimum required sample size (MRSS) or other sample Size	411								
Oversampling rate	0.05								
Final sample size	432								
Number of numerator events by admin data in FSS		375	411	406	408	397	406	364	406
Administrative rate on FSS		86.81%	95.14%	93.98%	94.44%	91.90%	93.98%	84.26%	93.98%
Number of original records excluded because of valid data errors	0								
Number of administrative data records excluded	0								
Number of medical data records excluded	0								
Number of employee/dependent medical records excluded	0								
Records added from the oversample list	0								
Denominator	411								
Numerator events by administrative data		357	391	387	389	377	387	346	388
Number of numerator events by medical records		7	4	0	2	12	0	5	0
Reported rate		88.56%	96.11%	94.16%	95.13%	94.65%	94.16%	85.40%	94.40%

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Lower 95% confidence interval		85.37%	94.12%	91.77%	92.93%	92.35%	91.77%	81.87%	92.06%
Upper 95% confidence interval		91.76%	98.10%	96.55%	97.34%	96.94%	96.55%	88.94%	96.75%

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Rotavirus	Influenza	Combination 2	Combination 3	Combination 4	Combination 5	Combination 6	Combination 7	Combination 8	Combination 9	Combination 10
9677	5934	11214	10669	10550	8275	5207	8197	5184	4297	4277
69.39%	42.55%	80.41%	76.50%	75.65%	59.34%	37.34%	58.78%	37.17%	30.81%	30.67%
307	197	350	327	325	262	172	261	171	154	153
71.06%	45.60%	81.02%	75.69%	75.23%	60.65%	39.81%	60.42%	39.58%	35.65%	35.42%
294	191	334	312	310	251	167	250	166	149	148
11	3	13	12	12	15	9	15	9	10	10
74.21%	47.20%	84.43%	78.83%	78.35%	64.72%	42.82%	64.48%	42.58%	38.69%	38.44%

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69.86%	42.25%	80.80%	74.76%	74.24%	59.98%	37.92%	59.73%	37.68%	33.86%	33.62%
78.56%	52.15%	88.06%	82.90%	82.45%	69.46%	47.73%	69.23%	47.48%	43.52%	43.27%

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Immunizations for Adolescents (IMA)				
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)				
Data Element	General Measure Data	Meningococcal	Tdap/Td	Combination 1
Measurement year	2012			
Data collection methodology (administrative or hybrid)	H			
Eligible population	16045			
Number of numerator events by admin data in eligible population (before exclusions)		11878	13585	11686
Current year's administrative rate (before exclusions)		74.03%	84.67%	72.83%
Minimum required sample size (MRSS) or other sample Size	348			
Oversampling rate	0.05			
Final sample size	366			
Number of numerator events by admin data in FSS		265	293	258
Administrative rate on FSS		72.40%	80.05%	70.49%
Number of original records excluded because of valid data errors	0			
Number of administrative data records excluded	0			
Number of medical data records excluded	0			
Number of employee/dependent medical records excluded	0			
Records added from the oversample list	0			
Denominator	348			
Numerator events by administrative data		251	279	244

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Number of numerator events by medical records		3	2	3
Reported rate		72.99%	80.75%	70.98%
Lower 95% confidence interval		68.18%	76.46%	66.06%
Upper 95% confidence interval		77.80%	85.03%	75.89%

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Human Papillomavirus Vaccine for Female Adolescents (HPV)	
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Measurement year	2012
Data collection methodology (administrative or hybrid)	H
Eligible population	7965
Number of numerator events by administrative data in eligible population (before exclusions)	1390
Current year's administrative rate (before exclusions)	17.45%
Minimum required sample size (MRSS) or other sample size	411
Oversampling rate	0.05
Final sample size (FSS)	432
Number of numerator events by administrative data in FSS	83
Administrative rate on FSS	19.21%
Number of original sample records excluded because of valid data errors	0
Number of administrative data records excluded	0
Number of medical data records excluded	0
Number of employee/dependent medical records excluded	0
Records added from the oversample list	0
Denominator	411
Numerator events by administrative data	76
Numerator events by medical records	6
Reported rate	19.95%
Lower 95% confidence interval	15.97%
Upper 95% confidence interval	23.94%

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Lead Screening in Children (LSC)	
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)	
Lead Screening in Children	
Data Elements which do not apply to the selected data collection methodology will not appear	General Measure Data
Measurement year	2012
Data collection methodology (administrative or hybrid)	H
Eligible population	13946
Number of numerator events by admin data in eligible population (before exclusions)	10524
Current year's administrative rate (before exclusions)	75.46%
Minimum required sample size (MRSS) or other sample size	296
Oversampling rate	0.05
Final sample size (FSS)	311
Number of numerator events by administrative data in FSS	225
Administrative rate on FSS	72.35%
Number of original sample records excluded because of valid data errors	0
Number of administrative data records excluded	0
Number of medical data records excluded	0
Number of employee/dependent medical records excluded	0
Records added from the oversample list	0
Denominator	296
Numerator events by administrative data	215
Numerator events by medical records	8
Reported rate	75.34%
Lower 95% confidence interval	70.26%
Upper 95% confidence interval	80.42%

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Breast Cancer Screening (BCS)	
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	General Measure Data
Measurement year	2012
Data collection methodology (administrative)	A
Eligible population	2639
Numerator events by administrative data	1472
Reported rate	55.78%
Lower 95% confidence interval	53.86%
Upper 95% confidence interval	57.69%

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Cervical Cancer Screening (CCS)	
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Measurement year	2012
Data collection methodology (administrative or hybrid)	H
Eligible population	22195
Number of numerator events by administrative data in eligible population (before exclusions)	14847
Current year's administrative rate (before exclusions)	66.89%
Minimum required sample size (MRSS) or other sample size	371
Oversampling rate	0.05
Final sample size (FSS)	390
Number of numerator events by administrative data in FSS	257
Administrative rate on FSS	65.90%
Number of original sample records excluded because of valid data errors	0
Number of administrative data records excluded	0
Number of medical data records excluded	0
Number of employee/dependent medical records excluded	0
Records added from the oversample list	0
Denominator	371
Numerator events by administrative data	244
Numerator events by medical records	25
Reported rate	72.51%
Lower 95% confidence interval	67.83%
Upper 95% confidence interval	77.18%

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Chlamydia Screening in Women (CHL)				
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)				
Data Element	General Measure Data	16-20 years	21-24 years	Total
Measurement year	2012			
Data collection methodology (administrative)	A			
Eligible population		9879	3164	13,043
Numerator events by administrative data		4372	1975	6,347
Reported rate		44.26%	62.42%	48.66%
Lower 95% confidence interval		43.27%	60.72%	47.80%
Upper 95% confidence interval		45.24%	64.12%	49.52%

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Appropriate Testing for Children with Pharyngitis (CWP)	
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Measurement year	2012
Data collection methodology (administrative)	A
Eligible population	24721
Numerator events by administrative data	18714
Reported rate	75.70%
Lower 95% confidence interval	75.16%
Upper 95% confidence interval	76.24%

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Appropriate Treatment for Children With URI (URI)	
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Measurement year	2012
Data collection methodology (administrative)	A
Eligible population	35156
Numerator events by administrative data	7050
Reported rate	79.95%
Lower 95% confidence interval	79.53%
Upper 95% confidence interval	80.37%

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Avoidance of Antibiotic Treatment in Adults with Acute Bronchitis (AAB)	
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Measurement year	2012
Data collection methodology (administrative)	A
Eligible population	1368
Total numerator events by administrative data	1145
Reported rate	16.30%
Lower 95% confidence interval	14.31%
Upper 95% confidence interval	18.30%

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Use of Spirometry Testing in the Assessment and Diagnosis of COPD (SPR)	
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Measurement year	2012
Data collection methodology (administrative)	A
Eligible population	106
Numerator events by administrative data	42
Reported rate	39.62%
Lower 95% confidence interval	29.84%
Upper 95% confidence interval	49.41%

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Pharmacotherapy Management of COPD Exacerbation (PCE)			
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)			
Pharmacotherapy Management of COPD Exacerbation			
Data Elements	Measure Data	Systemic corticosteroid	Bronchodilator
Measurement year	2012		
Data collection methodology (administrative)	A		
Eligible population	131		
Numerator events by administrative data		96	111
Reported rate		73.28%	84.73%
Lower 95% confidence interval		65.32%	78.19%
Upper 95% confidence interval		81.24%	91.27%

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Use of Appropriate Medications for People With Asthma (ASM)						
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)						
Data Element	General Measure Data	5-11 years	12-18 years	19-50 years	51-64 years	Total
Measurement year	2012					
Data collection methodology (administrative)	A					
Eligible population		4398	2263	271	26	6,958
Number of required exclusions		324	164	246	57	791
Numerator events by administrative data		3983	1995	205	18	6,201
Reported rate		90.56%	88.16%	75.65%	NA	89.12%
Lower 95% confidence interval		89.69%	86.80%	70.35%	NA	88.38%
Upper 95% confidence interval		91.44%	89.51%	80.94%	NA	89.86%

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Medication Management for People With Asthma (MMA)									
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)									
Data Element	General Measure Data	5-11 years		12-18 years		19-50 years		51-64 years	
		Medication Compliance 50%	Medication Compliance 75%	Medication Compliance 50%	Medication Compliance 75%	Medication Compliance 50%	Medication Compliance 75%	Medication Compliance 50%	Medication Compliance 75%
Measurement year	2012								
Data collection methodology (administrative)	A								
Eligible population		3983		1995		205		18	
Number of required exclusions		739		432		312		65	
Numerator events by administrative data		1768	813	826	383	111	68	14	10
Reported rate		44.39%	20.41%	41.40%	19.20%	54.15%	33.17%	NA	NA
Lower 95% confidence interval		42.83%	19.15%	39.22%	17.44%	47.08%	26.48%	NA	NA
Upper 95% confidence interval		45.94%	21.68%	43.59%	20.95%	61.21%	39.86%	NA	NA

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Total	
Medication Compliance 50%	Medication Compliance 75%
6,201	
1,548	
2,719	1,274
43.85%	20.55%
42.60%	19.53%
45.09%	21.56%

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Asthma Medication Ratio (AMR)						
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)						
Data Element	Measure Data	5-11 years	12-18 years	19-50 years	51-64 years	Total
Measurement year	2012					
Data collection methodology (administrative)	A					
Eligible population		4378	2249	268	26	6,921
Number of required exclusions		344	178	249	57	828
Numerator events by administrative data		2873	1400	123	14	4,410
Reported rate		65.62%	62.25%	45.90%	NA	63.72%
Lower 95% confidence interval		64.21%	60.22%	39.74%	NA	62.58%
Upper 95% confidence interval		67.04%	64.28%	52.05%	NA	64.86%

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Cholesterol Management for Patients With Cardiovascular Conditions (CMC)			
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)			
Data Element	General Measure Data	LDL-C Screening	LDL-C level <100 mg/dL
Measurement year	2012		
Data collection methodology (administrative or hybrid)	H		
Eligible population	132		
Number of numerator events by administrative data in eligible population (before exclusions)		114	20
Current year's administrative rate (before exclusions)		86.36%	15.15%
Minimum required sample size (MRSS) or other sample size	132		
Oversampling rate	0.05		
Final sample size (FSS)	132		
Number of numerator events by administrative data in FSS		115	17
Administrative rate on FSS		87.12%	12.88%
Number of original sample records excluded because of valid data errors	0		
Number of employee/dependent medical records excluded	0		
Records added from the oversample list	0		
Denominator	132		
Numerator events by administrative data		115	17
Numerator events by medical records		3	29
Reported rate		89.39%	34.85%
Lower 95% confidence interval		83.76%	26.34%
Upper 95% confidence interval		95.03%	43.36%

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Controlling High Blood Pressure (CBP)	
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	General Measure Data
Measurement year	2012
Data collection methodology (hybrid)	H
Eligible population	4625
Number of numerator events by administrative data in eligible population (before exclusions)	0
Current year's administrative rate (before exclusions)	0.00%
Minimum required sample size (MRSS) or other sample size	411
Oversampling rate	0.1
Final sample size (FSS)	453
Number of numerator events by administrative data in FSS	0
Administrative rate on FSS	0.00%
Number of original sample records excluded because of valid data errors	24
Number of records excluded because of false positive diagnoses	24
Number of administrative data records excluded	1
Number of medical data records excluded	0
Number of employee/dependent medical records excluded	0
Records added from the oversample list	24
Denominator	411
Numerator events by administrative data	0
Numerator events by medical records	204
Reported rate	49.64%
Lower 95% confidence interval	44.68%
Upper 95% confidence interval	54.59%

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Persistence of Beta-Blocker Treatment After a Heart Attack (PBH)	
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Measurement year	2012
Data collection methodology (administrative)	A
Eligible population	24
Numerator events by administrative data	17
Reported rate	NA
Lower 95% confidence interval	NA
Upper 95% confidence interval	NA

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Comprehensive Diabetes Care (CDC)									
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)									
Data Element	HbA1c Testing	HbA1c Poor Control (>9.0%)	HbA1c Control (<8.0%)	HbA1c Control (<7.0%) for a Selected Population	Eye Exam	LDL-C Screening	LDL-C Level <100 mg/dL	Medical Attention for Nephropathy	Blood Pressure Controlled <140/80 mm Hg
Measurement year	2012	2012	2012	2012	2012	2012	2012	2012	2012
Data collection methodology (administrative or hybrid)	H	H	H	H	H	H	H	H	H
Eligible population	2487	2487	2487	2154	2487	2487	2487	2487	2487
Number of numerator events by administrative data in eligible population (before optional exclusions)	1870	2047	363	283	846	1638	326	1643	17
Current year's administrative rate (before optional exclusions)	75.19%	82.31%	14.60%	13.14%	34.02%	65.86%	13.11%	66.06%	0.68%
Minimum required sample size (MRSS) or other sample size	548	548	548	548	548	548	548	548	548
Oversampling rate	0.15	0.15	0.15	0.15	0.15	0.15	0.15	0.15	0.15
Final sample size (FSS)	631	631	631	631	631	631	631	631	631
Number of numerator events by administrative data in FSS	484	556	64	44	231	436	51	437	5
Administrative rate on FSS	76.70%	88.11%	10.14%	6.97%	36.61%	69.10%	8.08%	69.26%	0.79%
Number of original sample records excluded because of valid data errors	0	0	0	0	0	0	0	0	0
Number of optional administrative data records excluded	0	0	0	0	0	0	0	0	0
Number of optional medical data records excluded	0	0	0	0	0	0	0	0	0
Number of HbA1c <7 required medical records excluded				32					
Number of HbA1c <7 required administrative data records excluded				87					
Number of employee/dependent medical records excluded	0	0	0	0	0	0	0	0	0
Records added from the oversample list	0	0	0	0	0	0	0	0	0

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Denominator	548	548	548	445	548	548	548	548	548
Numerator events by administrative data	418	215	55	37	205	376	46	381	5
Numerator events by medical records	12	81	159	107	17	6	108	18	151
Reported rate	78.47%	54.01%	39.05%	32.36%	40.51%	69.71%	28.10%	72.81%	28.47%
Lower 95% confidence interval	74.93%	49.75%	34.88%	27.90%	36.31%	65.77%	24.25%	68.99%	24.60%
Upper 95% confidence interval	82.00%	58.28%	43.23%	36.82%	44.71%	73.65%	31.96%	76.63%	32.34%

