

# SFY 2018: GEORGIA DEPARTMENT OF COMMUNITY HEALTH GEORGIA FAMILIES

# MEDICAID CARE MANAGEMENT ORGANIZATIONS ACT COMPLIANCE MONITORING

ANALYSES OF HOSPITAL STATISTICAL AND REIMBURSEMENT (HS&R) REPORT SUBMISSIONS

QUARTER 4: OCTOBER 2017 THROUGH DECEMBER 2017



APRIL 6, 2018

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The Medicaid Care Management Organizations Act (the "Act") requires the Care Management Organizations (CMOs) to provide a Hospital Statistical and Reimbursement (HS&R) report within 30 (thirty) days upon request of a provider. Specifically, O.C.G.A. 33-21A-11 states:

Upon request by a hospital provider related to a specific fiscal year, a care management organization shall, within 30 days of the request, provide that hospital with an HS&R report for the requested fiscal year. Any care management organization which violates this Code section by not providing the requested report within 30 days shall be subject to a penalty of \$1,000.00 per day, starting on the thirty-first day after the request and continuing until the report is provided. It is the intent of the General Assembly that such penalty be collected by the Department of Community Health and deposited into the Indigent Care Trust Fund created pursuant to Code Section 31-8-152. A care management organization shall not reduce the funding available for health care services for members as a result of payment of such penalties.

Additionally, the CMOs must submit a list of the requested HS&R reports to the Department of Community Health ("the Department" or DCH) no later than thirty days following the calendar quarter period.



As requested by the Department, Myers and Stauffer LC (Myers and Stauffer) tested the information included on the quarterly HS&R reports submitted by the CMOs in response to the Act for the quarter beginning October 1, 2017 and ending December 31, 2017 ("Quarter 4"). We attempted to confirm the information reported by the CMOs to demonstrate their compliance with the HS&R reporting requirements of the Act.

The quarterly HS&R reports submitted to the Department by the CMOs contain the following data: the identification of hospitals that requested HS&R reports including location, name of report requestor, date the HS&R report(s) were requested, the date the CMO released the report to the hospital or requestor, and other related information.

Using the HS&R reports provided by each CMO, we attempted to confirm no less than five report requests for each respective CMO. The Methodology section provides an overview of how we analyzed the data on the quarterly reports.



In order to perform this analysis, we utilized the quarterly reports submitted to DCH by each of the CMOs. Amerigroup Community Care (AGP), CareSource (CS), Peach State Health Plan (PSHP), and WellCare of Georgia (WellCare) reports were obtained by accessing their web portals on October 31, 2017. For Quarter 4, 127 HS&R reports were reported by the CMOs and can be found in Exhibit A of this report.

In accordance with the confirmation process approved by DCH, Myers and Stauffer requests confirmation of the CMO-reported request and release dates from providers, or their representatives, when the CMO-reported release date is 30 days or greater from the CMO-reported request date. With DCH's approval, HS&R reports were randomly selected for AGP, PSHP, and WellCare to contact providers for confirmation of the dates reported by the CMOs. CareSource did not report any HS&R report requests for Quarter 4.

Telephone calls or e-mails regarding 60 HS&R reports were initiated on February 21, 2018 and completed on March 21, 2018. Providers were asked to provide the date they requested the HS&R report and the date the CMO provided notification that the report was available.

A maximum of three attempts per provider were performed in an effort to acquire data for this analysis.

Once the data was collected, we analyzed the results and performed follow-up communication as necessary. Provider responses were compared with the dates reported on each CMO's quarterly report.

### **ASSUMPTIONS AND LIMITATIONS**

The assumptions and limitations summarized below should be noted when reviewing this report.

- Our procedures were not designed to identify instances where a CMO may have failed to include a provider's request for an HS&R report in the CMO's report to DCH. However, had instances occurred where a provider stated they requested an HS&R report from a CMO that was not included in the CMO's report to DCH, Myers and Stauffer would have communicated with the respective CMO to confirm the information obtained from the provider.
- Myers and Stauffer accepted a verbal or an email confirmation for information received from providers.
- If there was a disagreement between the CMO and provider, Myers and Stauffer accepted the documentation submitted by the CMO as confirmation.
- If instances occurred where a provider stated they received a requested HS&R report from a CMO after 20 days and that report was originally excluded from our confirmation process, we would have communicated with the respective CMO to confirm the information obtained from the provider.
- As instructed by the Department, if the due date of the report, 30 days after the report was requested, fell on a Saturday or Sunday, the next business day was assumed to be the due date for purposes of this analysis.

