



Georgia Department of Community Health

Validation of Performance Measures

for

WellCare of Georgia, Inc.

Measurement Period: Calendar Year 2013

Validation Period: January–June 2014

Publish Date: September 2014



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for WellCare of Georgia, Inc.

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Validation of Performance Measures for WellCare of Georgia, Inc.

Validation Overview

Validation of performance measures is one of three mandatory external quality review (EQR) activities that the Balanced Budget Act of 1997 (BBA) requires state Medicaid agencies to perform. Health Services Advisory Group, Inc. (HSAG), the external quality review organization (EQRO) for the Department of Community Health (DCH), conducted the validation activities. The DCH contracts with three care management organizations (CMOs) to provide services to Medicaid managed care enrollees and PeachCare for Kids® enrollees. PeachCare for Kids® is the name of Georgia's stand-alone Children's Health Insurance Program (CHIP). The DCH identified a set of performance measures that were calculated and reported by the CMOs for validation. HSAG conducted the validation activities as outlined in the Centers for Medicare & Medicaid Services (CMS) publication, *EQR Protocol 2: Validation of Performance Measures Reported by the MCO: A Mandatory Protocol for External Quality Review (EQR)*, Version 2.0, September 2012.¹

Care Management Organization (CMO) Information

Basic information about WellCare of Georgia, Inc. (WellCare) appears in Table 1, including the office location(s) involved in the validation of performance measures audit that covered the calendar year (CY) 2013 measurement period.

Table 1—WellCare of Georgia, Inc. Information

CMO Name:	WellCare of Georgia, Inc.
CMO Location:	211 Perimeter Center Parkway, Suite 800 Atlanta, Georgia 30346
CMO Audit Location:	8735 Henderson Road Tampa, Florida 33634
CMO Contact:	Jacqueline Collins, RN, CPHQ Director, Quality Improvement
Contact Telephone Number:	(770) 913-2175
Contact E-mail Address:	Jacqueline.Collins@wellcare.com
Site Visit Date:	4/17/14–4/18/14

¹ Department of Health and Human Services, Centers for Medicare & Medicaid Services. *EQR Protocol 2: Validation of Performance Measures Reported by the MCO: A Mandatory Protocol for External Quality Review (EQR)*, Version 2.0, September 2012. Available at: <http://www.medicaid.gov/Medicaid-CHIP-Program-Information/By-Topics/Quality-of-Care/Quality-of-Care-External-Quality-Review.html>. Accessed on: February 19, 2013.

Performance Measures Validated

HSAG validated rates for the following set of performance measures selected by DCH for validation. All performance measures were selected from CMS' Core Set of Children's Health Care Quality Measures for Medicaid and CHIP (Child Core Set),² Core Set of Health Care Quality Measures for Adults Enrolled in Medicaid (Adult Core Set),³ or the Agency for Healthcare Research and Quality's (AHRQ's) Quality Indicator measures. The measurement period was identified by DCH as CY 2013 for all measures except the two child core set dental measures. The dental measures were reported for federal fiscal year (FFY) 2013, which covered the time frame of October 1, 2012, through September 30, 2013, per CMS requirements. Table 2 lists the performance measures that HSAG validated and displays the method for data collection and the specifications the CMOs were required to use for each of the measures.

Table 2—List of CY 2013 Performance Measures for WellCare of Georgia, Inc.

	Performance Measure	Method	Specifications
1.	Annual HIV/AIDS Medical Visit	Admin	Adult Core Set
2.	Antenatal Steroids	Hybrid	Adult Core Set
3.	Asthma in Younger Adults Admission Rate*	Admin	Adult Core Set
4.	Behavioral Health Risk Assessment for Pregnant Women	Hybrid	Child Core Set
5.	Care Transition—Transition Record Transmitted to Health Care Professional	Hybrid	Adult Core Set
6.	Cesarean Delivery Rate	Admin	AHRQ
7.	Cesarean Rate for Nulliparous Singleton Vertex	Admin	Custom**
8.	Chronic Obstructive Pulmonary Disease (COPD) or Asthma in Older Adults Admission Rate*	Admin	Adult Core Set
9.	Congestive Heart Failure Admission Rate	Admin	Adult Core Set
10.	Developmental Screening in the First Three Years of Life	Hybrid	Child Core Set
11.	Diabetes Short-Term Complications Admission Rate	Admin	Adult Core Set
12.	Elective Delivery	Hybrid	Adult Core Set
13.	Percentage of Eligibles that Received Dental Treatment Services	Admin	Child Core Set

² The Centers for Medicare & Medicaid Services. Core Set of Children's Health Care Quality Measures for Medicaid and CHIP, May 2013.

³ The Centers for Medicare & Medicaid Services. Core Set of Health Care Quality Measures for Adults Enrolled in Medicaid, February 2013.

Table 2—List of CY 2013 Performance Measures for WellCare of Georgia, Inc.

	Performance Measure	Method	Specifications
14.	Percentage of Eligibles that Received Preventive Dental Services	Admin	Child Core Set
15.	Percentage of Live Births Weighing Less Than 2,500 Grams	Admin	Child Core Set
16.	Screening for Clinical Depression and Follow-up Plan	Hybrid	Adult Core Set

*In a November 2013 addendum, CMS changed the name of this measure.

**Customized specifications were provided to the CMOs in place of the Child Core Set specifications.

In addition to the AHRQ and the CMS adult and child core set measures audited by HSAG, DCH required WellCare to report a selected set of Healthcare Effectiveness Data and Information Set (HEDIS®) measures to DCH. WellCare was required to contract with an NCQA-licensed audit organization and undergo an NCQA HEDIS Compliance Audit™. Final audited HEDIS measure results from NCQA's Interactive Data Submission System (IDSS) were submitted to HSAG and provided to DCH. Appendix D displays the final audited HEDIS 2014 results for all required measures, covering the CY 2013 measurement period. HSAG will use these results in addition to the measures HSAG validated and displayed within this report as data sources for the annual EQR technical report.

HEDIS® is a registered trademark of the National Committee for Quality Assurance (NCQA).
 HEDIS Compliance Audit™ is a trademark of the National Committee for Quality Assurance (NCQA).

Description of Validation Activities

Pre-Audit Strategy

HSAG conducted the validation activities as outlined in the CMS performance measure validation protocol. To complete the validation activities for WellCare, HSAG obtained a list of the performance measures that were selected by DCH for validation.

HSAG then prepared a document request letter that was submitted to WellCare outlining the steps in the performance measure validation process. The document request letter included a request for source code for each performance measure; a completed HEDIS 2014 Record of Administration, Data Management, and Processes (Roadmap); any additional supporting documentation necessary to complete the audit; and a timetable for completion and instructions for submission. HSAG responded to Roadmap-related questions received directly from WellCare during the pre-on-site phase.

Approximately two weeks prior to the on-site visit, HSAG provided WellCare with an agenda describing all on-site visit activities and indicating the type of staff needed for each session. HSAG also conducted a pre-on-site conference call with WellCare to discuss on-site logistics and expectations, important deadlines, and any outstanding Roadmap questions.

Validation Team

The HSAG Performance Measure Validation Team was composed of a lead auditor and validation team members. HSAG assembled the team based on the skills required for the validation and requirements of WellCare. Some team members, including the lead auditor, participated in the on-site meetings at WellCare; others conducted their work at HSAG's offices. Table 3 lists the validation team members, their roles, and their skills and expertise.

Table 3—Validation Team

Name and Role	Skills and Expertise
David Mabb, MS, CHCA <i>Director, Audits/State & Corporate Services; Source Code Reviewer</i>	Management of audit department, Certified HEDIS Compliance Auditor (CHCA), source code/programming knowledge, and statistics and analysis.
Allen Iovannisci, MS, CHCA <i>Lead Auditor</i>	HEDIS and performance measure knowledge, auditing experience, data integration, systems review, CHCA, and analysis.
Marilea Rose, RN, BA <i>Associate Director, Medical Record Review Validation (MRRV)</i>	Knowledge of HEDIS and CMS measure specifications, clinical consulting and expertise, abstraction of medical record data, and oversight of the medical record over-read process.
Nancy DeRosa, MS, RN-C <i>Project Manager, MRRV</i>	Knowledge of HEDIS and CMS measure specifications, clinical consulting, and abstraction of medical record data.

Table 3—Validation Team

Name and Role	Skills and Expertise
Lora Wagner, MEd <i>Project Manager, MRRV</i>	Manager of the MRRV team and knowledge of HEDIS and CMS measures.
Maricris Kueny <i>Project Coordinator, MRRV</i>	Coordinator for the HEDIS medical record review process, liaison between the audit team and clients, maintains record tracking database, and manages deliverables and timelines.
Tammy GianFrancisco <i>Project Leader, Audits</i>	Coordinator for the audit department, liaison between the audit team and clients, manages deliverables and timelines, and coordinates source code review activities.

Technical Methods of Data Collection and Analysis

The CMS performance measure validation protocol identifies key types of data that should be reviewed as part of the validation process. The following list describes the type of data collected and how HSAG conducted an analysis of these data:

- ◆ **NCQA's HEDIS 2014 Roadmap:** WellCare completed and submitted the required and relevant portions of its Roadmap for HSAG's review. HSAG used responses from the Roadmap to complete the pre-on-site assessment of information systems.
- ◆ **Source code (programming language) for performance measures:** WellCare contracted with a software vendor, Inovalon, to generate and calculate rates for the non-HEDIS measures under review by HSAG. The source code review was conducted via a Web-assisted session where Inovalon displayed the source code for each measure and explained its rate generation and data integration processes to HSAG's source code review team.
- ◆ **Supporting documentation:** HSAG requested documentation that would provide reviewers with additional information to complete the validation process, including policies and procedures, file layouts, system flow diagrams, system log files, and data collection process descriptions. HSAG reviewed all supporting documentation, identifying issues or areas needing clarification for further follow-up.

On-Site Activities

HSAG conducted an on-site visit with WellCare on April 17 and 18, 2014. HSAG collected information using several methods, including interviews, system demonstration, review of data output files, primary source verification, observation of data processing, and review of data reports. The on-site visit activities are described as follows:

- ◆ **Opening meeting:** The opening meeting included an introduction of the validation team and key WellCare staff members involved in the performance measure validation activities. The review purpose, the required documentation, basic meeting logistics, and queries to be performed were discussed.

- ◆ **Evaluation of system compliance:** The evaluation included a review of the information systems, focusing on the processing of claims and encounter data, provider data, patient data, and inpatient data. Additionally, the review evaluated the processes used to collect and calculate the performance measure rates, including accurate numerator and denominator identification and algorithmic compliance (which evaluated whether rate calculations were performed correctly, all data were combined appropriately, and numerator events were counted accurately).
- ◆ **Review of Roadmap and supporting documentation:** The review included processes used for collecting, storing, validating, and reporting performance measure rates. This session was designed to be interactive with key WellCare staff members so that HSAG could obtain a complete picture of all the steps taken to generate the performance measure rates. The goal of the session was to obtain a confidence level as to the degree of compliance with written documentation compared to the actual process. HSAG conducted interviews to confirm findings from the documentation review, expand or clarify outstanding issues, and ascertain that written policies and procedures were used and followed in daily practice.
- ◆ **Overview of data integration and control procedures:** The overview included discussion and observation of source code logic, a review of how all data sources were combined, and a review of how the analytic file was produced for the reporting of selected performance measure rates. HSAG performed primary source verification to further validate the output files and reviewed backup documentation on data integration. HSAG also addressed data control and security procedures during this session.
- ◆ **Closing conference:** The closing conference included a summation of preliminary findings based on the review of the Roadmap and the on-site visit, and revisited the documentation requirements for any post-visit activities.

HSAG conducted several interviews with key WellCare staff members who were involved with performance measure reporting. Table 4 lists key WellCare interviewees:

Table 4—List of WellCare of Georgia, Inc. Interviewees

Name	Title
Sharon Nisbet	Vice President, Healthcare Quality & Analytics
Danny Sharpe	Director, Quality Data Integrity
Thomas Clegg	Quality Improvement Project Manager
Gary Chu	IT Application Development Manager
Natasha Nelson	Compliance Oversight Specialist
Kendra Graham	Senior Compliance Oversight Specialist
Franchesca Radcliffe	Compliance Oversight Specialist

Data Integration, Data Control, and Performance Measure Documentation

There are several aspects crucial to the calculation of performance measure rates. These include data integration, data control, and documentation of performance measure calculations. Each of the following sections describes the validation processes used and the validation findings. For more detailed information, see Appendix A of this report.

Data Integration

Accurate data integration is essential for calculating valid performance measure rates. The steps used to combine various data sources (including claims/encounter data, eligibility data, and other administrative data) must be carefully controlled and validated. HSAG validated the data integration process used by WellCare, which included a review of file consolidations or extracts, a comparison of source data to warehouse files, data integration documentation, source code, production activity logs, and linking mechanisms. Overall, HSAG determined that the data integration processes in place at WellCare were:

- Acceptable
- Not acceptable

Data Control

WellCare's organizational infrastructure must support all necessary information systems; and its quality assurance practices and backup procedures must be sound to ensure timely and accurate processing of data, and to provide data protection in the event of a disaster. HSAG validated the data control processes WellCare used which included a review of disaster recovery procedures, data backup protocols, and related policies and procedures. Overall, HSAG determined that the data control processes in place at WellCare were:

- Acceptable
- Not acceptable

Performance Measure Documentation

Sufficient, complete documentation is necessary to support validation activities. While interviews and system demonstrations provided supplementary information, the majority of the validation review findings were based on documentation provided by WellCare. HSAG reviewed all related documentation, which included the completed Roadmap, job logs, computer programming code, output files, work flow diagrams, narrative descriptions of performance measure calculations, and other related documentation. Overall, HSAG determined that the documentation of performance measure calculations by WellCare was:

- Acceptable
- Not acceptable

Validation Results

HSAG evaluated WellCare's data systems for processing of each type of data used for reporting DCH performance measure rates. General findings are indicated below:

Medical Service Data (Claims/Encounters)

There were no changes to the Xcelys claims system or the encounter processing system used by WellCare during the measurement year. WellCare's claims system, Xcelys, continued to use only industry standard codes (e.g., ICD-9-CM, CPT-4, DRG, HCPCS) when processing claims. Approximately 96 percent of claims from providers were fee-for-service (FFS), with only about four percent submitted as capitated data to WellCare. HSAG confirmed with WellCare staff that all code sets were updated quarterly, annually, and whenever released. The Xcelys claims system maintained code specificity, appropriate number of bytes to capture codes, and appropriate edits to deny invalid codes. Xcelys also allowed an unlimited number of codes to be submitted and captured. HSAG's walkthrough of the system ensured that primary and secondary codes were identified and nonstandard codes were not used. WellCare used standard submission forms and captured all fields relevant to performance measure rate reporting. Proprietary forms were not used during the measurement year. Most provider FFS claims and capitated data were electronic (88 percent and 91 percent, respectively). All paper claims submitted to WellCare were forwarded to the scanning and vertexing vendor, ImageNet, where they were transmitted back to WellCare in standard 837 and 5010 formats. WellCare did not manually enter claims during the measurement year, which is consistent with the previous year. Claims Time to Process reports showed timely claims filing and processing, and the FFS payment structure for most providers and services, compared to a capitated structure, helped to ensure providers submitted their claims and the CMO had complete claims data. WellCare's processes included sufficient edit checks to ensure data were accurately captured in the transaction systems. WellCare regularly monitored the vendor's performance against expected performance standards.

Enrollment Data

WellCare has maintained the same member enrollment process for several years. HSAG ensured that WellCare identified the correct members enrolled in the Planning for Healthy Babies® (P4HB®) program. During the on-site audit, WellCare demonstrated that P4HB® members were enrolled in a separate line of business, assigned a unique code in the Xcelys system, and appropriately flagged for exclusion during rate calculation. HSAG reviewed the enrollment process from the State and verified that the Inovalon system contained the same information. As in prior years, monthly files were received and loaded into WellCare's Xcelys system. Processing of membership information complied with standards, and appropriate fields were captured as outlined in the Roadmap. HSAG verified on-site that there were sufficient edit checks in place to ensure that files loaded did not contain errors. WellCare verified all Medicaid enrollment files received from the State daily and monthly. All enrollment files were reconciled against the capitation payment files in addition to the daily and monthly State reconciliations. HSAG confirmed that there were no backlogs in processing during the measurement year, and retroactivity was at a minimum.

Provider Data

HSAG had no concerns with the provider data used for performance measure reporting. WellCare continued to use Visual CACTUS to process its credentialing information during the 2013 measurement year and Xcelys to store the data for provider billing and payment. HSAG verified that once a provider met all of the credentialing criteria, Visual CACTUS transferred the provider information to Xcelys. Specialties and sub-specialties were accounted for in both systems. HSAG reviewed the specialty mapping and did not identify any issues. WellCare conducted monthly audits against both Visual CACTUS and Xcelys, and maintained quality assurance reports for the measurement year. The auditor observed both Visual CACTUS and Xcelys, and found the systems to be sufficient for performance measure rate reporting.

Medical Record Review Process

WellCare was fully compliant with the medical record review (MRR) reporting requirements. WellCare contracted with Outcomes Health Information Solutions, a medical record vendor, to procure and abstract MRR data into the ODIS custom measure tools. HSAG reviewed these tools and corresponding instructions. This was the first year WellCare reported the six new CMS Adult and Child Core Set measures identified below. As such, the CMO's certified software vendor and the vendor's clinical review staff encountered challenges associated with the interpretation of the new measure specifications. HSAG assisted the CMO in developing abstraction tools and MRR guidelines. The vendor's reviewer qualifications, training, and oversight were appropriate. WellCare provided adequate oversight of its vendor. Due to the six new State-required custom measures, a convenience sample was required and subsequently passed.

As shown below in Table 5, WellCare passed the MRR process for the following custom measures:

Table 5—MRR Results

Performance Measure	Rationale	Number of Records	Results
Antenatal Steroids	New measure for CMO	2	One abstraction error—Passed
Behavioral Health Risk Assessment for Pregnant Women—First Sample	New measure for CMO	16	One abstraction error—Passed
Behavioral Health Risk Assessment for Pregnant Women—Second Sample	Abstraction error noted during the first sample	3	No abstraction errors—Passed
Care Transition—Transition Record Transmitted to Health Care Professional	New measure for CMO	1	No abstraction errors—Passed
Developmental Screening in the First Three Years of Life—First Sample	New measure for CMO	16—First sample 11—Second sample	Eight abstraction errors were found and the sample initially failed; a second sample was required. There were only 11 remaining cases, so all

Table 5—MRR Results

Performance Measure	Rationale	Number of Records	Results
			11 cases were reviewed and passed.
Elective Delivery	New measure for CMO	5	Five abstraction errors—Passed
Screening for Clinical Depression and Follow-up Plan	New measure for CMO	8	Six abstraction errors—Passed
Exclusions	N/A	16	Passed

Upon validation of the *Antenatal Steroids* measure, one abstraction error was found. The noncompliant case was removed from the numerator positive category, and the measure was passed for the MRR process.

Upon validation of the *Behavioral Health Risk Assessment for Pregnant Women* measure, one abstraction error was found and the noncompliant case was removed from the numerator positive category. HSAG validated the remaining three numerator positive cases, and no abstraction errors were found. The measure was subsequently passed for the MRR process.

Upon validation of the *Developmental Screening in the First Three Years of Life* measure, eight abstraction errors were found. These abstraction errors were due to multiple reasons: the reviewer accepting nonstandardized developmental screening tools as numerator compliant documentation, accepting screenings without results, and accepting screenings outside the required time frame. The eight errors were removed from the numerator positive category. HSAG validated the remaining 11 numerator positive cases; no abstraction errors were found, and the measure was passed for the MRR process.

Upon validation of the *Elective Delivery* measure, five abstraction errors were found. For each of the five abstraction errors, the reviewer should have excluded the case instead of accepting the documentation as a numerator positive event. The noncompliant cases were removed from the numerator positive category, and the measure was passed for the MRR process.

Upon validation of the *Screening for Clinical Depression and Follow-up Plan* measure, six abstraction errors were found. These abstraction errors were due to the reviewer accepting nonstandardized depression screening instruments as numerator compliant documentation. The noncompliant cases were removed from the numerator positive category, and the measure was passed for the MRR process.

Supplemental Data

WellCare did not use any supplemental data for the measures under the scope of the audit.

Data Integration

WellCare maintained sufficient processes to integrate all internal and external claims and encounters for reporting the SFY 2014 performance measures. WellCare continued to use Inovalon for SFY 2014 reporting (measurement year 2013) for the non-HEDIS measures under the scope of this audit. WellCare continued to send the software vendor provider and member record updates monthly. Inspection of the Roadmap documents and interviews during the on-site visit provided sufficient evidence that WellCare was appropriately maintaining the software extracts monthly and providing this information to its software vendor. Rate calculation is conducted by WellCare in-house using Inovalon software.

WellCare continued to conduct side-by-side analyses and trended rates to determine gaps in mapping or claims data, as well as to determine software accuracy. WellCare indicated that it identified no significant differences in the data year-to-year when conducting these analyses.

HSAG verified that the P4HB® population was appropriately and clearly flagged by WellCare in Inovalon's measure calculation software and was excluded from rates calculated for the required measures. HSAG conducted primary source verification on several records selected for each of the required hybrid and administrative measures and identified no errors. HSAG reviewed records in Inovalon's software as well as the Xcelys (claims/member/provider) system to determine that all records were being mapped appropriately.

As part of the final rate review, the auditors compared this year's rates to those from prior years, to the initial rate submission, as well as to the other two CMOs' rates to ensure reasonableness. HSAG reviewed WellCare's performance measure rates and found no anomalies. For performance measures the CMO had reported in prior years, the rate review included a three-year trend analysis. For new performance measures, HSAG reviewed the rates for reasonability.

Performance Measure Specific Findings

Based on all validation activities, HSAG determined validation results for each performance measure rate. HSAG provided an audit result for each performance measure as defined in Table 6. For detailed information, see Appendix B of this report.

Table 6—Audit Results Definitions

Report (R)	The organization followed the specifications and produced a reportable rate or result for the measure.
Not Reportable (NR)	The calculated rate was materially biased, or the organization chose not to report the measure, or the organization was not required to report the measure.

According to the CMS protocol, the audit result for each measure is determined by the magnitude of the errors detected for the audit elements, not by the number of audit elements determined to be “Not Reportable.” It is possible for a single audit element to receive an audit result of “NR” when the impact of the error associated with that element biased the reported performance measure rate by more than 5 percentage points. Conversely, it is also possible that several audit element errors may have little impact on the reported rate, leading to an audit result of “R.”

