

**DEPARTMENT OF COMMUNITY HEALTH
GEORGIA FAMILIES**

**MEDICAID CARE MANAGEMENT
ORGANIZATIONS ACT
COMPLIANCE MONITORING**



**ANALYSES OF HOSPITAL STATISTICAL AND
REIMBURSEMENT (HS&R) REPORT SUBMISSIONS**

QUARTER 1: JANUARY THROUGH MARCH 2013

JULY 17, 2013





TABLE OF CONTENTS

Project Background	3
Objective.....	4
Methodology	5
Assumptions and Limitations	6
Analytical Findings	7
Summary	8
Recommendations	10
Exhibits	11





PROJECT BACKGROUND

The Medicaid Care Management Organizations Act (the “Act”) requires the Care Management Organizations (CMOs) to provide a Hospital Statistical and Reimbursement (HS&R) report within 30 (thirty) days upon request of a provider. Specifically, O.C.G.A. 33-21A-11 states:

Upon request by a hospital provider related to a specific fiscal year, a care management organization shall, within 30 days of the request, provide that hospital with an HS&R report for the requested fiscal year. Any care management organization which violates this Code section by not providing the requested report within 30 days shall be subject to a penalty of \$1,000.00 per day, starting on the thirty-first day after the request and continuing until the report is provided. It is the intent of the General Assembly that such penalty be collected by the Department of Community Health and deposited into the Indigent Care Trust Fund created pursuant to Code Section 31-8-152. A care management organization shall not reduce the funding available for health care services for members as a result of payment of such penalties.

Additionally, the CMOs must submit a list of the requested HS&R reports to the Department of Community Health (“the Department” or DCH) no later than thirty days following the calendar quarter period.





OBJECTIVE

As requested by the Department, Myers and Stauffer LC (Myers and Stauffer) tested the information included on the quarterly HS&R reports submitted by the CMOs in response to the Act for the quarter beginning January 1, 2013 and ending March 31, 2013 (“Quarter 1”). We attempted to confirm the information reported by the CMOs to demonstrate their compliance with the HS&R reporting requirements of the Act.

The quarterly HS&R reports the CMOs submit to the Department contain the following data: the identification of hospitals that requested HS&R reports including location, name of report requestor, date the HS&R report(s) were requested, the date the CMO released the report to the hospital or requestor, and other related information.

Using the HS&R reports provided by each CMO, we attempted to confirm no less than five report requests for each respective CMO. The Methodology section below provides an overview of how we analyzed the data on the quarterly reports.



METHODOLOGY

In order to perform this analysis, we utilized the quarterly reports submitted to DCH by each of the CMOs. The reports for Amerigroup Community Care (AGP) and WellCare of Georgia (WellCare) were obtained by accessing each of their web portals on June 4, 2013. Peach State Health Plan's (PSHP) report was obtained by accessing their web portal on June 6, 2013. For Quarter 1, 114 HS&R reports were reported by the CMOs and can be found in Exhibit A of this report.

In accordance with the confirmation process approved by DCH, Myers and Stauffer requests confirmation of the CMO-reported request and release dates from providers when the CMO-reported release date is 20 days or greater from the CMO-reported request date. With DCH's approval, HS&R reports were randomly selected for AGP, PSHP, and WellCare to contact providers for confirmation of the dates reported by the CMOs.

Telephone calls or e-mails regarding 33 HS&R reports were initiated on June 14, 2013 and completed on July 11, 2013. Providers were asked to provide the date they requested the HS&R report and the date the CMO provided notification that the report was available.

A maximum of three attempts per provider were performed in an effort to acquire data for this analysis.

Once the data was collected, we analyzed the results and performed follow-up communication as necessary. Provider responses were compared with the dates reported on each CMO's quarterly report.



ASSUMPTIONS AND LIMITATIONS

The assumptions and limitations summarized below should be noted when reviewing this report.

- Our procedures were not designed to identify instances where a CMO may have failed to include a provider's request for an HS&R report in the CMO's report to DCH. However, had instances occurred where a provider stated they requested an HS&R report from a CMO that was not included in the CMO's report to DCH, Myers and Stauffer would have communicated with the respective CMO to confirm the information obtained from the provider.
- If instances occurred where a provider stated they received a requested HS&R report from a CMO after 20 days and that report was originally excluded from our confirmation process, we would have communicated with the respective CMO to confirm the information obtained from the provider.
- Myers and Stauffer accepted a verbal or an email confirmation for information received from providers.
- As instructed by the Department, if the due date of the report, 30 days after the report was requested, fell on a Saturday or Sunday, the next business day was assumed to be the due date for purposes of this analysis.





ANALYTICAL FINDINGS

This section provides a summary of our findings. Detailed findings can be found in Exhibit B.

Table I. Total Report Counts per CMO

CMO	Number of Reports Requested, According to CMO or Provider	Number of Reports Released 20 or More Days After Request, According to CMO or Provider	Number of Reports included in Analyses	Provider in Agreement with CMO-Reported Dates	Provider Disagreed with CMO-Reported Dates
Amerigroup	42	0	12	12(100.0%)	0 (0.0%)
PSHP	30	8	9	9 (100.0%)	0 (0.0%)
WellCare	42	0	12	12 (100.0%)	0 (0.0%)
Total	114	8	33	33 (100.0%)	0 (0.0%)

As illustrated in the table above, we have included the total number of reports each respective CMO reported to the Department for Quarter 1. The findings indicate that for 100 percent (33 of 33) of the HS&R reports, the providers were able to confirm the information reported by the CMO.