This section provides a summary of the analytical findings for this analysis. A summary of findings can be found on pages 8-9 of this report.

Table I. Total Report Counts per CMO

СМО	Number of Reports Requested, According to CMO or Provider	Number of Reports Released 30 or More Days After Request, According to CMO or Provider	Number of Reports Included in Analyses	Provider in Agreement with CMO- Reported Dates	Provider Disagreed with CMO- Reported Dates	Provider Not Able to Validate CMO Reported Dates
Amerigroup	53	0	20	14 (70.0%)	2 (10.0%)	4 (20.0%)
CareSource	0	0	0	0 (0.00%)	0 (0.00%)	0 (0.00%)
PSHP	44	0	20	15 (75.0%)	0 (0.00%)	5 (25.0%)
WellCare	30	5	20	9 (45.0%)	5 (25.0%)	6 (30.0%)
Total	127	5	60	38 (63.0%)	7 (12.0%)	15 (25.0%)

As illustrated in the table above, we have included the total number of reports each respective CMO reported to the Department for Quarter 4. The findings indicate for 38.0 percent (38 of 60) of the HS&R reports, the providers were able to confirm the information reported by the CMOs. Providers disagreed with the CMO reported dates for 7 report requests. Providers were unable to validate the CMO reported dates for 15 report requests.

Table II. Length of Time between Request and Release Dates for HS&R Reports, as reported per CMO

	Days Between Request and Release Dates				
СМО	Minimum	Maximum			
Amerigroup	0.0	8.2	22.0		
CareSource	0.0	0.0	0.0		
PSHP	0.0	18.1	30.0		
WellCare	1.0	19.9	51.0		

The statistics included in Table II are based on the dates contained within the CMO quarterly reports. Although the dates given to Myers and Stauffer by the providers were considered in the analysis, documentation provided by the CMOs was used to confirm the dates reported to DCH by the CMOs.



#### **AMERIGROUP**

For Quarter 4, Myers and Stauffer did not identify any HS&R reports released by Amerigroup to a provider that were greater than 30 days. Ten representatives were contacted regarding 20 HS&R report requests. Myers and Stauffer identified four HS&R reports release by Amerigroup to providers that were greater than 20 days. The request and release dates reported by the CMO were confirmed for 16 requests. We were unable to confirm four report requests as three providers were deemed unreachable after contact was initiated three times.

#### **CARESOURCE**

For Quarter 4, CareSource did not report or release any HS&R reports to providers.

#### **PEACH STATE HEALTH PLAN**

For Quarter 4, Myers and Stauffer did not identify any HS&R reports released by Peach State Health Plan to a provider that were greater than 30 days. Twelve representatives were contacted regarding 20 HS&R report requests. The request and release dates reported by the CMO were confirmed for 15 requests. We were unable to confirm five report requests as three providers were deemed unreachable after contact was initiated three times.

#### **WELLCARE**

For Quarter 4, Myers and Stauffer identified five HS&R reports released by WellCare to a provider that were greater than 30 days. We requested clarification regarding the late HS&R reports from WellCare. Heather DiNapoli, a WellCare representative, responded with the following:

"The dates in the attached are correct."

Nine representatives were contacted regarding 20 HS&R report requests. Myers and Stauffer identified 11 HS&R reports release by WellCare to providers that were greater than 20 days. The request and release dates reported by the CMO were confirmed for 14 requests. We were unable to confirm five report requests as three providers were deemed unreachable after contact was initiated three times.

In addition, the fourth Quarter HS&R Report submitted to DCH was missing a request from St. Joseph's Hospital. We contacted WellCare regarding the missing request. Heather responded with the following:

"AFTER RESEARCHING THIS REQUEST, IT WAS ORIGINALLY RECEIVED ON 10/11/17 AND EMAILED BACK TO THE REQUESTOR ON 11/9/17. SEE SCREENSHOTS BELOW. THE REQUEST WAS INADVERTENTLY LEFT OFF OF THE Q4 REPORT THAT WAS SUBMITTED TO DCH. PLEASE LET ME KNOW IF YOU HAVE ADDITIONAL QUESTIONS. THANKS!"