Table 7 shows the key review findings and final audit results for WellCare for each performance measure rate. For additional information regarding performance measure rates, see Appendix C of this report.

Table 7—Key Review Findings and Audit Results for WellCare of Georgia, Inc.

Performance Measures		Key Review Findings	Audit Results
1.	Annual HIV/AIDS Medical Visit	No concerns were identified.	R
2.	Antenatal Steroids	No concerns were identified.	R
3.	Asthma in Younger Adults Admission Rate	No concerns were identified.	R
4.	Behavioral Health Risk Assessment for Pregnant Women	No concerns were identified.	R
5.	Care Transition—Transition Record Transmitted to Health Care Professional	No concerns were identified.	R
6.	Cesarean Delivery Rate	No concerns were identified.	R
7.	Cesarean Rate for Nulliparous Singleton Vertex	No concerns were identified.	R
8.	Chronic Obstructive Pulmonary Disease (COPD) or Asthma in Older Adults Admission Rate	No concerns were identified.	R

Table 7—Key Review Findings and Audit Results for WellCare of Georgia, Inc.

Performance Measures		Key Review Findings	Audit Results
9.	Congestive Heart Failure Admission Rate	No concerns were identified.	R
10.	Developmental Screening in the First Three Years of Life	No concerns were identified.	R
11.	Diabetes Short-Term Complications Admission Rate	No concerns were identified.	R
12.	Elective Delivery	No concerns were identified.	R
13.	Percentage of Eligibles that Received Dental Treatment Services	No concerns were identified.	R
14.	Percentage of Eligibles that Received Preventive Dental Services	No concerns were identified.	R
15.	Percentage of Live Births Weighing Less Than 2,500 Grams	No concerns were identified.	R
16.	Screening for Clinical Depression and Follow-up Plan	No concerns were identified.	R

Appendix A. Data Integration and Control Findings for WellCare of Georgia, Inc.

Documentation Worksheet

CMO Name:	WellCare of Georgia, Inc.
On-Site Visit Date:	4/17/14–4/18/14
Reviewers:	Allen Iovannisci, MS, CHCA

Table A-1—Data Integration and Control Findings for WellCare of Georgia, Inc.

Data Integration and Control Element	Met	Not Met	N/A	Comments
Accuracy of data transfers to assigned performance measure data repository.				
The CMO accurately and completely processes transfer data from the transaction files (e.g., membership, provider, encounter/claims) into the performance measure data repository used to keep the data until the calculations of the performance measure rates have been completed and validated.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Samples of data from the performance measure data repository are complete and accurate.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Primary source verification was conducted on-site for the administrative-only measures. No issues were identified.
Accuracy of file consolidations, extracts, and derivations.				
The CMO's processes to consolidate diversified files and to extract required information from the performance measure data repository are appropriate.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Actual results of file consolidations or extracts are consistent with those that should have resulted according to documented algorithms or specifications.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Preliminary and final rate reviews were conducted off-site with concerns communicated to the CMO for further investigation. All concerns were resolved.
Procedures for coordinating the activities of multiple subcontractors ensure the accurate, timely, and complete integration of data into the performance measure database.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Computer program reports or documentation reflect vendor coordination activities, and no data necessary to performance measure rate reporting are lost or inappropriately modified during transfer.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Table A-1—Data Integration and Control Findings for WellCare of Georgia, Inc.

Data Integration and Control Element	Met	Not Met	N/A	Comments
If the CMO uses a performance measure data repository, its structure and format facilitates any required programming necessary to calculate and report required performance measure rates.				
The performance measure data repository's design, program flow charts, and source codes enable analyses and reports.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	WellCare used a software vendor to generate the performance measure rates. No issues were identified with the source code or primary source verification.
Proper linkage mechanisms are employed to join data from all necessary sources (e.g., identifying a member with a given disease/condition).	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Assurance of effective management of report production and of the reporting software.				
Documentation governing the production process, including CMO production activity logs and the CMO staff review of report runs, is adequate.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Prescribed data cutoff dates are followed.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
The CMO retains copies of files or databases used for performance measure rate reporting in case results need to be reproduced.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
The reporting software program is properly documented with respect to every aspect of the performance measure data repository, including building, maintaining, managing, testing, and report production.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	WellCare used a software vendor to generate the performance measure rates. No issues were identified with the source code or primary source verification.
The CMO's processes and documentation comply with the CMO standards associated with reporting program specifications, code review, and testing.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Appendix B. Denominator and Numerator Validation Findings for WellCare of Georgia, Inc.

Reviewer Worksheets

CMO Name:	WellCare of Georgia, Inc.
On-Site Visit Date:	4/17/14–4/18/14
Reviewers:	Allen Iovannisci, MS, CHCA

Table B-1—Denominator Validation Findings for WellCare of Georgia, Inc.

Audit Element	Met	Not Met	N/A	Comments
For each of the performance measures, all members of the relevant populations identified in the performance measure specifications are included in the population from which the denominator is produced.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Source code was reviewed with Inovalon via multiple Webinar sessions. Primary source verification conducted on-site also confirmed that all eligible populations were included based on performance measure specifications.
Adequate programming logic or source code exists to appropriately identify all relevant members of the specified denominator population for each of the performance measures.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
The CMO correctly calculates member months and member years if applicable to the performance measure.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
The CMO properly evaluates the completeness and accuracy of any codes used to identify medical events, such as diagnoses, procedures, or prescriptions, and these codes are appropriately identified and applied as specified in each performance measure.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
If any time parameters are required by the specifications of the performance measure, they are followed (e.g., cutoff dates for data collection, counting 30 calendar days after discharge from a hospital).	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Exclusion criteria included in the performance measure specifications are followed.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Systems or methods used by the CMO to estimate populations when they cannot be accurately or completely counted (e.g., newborns) are valid.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Population estimates were not necessary for the measures under the scope of the audit.

Table B-2—Numerator Validation Findings for WellCare of Georgia, Inc.

Audit Element	Met	Not Met	N/A	Comments
The CMO uses the appropriate data, including linked data from separate data sets, to identify the entire at-risk population.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Qualifying medical events (such as diagnoses, procedures, prescriptions, etc.) are properly identified and confirmed for inclusion in terms of time and services.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
The CMO avoids or eliminates all double-counted members or numerator events.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Any nonstandard codes used in determining the numerator are mapped to a standard coding scheme in a manner that is consistent, complete, and reproducible, as evidenced by a review of the programming logic or a demonstration of the program.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Nonstandard codes were not used or reported.
If any time parameters are required by the specifications of the performance measure, they are followed (i.e., the measured event occurred during the time period specified or defined in the performance measure).	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	



Appendix C. Performance Measure Rate Reporting Spreadsheet for WellCare of Georgia, Inc.

Appendix C contains WellCare of Georgia, Inc.'s final audited performance measure rate reporting spreadsheet.

State Fiscal Year (SFY) 2014 Performance Measure Rate Reporting Template <i>for</i> Georgia Care Management Organizations (CMOs)	
Date of Submission:	6/3/2013
CMO Name:	WellCare of Georgia, Inc.
Contact Name and Title:	Jacqueline Collins, Sr. Director
Contact E-mail Address:	Jacqueline.Collins@wellcare.com
Comments:	

Appendix C: Department of Community Health, State of Georgia
Validated CY 2013 Performance Measures for WellCare

Annual HIV/AIDS Medical Visit			
Data Element	General Measure Data	Minimum of 90 Days Between Each Visit	Minimum of 180 Days Between Each Visit
Reporting Year	SFY 2014		
Measurement Period	CY 2013		
Data Collection Methodology	A		
Eligible Population		480	480
Numerator Events by Administrative Data		262	172
Reported Rate		54.58%	35.83%

Appendix C: Department of Community Health, State of Georgia
Validated CY 2013 Performance Measures for WellCare

Antenatal Steroids	
Data Element	General Measure Data
Reporting Year	SFY 2014
Measurment Period	CY 2013
Data Collection Methodology	H
Eligible Population	28,684
Denominator	144
Numerator Events by Administrative Data	0
Numerator Events by Medical Records	1
Numerator Total	1
Reported Rate	0.69%

Asthma in Younger Adults Admission Rate (Previously known as <i>Adult Asthma Admission Rate</i>)	
Data Element	General Measure Data
Reporting Year	SFY 2014
Measurement Period	Calendar Year (CY) 2013
Data Collection Methodology	Administrative (A)
Eligible Population (Total Member Months)	829415
Numerator Events by Administrative Data	50
Reported Rate (Per 100,000 Member Months)	6.03

Note: Per DCH, CMOs should report this rate for ages 18-39 only; not 39 years and younger.

Behavioral Health Risk Assessment for Pregnant Women	
Data Element	General Measure Data
Reporting Year	SFY 2014
Measurement Period	CY 2013
Data Collection Methodology	H
Eligible Population	40,874
Denominator	279
Numerator Events by Administrative Data	0
Numerator Events by Medical Records	18
Numerator Total	18
Reported Rate	6.45%

Appendix C: Department of Community Health, State of Georgia
Validated CY 2013 Performance Measures for WellCare

Cesarean Delivery Rate	
Data Element	General Measure Data
Reporting Year	SFY 2014
Measurement Period	CY 2013
Data Collection Methodology	A
Eligible Population	25850
Numerator Events by Administrative Data	7862
Reported Rate	30.41%

Care Transition—Transition Record Transmitted to Health Care Professional	
Data Element	General Measure Data
Reporting Year	SFY 2014
Measurement Period	CY 2013
Data Collection Methodology	H
Eligible Population	47,044
Denominator	432
Numerator Events by Administrative Data	0
Numerator Events by Medical Records	1
Numerator Total	1
Reported Rate	0.23%

Appendix C: Department of Community Health, State of Georgia
Validated CY 2013 Performance Measures for WellCare

Cesarean Rate for Nulliparous Singleton Vertex	
Data Element	General Measure Data
Reporting Year	SFY 2014
Measurement Period	CY 2013
Data Collection Methodology	A
Eligible Population	8363
Numerator Events by Administrative Data	1274
Reported Rate	15.23%

Appendix C: Department of Community Health, State of Georgia
Validated CY 2013 Performance Measures for WellCare

Congestive Heart Failure (CHF) Admission Rate	
Data Element	General Measure Data
Reporting Year	SFY 2014
Measurement Period	CY 2013
Data Collection Methodology	A
Eligible Population (Total Member Months)	957452
Numerator Events by Administrative Data	54
Reported Rate (Per 100,000 Member Months)	6

Appendix C: Department of Community Health, State of Georgia
 Validated CY 2013 Performance Measures for WellCare

Chronic Obstructive Pulmonary Disease (COPD) or Asthma in Older Adults Admission Rate <i>(Previously known as COPD Admission Rate)</i>				
Data Element	General Measure Data	Ages 40-64	Ages 65+	Total
Reporting Year	SFY 2014			
Measurement Period	CY 2013			
Data Collection Methodology	A			
Eligible Population (Total Member Months)		128037	82	128119
Numerator Events by Administrative Data		56	0	56
Reported Rate (Per 100,000 Member Months)		44	0	44

Appendix C: Department of Community Health, State of Georgia
Validated CY 2013 Performance Measures for WellCare

Percentage of Eligibles that Received Preventive Dental Services	
Data Element	General Measure Data
Reporting Year	SFY 2014
Measurement Period	Federal Fiscal Year (FFY) 2013*
Data Collection Methodology	A
Eligible Population	586799
Numerator Events by Administrative Data	308960
Reported Rate	52.65%

*FFY covers the time frame of October 1, 2012 through September 30, 2013.

Appendix C: Department of Community Health, State of Georgia
Validated CY 2013 Performance Measures for WellCare

Percentage of Eligibles that Received Dental Treatment Services	
Data Element	General Measure Data
Reporting Year	SFY 2014
Measurement Period	FFY 2013
Data Collection Methodology	A
Eligible Population	586799
Numerator Events by Administrative Data	136956
Reported Rate	23.34%

*FFY covers the time frame of October 1, 2012 through September 30, 2013.

Developmental Screening in the First Three Years of Life					
Data Element	General Measure Data	Age 1	Age 2	Age 3	Total (Ages 1-3)
Reporting Year	SFY 2014				
Measurement Period	CY 2013				
Data Collection Methodology	H				
Eligible Population		29,708	14,906	19,083	63,697
Denominator		144	144	144	432
Numerator Events by Administrative Data		51	61	44	156
Numerator Events by Medical Records		5	4	10	19
Numerator Total		56	65	54	175
Reported Rate		38.89%	45.14%	37.50%	40.51%

Appendix C: Department of Community Health, State of Georgia
Validated CY 2013 Performance Measures for WellCare

Diabetes, Short-Term Complications Admission Rate	
Data Element	General Measure Data
Reporting Year	SFY 2014
Measurement Period	CY 2013
Data Collection Methodology	A
Eligible Population (Total Member Months)	957452
Numerator Events by Administrative Data	163
Reported Rate (Per 100,000 Member Months)	17

Appendix C: Department of Community Health, State of Georgia
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Elective Delivery	
Data Element	General Measure Data
Reporting Year	SFY 2014
Measurement Period	CY 2013
Data Collection Methodology	H
Eligible Population	14,622
Denominator	182
Numerator Events by Administrative Data	1
Numerator Events by Medical Records	0
Numerator Total	1
Reported Rate	0.55%

Appendix C: Department of Community Health, State of Georgia
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Percentage of Live Births Weighing Less Than 2,500 Grams	
Data Element	General Measure Data
Reporting Year	SFY 2014
Measurement Period	CY 2013
Data Collection Methodology	A
Eligible Population	26982
Numerator Events by Administrative Data	2244
Reported Rate	8.32%

Screening for Clinical Depression and Follow-up Plan	
Data Element	General Measure Data
Reporting Year	SFY 2014
Measurement Period	CY 2013
Data Collection Methodology	H
Eligible Population	93,850
Denominator	374
Numerator Events by Administrative Data	0
Numerator Events by Medical Records	4
Numerator Total	4
Reported Rate	1.07%

Audit Review Table - To Be Completed by Auditor		
Measure/Data Element	Reportable	Comment
Annual HIV/AIDS Medical Visit	Reportable	
Antenatal Steroids	Reportable	
Asthma in Younger Adults Admission Rate	Reportable	
Behavioral Health Risk Assessment for Pregnant Women	Reportable	
Cesarean Delivery Rate	Reportable	
Care Transition—Transition Record Transmitted to Health Care Professional	Reportable	
Cesarean Rate for Nulliparous Singleton Vertex	Reportable	
Congestive Heart Failure (CHF) Admission Rate	Reportable	
Chronic Obstructive Pulmonary Disease (COPD) or Asthma in Older Adults Admission Rate	Reportable	
Percentage of Eligibles that Received Preventive Dental Services	Reportable	
Percentage of Eligibles that Received Dental Treatment Services	Reportable	
Developmental Screening in the First Three Years of Life	Reportable	
Diabetes, Short-Term Complications Admission Rate	Reportable	
Elective Delivery	Reportable	
Percentage of Live Births Weighing Less Than 2,500 Grams	Reportable	
Screening for Clinical Depression and Follow-up Plan	Reportable	



Appendix D. HEDIS Interactive Data Submission System Data for WellCare of Georgia, Inc.

Appendix D contains WellCare of Georgia, Inc.'s reported IDSS data from its NCQA HEDIS Compliance Audit.

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for WellCare

Audit Review Table						
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None); Measurement Year - 2013						
The Auditor lock has been applied to this submission.						
Measure/Data Element	Report Measure	Benefit Offered	Rotated Measure	Rate	Reportable	Comment
Effectiveness of Care: Prevention and Screening						
Adult BMI Assessment (aba)	Y			75.78%	R	Reportable
Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents (wcc)	Y					
<i>BMI Percentile</i>				49.07%	R	Reportable
<i>Counseling for Nutrition</i>				61.11%	R	Reportable
<i>Counseling for Physical Activity</i>				51.85%	R	Reportable
Childhood Immunization Status (cis)	Y					
<i>DTaP</i>				88.43%	R	Reportable
<i>IPV</i>				96.06%	R	Reportable
<i>MMR</i>				94.68%	R	Reportable
<i>HiB</i>				95.60%	R	Reportable
<i>Hepatitis B</i>				96.06%	R	Reportable
<i>VZV</i>				95.14%	R	Reportable
<i>Pneumococcal Conjugate</i>				90.51%	R	Reportable
<i>Hepatitis A</i>				95.14%	R	Reportable
<i>Rotavirus</i>				80.56%	R	Reportable
<i>Influenza</i>				46.99%	R	Reportable
<i>Combination #2</i>				86.11%	R	Reportable
<i>Combination #3</i>				84.95%	R	Reportable
<i>Combination #4</i>				83.56%	R	Reportable
<i>Combination #5</i>				73.38%	R	Reportable
<i>Combination #6</i>				43.06%	R	Reportable
<i>Combination #7</i>				71.99%	R	Reportable
<i>Combination #8</i>				43.06%	R	Reportable
<i>Combination #9</i>				40.28%	R	Reportable
<i>Combination #10</i>				40.28%	R	Reportable
Immunizations for Adolescents (ima)	Y					
<i>Meningococcal</i>				76.50%	R	Reportable
<i>Tdap/Td</i>				85.25%	R	Reportable
<i>Combination #1</i>				74.59%	R	Reportable
Human Papillomavirus Vaccine for Female Adolescents (hpv)	Y			21.30%	R	Reportable
Lead Screening in Children (isc)	Y			77.51%	R	Reportable
Breast Cancer Screening (bcs)	Y			73.65%	R	Reportable
Cervical Cancer Screening (ccs)	Y			73.93%	R	Reportable

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Audit Review Table						
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None); Measurement Year - 2013						
The Auditor lock has been applied to this submission.						
Measure/Data Element	Report Measure	Benefit Offered	Rotated Measure	Rate	Reportable	Comment
Non-Recommended Cervical Cancer Screening in Adolescent Females (ncs)	Y			6.93%	R	Reportable
Chlamydia Screening in Women (chl)	Y					
16-20 Years				45.76%	R	Reportable
21-24 Years				63.29%	R	Reportable
Total				49.83%	R	Reportable
Effectiveness of Care: Respiratory Conditions						
Appropriate Testing for Children with Pharyngitis (cwp)	Y	Y		75.94%	R	Reportable
Appropriate Treatment for Children With URI (uri)	Y	Y		81.28%	R	Reportable
Avoidance of Antibiotic Treatment in Adults with Acute Bronchitis (aab)	Y	Y		19.06%	R	Reportable
Use of Spirometry Testing in the Assessment and Diagnosis of COPD (spr)	Y			41.38%	R	Reportable
Pharmacotherapy Management of COPD Exacerbation (pce)	Y	Y				
Systemic Corticosteroid				75.56%	R	Reportable
Bronchodilator				85.56%	R	Reportable
Use of Appropriate Medications for People With Asthma (asm)	Y	Y				
5-11 Years				92.48%	R	Reportable
12-18 Years				88.72%	R	Reportable
19-50 Years				78.45%	R	Reportable
51-64 Years				NA	R	Denominator fewer than 30
Total				90.45%	R	Reportable
Medication Management for People With Asthma (mma)	Y	Y				
5-11 Years - Medication Compliance 50%				49.08%	R	Reportable
5-11 Years - Medication Compliance 75%				22.81%	R	Reportable
12-18 Years - Medication Compliance 50%				45.61%	R	Reportable
12-18 Years - Medication Compliance 75%				21.00%	R	Reportable
19-50 Years - Medication Compliance 50%				53.60%	R	Reportable
19-50 Years - Medication Compliance 75%				22.97%	R	Reportable
51-64 Years - Medication Compliance 50%				NA	R	Denominator fewer than 30

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Audited CY 2013 HEDIS Measure Results for WellCare

Audit Review Table						
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None); Measurement Year - 2013						
The Auditor lock has been applied to this submission.						
Measure/Data Element	Report Measure	Benefit Offered	Rotated Measure	Rate	Reportable	Comment
51-64 Years - Medication Compliance 75%				NA	R	Denominator fewer than 30
Total - Medication Compliance 50%				48.15%	R	Reportable
Total - Medication Compliance 75%				22.28%	R	Reportable
Asthma Medication Ratio (amr)	Y	Y				
5-11 Years				82.26%	R	Reportable
12-18 Years				71.83%	R	Reportable
19-50 Years				49.29%	R	Reportable
51-64 Years				NA	R	Denominator fewer than 30
Total				76.89%	R	Reportable
Effectiveness of Care: Cardiovascular						
Cholesterol Management for Patients With Cardiovascular Conditions (cmc)	Y					
LDL-C Screening Performed				79.31%	R	Reportable
LDL-C Control (<100 mg/dL)				42.24%	R	Reportable
Controlling High Blood Pressure (cbp)	Y		N	47.67%	R	Reportable
Persistence of Beta-Blocker Treatment After a Heart Attack (pbh)	Y	Y		NA	R	Denominator fewer than 30
Effectiveness of Care: Diabetes						
Comprehensive Diabetes Care (cdc)	Y					
Hemoglobin A1c (HbA1c) Testing				78.45%	R	Reportable
HbA1c Poor Control (>9.0%)				52.47%	R	Reportable
HbA1c Control (<8.0%)				39.64%	R	Reportable
HbA1c Control (<7.0%)				30.08%	R	Reportable
Eye Exam (Retinal) Performed				34.87%	R	Reportable
LDL-C Screening Performed				69.24%	R	Reportable
LDL-C Control (<100 mg/dL)				28.95%	R	Reportable
Medical Attention for Nephropathy				74.51%	R	Reportable
Blood Pressure Control (<140/80 mm Hg)				33.55%	R	Reportable
Blood Pressure Control (<140/90 mm Hg)				56.91%	R	Reportable
Effectiveness of Care: Musculoskeletal						
Disease Modifying Anti-Rheumatic Drug Therapy in Rheumatoid Arthritis (art)	Y	Y		66.33%	R	Reportable
Use of Imaging Studies for Low Back Pain (lbp)	Y			73.97%	R	Reportable

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Audited CY 2013 HEDIS Measure Results for WellCare