Table II. Length of Time between Request and Release Dates for HS&R Reports, as reported per CMO

CMO	Days Between Request and Release Dates		
	Minimum	Average	Maximum
Amerigroup	0	0.9	15
PSHP	0	10.7	23
WellCare	0	0.5	3

The statistics included in Table II are based on the dates provided within the CMO quarterly reports. Although the dates given to Myers and Stauffer by the providers were considered in the analysis, documentation provided by the CMOs was used to confirm the dates reported to DCH by the CMOs.





SUMMARY

AMERIGROUP

For Quarter 1, Myers and Stauffer did not identify any HS&R reports released by Amerigroup to a provider that was greater than 30 days. There were no HS&R reports released greater than 20 days from the date of the request. Six providers, representing twelve HS&R report requests, were contacted. The request and release dates reported by the CMO were confirmed.

PEACH STATE HEALTH PLAN

For Quarter 1, Peach State Health Plan released eight HS&R reports to providers that were 20 days or greater. Of these eight reports, we made three unsuccessful attempts to contact one provider; therefore, we selected another provider to call.

In addition, we identified three HS&R reports which were released to a provider greater than 30 days from the date of the original request. The provider was contacted and was able to confirm the release date provided by PSHP. We then requested documentation from PSHP regarding the release dates of the three HS&R reports. Donna McIntosh at PSHP responded with the following:

"We have researched this concern and identified that the reports requested from Tina Kent were not the HS&R summary reports for which we are contractually obligated to provide. As such, this request should not have been reported on the 1st Quarter 2013 HS&R Quarterly report to DCH. Ms. Kent requested a detailed claims report for which we consider a request that falls outside of the contractual agreement and is provided upon request as a courtesy to the requestor. As evidenced in the attached email, the request was received from Ms. Kent on 1/8/13 and provided to her on 1/29/13. On 2/18/13, Peach State was notified that one report was omitted from Ms. Kent's original request (Detailed OP Claims Report for South Georgia Medical Center). Upon receipt of this notification, Peach State submitted the detailed OP claims report for SGMC on the same day."

Based on this information, PSHP determined the release dates for the three HS&R reports were incorrectly reported in the original HS&R report to DCH. Therefore, PSHP removed Tina Kent's HS&R report requests from the original HS&R report. PSHP provided Myers and Stauffer with a revised Quarter 1 HS&R report and stated in the e-mail that a revised version was submitted to the Department on June 21, 2013. The revised HS&R report for Quarter 1, 2013 can be found in Exhibit A1.

Four providers, representing nine HS&R report requests, were contacted. The request and release dates reported by the CMO were confirmed.

WELLCARE

For Quarter 1, Myers and Stauffer did not identify any HS&R reports released by WellCare to a provider that was greater than 30 days. There were no HS&R reports released greater than 20 days from the date of the request. Six providers, representing twelve HS&R report requests, were contacted. The request and release dates reported by the CMO were confirmed.





SUMMARY OF POTENTIAL PENALTIES

Based on the findings above, it does not appear that any penalties for late HS&R reports should be assessed by DCH for the quarter beginning January 1, 2013 and ending March 31, 2013.





RECOMMENDATIONS

We make the following recommendations to the Department and CMOs based on our findings after analyzing the Quarter 1, 2013 HS&R report:

- The Department may wish to consider requiring the CMOs to provide the Detailed HS&R Report in addition to the Summary HS&R report upon each quarterly HS&R report request.
- DCH may wish to require that each CMO include the following information, such as type of report being requested (i.e. Summary Report and/or Detailed Report, etc.), in the quarterly HS&R reports submitted to the Department.
- PSHP and WellCare should consider including the type of report being requested (i.e. Summary Report and/or Detailed Report) in their quarterly HS&R reports submitted to the Department.
- The CMO should ensure that the Quarterly HS&R Report submitted to DCH only contains actual HS&R report requests. No other requests such as Cost Settlement Reports should be reported.