WellCare provided Myers and Stauffer with a revised report on March 16, 2018. The revised report can be found in Exhibit B of this report.



#### **SUMMARY OF POTENTIAL PENALTIES**

Based on the findings for WellCare, there are potential penalties for late reporting that DCH may elect to assess for the quarter beginning October 1st, 2017 and ending December 31, 2017.

For the five cases of late reporting, 68 days were determined to be late. Georgia statute (O.C.G.A. 33-21A-11) states, "...Any care management organization which violates this Code section by not providing the requested report within 30 days shall be subject to a penalty of \$1,000.00 per day, starting on the thirty first day after the request and continuing until the report is provided."

# RECOMMENDATIONS

Pursuant to the statutory and contractual requirements, DCH may elect to impose penalties of up to \$68,000 on WellCare.

We make the following recommendations to the Department based on our findings after analyzing the Quarter 4, 2017 HS&R reports:

The Department may wish to assess a penalty of \$68,000 against WellCare for the five HS&R reports which were not released within 30 days.



## **EXHIBITS A-B**

CMO Name:	AMERIGROUP COMMUNITY CARE		
Reporting Date:	1/2/2018		
Reporting Period:	4th Quarter 2017		

Hospital Name:	Location	Date Report Requested	Date Report Released	Requester's Name
Dorminy Medcial Center	200 Perry House Rd, Fitzgerald, GA 31750	10/2/2017	10/12/2017	Sharon Griffin
Wayne Memorial Hospital	865 South First Street, Jesup, GA 31545	10/2/2017	10/12/2017	Deborah K. Priester
Houston Medical Center	1601 Watson Blvd, Warner Robins, GA 31093	10/4/2017	10/13/2017	Amy Grube
Tanner Medical Center - Villa Rica	601 Dallas Hwy, Villa Rica, GA 30180	10/4/2017	10/13/2017	Keri McDonald
Tanner Medical Center - Carrollton	705 Dixie St, Carrollton, GA 30117	10/4/2017	10/13/2017	Keri McDonald
Crisp Regional Hospital, Inc.	910 5th St N, Cordele, GA 31015	10/5/2017	10/13/2017	Suzanne Tripp
Morgan Memorial Hospital	1077 S Main St, Madison, GA 30650	10/6/2017	10/16/2017	Eric Gouthier
Effingham Health System	459 GA-119, Springfield, GA 31329	10/6/2017	10/16/2017	Matthew Moore
Coffee Regional Medical Center	1101 Ocilla Rd, Douglas, GA 31533	10/9/2017	10/19/2017	Deborah Carver Massey
Wayne Memorial Hospital	865 S 1st St, Jesup, GA 31545	10/11/2017		Eric Gouthier
Habersham Medical Center	541 Historic Hwy. 441-N, Demorest, GA 30535	10/11/2017	10/20/2017	Gwen Clark c/o Shae Foy
Tanner Medical Center-Villa Rica	601 Dallas Hwy, Villa Rica, GA 30180	10/11/2017		Courtney Garner
Tanner Medical Center - Carrollton	705 Dixie St, Carrollton, GA 30117	10/11/2017		Courtney Garner
Morgan Memorial Hospital	1077 S Main St, Madison, GA 30650	10/11/2017		Kyle H. Wilkinson
St. Joseph's Hospital	11705 Mercy Blvd., Savannah, GA 31419	10/11/2017		Tami Jeffers
Candler Hospital	5353 Reynolds St., Savannah, GA 31405	10/11/2017		Tami Jeffers
Pioneer Community Hospital of Early	11740 Columbia St, Blakely, GA 39823	10/13/2017		Debbie Blair
Gwinnett Medical Center - Lawrenceville	1000 Medical Center Blvd, Lawrenceville, GA 30046	10/13/2017	10/23/2017	
Cook Medical Center	706 N Parrish Ave, Adel, GA 31620	10/16/2017		Stuart R. Hasty