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Blood Pressure Controlled <140/90 mm Hg
2012
H
2487
26
1.05%
548
0.15
631
7
1.11%
0
0
0
0
0

Appendix F: Department of Community Health, State of Georgia
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548
7
276
51.64%
47.37%
55.92%

Appendix F: Department of Community Health, State of Georgia
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Disease Modifying Anti-Rheumatic Drug therapy in Rheumatoid Arthritis (ART)	
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Measurement year	2012
Data collection methodology (administrative)	A
Eligible population	82
Numerator events by administrative data	51
Reported rate	62.20%
Lower 95% confidence interval	51.09%
Upper 95% confidence interval	73.30%

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Use of Imaging Studies for Low Back Pain (LBP)	
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Measurement year	2012
Data collection methodology (administrative)	A
Eligible population	1845
Numerator events by administrative data	481
Reported rate	73.93%
Lower 95% confidence Interval	71.90%
Upper 95% confidence Interval	75.96%

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Antidepressant Medication Management (AMM)			
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)			
Data Element	General Measure Data	Effective Acute Phase Treatment	Effective Continuation Phase Treatment
Measurement year	2012		
Data collection methodology (administrative)	A		
Eligible population	1234		
Numerator events by administrative data		617	404
Reported rate		50.00%	32.74%
Lower 95% confidence interval		47.17%	30.08%
Upper 95% confidence interval		52.83%	35.40%

Appendix F: Department of Community Health, State of Georgia
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Follow-Up Care for Children Prescribed ADHD Medication (ADD)			
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)			
Data Element	General Measure Data	Initiation Phase	Continuation and Maintenance Phase
Measurement year	2012		
Data collection methodology (administrative)	A		
Eligible population		6639	1241
Numerator events by administrative data		2615	659
Reported rate		39.39%	53.10%
Lower 95% confidence interval		38.21%	50.29%
Upper 95% confidence interval		40.57%	55.92%

Appendix F: Department of Community Health, State of Georgia
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Follow-Up After Hospitalization for Mental Illness (FUH)			
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)			
Data Element	General Measure Data	30-day follow-up	7-day follow-up
Measurement year	2012		
Data collection methodology (administrative)	A		
Eligible population	2180		
Numerator events by administrative data		1682	1316
Reported rate		77.16%	60.37%
Lower 95% confidence interval		75.37%	58.29%
Upper 95% confidence interval		78.94%	62.44%

Appendix F: Department of Community Health, State of Georgia
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Diabetes Screening for People With Schizophrenia or Bipolar Disorder Who Are Using Antipsychotic Medication (SSD)	
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Measurement year	2012
Data collection methodology (administrative)	A
Eligible population	491
Number of required exclusions	400
Numerator events by administrative data	417
Reported rate	84.93%
Lower 95% confidence interval	81.66%
Upper 95% confidence interval	88.20%

Appendix F: Department of Community Health, State of Georgia
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Diabetes Monitoring for People With Diabetes and Schizophrenia (SMD)	
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Measurement year	2012
Data collection methodology (administrative)	A
Eligible population	24
Number of optional exclusions	0
Numerator events by administrative data	11
Reported rate	NA
Lower 95% confidence interval	NA
Upper 95% confidence interval	NA

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Cardiovascular Monitoring for People With Cardiovascular Disease and Schizophrenia (SMC)	
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Measurement year	2012
Data collection methodology (administrative)	A
Eligible population	1
Numerator events by administrative data	0
Reported rate	NA
Lower 95% confidence interval	NA
Upper 95% confidence interval	NA

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Adherence to Antipsychotic Medications for Individuals With Schizophrenia (SAA)	
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Measurement year	2012
Data collection methodology (administrative)	A
Eligible population	98
Number of required exclusions	45
Numerator events by administrative data	39
Reported rate	39.80%
Lower 95% confidence interval	29.59%
Upper 95% confidence interval	50.00%

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Annual Monitoring for Patients on Persistent Medications (MPM)						
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)						
Data Element	General Measure Data	ACE Inhibitors or ARBs	Digoxin	Diuretics	Anti-convulsants	Total
Measurement year	2012					
Data collection methodology (administrative)	A					
Eligible population		2036	22	1910	190	4,158
Numerator events by administrative data		1802	19	1678	121	3,620
Reported rate		88.51%	NA	87.85%	63.68%	87.06%
Lower 95% confidence interval		87.10%	NA	86.36%	56.58%	86.03%
Upper 95% confidence interval		89.92%	NA	89.34%	70.79%	88.09%

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Adults' Access to Preventive/Ambulatory Health Services (AAP)					
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)					
Data Element	General Measure Data	20-44 years	45-64 years	65+ years	Total
Measurement year	2012				
Data collection methodology (administrative)	A				
Eligible population		24969	3606	5	28,580
Numerator events by administrative data		21426	3289	4	24,719
Reported rate		85.81%	91.21%	NA	86.49%
Lower 95% confidence interval		85.38%	90.27%	NA	86.09%
Upper 95% confidence interval		86.25%	92.15%	NA	86.89%

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Children and Adolescents' Access to Primary Care Practitioners (CAP)					
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)					
Data Element	General Measure Data	12-24 months	25 months - 6 years	7-11 years	12-19 years
Measurement year	2012				
Data collection methodology (administrative)	A				
Eligible population		21341	102928	67330	73563
Numerator events by administrative data		20820	94314	61809	65891
Reported rate		97.56%	91.63%	91.80%	89.57%
Lower 95% confidence interval		97.35%	91.46%	91.59%	89.35%
Upper 95% confidence interval		97.77%	91.80%	92.01%	89.79%

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Annual Dental Visit (ADV)								
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)								
Data Element	Measure Data	2-3 Years	4-6 Years	7-10 Years	11-14 Years	15-18 Years	19-21 Years	Total
Measurement year	2012							
Data collection methodology (administrative)	A							
Eligible population		38249	65818	76153	67673	49666	2636	300,195
Numerator events by administrative data		19972	51084	61202	49887	31320	1104	214,569
Reported rate		52.22%	77.61%	80.37%	73.72%	63.06%	41.88%	71.48%
Lower 95% confidence interval		51.71%	77.29%	80.08%	73.39%	62.64%	39.98%	71.31%
Upper 95% confidence interval		52.72%	77.93%	80.65%	74.05%	63.49%	43.78%	71.64%

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Initiation and Engagement of AOD Dependence Treatment (IET)							
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)							
Data Elements	General Measure Data	13-17 years		18+ years		Total	
		Initiation of AOD Treatment	Engagement of AOD Treatment	Initiation of AOD Treatment	Engagement of AOD Treatment	Initiation of AOD Treatment	Engagement of AOD Treatment
Measurement year	2012						
Data collection methodology (administrative)	A						
Eligible population		648		2515		3,163	
Numerator events by administrative data		318	113	1209	275	1,527	388
Reported rate		49.07%	17.44%	48.07%	10.93%	48.28%	12.27%
Lower 95% confidence interval		45.15%	14.44%	46.10%	9.69%	46.52%	11.11%
Upper 95% confidence interval		53.00%	20.44%	50.04%	12.17%	50.03%	13.43%

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Prenatal and Postpartum Care (PPC)		
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)		
Data Element	Timeliness of Prenatal Care	Postpartum Care
Measurement year	2012	2012
Data collection methodology (administrative or hybrid)	H	H
Eligible population	27243	27243
Number of numerator events by administrative data in eligible population (before exclusions)	10375	10303
Current year's administrative rate (before exclusions)	38.08%	37.82%
Minimum required sample size (MRSS) or other sample size	411	411
Oversampling rate	0.05	0.05
Final sample size (FSS)	432	432
Number of numerator events by administrative data in FSS	160	144
Administrative rate on FSS	37.04%	33.33%
Number of original sample records excluded because of valid data errors	2	2
Number of employee/dependent medical records excluded	0	0
Records added from the oversample list	2	2
Denominator	411	411
Numerator events by administrative data	154	138
Numerator events by medical records	192	119
Reported rate	84.18%	62.53%
Lower 95% confidence interval	80.54%	57.73%
Upper 95% confidence interval	87.83%	67.33%

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Call Answer Timeliness (CAT)	
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Measurement year	2012
Data collection methodology (administrative)	A
Eligible population	530463
Numerator events by administrative data	451448
Reported rate	85.10%
Lower 95% confidence interval	85.01%
Upper 95% confidence interval	85.20%

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Frequency of Ongoing Prenatal Care (FPC)						
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)						
Data Element	General Measure Data	<21 Percent	21-40 Percent	41-60 Percent	61-80 Percent	81+ Percent
Measurement year	2012					
Data collection methodology (administrative or hybrid)	H					
Eligible population	27243					
Number of numerator events by administrative data in eligible population (before exclusions)		17913	4689	1851	1119	1671
Current year's administrative rate (before exclusions)		65.75%	17.21%	6.79%	4.11%	6.13%
Minimum required sample size (MRSS) or other sample size	411					
Oversampling rate	0.05					
Final sample size (FSS)	432					
Number of numerator events by administrative data in FSS		276	79	27	23	27
Administrative rate on FSS		63.89%	18.29%	6.25%	5.32%	6.25%
Number of original sample records excluded because of valid data errors	2					
Number of employee/dependent medical records excluded	0					
Records added from the oversample list	2					
Denominator	411					
Numerator events by administrative data		50	14	6	10	30
Numerator events by medical records		3	7	17	47	227
Reported rate		12.90%	5.11%	5.60%	13.87%	62.53%
Lower 95% confidence interval		9.53%	2.86%	3.25%	10.41%	57.73%
Upper 95% confidence interval		16.26%	7.36%	7.94%	17.33%	67.33%

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Well-Child Visits in the First 15 Months of Life (W15)								
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)								
Data Element	Measure Data	0 visits	1 visit	2 visits	3 visits	4 visits	5 visits	6 or more visits
Measurement year	2012							
Data collection methodology (administrative or hybrid)	H							
Eligible population	15912							
Number of numerator events by administrative data in eligible population (before exclusions)		468	602	822	1163	1701	2855	8301
Current year's administrative rate (before exclusions)		2.94%	3.78%	5.17%	7.31%	10.69%	17.94%	52.17%
Minimum required sample size (MRSS) or other sample size	392							
Oversampling rate	0.05							
Final sample size (FSS)	412							
Number of numerator events by administrative data in FSS		18	19	21	37	38	69	210
Administrative rate on FSS		4.37%	4.61%	5.10%	8.98%	9.22%	16.75%	50.97%
Number of original sample records excluded because of valid data errors	0							
Number of employee/dependent medical records excluded	0							
Records added from the oversample list	0							
Denominator	392							
Numerator events by administrative data		12	11	10	21	19	27	205
Numerator events by medical records		0	2	0	3	11	15	56
Reported rate		3.06%	3.32%	2.55%	6.12%	7.65%	10.71%	66.58%
Lower 95% confidence interval		1.23%	1.42%	0.86%	3.62%	4.89%	7.52%	61.78%
Upper 95% confidence interval		4.89%	5.22%	4.24%	8.62%	10.41%	13.90%	71.38%

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Adolescent Well-Care Visits (AWC)	
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Measurement year	2012
Data collection methodology (administrative or hybrid)	H
Eligible population	101932
Number of numerator events by administrative data in eligible population (before exclusions)	43459
Current year's administrative rate (before exclusions)	42.64%
Minimum required sample size (MRSS) or other sample size	411
Oversampling rate	0.05
Final sample size (FSS)	432
Number of numerator events by administrative data in FSS	207
Administrative rate on FSS	47.92%
Number of original sample records excluded because of valid data errors	0
Number of employee/dependent medical records excluded	0
Records added from the oversample list	0
Denominator	411
Numerator events by administrative data	197
Numerator events by medical records	15
Reported rate	51.58%
Lower 95% confidence interval	46.63%
Upper 95% confidence interval	56.53%

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Well-Child Visits in the Third, Fourth, Fifth and Sixth Years of Life (W34)	
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Measurement year	2012
Data collection methodology (administrative or hybrid)	H
Eligible population	86526
Number of numerator events by administrative data in eligible population (before exclusions)	56930
Current year's administrative rate (before exclusions)	65.80%
Minimum required sample size (MRSS) or other sample size	371
Oversampling rate	0.05
Final sample size (FSS)	390
Number of numerator events by administrative data in FSS	258
Administrative rate on FSS	66.15%
Number of original sample records excluded because of valid data errors	0
Number of employee/dependent medical records excluded	0
Records added from the oversample list	0
Denominator	371
Numerator events by administrative data	245
Numerator events by medical records	9
Reported rate	68.46%
Lower 95% confidence interval	63.60%
Upper 95% confidence interval	73.33%

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Frequency of Selected Procedures (FSP)				
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)				
Age	Male	Female	Total	
0-9	1,840,826	1,790,797	3,631,679	
10-19	1,107,046	1,149,439	2,256,502	
15-44		1,109,463		
20-44	68,158	657,657		
30-64	59,288			
45-64	15,040	52,635		
Procedure	Age	Sex	Number of Procedures	Procedures / 1,000 Member Years
Bariatric weight loss surgery	0-19	Male	0	0.00
		Female	2	0.00
	20-44	Male	4	0.06
		Female	55	0.08
	45-64	Male	0	0.00
		Female	6	0.11
Tonsillectomy	0-9	Male & Female	3375	0.93
	10-19	Female	910	0.40
Hysterectomy, Abdominal	15-44	Female	343	0.31
	45-64		44	0.84
Hysterectomy, Vaginal	15-44	Female	335	0.30
	45-64		47	0.89
Cholecystectomy, Open	30-64	Male	1	0.02
	15-44	Female	21	0.02
			1	0.02
Cholecystectomy (laparoscopic)	30-64	Male	24	0.40
	15-44	Female	970	0.87
			36	0.68
Back Surgery	20-44	Male	53	0.78
		Female	132	0.20
	45-64	Male	22	1.46
		Female	46	0.87

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Mastectomy	15-44	Female	49	0.04
	45-64		65	1.23
Lumpectomy	15-44	Female	178	0.16
	45-64		69	1.31

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Ambulatory Care: Total (AMBA)				
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)				
Age	Member Months			
<1	469,334			
1-9	3,162,345			
10-19	2,256,502			
20-44	725,815			
45-64	67,675			
65-74	89			
75-84	4			
85+	1			
Unknown	0			
Total	6,681,765			
Age	Outpatient Visits		ED Visits	
	Visits	Visits/ 1,000 Member Months	Visits	Visits/ 1,000 Member Months
<1	431864	920.16	47662	101.55
1-9	1184326	374.51	169845	53.71
10-19	606952	268.98	97562	43.24
20-44	347003	478.09	104113	143.44
45-64	54433	804.33	7104	104.97
65-74	44	494.38	4	44.94
75-84	1	250.00	0	0.00
85+	0	0.00	0	0.00
Unknown	0		0	
Total	2,624,623	392.80	426,290	63.80

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Ambulatory Care: Dual Eligibles (AMBB)				
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)				
Age	Member Months			
<1	NR			
1-9	NR			
10-19	NR			
20-44	NR			
45-64	NR			
65-74	NR			
75-84	NR			
85+	NR			
Unknown	NR			
Total	NR			
Age	Outpatient Visits		ED Visits	
	Visits	Visits/ 1,000 Member Months	Visits	Visits/ 1,000 Member Months
<1	NR	NR	NR	NR
1-9	NR	NR	NR	NR
10-19	NR	NR	NR	NR
20-44	NR	NR	NR	NR
45-64	NR	NR	NR	NR
65-74	NR	NR	NR	NR
75-84	NR	NR	NR	NR
85+	NR	NR	NR	NR
Unknown	NR		NR	
Total	NR	NR	NR	NR