EXHIBITS



Exhibit A

CMO Name: AMERIGROUP
Reporting Date:
Reporting Period: 1/1/2013- 3/31/2013

Hospital Name	Location	Date Report Requeste	Date Report Release	Requestor's Name	Comments	TAT	Notes
St. Francis Hospital	Columbus	3/26/2013	3/26/2013	Rita Cobb	Request by Email	0	Detailed Report Provided
Upson Regional Medical Center	Thomaston	3/26/2013	3/27/2013	Joanne Peoples	Request by Email	1	Detailed Report Provided
Clearview Regional Medical Center	Monroe	3/20/2013	3/21/2013	Felicia Johnson	Request by Email	1	Detailed & Summary Reports Provided
Barrow Regional Medical Center	Winder	3/20/2013	3/21/2013	Felicia Johnson	Request by Email	1	Detailed & Summary Reports Provided
East Georgia Regional Medical Center	Statesboro	3/20/2013	3/21/2013	Felicia Johnson	Request by Email	1	Detailed & Summary Reports Provided
Jefferson Hospital	Louisville	3/19/2013	3/19/2013	Deborah Pate	Request by Email	0	Detailed Report Provided
Irwin County Hospital	Ocilla	3/19/2013	3/20/2013	Sharon Griffin	Request by Email	1	Summary Report Provided
Coffee Regional Medical Center	Douglas	3/15/2013	3/15/2013	Stephen Harrell	Request by Email	0	Summary Report Provided
Rockdale Medical Center	Conyers	2/21/2013	2/21/2013	Edwin Rector	Request by Email	0	Detailed Report Provided
Northside Hospital	Atlanta	2/19/2013	2/19/2013	Nicole McDermott	Request by Email	0	Summary Report Provided
Northside Hospital-Cherokee	Canton	2/19/2013	2/19/2013	Nicole McDermott	Request by Email	0	Summary Report Provided
Northside Hospital-Forsyth	Cumming	2/19/2013	2/19/2013	Nicole McDermott	Request by Email	0	Summary Report Provided
Liberty Regional Medical Center	Hinesville	2/18/2013	2/18/2013	Jeremy A. Sapp	Request by Email	0	Summary Report Provided
Morgan Memorial Hospital	Madison	2/18/2013	2/18/2013	Courtney Moore	Request by Email	0	Summary Report Provided
Houston Medical Center	Warner Robbins	2/15/2013	2/18/2013	Amy Rube	Request by Email	3	Detailed & Summary Reports Provided
Perry Hospital	Warner Robbins	2/15/2013	2/18/2013	Amy Rube	Request by Email	3	Detailed & Summary Reports Provided
Tift Regional Medical Center	Tifton	2/14/2013	2/15/2013	Tonia Waldrop	Request by Email	1	Summary Report Provided
Appling Healthcare System	Baxley	2/6/2013	2/6/2013	Haley Lightsey	Request by Email	0	Summary Report Provided
Newton Medical Center	Covington	2/6/2013	2/7/2013	Lisa Worthington	Request by Email	1	Detailed Report Provided
Hutcheson Medical Center	Fort Oglethorpe	2/5/2013	2/5/2013	Jennifer Cameron	Request by Email	0	Detailed & Summary Reports Provided
Medical Center of Central Georgia	Macon	2/5/2013	2/5/2013	Nicole McDermott	Request by Email	0	Summary Report Provided
Washington County Regional Medical Center	Sandersville	1/31/2013	1/31/2013	Ginny Sheppard	Request by Email	0	Detailed Report Provided
Hamilton Medical Center	Dalton	1/31/2013	2/1/2013	Casey Wilburn	Request by Email	1	Summary Report Provided
Stephens County Hospital	Toccoa	1/28/2013	1/28/2013	Jeffery Laird	Request by Email	0	Summary Report Provided
Jefferson Hospital	Louisville	1/25/2013	1/25/2013	Deborah Pate	Request by Email	0	Detailed Report Provided
St. Joseph's Hospital of Atlanta	Atlanta	1/23/2013	1/23/2013	Selene Harris	Request by Email	0	Summary Report Provided
Rockdale Medical Center	Conyers	1/22/2013	1/22/2013	Edwin Rector	Request by Email	0	Summary Report Provided
Medical College of Georgia	Athens	1/22/2013	2/6/2013	Monica Lester	Request by Email	15	Cost Settlement Report
Northside Hospital	Atlanta	1/21/2013	1/22/2013	Nicole McDermott	Request by Email	1	Summary Report Provided
Northside Hospital-Cherokee	Canton	1/21/2013	1/22/2013	Nicole McDermott	Request by Email	1	Summary Report Provided
Northside Hospital-Forsyth	Cumming	1/21/2013	1/22/2013	Nicole McDermott	Request by Email	1	Summary Report Provided
Jefferson Hospital	Louisville	1/21/2013	1/22/2013	Deborah Pate	Request by Email	1	Detailed Report Provided
Emory Johns Creek Hospital	Atlanta	1/17/2013	1/17/2013	Wendy Chen	Request by Email	0	Summary Report Provided
Washington County Regional Medical Center	Deepstep	1/10/2013	1/11/2013	Pat Darity	Request by Email	1	Summary Report Provided
South Georgia Medical Center	Valdosta	1/8/2013	1/8/2013	Tina Kent	Request by Email	0	Detailed Report Provided
Smith Northview Hospital	Valdosta	1/8/2013	1/9/2013	Tina Kent	Request by Email	1	Detailed Report Provided
Louis Smith Memorial Hospital	Lakeland	1/8/2013	1/9/2013	Tina Kent	Request by Email	1	Detailed Report Provided
Colquitt Regional Medical Center	Moultrie	1/4/2013	1/4/2013	Sean Hendley	Request by Email	0	Detailed Report Provided
Athens Regional Medical Center	Athens	1/2/2013	1/3/2013	Wanda Perry	Request by Email	1	Detailed Report Provided
Oconee Regional Medical Center	Milledgeville	1/2/2013	1/3/2013	Wanda Perry	Request by Email	1	Detailed Report Provided
Medical College of Georgia	Augusta	1/2/2013	1/2/2013	Fifi Hartley	Request by Email	0	Summary Report Provided
West Georgia Medical Center	LaGrange	1/2/2013	1/3/2013	Wanda Perry	Request by Email	1	Detailed Report Provided