Morgan Memorial Hospital	1077 S Main St, Madison, GA 30650	10/16/2017		Kyle Wilkinson c/o Eric Gouthier, CPA
Phoebe Putney Memorial Hospital	417 3rd Ave W, Albany, GA 31701	10/19/2017		Rebecca Kendall
Phoebe Sumter Medical Center	126 US-280, Americus, GA 31719	10/19/2017		Rebecca Kendall
Phoebe Worth Medical Center	807 S Isabella St, Sylvester, GA 31791	10/19/2017		Rebecca Kendall
Wayne Memorial Hospital	865 S 1st St, Jesup, GA 31545	10/23/2017		Eric Gouthier c/o Debbie Priester
Miller County Hospital	209 N Cuthbert St, Colquitt, GA 39837	10/24/2017	10/26/2017	
Miller County Medical Center	208 N Cuthbert St, Colquitt, GA 39837	10/24/2017	10/26/2017	
R E Jennings Medical Clinic	R E Jennings Ave SE, Arlington, GA 39813	10/24/2017		
Youthcare Pediatrics of Central GA, PC	233 N Houston Rd, Warner Robins, GA 31093	10/25/2017		Gina Dawson
Meadows Regional Medical Center	1 Meadows Pkwy, Vidalia, GA 30474	10/25/2017		Will Bennett
Midtown Medical Center	710 Center St, Columbus, GA 31901	10/25/2017		Amy Alexander
		10/26/2017		Amy Alexander
Northside Medical Center	100 Frist Ct, Columbus, GA 31909			
MyCare Urgent Care & Occupational Medicine Uptown	101 13th Street, Suite 200 Columbus, Georgia 31901	10/26/2017		Amy Alexander
Georgia Center for ENT	1106 Hospital Dr, Stockbridge, GA 30281	10/26/2017		Stacy A. McBean
Darien Primary Care Inc	1135 North Way Suite E Darien Ga 31305	11/1/2017		Kayla Poppell
Tift Regional Medical Center	901 18th St, Tifton, GA 31794	11/7/2017		Keara M. Dowling c/o Tonia Waldrop
University Hospital	1350 Walton Way Augusta, GA 30901-2629	11/8/2017		Sheri Poole
Phoebe Putney Memorial Hospital, Inc.	417 W. Third Ave., Albany, GA 31701	11/10/2017		Rebecca Kendall
Phoebe Sumter Medical Center, Inc.	126 Hwy. 280 West, Americus, GA 31719	11/10/2017		Rebecca Kendall
Emanuel Medical Center	117 Kite Road, Swainsboro, GA 30401	11/27/2017		Ben Glass c/o Jessica Johnson
Liberty Regional Medical Center	462 Elma G Miles Pkwy, Hinesville, GA 31313	11/30/2017		Nicole Riley
Monroe County Hospital	88 Martin Luther King Jr Dr, Forsyth, GA 31029	12/6/2017		Kate Randall, CPA
Northridge Medical Center	70 Medical Center Drive, Commerce GA	12/7/2017		Lisa George
John D. Archbold Memorial Hospital	915 Gordon Ave, Thomasville, GA 31792	12/11/2017		Patricia L. Barrett
Brooks County Hospital	903 N Court St, Quitman, GA 31643	12/11/2017		Patricia L. Barrett
Grady General Hospital	1155 5th St SE, Cairo, GA 39828	12/11/2017		Patricia L. Barrett
Mitchell County Hospital	90 E Stephens St, Camilla, GA 31730	12/11/2017		Patricia L. Barrett
Floyd Medical Center	420 E 2nd Ave, Suite 102, Rome, GA 30161	12/13/2017		Sherrie Thrasher
Northside Hospital - Atlanta	1000 Johnson Ferry Road NE Atlanta, GA 30342	12/18/2017	12/19/2017	
Northside Hospital - Cherokee	450 Northside Cherokee Blvd. Canton, GA 30115	12/18/2017	12/19/2017	
Northside Hospital Forsyth	1200 Northside Forsyth Drive, Cumming, GA 30041	12/18/2017	12/19/2017	
Emory Johns Creek Hospital	6325 Hospital Parkway, John Creek, GA 30097	12/19/2017		Monica Lester c/o Wendy Chen
Cornerstone Medical Center	100 Gross Crescent Circle, Fort Oglethorpe, GA 30742	12/27/2017	1/2/2018	Rebecca Hixon
Dodge County Hospital	901 Griffin Ave, Eastman, GA 31023	12/27/2017	1/2/2018	Joan Hartley