Audit Review Table						
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None); Measurement Year - 2013						
The Auditor lock has been applied to this submission.						
Measure/Data Element	Report Measure	Benefit Offered	Rotated Measure	Rate	Reportable	Comment
Effectiveness of Care: Behavioral Health						
Antidepressant Medication Management (amm)	Y	Y				
<i>Effective Acute Phase Treatment</i>				44.15%	R	Reportable
<i>Effective Continuation Phase Treatment</i>				29.43%	R	Reportable
Follow-Up Care for Children Prescribed ADHD Medication (add)	Y	Y				
<i>Initiation Phase</i>				41.12%	R	Reportable
<i>Continuation and Maintenance (C&M) Phase</i>				54.18%	R	Reportable
Follow-Up After Hospitalization for Mental Illness (fuh)	Y	Y				
<i>30-Day Follow-Up</i>				72.63%	R	Reportable
<i>7-Day Follow-Up</i>				52.39%	R	Reportable
Diabetes Screening for People With Schizophrenia or Bipolar Disorder Who Are Using Antipsychotic Medication (ssd)	Y	Y		80.74%	R	Reportable
Diabetes Monitoring for People With Diabetes and Schizophrenia (smd)	Y			NA	R	Denominator fewer than 30
Cardiovascular Monitoring for People With Cardiovascular Disease and Schizophrenia (smc)	Y			NA	R	Denominator fewer than 30
Adherence to Antipsychotic Medications for Individuals With Schizophrenia (saa)	Y	Y		40.40%	R	Reportable
Effectiveness of Care: Medication Management						
Annual Monitoring for Patients on Persistent Medications (mpm)	Y	Y				
<i>ACE Inhibitors or ARBs</i>				89.24%	R	Reportable
<i>Digoxin</i>				NA	R	Denominator fewer than 30
<i>Diuretics</i>				87.89%	R	Reportable
<i>Anticonvulsants</i>				55.67%	R	Reportable
<i>Total</i>				87.01%	R	Reportable

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Audit Review Table						
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None); Measurement Year - 2013						
The Auditor lock has been applied to this submission.						
Measure/Data Element	Report Measure	Benefit Offered	Rotated Measure	Rate	Reportable	Comment
Access/Availability of Care						
Adults' Access to Preventive/Ambulatory Health Services (aap)	Y					
20-44 Years				85.05%	R	Reportable
45-64 Years				91.45%	R	Reportable
65+ Years				NA	R	Denominator fewer than 30
Total				85.86%	R	Reportable
Children and Adolescents' Access to Primary Care Practitioners (cap)	Y					
12-24 Months				98.04%	R	Reportable
25 Months - 6 Years				91.75%	R	Reportable
7-11 Years				92.62%	R	Reportable
12-19 Years				90.61%	R	Reportable
Annual Dental Visit (adv)	Y	Y				
2-3 Years				49.95%	R	Reportable
4-6 Years				77.11%	R	Reportable
7-10 Years				79.94%	R	Reportable
11-14 Years				72.83%	R	Reportable
15-18 Years				62.56%	R	Reportable
19-21 Years				32.79%	R	Reportable
Total				70.73%	R	Reportable
Initiation and Engagement of AOD Dependence Treatment (iet)	Y	Y				
Initiation of AOD Treatment: 13-17 Years				33.19%	R	Reportable
Engagement of AOD Treatment: 13-17 Years				12.72%	R	Reportable
Initiation of AOD Treatment: 18+ Years				30.87%	R	Reportable
Engagement of AOD Treatment: 18+ Years				8.46%	R	Reportable
Initiation of AOD Treatment: Total				31.37%	R	Reportable
Engagement of AOD Treatment: Total				9.38%	R	Reportable
Prenatal and Postpartum Care (ppc)	Y		N			
Timeliness of Prenatal Care				84.07%	R	Reportable
Postpartum Care				63.24%	R	Reportable
Call Answer Timeliness (cat)	Y			85.27%	R	Reportable

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for WellCare

Audit Review Table						
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None); Measurement Year - 2013						
The Auditor lock has been applied to this submission.						
Measure/Data Element	Report Measure	Benefit Offered	Rotated Measure	Rate	Reportable	Comment
Utilization						
Frequency of Ongoing Prenatal Care (fpc)	Y		N			
<21 Percent				11.52%	R	Reportable
21-40 Percent				6.86%	R	Reportable
41-60 Percent				5.64%	R	Reportable
61-80 Percent				10.05%	R	Reportable
81+ Percent				65.93%	R	Reportable
Well-Child Visits in the First 15 Months of Life (w15)	Y					
0 Visits				1.79%	R	Reportable
1 Visit				1.28%	R	Reportable
2 Visits				1.79%	R	Reportable
3 Visits				4.10%	R	Reportable
4 Visits				8.46%	R	Reportable
5 Visits				14.10%	R	Reportable
6+ Visits				68.46%	R	Reportable
Well-Child Visits in the Third, Fourth, Fifth and Sixth Years of Life (w34)	Y			68.25%	R	Reportable
Adolescent Well-Care Visits (awc)	Y			43.75%	R	Reportable
Frequency of Selected Procedures (fsp)	Y				R	Reportable
Ambulatory Care: Total (amba)	Y				R	Reportable
Ambulatory Care: Dual Eligibles (ambb)	N				NR	Measure Unselected
Ambulatory Care: Disabled (ambc)	N				NR	Measure Unselected
Ambulatory Care: Other (ambd)	N				NR	Measure Unselected
Inpatient Utilization--General Hospital/Acute Care: Total (ipua)	Y				R	Reportable
Inpatient Utilization--General Hospital/Acute Care: Dual Eligibles (ipub)	N				NR	Measure Unselected
Inpatient Utilization--General Hospital/Acute Care: Disabled (ipuc)	N				NR	Measure Unselected
Inpatient Utilization--General Hospital/Acute Care: Other (ipud)	N				NR	Measure Unselected
Identification of Alcohol and Other Drug Services: Total (iada)	Y	Y			R	Reportable
Identification of Alcohol and Other Drug Services: Dual Eligibles (iadb)	N	N			NR	Measure Unselected

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Audited CY 2013 HEDIS Measure Results for WellCare

Audit Review Table						
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None); Measurement Year - 2013						
The Auditor lock has been applied to this submission.						
Measure/Data Element	Report Measure	Benefit Offered	Rotated Measure	Rate	Reportable	Comment
Identification of Alcohol and Other Drug Services: Disabled (iadc)	N	N			NR	Measure Unselected
Identification of Alcohol and Other Drug Services: Other (iadd)	N	N			NR	Measure Unselected
Mental Health Utilization: Total (mpta)	Y	Y			R	Reportable
Mental Health Utilization: Dual Eligibles (mptb)	N	N			NR	Measure Unselected
Mental Health Utilization: Disabled (mptc)	N	N			NR	Measure Unselected
Mental Health Utilization: Other (mptd)	N	N			NR	Measure Unselected
Antibiotic Utilization: Total (abxa)	Y	Y			R	Reportable
Antibiotic Utilization: Dual Eligibles (abxb)	N	N			NR	Measure Unselected
Antibiotic Utilization: Disabled (abxc)	N	N			NR	Measure Unselected
Antibiotic Utilization: Other (abxd)	N	N			NR	Measure Unselected
Relative Resource Use						
Relative Resource Use for People With Diabetes (rdi)	Y				R	Reportable
Relative Resource Use for People With Asthma (ras)	Y	Y			R	Reportable
Relative Resource Use for People With Cardiovascular Conditions (rca)	Y				R	Reportable
Relative Resource Use for People With Hypertension (rhy)	Y				R	Reportable
Relative Resource Use for People With COPD (rco)	Y				R	Reportable
Health Plan Descriptive Information						
Board Certification (bcr)	Y				R	Reportable
Total Membership (tlm)	Y				R	Reportable
Enrollment by Product Line: Total (enpa)	Y				R	Reportable
Enrollment by Product Line: Dual Eligibles (enpb)	N				NR	Measure Unselected
Enrollment by Product Line: Disabled (enpc)	N				NR	Measure Unselected
Enrollment by Product Line: Other (enpd)	N				NR	Measure Unselected
Enrollment by State (ebs)	Y				R	Reportable
Race/Ethnicity Diversity of Membership (rdm)	Y				R	Reportable
Language Diversity of Membership (ldm)	Y				R	Reportable
Weeks of Pregnancy at Time of Enrollment (wop)	Y		N		R	Reportable

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for WellCare

Adult BMI Assessment (ABA)	
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Measurement year	2013
Data collection methodology (administrative or hybrid)	H
Eligible population	13517
Number of numerator events by administrative data in eligible population (before exclusions)	1242
Current year's administrative rate (before exclusions)	9.19%
Minimum required sample size (MRSS) or other sample size	366
Oversampling rate	0.05
Final sample size (FSS)	385
Number of numerator events by administrative data in FSS	51
Administrative rate on FSS	13.25%
Number of original sample records excluded because of valid data errors	0
Number of administrative data records excluded	0
Number of medical records excluded	1
Number of employee/dependent medical records excluded	0
Records added from the oversample list	0
Denominator	384
Numerator events by administrative data	51
Numerator events by medical records	240
Reported rate	75.78%
Lower 95% confidence interval	71.37%
Upper 95% confidence interval	80.20%

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Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents (WCC)									
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)									
Data Element	BMI Percentile			Counseling for Nutrition			Counseling for Physical Activity		
	3-11 years	12-17 years	Total	3-11 years	12-17 years	Total	3-11 years	12-17 years	Total
Measurement year	2013			2013			2013		
Data collection methodology (administrative or hybrid)	H			H			H		
Eligible population	148785	69623	218,408	148785	69623	218,408	148785	69623	218,408
Number of numerator events by administrative data in eligible population (before exclusions)	24246	11001	35,247	11875	5372	17,247	10283	4649	14,932
Current year's administrative rate (before exclusions)	16.30%	15.80%	16.14%	7.98%	7.72%	7.90%	6.91%	6.68%	6.84%
Minimum required sample size (MRSS) or other sample size	411			411			411		
Oversampling rate	0.05			0.05			0.05		
Final sample size	432			432			432		
Number of numerator events by administrative data in FSS	46	25	71	21	10	31	16	8	24
Administrative rate on FSS	10.65%	5.79%	16.44%	4.86%	2.31%	7.18%	3.70%	1.85%	5.56%
Number of original sample records excluded because of valid data errors	0			0			0		
Number of administrative data records excluded	0			0			0		
Number of medical records excluded	0			0			0		
Number of employee/dependent medical records excluded	0			0			0		
Records added from the oversample list	0			0			0		
Denominator	292	140	432	292	140	432	292	140	432
Numerator events by administrative data	46	25	71	21	10	31	16	8	24
Numerator events by medical records	98	43	141	161	72	233	130	70	200
Reported rate	49.32%	48.57%	49.07%	62.33%	58.57%	61.11%	50.00%	55.71%	51.85%
Lower 95% confidence interval	43.41%	39.94%	44.24%	56.60%	50.05%	56.40%	44.09%	47.13%	47.02%
Upper 95% confidence interval	55.22%	57.21%	53.90%	68.06%	67.09%	65.82%	55.91%	64.30%	56.68%

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Childhood Immunization Status (CIS)											
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)											
Data Element	General Measure Data	DTaP	IPV	MMR	HiB	Hepatitis B	VZV	Pneumo-coccal Conjugate	Hepatitis A	Rotavirus	Influenza
Measurement year	2013										
Data collection methodology (administrative or hybrid)	H										
Eligible population	14183										
Number of numerator events by admin data in eligible population (before exclusions)		11882	13417	13270	13391	13040	13366	12102	13197	10749	6473
Current year's administrative rate (before exclusions)		83.78%	94.60%	93.56%	94.42%	91.94%	94.24%	85.33%	93.05%	75.79%	45.64%
Minimum required sample size (MRSS) or other sample Size	411										
Oversampling rate	0.05										
Final sample size	432										
Number of numerator events by admin data in FSS		376	412	409	412	399	410	383	408	332	201
Administrative rate on FSS		87.04%	95.37%	94.68%	95.37%	92.36%	94.91%	88.66%	94.44%	76.85%	46.53%
Number of original records excluded because of valid data errors	0										
Number of administrative data records excluded	0										
Number of medical data records excluded	0										
Number of employee/dependent medical records excluded	0										
Records added from the oversample list	0										
Denominator	432										
Numerator events by administrative data		376	412	409	412	399	410	383	408	332	201
Number of numerator events by medical records		6	3	0	1	16	1	8	3	16	2
Reported rate		88.43%	96.06%	94.68%	95.60%	96.06%	95.14%	90.51%	95.14%	80.56%	46.99%
Lower 95% confidence interval		85.29%	94.12%	92.44%	93.55%	94.12%	93.00%	87.63%	93.00%	76.71%	42.17%
Upper 95% confidence interval		91.56%	98.01%	96.91%	97.65%	98.01%	97.28%	93.39%	97.28%	84.40%	51.81%

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Combination 2	Combination 3	Combination 4	Combination 5	Combination 6	Combination 7	Combination 8	Combination 9	Combination 10	
11270	10884	10767	9207	5704	9111	5678	5059	5037	
79.46%	76.74%	75.91%	64.92%	40.22%	64.24%	40.03%	35.67%	35.51%	
356	350	342	291	176	285	175	159	158	
82.41%	81.02%	79.17%	67.36%	40.74%	65.97%	40.51%	36.81%	36.57%	
356	350	342	291	176	285	175	159	158	
16	17	19	26	10	26	11	15	16	
86.11%	84.95%	83.56%	73.38%	43.06%	71.99%	43.06%	40.28%	40.28%	
82.73%	81.47%	79.95%	69.10%	38.27%	67.64%	38.27%	35.54%	35.54%	
89.49%	88.44%	87.18%	77.66%	47.84%	76.34%	47.84%	45.02%	45.02%	

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Immunizations for Adolescents (IMA)				
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)				
Data Element	General Measure Data	Meningococcal	Tdap/Td	Combination 1
Measurement year	2013			
Data collection methodology (administrative or hybrid)	H			
Eligible population	16897			
Number of numerator events by admin data in eligible population (before exclusions)		11965	13406	11678
Current year's administrative rate (before exclusions)		70.81%	79.34%	69.11%
Minimum required sample size (MRSS) or other sample Size	348			
Oversampling rate	0.05			
Final sample size	366			
Number of numerator events by admin data in FSS		269	300	261
Administrative rate on FSS		73.50%	81.97%	71.31%
Number of original records excluded because of valid data errors	0			
Number of administrative data records excluded	0			
Number of medical data records excluded	0			
Number of employee/dependent medical records excluded	0			
Records added from the oversample list	0			
Denominator	366			
Numerator events by administrative data		269	300	261
Number of numerator events by medical records		11	12	12
Reported rate		76.50%	85.25%	74.59%
Lower 95% confidence interval		72.02%	81.48%	69.99%
Upper 95% confidence interval		80.98%	89.02%	79.19%

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Human Papillomavirus Vaccine for Female Adolescents (HPV)	
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Measurement year	2013
Data collection methodology (administrative or hybrid)	H
Eligible population	8388
Number of numerator events by administrative data in eligible population (before exclusions)	1563
Current year's administrative rate (before exclusions)	18.63%
Minimum required sample size (MRSS) or other sample size	411
Oversampling rate	0.05
Final sample size (FSS)	432
Number of numerator events by administrative data in FSS	84
Administrative rate on FSS	19.44%
Number of original sample records excluded because of valid data errors	0
Number of administrative data records excluded	0
Number of medical data records excluded	0
Number of employee/dependent medical records excluded	0
Records added from the oversample list	0
Denominator	432
Numerator events by administrative data	84
Numerator events by medical records	8
Reported rate	21.30%
Lower 95% confidence interval	17.32%
Upper 95% confidence interval	25.27%

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Lead Screening in Children (LSC)	
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)	
Lead Screening in Children	
Data Elements which do not apply to the selected data collection methodology will not appear	General Measure Data
Measurement year	2013
Data collection methodology (administrative or hybrid)	H
Eligible population	14183
Number of numerator events by admin data in eligible population (before exclusions)	10939
Current year's administrative rate (before exclusions)	77.13%
Minimum required sample size (MRSS) or other sample size	313
Oversampling rate	0.05
Final sample size (FSS)	329
Number of numerator events by administrative data in FSS	246
Administrative rate on FSS	74.77%
Number of original sample records excluded because of valid data errors	0
Number of administrative data records excluded	0
Number of medical data records excluded	0
Number of employee/dependent medical records excluded	0
Records added from the oversample list	0
Denominator	329
Numerator events by administrative data	246
Numerator events by medical records	9
Reported rate	77.51%
Lower 95% confidence interval	72.84%
Upper 95% confidence interval	82.17%

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Breast Cancer Screening (BCS)	
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	General Measure Data
Measurement year	2013
Data collection methodology (administrative)	A
Eligible population	592
Numerator events by administrative data	436
Reported rate	73.65%
Lower 95% confidence interval	70.02%
Upper 95% confidence interval	77.28%

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Cervical Cancer Screening (CCS)	
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Measurement year	2013
Data collection methodology (administrative or hybrid)	H
Eligible population	21396
Number of numerator events by administrative data in eligible population (before exclusions)	14559
Current year's administrative rate (before exclusions)	68.05%
Minimum required sample size (MRSS) or other sample size	335
Oversampling rate	0.05
Final sample size (FSS)	352
Number of numerator events by administrative data in FSS	242
Administrative rate on FSS	68.75%
Number of original sample records excluded because of valid data errors	0
Number of administrative data records excluded	0
Number of medical data records excluded	3
Number of employee/dependent medical records excluded	0
Records added from the oversample list	0
Denominator	349
Numerator events by administrative data	242
Numerator events by medical records	16
Reported rate	73.93%
Lower 95% confidence interval	69.18%
Upper 95% confidence interval	78.68%

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Non-Recommended Cervical Cancer Screening in Adolescent Females (NCS)	
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Measurement year	2013
Data collection methodology (administrative)	A
Eligible population	19185
Number of optional exclusions	61
Numerator events by administrative data	1329
Reported rate	6.93%
Lower 95% confidence interval	6.57%
Upper 95% confidence interval	7.29%

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Chlamydia Screening in Women (CHL)				
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)				
Data Element	General Measure Data	16-20 years	21-24 years	Total
Measurement year	2013			
Data collection methodology (administrative)	A			
Eligible population		9462	2855	12,317
Numerator events by administrative data		4330	1807	6,137
Reported rate		45.76%	63.29%	49.83%
Lower 95% confidence interval		44.75%	61.51%	48.94%
Upper 95% confidence interval		46.77%	65.08%	50.71%

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Appropriate Testing for Children with Pharyngitis (CWP)	
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Measurement year	2013
Data collection methodology (administrative)	A
Eligible population	25049
Numerator events by administrative data	19021
Reported rate	75.94%
Lower 95% confidence interval	75.40%
Upper 95% confidence interval	76.47%

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Appropriate Treatment for Children With URI (URI)	
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Measurement year	2013
Data collection methodology (administrative)	A
Eligible population	40217
Numerator events by administrative data	7527
Reported rate	81.28%
Lower 95% confidence interval	80.90%
Upper 95% confidence interval	81.67%

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Avoidance of Antibiotic Treatment in Adults with Acute Bronchitis (AAB)	
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Measurement year	2013
Data collection methodology (administrative)	A
Eligible population	1259
Total numerator events by administrative data	1019
Reported rate	19.06%
Lower 95% confidence interval	16.85%
Upper 95% confidence interval	21.27%

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Use of Spirometry Testing in the Assessment and Diagnosis of COPD (SPR)	
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Measurement year	2013
Data collection methodology (administrative)	A
Eligible population	116
Numerator events by administrative data	48
Reported rate	41.38%
Lower 95% confidence interval	31.99%
Upper 95% confidence interval	50.77%

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Pharmacotherapy Management of COPD Exacerbation (PCE)			
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)			
Pharmacotherapy Management of COPD Exacerbation			
Data Elements	Measure Data	Systemic corticosteroid	Bronchodilator
Measurement year	2013		
Data collection methodology (administrative)	A		
Eligible population	90		
Numerator events by administrative data		68	77
Reported rate		75.56%	85.56%
Lower 95% confidence interval		66.12%	77.74%
Upper 95% confidence interval		84.99%	93.37%

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Use of Appropriate Medications for People With Asthma (ASM)						
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)						
Data Element	General Measure Data	5-11 years	12-18 years	19-50 years	51-64 years	Total
Measurement year	2013					
Data collection methodology (administrative)	A					
Eligible population		3523	2057	283	23	5,886
Number of required exclusions		443	231	250	71	995
Numerator events by administrative data		3258	1825	222	19	5,324
Reported rate		92.48%	88.72%	78.45%	NA	90.45%
Lower 95% confidence interval		91.59%	87.33%	73.48%	NA	89.69%
Upper 95% confidence interval		93.36%	90.11%	83.41%	NA	91.21%

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Medication Management for People With Asthma (MMA)											
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)											
Data Element	General Measure Data	5-11 years		12-18 years		19-50 years		51-64 years		Total	
		Medication Compliance 50%	Medication Compliance 75%								
Measurement year	2013										
Data collection methodology (administrative)	A										
Eligible population		3258		1824		222		19		5,323	
Number of required exclusions		708		464		311		75		1,558	
Numerator events by administrative data		1599	743	832	383	119	51	13	9	2,563	1,186
Reported rate		49.08%	22.81%	45.61%	21.00%	53.60%	22.97%	NA	NA	48.15%	22.28%
Lower 95% confidence interval		47.35%	21.35%	43.30%	19.10%	46.82%	17.21%	NA	NA	46.80%	21.15%
Upper 95% confidence interval		50.81%	24.26%	47.93%	22.89%	60.39%	28.73%	NA	NA	49.50%	23.41%

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Asthma Medication Ratio (AMR)						
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)						
Data Element	Measure Data	5-11 years	12-18 years	19-50 years	51-64 years	Total
Measurement year	2013					
Data collection methodology (administrative)	A					
Eligible population		3466	2048	282	23	5,819
Number of required exclusions		500	240	251	71	1,062
Numerator events by administrative data		2851	1471	139	13	4,474
Reported rate		82.26%	71.83%	49.29%	NA	76.89%
Lower 95% confidence interval		80.97%	69.85%	43.28%	NA	75.79%
Upper 95% confidence interval		83.54%	73.80%	55.30%	NA	77.98%