Exhibit A

**Hospital Statistical & Reimbursement Report
Quarterly Report**

Peach State Health Plan

Reporting Date: 4/30/2013

Reporting Period: January 1, 2013 thru March 31, 2013

	Hospital Name	Location	Date Report Requested	Date Report Released	Requestor's Name
1	Athens Regional Medical Center	Georgia	1/2/2013	1/8/2013	Wanda Perry
2	Oconee Regional Medical Center	Georgia	1/2/2013	1/8/2013	Wanda Perry
3	West Georgia Health System	Georgia	1/2/2013	1/8/2013	Wanda Perry
4	Colquitt Regional Medical Center	Georgia	1/4/2013	1/9/2013	Sean Hendley
5	Dodge County Hospital	Georgia	1/8/2013	1/31/2013	Joan Hartley
6	South Georgia Medical Center	Georgia	1/8/2013	2/18/2013	Tina Kent
7	Smith Northview Hospital	Georgia	1/8/2013	2/18/2013	Tina Kent
8	Louis Smith Memorial Hospital	Georgia	1/8/2013	2/18/2013	Tina Kent
9	Colquitt Regional Medical Center	Georgia	1/8/2013	1/9/2013	Shae Foy
10	Washington County Regional Medical Center	Georgia	1/10/2013	1/16/2013	Ginny Shephard
11	Archbold Memorial Hospital	Georgia	1/16/2013	1/17/2013	Patricia Barrett
12	Emory Johns Creek Hospital	Georgia	1/17/2013	1/17/2013	JoAnn Manning
13	Northside Hospital	Georgia	1/21/2013	2/6/2013	Nicole McDermott
14	Northside Hospital - Cherokee	Georgia	1/21/2013	2/6/2013	Nicole McDermott
15	Northside Hospital - Forsyth	Georgia	1/21/2013	2/6/2013	Nicole McDermott
16	Jefferson Hospital	Georgia	1/21/2013	2/6/2013	Deborah Pate
17	Rockdale Hospital	Georgia	1/22/2013	2/6/2013	Bennie Rector
18	Liberty Regional Medical Centert	Georgia	1/24/2013	2/11/2013	Shonda Youschak
19	Hutcherson Medical Center	Georgia	2/5/2013	2/11/2013	Jennifer Cameron
20	Medical Center of Central Georgia	Georgia	2/5/2013	2/12/2013	Nicole McDermott
21	Newton Medical Center	Georgia	2/6/2013	2/12/2013	Lisa Worthington
22	Tift Regional Medical Center	Georgia	2/14/2013	2/17/2013	Tonia Waldrop
23	Houston Medical Center	Georgia	2/17/2013	3/11/2013	Amy Grube
24	Perry Hospital	Georgia	2/17/2013	3/11/2013	Amy Grube
25	South Georgia Medical Center	Georgia	2/26/2013	2/26/2013	Shae Foy
26	Northside Hospital	Georgia	2/19/2013	3/11/2013	Nicole McDermott
27	Northside Hospital - Cherokee	Georgia	2/19/2013	3/11/2013	Nicole McDermott
28	Northside Hospital - Forsyth	Georgia	2/19/2013	3/11/2013	Nicole McDermott
29	Tift Regional Medical Center	Georgia	2/27/2013	3/19/2013	Tonia Waldrop
30	Ashburn Family	Georgia	2/27/2013	3/19/2013	Tonia Waldrop
31	Coffee Regional Medical Center	Georgia	3/15/2013	3/19/2013	S. Harrell
32	Jefferson Hospital	Georgia	3/19/2013	3/19/2013	Deborah Pate
33	Irwin County Hospital	Georgia	3/20/2013	3/20/2013	Sharon Griffin

Exhibit A
Hospital Statistical and Reimbursement Report
Quarterly Report

CMO Name:

Wellcare

Reporting Date:

April 30 2013

Reporting Period:

Q1 - 2013

Hospital Name:	Location	Date Report Requested	Date Report	Requester's Name
West GA Health System	1514 VERNON RD, LaGrange, GA 30240	1/2/2013	1/2/2013	Wanda Perry
Oconee Regional Medical Center	821 N COBB ST, MILLEDGEVILLE, GA 31061	1/2/2013	1/2/2013	Wanda Perry
Athens Regional Medical Center	1199 PRINCE AVE, ATHENS, GA 30606	1/2/2013	1/2/2013	Wanda Perry
Colquitt Regional Medical Center	3131 S MAIN ST, Moultrie, GA 31768	1/4/2013	1/4/2013	Sean Hendley
South GA Medical Center	2501 N PATTERSON ST, Valdosta, GA 31602	1/8/2013	1/9/2013	Tina Kent
Smith Northview Hospital	4280 N VALDOSTA RD, Valdosta, GA 31602	1/8/2013	1/9/2013	Tina Kent
Louis Smith Memorial Hospital	852 W THIGPEN AVE, Lakeland, GA 31635	1/8/2013	1/9/2013	Tina Kent
Washington County Regional Medical Center	610 SPARTA RD, SANDERSVILLE, GA 31082	1/14/2013	1/14/2013	Ginny Sheppard
John D Arcbold Memorial Hospital	915 GORDON AVE, THOMASVILLE, GA 31792	1/16/2013	1/16/2013	Patricia Barrett
Northside Hospital	1000 JOHNSON FERRY RD NE, Atlanta, GA 30342	1/21/2013	1/22/2013	Nicole McDermott
Northside Hospital - Cherokee	201 HOSPITAL RD, Canton, GA 30114	1/21/2013	1/22/2013	Nicole McDermott
Northside Hospital - Forsyth	1200 NORTHSIDE FORSYTH DR, Cumming, GA 30041	1/21/2013	1/22/2013	Nicole McDermott
Jefferson Hospital	1067 Peachtree Street, Louisville, GA 30434	1/21/2013	1/22/2013	Deborah Pate
Rockdale Medical Center	1412 MILSTEAD AVE, Conyers, GA 30012	1/22/2013	1/23/2013	Edwin (Bennie) Rector
St Joseph - Atlanta	5665 PEACHTREE DUNWOODY RD NE, Atlanta, GA 30342	1/23/2013	1/23/2013	Selene Harris
Stephens County Hospital	163 Hospital Drive, Toccoa, GA 30577	1/28/2013	1/28/2013	Jeffrey Laird
Dodge County Hospital	901 Griffin Stree, Eastman, GA 31023	1/31/2013	1/31/2013	Jan Hamrick
Washington County Regional Medical Center	610 SPARTA RD, SANDERSVILLE, GA 31082	1/31/2013	1/31/2013	Ginny Sheppard
Hamilton Medical Center	1200 MEMORIAL DR, Dalton, GA 307202529	1/31/2013	1/31/2013	Casey Wilburn
Hutcheson Medical Center	100 GROSS CRESCENT CIR, FT OGLETHORPE, GA 30742	2/5/2013	2/5/2013	Jennifer Cameron
Medical Center of Central Georgia	777 HEMLOCK ST, Macon, GA 31201	2/5/2013	2/5/2013	Nicole McDermott
Appling Healthcare System	163 E TOLLISON ST, BAXLEY, GA 31513	2/6/2013	2/6/2013	Haley Lightsey
Newton Medical Center	5126 HOSPITAL DR NE, Covington, GA 30014	2/6/2013	2/7/2013	Lisa Worthington (Sent to Shae Foy)
Jefferson Hospital	1067 Peachtree Street, Louisville, GA 30434	2/7/2013	2/7/2013	Tonia Waldrop
Tift Regional Medical Center	901 East 18th Street, Tifton, GA 31793	2/14/2013	2/14/2013	Tonia Waldrop
Houston Medical Center	1601 WATSON BLVD, Warner Robins, GA 31093	2/15/2013	2/18/2013	Amy Grube
Perry Hospital	1120 MORNINGSIDE DR, Perry, GA 31069	2/15/2013	2/18/2013	Amy Grube
Liberty Regional Hospital	462 E G MILES PKWY, Hinesville, GA 31313	2/18/2013	2/18/2013	Jeremy Sapp (Draffin & Tucker)
Northside Hospital	1000 JOHNSON FERRY RD NE, Atlanta, GA 30342	2/19/2013	2/19/2013	Nicole McDermott
Northside Hospital - Cherokee	201 HOSPITAL RD, Canton, GA 30114	2/19/2013	2/19/2013	Nicole McDermott
Northside Hospital - Forsyth	1200 NORTHSIDE FORSYTH DR, Cumming, GA 30041	2/19/2013	2/19/2013	Nicole McDermott
Rockdale Medical Center	1412 MILSTEAD AVE, Conyers, GA 30012	2/21/2013	2/21/2013	Edwin (Bennie) Rector
Coffee Regional Medical Center	1101 OCILLA RD, Douglas, GA 31533	3/15/2013	3/15/2013	Stephen Harrell (Draffin & Tucker)
Jefferson Hospital	1067 Peachtree Street, Louisville, GA 30434	3/19/2013	3/19/2013	Deborah Pate
Irwin County Hospital	710 N Irwin Ave, Ocilla, GA 31774	3/19/2013	3/19/2013	Sharon Griffin
East GA Regional Medical Center	1499 FAIR RD, STATESBORO, GA 30458	3/21/2013	3/22/2013	Michael Agardi (Health Management Associates)
East GA Regional Medical Center	1499 FAIR RD, STATESBORO, GA 30458	3/21/2013	3/22/2013	Michael Agardi (Health Management Associates)
Barrow Regional Medical Center	316 N BROAD ST, Winder, GA 30680	3/21/2013	3/22/2013	Michael Agardi (Health Management Associates)
Barrow Regional Medical Center	316 N BROAD ST, Winder, GA 30680	3/21/2013	3/22/2013	Michael Agardi (Health Management Associates)
Walton Regional Medical Center	330 ALCOVY ST, Monroe, GA 30655	3/21/2013	3/22/2013	Michael Agardi (Health Management Associates)
St Francis Hospital	2122 MANCHESTER EXPY, Columbus, GA 31904	3/26/2013	3/27/2013	Rita Cobb (Sent to Shae Foy)
Upton Regional Medical Center	801 W GORDON ST, Thomaston, GA 30286	3/26/2013	3/28/2013	Joanne Peoples (Sent to Shae Foy)

