



GEORGIA DEPARTMENT  
OF COMMUNITY HEALTH

# CMO Flash Report

## April 2018





# Mission

The mission of the Department of Community Health is to provide access to affordable, quality health care to Georgians through effective planning, purchasing, and oversight.

*We are dedicated to A Healthy Georgia.*

# Georgia Families (GF)

- For information about Georgia Families Members can visit [www.georgia-families.com](http://www.georgia-families.com) or call 888-423-6765.
- The four CMOs toll-free numbers for health care providers to learn more about enrollment with Georgia Families are provided below:



800-249-0442  
NCQA - Commendable



855-202-0729  
NCQA - Interim



866-874-0633  
NCQA - Commendable



1-866-231-1821  
NCQA -  
Commendable

# CMO Enrollment

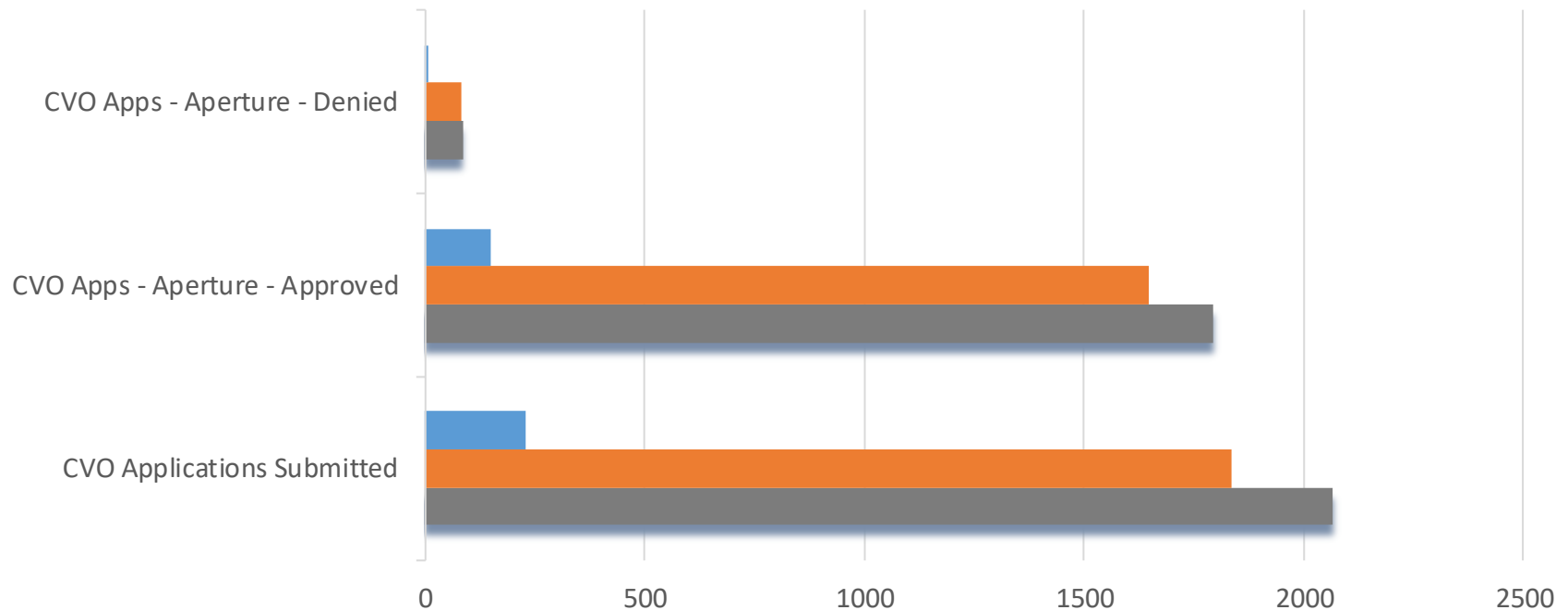
## Georgia Families Membership by Region (April 2018)

| Region             | AmeriGroup     | CareSource     | PeachState     | WellCare       | Total Members    |
|--------------------|----------------|----------------|----------------|----------------|------------------|
| Atlanta            | 192,471        | 82,577         | 203,808        | 219,529        | 698,385          |
| Central            | 13,703         | 30,215         | 47,042         | 70,322         | 161,282          |
| East               | 25,798         | 13,126         | 4,678          | 33,461         | 77,063           |
| North              | 54,636         | 38,544         | 12,459         | 76,193         | 181,832          |
| Southeast          | 33,833         | 27,358         | 9,873          | 61,106         | 132,170          |
| Southwest          | 10,560         | 14,853         | 71,769         | 33,815         | 130,997          |
| <b>Grand Total</b> | <b>331,001</b> | <b>206,673</b> | <b>349,629</b> | <b>494,426</b> | <b>1,381,729</b> |