CMO Name: CareSource Reporting Date: 1/4/2017

Reporting Period: 10/1/2017-12/31/2017

Hospital Name:	Location	Date Report Requested	Date Report Released	Requester's Name
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\*\*\*No Hospital Statistical and Reimbursement Report requests for the reporting period of October 1, 2017 through December 31, 2017.

Peach State Health Plan

Reporting Date: 01/30/2018
Reporting Period: October 1, 2017 - December 30, 2017

			Date Report Released (Filled only by		
Hospital Name	State Location	Date Report Requested	Willie)	Requestor's Name	Requestor's Contact Information
1 Dorminy medical Center	Georgia	10/2/2017	10/30/2017	Sharon Griffin	sgriffin@dorminymedical_org
2 Wayne Memorial Hospital	Georgia	10/2/2017	11/1/2017	Debbie Priester	dpriester@wmhweb.com
3 Wayne Memorial Hospital	Georgia	10/2/2017	11/1/2017	Debbie Priester	dpriester@wmhweb.com
4 Crisp Regional Hospital	Georgia	10/2/2017	10/18/2017	Brent Rigsby	brigsby@crispregional.org
5 Tanner Medical Center Carrolton	Georgia	10/4/2017	11/1/2017	Keri Mcdonald	kmcdonald@tanner.org
6 Tanner Medical Center Villa Rica	Georgia	10/4/2017	11/1/2017	Keri Mcdonald	kmcdonald@tanner.org
7 Morgan Memorial Hospital	Georgia	10/6/2017	11/1/2017	Eric Gouthier	egouthier@draffin-tucker.com
8 Wayne Memorial Hospital	Georgia	10/6/2017	11/2/2017	Eric Gouthier	egouthier@draffin-tucker.com
9 Wayne Memorial Hospital	Georgia	10/6/2017	11/2/2017	Eric Gouthier	egouthier@draffin-tucker.com
10 Tanner Medical Center Carrollton	Georgia	10/11/2017	11/2/2017	Courtney Garner	cogarner@tanner.org
11 Tanner Medical Center Villa Rica	Georgia	10/11/2017	11/2/2017	Courtney Garner	cogarner@tanner.org
12 Morgan Memorial Hospital	Georgia	10/11/2017	11/2/2017	Kyle Wilkinson	kylew@mmh.org
13 St. Joseph's Hospital	Georgia	10/11/2017	11/10/2017	Tami Jeffers	ieffersta@sichs.org
14 Candler Hospital	Georgia	10/11/2017	11/10/2017	Tami Jeffers	ieffersta@sichs.org
15 Pioneer Community Hospital of Early	Georgia	10/13/2017	11/10/2017	Debbie Blair	debbieblair@phscorporate.com
16 Tift Regional Medical center / Cook Medical	Georgia	10/16/2017	11/10/2017	Stuart Hasty	stuart.hastv@tiftregional.com
17 Phoebe Putney Memorial Hospital	Georgia	10/19/2017	11/10/2017	Rebecca Kendall	rkendall@phoebehealth.com
18 phoebe Sumter Medical Center	Georgia	10/19/2017	11/10/2017	Rebecca Kendall	rkendall@phoebehealth.com
19 Phoebe Worth	Georgia	10/19/2017	11/10/2017	Rebecca Kendall	rkendall@phoebehealth.com
20 Crisp Regional Hospital	Georgia	10/23/2017	11/12/2017	Shae Foy	sfov@draffin-tucker.com