Exhibit A1

**Hospital Statistical & Reimbursement Report
Quarterly Report**

Peach State Health Plan

Reporting Date: 4/30/2013

Reporting Period: January 1, 2013 thru March 31, 2013

	Hospital Name	Location	Date Report Requested	Date Report Released	Requestor's Name
1	Athens Regional Medical Center	Georgia	1/2/2013	1/8/2013	Wanda Perry
2	Oconee Regional Medical Center	Georgia	1/2/2013	1/8/2013	Wanda Perry
3	West Georgia Health System	Georgia	1/2/2013	1/8/2013	Wanda Perry
4	Colquitt Regional Medical Center	Georgia	1/4/2013	1/9/2013	Sean Hendley
5	Dodge County Hospital	Georgia	1/8/2013	1/31/2013	Joan Hartley
9	Colquitt Regional Medical Center	Georgia	1/8/2013	1/9/2013	Shae Foy
10	Washington County Regional Medical Center	Georgia	1/10/2013	1/16/2013	Ginny Shephard
11	Archbold Memorial Hospital	Georgia	1/16/2013	1/17/2013	Patricia Barrett
12	Emory Johns Creek Hospital	Georgia	1/17/2013	1/17/2013	JoAnn Manning
13	Northside Hospital	Georgia	1/21/2013	2/6/2013	Nicole McDermott
14	Northside Hospital - Cherokee	Georgia	1/21/2013	2/6/2013	Nicole McDermott
15	Northside Hospital - Forsyth	Georgia	1/21/2013	2/6/2013	Nicole McDermott
16	Jefferson Hospital	Georgia	1/21/2013	2/6/2013	Deborah Pate
17	Rockdale Hospital	Georgia	1/22/2013	2/6/2013	Bennie Rector
18	Liberty Regional Medical Centert	Georgia	1/24/2013	2/11/2013	Shonda Youschak
19	Hutcherson Medical Center	Georgia	2/5/2013	2/11/2013	Jennifer Cameron
20	Medical Center of Central Georgia	Georgia	2/5/2013	2/12/2013	Nicole McDermott
21	Newton Medical Center	Georgia	2/6/2013	2/12/2013	Lisa Worthington
22	Tift Regional Medical Center	Georgia	2/14/2013	2/17/2013	Tonia Waldrop
23	Houston Medical Center	Georgia	2/17/2013	3/11/2013	Amy Grube
24	Perry Hospital	Georgia	2/17/2013	3/11/2013	Amy Grube
25	South Georgia Medical Center	Georgia	2/26/2013	2/26/2013	Shae Foy
26	Northside Hospital	Georgia	2/19/2013	3/11/2013	Nicole McDermott
27	Northside Hospital - Cherokee	Georgia	2/19/2013	3/11/2013	Nicole McDermott
28	Northside Hospital - Forsyth	Georgia	2/19/2013	3/11/2013	Nicole McDermott
29	Tift Regional Medical Center	Georgia	2/27/2013	3/19/2013	Tonia Waldrop
30	Ashburn Family	Georgia	2/27/2013	3/19/2013	Tonia Waldrop
31	Coffee Regional Medical Center	Georgia	3/15/2013	3/19/2013	S. Harrell
32	Jefferson Hospital	Georgia	3/19/2013	3/19/2013	Deborah Pate
33	Irwin County Hospital	Georgia	3/20/2013	3/20/2013	Sharon Griffin