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Cholesterol Management for Patients With Cardiovascular Conditions (CMC)			
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)			
Data Element	General Measure Data	LDL-C Screening	LDL-C level <100 mg/dL
Measurement year	2013		
Data collection methodology (administrative or hybrid)	H		
Eligible population	116		
Number of numerator events by administrative data in eligible population (before exclusions)		89	22
Current year's administrative rate (before exclusions)		76.72%	18.97%
Minimum required sample size (MRSS) or other sample size	116		
Oversampling rate	0.05		
Final sample size (FSS)	116		
Number of numerator events by administrative data in FSS		90	24
Administrative rate on FSS		77.59%	20.69%
Number of original sample records excluded because of valid data errors	0		
Number of employee/dependent medical records excluded	0		
Records added from the oversample list	0		
Denominator	116		
Numerator events by administrative data		90	24
Numerator events by medical records		2	25
Reported rate		79.31%	42.24%
Lower 95% confidence interval		71.51%	32.82%
Upper 95% confidence interval		87.11%	51.66%

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Controlling High Blood Pressure (CBP)	
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	General Measure Data
Measurement year	2013
Data collection methodology (hybrid)	H
Eligible population	4577
Number of numerator events by administrative data in eligible population (before exclusions)	0
Current year's administrative rate (before exclusions)	0.00%
Minimum required sample size (MRSS) or other sample size	411
Oversampling rate	0.1
Final sample size (FSS)	453
Number of numerator events by administrative data in FSS	0
Administrative rate on FSS	0.00%
Number of original sample records excluded because of valid data errors	1
Number of records excluded because of false positive diagnoses	1
Number of administrative data records excluded	1
Number of medical data records excluded	0
Number of employee/dependent medical records excluded	0
Records added from the oversample list	0
Denominator	451
Numerator events by administrative data	0
Numerator events by medical records	215
Reported rate	47.67%
Lower 95% confidence interval	42.95%
Upper 95% confidence interval	52.39%

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Persistence of Beta-Blocker Treatment After a Heart Attack (PBH)	
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Measurement year	2013
Data collection methodology (administrative)	A
Eligible population	22
Numerator events by administrative data	14
Reported rate	NA
Lower 95% confidence interval	NA
Upper 95% confidence interval	NA

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Comprehensive Diabetes Care (CDC)										
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)										
Data Element	HbA1c Testing	HbA1c Poor Control (>9.0%)	HbA1c Control (<8.0%)	HbA1c Control (<7.0%) for a Selected Population	Eye Exam	LDL-C Screening	LDL-C Level <100 mg/dL	Medical Attention for Nephropathy	Blood Pressure Controlled <140/80 mm Hg	Blood Pressure Controlled <140/90 mm Hg
Measurement year	2013	2013	2013	2013	2013	2013	2013	2013	2013	2013
Data collection methodology (administrative or hybrid)	H	H	H	H	H	H	H	H	H	H
Eligible population	2416	2416	2416	2002	2416	2416	2416	2416	2416	2416
Number of numerator events by administrative data in eligible population (before optional exclusions)	1811	1900	415	269	653	1570	361	1593	21	38
Current year's administrative rate (before optional exclusions)	74.96%	78.64%	17.18%	13.44%	27.03%	64.98%	14.94%	65.94%	0.87%	1.57%
Minimum required sample size (MRSS) or other sample size	548	548	548	548	548	548	548	548	548	548
Oversampling rate	0.15	0.15	0.15	0.15	0.15	0.15	0.15	0.15	0.15	0.15
Final sample size (FSS)	631	631	631	631	631	631	631	631	631	631
Number of numerator events by administrative data in FSS	463	553	57	42	177	411	67	420	4	7
Administrative rate on FSS	73.38%	87.64%	9.03%	6.66%	28.05%	65.13%	10.62%	66.56%	0.63%	1.11%
Number of original sample records excluded because of valid data errors	23	23	23	23	23	23	23	23	23	23
Number of optional administrative data records excluded	0	0	0	0	0	0	0	0	0	0
Number of optional medical data records excluded	0	0	0	0	0	0	0	0	0	0
Number of HbA1c <7 required medical records excluded				5						
Number of HbA1c <7 required administrative data records excluded				101						
Number of employee/dependent medical records excluded	0	0	0	0	0	0	0	0	0	0
Records added from the oversample list	0	0	0	0	0	0	0	0	0	0
Denominator	608	608	608	502	608	608	608	608	608	608
Numerator events by administrative data	463	236	57	42	177	411	67	420	4	7
Numerator events by medical records	14	83	184	109	35	10	109	33	200	339
Reported rate	78.45%	52.47%	39.64%	30.08%	34.87%	69.24%	28.95%	74.51%	33.55%	56.91%
Lower 95% confidence interval	75.10%	48.42%	35.67%	25.97%	31.00%	65.49%	25.26%	70.96%	29.72%	52.89%
Upper 95% confidence interval	81.80%	56.52%	43.61%	34.19%	38.74%	72.99%	32.63%	78.05%	37.39%	60.93%

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Disease Modifying Anti-Rheumatic Drug therapy in Rheumatoid Arthritis (ART)	
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Measurement year	2013
Data collection methodology (administrative)	A
Eligible population	98
Numerator events by administrative data	65
Reported rate	66.33%
Lower 95% confidence interval	56.46%
Upper 95% confidence interval	76.19%

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Use of Imaging Studies for Low Back Pain (LBP)	
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Measurement year	2013
Data collection methodology (administrative)	A
Eligible population	1802
Numerator events by administrative data	469
Reported rate	73.97%
Lower 95% confidence Interval	71.92%
Upper 95% confidence Interval	76.03%

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Antidepressant Medication Management (AMM)			
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)			
Data Element	General Measure Data	Effective Acute Phase Treatment	Effective Continuation Phase Treatment
Measurement year	2013		
Data collection methodology (administrative)	A		
Eligible population	1726		
Numerator events by administrative data		762	508
Reported rate		44.15%	29.43%
Lower 95% confidence interval		41.78%	27.25%
Upper 95% confidence interval		46.52%	31.61%

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Follow-Up Care for Children Prescribed ADHD Medication (ADD)			
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)			
Data Element	General Measure Data	Initiation Phase	Continuation and Maintenance Phase
Measurement year	2013		
Data collection methodology (administrative)	A		
Eligible population		6603	1185
Numerator events by administrative data		2715	642
Reported rate		41.12%	54.18%
Lower 95% confidence interval		39.92%	51.30%
Upper 95% confidence interval		42.31%	57.06%

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Follow-Up After Hospitalization for Mental Illness (FUH)			
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)			
Data Element	General Measure Data	30-day follow-up	7-day follow- up
Measurement year	2013		
Data collection methodology (administrative)	A		
Eligible population	2386		
Numerator events by administrative data		1733	1250
Reported rate		72.63%	52.39%
Lower 95% confidence interval		70.82%	50.36%
Upper 95% confidence interval		74.44%	54.41%

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Diabetes Screening for People With Schizophrenia or Bipolar Disorder Who Are Using Antipsychotic Medication (SSD)	
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Measurement year	2013
Data collection methodology (administrative)	A
Eligible population	488
Number of required exclusions	402
Numerator events by administrative data	394
Reported rate	80.74%
Lower 95% confidence interval	77.14%
Upper 95% confidence interval	84.34%

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Diabetes Monitoring for People With Diabetes and Schizophrenia (SMD)	
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Measurement year	2013
Data collection methodology (administrative)	A
Eligible population	24
Numerator events by administrative data	13
Reported rate	NA
Lower 95% confidence interval	NA
Upper 95% confidence interval	NA

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Cardiovascular Monitoring for People With Cardiovascular Disease and Schizophrenia (SMC)	
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Measurement year	2013
Data collection methodology (administrative)	A
Eligible population	1
Numerator events by administrative data	1
Reported rate	NA
Lower 95% confidence interval	NA
Upper 95% confidence interval	NA

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Adherence to Antipsychotic Medications for Individuals With Schizophrenia (SAA)	
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Measurement year	2013
Data collection methodology (administrative)	A
Eligible population	99
Number of required exclusions	49
Numerator events by administrative data	40
Reported rate	40.40%
Lower 95% confidence interval	30.23%
Upper 95% confidence interval	50.58%

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Annual Monitoring for Patients on Persistent Medications (MPM)						
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)						
Data Element	General Measure Data	ACE Inhibitors or ARBs	Digoxin	Diuretics	Anti-convulsants	Total
Measurement year	2013					
Data collection methodology (administrative)	A					
Eligible population	2053	17	1908	194	4,172	
Numerator events by administrative data	1832	13	1677	108	3,630	
Reported rate		89.24%	NA	87.89%	55.67%	87.01%
Lower 95% confidence interval		87.87%	NA	86.40%	48.42%	85.98%
Upper 95% confidence interval		90.60%	NA	89.38%	62.92%	88.04%

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Adults' Access to Preventive/Ambulatory Health Services (AAP)					
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)					
Data Element	General Measure Data	20-44 years	45-64 years	65+ years	Total
Measurement year	2013				
Data collection methodology (administrative)	A				
Eligible population		23926	3464	7	27,397
Numerator events by administrative data		20348	3168	6	23,522
Reported rate		85.05%	91.45%	NA	85.86%
Lower 95% confidence interval		84.59%	90.51%	NA	85.44%
Upper 95% confidence interval		85.50%	92.40%	NA	86.27%

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Children and Adolescents' Access to Primary Care Practitioners (CAP)					
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)					
Data Element	General Measure Data	12-24 months	25 months - 6 years	7-11 years	12-19 years
Measurement year	2013				
Data collection methodology (administrative)	A				
Eligible population		17446	97038	66425	74161
Numerator events by administrative data		17104	89032	61526	67197
Reported rate		98.04%	91.75%	92.62%	90.61%
Lower 95% confidence interval		97.83%	91.58%	92.43%	90.40%
Upper 95% confidence interval		98.25%	91.92%	92.82%	90.82%

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Annual Dental Visit (ADV)								
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)								
Data Element	Measure Data	2-3 Years	4-6 Years	7-10 Years	11-14 Years	15-18 Years	19-21 Years	Total
Measurement year	2013							
Data collection methodology (administrative)	A							
Eligible population		35470	62753	75709	67358	50353	2409	294,052
Numerator events by administrative data		17719	48389	60519	49058	31500	790	207,975
Reported rate		49.95%	77.11%	79.94%	72.83%	62.56%	32.79%	70.73%
Lower 95% confidence interval		49.43%	76.78%	79.65%	72.50%	62.13%	30.90%	70.56%
Upper 95% confidence interval		50.48%	77.44%	80.22%	73.17%	62.98%	34.69%	70.89%

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Initiation and Engagement of AOD Dependence Treatment (IET)						
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)						
Data Elements	General Measure Data	13-17 years		18+ years		Total
		Initiation of AOD Treatment	Engagement of AOD Treatment	Initiation of AOD Treatment	Engagement of AOD Treatment	Initiation of AOD Treatment
Measurement year	2013					
Data collection methodology (administrative)	A					
Eligible population		684		2481		3,165
Numerator events by administrative data		227	87	766	210	993
Reported rate		33.19%	12.72%	30.87%	8.46%	31.37%
Lower 95% confidence interval		29.59%	10.15%	29.04%	7.35%	29.74%
Upper 95% confidence interval		36.79%	15.29%	32.71%	9.58%	33.01%
						10.42%

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Prenatal and Postpartum Care (PPC)		
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)		
Data Element	Timeliness of Prenatal Care	Postpartum Care
Measurement year	2013	2013
Data collection methodology (administrative or hybrid)	H	H
Eligible population	25756	25756
Number of numerator events by administrative data in eligible population (before exclusions)	8834	9287
Current year's administrative rate (before exclusions)	34.30%	36.06%
Minimum required sample size (MRSS) or other sample size	388	388
Oversampling rate	0.05	0.05
Final sample size (FSS)	408	408
Number of numerator events by administrative data in FSS	142	127
Administrative rate on FSS	34.80%	31.13%
Number of original sample records excluded because of valid data errors	0	0
Number of employee/dependent medical records excluded	0	0
Records added from the oversample list	0	0
Denominator	408	408
Numerator events by administrative data	142	127
Numerator events by medical records	201	131
Reported rate	84.07%	63.24%
Lower 95% confidence interval	80.39%	58.43%
Upper 95% confidence interval	87.74%	68.04%

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Call Answer Timeliness (CAT)	
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Measurement year	2013
Data collection methodology (administrative)	A
Eligible population	529799
Numerator events by administrative data	451762
Reported rate	85.27%
Lower 95% confidence interval	85.17%
Upper 95% confidence interval	85.37%

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Frequency of Ongoing Prenatal Care (FPC)						
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)						
Data Element	General Measure Data	<21 Percent	21-40 Percent	41-60 Percent	61-80 Percent	81+ Percent
Measurement year	2013					
Data collection methodology (administrative or hybrid)	H					
Eligible population	25756					
Number of numerator events by administrative data in eligible population (before exclusions)		15442	5371	2099	1168	1676
Current year's administrative rate (before exclusions)		59.95%	20.85%	8.15%	4.53%	6.51%
Minimum required sample size (MRSS) or other sample size	388					
Oversampling rate	0.05					
Final sample size (FSS)	408					
Number of numerator events by administrative data in FSS		242	86	31	22	27
Administrative rate on FSS		59.31%	21.08%	7.60%	5.39%	6.62%
Number of original sample records excluded because of valid data errors	0					
Number of employee/dependent medical records excluded	0					
Records added from the oversample list	0					
Denominator	408					
Numerator events by administrative data		46	22	7	5	30
Numerator events by medical records		1	6	16	36	239
Reported rate		11.52%	6.86%	5.64%	10.05%	65.93%
Lower 95% confidence interval		8.30%	4.29%	3.28%	7.01%	61.21%
Upper 95% confidence interval		14.74%	9.44%	8.00%	13.09%	70.65%

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Well-Child Visits in the First 15 Months of Life (W15)								
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)								
Data Element	Measure Data	0 visits	1 visit	2 visits	3 visits	4 visits	5 visits	6 or more visits
Measurement year	2013							
Data collection methodology (administrative or hybrid)	H							
Eligible population	15581							
Number of numerator events by administrative data in eligible population (before exclusions)		254	369	588	940	1715	2872	8843
Current year's administrative rate (before exclusions)		1.63%	2.37%	3.77%	6.03%	11.01%	18.43%	56.76%
Minimum required sample size (MRSS) or other sample size	371							
Oversampling rate	0.05							
Final sample size (FSS)	390							
Number of numerator events by administrative data in FSS		13	5	15	19	37	71	230
Administrative rate on FSS		3.33%	1.28%	3.85%	4.87%	9.49%	18.21%	58.97%
Number of original sample records excluded because of valid data errors	0							
Number of employee/dependent medical records excluded	0							
Records added from the oversample list	0							
Denominator	390							
Numerator events by administrative data		7	3	5	12	30	46	232
Numerator events by medical records		0	2	2	4	3	9	35
Reported rate		1.79%	1.28%	1.79%	4.10%	8.46%	14.10%	68.46%
Lower 95% confidence interval		0.35%	0.04%	0.35%	2.01%	5.57%	10.52%	63.72%
Upper 95% confidence interval		3.24%	2.53%	3.24%	6.20%	11.35%	17.69%	73.20%

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Adolescent Well-Care Visits (AWC)	
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Measurement year	2013
Data collection methodology (administrative or hybrid)	H
Eligible population	102616
Number of numerator events by administrative data in eligible population (before exclusions)	44983
Current year's administrative rate (before exclusions)	43.84%
Minimum required sample size (MRSS) or other sample size	411
Oversampling rate	0.05
Final sample size (FSS)	432
Number of numerator events by administrative data in FSS	172
Administrative rate on FSS	39.81%
Number of original sample records excluded because of valid data errors	0
Number of employee/dependent medical records excluded	0
Records added from the oversample list	0
Denominator	432
Numerator events by administrative data	172
Numerator events by medical records	17
Reported rate	43.75%
Lower 95% confidence interval	38.96%
Upper 95% confidence interval	48.54%

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Well-Child Visits in the Third, Fourth, Fifth and Sixth Years of Life (W34)	
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Measurement year	2013
Data collection methodology (administrative or hybrid)	H
Eligible population	81140
Number of numerator events by administrative data in eligible population (before exclusions)	53710
Current year's administrative rate (before exclusions)	66.19%
Minimum required sample size (MRSS) or other sample size	360
Oversampling rate	0.05
Final sample size (FSS)	378
Number of numerator events by administrative data in FSS	252
Administrative rate on FSS	66.67%
Number of original sample records excluded because of valid data errors	0
Number of employee/dependent medical records excluded	0
Records added from the oversample list	0
Denominator	378
Numerator events by administrative data	252
Numerator events by medical records	6
Reported rate	68.25%
Lower 95% confidence interval	63.43%
Upper 95% confidence interval	73.08%

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Frequency of Selected Procedures (FSP)				
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)				
Age	Male	Female	Total	
0-9	1,782,637	1,735,008	3,517,669	
10-19	1,116,031	1,151,001	2,267,043	
15-44		1,084,281		
20-44	63,147	633,704		
30-64	56,045			
45-64	13,813	51,471		
Procedure	Age	Sex	Number of Procedures	Procedures / 1,000 Member Months
Bariatric weight loss surgery	0-19	Male	0	0.00
		Female	3	0.00
	20-44	Male	1	0.02
		Female	63	0.10
Tonsillectomy	45-64	Male	0	0.00
		Female	5	0.10
	0-9	Male & Female	3366	0.96
	10-19		817	0.36
Hysterectomy, Abdominal	15-44	Female	284	0.26
	45-64		36	0.70
Hysterectomy, Vaginal	15-44	Female	286	0.26
	45-64		38	0.74
Cholecystectomy, Open	30-64	Male	2	0.04
	15-44	Female	15	0.01
	45-64		0	0.00
Cholecystectomy (laparoscopic)	30-64	Male	19	0.34
	15-44	Female	881	0.81
	45-64		50	0.97
Back Surgery	20-44	Male	40	0.63
		Female	109	0.17
	45-64	Male	15	1.09
		Female	42	0.82
Mastectomy	15-44	Female	48	0.04
	45-64		69	1.34
Lumpectomy	15-44	Female	198	0.18
	45-64		62	1.20

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Ambulatory Care: Total (AMBA)				
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)				
Age	Member Months			
<1	438,778			
1-9	3,078,891			
10-19	2,267,043			
20-44	696,851			
45-64	65,284			
65-74	75			
75-84	7			
85+	0			
Unknown	0			
Total	6,546,929			
Age	Outpatient Visits	ED Visits		
	Visits	Visits/ 1,000 Member Months	Visits	Visits/ 1,000 Member Months
<1	379681	865.31	44839	102.19
1-9	1063958	345.57	162741	52.86
10-19	559062	246.60	92926	40.99
20-44	313780	450.28	99934	143.41
45-64	50299	770.46	6855	105.00
65-74	32	426.67	5	66.67
75-84	5	714.29	2	285.71
85+	0	NA	0	NA
Unknown	0		0	
Total	2,366,817	361.52	407,302	62.21

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Ambulatory Care: Dual Eligibles (AMBB)				
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)				
Age	Member Months			
	<1	NR		
	1-9	NR		
	10-19	NR		
	20-44	NR		
	45-64	NR		
	65-74	NR		
	75-84	NR		
	85+	NR		
	Unknown	NR		
Total	NR			
Age	Outpatient Visits		ED Visits	
	Visits	Visits/ 1,000 Member Months	Visits	Visits/ 1,000 Member Months
	NR	NR	NR	NR
	NR	NR	NR	NR
	NR	NR	NR	NR
	NR	NR	NR	NR
	NR	NR	NR	NR
	NR	NR	NR	NR
	NR	NR	NR	NR
Total	NR	NR	NR	NR

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Ambulatory Care: Disabled (AMBC)				
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)				
Age	Member Months			
	<1	NR		
	1-9	NR		
	10-19	NR		
	20-44	NR		
	45-64	NR		
	65-74	NR		
	75-84	NR		
	85+	NR		
	Unknown	NR		
Total	NR			
Age	Outpatient Visits		ED Visits	
	Visits	Visits/ 1,000 Member Months	Visits	Visits/ 1,000 Member Months
	NR	NR	NR	NR
	NR	NR	NR	NR
	NR	NR	NR	NR
	NR	NR	NR	NR
	NR	NR	NR	NR
	NR	NR	NR	NR
	NR	NR	NR	NR
Total	NR	NR	NR	NR

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Ambulatory Care: Other (AMBD)				
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)				
Age	Member Months			
<1	NR			
1-9	NR			
10-19	NR			
20-44	NR			
45-64	NR			
65-74	NR			
75-84	NR			
85+	NR			
Unknown	NR			
Total	NR			
Age	Outpatient Visits	ED Visits		
	Visits	Visits/ 1,000 Member Months	Visits	Visits/ 1,000 Member Months
<1	NR	NR	NR	NR
1-9	NR	NR	NR	NR
10-19	NR	NR	NR	NR
20-44	NR	NR	NR	NR
45-64	NR	NR	NR	NR
65-74	NR	NR	NR	NR
75-84	NR	NR	NR	NR
85+	NR	NR	NR	NR
Unknown	NR		NR	
Total	NR	NR	NR	NR

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Inpatient Utilization--General Hospital/Acute Care: Total (IPUA)	
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)	
Age	Member Months
<1	438,778
1-9	3,078,891
10-19	2,267,043
20-44	696,851
45-64	65,284
65-74	75
75-84	7
85+	0
Unknown	0
Total	6,546,929

Total Inpatient					
Age	Discharges	Discharges / 1,000 Member Months	Days	Days / 1,000 Members Months	Average Length of Stay
<1	3436	7.83	23409	53.35	6.81
1-9	3602	1.17	10401	3.38	2.89
10-19	6426	2.83	18404	8.12	2.86
20-44	30114	43.21	82315	118.12	2.73
45-64	1039	15.92	4624	70.83	4.45
65-74	1	13.33	2	26.67	2.00
75-84	2	285.71	8	1,142.86	4.00
85+	0	NA	0	NA	NA
Unknown	0		0		NA
Total	44,620	6.82	139,163	21.26	3.12

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Inpatient Utilization--General Hospital/Acute Care: Total (IPUA)					
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)					
Medicine					
Age	Discharges	Discharges / 1,000 Member Months	Days	Days / 1,000 Members Months	Average Length of Stay
<1	2678	6.10	10821	24.66	4.04
1-9	2706	0.88	6229	2.02	2.30
10-19	1251	0.55	3454	1.52	2.76
20-44	1948	2.80	5873	8.43	3.01
45-64	590	9.04	2045	31.32	3.47
65-74	1	13.33	2	26.67	2.00
75-84	2	285.71	8	1,142.86	4.00
85+	0	NA	0	NA	NA
Unknown	0		0		NA
Total	9,176	1.40	28,432	4.34	3.10
Surgery					
Age	Discharges	Discharges / 1,000 Member Months	Days	Days / 1,000 Members Months	Average Length of Stay
<1	758	1.73	12588	28.69	16.61
1-9	896	0.29	4172	1.36	4.66
10-19	818	0.36	4212	1.86	5.15
20-44	1365	1.96	7438	10.67	5.45
45-64	424	6.49	2503	38.34	5.90
65-74	0	0.00	0	0.00	NA
75-84	0	0.00	0	0.00	NA
85+	0	NA	0	NA	NA
Unknown	0		0		NA
Total	4,261	0.65	30,913	4.72	7.25

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Inpatient Utilization--General Hospital/Acute Care: Total (IPUA)					
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)					
Maternity*					
Age	Discharges	Discharges / 1,000 Member Months	Days	Days / 1,000 Members Months	Average Length of Stay
10-19	4357	1.92	10738	4.74	2.46
20-44	26801	38.46	69004	99.02	2.57
45-64	25	0.38	76	1.16	3.04
Unknown	0		0		NA
Total	31,183	10.29	79,818	26.35	2.56

*The maternity category is calculated using member months for members 10-64 years.