21 Tanner Medical Center Carrolton	Georgia	10/23/2017	11/12/2017	Shae Foy	sfov@draffin-tucker.com
22 Tanner Medical Center Villa Rica	Georgia	10/23/2017	11/12/2017	Shae Foy	sfov@draffin-tucker.com
23 Habersham Medical Center	Georgia	10/23/2017	11/12/2017	Shae Foy	sfov@draffin-tucker.com
24 Meadows Regional Medical Center	Georgia	10/23/2017	11/12/2017	Shae Foy	sfov@draffin-tucker.com
25 Emanuel Medical Center	Georgia	10/23/2017	11/12/2017	Shae Foy	sfov@draffin-tucker.com
26 Phoebe Putney Memorial Hospital	Georgia	10/23/2017	11/12/2017	Shae Foy	sfov@draffin-tucker.com
27 phoebe Sumter Medical Center	Georgia	10/23/2017	11/12/2017	Shae Foy	sfoy@draffin-tucker.com
28 Dorminy medical Center	Georgia	10/23/2017	11/12/2017	Shae Fov	sfov@draffin-tucker.com
29 Meadows Regional Medical Center	Georgia	10/25/2017	11/10/2017	Willuck Bennett	wbennett@meadowsregional.org
30 Crisp Regional Hospital	Georgia	10/31/2017	11/1/2017	Suzanne Tripp	stripp@crispregional.org
31 Tift Regional Medical center / Cook Medical	Georgia	10/31/2017	11/12/2017	Keara Dowling	kdowling@draffin-tucker.com
32 Phoebe Putney Memorial Hospital	Georgia	11/10/2017	11/12/2017	Rebecca Kendall	rkendall@phoebehealth.com
33 Phoebe Sumter Medical Center	Georgia	11/10/2017	11/12/2017	Rebecca Kendall	rkendall@phoebehealth.com
34 Emanuel Medical Center	Georgia	11/14/2017	11/14/2017	Ben Glass	bglass@draffin-tucker.com
35 Willis Memoria Hospital	Georgia	11/20/2017	11/21/2017	Mandy Rose	mrose@willsmemorialhospital.com
36 Emory Johns Creek Hospital	Georgia	11/29/2017	11/30/2017	Wendy Chen	wendy.chen@emoryhealthcare.org
37 Appling General Hospital	Georgia	11/30/2017	11/30/2017	Kathy Chancey	chanceyk@appling-hospital.org
38 Liberty Regional Medical Center	Georgia	12/5/2017	12/11/2017	Nicole Riley	nicoril@libertyregional.org
39 Monroe County Hopsital	Georgia	12/6/2017	12/11/2017	Kate Randall	kranda
40 Northridge Medical Center	Georgia	12/7/2017	12/27/2017	Lisa Gorge	lgorge@sas-ga.org
41 John D. Archbold Memorial Hospital	Georgia	12/11/2017	12/27/2017	Patricia Barrett	pbarrett@archbold.org
42 Brooks County Hospital	Georgia	12/11/2017	12/27/2017	Patricia Barrett	pbarrett@archbold.org
43 Grady General Hospital	Georgia	12/11/2017	12/27/2017	Patricia Barrett	pbarrett@archbold.org
44 Mitchell County Hospital	Georgia	12/11/2017	12/27/2017	Patricia Barrett	pbarrett@archbold.org
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CMO Name: WellCare Health Plans, Inc. Reporting Date: January 29, 2018