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Ambulatory Care: Disabled (AMBC)				
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)				
Age	Member Months			
<1	NR			
1-9	NR			
10-19	NR			
20-44	NR			
45-64	NR			
65-74	NR			
75-84	NR			
85+	NR			
Unknown	NR			
Total	NR			
Age	Outpatient Visits		ED Visits	
	Visits	Visits/ 1,000 Member Months	Visits	Visits/ 1,000 Member Months
<1	NR	NR	NR	NR
1-9	NR	NR	NR	NR
10-19	NR	NR	NR	NR
20-44	NR	NR	NR	NR
45-64	NR	NR	NR	NR
65-74	NR	NR	NR	NR
75-84	NR	NR	NR	NR
85+	NR	NR	NR	NR
Unknown	NR		NR	
Total	NR	NR	NR	NR

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Ambulatory Care: Other (AMBD)				
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)				
Age	Member Months			
<1	NR			
1-9	NR			
10-19	NR			
20-44	NR			
45-64	NR			
65-74	NR			
75-84	NR			
85+	NR			
Unknown	NR			
Total	NR			
Age	Outpatient Visits		ED Visits	
	Visits	Visits/ 1,000 Member Months	Visits	Visits/ 1,000 Member Months
<1	NR	NR	NR	NR
1-9	NR	NR	NR	NR
10-19	NR	NR	NR	NR
20-44	NR	NR	NR	NR
45-64	NR	NR	NR	NR
65-74	NR	NR	NR	NR
75-84	NR	NR	NR	NR
85+	NR	NR	NR	NR
Unknown	NR		NR	
Total	NR	NR	NR	NR

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Inpatient Utilization--General Hospital/Acute Care: Total (IPUA)					
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)					
Age	Member Months				
<1	469,334				
1-9	3,162,345				
10-19	2,256,502				
20-44	725,815				
45-64	67,675				
65-74	89				
75-84	4				
85+	1				
Unknown	0				
Total	6,681,765				
Total Inpatient					
Age	Discharges	Discharges / 1,000 Member Months	Days	Days / 1,000 Members Months	Average Length of Stay
<1	4116	8.77	24722	52.67	6.01
1-9	4234	1.34	11991	3.79	2.83
10-19	8016	3.55	22390	9.92	2.79
20-44	33773	46.53	89604	123.45	2.65
45-64	1165	17.21	4626	68.36	3.97
65-74	0	0.00	0	0.00	NA
75-84	0	0.00	0	0.00	NA
85+	0	0.00	0	0.00	NA
Unknown	0		0		NA
Total	51,304	7.68	153,333	22.95	2.99
Medicine					
Age	Discharges	Discharges / 1,000 Member Months	Days	Days / 1,000 Members Months	Average Length of Stay
<1	3284	7.00	11840	25.23	3.61

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1-9	3299	1.04	7724	2.44	2.34
10-19	1479	0.66	4100	1.82	2.77
20-44	2305	3.18	7189	9.90	3.12
45-64	702	10.37	2233	33.00	3.18
65-74	0	0.00	0	0.00	NA
75-84	0	0.00	0	0.00	NA
85+	0	0.00	0	0.00	NA
Unknown	0		0		NA
Total	11,069	1.66	33,086	4.95	2.99
Surgery					
Age	Discharges	Discharges / 1,000 Member Months	Days	Days / 1,000 Members Months	Average Length of Stay
<1	832	1.77	12882	27.45	15.48
1-9	935	0.30	4267	1.35	4.56
10-19	927	0.41	4242	1.88	4.58
20-44	1492	2.06	7328	10.10	4.91
45-64	434	6.41	2315	34.21	5.33
65-74	0	0.00	0	0.00	NA
75-84	0	0.00	0	0.00	NA
85+	0	0.00	0	0.00	NA
Unknown	0		0		NA
Total	4,620	0.69	31,034	4.64	6.72
Maternity*					
Age	Discharges	Discharges / 1,000 Member Months	Days	Days / 1,000 Members Months	Average Length of Stay
10-19	5610	2.49	14048	6.23	2.50
20-44	29976	41.30	75087	103.45	2.50
45-64	29	0.43	78	1.15	2.69
Unknown	0		0		NA
Total	35,615	11.68	89,213	29.25	2.50
*The maternity category is calculated using member months for members 10-64 years.					

Appendix F: Department of Community Health, State of Georgia
 Audited CY 2012 HEDIS Measure Results for WellCare

Inpatient Utilization--General Hospital/Acute Care: Dual Eligibles (IPUB)					
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)					
Age	Member Months				
<1	NR				
1-9	NR				
10-19	NR				
20-44	NR				
45-64	NR				
65-74	NR				
75-84	NR				
85+	NR				
Unknown	NR				
Total	NR				
Total Inpatient					
Age	Discharges	Discharges / 1,000 Member Months	Days	Days / 1,000 Members Months	Average Length of Stay
<1	NR	NR	NR	NR	NR
1-9	NR	NR	NR	NR	NR
10-19	NR	NR	NR	NR	NR
20-44	NR	NR	NR	NR	NR
45-64	NR	NR	NR	NR	NR
65-74	NR	NR	NR	NR	NR
75-84	NR	NR	NR	NR	NR
85+	NR	NR	NR	NR	NR
Unknown	NR		NR		NR
Total	NR	NR	NR	NR	NR
Medicine					
Age	Discharges	Discharges / 1,000 Member Months	Days	Days / 1,000 Members Months	Average Length of Stay
<1	NR	NR	NR	NR	NR

Appendix F: Department of Community Health, State of Georgia
Audited CY 2012 HEDIS Measure Results for WellCare

1-9	NR	NR	NR	NR	NR
10-19	NR	NR	NR	NR	NR
20-44	NR	NR	NR	NR	NR
45-64	NR	NR	NR	NR	NR
65-74	NR	NR	NR	NR	NR
75-84	NR	NR	NR	NR	NR
85+	NR	NR	NR	NR	NR
Unknown	NR		NR		NR
Total	NR	NR	NR	NR	NR
Surgery					
Age	Discharges	Discharges / 1,000 Member Months	Days	Days / 1,000 Members Months	Average Length of Stay
<1	NR	NR	NR	NR	NR
1-9	NR	NR	NR	NR	NR
10-19	NR	NR	NR	NR	NR
20-44	NR	NR	NR	NR	NR
45-64	NR	NR	NR	NR	NR
65-74	NR	NR	NR	NR	NR
75-84	NR	NR	NR	NR	NR
85+	NR	NR	NR	NR	NR
Unknown	NR		NR		NR
Total	NR	NR	NR	NR	NR
Maternity*					
Age	Discharges	Discharges / 1,000 Member Months	Days	Days / 1,000 Members Months	Average Length of Stay
10-19	NR	NR	NR	NR	NR
20-44	NR	NR	NR	NR	NR
45-64	NR	NR	NR	NR	NR
Unknown	NR		NR		NR
Total	NR	NR	NR	NR	NR
*The maternity category is calculated using member months for members 10-64 years.					

Appendix F: Department of Community Health, State of Georgia
 Audited CY 2012 HEDIS Measure Results for WellCare

Inpatient Utilization--General Hospital/Acute Care: Disabled (IPUC)					
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)					
Age	Member Months				
<1	NR				
1-9	NR				
10-19	NR				
20-44	NR				
45-64	NR				
65-74	NR				
75-84	NR				
85+	NR				
Unknown	NR				
Total	NR				
Total Inpatient					
Age	Discharges	Discharges / 1,000 Member Months	Days	Days / 1,000 Members Months	Average Length of Stay
<1	NR	NR	NR	NR	NR
1-9	NR	NR	NR	NR	NR
10-19	NR	NR	NR	NR	NR
20-44	NR	NR	NR	NR	NR
45-64	NR	NR	NR	NR	NR
65-74	NR	NR	NR	NR	NR
75-84	NR	NR	NR	NR	NR
85+	NR	NR	NR	NR	NR
Unknown	NR		NR		NR
Total	NR	NR	NR	NR	NR
Medicine					
Age	Discharges	Discharges / 1,000 Member Months	Days	Days / 1,000 Members Months	Average Length of Stay
<1	NR	NR	NR	NR	NR

Appendix F: Department of Community Health, State of Georgia
Audited CY 2012 HEDIS Measure Results for WellCare

1-9	NR	NR	NR	NR	NR
10-19	NR	NR	NR	NR	NR
20-44	NR	NR	NR	NR	NR
45-64	NR	NR	NR	NR	NR
65-74	NR	NR	NR	NR	NR
75-84	NR	NR	NR	NR	NR
85+	NR	NR	NR	NR	NR
Unknown	NR		NR		NR
Total	NR	NR	NR	NR	NR
Surgery					
Age	Discharges	Discharges / 1,000 Member Months	Days	Days / 1,000 Members Months	Average Length of Stay
<1	NR	NR	NR	NR	NR
1-9	NR	NR	NR	NR	NR
10-19	NR	NR	NR	NR	NR
20-44	NR	NR	NR	NR	NR
45-64	NR	NR	NR	NR	NR
65-74	NR	NR	NR	NR	NR
75-84	NR	NR	NR	NR	NR
85+	NR	NR	NR	NR	NR
Unknown	NR		NR		NR
Total	NR	NR	NR	NR	NR
Maternity*					
Age	Discharges	Discharges / 1,000 Member Months	Days	Days / 1,000 Members Months	Average Length of Stay
10-19	NR	NR	NR	NR	NR
20-44	NR	NR	NR	NR	NR
45-64	NR	NR	NR	NR	NR
Unknown	NR		NR		NR
Total	NR	NR	NR	NR	NR
*The maternity category is calculated using member months for members 10-64 years.					

Appendix F: Department of Community Health, State of Georgia
 Audited CY 2012 HEDIS Measure Results for WellCare

Inpatient Utilization--General Hospital/Acute Care: Other (IPUD)					
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)					
Age	Member Months				
<1	NR				
1-9	NR				
10-19	NR				
20-44	NR				
45-64	NR				
65-74	NR				
75-84	NR				
85+	NR				
Unknown	NR				
Total	NR				
Total Inpatient					
Age	Discharges	Discharges / 1,000 Member Months	Days	Days / 1,000 Members Months	Average Length of Stay
<1	NR	NR	NR	NR	NR
1-9	NR	NR	NR	NR	NR
10-19	NR	NR	NR	NR	NR
20-44	NR	NR	NR	NR	NR
45-64	NR	NR	NR	NR	NR
65-74	NR	NR	NR	NR	NR
75-84	NR	NR	NR	NR	NR
85+	NR	NR	NR	NR	NR
Unknown	NR		NR		NR
Total	NR	NR	NR	NR	NR
Medicine					
Age	Discharges	Discharges / 1,000 Member Months	Days	Days / 1,000 Members Months	Average Length of Stay
<1	NR	NR	NR	NR	NR

Appendix F: Department of Community Health, State of Georgia
Audited CY 2012 HEDIS Measure Results for WellCare

1-9	NR	NR	NR	NR	NR
10-19	NR	NR	NR	NR	NR
20-44	NR	NR	NR	NR	NR
45-64	NR	NR	NR	NR	NR
65-74	NR	NR	NR	NR	NR
75-84	NR	NR	NR	NR	NR
85+	NR	NR	NR	NR	NR
Unknown	NR		NR		NR
Total	NR	NR	NR	NR	NR
Surgery					
Age	Discharges	Discharges / 1,000 Member Months	Days	Days / 1,000 Members Months	Average Length of Stay
<1	NR	NR	NR	NR	NR
1-9	NR	NR	NR	NR	NR
10-19	NR	NR	NR	NR	NR
20-44	NR	NR	NR	NR	NR
45-64	NR	NR	NR	NR	NR
65-74	NR	NR	NR	NR	NR
75-84	NR	NR	NR	NR	NR
85+	NR	NR	NR	NR	NR
Unknown	NR		NR		NR
Total	NR	NR	NR	NR	NR
Maternity*					
Age	Discharges	Discharges / 1,000 Member Months	Days	Days / 1,000 Members Months	Average Length of Stay
10-19	NR	NR	NR	NR	NR
20-44	NR	NR	NR	NR	NR
45-64	NR	NR	NR	NR	NR
Unknown	NR		NR		NR
Total	NR	NR	NR	NR	NR
*The maternity category is calculated using member months for members 10-64 years.					

Appendix F: Department of Community Health, State of Georgia
Audited CY 2012 HEDIS Measure Results for WellCare

Identification of Alcohol and Other Drug Services: Total (IADA)											
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)											
Age	Member Months (Any)			Member Months (Inpatient)			Member Months (Intensive Outpatient/Partial Hospitalization)			Member Months (Outpatient/ED)	
	Male	Female	Total	Male	Female	Total	Male	Female	Total	Male	Female
0-12	2286598	2230569	4,517,167	2286598	2230569	4,517,167	2286598	2230569	4,517,167	2286598	2230569
13-17	578034	590990	1,169,024	578034	590990	1,169,024	578034	590990	1,169,024	578034	590990
18-24	93094	305536	398,630	93094	305536	398,630	93094	305536	398,630	93094	305536
25-34	30755	325383	356,138	30755	325383	356,138	30755	325383	356,138	30755	325383
35-64	42589	198050	240,639	42589	198050	240,639	42589	198050	240,639	42589	198050
65+	42	52	94	42	52	94	42	52	94	42	52
Unknown	0	0	0	0	0	0	0	0	0	0	0

Total	3,031,112	3,650,580	6,681,692	3,031,112	3,650,580	6,681,692	3,031,112	3,650,580	6,681,692	3,031,112	3,650,580
Age	Sex	Any Services		Inpatient		Intensive Outpatient/Partial Hospitalization		Outpatient/ED			
		Number	Percent	Number	Percent	Number	Percent	Number	Percent		
0-12	M	81	0.04%	12	0.01%	2	0.00%	69	0.04%		
	F	62	0.03%	9	0.00%	0	0.00%	54	0.03%		
	Total	143	0.04%	21	0.01%	2	0.00%	123	0.03%		
13-17	M	763	1.58%	116	0.24%	37	0.08%	681	1.41%		
	F	411	0.83%	100	0.20%	23	0.05%	340	0.69%		
	Total	1,174	1.21%	216	0.22%	60	0.06%	1,021	1.05%		
18-24	M	236	3.04%	62	0.80%	9	0.12%	201	2.59%		
	F	864	3.39%	319	1.25%	27	0.11%	658	2.58%		
	Total	1,100	3.31%	381	1.15%	36	0.11%	859	2.59%		
25-34	M	262	10.22%	62	2.42%	8	0.31%	231	9.01%		
	F	1835	6.77%	591	2.18%	58	0.21%	1529	5.64%		
	Total	2,097	7.07%	653	2.20%	66	0.22%	1,760	5.93%		
35-64	M	368	10.37%	82	2.31%	8	0.23%	334	9.41%		
	F	1104	6.69%	302	1.83%	42	0.25%	946	5.73%		
	Total	1,472	7.34%	384	1.91%	50	0.25%	1,280	6.38%		
65+	M	0	0.00%	0	0.00%	0	0.00%	0	0.00%		
	F	0	0.00%	0	0.00%	0	0.00%	0	0.00%		

Appendix F: Department of Community Health, State of Georgia
 Audited CY 2012 HEDIS Measure Results for WellCare