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Inpatient Utilization--General Hospital/Acute Care: Dual Eligibles (IPUB)					
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)					
Age	Member Months				
<1	NR				
1-9	NR				
10-19	NR				
20-44	NR				
45-64	NR				
65-74	NR				
75-84	NR				
85+	NR				
Unknown	NR				
Total	NR				
Total Inpatient					
Age	Discharges	Discharges / 1,000 Member Months	Days	Days / 1,000 Members Months	Average Length of Stay
<1	NR	NR	NR	NR	NR
1-9	NR	NR	NR	NR	NR
10-19	NR	NR	NR	NR	NR
20-44	NR	NR	NR	NR	NR
45-64	NR	NR	NR	NR	NR
65-74	NR	NR	NR	NR	NR
75-84	NR	NR	NR	NR	NR
85+	NR	NR	NR	NR	NR
Unknown	NR		NR		NR
Total	NR	NR	NR	NR	NR

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for WellCare

Inpatient Utilization--General Hospital/Acute Care: Dual Eligibles (IPUB)					
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)					
Medicine					
Age	Discharges	Discharges / 1,000 Member Months	Days	Days / 1,000 Members Months	Average Length of Stay
<1	NR	NR	NR	NR	NR
1-9	NR	NR	NR	NR	NR
10-19	NR	NR	NR	NR	NR
20-44	NR	NR	NR	NR	NR
45-64	NR	NR	NR	NR	NR
65-74	NR	NR	NR	NR	NR
75-84	NR	NR	NR	NR	NR
85+	NR	NR	NR	NR	NR
Unknown	NR		NR		NR
Total	NR	NR	NR	NR	NR
Surgery					
Age	Discharges	Discharges / 1,000 Member Months	Days	Days / 1,000 Members Months	Average Length of Stay
<1	NR	NR	NR	NR	NR
1-9	NR	NR	NR	NR	NR
10-19	NR	NR	NR	NR	NR
20-44	NR	NR	NR	NR	NR
45-64	NR	NR	NR	NR	NR
65-74	NR	NR	NR	NR	NR
75-84	NR	NR	NR	NR	NR
85+	NR	NR	NR	NR	NR
Unknown	NR		NR		NR
Total	NR	NR	NR	NR	NR

Appendix D: Department of Community Health, State of Georgia
 Audited CY 2013 HEDIS Measure Results for WellCare

Inpatient Utilization--General Hospital/Acute Care: Dual Eligibles (IPUB)					
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)					
Maternity*					
Age	Discharges	Discharges / 1,000 Member Months	Days	Days / 1,000 Members Months	Average Length of Stay
10-19	NR	NR	NR	NR	NR
20-44	NR	NR	NR	NR	NR
45-64	NR	NR	NR	NR	NR
Unknown	NR		NR		NR
Total	NR	NR	NR	NR	NR

*The maternity category is calculated using member months for members 10-64 years.

Appendix D: Department of Community Health, State of Georgia
 Audited CY 2013 HEDIS Measure Results for WellCare

Inpatient Utilization--General Hospital/Acute Care: Disabled (IPUC)					
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)					
Age	Member Months				
<1	NR				
1-9	NR				
10-19	NR				
20-44	NR				
45-64	NR				
65-74	NR				
75-84	NR				
85+	NR				
Unknown	NR				
Total	NR				
Total Inpatient					
Age	Discharges	Discharges / 1,000 Member Months	Days	Days / 1,000 Members Months	Average Length of Stay
<1	NR	NR	NR	NR	NR
1-9	NR	NR	NR	NR	NR
10-19	NR	NR	NR	NR	NR
20-44	NR	NR	NR	NR	NR
45-64	NR	NR	NR	NR	NR
65-74	NR	NR	NR	NR	NR
75-84	NR	NR	NR	NR	NR
85+	NR	NR	NR	NR	NR
Unknown	NR		NR		NR
Total	NR	NR	NR	NR	NR

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for WellCare

Inpatient Utilization--General Hospital/Acute Care: Disabled (IPUC)					
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)					
Medicine					
Age	Discharges	Discharges / 1,000 Member Months	Days	Days / 1,000 Members Months	Average Length of Stay
<1	NR	NR	NR	NR	NR
1-9	NR	NR	NR	NR	NR
10-19	NR	NR	NR	NR	NR
20-44	NR	NR	NR	NR	NR
45-64	NR	NR	NR	NR	NR
65-74	NR	NR	NR	NR	NR
75-84	NR	NR	NR	NR	NR
85+	NR	NR	NR	NR	NR
Unknown	NR		NR		NR
Total	NR	NR	NR	NR	NR
Surgery					
Age	Discharges	Discharges / 1,000 Member Months	Days	Days / 1,000 Members Months	Average Length of Stay
<1	NR	NR	NR	NR	NR
1-9	NR	NR	NR	NR	NR
10-19	NR	NR	NR	NR	NR
20-44	NR	NR	NR	NR	NR
45-64	NR	NR	NR	NR	NR
65-74	NR	NR	NR	NR	NR
75-84	NR	NR	NR	NR	NR
85+	NR	NR	NR	NR	NR
Unknown	NR		NR		NR
Total	NR	NR	NR	NR	NR

Appendix D: Department of Community Health, State of Georgia
 Audited CY 2013 HEDIS Measure Results for WellCare

Inpatient Utilization--General Hospital/Acute Care: Disabled (IPUC)					
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)					
Maternity*					
Age	Discharges	Discharges / 1,000 Member Months	Days	Days / 1,000 Members Months	Average Length of Stay
10-19	NR	NR	NR	NR	NR
20-44	NR	NR	NR	NR	NR
45-64	NR	NR	NR	NR	NR
Unknown	NR		NR		NR
Total	NR	NR	NR	NR	NR

*The maternity category is calculated using member months for members 10-64 years.

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for WellCare

Inpatient Utilization--General Hospital/Acute Care: Other (IPUD)					
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)					
Age	Member Months				
<1	NR				
1-9	NR				
10-19	NR				
20-44	NR				
45-64	NR				
65-74	NR				
75-84	NR				
85+	NR				
Unknown	NR				
Total	NR				
Total Inpatient					
Age	Discharges	Discharges / 1,000 Member Months	Days	Days / 1,000 Members Months	Average Length of Stay
<1	NR	NR	NR	NR	NR
1-9	NR	NR	NR	NR	NR
10-19	NR	NR	NR	NR	NR
20-44	NR	NR	NR	NR	NR
45-64	NR	NR	NR	NR	NR
65-74	NR	NR	NR	NR	NR
75-84	NR	NR	NR	NR	NR
85+	NR	NR	NR	NR	NR
Unknown	NR		NR		NR
Total	NR	NR	NR	NR	NR

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for WellCare

Inpatient Utilization--General Hospital/Acute Care: Other (IPUD)					
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)					
Medicine					
Age	Discharges	Discharges / 1,000 Member Months	Days	Days / 1,000 Members Months	Average Length of Stay
<1	NR	NR	NR	NR	NR
1-9	NR	NR	NR	NR	NR
10-19	NR	NR	NR	NR	NR
20-44	NR	NR	NR	NR	NR
45-64	NR	NR	NR	NR	NR
65-74	NR	NR	NR	NR	NR
75-84	NR	NR	NR	NR	NR
85+	NR	NR	NR	NR	NR
Unknown	NR		NR		NR
Total	NR	NR	NR	NR	NR
Surgery					
Age	Discharges	Discharges / 1,000 Member Months	Days	Days / 1,000 Members Months	Average Length of Stay
<1	NR	NR	NR	NR	NR
1-9	NR	NR	NR	NR	NR
10-19	NR	NR	NR	NR	NR
20-44	NR	NR	NR	NR	NR
45-64	NR	NR	NR	NR	NR
65-74	NR	NR	NR	NR	NR
75-84	NR	NR	NR	NR	NR
85+	NR	NR	NR	NR	NR
Unknown	NR		NR		NR
Total	NR	NR	NR	NR	NR

Appendix D: Department of Community Health, State of Georgia
 Audited CY 2013 HEDIS Measure Results for WellCare

Inpatient Utilization--General Hospital/Acute Care: Other (IPUD)					
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)					
Maternity*					
Age	Discharges	Discharges / 1,000 Member Months	Days	Days / 1,000 Members Months	Average Length of Stay
10-19	NR	NR	NR	NR	NR
20-44	NR	NR	NR	NR	NR
45-64	NR	NR	NR	NR	NR
Unknown	NR		NR		NR
Total	NR	NR	NR	NR	NR

*The maternity category is calculated using member months for members 10-64 years.

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for WellCare

Identification of Alcohol and Other Drug Services: Total (IADA)														
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)														
Age	Member Months (Any)			Member Months (Inpatient)			Member Months (Intensive Outpatient/Partial Hospitalization)			Member Months (Outpatient/ED)				
	Male	Female	Total	Male	Female	Total	Male	Female	Total	Male	Female	Total		
0-12	2224054	2170215	4,394,269	2224054	2170215	4,394,269	2224054	2170215	4,394,269	2224054	2170215	4,394,269		
13-17	593168	601923	1,195,091	593168	601923	1,195,091	593168	601923	1,195,091	593168	601923	1,195,091		
18-24	89989	286740	376,729	89989	286740	376,729	89989	286740	376,729	89989	286740	376,729		
25-34	28238	316255	344,493	28238	316255	344,493	28238	316255	344,493	28238	316255	344,493		
35-64	40179	196051	236,230	40179	196051	236,230	40179	196051	236,230	40179	196051	236,230		
65+	45	37	82	45	37	82	45	37	82	45	37	82		
Unknown	0	0	0	0	0	0	0	0	0	0	0	0		
Total	2,975,673	3,571,221	6,546,894	2,975,673	3,571,221	6,546,894	2,975,673	3,571,221	6,546,894	2,975,673	3,571,221	6,546,894		
Age	Sex	Any Services		Inpatient		Intensive Outpatient/Partial Hospitalization		Outpatient/ED						
		Number	Percent	Number	Percent	Number	Percent	Number	Percent					
0-12	M	83	0.04%	8	0.00%	0	0.00%	77	0.04%					
	F	68	0.04%	6	0.00%	0	0.00%	62	0.03%					
	Total	151	0.04%	14	0.00%	0	0.00%	139	0.04%					
13-17	M	755	1.53%	92	0.19%	37	0.07%	702	1.42%					
	F	409	0.82%	95	0.19%	35	0.07%	334	0.67%					
	Total	1,164	1.17%	187	0.19%	72	0.07%	1,036	1.04%					
18-24	M	193	2.57%	44	0.59%	8	0.11%	170	2.27%					
	F	740	3.10%	203	0.85%	17	0.07%	604	2.53%					
	Total	933	2.97%	247	0.79%	25	0.08%	774	2.47%					
25-34	M	263	11.18%	67	2.85%	9	0.38%	231	9.82%					
	F	1742	6.61%	460	1.75%	63	0.24%	1507	5.72%					
	Total	2,005	6.98%	527	1.84%	72	0.25%	1,738	6.05%					
35-64	M	332	9.92%	65	1.94%	12	0.36%	299	8.93%					
	F	1076	6.59%	231	1.41%	45	0.28%	969	5.93%					
	Total	1,408	7.15%	296	1.50%	57	0.29%	1,268	6.44%					
65+	M	0	0.00%	0	0.00%	0	0.00%	0	0.00%					
	F	0	0.00%	0	0.00%	0	0.00%	0	0.00%					
	Total	0	0.00%	0	0.00%	0	0.00%	0	0.00%					
Unknown	M	0	NA	0	NA	0	NA	0	NA					
	F	0	NA	0	NA	0	NA	0	NA					
	Total	0	NA	0	NA	0	NA	0	NA					
Total	M	1,626	0.66%	276	0.11%	66	0.03%	1,479	0.60%					
	F	4,035	1.36%	995	0.33%	160	0.05%	3,476	1.17%					
	Total	5,661	1.04%	1,271	0.23%	226	0.04%	4,955	0.91%					

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for WellCare

Identification of Alcohol and Other Drug Services: Dual Eligibles (IADB)													
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)													
Age	Member Months (Any)			Member Months (Inpatient)			Member Months (Intensive Outpatient/Partial Hospitalization)			Member Months (Outpatient/ED)			
	Male	Female	Total	Male	Female	Total	Male	Female	Total	Male	Female	Total	
0-12	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	
13-17	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	
18-24	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	
25-34	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	
35-64	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	
65+	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	
Unknown	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	
Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	
Age	Sex	Any Services		Inpatient		Intensive Outpatient/Partial Hospitalization		Outpatient/ED					
		Number	Percent	Number	Percent	Number	Percent	Number	Percent				
0-12	M	NR	NR	NR	NR	NR	NR	NR	NR				
	F	NR	NR	NR	NR	NR	NR	NR	NR				
	Total	NR	NR	NR	NR	NR	NR	NR	NR				
13-17	M	NR	NR	NR	NR	NR	NR	NR	NR				
	F	NR	NR	NR	NR	NR	NR	NR	NR				
	Total	NR	NR	NR	NR	NR	NR	NR	NR				
18-24	M	NR	NR	NR	NR	NR	NR	NR	NR				
	F	NR	NR	NR	NR	NR	NR	NR	NR				
	Total	NR	NR	NR	NR	NR	NR	NR	NR				
25-34	M	NR	NR	NR	NR	NR	NR	NR	NR				
	F	NR	NR	NR	NR	NR	NR	NR	NR				
	Total	NR	NR	NR	NR	NR	NR	NR	NR				
35-64	M	NR	NR	NR	NR	NR	NR	NR	NR				
	F	NR	NR	NR	NR	NR	NR	NR	NR				
	Total	NR	NR	NR	NR	NR	NR	NR	NR				
65+	M	NR	NR	NR	NR	NR	NR	NR	NR				
	F	NR	NR	NR	NR	NR	NR	NR	NR				
	Total	NR	NR	NR	NR	NR	NR	NR	NR				
Unknown	M	NR	NR	NR	NR	NR	NR	NR	NR				
	F	NR	NR	NR	NR	NR	NR	NR	NR				
	Total	NR	NR	NR	NR	NR	NR	NR	NR				
Total	M	NR	NR	NR	NR	NR	NR	NR	NR				
	F	NR	NR	NR	NR	NR	NR	NR	NR				
	Total	NR	NR	NR	NR	NR	NR	NR	NR				

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for WellCare

Identification of Alcohol and Other Drug Services: Disabled (IADC)													
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)													
Age	Member Months (Any)			Member Months (Inpatient)			Member Months (Intensive Outpatient/Partial Hospitalization)			Member Months (Outpatient/ED)			
	Male	Female	Total	Male	Female	Total	Male	Female	Total	Male	Female	Total	
0-12	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	
13-17	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	
18-24	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	
25-34	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	
35-64	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	
65+	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	
Unknown	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	
Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	
Age	Sex	Any Services		Inpatient		Intensive Outpatient/Partial Hospitalization		Outpatient/ED					
		Number	Percent	Number	Percent	Number	Percent	Number	Percent				
0-12	M	NR	NR	NR	NR	NR	NR	NR	NR				
	F	NR	NR	NR	NR	NR	NR	NR	NR				
	Total	NR	NR	NR	NR	NR	NR	NR	NR				
13-17	M	NR	NR	NR	NR	NR	NR	NR	NR				
	F	NR	NR	NR	NR	NR	NR	NR	NR				
	Total	NR	NR	NR	NR	NR	NR	NR	NR				
18-24	M	NR	NR	NR	NR	NR	NR	NR	NR				
	F	NR	NR	NR	NR	NR	NR	NR	NR				
	Total	NR	NR	NR	NR	NR	NR	NR	NR				
25-34	M	NR	NR	NR	NR	NR	NR	NR	NR				
	F	NR	NR	NR	NR	NR	NR	NR	NR				
	Total	NR	NR	NR	NR	NR	NR	NR	NR				
35-64	M	NR	NR	NR	NR	NR	NR	NR	NR				
	F	NR	NR	NR	NR	NR	NR	NR	NR				
	Total	NR	NR	NR	NR	NR	NR	NR	NR				
65+	M	NR	NR	NR	NR	NR	NR	NR	NR				
	F	NR	NR	NR	NR	NR	NR	NR	NR				
	Total	NR	NR	NR	NR	NR	NR	NR	NR				
Unknown	M	NR	NR	NR	NR	NR	NR	NR	NR				
	F	NR	NR	NR	NR	NR	NR	NR	NR				
	Total	NR	NR	NR	NR	NR	NR	NR	NR				
Total	M	NR	NR	NR	NR	NR	NR	NR	NR				
	F	NR	NR	NR	NR	NR	NR	NR	NR				
	Total	NR	NR	NR	NR	NR	NR	NR	NR				

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Audited CY 2013 HEDIS Measure Results for WellCare

Identification of Alcohol and Other Drug Services: Other (IADD)													
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)													
Age	Member Months (Any)			Member Months (Inpatient)			Member Months (Intensive Outpatient/Partial Hospitalization)			Member Months (Outpatient/ED)			
	Male	Female	Total	Male	Female	Total	Male	Female	Total	Male	Female	Total	
0-12	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	
13-17	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	
18-24	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	
25-34	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	
35-64	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	
65+	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	
Unknown	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	
Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	
Age	Sex	Any Services		Inpatient		Intensive Outpatient/Partial Hospitalization		Outpatient/ED					
		Number	Percent	Number	Percent	Number	Percent	Number	Percent				
0-12	M	NR	NR	NR	NR	NR	NR	NR	NR				
	F	NR	NR	NR	NR	NR	NR	NR	NR				
	Total	NR	NR	NR	NR	NR	NR	NR	NR				
13-17	M	NR	NR	NR	NR	NR	NR	NR	NR				
	F	NR	NR	NR	NR	NR	NR	NR	NR				
	Total	NR	NR	NR	NR	NR	NR	NR	NR				
18-24	M	NR	NR	NR	NR	NR	NR	NR	NR				
	F	NR	NR	NR	NR	NR	NR	NR	NR				
	Total	NR	NR	NR	NR	NR	NR	NR	NR				
25-34	M	NR	NR	NR	NR	NR	NR	NR	NR				
	F	NR	NR	NR	NR	NR	NR	NR	NR				
	Total	NR	NR	NR	NR	NR	NR	NR	NR				
35-64	M	NR	NR	NR	NR	NR	NR	NR	NR				
	F	NR	NR	NR	NR	NR	NR	NR	NR				
	Total	NR	NR	NR	NR	NR	NR	NR	NR				
65+	M	NR	NR	NR	NR	NR	NR	NR	NR				
	F	NR	NR	NR	NR	NR	NR	NR	NR				
	Total	NR	NR	NR	NR	NR	NR	NR	NR				
Unknown	M	NR	NR	NR	NR	NR	NR	NR	NR				
	F	NR	NR	NR	NR	NR	NR	NR	NR				
	Total	NR	NR	NR	NR	NR	NR	NR	NR				
Total	M	NR	NR	NR	NR	NR	NR	NR	NR				
	F	NR	NR	NR	NR	NR	NR	NR	NR				
	Total	NR	NR	NR	NR	NR	NR	NR	NR				

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Mental Health Utilization: Total (MPTA)																
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)																
Age	Member Months (Any)			Member Months (Inpatient)			Member Months (Intensive Outpatient/Partial Hospitalization)			Member Months (Outpatient/ED)						
	Male	Female	Total	Male	Female	Total	Male	Female	Total	Male	Female	Total				
0-12	2224054	2170215	4,394,269	2224054	2170215	4,394,269	2224054	2170215	4,394,269	2224054	2170215	4,394,269				
13-17	593168	601923	1,195,091	593168	601923	1,195,091	593168	601923	1,195,091	593168	601923	1,195,091				
18-64	158406	799046	957,452	158406	799046	957,452	158406	799046	957,452	158406	799046	957,452				
65+	45	37	82	45	37	82	45	37	82	45	37	82				
Unknown	0	0	0	0	0	0	0	0	0	0	0	0				
Total	2,975,673	3,571,221	6,546,894	2,975,673	3,571,221	6,546,894	2,975,673	3,571,221	6,546,894	2,975,673	3,571,221	6,546,894				
Age	Sex	Any Services		Inpatient		Intensive Outpatient/Partial Hospitalization		Outpatient/ED								
		Number	Percent	Number	Percent	Number	Percent	Number	Percent							
0-12	M	17452	9.42%	296	0.16%	166	0.09%	17429	9.40%							
	F	10703	5.92%	216	0.12%	96	0.05%	10678	5.90%							
	Total	28,155	7.69%	512	0.14%	262	0.07%	28,107	7.68%							
13-17	M	6564	13.28%	456	0.92%	147	0.30%	6497	13.14%							
	F	6668	13.29%	800	1.59%	221	0.44%	6551	13.06%							
	Total	13,232	13.29%	1,256	1.26%	368	0.37%	13,048	13.10%							
18-64	M	1301	9.86%	157	1.19%	19	0.14%	1245	9.43%							
	F	8030	12.06%	681	1.02%	104	0.16%	7846	11.78%							
	Total	9,331	11.69%	838	1.05%	123	0.15%	9,091	11.39%							
65+	M	0	0.00%	0	0.00%	0	0.00%	0	0.00%							
	F	0	0.00%	0	0.00%	0	0.00%	0	0.00%							
	Total	0	0.00%	0	0.00%	0	0.00%	0	0.00%							
Unknown	M	0	NA	0	NA	0	NA	0	NA							
	F	0	NA	0	NA	0	NA	0	NA							
	Total	0	NA	0	NA	0	NA	0	NA							
Total	M	25,317	10.21%	909	0.37%	332	0.13%	25,171	10.15%							
	F	25,401	8.54%	1,697	0.57%	421	0.14%	25,075	8.43%							
	Total	50,718	9.30%	2,606	0.48%	753	0.14%	50,246	9.21%							