Reporting Period: October 1, 2017 - December 31, 2017

Hospital Name	Location	Date Report Requested	Date Report Released	Requester's Name
Tanner Medical - Villa Rica	601 DALLAS HWY, VILLA RICA, GA, 301801202	10/4/2017	11/24/2017	Shae Foy
Tanner Medical Center	705 DIXIE ST, CARROLLTON, GA, 301173818	10/4/2017	11/24/2017	Shae Foy
Dorminy Medical Center	200 PERRY HOUSE RD FITZGERALD, GA 31750	10/9/2017	10/20/2017	Sharon Griffin
Morgan Memorial	1077 S MAIN ST MADISON, GA 306502073	10/11/2017	10/27/2017	Kyle Wilkerson
Wayne Memorial Hospital	865 S FIRST ST, JESUP, GA, 31545	10/11/2017	10/16/2017	Eric Gouthier
Candler Hospital	5353 Reynolds Street, Savannah, GA 31405	10/11/2017	11/9/2017	Tami Jeffers
Habersham Medical Center	541 HISTORIC HWY 441 N, DEMOREST, GA, 30535	10/11/2017	11/24/2017	Shae Foy
Early Memorial	11740 COLUMBIA ST, BLAKELY, GA, 39823	10/13/2017	10/27/2017	Debbie Blair
Emanuel Medical Center	117 KITE RD, SWAINSBORO, GA, 304013231	10/19/2017	11/24/2017	Shae Foy
Phoebe Memorial Hospital	417 W Third Avenue , Albany , GA, 31787	10/19/2017	11/24/2017	Shae Foy
Phoebe Worth Medical Center	417 W Third Avenue , Albany , GA, 31787	10/19/2017	11/18/2017	Rebecca Kendall
Phoebe Sumter Medical Center	417 W Third Avenue , Albany , GA, 31787	10/19/2017	11/18/2017	Rebecca Kendall
Palmyra Medical Center	418 W Third Avenue, Albany, GA, 31787	10/19/2017	11/18/2017	Rebecca Kendall
Meadows Regional Medical Center	1703 MEADOWS LN, VIDALIA, GA, 304748915	10/25/2017	11/24/2017	Shae Foy
Crisp Regional Hospital	902 7th Street North, Cordele, GA 31015	10/31/2017	11/13/2017	Suzanne Tripp
Tift Regional Medical Center	901 E EIGHTEENTH ST TIFTON, GA 31794	11/1/2017	11/30/2017	Keara M. Dowling
University Hospital	1350 WALTON WAY AUGUSTA, GA 309012629	11/8/2017	11/20/2017	Sheri Poole
Northside Hospital-Atlanta	1000 JOHNSON FERRY RD NE ATLANTA, GA 30342	11/14/2017	11/29/2017	Holly Bizic
Northside Hospital-Cherokee	201 HOSPITAL RD CANTON, GA 30114	11/14/2017	11/29/2017	Holly Bizic
Northside Hospital-Forsyth	1200 NORTHSIDE FORSYTH DR CUMMING, GA 300417659	11/14/2017	11/29/2017	Holly Bizic
Emory Johns Creek Hospital	6325 Hospital Pkwy, Johns Creek, GA 30097	11/29/2017	12/5/2017	Wendy Chen
Appling General Hospital	163 E TOLLISON ST, BAXLEY, GA, 31513	11/30/2017	12/4/2017	Kathy Chancey
Monroe County Hospital	88 MARTIN LUTHER KING JR DR , FORSYTH, GA, 310291682	12/6/2017	12/7/2017	Kate Randall
Northridge Medical Ctr	70 MEDICAL CENTER DR COMMERCE, GA 305291078	12/7/2017	12/13/2017	Lisa George
Archbold Memorial Hospital	915 Gordon Ave, Thomasville, GA 31792	12/11/2017	12/21/2017	Patricia Barrett
Mitchell County	90 E STEPHENS ST, CAMILLA, GA, 317301899	12/11/2017	12/21/2017	Patricia Barrett
Grady General	1155 5TH ST SE CAIRO, GA 398283142	12/11/2017	12/21/2017	Patricia Barrett
Brooks County	903 N COURT ST, QUITMAN, GA, 316431315	12/11/2017	12/21/2017	Patricia Barrett
Polk Medical Center	424 N MAIN ST CEDARTOWN, GA 301252644	12/11/2017	12/21/2017	Sherrie L. Thrasher
Floyd Medical Center	304 TURNER MCCALL BLVD SW ROME, GA 301655621	12/11/2017	12/21/2017	Sherrie L. Thrasher

CMO Name: WellCare Health Plans, Inc.