	Total	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Unknown	M	0	NA	0	NA	0	NA	0	NA
	F	0	NA	0	NA	0	NA	0	NA
	Total	0	NA	0	NA	0	NA	0	NA
Total	M	1,710	0.68%	334	0.13%	64	0.03%	1,516	0.60%
	F	4,276	1.41%	1,321	0.43%	150	0.05%	3,527	1.16%
	Total	5,986	1.08%	1,655	0.30%	214	0.04%	5,043	0.91%

Appendix F: Department of Community Health, State of Georgia
Audited CY 2012 HEDIS Measure Results for WellCare

atient/ED)
Total
4,517,167
1,169,024
398,630
356,138
240,639
94
0
6,681,692

Appendix F: Department of Community Health, State of Georgia
Audited CY 2012 HEDIS Measure Results for WellCare

Identification of Alcohol and Other Drug Services: Dual Eligibles (IADB)											
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)											
Age	Member Months (Any)			Member Months (Inpatient)			Member Months (Intensive Outpatient/Partial Hospitalization)			Member Months (Outpatient/ED)	
	Male	Female	Total	Male	Female	Total	Male	Female	Total	Male	Female
0-12	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
13-17	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
18-24	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
25-34	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
35-64	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
65+	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
Unknown	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
Age	Sex	Any Services		Inpatient		Intensive Outpatient/Partial Hospitalization		Outpatient/ED			
		Number	Percent	Number	Percent	Number	Percent	Number	Percent		
0-12	M	NR	NR	NR	NR	NR	NR	NR	NR		
	F	NR	NR	NR	NR	NR	NR	NR	NR		
	Total	NR	NR	NR	NR	NR	NR	NR	NR		
13-17	M	NR	NR	NR	NR	NR	NR	NR	NR		
	F	NR	NR	NR	NR	NR	NR	NR	NR		
	Total	NR	NR	NR	NR	NR	NR	NR	NR		
18-24	M	NR	NR	NR	NR	NR	NR	NR	NR		
	F	NR	NR	NR	NR	NR	NR	NR	NR		
	Total	NR	NR	NR	NR	NR	NR	NR	NR		
25-34	M	NR	NR	NR	NR	NR	NR	NR	NR		
	F	NR	NR	NR	NR	NR	NR	NR	NR		
	Total	NR	NR	NR	NR	NR	NR	NR	NR		
35-64	M	NR	NR	NR	NR	NR	NR	NR	NR		
	F	NR	NR	NR	NR	NR	NR	NR	NR		
	Total	NR	NR	NR	NR	NR	NR	NR	NR		
65+	M	NR	NR	NR	NR	NR	NR	NR	NR		
	F	NR	NR	NR	NR	NR	NR	NR	NR		
	Total	NR	NR	NR	NR	NR	NR	NR	NR		
	M	NR	NR	NR	NR	NR	NR	NR	NR		

Appendix F: Department of Community Health, State of Georgia
 Audited CY 2012 HEDIS Measure Results for WellCare

Unknown	F	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR
Total	M	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR

Appendix F: Department of Community Health, State of Georgia
Audited CY 2012 HEDIS Measure Results for WellCare

Patient/ED)	
Total	
NR	
NR	
NR	
NR	
NR	
NR	
NR	
NR	

Appendix F: Department of Community Health, State of Georgia
Audited CY 2012 HEDIS Measure Results for WellCare

Identification of Alcohol and Other Drug Services: Disabled (IADC)											
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)											
Age	Member Months (Any)			Member Months (Inpatient)			Member Months (Intensive Outpatient/Partial Hospitalization)			Member Months (Outpatient/ED)	
	Male	Female	Total	Male	Female	Total	Male	Female	Total	Male	Female
0-12	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
13-17	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
18-24	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
25-34	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
35-64	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
65+	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
Unknown	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
Age	Sex	Any Services		Inpatient		Intensive Outpatient/Partial Hospitalization		Outpatient/ED			
		Number	Percent	Number	Percent	Number	Percent	Number	Percent		
0-12	M	NR	NR	NR	NR	NR	NR	NR	NR		
	F	NR	NR	NR	NR	NR	NR	NR	NR		
	Total	NR	NR	NR	NR	NR	NR	NR	NR		
13-17	M	NR	NR	NR	NR	NR	NR	NR	NR		
	F	NR	NR	NR	NR	NR	NR	NR	NR		
	Total	NR	NR	NR	NR	NR	NR	NR	NR		
18-24	M	NR	NR	NR	NR	NR	NR	NR	NR		
	F	NR	NR	NR	NR	NR	NR	NR	NR		
	Total	NR	NR	NR	NR	NR	NR	NR	NR		
25-34	M	NR	NR	NR	NR	NR	NR	NR	NR		
	F	NR	NR	NR	NR	NR	NR	NR	NR		
	Total	NR	NR	NR	NR	NR	NR	NR	NR		
35-64	M	NR	NR	NR	NR	NR	NR	NR	NR		
	F	NR	NR	NR	NR	NR	NR	NR	NR		
	Total	NR	NR	NR	NR	NR	NR	NR	NR		
65+	M	NR	NR	NR	NR	NR	NR	NR	NR		
	F	NR	NR	NR	NR	NR	NR	NR	NR		
	Total	NR	NR	NR	NR	NR	NR	NR	NR		
	M	NR	NR	NR	NR	NR	NR	NR	NR		

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Unknown	F	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR
Total	M	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR

Appendix F: Department of Community Health, State of Georgia
Audited CY 2012 HEDIS Measure Results for WellCare

atient/ED)
Total
NR
NR
NR
NR
NR
NR
NR
NR
NR

Appendix F: Department of Community Health, State of Georgia
Audited CY 2012 HEDIS Measure Results for WellCare

Identification of Alcohol and Other Drug Services: Other (IADD)											
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)											
Age	Member Months (Any)			Member Months (Inpatient)			Member Months (Intensive Outpatient/Partial Hospitalization)			Member Months (Outpatient/ED)	
	Male	Female	Total	Male	Female	Total	Male	Female	Total	Male	Female
0-12	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
13-17	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
18-24	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
25-34	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
35-64	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
65+	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
Unknown	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
Age	Sex	Any Services		Inpatient		Intensive Outpatient/Partial Hospitalization		Outpatient/ED			
		Number	Percent	Number	Percent	Number	Percent	Number	Percent		
0-12	M	NR	NR	NR	NR	NR	NR	NR	NR		
	F	NR	NR	NR	NR	NR	NR	NR	NR		
	Total	NR	NR	NR	NR	NR	NR	NR	NR		
13-17	M	NR	NR	NR	NR	NR	NR	NR	NR		
	F	NR	NR	NR	NR	NR	NR	NR	NR		
	Total	NR	NR	NR	NR	NR	NR	NR	NR		
18-24	M	NR	NR	NR	NR	NR	NR	NR	NR		
	F	NR	NR	NR	NR	NR	NR	NR	NR		
	Total	NR	NR	NR	NR	NR	NR	NR	NR		
25-34	M	NR	NR	NR	NR	NR	NR	NR	NR		
	F	NR	NR	NR	NR	NR	NR	NR	NR		
	Total	NR	NR	NR	NR	NR	NR	NR	NR		
35-64	M	NR	NR	NR	NR	NR	NR	NR	NR		
	F	NR	NR	NR	NR	NR	NR	NR	NR		
	Total	NR	NR	NR	NR	NR	NR	NR	NR		
65+	M	NR	NR	NR	NR	NR	NR	NR	NR		
	F	NR	NR	NR	NR	NR	NR	NR	NR		
	Total	NR	NR	NR	NR	NR	NR	NR	NR		
	M	NR	NR	NR	NR	NR	NR	NR	NR		

Appendix F: Department of Community Health, State of Georgia
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Unknown	F	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR
Total	M	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR

Appendix F: Department of Community Health, State of Georgia
Audited CY 2012 HEDIS Measure Results for WellCare

atient/ED)
Total
NR
NR
NR
NR
NR
NR
NR
NR
NR

Appendix F: Department of Community Health, State of Georgia
Audited CY 2012 HEDIS Measure Results for WellCare

Mental Health Utilization: Total (MPTA)											
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)											
Age	Member Months (Any)			Member Months (Inpatient)			Member Months (Intensive Outpatient/Partial Hospitalization)			Member Months (Outpatient/ED)	
	Male	Female	Total	Male	Female	Total	Male	Female	Total	Male	Female
0-12	2286598	2230569	4,517,167	2286598	2230569	4,517,167	2286598	2230569	4,517,167	2286598	2230569
13-17	578034	590990	1,169,024	578034	590990	1,169,024	578034	590990	1,169,024	578034	590990
18-64	166438	828969	995,407	166438	828969	995,407	166438	828969	995,407	166438	828969
65+	42	52	94	42	52	94	42	52	94	42	52
Unknown	0	0	0	0	0	0	0	0	0	0	0
Total	3,031,112	3,650,580	6,681,692	3,031,112	3,650,580	6,681,692	3,031,112	3,650,580	6,681,692	3,031,112	3,650,580
Age	Sex	Any Services		Inpatient		Intensive Outpatient/Partial Hospitalization		Outpatient/ED			
		Number	Percent	Number	Percent	Number	Percent	Number	Percent		
0-12	M	16754	8.79%	307	0.16%	128	0.07%	16719	8.77%		
	F	10053	5.41%	168	0.09%	63	0.03%	10021	5.39%		
	Total	26,807	7.12%	475	0.13%	191	0.05%	26,740	7.10%		
13-17	M	6197	12.86%	411	0.85%	116	0.24%	6123	12.71%		
	F	6127	12.44%	665	1.35%	150	0.30%	6039	12.26%		
	Total	12,324	12.65%	1,076	1.10%	266	0.27%	12,162	12.48%		
18-64	M	1332	9.60%	151	1.09%	29	0.21%	1290	9.30%		
	F	8180	11.84%	745	1.08%	121	0.18%	7984	11.56%		
	Total	9,512	11.47%	896	1.08%	150	0.18%	9,274	11.18%		
65+	M	0	0.00%	0	0.00%	0	0.00%	0	0.00%		
	F	0	0.00%	0	0.00%	0	0.00%	0	0.00%		
	Total	0	0.00%	0	0.00%	0	0.00%	0	0.00%		
Unknown	M	0	NA	0	NA	0	NA	0	NA		
	F	0	NA	0	NA	0	NA	0	NA		
	Total	0	NA	0	NA	0	NA	0	NA		
Total	M	24,283	9.61%	869	0.34%	273	0.11%	24,132	9.55%		
	F	24,360	8.01%	1,578	0.52%	334	0.11%	24,044	7.90%		
	Total	48,643	8.74%	2,447	0.44%	607	0.11%	48,176	8.65%		

Appendix F: Department of Community Health, State of Georgia
Audited CY 2012 HEDIS Measure Results for WellCare

atient/ED)
Total
4,517,167
1,169,024
995,407
94
0
6,681,692

Appendix F: Department of Community Health, State of Georgia
Audited CY 2012 HEDIS Measure Results for WellCare

Mental Health Utilization: Dual Eligibles (MPTB)											
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)											
Age	Member Months (Any)			Member Months (Inpatient)			Member Months (Intensive Outpatient/Partial Hospitalization)			Member Months (Outpatient/ED)	
	Male	Female	Total	Male	Female	Total	Male	Female	Total	Male	Female
0-12	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
13-17	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
18-64	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
65+	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
Unknown	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
Age	Sex	Any Services		Inpatient		Intensive Outpatient/Partial Hospitalization		Outpatient/ED			
		Number	Percent	Number	Percent	Number	Percent	Number	Percent		
0-12	M	NR	NR	NR	NR	NR	NR	NR	NR		
	F	NR	NR	NR	NR	NR	NR	NR	NR		
	Total	NR	NR	NR	NR	NR	NR	NR	NR		
13-17	M	NR	NR	NR	NR	NR	NR	NR	NR		
	F	NR	NR	NR	NR	NR	NR	NR	NR		
	Total	NR	NR	NR	NR	NR	NR	NR	NR		
18-64	M	NR	NR	NR	NR	NR	NR	NR	NR		
	F	NR	NR	NR	NR	NR	NR	NR	NR		
	Total	NR	NR	NR	NR	NR	NR	NR	NR		
65+	M	NR	NR	NR	NR	NR	NR	NR	NR		
	F	NR	NR	NR	NR	NR	NR	NR	NR		
	Total	NR	NR	NR	NR	NR	NR	NR	NR		
Unknown	M	NR	NR	NR	NR	NR	NR	NR	NR		
	F	NR	NR	NR	NR	NR	NR	NR	NR		
	Total	NR	NR	NR	NR	NR	NR	NR	NR		
Total	M	NR	NR	NR	NR	NR	NR	NR	NR		
	F	NR	NR	NR	NR	NR	NR	NR	NR		
	Total	NR	NR	NR	NR	NR	NR	NR	NR		

Appendix F: Department of Community Health, State of Georgia
Audited CY 2012 HEDIS Measure Results for WellCare

atient/ED)
Total
NR
NR
NR
NR
NR
NR

Appendix F: Department of Community Health, State of Georgia
Audited CY 2012 HEDIS Measure Results for WellCare

Mental Health Utilization: Disabled (MPTC)

WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)

Age	Member Months (Any)			Member Months (Inpatient)			Member Months (Intensive Outpatient/Partial Hospitalization)			Member Months (Outpatient/ED)	
	Male	Female	Total	Male	Female	Total	Male	Female	Total	Male	Female
0-12	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
13-17	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
18-64	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
65+	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
Unknown	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR

Age	Sex	Any Services		Inpatient		Intensive Outpatient/Partial Hospitalization		Outpatient/ED	
		Number	Percent	Number	Percent	Number	Percent	Number	Percent
0-12	M	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR
13-17	M	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR
18-64	M	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR
65+	M	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR
Unknown	M	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR
Total	M	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR

Appendix F: Department of Community Health, State of Georgia
Audited CY 2012 HEDIS Measure Results for WellCare

atient/ED)
Total
NR
NR
NR
NR
NR
NR

Appendix F: Department of Community Health, State of Georgia
Audited CY 2012 HEDIS Measure Results for WellCare

Mental Health Utilization: Other (MPTD)											
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)											
Age	Member Months (Any)			Member Months (Inpatient)			Member Months (Intensive Outpatient/Partial Hospitalization)			Member Months (Outpatient/ED)	
	Male	Female	Total	Male	Female	Total	Male	Female	Total	Male	Female
0-12	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
13-17	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
18-64	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
65+	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
Unknown	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
Age	Sex	Any Services		Inpatient		Intensive Outpatient/Partial Hospitalization		Outpatient/ED			
		Number	Percent	Number	Percent	Number	Percent	Number	Percent		
0-12	M	NR	NR	NR	NR	NR	NR	NR	NR		
	F	NR	NR	NR	NR	NR	NR	NR	NR		
	Total	NR	NR	NR	NR	NR	NR	NR	NR		
13-17	M	NR	NR	NR	NR	NR	NR	NR	NR		
	F	NR	NR	NR	NR	NR	NR	NR	NR		
	Total	NR	NR	NR	NR	NR	NR	NR	NR		
18-64	M	NR	NR	NR	NR	NR	NR	NR	NR		
	F	NR	NR	NR	NR	NR	NR	NR	NR		
	Total	NR	NR	NR	NR	NR	NR	NR	NR		
65+	M	NR	NR	NR	NR	NR	NR	NR	NR		
	F	NR	NR	NR	NR	NR	NR	NR	NR		
	Total	NR	NR	NR	NR	NR	NR	NR	NR		
Unknown	M	NR	NR	NR	NR	NR	NR	NR	NR		
	F	NR	NR	NR	NR	NR	NR	NR	NR		
	Total	NR	NR	NR	NR	NR	NR	NR	NR		
Total	M	NR	NR	NR	NR	NR	NR	NR	NR		
	F	NR	NR	NR	NR	NR	NR	NR	NR		
	Total	NR	NR	NR	NR	NR	NR	NR	NR		