Exhibit B

**All Inclusive Provider List
AMGP, PSHP, WellCare
Quarter 1 (January 1st - March 31st) 2013**

Requestor's Name	Hospital Name	Comment Category	AGP Report #1							PSHP Report #1							WellCare Report #1								
			CMO-reported Request Date	CMO-reported Release Date	Provider-reported Request Date	Provider-reported Release Date	CMO-reported Number of Days Between Request and Receipt	Provider-reported Number of Days Between Request and Receipt	Dates Validated	CMO-reported Request Date	CMO-reported Release Date	Provider-reported Request Date	Provider-reported Release Date	CMO-reported Number of Days Between Request and Receipt	Provider-reported Number of Days Between Request and Receipt	Dates Validated	CMO-reported Request Date	CMO-reported Release Date	Provider-reported Request Date	Provider-reported Release Date	CMO-reported Number of Days Between Request and Receipt	Provider-reported Number of Days Between Request and Receipt	Dates Validated		
Amy Grube	Houston Medical Center	7	2/15/2013	2/18/2013	2/15/2013	2/18/2013	3	3	Y	2/17/2013	3/11/2013	2/17/2013	3/11/2013	22	22	Y	2/15/2013	2/18/2013	2/15/2013	2/18/2013	3	3	Y		
Amy Grube	Perry Hospital	7	2/15/2013	2/18/2013	2/15/2013	2/18/2013	3	3	Y	2/17/2013	3/11/2013	2/17/2013	3/11/2013	22	22	Y	2/15/2013	2/18/2013	2/15/2013	2/18/2013	3	3	Y		
Casey Wilburn	Hamilton Medical Center		1/31/2013	2/1/2013			1										1/31/2013	1/31/2013			0				
Courtney Moore	Morgan Memorial Hospital		2/18/2013	2/18/2013			0																		
Deborah Pate	Jefferson Hospital		3/19/2013	3/19/2013			0			1/21/2013	2/6/2013			16			1/21/2013	1/22/2013			1				
Deborah Pate	Jefferson Hospital		1/25/2013	1/25/2013			0			3/19/2013	3/19/2013			0			3/19/2013	3/19/2013			0				
Deborah Pate	Jefferson Hospital		1/21/2013	1/22/2013			1																		
Edwin (Bennie) Rector	Rockdale Medical Center		2/21/2013	2/21/2013			0			1/22/2013	2/6/2013			15			1/22/2013	1/23/2013			1				
Edwin (Bennie) Rector	Rockdale Medical Center		1/22/2013	1/22/2013			0										2/21/2013	2/21/2013			0				
Felicia Johnson	Clearview Regional Medical Center		3/20/2013	3/21/2013			1																		
Felicia Johnson	Barrow Regional Medical Center		3/20/2013	3/21/2013			1																		
Felicia Johnson	East Georgia Regional Medical Center		3/20/2013	3/21/2013			1																		
Fifi Hartley	Medical College of Georgia		1/2/2013	1/2/2013			0																		
Ginny Sheppard	Washington County Regional Medical Center		1/31/2013	1/31/2013			0			1/10/2013	1/16/2013			6			1/14/2013	1/14/2013			0				
Ginny Sheppard	Washington County Regional Medical Center																1/31/2013	1/31/2013			0				
Haley Lightsey	Appling Healthcare System		2/6/2013	2/6/2013			0										2/6/2013	2/6/2013			0				
Jan Hamrick	Dodge County Hospital																1/31/2013	1/31/2013			0				
Jeffrey Laird	Stephens County Hospital		1/28/2013	1/28/2013			0										1/28/2013	1/28/2013			0				
Jennifer Cameron	Hutcheson Medical Center		2/5/2013	2/5/2013			0			2/5/2013	2/11/2013			6			2/5/2013	2/5/2013			0				
Jeremy Sapp (Draffin & Shae Foy)	Liberty Regional Hospital	9	2/18/2013	2/18/2013			0										2/18/2013	2/18/2013			0				
Joan Hartley	Dodge County Hospital									1/8/2013	1/31/2013			23											
JoAnn Manning	Emory Johns Creek Hospital									1/17/2013	1/17/2013			0											
Joanne Peoples (Sent to Shae Foy)	Upson Regional Medical Center	7	3/26/2013	3/27/2013	3/26/2013	3/27/2013	1	1	Y								3/26/2013	3/28/2013	3/26/2013	3/28/2013	2	2	Y		
Lisa Worthington (Sent to Michael Agardi (Health Management Associates))	Newton Medical Center		2/6/2013	2/7/2013			1			2/6/2013	2/12/2013			6			2/6/2013	2/7/2013			1				
Michael Agardi (Health Management Associates)	East GA Regional Medical Center																3/21/2013	3/22/2013			1				
Michael Agardi (Health Management Associates)	East GA Regional Medical Center																3/21/2013	3/22/2013			1				
Michael Agardi (Health Management Associates)	Barrow Regional Medical Center																3/21/2013	3/22/2013			1				
Michael Agardi (Health Management Associates)	Barrow Regional Medical Center																3/21/2013	3/22/2013			1				
Michael Agardi (Health Management Associates)	Walton Regional Medical Center/Walton County Hospital																3/21/2013	3/22/2013			1				
Monica Lester	Medical College of Georgia		1/22/2013	2/6/2013			15																		
Nicole McDermott	Northside Hospital	7	2/19/2013	2/19/2013	2/19/2013	2/19/2013	0	0	Y	2/19/2013	3/11/2013	2/19/2013	3/11/2013	20	20	Y	2/19/2013	2/19/2013	2/19/2013	2/19/2013	0	0	Y		
Nicole McDermott	Northside Hospital - Forsyth	7	2/19/2013	2/19/2013	2/19/2013	2/19/2013	0	0	Y	2/19/2013	3/11/2013	2/19/2013	3/11/2013	20	20	Y	2/19/2013	2/19/2013	2/19/2013	2/19/2013	0	0	Y		
Nicole McDermott	Northside Hospital - Forsyth	7	2/19/2013	2/19/2013	2/19/2013	2/19/2013	0	0	Y	2/19/2013	3/11/2013	2/19/2013	3/11/2013	20	20	Y	2/19/2013	2/19/2013	2/19/2013	2/19/2013	0	0	Y		
Nicole McDermott	Northside Hospital		1/21/2013	1/22/2013			1			1/21/2013	2/6/2013			16			1/21/2013	1/22/2013			1				