# Credentialing Verification Organization (CVO) (Aperture)

April 2018



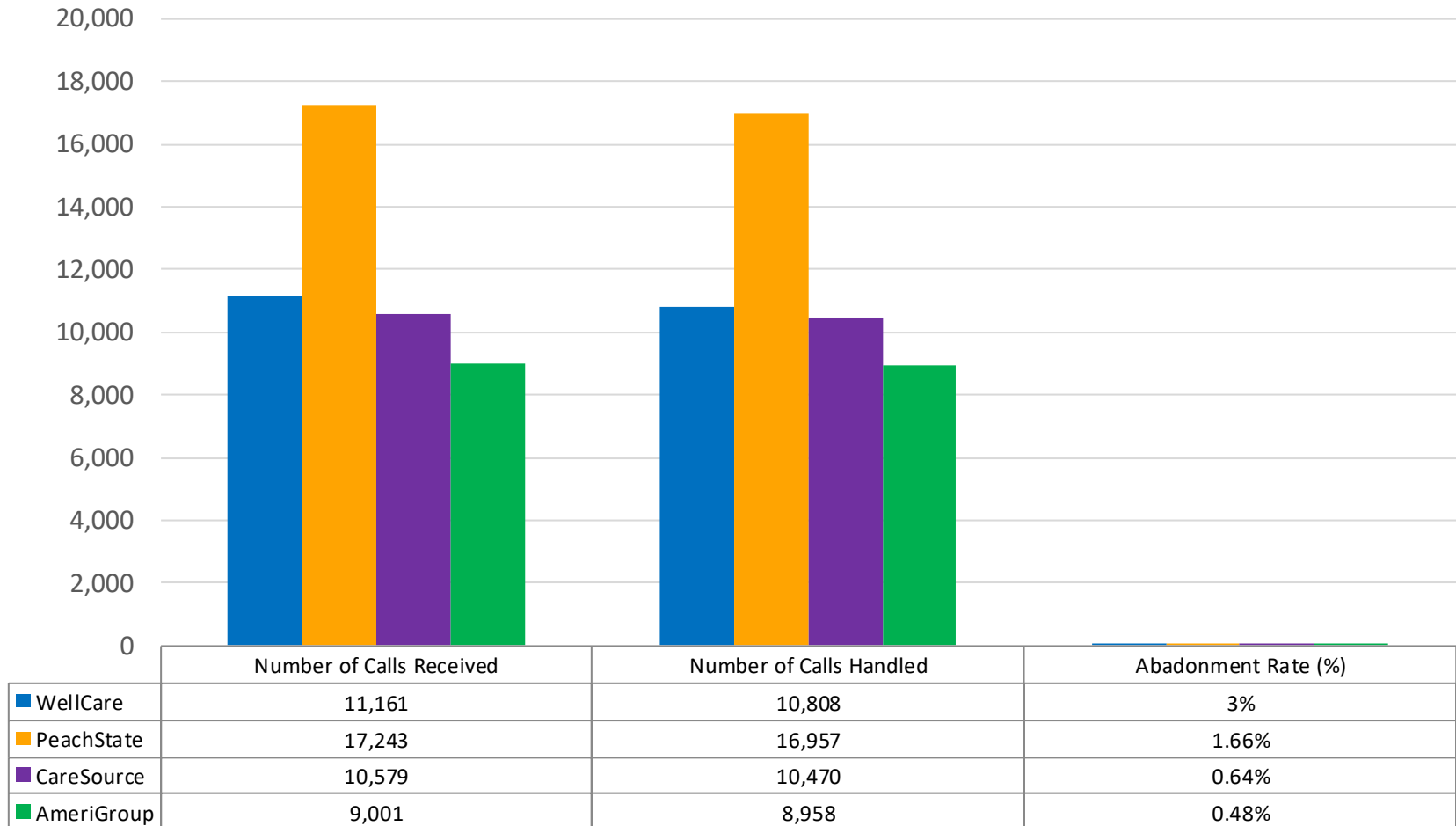
|                | CVO Applications Submitted | CVO Apps - Aperture - Approved | CVO Apps - Aperture - Denied |
|----------------|----------------------------|--------------------------------|------------------------------|
| ■ Recredential | 229                        | 150                            | 5                            |
| ■ Credential   | 1836                       | 1645                           | 83                           |
| ■ Total        | 2065                       | 1795                           | 88                           |





# CMO Call Center Statistics

# CMO Telephone Internet Provider (April 2018)



# CMO Telephone Internet Member (April 2018)