Appendix F: Department of Community Health, State of Georgia
Audited CY 2012 HEDIS Measure Results for WellCare

atient/ED)
Total
NR
NR
NR
NR
NR
NR

Appendix F: Department of Community Health, State of Georgia
Audited CY 2012 HEDIS Measure Results for WellCare

Antibiotic Utilization: Total (ABXA)			
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)			
Pharmacy Benefit Member Months			
Age	Male	Female	Total
0-9	1840826	1790797	3,631,623
10-17	1023806	1030762	2,054,568
18-34	123849	630919	754,768
35-49	35857	172613	208,470
50-64	6732	25437	32,169
65-74	41	48	89
75-84	1	3	4
85+	0	1	1
Unknown	0	0	0
Total	3,031,112	3,650,580	6,681,692

Antibiotic Utilization								
Age	Sex	Total Antibiotic Scripts	Average Scripts PMPY for Antibiotics	Total Days Supplied for All Antibiotic Scripts	Average Days Supplied per Antibiotic Scrip	Total Number of Scripts for Antibiotics of Concern	Average Scripts PMPY for Antibiotics of Concern	Percentage of Antibiotics of Concern of all Antibiotic Scripts
0-9	M	221675	1.45	2058573	9.29	102431	0.67	46.21%
	F	215469	1.44	2024899	9.40	93133	0.62	43.22%
	Total	437,144	1.44	4,083,472	9.34	195,564	0.65	44.74%
10-17	M	61804	0.72	624333	10.10	27791	0.33	44.97%
	F	82024	0.95	783189	9.55	34797	0.41	42.42%
	Total	143,828	0.84	1,407,522	9.79	62,588	0.37	43.52%
18-34	M	8876	0.86	84330	9.50	3455	0.33	38.93%
	F	109316	2.08	864671	7.91	37206	0.71	34.04%
	Total	118,192	1.88	949,001	8.03	40,661	0.65	34.40%
35-49	M	3886	1.30	35861	9.23	1638	0.55	42.15%
	F	31466	2.19	266057	8.46	13461	0.94	42.78%
	Total	35,352	2.03	301,918	8.54	15,099	0.87	42.71%
50-64	M	765	1.36	6729	8.80	359	0.64	46.93%
	F	4488	2.12	38878	8.66	2202	1.04	49.06%

Appendix F: Department of Community Health, State of Georgia
Audited CY 2012 HEDIS Measure Results for WellCare

	Total	5,253	1.96	45,607	8.68	2,561	0.96	48.75%
65-74	M	3	0.88	26	8.67	2	0.59	66.67%
	F	2	0.50	15	7.50	2	0.50	100.00%
	Total	5	0.67	41	8.20	4	0.54	80.00%
75-84	M	0	0.00	0	NA	0	0.00	NA
	F	0	0.00	0	NA	0	0.00	NA
	Total	0	0.00	0	NA	0	0.00	NA
85+	M	0	NA	0	NA	0	NA	NA
	F	0	0.00	0	NA	0	0.00	NA
	Total	0	0.00	0	NA	0	0.00	NA
Unknown	M	0	NA	0	NA	0	NA	NA
	F	0	NA	0	NA	0	NA	NA
	Total	0	NA	0	NA	0	NA	NA
Total	M	297,009	1.18	2,809,852	9.46	135,676	0.54	45.68%
	F	442,765	1.46	3,977,709	8.98	180,801	0.59	40.83%
	Total	739,774	1.33	6,787,561	9.18	316,477	0.57	42.78%

Antibiotics of Concern Utilization

Age	Sex	Total Quinolone Scripts	Average Scripts PMPY for Quinolones	Total Cephalosporin 2nd-4th Generation Scripts	Average Scripts PMPY for Cephalosporins 2nd-4th Generation	Total Azithromycin and Clarithromycin Scripts	Average Scripts PMPY for Azithromycins and Clarithromycins	Total Amoxicillin/Clavulanate Scripts	Average Scripts PMPY for Amoxicillin/Clavulanates	Total Ketolides Scripts
0-9	M	79	0.00	26494	0.17	41268	0.27	32204	0.21	0
	F	133	0.00	25273	0.17	37248	0.25	28267	0.19	0
	Total	212	0.00	51,767	0.17	78,516	0.26	60,471	0.20	0
10-17	M	505	0.01	3927	0.05	14383	0.17	7467	0.09	0
	F	1451	0.02	5395	0.06	17730	0.21	8132	0.09	0
	Total	1,956	0.01	9,322	0.05	32,113	0.19	15,599	0.09	0
18-34	M	590	0.06	222	0.02	1588	0.15	657	0.06	0
	F	8711	0.17	2114	0.04	17010	0.32	5290	0.10	0
	Total	9,301	0.15	2,336	0.04	18,598	0.30	5,947	0.09	0
35-49	M	453	0.15	105	0.04	613	0.21	267	0.09	0
	F	4219	0.29	786	0.05	5197	0.36	1987	0.14	0
	Total	4,672	0.27	891	0.05	5,810	0.33	2,254	0.13	0

Appendix F: Department of Community Health, State of Georgia
Audited CY 2012 HEDIS Measure Results for WellCare

50-64	M	93	0.17	35	0.06	133	0.24	50	0.09	0
	F	798	0.38	126	0.06	776	0.37	307	0.14	0
	Total	891	0.33	161	0.06	909	0.34	357	0.13	0
65-74	M	1	0.29	0	0.00	1	0.29	0	0.00	0
	F	1	0.25	0	0.00	0	0.00	1	0.25	0
	Total	2	0.27	0	0.00	1	0.13	1	0.13	0
75-84	M	0	0.00	0	0.00	0	0.00	0	0.00	0
	F	0	0.00	0	0.00	0	0.00	0	0.00	0
	Total	0	0.00	0	0.00	0	0.00	0	0.00	0
85+	M	0	NA	0	NA	0	NA	0	NA	0
	F	0	0.00	0	0.00	0	0.00	0	0.00	0
	Total	0	0.00	0	0.00	0	0.00	0	0.00	0
Unknown	M	0	NA	0	NA	0	NA	0	NA	0
	F	0	NA	0	NA	0	NA	0	NA	0
	Total	0	NA	0	NA	0	NA	0	NA	0
Total	M	1,721	0.01	30,783	0.12	57,986	0.23	40,645	0.16	0
	F	15,313	0.05	33,694	0.11	77,961	0.26	43,984	0.14	0
	Total	17,034	0.03	64,477	0.12	135,947	0.24	84,629	0.15	0

All Other Antibiotics Utilization

Age	Sex	Total Absorbable Sulfonamide Scrips	Average Scrips PMPY for Absorbable Sulfonamides	Total Amino-glycoside Scrips	Average Scrips PMPY for Amino-glycosides	Total 1st Generation Cephalosporin Scrips	Average Scrips PMPY for 1st Generation Cephalosporins	Total Lincosamide Scrips	Average Scrips PMPY for Lincosamides	Total Macrolides (not azith. or clarith.) Scrips
0-9	M	10227	0.07	15	0.00	13357	0.09	0	0.00	227
	F	15703	0.11	10	0.00	14213	0.10	0	0.00	271
	Total	25,930	0.09	25	0.00	27,570	0.09	0	0.00	498
10-17	M	4362	0.05	26	0.00	6132	0.07	0	0.00	223
	F	8176	0.10	54	0.00	6991	0.08	0	0.00	219
	Total	12,538	0.07	80	0.00	13,123	0.08	0	0.00	442
18-34	M	863	0.08	0	0.00	786	0.08	0	0.00	61
	F	9658	0.18	9	0.00	7756	0.15	0	0.00	486
	Total	10,521	0.17	9	0.00	8,542	0.14	0	0.00	547
35-49	M	474	0.16	0	0.00	362	0.12	0	0.00	25
	F	3234	0.22	4	0.00	2016	0.14	0	0.00	174

Appendix F: Department of Community Health, State of Georgia
Audited CY 2012 HEDIS Measure Results for WellCare

	Total	3,708	0.21	4	0.00	2,378	0.14	0	0.00	199
50-64	M	93	0.17	0	0.00	64	0.11	0	0.00	5
	F	408	0.19	0	0.00	373	0.18	0	0.00	34
	Total	501	0.19	0	0.00	437	0.16	0	0.00	39
65-74	M	0	0.00	0	0.00	0	0.00	0	0.00	0
	F	0	0.00	0	0.00	0	0.00	0	0.00	0
	Total	0	0.00	0	0.00	0	0.00	0	0.00	0
75-84	M	0	0.00	0	0.00	0	0.00	0	0.00	0
	F	0	0.00	0	0.00	0	0.00	0	0.00	0
	Total	0	0.00	0	0.00	0	0.00	0	0.00	0
85+	M	0	NA	0	NA	0	NA	0	NA	0
	F	0	0.00	0	0.00	0	0.00	0	0.00	0
	Total	0	0.00	0	0.00	0	0.00	0	0.00	0
Unknown	M	0	NA	0	NA	0	NA	0	NA	0
	F	0	NA	0	NA	0	NA	0	NA	0
	Total	0	NA	0	NA	0	NA	0	NA	0
Total	M	16,019	0.06	41	0.00	20,701	0.08	0	0.00	541
	F	37,179	0.12	77	0.00	31,349	0.10	0	0.00	1,184
	Total	53,198	0.10	118	0.00	52,050	0.09	0	0.00	1,725

Appendix F: Department of Community Health, State of Georgia
Audited CY 2012 HEDIS Measure Results for WellCare

Appendix F: Department of Community Health, State of Georgia
 Audited CY 2012 HEDIS Measure Results for WellCare

Average Scripts PMPY for Ketolides	Total Clindamycin Scripts	Average Scripts PMPY for Clindamycins	Total Misc. Antibiotics of Concern Scripts	Average Scripts PMPY for Misc. Antibiotics of Concern
0.00	2362	0.02	24	0.00
0.00	2185	0.01	27	0.00
0.00	4,547	0.02	51	0.00
0.00	1475	0.02	34	0.00
0.00	2067	0.02	22	0.00
0.00	3,542	0.02	56	0.00
0.00	386	0.04	12	0.00
0.00	4037	0.08	44	0.00
0.00	4,423	0.07	56	0.00
0.00	198	0.07	2	0.00
0.00	1207	0.08	65	0.00
0.00	1,405	0.08	67	0.00

Appendix F: Department of Community Health, State of Georgia
Audited CY 2012 HEDIS Measure Results for WellCare

0.00	42	0.07	6	0.01
0.00	173	0.08	22	0.01
0.00	215	0.08	28	0.01
0.00	0	0.00	0	0.00
0.00	0	0.00	0	0.00
0.00	0	0.00	0	0.00
0.00	0	0.00	0	0.00
0.00	0	0.00	0	0.00
0.00	0	0.00	0	0.00
0.00	0	0.00	0	0.00
NA	0	NA	0	NA
0.00	0	0.00	0	0.00
0.00	0	0.00	0	0.00
NA	0	NA	0	NA
NA	0	NA	0	NA
NA	0	NA	0	NA
0.00	4,463	0.02	78	0.00
0.00	9,669	0.03	180	0.00
0.00	14,132	0.03	258	0.00

Average Scrips PMPY for Macrolides (not azith. or clarith.)	Total Penicillin Scrips	Average Scrips PMPY for Penicillins	Total Tetracycline Scrips	Average Scrips PMPY for Tetracyclines	Total Misc. Antibiotic Scrips	Average Scrips PMPY for Misc. Antibiotics
0.00	95133	0.62	67	0.00	218	0.00
0.00	91283	0.61	47	0.00	809	0.01
0.00	186,416	0.62	114	0.00	1,027	0.00
0.00	17952	0.21	4994	0.06	324	0.00
0.00	22278	0.26	5336	0.06	4173	0.05
0.00	40,230	0.23	10,330	0.06	4,497	0.03
0.01	2473	0.24	1049	0.10	189	0.02
0.01	20675	0.39	7310	0.14	26216	0.50
0.01	23,148	0.37	8,359	0.13	26,405	0.42
0.01	906	0.30	343	0.11	138	0.05
0.01	5657	0.39	2292	0.16	4628	0.32

Appendix F: Department of Community Health, State of Georgia
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0.01	6,563	0.38	2,635	0.15	4,766	0.27
0.01	153	0.27	57	0.10	34	0.06
0.02	749	0.35	307	0.14	415	0.20
0.01	902	0.34	364	0.14	449	0.17
0.00	1	0.29	0	0.00	0	0.00
0.00	0	0.00	0	0.00	0	0.00
0.00	1	0.13	0	0.00	0	0.00
0.00	0	0.00	0	0.00	0	0.00
0.00	0	0.00	0	0.00	0	0.00
0.00	0	0.00	0	0.00	0	0.00
0.00	0	0.00	0	0.00	0	0.00
NA	0	NA	0	NA	0	NA
0.00	0	0.00	0	0.00	0	0.00
0.00	0	0.00	0	0.00	0	0.00
NA	0	NA	0	NA	0	NA
NA	0	NA	0	NA	0	NA
NA	0	NA	0	NA	0	NA
0.00	116,618	0.46	6,510	0.03	903	0.00
0.00	140,642	0.46	15,292	0.05	36,241	0.12
0.00	257,260	0.46	21,802	0.04	37,144	0.07

Appendix F: Department of Community Health, State of Georgia
Audited CY 2012 HEDIS Measure Results for WellCare

Antibiotic Utilization: Dual Eligibles (ABXB)								
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)								
Member Months								
Age	Member Months							
	Male	Female	Total					
0-9	NR	NR	NR					
10-17	NR	NR	NR					
18-34	NR	NR	NR					
35-49	NR	NR	NR					
50-64	NR	NR	NR					
65-74	NR	NR	NR					
75-84	NR	NR	NR					
85+	NR	NR	NR					
Unknown	NR	NR	NR					
Total	NR	NR	NR					
Antibiotic Utilization								
Age	Sex	Total Antibiotic Scrips	Average Scrips PMPY for Antibiotics	Total Days Supplied for All Antibiotic Scrips	Average Days Supplied per Antibiotic Scrip	Total Number of Scrips for Antibiotics of Concern	Average Scrips PMPY for Antibiotics of Concern	Percentage of Antibiotics of Concern of all Antibiotic Scrips
0-9	M	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR
10-17	M	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR
18-34	M	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR
35-49	M	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR

Appendix F: Department of Community Health, State of Georgia
Audited CY 2012 HEDIS Measure Results for WellCare

50-64	M	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR
65-74	M	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR
75-84	M	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR
85+	M	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR
Unknown	M	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR
Total	M	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR

Antibiotics of Concern Utilization

Age	Sex	Total Quinolone Scrips	Average Scrips PMPY for Quinolones	Total Cephalosporin 2nd-4th Generation Scrips	Average Scrips PMPY for Cephalosporins 2nd-4th Generation	Total Azithromycin and Clarithromycin Scrips	Average Scrips PMPY for Azithromycins and Clarithromycins	Total Amoxicillin/Clavulanate Scrips	Average Scrips PMPY for Amoxicillin/Clavulanates
0-9	M	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR
10-17	M	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR
18-34	M	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR
	M	NR	NR	NR	NR	NR	NR	NR	NR