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for WellCare

Mental Health Utilization: Dual Eligibles (MPTB)													
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)													
Age	Member Months (Any)			Member Months (Inpatient)			Member Months (Intensive Outpatient/Partial Hospitalization)			Member Months (Outpatient/ED)			
	Male	Female	Total	Male	Female	Total	Male	Female	Total	Male	Female	Total	
0-12	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	
13-17	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	
18-64	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	
65+	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	
Unknown	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	
Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	
Age	Sex	Any Services		Inpatient		Intensive Outpatient/Partial Hospitalization		Outpatient/ED					
		Number	Percent	Number	Percent	Number	Percent	Number	Percent				
0-12	M	NR	NR	NR	NR	NR	NR	NR	NR				
	F	NR	NR	NR	NR	NR	NR	NR	NR				
	Total	NR	NR	NR	NR	NR	NR	NR	NR				
13-17	M	NR	NR	NR	NR	NR	NR	NR	NR				
	F	NR	NR	NR	NR	NR	NR	NR	NR				
	Total	NR	NR	NR	NR	NR	NR	NR	NR				
18-64	M	NR	NR	NR	NR	NR	NR	NR	NR				
	F	NR	NR	NR	NR	NR	NR	NR	NR				
	Total	NR	NR	NR	NR	NR	NR	NR	NR				
65+	M	NR	NR	NR	NR	NR	NR	NR	NR				
	F	NR	NR	NR	NR	NR	NR	NR	NR				
	Total	NR	NR	NR	NR	NR	NR	NR	NR				
Unknown	M	NR	NR	NR	NR	NR	NR	NR	NR				
	F	NR	NR	NR	NR	NR	NR	NR	NR				
	Total	NR	NR	NR	NR	NR	NR	NR	NR				
Total	M	NR	NR	NR	NR	NR	NR	NR	NR				
	F	NR	NR	NR	NR	NR	NR	NR	NR				
	Total	NR	NR	NR	NR	NR	NR	NR	NR				

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for WellCare

Mental Health Utilization: Disabled (MPTC)													
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)													
Age	Member Months (Any)			Member Months (Inpatient)			Member Months (Intensive Outpatient/Partial Hospitalization)			Member Months (Outpatient/ED)			
	Male	Female	Total	Male	Female	Total	Male	Female	Total	Male	Female	Total	
0-12	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	
13-17	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	
18-64	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	
65+	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	
Unknown	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	
Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	
Age	Sex	Any Services		Inpatient		Intensive Outpatient/Partial Hospitalization		Outpatient/ED					
		Number	Percent	Number	Percent	Number	Percent	Number	Percent				
0-12	M	NR	NR	NR	NR	NR	NR	NR	NR				
	F	NR	NR	NR	NR	NR	NR	NR	NR				
	Total	NR	NR	NR	NR	NR	NR	NR	NR				
13-17	M	NR	NR	NR	NR	NR	NR	NR	NR				
	F	NR	NR	NR	NR	NR	NR	NR	NR				
	Total	NR	NR	NR	NR	NR	NR	NR	NR				
18-64	M	NR	NR	NR	NR	NR	NR	NR	NR				
	F	NR	NR	NR	NR	NR	NR	NR	NR				
	Total	NR	NR	NR	NR	NR	NR	NR	NR				
65+	M	NR	NR	NR	NR	NR	NR	NR	NR				
	F	NR	NR	NR	NR	NR	NR	NR	NR				
	Total	NR	NR	NR	NR	NR	NR	NR	NR				
Unknown	M	NR	NR	NR	NR	NR	NR	NR	NR				
	F	NR	NR	NR	NR	NR	NR	NR	NR				
	Total	NR	NR	NR	NR	NR	NR	NR	NR				
Total	M	NR	NR	NR	NR	NR	NR	NR	NR				
	F	NR	NR	NR	NR	NR	NR	NR	NR				
	Total	NR	NR	NR	NR	NR	NR	NR	NR				

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for WellCare

Mental Health Utilization: Other (MPTD)													
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)													
Age	Member Months (Any)			Member Months (Inpatient)			Member Months (Intensive Outpatient/Partial Hospitalization)			Member Months (Outpatient/ED)			
	Male	Female	Total	Male	Female	Total	Male	Female	Total	Male	Female	Total	
0-12	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	
13-17	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	
18-64	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	
65+	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	
Unknown	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	
Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	
Age	Sex	Any Services		Inpatient		Intensive Outpatient/Partial Hospitalization		Outpatient/ED					
		Number	Percent	Number	Percent	Number	Percent	Number	Percent				
0-12	M	NR	NR	NR	NR	NR	NR	NR	NR				
	F	NR	NR	NR	NR	NR	NR	NR	NR				
	Total	NR	NR	NR	NR	NR	NR	NR	NR				
13-17	M	NR	NR	NR	NR	NR	NR	NR	NR				
	F	NR	NR	NR	NR	NR	NR	NR	NR				
	Total	NR	NR	NR	NR	NR	NR	NR	NR				
18-64	M	NR	NR	NR	NR	NR	NR	NR	NR				
	F	NR	NR	NR	NR	NR	NR	NR	NR				
	Total	NR	NR	NR	NR	NR	NR	NR	NR				
65+	M	NR	NR	NR	NR	NR	NR	NR	NR				
	F	NR	NR	NR	NR	NR	NR	NR	NR				
	Total	NR	NR	NR	NR	NR	NR	NR	NR				
Unknown	M	NR	NR	NR	NR	NR	NR	NR	NR				
	F	NR	NR	NR	NR	NR	NR	NR	NR				
	Total	NR	NR	NR	NR	NR	NR	NR	NR				
Total	M	NR	NR	NR	NR	NR	NR	NR	NR				
	F	NR	NR	NR	NR	NR	NR	NR	NR				
	Total	NR	NR	NR	NR	NR	NR	NR	NR				

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for WellCare

Antibiotic Utilization: Total (ABXA)								
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)								
Pharmacy Benefit Member Months								
Age	Male	Female	Total					
0-9	1782637	1735008	3,517,645					
10-17	1034585	1037130	2,071,715					
18-34	118227	602995	721,222					
35-49	33742	170805	204,547					
50-64	6437	25246	31,683					
65-74	40	35	75					
75-84	5	2	7					
85+	0	0	0					
Unknown	0	0	0					
Total	2,975,673	3,571,221	6,546,894					
Antibiotic Utilization								
Age	Sex	Total Antibiotic Scrips	Average Scrips PMPY for Antibiotics	Total Days Supplied for All Antibiotic Scrips	Average Days Supplied per Antibiotic Scrip	Total Number of Scrips for Antibiotics of Concern	Average Scrips PMPY for Antibiotics of Concern	Percentage of Antibiotics of Concern of all Antibiotic Scrips
0-9	M	204825	1.38	1924457	9.40	91723	0.62	44.78%
	F	200067	1.38	1895737	9.48	83957	0.58	41.96%
	Total	404,892	1.38	3,820,194	9.44	175,680	0.60	43.39%
10-17	M	57881	0.67	593702	10.26	25290	0.29	43.69%
	F	77410	0.90	756645	9.77	31656	0.37	40.89%
	Total	135,291	0.78	1,350,347	9.98	56,946	0.33	42.09%
18-34	M	7815	0.79	76244	9.76	3246	0.33	41.54%
	F	99225	1.97	787037	7.93	34405	0.68	34.67%
	Total	107,040	1.78	863,281	8.07	37,651	0.63	35.17%
35-49	M	3643	1.30	33202	9.11	1719	0.61	47.19%
	F	29784	2.09	253471	8.51	12881	0.90	43.25%
	Total	33,427	1.96	286,673	8.58	14,600	0.86	43.68%
50-64	M	696	1.30	6482	9.31	307	0.57	44.11%
	F	4275	2.03	36631	8.57	2050	0.97	47.95%
	Total	4,971	1.88	43,113	8.67	2,357	0.89	47.42%
65-74	M	3	0.90	35	11.67	1	0.30	33.33%
	F	4	1.37	29	7.25	3	1.03	75.00%
	Total	7	1.12	64	9.14	4	0.64	57.14%
75-84	M	3	7.20	34	11.33	1	2.40	33.33%
	F	0	0.00	0	NA	0	0.00	NA
	Total	3	5.14	34	11.33	1	1.71	33.33%
85+	M	0	NA	0	NA	0	NA	NA
	F	0	NA	0	NA	0	NA	NA
	Total	0	NA	0	NA	0	NA	NA
Unknown	M	0	NA	0	NA	0	NA	NA
	F	0	NA	0	NA	0	NA	NA
	Total	0	NA	0	NA	0	NA	NA
Total	M	274,866	1.11	2,634,156	9.58	122,287	0.49	44.49%
	F	410,765	1.38	3,729,550	9.08	164,952	0.55	40.16%
	Total	685,631	1.26	6,363,706	9.28	287,239	0.53	41.89%

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for WellCare

Antibiotic Utilization: Total (ABXA)															
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)															
		Antibiotics of Concern Utilization													
Age	Sex	Total Quinolone Scrips	Average Scrips PMPY for Quinolones	Total Cephalosporin 2nd-4th Generation Scrips	Average Scrips PMPY for Cephalosporins 2nd-4th Generation	Total Azithromycin and Clarithromycin Scrips	Average Scrips PMPY for Azithromycin and Clarithromycins	Total Amoxicillin/Clavulanate Scrips	Average Scrips PMPY for Amoxicillin/Clavulanates	Total Ketolides Scrips	Average Scrips PMPY for Ketolides	Total Clindamycin Scrips	Average Scrips PMPY for Clindamycins	Total Misc. Antibiotics of Concern Scrips	Average Scrips PMPY for Misc. Antibiotics of Concern
0-9	M	88	0.00	24121	0.16	34294	0.23	30620	0.21	0	0.00	2570	0.02	30	0.00
	F	141	0.00	23004	0.16	31299	0.22	27084	0.19	0	0.00	2415	0.02	14	0.00
	Total	229	0.00	47,125	0.16	65,593	0.22	57,704	0.20	0	0.00	4,985	0.02	44	0.00
10-17	M	475	0.01	3980	0.05	12228	0.14	6996	0.08	0	0.00	1600	0.02	11	0.00
	F	1372	0.02	4950	0.06	15202	0.18	8010	0.09	0	0.00	2097	0.02	25	0.00
	Total	1,847	0.01	8,930	0.05	27,430	0.16	15,006	0.09	0	0.00	3,697	0.02	36	0.00
18-34	M	472	0.05	232	0.02	1451	0.15	684	0.07	0	0.00	388	0.04	19	0.00
	F	8128	0.16	1932	0.04	15172	0.30	5318	0.11	0	0.00	3816	0.08	39	0.00
	Total	8,600	0.14	2,164	0.04	16,523	0.28	6,002	0.10	0	0.00	4,204	0.07	58	0.00
35-49	M	471	0.17	80	0.03	646	0.23	296	0.11	0	0.00	207	0.07	19	0.01
	F	4042	0.28	712	0.05	4813	0.34	2029	0.14	0	0.00	1242	0.09	43	0.00
	Total	4,513	0.26	792	0.05	5,459	0.32	2,325	0.14	0	0.00	1,449	0.09	62	0.00
50-64	M	98	0.18	25	0.05	91	0.17	61	0.11	0	0.00	31	0.06	1	0.00
	F	812	0.39	114	0.05	704	0.33	298	0.14	0	0.00	113	0.05	9	0.00
	Total	910	0.34	139	0.05	795	0.30	359	0.14	0	0.00	144	0.05	10	0.00
65-74	M	1	0.30	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
	F	2	0.69	0	0.00	0	0.00	1	0.34	0	0.00	0	0.00	0	0.00
	Total	3	0.48	0	0.00	0	0.00	1	0.16	0	0.00	0	0.00	0	0.00
75-84	M	0	0.00	0	0.00	0	0.00	1	2.40	0	0.00	0	0.00	0	0.00
	F	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00
	Total	0	0.00	0	0.00	0	0.00	1	1.71	0	0.00	0	0.00	0	0.00
85+	M	0	NA	0	NA	0	NA	0	NA	0	NA	0	NA	0	NA
	F	0	NA	0	NA	0	NA	0	NA	0	NA	0	NA	0	NA
	Total	0	NA	0	NA	0	NA	0	NA	0	NA	0	NA	0	NA
Unknown	M	0	NA	0	NA	0	NA	0	NA	0	NA	0	NA	0	NA
	F	0	NA	0	NA	0	NA	0	NA	0	NA	0	NA	0	NA
	Total	0	NA	0	NA	0	NA	0	NA	0	NA	0	NA	0	NA
Total	M	1,605	0.01	28,438	0.11	48,710	0.20	38,658	0.16	0	0.00	4,796	0.02	80	0.00
	F	14,497	0.05	30,712	0.10	67,190	0.23	42,740	0.14	0	0.00	9,683	0.03	130	0.00
	Total	16,102	0.03	59,150	0.11	115,900	0.21	81,398	0.15	0	0.00	14,479	0.03	210	0.00

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for WellCare

Antibiotic Utilization: Total (ABXA)																		
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)																		
All Other Antibiotics Utilization																		
Age	Sex	Total Absorbable Sulfonamides Scrips	Average Scrips PMPY for Absorbable Sulfonamides	Total Amino-glycoside Scrips	Average Scrips PMPY for Amino-glycoside	Total 1st Generation Cephalosporin Scrips	Average Scrips PMPY for 1st Generation Cephalosporins	Total Lincosamide Scrips	Average Scrips PMPY for Lincosamide	Total Macrolides (not azith. or clarith.) Scrips	Average Scrips PMPY for Macrolides (not azith. or clarith.)	Total Penicillin Scrips	Average Scrips PMPY for Penicillins	Total Tetracycline Scrips	Average Scrips PMPY for Tetracycline	Total Misc. Antibiotic Scrips	Average Scrips PMPY for Misc. Antibiotics	
0-9	M	9482	0.06	16	0.00	12692	0.09	0	0.00	222	0.00	90407	0.61	41	0.00	242	0.00	
	F	14373	0.10	16	0.00	13310	0.09	0	0.00	222	0.00	87469	0.60	40	0.00	680	0.00	
	Total	23,855	0.08	32	0.00	26,002	0.09	0	0.00	444	0.00	177,876	0.61	81	0.00	922	0.00	
10-17	M	4220	0.05	17	0.00	5489	0.06	0	0.00	133	0.00	17867	0.21	4515	0.05	350	0.00	
	F	7871	0.09	53	0.00	6489	0.08	0	0.00	185	0.00	22427	0.26	4925	0.06	3804	0.04	
	Total	12,091	0.07	70	0.00	11,978	0.07	0	0.00	318	0.00	40,294	0.23	9,440	0.05	4,154	0.02	
18-34	M	802	0.08	7	0.00	703	0.07	0	0.00	28	0.00	2144	0.22	725	0.07	160	0.02	
	F	9349	0.19	1	0.00	7209	0.14	0	0.00	328	0.01	18519	0.37	4830	0.10	24584	0.49	
	Total	10,151	0.17	8	0.00	7,912	0.13	0	0.00	356	0.01	20,663	0.34	5,555	0.09	24,744	0.41	
35-49	M	472	0.17	0	0.00	327	0.12	0	0.00	9	0.00	742	0.26	233	0.08	141	0.05	
	F	3214	0.23	1	0.00	2117	0.15	0	0.00	106	0.01	5293	0.37	1637	0.12	4535	0.32	
	Total	3,686	0.22	1	0.00	2,444	0.14	0	0.00	115	0.01	6,035	0.35	1,870	0.11	4,676	0.27	
50-64	M	80	0.15	0	0.00	78	0.15	0	0.00	1	0.00	158	0.29	50	0.09	22	0.04	
	F	447	0.21	6	0.00	407	0.19	0	0.00	14	0.01	722	0.34	243	0.12	386	0.18	
	Total	527	0.20	6	0.00	485	0.18	0	0.00	15	0.01	880	0.33	293	0.11	408	0.15	
65-74	M	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	2	0.60	0	0.00	
	F	1	0.34	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	
	Total	1	0.16	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	2	0.32	0	0.00	
75-84	M	2	4.80	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	
	F	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	
	Total	2	3.43	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	0	0.00	
85+	M	0	NA	0	NA	0	NA	0	NA	0	NA	0	NA	0	NA	0	NA	
	F	0	NA	0	NA	0	NA	0	NA	0	NA	0	NA	0	NA	0	NA	
	Total	0	NA	0	NA	0	NA	0	NA	0	NA	0	NA	0	NA	0	NA	
Unknown	M	0	NA	0	NA	0	NA	0	NA	0	NA	0	NA	0	NA	0	NA	
	F	0	NA	0	NA	0	NA	0	NA	0	NA	0	NA	0	NA	0	NA	
	Total	0	NA	0	NA	0	NA	0	NA	0	NA	0	NA	0	NA	0	NA	
Total	M	15,058	0.06	40	0.00	19,289	0.08	0	0.00	393	0.00	111,318	0.45	5,566	0.02	915	0.00	
	F	35,255	0.12	77	0.00	29,532	0.10	0	0.00	855	0.00	134,430	0.45	11,675	0.04	33,989	0.11	
	Total	50,313	0.09	117	0.00	48,821	0.09	0	0.00	1,248	0.00	245,748	0.45	17,241	0.03	34,904	0.06	

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for WellCare

Antibiotic Utilization: Dual Eligibles (ABXB)								
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)								
Member Months								
Age			Member Months					
Age		Male	Female	Total				
0-9		NR	NR	NR				
10-17		NR	NR	NR				
18-34		NR	NR	NR				
35-49		NR	NR	NR				
50-64		NR	NR	NR				
65-74		NR	NR	NR				
75-84		NR	NR	NR				
85+		NR	NR	NR				
Unknown		NR	NR	NR				
Total		NR	NR	NR				
Antibiotic Utilization								
Age	Sex	Total Antibiotic Scripts	Average Scripts PMPY for Antibiotics	Total Days Supplied for All Antibiotic Scripts	Average Days Supplied per Antibiotic Script	Total Number of Scripts for Antibiotics of Concern	Average Scripts PMPY for Antibiotics of Concern	Percentage of Antibiotics of Concern of all Antibiotic Scripts
0-9	M	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR
10-17	M	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR
18-34	M	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR
35-49	M	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR
50-64	M	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR
65-74	M	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR
75-84	M	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR
85+	M	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR
Unknown	M	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR
Total	M	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for WellCare

Antibiotic Utilization: Dual Eligibles (ABXB)															
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)															
Antibiotics of Concern Utilization															
Age	Sex	Total Quinolone Scrips	Average Scrips PMPY for Quinolones	Total Cephalosporin 2nd-4th Generation Scrips	Average Scrips PMPY for Cephalosporins 2nd-4th Generation	Total Azithromycin and Clarithromycin Scrips	Average Scrips PMPY for Azithromycin and Clarithromycin	Total Amoxicillin/Clavulanate Scrips	Average Scrips PMPY for Amoxicillin/Clavulanates	Total Ketolides Scrips	Average Scrips PMPY for Ketolides	Total Clindamycin Scrips	Average Scrips PMPY for Clindamycins	Total Misc. Antibiotics of Concern Scrips	Average Scrips PMPY for Misc. Antibiotics of Concern
0-9	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
10-17	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
18-34	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
35-49	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
50-64	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
65-74	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
75-84	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
85+	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
Unknown	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
Total	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for WellCare

Antibiotic Utilization: Dual Eligibles (ABXB)																		
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)																		
All Other Antibiotics Utilization																		
Age	Sex	Total Absorbable Sulfonamides Scrips	Average Scrips PMPY for Absorbable Sulfonamides	Total Aminoglycoside Scrips	Average Scrips PMPY for Aminoglycosides	Total 1st Generation Cephalexin Scrips	Average Scrips PMPY for 1st Generation Cephalexin	Total Lincosamide Scrips	Average Scrips PMPY for Lincosamides	Total Macrolides (not azith. or clarith.) Scrips	Average Scrips PMPY for Macrolides (not azith. or clarith.)	Total Penicillin Scrips	Average Scrips PMPY for Penicillins	Total Tetracycline Scrips	Average Scrips PMPY for Tetracyclines	Total Misc. Antibiotic Scrips	Average Scrips PMPY for Misc. Antibiotics	
0-9	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
10-17	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
18-34	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
35-49	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
50-64	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
65-74	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
75-84	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
85+	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
Unknown	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
Total	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for WellCare

Antibiotic Utilization: Disabled (ABXC)									
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)									
Member Months									
Age		Member Months							
		Male	Female	Total					
0-9		NR	NR	NR					
10-17		NR	NR	NR					
18-34		NR	NR	NR					
35-49		NR	NR	NR					
50-64		NR	NR	NR					
65-74		NR	NR	NR					
75-84		NR	NR	NR					
85+		NR	NR	NR					
Unknown		NR	NR	NR					
Total		NR	NR	NR					
Antibiotic Utilization									
Age		Sex	Total Antibiotic Scripts	Average Scripts PMPY for Antibiotics	Total Days Supplied for All Antibiotic Scripts	Average Days Supplied per Antibiotic Script	Total Number of Scripts for Antibiotics of Concern	Average Scripts PMPY for Antibiotics of Concern	Percentage of Antibiotics of Concern of all Antibiotic Scripts
		M	NR	NR	NR	NR	NR	NR	NR
0-9		F	NR	NR	NR	NR	NR	NR	NR
		Total	NR	NR	NR	NR	NR	NR	NR
		M	NR	NR	NR	NR	NR	NR	NR
10-17		F	NR	NR	NR	NR	NR	NR	NR
		Total	NR	NR	NR	NR	NR	NR	NR
		M	NR	NR	NR	NR	NR	NR	NR
18-34		F	NR	NR	NR	NR	NR	NR	NR
		Total	NR	NR	NR	NR	NR	NR	NR
		M	NR	NR	NR	NR	NR	NR	NR
35-49		F	NR	NR	NR	NR	NR	NR	NR
		Total	NR	NR	NR	NR	NR	NR	NR
		M	NR	NR	NR	NR	NR	NR	NR
50-64		F	NR	NR	NR	NR	NR	NR	NR
		Total	NR	NR	NR	NR	NR	NR	NR
		M	NR	NR	NR	NR	NR	NR	NR
65-74		F	NR	NR	NR	NR	NR	NR	NR
		Total	NR	NR	NR	NR	NR	NR	NR
		M	NR	NR	NR	NR	NR	NR	NR
75-84		F	NR	NR	NR	NR	NR	NR	NR
		Total	NR	NR	NR	NR	NR	NR	NR
		M	NR	NR	NR	NR	NR	NR	NR
85+		F	NR	NR	NR	NR	NR	NR	NR
		Total	NR	NR	NR	NR	NR	NR	NR
		M	NR	NR	NR	NR	NR	NR	NR
Unknown		F	NR	NR	NR	NR	NR	NR	NR
		Total	NR	NR	NR	NR	NR	NR	NR
		M	NR	NR	NR	NR	NR	NR	NR
Total		F	NR	NR	NR	NR	NR	NR	NR
		Total	NR	NR	NR	NR	NR	NR	NR