Reporting Date: March 16, 2018

Reporting Period: October 1, 2017 - December 31, 2017

Hospital Name	Location	Date Report Requested	Date Report Released	Requester's Name
Tanner Medical - Villa Rica	601 DALLAS HWY, VILLA RICA, GA, 301801202	10/4/2017	11/24/2017	Shae Foy
Tanner Medical Center	705 DIXIE ST, CARROLLTON, GA, 301173818	10/4/2017	11/24/2017	Shae Foy
Dorminy Medical Center	200 PERRY HOUSE RD FITZGERALD, GA 31750	10/9/2017	10/20/2017	Sharon Griffin
Morgan Memorial	1077 S MAIN ST MADISON, GA 306502073	10/11/2017	10/27/2017	Kyle Wilkerson
Wayne Memorial Hospital	865 S FIRST ST, JESUP, GA, 31545	10/11/2017	10/16/2017	Eric Gouthier
Candler Hospital	5353 Reynolds Street, Savannah, GA 31405	10/11/2017	11/9/2017	Tami Jeffers
St.Joseph's Hospital - Savannah	5354 Reynolds Street, Savannah, GA 31405	10/11/2017	11/9/2017	Tami Jeffers
Habersham Medical Center	541 HISTORIC HWY 441 N, DEMOREST, GA, 30535	10/11/2017	11/24/2017	Shae Foy
Early Memorial	11740 COLUMBIA ST, BLAKELY, GA, 39823	10/13/2017	10/27/2017	Debbie Blair
Emanuel Medical Center	117 KITE RD, SWAINSBORO, GA, 304013231	10/19/2017	11/24/2017	Shae Foy
Phoebe Memorial Hospital	417 W Third Avenue , Albany , GA, 31787	10/19/2017	11/24/2017	Shae Foy
Phoebe Worth Medical Center	417 W Third Avenue , Albany , GA, 31787	10/19/2017	11/18/2017	Rebecca Kendall
Phoebe Sumter Medical Center	417 W Third Avenue , Albany , GA, 31787	10/19/2017	11/18/2017	Rebecca Kendall
Palmyra Medical Center	418 W Third Avenue , Albany , GA, 31787	10/19/2017	11/18/2017	Rebecca Kendall
Meadows Regional Medical Center	1703 MEADOWS LN, VIDALIA, GA, 304748915	10/25/2017	11/24/2017	Shae Foy
Crisp Regional Hospital	902 7th Street North, Cordele, GA 31015	10/31/2017	11/13/2017	Suzanne Tripp
Tift Regional Medical Center	901 E EIGHTEENTH ST TIFTON, GA 31794	11/1/2017	11/30/2017	Keara M. Dowling
University Hospital	1350 WALTON WAY AUGUSTA, GA 309012629	11/8/2017	11/20/2017	Sheri Poole
Northside Hospital-Atlanta	1000 JOHNSON FERRY RD NE ATLANTA, GA 30342	11/14/2017	11/29/2017	Holly Bizic
Northside Hospital-Cherokee	201 HOSPITAL RD CANTON, GA 30114	11/14/2017	11/29/2017	Holly Bizic
Northside Hospital-Forsyth	1200 NORTHSIDE FORSYTH DR CUMMING, GA 300417659	11/14/2017	11/29/2017	Holly Bizic
Emory Johns Creek Hospital	6325 Hospital Pkwy, Johns Creek, GA 30097	11/29/2017	12/5/2017	Wendy Chen
Appling General Hospital	163 E TOLLISON ST, BAXLEY, GA, 31513	11/30/2017	12/4/2017	Kathy Chancey
Monroe County Hospital	88 MARTIN LUTHER KING JR DR , FORSYTH, GA, 310291682	12/6/2017	12/7/2017	Kate Randall
Northridge Medical Ctr	70 MEDICAL CENTER DR COMMERCE, GA 305291078	12/7/2017	12/13/2017	Lisa George
Archbold Memorial Hospital	915 Gordon Ave, Thomasville, GA 31792	12/11/2017	12/21/2017	Patricia Barrett
Mitchell County	90 E STEPHENS ST, CAMILLA, GA, 317301899	12/11/2017	12/21/2017	Patricia Barrett
Grady General	1155 5TH ST SE CAIRO, GA 398283142	12/11/2017	12/21/2017	Patricia Barrett
Brooks County	903 N COURT ST, QUITMAN, GA, 316431315	12/11/2017	12/21/2017	Patricia Barrett
Polk Medical Center	424 N MAIN ST CEDARTOWN, GA 301252644	12/11/2017	12/21/2017	Sherrie L. Thrasher
Floyd Medical Center	304 TURNER MCCALL BLVD SW ROME, GA 301655621	12/11/2017	12/21/2017	Sherrie L. Thrasher