Appendix F: Department of Community Health, State of Georgia
Audited CY 2012 HEDIS Measure Results for WellCare

35-49	F	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR
50-64	M	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR
65-74	M	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR
75-84	M	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR
85+	M	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR
Unknown	M	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR
Total	M	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR

All Other Antibiotics Utilization

Age	Sex	Total Absorbable Sulfonamide Scrips	Average Scrips PMPY for Absorbable Sulfonamides	Total Aminoglycoside Scrips	Average Scrips PMPY for Aminoglycosides	Total 1st Generation Cephalosporin Scrips	Average Scrips PMPY for 1st Generation Cephalosporins	Total Lincosamide Scrips	Average Scrips PMPY for Lincosamides
0-9	M	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR
10-17	M	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR
18-34	M	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR

Appendix F: Department of Community Health, State of Georgia
 Audited CY 2012 HEDIS Measure Results for WellCare

35-49	M	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR
50-64	M	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR
65-74	M	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR
75-84	M	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR
85+	M	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR
Unknown	M	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR
Total	M	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR

Appendix F: Department of Community Health, State of Georgia
Audited CY 2012 HEDIS Measure Results for WellCare

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Appendix F: Department of Community Health, State of Georgia
 Audited CY 2012 HEDIS Measure Results for WellCare

Total Ketolides Scripts	Average Scripts PMPY for Ketolides	Total Clindamycin Scripts	Average Scripts PMPY for Clindamycins	Total Misc. Antibiotics of Concern Scripts	Average Scripts PMPY for Misc. Antibiotics of Concern
NR	NR	NR	NR	NR	NR
NR	NR	NR	NR	NR	NR
NR	NR	NR	NR	NR	NR
NR	NR	NR	NR	NR	NR
NR	NR	NR	NR	NR	NR
NR	NR	NR	NR	NR	NR
NR	NR	NR	NR	NR	NR
NR	NR	NR	NR	NR	NR
NR	NR	NR	NR	NR	NR
NR	NR	NR	NR	NR	NR

Appendix F: Department of Community Health, State of Georgia
Audited CY 2012 HEDIS Measure Results for WellCare

Antibiotic Utilization: Disabled (ABXC)

WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)

Member Months			
Age	Member Months		
	Male	Female	Total
0-9	NR	NR	NR
10-17	NR	NR	NR
18-34	NR	NR	NR
35-49	NR	NR	NR
50-64	NR	NR	NR
65-74	NR	NR	NR
75-84	NR	NR	NR
85+	NR	NR	NR
Unknown	NR	NR	NR
Total	NR	NR	NR

Antibiotic Utilization							
Age	Sex	Total Antibiotic Scripts	Average Scripts PMPY for Antibiotics	Total Days Supplied for All Antibiotic Scripts	Average Days Supplied per Antibiotic Scrip	Total Number of Scripts for Antibiotics of Concern	Average Scripts PMPY for Antibiotics of Concern
0-9	M	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR
10-17	M	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR
18-34	M	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR
35-49	M	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR

Appendix F: Department of Community Health, State of Georgia
Audited CY 2012 HEDIS Measure Results for WellCare

50-64	M	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR
65-74	M	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR
75-84	M	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR
85+	M	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR
Unknown	M	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR
Total	M	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR

Antibiotics of Concern Utilization

Age	Sex	Total Quinolone Scripts	Average Scripts PMPY for Quinolones	Total Cephalosporin 2nd-4th Generation Scripts	Average Scripts PMPY for Cephalosporins 2nd-4th Generation	Total Azithromycin and Clarithromycin Scripts	Average Scripts PMPY for Azithromycins and Clarithromycins
0-9	M	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR
10-17	M	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR
18-34	M	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR
	M	NR	NR	NR	NR	NR	NR

Appendix F: Department of Community Health, State of Georgia
Audited CY 2012 HEDIS Measure Results for WellCare

35-49	F	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR
50-64	M	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR
65-74	M	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR
75-84	M	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR
85+	M	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR
Unknown	M	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR
Total	M	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR
All Other Antibiotics							
Age	Sex	Total Absorbable Sulfonamide Scrips	Average Scrips PMPY for Absorbable Sulfonamides	Total Aminoglycoside Scrips	Average Scrips PMPY for Aminoglycosides	Total 1st Generation Cephalosporin Scrips	Average Scrips PMPY for 1st Generation Cephalosporins
0-9	M	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR
10-17	M	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR
18-34	M	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR

Appendix F: Department of Community Health, State of Georgia
 Audited CY 2012 HEDIS Measure Results for WellCare

35-49	M	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR
50-64	M	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR
65-74	M	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR
75-84	M	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR
85+	M	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR
Unknown	M	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR
Total	M	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR

Appendix F: Department of Community Health, State of Georgia
Audited CY 2012 HEDIS Measure Results for WellCare

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Percentage of Antibiotics of Concern of all Antibiotic Scrips
NR
NR
NR
NR
NR
NR
NR
NR
NR
NR
NR
NR
NR

Appendix F: Department of Community Health, State of Georgia
Audited CY 2012 HEDIS Measure Results for WellCare

Antibiotic Utilization: Other (ABXD)

WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)

Member Months			
Age	Member Months		
	Male	Female	Total
0-9	NR	NR	NR
10-17	NR	NR	NR
18-34	NR	NR	NR
35-49	NR	NR	NR
50-64	NR	NR	NR
65-74	NR	NR	NR
75-84	NR	NR	NR
85+	NR	NR	NR
Unknown	NR	NR	NR
Total	NR	NR	NR

Antibiotic Utilization								
Age	Sex	Total Antibiotic Scripts	Average Scripts PMPY for Antibiotics	Total Days Supplied for All Antibiotic Scripts	Average Days Supplied per Antibiotic Scrip	Total Number of Scripts for Antibiotics of Concern	Average Scripts PMPY for Antibiotics of Concern	Percentage of Antibiotics of Concern of all Antibiotic Scripts
0-9	M	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR
10-17	M	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR
18-34	M	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR
35-49	M	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR

Appendix F: Department of Community Health, State of Georgia
Audited CY 2012 HEDIS Measure Results for WellCare

50-64	M	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR
65-74	M	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR
75-84	M	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR
85+	M	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR
Unknown	M	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR
Total	M	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR

Antibiotics of Concern Utilization

Age	Sex	Total Quinolone Scrips	Average Scrips PMPY for Quinolones	Total Cephalosporin 2nd-4th Generation Scrips	Average Scrips PMPY for Cephalosporins 2nd-4th Generation	Total Azithromycin and Clarithromycin Scrips	Average Scrips PMPY for Azithromycins and Clarithromycins	Total Amoxicillin/Clavulanate Scrips	Average Scrips PMPY for Amoxicillin/Clavulanates
0-9	M	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR
10-17	M	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR
18-34	M	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR
	M	NR	NR	NR	NR	NR	NR	NR	NR

Appendix F: Department of Community Health, State of Georgia
Audited CY 2012 HEDIS Measure Results for WellCare

35-49	F	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR
50-64	M	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR
65-74	Total	NR	NR	NR	NR	NR	NR	NR	NR
	M	NR	NR	NR	NR	NR	NR	NR	NR
75-84	F	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR
85+	M	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR
Unknown	Total	NR	NR	NR	NR	NR	NR	NR	NR
	M	NR	NR	NR	NR	NR	NR	NR	NR
Total	F	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR

All Other Antibiotics Utilization

Age	Sex	Total Absorbable Sulfonamide Scrips	Average Scrips PMPY for Absorbable Sulfonamides	Total Aminoglycoside Scrips	Average Scrips PMPY for Aminoglycosides	Total 1st Generation Cephalosporin Scrips	Average Scrips PMPY for 1st Generation Cephalosporins	Total Lincosamide Scrips	Average Scrips PMPY for Lincosamides
0-9	M	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR
10-17	Total	NR	NR	NR	NR	NR	NR	NR	NR
	M	NR	NR	NR	NR	NR	NR	NR	NR
18-34	F	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR

Appendix F: Department of Community Health, State of Georgia
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35-49	M	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR
50-64	M	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR
65-74	M	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR
75-84	M	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR
85+	M	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR
Unknown	M	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR
Total	M	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR

Appendix F: Department of Community Health, State of Georgia
Audited CY 2012 HEDIS Measure Results for WellCare

Appendix F: Department of Community Health, State of Georgia
 Audited CY 2012 HEDIS Measure Results for WellCare

Total Ketolides Scrips	Average Scrips PMPY for Ketolides	Total Clindamycin Scrips	Average Scrips PMPY for Clindamycins	Total Misc. Antibiotics of Concern Scrips	Average Scrips PMPY for Misc. Antibiotics of Concern
NR	NR	NR	NR	NR	NR
NR	NR	NR	NR	NR	NR
NR	NR	NR	NR	NR	NR
NR	NR	NR	NR	NR	NR
NR	NR	NR	NR	NR	NR
NR	NR	NR	NR	NR	NR
NR	NR	NR	NR	NR	NR
NR	NR	NR	NR	NR	NR
NR	NR	NR	NR	NR	NR
NR	NR	NR	NR	NR	NR

Appendix F: Department of Community Health, State of Georgia
 Audited CY 2012 HEDIS Measure Results for WellCare

Board Certification (BCR)			
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)			
Type of Physician	Number of Physicians in Each Practice Area	Board Certification	
		Number	Percent
Family Medicine	1282	863	67.32%
Internal Medicine	1321	827	62.60%
OB/GYN physicians	896	542	60.49%
Pediatricians	1105	682	61.72%
Geriatricians	39	27	69.23%
Other physician specialists	4474	2608	58.29%

Appendix F: Department of Community Health, State of Georgia
 Audited CY 2012 HEDIS Measure Results for WellCare

Total Membership (TLM)	
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)	
Product/Product Line	Total Number of Members*
HMO (Total)	572,311
Medicaid	572311
Commercial	0
Medicare (cost or risk)	0
Other	0
PPO (Total)	0
Medicaid	0
Commercial	0
Medicare (cost or risk)	0
Other	0
POS (Total)	0
Medicaid	0
Commercial	0
Medicare (cost or risk)	0
Other	0
FFS (Total)	0
Medicaid	0
Commercial	0
Medicare (cost or risk)	0
Other	0
Total	572,311

* Total number of members in each category as of December 31 of the measurement year.

Appendix F: Department of Community Health, State of Georgia
Audited CY 2012 HEDIS Measure Results for WellCare

Enrollment by Product Line: Total (ENPA)			
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)			
Age	Male Member Months	Female Member Months	Total Member Months
<1	237364	231923	469,287
1-4	747508	720325	1,467,833
5-9	855954	838549	1,694,503
10-14	702309	697633	1,399,942
15-17	321497	333129	654,626
18-19	83240	118677	201,917
0-19 Subtotal	2,947,872	2,940,236	5,888,108
0-19 Subtotal: %	97.25%	80.54%	88.12%
20-24	9854	186859	196,713
25-29	14056	178669	192,725
30-34	16699	146714	163,413
35-39	15693	94364	110,057
40-44	11856	51051	62,907
20-44 Subtotal	68,158	657,657	725,815
20-44 Subtotal: %	2.25%	18.02%	10.86%
45-49	8308	27198	35,506
50-54	4521	15085	19,606
55-59	1718	6643	8,361
60-64	493	3709	4,202
45-64 Subtotal	15,040	52,635	67,675
45-64 Subtotal: %	0.50%	1.44%	1.01%
65-69	35	48	83
70-74	6	0	6
75-79	0	3	3
80-84	1	0	1
85-89	0	0	0
>=90	0	1	1
>=65 Subtotal	42	52	94
>=65 Subtotal: %	0.00%	0.00%	0.00%
Age Unknown	0	0	0

Appendix F: Department of Community Health, State of Georgia
Audited CY 2012 HEDIS Measure Results for WellCare

Total	3,031,112	3,650,580	6,681,692
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Appendix F: Department of Community Health, State of Georgia
Audited CY 2012 HEDIS Measure Results for WellCare

Enrollment by Product Line: Dual Eligibles (ENPB)			
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)			
Age	Male Member Months	Female Member Months	Total Member Months
<1	NR	NR	NR
1-4	NR	NR	NR
5-9	NR	NR	NR
10-14	NR	NR	NR
15-17	NR	NR	NR
18-19	NR	NR	NR
0-19 Subtotal	NR	NR	NR
0-19 Subtotal: %	NR	NR	NR
20-24	NR	NR	NR
25-29	NR	NR	NR
30-34	NR	NR	NR
35-39	NR	NR	NR
40-44	NR	NR	NR
20-44 Subtotal	NR	NR	NR
20-44 Subtotal: %	NR	NR	NR
45-49	NR	NR	NR
50-54	NR	NR	NR
55-59	NR	NR	NR
60-64	NR	NR	NR
45-64 Subtotal	NR	NR	NR
45-64 Subtotal: %	NR	NR	NR
65-69	NR	NR	NR
70-74	NR	NR	NR
75-79	NR	NR	NR
80-84	NR	NR	NR
85-89	NR	NR	NR
>=90	NR	NR	NR
>=65 Subtotal	NR	NR	NR
>=65 Subtotal: %	NR	NR	NR
Age Unknown	NR	NR	NR

Appendix F: Department of Community Health, State of Georgia
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Total	NR	NR	NR
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Appendix F: Department of Community Health, State of Georgia
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Enrollment by Product Line: Disabled (ENPC)			
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)			
Age	Male Member Months	Female Member Months	Total Member Months
<1	NR	NR	NR
1-4	NR	NR	NR
5-9	NR	NR	NR
10-14	NR	NR	NR
15-17	NR	NR	NR
18-19	NR	NR	NR
0-19 Subtotal	NR	NR	NR
0-19 Subtotal: %	NR	NR	NR
20-24	NR	NR	NR
25-29	NR	NR	NR
30-34	NR	NR	NR
35-39	NR	NR	NR
40-44	NR	NR	NR
20-44 Subtotal	NR	NR	NR
20-44 Subtotal: %	NR	NR	NR
45-49	NR	NR	NR
50-54	NR	NR	NR
55-59	NR	NR	NR
60-64	NR	NR	NR
45-64 Subtotal	NR	NR	NR
45-64 Subtotal: %	NR	NR	NR
65-69	NR	NR	NR
70-74	NR	NR	NR
75-79	NR	NR	NR
80-84	NR	NR	NR
85-89	NR	NR	NR
>=90	NR	NR	NR
>=65 Subtotal	NR	NR	NR
>=65 Subtotal: %	NR	NR	NR
Age Unknown	NR	NR	NR

Appendix F: Department of Community Health, State of Georgia
Audited CY 2012 HEDIS Measure Results for WellCare

Total	NR	NR	NR
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Appendix F: Department of Community Health, State of Georgia
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Enrollment by Product Line: Other (ENPD)			
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)			
Age	Male Member Months	Female Member Months	Total Member Months
<1	NR	NR	NR
1-4	NR	NR	NR
5-9	NR	NR	NR
10-14	NR	NR	NR
15-17	NR	NR	NR
18-19	NR	NR	NR
0-19 Subtotal	NR	NR	NR
0-19 Subtotal: %	NR	NR	NR
20-24	NR	NR	NR
25-29	NR	NR	NR
30-34	NR	NR	NR
35-39	NR	NR	NR
40-44	NR	NR	NR
20-44 Subtotal	NR	NR	NR
20-44 Subtotal: %	NR	NR	NR
45-49	NR	NR	NR
50-54	NR	NR	NR
55-59	NR	NR	NR
60-64	NR	NR	NR
45-64 Subtotal	NR	NR	NR
45-64 Subtotal: %	NR	NR	NR
65-69	NR	NR	NR
70-74	NR	NR	NR
75-79	NR	NR	NR
80-84	NR	NR	NR
85-89	NR	NR	NR
>=90	NR	NR	NR
>=65 Subtotal	NR	NR	NR
>=65 Subtotal: %	NR	NR	NR
Age Unknown	NR	NR	NR