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for WellCare

Antibiotic Utilization: Disabled (ABXC)															
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)															
Antibiotics of Concern Utilization															
Age	Sex	Total Quinolone Scripts	Average Scripts PMPY for Quinolones	Total Cephalosporin 2nd-4th Generation Scripts	Average Scripts PMPY for Cephalosporins 2nd-4th Generation	Total Azithromycin and Clarithromycin Scripts	Average Scripts PMPY for Azithromycin and Clarithromycins	Total Amoxicillin/Clavulanate Scripts	Average Scripts PMPY for Amoxicillin/Clavulanates	Total Ketolides Scripts	Average Scripts PMPY for Ketolides	Total Clindamycin Scripts	Average Scripts PMPY for Clindamycin	Total Misc. Antibiotics of Concern Scripts	Average Scripts PMPY for Misc. Antibiotics of Concern
0-9	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
10-17	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
18-34	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
35-49	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
50-64	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
65-74	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
75-84	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
85+	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
Unknown	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
Total	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for WellCare

Antibiotic Utilization: Disabled (ABXC)																		
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)																		
All Other Antibiotics Utilization																		
Age	Sex	Total Absorbable Sulfonamides Scrips	Average Scrips PMPY for Absorbable Sulfonamides	Total Aminoglycoside Scrips	Average Scrips PMPY for Aminoglycosides	Total 1st Generation Cephalosporin Scrips	Average Scrips PMPY for 1st Generation Cephalosporins	Total Lincosamide Scrips	Average Scrips PMPY for Lincosamide	Total Macrolides (not azith. or clarith.) Scrips	Average Scrips PMPY for Macrolides (not azith. or clarith.)	Total Penicillin Scrips	Average Scrips PMPY for Penicillins	Total Tetracycline Scrips	Average Scrips PMPY for Tetracyclines	Total Misc. Antibiotic Scrips	Average Scrips PMPY for Misc. Antibiotics	
0-9	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
10-17	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
18-34	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
35-49	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
50-64	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
65-74	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
75-84	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
85+	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
Unknown	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
Total	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for WellCare

Antibiotic Utilization: Other (ABXD)								
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)								
Member Months								
Age		Member Months						
		Male	Female	Total				
0-9		NR	NR	NR				
10-17		NR	NR	NR				
18-34		NR	NR	NR				
35-49		NR	NR	NR				
50-64		NR	NR	NR				
65-74		NR	NR	NR				
75-84		NR	NR	NR				
85+		NR	NR	NR				
Unknown		NR	NR	NR				
Total		NR	NR	NR				
Antibiotic Utilization								
Age		Sex	Total Antibiotic Scripts	Average Scripts PMPY for Antibiotics	Total Days Supplied for All Antibiotic Scripts	Average Days Supplied per Antibiotic Script	Total Number of Scripts for Antibiotics of Concern	Average Scripts PMPY for Antibiotics of Concern
0-9		M	NR	NR	NR	NR	NR	NR
		F	NR	NR	NR	NR	NR	NR
Total		NR	NR	NR	NR	NR	NR	NR
10-17		M	NR	NR	NR	NR	NR	NR
		F	NR	NR	NR	NR	NR	NR
Total		NR	NR	NR	NR	NR	NR	NR
18-34		M	NR	NR	NR	NR	NR	NR
		F	NR	NR	NR	NR	NR	NR
Total		NR	NR	NR	NR	NR	NR	NR
35-49		M	NR	NR	NR	NR	NR	NR
		F	NR	NR	NR	NR	NR	NR
Total		NR	NR	NR	NR	NR	NR	NR
50-64		M	NR	NR	NR	NR	NR	NR
		F	NR	NR	NR	NR	NR	NR
Total		NR	NR	NR	NR	NR	NR	NR
65-74		M	NR	NR	NR	NR	NR	NR
		F	NR	NR	NR	NR	NR	NR
Total		NR	NR	NR	NR	NR	NR	NR
75-84		M	NR	NR	NR	NR	NR	NR
		F	NR	NR	NR	NR	NR	NR
Total		NR	NR	NR	NR	NR	NR	NR
85+		M	NR	NR	NR	NR	NR	NR
		F	NR	NR	NR	NR	NR	NR
Total		NR	NR	NR	NR	NR	NR	NR
Unknown		M	NR	NR	NR	NR	NR	NR
		F	NR	NR	NR	NR	NR	NR
Total		NR	NR	NR	NR	NR	NR	NR

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for WellCare

Antibiotic Utilization: Other (ABXD)															
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)															
		Antibiotics of Concern Utilization													
Age	Sex	Total Qui nolone Scri ps	Average Scrips PMPY for Quinolones	Total Cephalosp orin 2nd- 4th Generation Scrips	Average Scrips PMPY for Cephalosp orins 2nd- 4th Generation	Total Azithromyci n and Clarithromy cin Scrips	Average Scrips PMPY for Azithromyci ns and Clarithromy cins	Total Amoxicillin/ Clavulanate Scrips	Average Scrips PMPY for Amoxicillin/ Clavulanates	Total Ketolides Scrips	Average Scrips PMPY for Ketolides	Total Clindamycin Scrips	Average Scrips PMPY for Clindamycin	Total Misc. Antibiotics of Concern Scrips	Average Scrips PMPY for Misc. Antibiotics of Concern
0-9	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
10-17	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
18-34	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
35-49	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
50-64	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
65-74	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
75-84	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
85+	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
Unknown	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
Total	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for WellCare

Antibiotic Utilization: Other (ABXD)																	
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)																	
All Other Antibiotics Utilization																	
Age	Sex	Total Absorbable Sulfonamides	Average Scrips PMPY for Absorbable Sulfonamides	Total Aminoglycoside Scrips	Average Scrips PMPY for Aminoglycosides	Total 1st Generation Cephalosporin Scrips	Average Scrips PMPY for 1st Generation Cephalosporins	Total Lincosamide Scrips	Average Scrips PMPY for Lincosamide	Total Macrolides (not azith. or clarith.) Scrips	Average Scrips PMPY for Macrolides (not azith. or clarith.)	Total Penicillin Scrips	Average Scrips PMPY for Penicillins	Total Tetracycline Scrips	Average Scrips PMPY for Tetracycline	Total Misc. Antibiotic Scrips	Average Scrips PMPY for Misc. Antibiotics
0-9	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
10-17	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
18-34	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
35-49	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
50-64	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
65-74	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
75-84	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
85+	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
Unknown	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
Total	M	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	F	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Total	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for WellCare

Board Certification (BCR)			
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)			
Type of Physician	Number of Physicians in Each Practice Area	Board Certification	
		Number	Percent
Family Medicine	1564	1052	67.26%
Internal Medicine	1649	1037	62.89%
OB/GYN physicians	1059	634	59.87%
Pediatricians	1417	900	63.51%
Geriatricians	48	31	64.58%
Other physician specialists	5728	3320	57.96%

Appendix D: Department of Community Health, State of Georgia
 Audited CY 2013 HEDIS Measure Results for WellCare

Total Membership (TLM)	
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)	
Product/Product Line	Total Number of Members*
HMO (Total)	527,841
Medicaid	527841
Commercial	0
Medicare (cost or risk)	0
Other	0
PPO (Total)	0
Medicaid	0
Commercial	0
Medicare (cost or risk)	0
Other	0
POS (Total)	0
Medicaid	0
Commercial	0
Medicare (cost or risk)	0
Other	0
FFS (Total)	0
Medicaid	0
Commercial	0
Medicare (cost or risk)	0
Other	0
Total	527,841

* Total number of members in each category as of December 31 of the measurement year.

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for WellCare

Enrollment by Product Line: Total (ENPA)			
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)			
Age	Male Member Months	Female Member Months	Total Member Months
<1	221158	217596	438,754
1-4	695901	672827	1,368,728
5-9	865578	844585	1,710,163
10-14	706348	700424	1,406,772
15-17	328237	336706	664,943
18-19	81446	113871	195,317
0-19 Subtotal	2,898,668	2,886,009	5,784,677
0-19 Subtotal: %	97.41%	80.81%	88.36%
20-24	8543	172869	181,412
25-29	12372	172702	185,074
30-34	15866	143553	159,419
35-39	14755	93438	108,193
40-44	11611	51142	62,753
20-44 Subtotal	63,147	633,704	696,851
20-44 Subtotal: %	2.12%	17.74%	10.64%
45-49	7376	26225	33,601
50-54	4352	14799	19,151
55-59	1578	6865	8,443
60-64	507	3582	4,089
45-64 Subtotal	13,813	51,471	65,284
45-64 Subtotal: %	0.46%	1.44%	1.00%
65-69	30	30	60
70-74	10	5	15
75-79	0	2	2
80-84	5	0	5
85-89	0	0	0
>=90	0	0	0
>=65 Subtotal	45	37	82
>=65 Subtotal: %	0.00%	0.00%	0.00%
Age Unknown	0	0	0
Total	2,975,673	3,571,221	6,546,894

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for WellCare

Enrollment by Product Line: Dual Eligibles (ENPB)			
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)			
Age	Male Member Months	Female Member Months	Total Member Months
<1	NR	NR	NR
1-4	NR	NR	NR
5-9	NR	NR	NR
10-14	NR	NR	NR
15-17	NR	NR	NR
18-19	NR	NR	NR
0-19 Subtotal	NR	NR	NR
0-19 Subtotal: %	NR	NR	NR
20-24	NR	NR	NR
25-29	NR	NR	NR
30-34	NR	NR	NR
35-39	NR	NR	NR
40-44	NR	NR	NR
20-44 Subtotal	NR	NR	NR
20-44 Subtotal: %	NR	NR	NR
45-49	NR	NR	NR
50-54	NR	NR	NR
55-59	NR	NR	NR
60-64	NR	NR	NR
45-64 Subtotal	NR	NR	NR
45-64 Subtotal: %	NR	NR	NR
65-69	NR	NR	NR
70-74	NR	NR	NR
75-79	NR	NR	NR
80-84	NR	NR	NR
85-89	NR	NR	NR
>=90	NR	NR	NR
>=65 Subtotal	NR	NR	NR
>=65 Subtotal: %	NR	NR	NR
Age Unknown	NR	NR	NR
Total	NR	NR	NR

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for WellCare

Enrollment by Product Line: Disabled (ENPC)			
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)			
Age	Male Member Months	Female Member Months	Total Member Months
<1	NR	NR	NR
1-4	NR	NR	NR
5-9	NR	NR	NR
10-14	NR	NR	NR
15-17	NR	NR	NR
18-19	NR	NR	NR
0-19 Subtotal	NR	NR	NR
0-19 Subtotal: %	NR	NR	NR
20-24	NR	NR	NR
25-29	NR	NR	NR
30-34	NR	NR	NR
35-39	NR	NR	NR
40-44	NR	NR	NR
20-44 Subtotal	NR	NR	NR
20-44 Subtotal: %	NR	NR	NR
45-49	NR	NR	NR
50-54	NR	NR	NR
55-59	NR	NR	NR
60-64	NR	NR	NR
45-64 Subtotal	NR	NR	NR
45-64 Subtotal: %	NR	NR	NR
65-69	NR	NR	NR
70-74	NR	NR	NR
75-79	NR	NR	NR
80-84	NR	NR	NR
85-89	NR	NR	NR
>=90	NR	NR	NR
>=65 Subtotal	NR	NR	NR
>=65 Subtotal: %	NR	NR	NR
Age Unknown	NR	NR	NR
Total	NR	NR	NR

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for WellCare

Enrollment by Product Line: Other (ENPD)			
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)			
Age	Male Member Months	Female Member Months	Total Member Months
<1	NR	NR	NR
1-4	NR	NR	NR
5-9	NR	NR	NR
10-14	NR	NR	NR
15-17	NR	NR	NR
18-19	NR	NR	NR
0-19 Subtotal	NR	NR	NR
0-19 Subtotal: %	NR	NR	NR
20-24	NR	NR	NR
25-29	NR	NR	NR
30-34	NR	NR	NR
35-39	NR	NR	NR
40-44	NR	NR	NR
20-44 Subtotal	NR	NR	NR
20-44 Subtotal: %	NR	NR	NR
45-49	NR	NR	NR
50-54	NR	NR	NR
55-59	NR	NR	NR
60-64	NR	NR	NR
45-64 Subtotal	NR	NR	NR
45-64 Subtotal: %	NR	NR	NR
65-69	NR	NR	NR
70-74	NR	NR	NR
75-79	NR	NR	NR
80-84	NR	NR	NR
85-89	NR	NR	NR
>=90	NR	NR	NR
>=65 Subtotal	NR	NR	NR
>=65 Subtotal: %	NR	NR	NR
Age Unknown	NR	NR	NR
Total	NR	NR	NR

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for WellCare

Enrollment by State (EBS)	
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)	
State	Number
Alabama	17
Alaska	0
Arizona	1
Arkansas	0
California	6
Colorado	0
Connecticut	1
Delaware	0
District of Columbia	3
Florida	18
Georgia	527729
Hawaii	0
Idaho	0
Illinois	6
Indiana	1
Iowa	1
Kansas	1
Kentucky	1
Louisiana	3
Maine	0
Maryland	0
Massachusetts	1
Michigan	1
Minnesota	0
Mississippi	5
Missouri	2
Montana	0
Nebraska	0
Nevada	0
New Hampshire	0

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for WellCare

Enrollment by State (EBS)	
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)	
State	Number
New Jersey	1
New Mexico	0
New York	4
North Carolina	1
North Dakota	0
Ohio	2
Oklahoma	0
Oregon	0
Pennsylvania	1
Rhode Island	0
South Carolina	10
South Dakota	0
Tennessee	11
Texas	5
Utah	2
Vermont	0
Virginia	3
Washington	2
West Virginia	0
Wisconsin	1
Wyoming	0
American Samoa	0
Federated States of Micronesia	0
Guam	0
Commonwealth of Northern Marianas	0
Puerto Rico	0
Virgin Islands	0
Other	1
TOTAL	527,841

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for WellCare

Race/Ethnicity Diversity of Membership (RDM)								
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)								
Race/Ethnicity Diversity of Membership								
Total Unduplicated Membership During the Measurement Year								
Percentage of Members for Whom the Organization has Race/Ethnicity Information by Data Collection								
Direct Data Collection Method			Indirect Data Collection Method		Unknown			
Race	Direct Total	100.00%	Indirect Total*	0.0000	Total*	0.0000		
	Health Plan Direct*	0.0000						
	CMS/State Database*	1.0000						
	Other*	0.0000						
Ethnicity	Direct Total	100.00%	Indirect Total*	0.0000	Total*	0.0000		
	Health Plan Direct*	0.0000						
	CMS/State Database*	1.0000						
	Other*	0.0000						
*Enter percentage as a value between 0 and 1.								
Race	Hispanic or Latino		Not Hispanic or Latino		Unknown Ethnicity			
	Number	Percentage	Number	Percentage	Number	Percentage		
White	0	0.00%	1479	3.47%	261891	38.02%		
Black or African American	0	0.00%	24302	56.98%	220358	31.99%		
American-Indian and Alaska Native	0	0.00%	403	0.94%	0	0.00%		
Asian	0	0.00%	9527	22.34%	0	0.00%		
Native Hawaiian and Other Pacific Islanders	0	0.00%	384	0.90%	0	0.00%		
Some Other Race	0	0.00%	6556	15.37%	0	0.00%		
Two or More Races	0	0.00%	0	0.00%	2	0.00%		
Unknown	13544	100.00%	0	0.00%	206555	29.99%		
Declined	0	0.00%	0	0.00%	0	0.00%		
Total	13,544	100.00%	42,651	100.00%	688,806	100.00%		
		Declined Ethnicity		Total				
		Number	Percentage	Number	Percentage			
		0	NR	263,370	35.35%			
		0	NR	244,660	32.84%			
		0	NR	403	0.05%			
		0	NR	9,527	1.28%			
		0	NR	384	0.05%			
		0	NR	6,556	0.88%			
		0	NR	2	0.00%			
		0	NR	220,099	29.54%			
		0	NR	0	0.00%			
		0	NR	745,001	100.00%			

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for WellCare

Language Diversity of Membership (LDM)			
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)			
Percentage of Members With Known Language Value from Each Data Source			
Category	Health Plan Direct	CMS/State Databases	Other Third- Party Source
Spoken Language Preferred for Health Care*	0.0000	0.2865	0.7135
Preferred Language for Written Materials*	0.0000	0.2865	0.7135
Other Language Needs*	0.0000	0.0000	1.0000
*Enter percentage as a value between 0 and 1.			
Spoken Language Preferred for Health Care			
	Number	Percentage	
English	203786	27.35%	
Non-English	9626	1.29%	
Unknown	531589	71.35%	
Declined	0	0.00%	
Total*	745,001	100.00%	
Language Preferred for Written Materials			
	Number	Percentage	
English	203786	27.35%	
Non-English	9626	1.29%	
Unknown	531589	71.35%	
Declined	0	0.00%	
Total*	745,001	100.00%	
Other Language Needs			
	Number	Percentage	
English	0	0.00%	
Non-English	0	0.00%	
Unknown	745001	100.00%	
Declined	0	0.00%	
Total*	745,001	100.00%	
*Should sum to 100%			

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for WellCare

Weeks of Pregnancy at Time of Enrollment (WOP)		
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)		
Measurement Year		
Measurement Year	2013	
Weeks of Pregnancy	Number	Percentage
< 0 weeks	2609	9.56%
1-12 weeks	2505	9.18%
13-27 weeks	16622	60.90%
28 or more weeks	4010	14.69%
Unknown	1549	5.68%
Total	27,295	100.00%

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for WellCare

Audit Review Table						
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None); Measurement Year - 2013						
The Auditor lock has been applied to this submission.						
Measure/Data Element	Report Measure	Benefit Offered	Rotated Measure	Rate	Reportable	Comment
Effectiveness of Care: Prevention and Screening						
Adult BMI Assessment (aba)	Y			75.78%	R	Reportable
Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents (wcc)	Y					
<i>BMI Percentile</i>				49.07%	R	Reportable
<i>Counseling for Nutrition</i>				61.11%	R	Reportable
<i>Counseling for Physical Activity</i>				51.85%	R	Reportable
Childhood Immunization Status (cis)	Y					
<i>DTaP</i>				88.43%	R	Reportable
<i>IPV</i>				96.06%	R	Reportable
<i>MMR</i>				94.68%	R	Reportable
<i>HIB</i>				95.60%	R	Reportable
<i>Hepatitis B</i>				96.06%	R	Reportable
<i>VZV</i>				95.14%	R	Reportable
<i>Pneumococcal Conjugate</i>				90.51%	R	Reportable
<i>Hepatitis A</i>				95.14%	R	Reportable
<i>Rotavirus</i>				80.56%	R	Reportable
<i>Influenza</i>				46.99%	R	Reportable
<i>Combination #2</i>				86.11%	R	Reportable
<i>Combination #3</i>				84.95%	R	Reportable
<i>Combination #4</i>				83.56%	R	Reportable
<i>Combination #5</i>				73.38%	R	Reportable
<i>Combination #6</i>				43.06%	R	Reportable
<i>Combination #7</i>				71.99%	R	Reportable
<i>Combination #8</i>				43.06%	R	Reportable
<i>Combination #9</i>				40.28%	R	Reportable
<i>Combination #10</i>				40.28%	R	Reportable

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for WellCare

Audit Review Table						
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None); Measurement Year - 2013						
The Auditor lock has been applied to this submission.						
Measure/Data Element	Report Measure	Benefit Offered	Rotated Measure	Rate	Reportable	Comment
Immunizations for Adolescents (ima)	Y					
Meningococcal				76.50%	R	Reportable
Tdap/Td				85.25%	R	Reportable
Combination #1				74.59%	R	Reportable
Human Papillomavirus Vaccine for Female Adolescents (hpv)	Y			21.30%	R	Reportable
Lead Screening in Children (lsc)	Y			77.51%	R	Reportable
Breast Cancer Screening (bcs)	Y			73.65%	R	Reportable
Cervical Cancer Screening (ccs)	Y			73.93%	R	Reportable
Non-Recommended Cervical Cancer Screening in Adolescent Females (ncs)	Y			6.93%	R	Reportable
Chlamydia Screening in Women (chl)	Y					
16-20 Years				45.76%	R	Reportable
21-24 Years				63.29%	R	Reportable
Total				49.83%	R	Reportable
Effectiveness of Care: Respiratory Conditions						
Appropriate Testing for Children with Pharyngitis (cwp)	Y	Y		75.94%	R	Reportable
Appropriate Treatment for Children With URI (uri)	Y	Y		81.28%	R	Reportable
Avoidance of Antibiotic Treatment in Adults with Acute Bronchitis (aab)	Y	Y		19.06%	R	Reportable
Use of Spirometry Testing in the Assessment and Diagnosis of COPD (spr)	Y			41.38%	R	Reportable
Pharmacotherapy Management of COPD Exacerbation (pce)	Y	Y				
Systemic Corticosteroid				75.56%	R	Reportable
Bronchodilator				85.56%	R	Reportable