Exhibit B

Requestor's Name	Hospital Name	Comment Category	AGP Report #1							PSHP Report #1							WellCare Report #1						
			CMO-reported Request Date	CMO-reported Release Date	Provider-reported Request Date	Provider-reported Release Date	CMO-reported Number of Days Between Request and Receipt	Provider-reported Number of Days Between Request and Receipt	Dates Validated	CMO-reported Request Date	CMO-reported Release Date	Provider-reported Request Date	Provider-reported Release Date	CMO-reported Number of Days Between Request and Receipt	Provider-reported Number of Days Between Request and Receipt	Dates Validated	CMO-reported Request Date	CMO-reported Release Date	Provider-reported Request Date	Provider-reported Release Date	CMO-reported Number of Days Between Request and Receipt	Provider-reported Number of Days Between Request and Receipt	Dates Validated
Nicole McDermott	Northside Hospital - Forsyth		1/21/2013	1/22/2013			1			1/21/2013	2/6/2013			16			1/21/2013	1/22/2013			1		
Nicole McDermott	Medical Center of Central Georgia		2/5/2013	2/5/2013			0			2/5/2013	2/12/2013			7			2/5/2013	2/5/2013			0		
Pat Darity	Washington County Regional Medical Center		1/10/2013	1/11/2013			1																
Patricia Barrett	John D Arcbold Memorial Hospital									1/16/2013	1/17/2013			1			1/16/2013	1/16/2013			0		
Rita Cobb (Sent to Shae)	St Francis Hospital	7	3/26/2013	3/26/2013	3/26/2013	3/26/2013	0	0	Y								3/26/2013	3/27/2013	3/26/2013	3/27/2013	1	1	Y
Stephen Harrell (Draffin & Tucker)	Coffee Regional Medical Center	7								3/15/2013	3/19/2013	3/15/2013	3/19/2013	4	4	Y							
Sean Hendley	Colquitt Regional Medical Center		1/4/2013	1/4/2013			0			1/4/2013	1/9/2013			5			1/4/2013	1/4/2013			0		
Selene Harris	St. Joseph's Hospital of Colquitt Regional Medical Center		1/23/2013	1/23/2013			0										1/23/2013	1/23/2013			0		
Shae Foy	South Georgia Medical									1/8/2013	1/9/2013			1									
Sharon Griffin	Irwin County Hospital		3/19/2013	3/20/2013			1			3/20/2013	3/20/2013			0			3/19/2013	3/19/2013			0		
Shonda Youschak	Liberty Regional Medical Centert									1/24/2013	2/11/2013			18									
Stephen Harrell (Draffin & Tucker)	Coffee Regional Medical Center	7	3/15/2013	3/15/2013	3/15/2013	3/15/2013	0	0	Y								3/15/2013	3/15/2013	3/15/2013	3/15/2013	0	0	Y
Tina Kent	South GA Medical Center	7	1/8/2013	1/8/2013	1/8/2013	1/8/2013	0	0	Y	1/8/2013	2/18/2013						1/8/2013	1/9/2013	1/8/2013	1/9/2013	1	1	Y
Tina Kent	Smith Northview Hospital	7	1/8/2013	1/9/2013	1/8/2013	1/9/2013	1	1	Y	1/8/2013	2/18/2013						1/8/2013	1/9/2013	1/8/2013	1/9/2013	1	1	Y
Tina Kent	Louis Smith Memorial	7	1/8/2013	1/9/2013	1/8/2013	1/9/2013	1	1	Y	1/8/2013	2/18/2013						1/8/2013	1/9/2013	1/8/2013	1/9/2013	1	1	Y
Tonia Waldrop	Tift Regional Medical Center	7								2/27/2013	3/19/2013	2/27/2013	3/19/2013	20	20	Y							
Tonia Waldrop	Ashburn Family/Phoebe Family Medical Center - Ashburn	7								2/27/2013	3/19/2013	2/27/2013	3/19/2013	20	20	Y							
Tonia Waldrop	Tift Regional Medical Center	7	2/14/2013	2/15/2013	2/14/2013	2/15/2013	1	1	Y	2/14/2013	2/17/2013	2/14/2013	2/17/2013	3	3	Y	2/14/2013	2/14/2013	2/14/2013	2/14/2013	0	0	Y
Tonia Waldrop	Jefferson Hospital									2/7/2013	2/7/2013						2/7/2013	2/7/2013			0		
Wanda Perry	West GA Health System		1/2/2013	1/3/2013			1			1/2/2013	1/8/2013			6			1/2/2013	1/2/2013			0		
Wanda Perry	Oconee Regional Medical Center		1/2/2013	1/3/2013			1			1/2/2013	1/8/2013			6			1/2/2013	1/2/2013			0		
Wanda Perry	Athens Regional Medical Center		1/2/2013	1/3/2013			1			1/2/2013	1/8/2013			6			1/2/2013	1/2/2013			0		
Wendy Chen	Emory Johns Creek Hospital		1/17/2013	1/17/2013			0																

Min: 0
Max: 15
Ave: 0.9

Min: 0
Max: 23
Ave: 10.7

Min: 0
Max: 3
Ave: 0.5

Exhibit C

Comment Categories Key			
1	Provider stated dissatisfaction with data on report, such as missing and/or inaccurate data, format of report, incorrect reporting periods, etc.	9	Not able to get into contact with provider.
2	Provider stated reports on DCH website were used instead of requested CMO reports.	10	Provider stated a request was submitted to the CMO that was not found on the CMO report; provider gave request/release dates.
3	Provider had to request corrected report from CMO.	11	Provider unsure of exact dates, but did not think dates differed from dates provided by CMO.
4	Request outside of audit period.	12	Provider only able to provide partial or no information about HS&R report request and receipt.
5	Requested CMO report(s) was not received.	13	Provider did not know or did not provide exact dates reported by CMO, but provider stated report was provided in a timely manner.
6	Provider indicated this facility did not request HS&R reports from CMOs.	14	Provider-reported dates differ from CMO-reported dates, but the request was reported by the CMO.
7	Dates reported by CMO were confirmed.	15	Provider received inaccurate report such as missing, incorrect, or invalid data.
8	Provider disagreed with dates reported by CMO, but provider could not provide evidence supporting the disagreement.		