Appendix F: Department of Community Health, State of Georgia
Audited CY 2012 HEDIS Measure Results for WellCare

Total	NR	NR	NR
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Appendix F: Department of Community Health, State of Georgia
 Audited CY 2012 HEDIS Measure Results for WellCare

Enrollment by State (EBS)	
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)	
State	Number
Alabama	32
Alaska	0
Arizona	1
Arkansas	1
California	6
Colorado	1
Connecticut	0
Delaware	0
District of Columbia	0
Florida	47
Georgia	572111
Hawaii	0
Idaho	0
Illinois	15
Indiana	1
Iowa	1
Kansas	0
Kentucky	7
Louisiana	2
Maine	0
Maryland	2
Massachusetts	1
Michigan	2
Minnesota	0
Mississippi	4
Missouri	7
Montana	0
Nebraska	0
Nevada	0
New Hampshire	0
New Jersey	5
New Mexico	0

Appendix F: Department of Community Health, State of Georgia
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New York	9
North Carolina	6
North Dakota	0
Ohio	7
Oklahoma	5
Oregon	1
Pennsylvania	0
Rhode Island	1
South Carolina	14
South Dakota	0
Tennessee	5
Texas	13
Utah	0
Vermont	0
Virginia	1
Washington	2
West Virginia	0
Wisconsin	1
Wyoming	0
American Samoa	0
Federated States of Micronesia	0
Guam	0
Commonwealth of Northern Marianas	0
Puerto Rico	0
Virgin Islands	1
Other	0
TOTAL	572,312

Appendix F: Department of Community Health, State of Georgia
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Race/Ethnicity Diversity of Membership (RDM)									
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)									
Race/Ethnicity Diversity of Membership									
Total Unduplicated Membership During the Measurement Year		774412							
Percentage of Members for Whom the Organization has Race/Ethnicity Information by Data Collection									
Direct Data Collection Method			Indirect Data Collection Method		Unknown				
Race	Direct Total	100.00%	Indirect Total*	0.0000	Total*	0.0000			
	Health Plan Direct*	0.0000							
	CMS/State Database*	1.0000							
	Other*	0.0000							
Ethnicity	Direct Total	100.00%	Indirect Total*	0.0000	Total*	0.0000			
	Health Plan Direct*	0.0000							
	CMS/State Database*	1.0000							
	Other*	0.0000							
*Enter percentage as a value between 0 and 1.									
Race	Hispanic or Latino		Not Hispanic or Latino		Unknown Ethnicity		Declined Ethnicity		To
	Number	Percentage	Number	Percentage	Number	Percentage	Number	Percentage	Number
White	0	0.00%	1847	3.60%	311328	43.97%	0	NR	313,175
Black or African American	0	0.00%	28965	56.49%	260994	36.86%	0	NR	289,959
American-Indian and Alaska Native	0	0.00%	488	0.95%	0	0.00%	0	NR	488
Asian	0	0.00%	11791	22.99%	0	0.00%	0	NR	11,791
Native Hawaiian and Other Pacific Islanders	0	0.00%	473	0.92%	0	0.00%	0	NR	473
Some Other Race	0	0.00%	7713	15.04%	0	0.00%	0	NR	7,713
Two or More Races	0	0.00%	0	0.00%	3	0.00%	0	NR	3
Unknown	15079	100.00%	0	0.00%	135731	19.17%	0	NR	150,810
Declined	0	0.00%	0	0.00%	0	0.00%	0	NR	0
Total	15,079	100.00%	51,277	100.00%	708,056	100.00%	0	NR	774,412

Appendix F: Department of Community Health, State of Georgia
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tal
Percentage
40.44%
37.44%
0.06%
1.52%
0.06%
1.00%
0.00%
19.47%
0.00%
100.00%

Appendix F: Department of Community Health, State of Georgia
Audited CY 2012 HEDIS Measure Results for WellCare

Language Diversity of Membership (LDM)			
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)			
Percentage of Members With Known Language Value from Each Data Source			
Category	Health Plan Direct	CMS/State Databases	Other Third-Party Source
Spoken Language Preferred for Health Care*	0.0000	0.8506	0.1494
Preferred Language for Written Materials*	0.0000	0.0000	1.0000
Other Language Needs*	0.0000	0.0000	1.0000
*Enter percentage as a value between 0 and 1.			
Spoken Language Preferred for Health Care			
	Number	Percentage	
English	713570	92.14%	
Non-English	54704	7.06%	
Unknown	6138	0.79%	
Declined	0	0.00%	
Total*	774,412	100.00%	
Language Preferred for Written Materials			
	Number	Percentage	
English	713479	92.13%	
Non-English	54699	7.06%	
Unknown	6234	0.80%	
Declined	0	0.00%	
Total*	774,412	100.00%	
Other Language Needs			
	Number	Percentage	
English	0	0.00%	
Non-English	0	0.00%	
Unknown	774412	100.00%	
Declined	0	0.00%	
Total*	774,412	100.00%	

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***Should sum to 100%**

Appendix F: Department of Community Health, State of Georgia
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Weeks of Pregnancy at Time of Enrollment in MCO (WOP)		
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)		
Measurement Year		
Measurement Year	2012	
Weeks of Pregnancy	Number	Percentage
< 0 weeks	3136	10.46%
1-12 weeks	2458	8.19%
13-27 weeks	17599	58.68%
28 or more weeks	4431	14.77%
Unknown	2370	7.90%
Total	29,994	100.00%

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Audited CY 2012 HEDIS Measure Results for WellCare

Audit Review Table						
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None); Measurement Year - 2012						
The Auditor lock has been applied to this submission.						
Pharmacy Reversal - Pharmacy Reversals NOT Included						
Measure/Data Element	Report Measure	Benefit Offered	Rotated Measure	Rate	Reportable	Comment
Effectiveness of Care: Prevention and Screening						
Adult BMI Assessment (aba)	Y		N	67.88%	R	Reportable
Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents (wcc)	Y		N			
<i>BMI Percentile</i>				38.69%	R	Reportable
<i>Counseling for Nutrition</i>				55.47%	R	Reportable
<i>Counseling for Physical Activity</i>				42.09%	R	Reportable
Childhood Immunization Status (cis)	Y		N			
<i>DTaP</i>				88.56%	R	Reportable
<i>IPV</i>				96.11%	R	Reportable
<i>MMR</i>				94.16%	R	Reportable
<i>HiB</i>				95.13%	R	Reportable
<i>Hepatitis B</i>				94.65%	R	Reportable
<i>VZV</i>				94.16%	R	Reportable
<i>Pneumococcal Conjugate</i>				85.40%	R	Reportable
<i>Hepatitis A</i>				94.40%	R	Reportable
<i>Rotavirus</i>				74.21%	R	Reportable
<i>Influenza</i>				47.20%	R	Reportable
<i>Combination #2</i>				84.43%	R	Reportable
<i>Combination #3</i>				78.83%	R	Reportable
<i>Combination #4</i>				78.35%	R	Reportable
<i>Combination #5</i>				64.72%	R	Reportable
<i>Combination #6</i>				42.82%	R	Reportable
<i>Combination #7</i>				64.48%	R	Reportable
<i>Combination #8</i>				42.58%	R	Reportable
<i>Combination #9</i>				38.69%	R	Reportable
<i>Combination #10</i>				38.44%	R	Reportable
Immunizations for Adolescents (ima)	Y					

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<i>Meningococcal</i>				72.99%	R	Reportable
<i>Tdap/Td</i>				80.75%	R	Reportable
<i>Combination #1</i>				70.98%	R	Reportable
Human Papillomavirus Vaccine for Female Adolescents (hpv)	Y			19.95%	R	Reportable
Lead Screening in Children (lsc)	Y		N	75.34%	R	Reportable
Breast Cancer Screening (bcs)	Y			55.78%	R	Reportable
Cervical Cancer Screening (ccs)	Y			72.51%	R	Reportable
Chlamydia Screening in Women (chl)	Y					
<i>16-20 Years</i>				44.26%	R	Reportable
<i>21-24 Years</i>				62.42%	R	Reportable
<i>Total</i>				48.66%	R	Reportable
Effectiveness of Care: Respiratory Conditions						
Appropriate Testing for Children with Pharyngitis (cwp)	Y	Y		75.70%	R	Reportable
Appropriate Treatment for Children With URI (uri)	Y	Y		79.95%	R	Reportable
Avoidance of Antibiotic Treatment in Adults with Acute Bronchitis (aab)	Y	Y		16.30%	R	Reportable
Use of Spirometry Testing in the Assessment and Diagnosis of COPD (spr)	Y			39.62%	R	Reportable
Pharmacotherapy Management of COPD Exacerbation (pce)	Y	Y				
<i>Systemic Corticosteroid</i>				73.28%	R	Reportable
<i>Bronchodilator</i>				84.73%	R	Reportable
Use of Appropriate Medications for People With Asthma (asm)	Y	Y				
<i>5-11 Years</i>				90.56%	R	Reportable
<i>12-18 Years</i>				88.16%	R	Reportable
<i>19-50 Years</i>				75.65%	R	Reportable
<i>51-64 Years</i>				NA	R	Denominator fewer than 30
<i>Total</i>				89.12%	R	Reportable
Medication Management for People With Asthma (mma)	Y	Y				
<i>5-11 Years - Medication Compliance 50%</i>				44.39%	R	Reportable
<i>5-11 Years - Medication Compliance 75%</i>				20.41%	R	Reportable

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12-18 Years - Medication Compliance 50%				41.40%	R	Reportable
12-18 Years - Medication Compliance 75%				19.20%	R	Reportable
19-50 Years - Medication Compliance 50%				54.15%	R	Reportable
19-50 Years - Medication Compliance 75%				33.17%	R	Reportable
51-64 Years - Medication Compliance 50%				NA	R	Denominator fewer than 30
51-64 Years - Medication Compliance 75%				NA	R	Denominator fewer than 30
Total - Medication Compliance 50%				43.85%	R	Reportable
Total - Medication Compliance 75%				20.55%	R	Reportable
Asthma Medication Ratio (amr)	Y	Y				
5-11 Years				65.62%	R	Reportable
12-18 Years				62.25%	R	Reportable
19-50 Years				45.90%	R	Reportable
51-64 Years				NA	R	Denominator fewer than 30
Total				63.72%	R	Reportable
Effectiveness of Care: Cardiovascular						
Cholesterol Management for Patients With Cardiovascular Conditions (cmc)	Y		N			
LDL-C Screening Performed				89.39%	R	Reportable
LDL-C Control (<100 mg/dL)				34.85%	R	Reportable
Controlling High Blood Pressure (cbp)	Y			49.64%	R	Reportable
Persistence of Beta-Blocker Treatment After a Heart Attack (pbh)	Y	Y		NA	R	Denominator fewer than 30
Effectiveness of Care: Diabetes						
Comprehensive Diabetes Care (cdc)	Y		N			
Hemoglobin A1c (HbA1c) Testing				78.47%	R	Reportable
HbA1c Poor Control (>9.0%)				54.01%	R	Reportable
HbA1c Control (<8.0%)				39.05%	R	Reportable
HbA1c Control (<7.0%)				32.36%	R	Reportable
Eye Exam (Retinal) Performed				40.51%	R	Reportable
LDL-C Screening Performed				69.71%	R	Reportable
LDL-C Control (<100 mg/dL)				28.10%	R	Reportable
Medical Attention for Nephropathy				72.81%	R	Reportable
Blood Pressure Control (<140/80 mm Hg)				28.47%	R	Reportable
Blood Pressure Control (<140/90 mm Hg)				51.64%	R	Reportable

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Effectiveness of Care: Musculoskeletal						
Disease Modifying Anti-Rheumatic Drug Therapy in Rheumatoid Arthritis (art)	Y	Y		62.20%	R	Reportable
Use of Imaging Studies for Low Back Pain (lbp)	Y			73.93%	R	Reportable
Effectiveness of Care: Behavioral Health						
Antidepressant Medication Management (amm)	Y	Y				
<i>Effective Acute Phase Treatment</i>				50.00%	R	Reportable
<i>Effective Continuation Phase Treatment</i>				32.74%	R	Reportable
Follow-Up Care for Children Prescribed ADHD Medication (add)	Y	Y				
<i>Initiation Phase</i>				39.39%	R	Reportable
<i>Continuation and Maintenance (C&M) Phase</i>				53.10%	R	Reportable
Follow-Up After Hospitalization for Mental Illness (fuh)	Y	Y				
<i>30-Day Follow-Up</i>				77.16%	R	Reportable
<i>7-Day Follow-Up</i>				60.37%	R	Reportable
Diabetes Screening for People With Schizophrenia or Bipolar Disorder Who Are Using Antipsychotic Medication (ssd)	Y	Y		84.93%	R	Reportable
Diabetes Monitoring for People With Diabetes and Schizophrenia (smd)	Y			NA	R	Denominator fewer than 30
Cardiovascular Monitoring for People With Cardiovascular Disease and Schizophrenia (smc)	Y			NA	R	Denominator fewer than 30
Adherence to Antipsychotic Medications for Individuals With Schizophrenia (saa)	Y	Y		39.80%	R	Reportable
Effectiveness of Care: Medication Management						
Annual Monitoring for Patients on Persistent Medications (mpm)	Y	Y				
<i>ACE Inhibitors or ARBs</i>				88.51%	R	Reportable
<i>Digoxin</i>				NA	R	Denominator fewer than 30
<i>Diuretics</i>				87.85%	R	Reportable
<i>Anticonvulsants</i>				63.68%	R	Reportable
<i>Total</i>				87.06%	R	Reportable
Access/Availability of Care						
Adults' Access to Preventive/Ambulatory Health Services (aap)	Y					

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20-44 Years				85.81%	R	Reportable
45-64 Years				91.21%	R	Reportable
65+ Years				NA	R	Denominator fewer than 30
Total				86.49%	R	Reportable
Children and Adolescents' Access to Primary Care Practitioners (cap)	Y					
12-24 Months				97.56%	R	Reportable
25 Months - 6 Years				91.63%	R	Reportable
7-11 Years				91.80%	R	Reportable
12-19 Years				89.57%	R	Reportable
Annual Dental Visit (adv)	Y	Y				
2-3 Years				52.22%	R	Reportable
4-6 Years				77.61%	R	Reportable
7-10 Years				80.37%	R	Reportable
11-14 Years				73.72%	R	Reportable
15-18 Years				63.06%	R	Reportable
19-21 Years				41.88%	R	Reportable
Total				71.48%	R	Reportable
Initiation and Engagement of AOD Dependence Treatment (iet)	Y	Y				
Initiation of AOD Treatment: 13-17 Years				49.07%	R	Reportable
Engagement of AOD Treatment: 13-17 Years				17.44%	R	Reportable
Initiation of AOD Treatment: 18+ Years				48.07%	R	Reportable
Engagement of AOD Treatment: 18+ Years				10.93%	R	Reportable
Initiation of AOD Treatment: Total				48.28%	R	Reportable
Engagement of AOD Treatment: Total				12.27%	R	Reportable
Prenatal and Postpartum Care (ppc)	Y					
Timeliness of Prenatal Care				84.18%	R	Reportable
Postpartum Care				62.53%	R	Reportable
Call Answer Timeliness (cat)	Y			85.10%	R	Reportable
Utilization						
Frequency of Ongoing Prenatal Care (fpc)	Y					
<21 Percent				12.90%	R	Reportable
21-40 Percent				5.11%	R	Reportable
41-60 Percent				5.60%	R	Reportable