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for WellCare

Audit Review Table						
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None); Measurement Year - 2013						
The Auditor lock has been applied to this submission.						
Measure/Data Element	Report Measure	Benefit Offered	Rotated Measure	Rate	Reportable	Comment
Use of Appropriate Medications for People With Asthma (asm)	Y	Y				
5-11 Years				92.48%	R	Reportable
12-18 Years				88.72%	R	Reportable
19-50 Years				78.45%	R	Reportable
51-64 Years				NA	R	Denominator fewer than 30
Total				90.45%	R	Reportable
Medication Management for People With Asthma (mma)	Y	Y				
5-11 Years - Medication Compliance 50%				49.08%	R	Reportable
5-11 Years - Medication Compliance 75%				22.81%	R	Reportable
12-18 Years - Medication Compliance 50%				45.61%	R	Reportable
12-18 Years - Medication Compliance 75%				21.00%	R	Reportable
19-50 Years - Medication Compliance 50%				53.60%	R	Reportable
19-50 Years - Medication Compliance 75%				22.97%	R	Reportable
51-64 Years - Medication Compliance 50%				NA	R	Denominator fewer than 30
51-64 Years - Medication Compliance 75%				NA	R	Denominator fewer than 30
Total - Medication Compliance 50%				48.15%	R	Reportable
Total - Medication Compliance 75%				22.28%	R	Reportable
Asthma Medication Ratio (amr)	Y	Y				
5-11 Years				82.26%	R	Reportable
12-18 Years				71.83%	R	Reportable
19-50 Years				49.29%	R	Reportable
51-64 Years				NA	R	Denominator fewer than 30
Total				76.89%	R	Reportable

Appendix D: Department of Community Health, State of Georgia
Audited CY 2013 HEDIS Measure Results for WellCare

Audit Review Table						
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None); Measurement Year - 2013						
The Auditor lock has been applied to this submission.						
Measure/Data Element	Report Measure	Benefit Offered	Rotated Measure	Rate	Reportable	Comment
Effectiveness of Care: Cardiovascular						
Cholesterol Management for Patients With Cardiovascular Conditions (cmc)	Y					
<i>LDL-C Screening Performed</i>				79.31%	R	Reportable
<i>LDL-C Control (<100 mg/dL)</i>				42.24%	R	Reportable
Controlling High Blood Pressure (cbp)	Y		N	47.67%	R	Reportable
Persistence of Beta-Blocker Treatment After a Heart Attack (pbh)	Y	Y		NA	R	Denominator fewer than 30
Effectiveness of Care: Diabetes						
Comprehensive Diabetes Care (cdc)	Y					
<i>Hemoglobin A1c (HbA1c) Testing</i>				78.45%	R	Reportable
<i>HbA1c Poor Control (>9.0%)</i>				52.47%	R	Reportable
<i>HbA1c Control (<8.0%)</i>				39.64%	R	Reportable
<i>HbA1c Control (<7.0%)</i>				30.08%	R	Reportable
<i>Eye Exam (Retinal) Performed</i>				34.87%	R	Reportable
<i>LDL-C Screening Performed</i>				69.24%	R	Reportable
<i>LDL-C Control (<100 mg/dL)</i>				28.95%	R	Reportable
<i>Medical Attention for Nephropathy</i>				74.51%	R	Reportable
<i>Blood Pressure Control (<140/80 mm Hg)</i>				33.55%	R	Reportable
<i>Blood Pressure Control (<140/90 mm Hg)</i>				56.91%	R	Reportable

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Audit Review Table						
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None); Measurement Year - 2013						
The Auditor lock has been applied to this submission.						
Measure/Data Element	Report Measure	Benefit Offered	Rotated Measure	Rate	Reportable	Comment
Effectiveness of Care: Musculoskeletal						
Disease Modifying Anti-Rheumatic Drug Therapy in Rheumatoid Arthritis (art)	Y	Y		66.33%	R	Reportable
Use of Imaging Studies for Low Back Pain (lbp)	Y			73.97%	R	Reportable
Effectiveness of Care: Behavioral Health						
Antidepressant Medication Management (amm)	Y	Y				
<i>Effective Acute Phase Treatment</i>				44.15%	R	Reportable
<i>Effective Continuation Phase Treatment</i>				29.43%	R	Reportable
Follow-Up Care for Children Prescribed ADHD Medication (add)	Y	Y				
<i>Initiation Phase</i>				41.12%	R	Reportable
<i>Continuation and Maintenance (C&M) Phase</i>				54.18%	R	Reportable
Follow-Up After Hospitalization for Mental Illness (fuh)	Y	Y				
<i>30-Day Follow-Up</i>				72.63%	R	Reportable
<i>7-Day Follow-Up</i>				52.39%	R	Reportable
Diabetes Screening for People With Schizophrenia or Bipolar Disorder Who Are Using Antipsychotic Medication (ssd)	Y	Y		80.74%	R	Reportable
Diabetes Monitoring for People With Diabetes and Schizophrenia (smd)	Y			NA	R	Denominator fewer than 30
Cardiovascular Monitoring for People With Cardiovascular Disease and Schizophrenia (smc)	Y			NA	R	Denominator fewer than 30
Adherence to Antipsychotic Medications for Individuals With Schizophrenia (saa)	Y	Y		40.40%	R	Reportable

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Measure/Data Element	Report Measure	Benefit Offered	Rotated Measure	Rate	Reportable	Comment
Effectiveness of Care: Medication Management						
Annual Monitoring for Patients on Persistent Medications (mpm)	Y	Y				
ACE Inhibitors or ARBs				89.24%	R	Reportable
Digoxin				NA	R	Denominator fewer than 30
Diuretics				87.89%	R	Reportable
Anticonvulsants				55.67%	R	Reportable
Total				87.01%	R	Reportable
Access/Availability of Care						
Adults' Access to Preventive/Ambulatory Health Services (aap)	Y					
20-44 Years				85.05%	R	Reportable
45-64 Years				91.45%	R	Reportable
65+ Years				NA	R	Denominator fewer than 30
Total				85.86%	R	Reportable
Children and Adolescents' Access to Primary Care Practitioners (cap)	Y					
12-24 Months				98.04%	R	Reportable
25 Months - 6 Years				91.75%	R	Reportable
7-11 Years				92.62%	R	Reportable
12-19 Years				90.61%	R	Reportable
Annual Dental Visit (adv)	Y	Y				
2-3 Years				49.95%	R	Reportable
4-6 Years				77.11%	R	Reportable
7-10 Years				79.94%	R	Reportable
11-14 Years				72.83%	R	Reportable
15-18 Years				62.56%	R	Reportable
19-21 Years				32.79%	R	Reportable
Total				70.73%	R	Reportable

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Measure/Data Element	Report Measure	Benefit Offered	Rotated Measure	Rate	Reportable	Comment
Initiation and Engagement of AOD Dependence Treatment (iet)	Y	Y				
<i>Initiation of AOD Treatment: 13-17 Years</i>				33.19%	R	Reportable
<i>Engagement of AOD Treatment: 13-17 Years</i>				12.72%	R	Reportable
<i>Initiation of AOD Treatment: 18+ Years</i>				30.87%	R	Reportable
<i>Engagement of AOD Treatment: 18+ Years</i>				8.46%	R	Reportable
<i>Initiation of AOD Treatment: Total</i>				31.37%	R	Reportable
<i>Engagement of AOD Treatment: Total</i>				9.38%	R	Reportable
Prenatal and Postpartum Care (ppc)	Y		N			
<i>Timeliness of Prenatal Care</i>				84.07%	R	Reportable
<i>Postpartum Care</i>				63.24%	R	Reportable
Call Answer Timeliness (cat)	Y			85.27%	R	Reportable
Utilization						
Frequency of Ongoing Prenatal Care (fpc)	Y		N			
<i><21 Percent</i>				11.52%	R	Reportable
<i>21-40 Percent</i>				6.86%	R	Reportable
<i>41-60 Percent</i>				5.64%	R	Reportable
<i>61-80 Percent</i>				10.05%	R	Reportable
<i>81+ Percent</i>				65.93%	R	Reportable
Well-Child Visits in the First 15 Months of Life (w15)	Y					
<i>0 Visits</i>				1.79%	R	Reportable
<i>1 Visit</i>				1.28%	R	Reportable
<i>2 Visits</i>				1.79%	R	Reportable
<i>3 Visits</i>				4.10%	R	Reportable
<i>4 Visits</i>				8.46%	R	Reportable
<i>5 Visits</i>				14.10%	R	Reportable
<i>6+ Visits</i>				68.46%	R	Reportable

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WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None); Measurement Year - 2013						
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Measure/Data Element	Report Measure	Benefit Offered	Rotated Measure	Rate	Reportable	Comment
Well-Child Visits in the Third, Fourth, Fifth and Sixth Years of Life (w34)	Y			68.25%	R	Reportable
Adolescent Well-Care Visits (awc)	Y			43.75%	R	Reportable
Frequency of Selected Procedures (fsp)	Y				R	Reportable
Ambulatory Care: Total (amba)	Y				R	Reportable
Ambulatory Care: Dual Eligibles (ambb)	N				NR	Measure Unselected
Ambulatory Care: Disabled (ambc)	N				NR	Measure Unselected
Ambulatory Care: Other (ambd)	N				NR	Measure Unselected
Inpatient Utilization--General Hospital/Acute Care: Total (ipua)	Y				R	Reportable
Inpatient Utilization--General Hospital/Acute Care: Dual Eligibles (ipub)	N				NR	Measure Unselected
Inpatient Utilization--General Hospital/Acute Care: Disabled (ipuc)	N				NR	Measure Unselected
Inpatient Utilization--General Hospital/Acute Care: Other (ipud)	N				NR	Measure Unselected
Identification of Alcohol and Other Drug Services: Total (iada)	Y	Y			R	Reportable
Identification of Alcohol and Other Drug Services: Dual Eligibles (iadb)	N	N			NR	Measure Unselected
Identification of Alcohol and Other Drug Services: Disabled (iadc)	N	N			NR	Measure Unselected
Identification of Alcohol and Other Drug Services: Other (iadd)	N	N			NR	Measure Unselected
Mental Health Utilization: Total (mpta)	Y	Y			R	Reportable
Mental Health Utilization: Dual Eligibles (mptb)	N	N			NR	Measure Unselected
Mental Health Utilization: Disabled (mptc)	N	N			NR	Measure Unselected
Mental Health Utilization: Other (mptd)	N	N			NR	Measure Unselected

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Audit Review Table						
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None); Measurement Year - 2013						
The Auditor lock has been applied to this submission.						
Measure/Data Element	Report Measure	Benefit Offered	Rotated Measure	Rate	Reportable	Comment
Antibiotic Utilization: Total (abxa)	Y	Y			R	Reportable
Antibiotic Utilization: Dual Eligibles (abxb)	N	N			NR	Measure Unselected
Antibiotic Utilization: Disabled (abxc)	N	N			NR	Measure Unselected
Antibiotic Utilization: Other (abxd)	N	N			NR	Measure Unselected
Relative Resource Use						
Relative Resource Use for People With Diabetes (rdi)	Y				R	Reportable
Relative Resource Use for People With Asthma (ras)	Y	Y			R	Reportable
Relative Resource Use for People With Cardiovascular Conditions (rca)	Y				R	Reportable
Relative Resource Use for People With Hypertension (rhy)	Y				R	Reportable
Relative Resource Use for People With COPD (rco)	Y				R	Reportable
Health Plan Descriptive Information						
Board Certification (bcr)	Y				R	Reportable
Total Membership (tlm)	Y				R	Reportable
Enrollment by Product Line: Total (enpa)	Y				R	Reportable
Enrollment by Product Line: Dual Eligibles (enpb)	N				NR	Measure Unselected
Enrollment by Product Line: Disabled (enpc)	N				NR	Measure Unselected
Enrollment by Product Line: Other (enpd)	N				NR	Measure Unselected
Enrollment by State (ebs)	Y				R	Reportable
Race/Ethnicity Diversity of Membership (rdm)	Y				R	Reportable
Language Diversity of Membership (ldm)	Y				R	Reportable
Weeks of Pregnancy at Time of Enrollment (wop)	Y		N		R	Reportable

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Relative Resource Use for People With Diabetes (RDI)	
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Eligible Population	2347
Exclusions	92
Eligible Population per 1,000 Member Year Medical	1,014.81
Eligible Population per 1,000 Member Year Pharmacy	1,014.81
NameBrandOnlyCount(N1)	11825
NameBrandGenericExistsCount(N2)	4784
GenericOnlyCount (G1)	17378
GenericNameBrandExistsCount (G2)	95391
Total Prescriptions (N1+N2+G1+G2)	129,378.00
Generic Utilization Rate [(G1 + G2)/(N2+G1+G2)]	95.93%
Generic Substitution Rate [(G2)/(N2+G2)]	95.22%
Overall Generic Utilization [(G1+G2)/(N1+N2+G1+G2)]	87.16%
Inpatient Facility PMPM	300.60
E&M Inpatient Services PMPM	15.09
E&M Outpatient Services PMPM	92.74
Surgery & Procedure Inpatient Services PMPM	16.22
Surgery & Procedure Outpatient Services PMPM	53.51
Imaging Services PMPM	83.25
Laboratory Services PMPM	62.74
Pharmacy PMPM	175.43
Inpatient Facility: Acute Inpatient: Medical Days per 1000 MY	1,189.06

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Relative Resource Use for People With Diabetes (RDI)	
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Inpatient Facility: Acute Inpatient: Medical Discharges per 1000 MY	310.02
Inpatient Facility: Acute Inpatient: Surgery Days per 1000 MY	260.73
Inpatient Facility: Acute Inpatient: Surgery Discharges per 1000 MY	48.43
Inpatient Facility: Nonacute Days per 1000 MY	27.67
Inpatient Facility: Nonacute Discharges per 1000 MY	3.03
Inpatient Facility Acute Medical ALOS	3.84
Inpatient Facility Acute Surgery ALOS	5.38
Inpatient Facility Nonacute ALOS	9.14
Total Inpatient Facility Acute ALOS	4.04
Total Inpatient Facility ALOS	4.09
ED Discharges per 1000 MY Medical	2,534.21
Cardiac Catheterization per 1000 MY Medical	17.30
PCI per 1000 MY Medical	5.19
CABG per 1000 MY Medical	1.30
Carotid Endarterectomy per 1000 MY Medical	0.86
Carotid Artery Stenosis Diagnostic Test per 1000 MY Medical	3.46
Cardiac Computed Tomography per 1000 MY Medical	0.86
CAD Diagnostic Test Using EBCT/Nuclear Imaging Stress Tests per 1000 MY Medical	115.01

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Relative Resource Use for People With Asthma (RAS)	
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Eligible Population	5878
Exclusions	1002
Eligible Population per 1,000 Member Year Medical	1,012.37
Eligible Population per 1,000 Member Year Pharmacy	1,012.37
NameBrandOnlyCount(N1)	24896
NameBrandGenericExistsCount(N2)	22118
GenericOnlyCount (G1)	23147
GenericNameBrandExistsCount (G2)	89568
Total Prescriptions (N1+N2+G1+G2)	159,729.00
Generic Utilization Rate [(G1 + G2)/(N2+G1+G2)]	83.60%
Generic Substitution Rate [(G2)/(N2+G2)]	80.20%
Overall Generic Utilization [(G1+G2)/(N1+N2+G1+G2)]	70.57%
Inpatient Facility PMPM	28.99
E&M Inpatient Services PMPM	1.76
E&M Outpatient Services PMPM	60.71
Surgery & Procedure Inpatient Services PMPM	1.33
Surgery & Procedure Outpatient Services PMPM	12.06
Imaging Services PMPM	13.70
Laboratory Services PMPM	8.92
Pharmacy PMPM	120.50

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Relative Resource Use for People With Asthma (RAS)	
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Inpatient Facility: Acute Inpatient: Medical Days per 1000 MY	117.63
Inpatient Facility: Acute Inpatient: Medical Discharges per 1000 MY	42.02
Inpatient Facility: Acute Inpatient: Surgery Days per 1000 MY	20.32
Inpatient Facility: Acute Inpatient: Surgery Discharges per 1000 MY	5.34
Inpatient Facility: Nonacute Days per 1000 MY	4.65
Inpatient Facility: Nonacute Discharges per 1000 MY	0.17
Inpatient Facility Acute Medical ALOS	2.80
Inpatient Facility Acute Surgery ALOS	3.81
Inpatient Facility Nonacute ALOS	27.00
Total Inpatient Facility Acute ALOS	2.91
Total Inpatient Facility ALOS	3.00
ED Discharges per 1000 MY Medical	1,041.82

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Relative Resource Use for People With Cardiovascular Conditions (RCA)	
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Eligible Population	115
Exclusions	1
Eligible Population per 1,000 Member Year Medical	1,016.20
Eligible Population per 1,000 Member Year Pharmacy	1,016.20
NameBrandOnlyCount(N1)	760
NameBrandGenericExistsCount(N2)	247
GenericOnlyCount (G1)	1066
GenericNameBrandExistsCount (G2)	7222
Total Prescriptions (N1+N2+G1+G2)	9,295.00
Generic Utilization Rate [(G1 + G2)/(N2+G1+G2)]	97.11%
Generic Substitution Rate [(G2)/(N2+G2)]	96.69%
Overall Generic Utilization [(G1+G2)/(N1+N2+G1+G2)]	89.17%
Inpatient Facility PMPM	475.36
E&M Inpatient Services PMPM	23.62
E&M Outpatient Services PMPM	115.36
Surgery & Procedure Inpatient Services PMPM	24.75
Surgery & Procedure Outpatient Services PMPM	82.10
Imaging Services PMPM	119.46
Laboratory Services PMPM	73.22
Pharmacy PMPM	244.41
Inpatient Facility: Acute Inpatient: Medical Days per 1000 MY	1,210.60

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Relative Resource Use for People With Cardiovascular Conditions (RCA)	
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Inpatient Facility: Acute Inpatient: Medical Discharges per 1000 MY	424.15
Inpatient Facility: Acute Inpatient: Surgery Days per 1000 MY	450.66
Inpatient Facility: Acute Inpatient: Surgery Discharges per 1000 MY	70.69
Inpatient Facility: Nonacute Days per 1000 MY	35.35
Inpatient Facility: Nonacute Discharges per 1000 MY	8.84
Inpatient Facility Acute Medical ALOS	2.85
Inpatient Facility Acute Surgery ALOS	6.38
Inpatient Facility Nonacute ALOS	4.00
Total Inpatient Facility Acute ALOS	3.36
Total Inpatient Facility ALOS	3.37
ED Discharges per 1000 MY Medical	2,818.85
Cardiac Catheterization per 1000 MY Medical	167.89
PCI per 1000 MY Medical	70.69
CABG per 1000 MY Medical	8.84
Carotid Endarterectomy per 1000 MY Medical	8.84
Carotid Artery Stenosis Diagnostic Test per 1000 MY Medical	0.00
Cardiac Computed Tomography per 1000 MY Medical	0.00
CAD Diagnostic Test Using EBCT/Nuclear Imaging Stress Tests per 1000 MY Medical	477.17

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Relative Resource Use for People With Hypertension (RHY)	
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Eligible Population	4473
Exclusions	645
Eligible Population per 1,000 Member Year Medical	1,014.04
Eligible Population per 1,000 Member Year Pharmacy	1,014.04
NameBrandOnlyCount(N1)	13075
NameBrandGenericExistsCount(N2)	7996
GenericOnlyCount (G1)	37449
GenericNameBrandExistsCount (G2)	179889
Total Prescriptions (N1+N2+G1+G2)	238,409.00
Generic Utilization Rate [(G1 + G2)/(N2+G1+G2)]	96.45%
Generic Substitution Rate [(G2)/(N2+G2)]	95.74%
Overall Generic Utilization [(G1+G2)/(N1+N2+G1+G2)]	91.16%
Inpatient Facility PMPM	206.42
E&M Inpatient Services PMPM	10.78
E&M Outpatient Services PMPM	92.94
Surgery & Procedure Inpatient Services PMPM	15.34
Surgery & Procedure Outpatient Services PMPM	57.06
Imaging Services PMPM	74.26

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Relative Resource Use for People With Hypertension (RHY)	
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Laboratory Services PMPM	53.77
Pharmacy PMPM	123.63
Inpatient Facility: Acute Inpatient: Medical Days per 1000 MY	713.20
Inpatient Facility: Acute Inpatient: Medical Discharges per 1000 MY	179.55
Inpatient Facility: Acute Inpatient: Surgery Days per 1000 MY	236.00
Inpatient Facility: Acute Inpatient: Surgery Discharges per 1000 MY	44.89
Inpatient Facility: Nonacute Days per 1000 MY	32.19
Inpatient Facility: Nonacute Discharges per 1000 MY	2.27
Inpatient Facility Acute Medical ALOS	3.97
Inpatient Facility Acute Surgery ALOS	5.26
Inpatient Facility Nonacute ALOS	14.20
Total Inpatient Facility Acute ALOS	4.23
Total Inpatient Facility ALOS	4.33
ED Discharges per 1000 MY Medical	2,409.84

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Relative Resource Use for People With COPD (RCO)	
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Eligible Population	536
Exclusions	30
Eligible Population per 1,000 Member Year Medical	1,013.71
Eligible Population per 1,000 Member Year Pharmacy	1,013.71
NameBrandOnlyCount(N1)	3480
NameBrandGenericExistsCount(N2)	2153
GenericOnlyCount (G1)	5741
GenericNameBrandExistsCount (G2)	29240
Total Prescriptions (N1+N2+G1+G2)	40,614.00
Generic Utilization Rate [(G1 + G2)/(N2+G1+G2)]	94.20%
Generic Substitution Rate [(G2)/(N2+G2)]	93.14%
Overall Generic Utilization [(G1+G2)/(N1+N2+G1+G2)]	86.13%
Inpatient Facility PMPM	362.71
E&M Inpatient Services PMPM	21.57
E&M Outpatient Services PMPM	117.38
Surgery & Procedure Inpatient Services PMPM	23.26
Surgery & Procedure Outpatient Services PMPM	89.50
Imaging Services PMPM	105.45

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Relative Resource Use for People With COPD (RCO)	
WellCare of Georgia, Inc. (Org ID: 4538, SubID: 10032, Medicaid, Spec Area: None, Spec Proj: None)	
Data Element	Measure Data
Laboratory Services PMPM	76.97
Pharmacy PMPM	225.60
Inpatient Facility: Acute Inpatient: Medical Days per 1000 MY	1,269.03
Inpatient Facility: Acute Inpatient: Medical Discharges per 1000 MY	347.99
Inpatient Facility: Acute Inpatient: Surgery Days per 1000 MY	402.84
Inpatient Facility: Acute Inpatient: Surgery Discharges per 1000 MY	62.41
Inpatient Facility: Nonacute Days per 1000 MY	32.15
Inpatient Facility: Nonacute Discharges per 1000 MY	3.78
Inpatient Facility Acute Medical ALOS	3.65
Inpatient Facility Acute Surgery ALOS	6.45
Inpatient Facility Nonacute ALOS	8.50
Total Inpatient Facility Acute ALOS	4.07
Total Inpatient Facility ALOS	4.11
ED Discharges per 1000 MY Medical	2,413.24