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61-80 Percent				13.87%	R	Reportable
81+ Percent				62.53%	R	Reportable
Well-Child Visits in the First 15 Months of Life (w15)	Y		N			
0 Visits				3.06%	R	Reportable
1 Visit				3.32%	R	Reportable
2 Visits				2.55%	R	Reportable
3 Visits				6.12%	R	Reportable
4 Visits				7.65%	R	Reportable
5 Visits				10.71%	R	Reportable
6+ Visits				66.58%	R	Reportable
Well-Child Visits in the Third, Fourth, Fifth and Sixth Years of Life (w34)	Y		N	68.46%	R	Reportable
Adolescent Well-Care Visits (awc)	Y		N	51.58%	R	Reportable
Frequency of Selected Procedures (fsp)	Y				R	Reportable
Ambulatory Care: Total (amba)	Y				R	Reportable
Ambulatory Care: Dual Eligibles (ambb)	N				NR	Measure Unselected
Ambulatory Care: Disabled (ambc)	N				NR	Measure Unselected
Ambulatory Care: Other (ambd)	N				NR	Measure Unselected
Inpatient Utilization--General Hospital/Acute Care: Total (ipua)	Y				R	Reportable
Inpatient Utilization--General Hospital/Acute Care: Dual Eligibles (ipub)	N				NR	Measure Unselected
Inpatient Utilization--General Hospital/Acute Care: Disabled (ipuc)	N				NR	Measure Unselected
Inpatient Utilization--General Hospital/Acute Care: Other (ipud)	N				NR	Measure Unselected
Identification of Alcohol and Other Drug Services: Total (iada)	Y	Y			R	Reportable
Identification of Alcohol and Other Drug Services: Dual Eligibles (iadb)	N	N			NR	Measure Unselected
Identification of Alcohol and Other Drug Services: Disabled (iadc)	N	N			NR	Measure Unselected
Identification of Alcohol and Other Drug Services: Other (iadd)	N	N			NR	Measure Unselected
Mental Health Utilization: Total (mpta)	Y	Y			R	Reportable

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Mental Health Utilization: Dual Eligibles (mptb)	N	N			NR	Measure Unselected
Mental Health Utilization: Disabled (mptc)	N	N			NR	Measure Unselected
Mental Health Utilization: Other (mptd)	N	N			NR	Measure Unselected
Antibiotic Utilization: Total (abxa)	Y	Y			R	Reportable
Antibiotic Utilization: Dual Eligibles (abxb)	N	N			NR	Measure Unselected
Antibiotic Utilization: Disabled (abxc)	N	N			NR	Measure Unselected
Antibiotic Utilization: Other (abxd)	N	N			NR	Measure Unselected
Relative Resource Use						
Relative Resource Use for People With Diabetes (rdi)	Y				R	Reportable
Relative Resource Use for People With Asthma (ras)	Y	Y			R	Reportable
Relative Resource Use for People With Cardiovascular Conditions (rca)	Y				R	Reportable
Relative Resource Use for People With Hypertension (rhy)	Y				R	Reportable
Relative Resource Use for People With COPD (rco)	Y				R	Reportable
Health Plan Descriptive Information						
Board Certification (bcr)	Y				R	Reportable
Total Membership (tlm)	Y				R	Reportable
Enrollment by Product Line: Total (enpa)	Y				R	Reportable
Enrollment by Product Line: Dual Eligibles (enpb)	N				NR	Measure Unselected
Enrollment by Product Line: Disabled (enpc)	N				NR	Measure Unselected
Enrollment by Product Line: Other (enpd)	N				NR	Measure Unselected
Enrollment by State (ebs)	Y				R	Reportable
Race/Ethnicity Diversity of Membership (rdm)	Y				R	Reportable
Language Diversity of Membership (ldm)	Y				R	Reportable
Weeks of Pregnancy at Time of Enrollment in MCO (wop)	Y				R	Reportable

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Relative Resource Use for People With Diabetes (RDI)	
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Eligible Population	2387
Exclusions	111
Eligible Population per 1,000 Member Year Medical	1,012.69
Eligible Population per 1,000 Member Year Pharmacy	1,012.69
NameBrandOnlyCount(N1)	11775
NameBrandGenericExistsCount(N2)	5319
GenericOnlyCount (G1)	12320
GenericNameBrandExistsCount (G2)	97094
Total Prescriptions (N1+N2+G1+G2)	126,508.00
Generic Utilization Rate $[(G1 + G2)/(N2+G1+G2)]$	95.36%
Generic Substitution Rate $[(G2)/(N2+G2)]$	94.81%
Overall Generic Utilization $[(G1+G2)/(N1+N2+G1+G2)]$	86.49%
Inpatient Facility PMPM	291.94
E&M Inpatient Services PMPM	13.78
E&M Outpatient Services PMPM	90.75
Surgery & Procedure Inpatient Services PMPM	13.27
Surgery & Procedure Outpatient Services PMPM	60.69
Imaging Services PMPM	77.52
Laboratory Services PMPM	69.35
Pharmacy PMPM	160.13
Inpatient Facility: Acute Inpatient: Medical Days per 1000 MY	1,184.51
Inpatient Facility: Acute Inpatient: Medical Discharges per 1000 MY	339.83
Inpatient Facility: Acute Inpatient: Surgery Days per 1000 MY	209.16
Inpatient Facility: Acute Inpatient: Surgery Discharges per 1000 MY	47.94
Inpatient Facility: Nonacute Days per 1000 MY	0.00
Inpatient Facility: Nonacute Discharges per 1000 MY	0.00
Inpatient Facility Acute Medical ALOS	3.49
Inpatient Facility Acute Surgery ALOS	4.36
Inpatient Facility Nonacute ALOS	NA

Appendix F: Department of Community Health, State of Georgia
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Total Inpatient Facility Acute ALOS	3.59
Total Inpatient Facility ALOS	3.59
ED Discharges per 1000 MY Medical	2,612.13
Cardiac Catheterization per 1000 MY Medical	21.64
PCI per 1000 MY Medical	5.52
CABG per 1000 MY Medical	2.12
Carotid Endarterectomy per 1000 MY Medical	0.42
Carotid Artery Stenosis Diagnostic Test per 1000 MY Medical	1.27
Cardiac Computed Tomography per 1000 MY Medical	1.27
CAD Diagnostic Test Using EBCT/Nuclear Imaging Stress Tests per 1000 MY Medical	120.06

Appendix F: Department of Community Health, State of Georgia
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Relative Resource Use for People With Asthma (RAS)	
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Eligible Population	6955
Exclusions	794
Eligible Population per 1,000 Member Year Medical	1,011.33
Eligible Population per 1,000 Member Year Pharmacy	1,011.33
NameBrandOnlyCount(N1)	38516
NameBrandGenericExistsCount(N2)	27614
GenericOnlyCount (G1)	15304
GenericNameBrandExistsCount (G2)	86964
Total Prescriptions (N1+N2+G1+G2)	168,398.00
Generic Utilization Rate $[(G1 + G2)/(N2+G1+G2)]$	78.74%
Generic Substitution Rate $[(G2)/(N2+G2)]$	75.90%
Overall Generic Utilization $[(G1+G2)/(N1+N2+G1+G2)]$	60.73%
Inpatient Facility PMPM	34.41
E&M Inpatient Services PMPM	1.97
E&M Outpatient Services PMPM	59.88
Surgery & Procedure Inpatient Services PMPM	1.04
Surgery & Procedure Outpatient Services PMPM	10.88
Imaging Services PMPM	12.80
Laboratory Services PMPM	9.43
Pharmacy PMPM	110.47
Inpatient Facility: Acute Inpatient: Medical Days per 1000 MY	149.19
Inpatient Facility: Acute Inpatient: Medical Discharges per 1000 MY	52.64
Inpatient Facility: Acute Inpatient: Surgery Days per 1000 MY	14.83
Inpatient Facility: Acute Inpatient: Surgery Discharges per 1000 MY	4.22
Inpatient Facility: Nonacute Days per 1000 MY	23.41
Inpatient Facility: Nonacute Discharges per 1000 MY	1.02
Inpatient Facility Acute Medical ALOS	2.83
Inpatient Facility Acute Surgery ALOS	3.52
Inpatient Facility Nonacute ALOS	23.00

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Total Inpatient Facility Acute ALOS	2.88
Total Inpatient Facility ALOS	3.24
ED Discharges per 1000 MY Medical	1,038.96

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Relative Resource Use for People With Cardiovascular Conditions (RCA)	
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Eligible Population	151
Exclusions	4
Eligible Population per 1,000 Member Year Medical	1,006.67
Eligible Population per 1,000 Member Year Pharmacy	1,006.67
NameBrandOnlyCount(N1)	843
NameBrandGenericExistsCount(N2)	717
GenericOnlyCount (G1)	1209
GenericNameBrandExistsCount (G2)	10873
Total Prescriptions (N1+N2+G1+G2)	13,642.00
Generic Utilization Rate $[(G1 + G2)/(N2+G1+G2)]$	94.40%
Generic Substitution Rate $[(G2)/(N2+G2)]$	93.81%
Overall Generic Utilization $[(G1+G2)/(N1+N2+G1+G2)]$	88.56%
Inpatient Facility PMPM	802.49
E&M Inpatient Services PMPM	36.27
E&M Outpatient Services PMPM	124.17
Surgery & Procedure Inpatient Services PMPM	80.54
Surgery & Procedure Outpatient Services PMPM	83.68
Imaging Services PMPM	123.38
Laboratory Services PMPM	98.72
Pharmacy PMPM	248.61
Inpatient Facility: Acute Inpatient: Medical Days per 1000 MY	2,133.33
Inpatient Facility: Acute Inpatient: Medical Discharges per 1000 MY	560.00
Inpatient Facility: Acute Inpatient: Surgery Days per 1000 MY	1,113.33
Inpatient Facility: Acute Inpatient: Surgery Discharges per 1000 MY	206.67
Inpatient Facility: Nonacute Days per 1000 MY	0.00
Inpatient Facility: Nonacute Discharges per 1000 MY	0.00
Inpatient Facility Acute Medical ALOS	3.81
Inpatient Facility Acute Surgery ALOS	5.39
Inpatient Facility Nonacute ALOS	NA

Appendix F: Department of Community Health, State of Georgia
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Total Inpatient Facility Acute ALOS	4.23
Total Inpatient Facility ALOS	4.23
ED Discharges per 1000 MY Medical	2,806.67
Cardiac Catheterization per 1000 MY Medical	120.00
PCI per 1000 MY Medical	120.00
CABG per 1000 MY Medical	60.00
Carotid Endarterectomy per 1000 MY Medical	6.67
Carotid Artery Stenosis Diagnostic Test per 1000 MY Medical	26.67
Cardiac Computed Tomography per 1000 MY Medical	0.00
CAD Diagnostic Test Using EBCT/Nuclear Imaging Stress Tests per 1000 MY Medical	520.00

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Relative Resource Use for People With Hypertension (RHY)	
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Eligible Population	4830
Exclusions	529
Eligible Population per 1,000 Member Year Medical	1,012.28
Eligible Population per 1,000 Member Year Pharmacy	1,012.28
NameBrandOnlyCount(N1)	13935
NameBrandGenericExistsCount(N2)	8874
GenericOnlyCount (G1)	28936
GenericNameBrandExistsCount (G2)	196703
Total Prescriptions (N1+N2+G1+G2)	248,448.00
Generic Utilization Rate $[(G1 + G2)/(N2+G1+G2)]$	96.22%
Generic Substitution Rate $[(G2)/(N2+G2)]$	95.68%
Overall Generic Utilization $[(G1+G2)/(N1+N2+G1+G2)]$	90.82%
Inpatient Facility PMPM	230.26
E&M Inpatient Services PMPM	11.48
E&M Outpatient Services PMPM	90.79
Surgery & Procedure Inpatient Services PMPM	14.70
Surgery & Procedure Outpatient Services PMPM	58.00
Imaging Services PMPM	73.48
Laboratory Services PMPM	58.41
Pharmacy PMPM	119.95
Inpatient Facility: Acute Inpatient: Medical Days per 1000 MY	853.21
Inpatient Facility: Acute Inpatient: Medical Discharges per 1000 MY	237.04
Inpatient Facility: Acute Inpatient: Surgery Days per 1000 MY	210.21
Inpatient Facility: Acute Inpatient: Surgery Discharges per 1000 MY	48.83
Inpatient Facility: Nonacute Days per 1000 MY	0.00
Inpatient Facility: Nonacute Discharges per 1000 MY	0.00
Inpatient Facility Acute Medical ALOS	3.60
Inpatient Facility Acute Surgery ALOS	4.30
Inpatient Facility Nonacute ALOS	NA

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Total Inpatient Facility Acute ALOS	3.72
Total Inpatient Facility ALOS	3.72
ED Discharges per 1000 MY Medical	2,601.11

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Relative Resource Use for People With COPD (RCO)	
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Eligible Population	547
Exclusions	30
Eligible Population per 1,000 Member Year Medical	1,012.65
Eligible Population per 1,000 Member Year Pharmacy	1,012.65
NameBrandOnlyCount(N1)	3308
NameBrandGenericExistsCount(N2)	2260
GenericOnlyCount (G1)	3939
GenericNameBrandExistsCount (G2)	30190
Total Prescriptions (N1+N2+G1+G2)	39,697.00
Generic Utilization Rate $[(G1 + G2)/(N2+G1+G2)]$	93.79%
Generic Substitution Rate $[(G2)/(N2+G2)]$	93.04%
Overall Generic Utilization $[(G1+G2)/(N1+N2+G1+G2)]$	85.97%
Inpatient Facility PMPM	448.50
E&M Inpatient Services PMPM	23.37
E&M Outpatient Services PMPM	112.32
Surgery & Procedure Inpatient Services PMPM	23.05
Surgery & Procedure Outpatient Services PMPM	84.94
Imaging Services PMPM	104.00
Laboratory Services PMPM	82.44
Pharmacy PMPM	213.87
Inpatient Facility: Acute Inpatient: Medical Days per 1000 MY	1,601.36
Inpatient Facility: Acute Inpatient: Medical Discharges per 1000 MY	462.82
Inpatient Facility: Acute Inpatient: Surgery Days per 1000 MY	336.93
Inpatient Facility: Acute Inpatient: Surgery Discharges per 1000 MY	72.20
Inpatient Facility: Nonacute Days per 1000 MY	81.46
Inpatient Facility: Nonacute Discharges per 1000 MY	5.55
Inpatient Facility Acute Medical ALOS	3.46
Inpatient Facility Acute Surgery ALOS	4.67
Inpatient Facility Nonacute ALOS	14.67

Appendix F: Department of Community Health, State of Georgia
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Total Inpatient Facility Acute ALOS	3.62
Total Inpatient Facility ALOS	3.74
ED Discharges per 1000 MY Medical	2,765.81