

**DEPARTMENT OF COMMUNITY HEALTH
GEORGIA FAMILIES**

**MEDICAID CARE MANAGEMENT
ORGANIZATIONS ACT
COMPLIANCE MONITORING**



**ANALYSES OF HOSPITAL STATISTICAL AND
REIMBURSEMENT (HS&R) REPORT SUBMISSIONS**

QUARTER 4: OCTOBER THROUGH DECEMBER 2014

APRIL 1, 2015





TABLE OF CONTENTS

Project Background	3
Objective.....	4
Methodology	5
Assumptions and Limitations	6
Analytical Findings.....	7
Summary.....	8
Exhibits	10





PROJECT BACKGROUND

The Medicaid Care Management Organizations Act (the “Act”) requires the Care Management Organizations (CMOs) to provide a Hospital Statistical and Reimbursement (HS&R) report within 30 (thirty) days upon request of a provider. Specifically, O.C.G.A. 33-21A-11 states:

Upon request by a hospital provider related to a specific fiscal year, a care management organization shall, within 30 days of the request, provide that hospital with an HS&R report for the requested fiscal year. Any care management organization which violates this Code section by not providing the requested report within 30 days shall be subject to a penalty of \$1,000.00 per day, starting on the thirty-first day after the request and continuing until the report is provided. It is the intent of the General Assembly that such penalty be collected by the Department of Community Health and deposited into the Indigent Care Trust Fund created pursuant to Code Section 31-8-152. A care management organization shall not reduce the funding available for health care services for members as a result of payment of such penalties.

Additionally, the CMOs must submit a list of the requested HS&R reports to the Department of Community Health (“the Department” or DCH) no later than thirty days following the calendar quarter period.



OBJECTIVE

As requested by the Department, Myers and Stauffer LC (Myers and Stauffer) tested the information included on the quarterly HS&R reports submitted by the CMOs in response to the Act for the quarter beginning October 1, 2014 and ending December 31, 2014 (“Quarter 4”). We attempted to confirm the information reported by the CMOs to demonstrate their compliance with the HS&R reporting requirements of the Act.

The quarterly HS&R reports the CMOs submit to the Department contain the following data: the identification of hospitals that requested HS&R reports including location, name of report requestor, date the HS&R report(s) were requested, the date the CMO released the report to the hospital or requestor, and other related information.

Using the HS&R reports provided by each CMO, we attempted to confirm no less than five report requests for each respective CMO. The Methodology section provides an overview of how we analyzed the data on the quarterly reports.



METHODOLOGY

In order to perform this analysis, we utilized the quarterly reports submitted to DCH by each of the CMOs. The report for Amerigroup Community Care (AGP) was obtained by accessing their web portal on January 28, 2015. Peach State Health Plan's (PSHP) report was obtained via email on February 11, 2015. The report for WellCare of Georgia (WellCare) was obtained by accessing their web portal on January 30, 2015. For Quarter 4, 91 HS&R reports were reported by the CMOs and can be found in Exhibit A of this report.

In accordance with the confirmation process approved by DCH, Myers and Stauffer requests confirmation of the CMO-reported request and release dates from providers, or their representatives, when the CMO-reported release date is 20 days or greater from the CMO-reported request date. With DCH's approval, HS&R reports were randomly selected for AGP, PSHP, and WellCare to contact providers for confirmation of the dates reported by the CMOs.

Telephone calls or e-mails regarding 39 HS&R reports were initiated on March 10, 2015 and completed on March 31, 2015. Providers were asked to provide the date they requested the HS&R report and the date the CMO provided notification that the report was available.

A maximum of three attempts per provider were performed in an effort to acquire data for this analysis.

Once the data was collected, we analyzed the results and performed follow-up communication as necessary. Provider responses were compared with the dates reported on each CMO's quarterly report.



ASSUMPTIONS AND LIMITATIONS

The assumptions and limitations summarized below should be noted when reviewing this report.

- Our procedures were not designed to identify instances where a CMO may have failed to include a provider's request for an HS&R report in the CMO's report to DCH. However, had instances occurred where a provider stated they requested an HS&R report from a CMO that was not included in the CMO's report to DCH, Myers and Stauffer would have communicated with the respective CMO to confirm the information obtained from the provider.
- If instances occurred where a provider stated they received a requested HS&R report from a CMO after 20 days and that report was originally excluded from our confirmation process, we would have communicated with the respective CMO to confirm the information obtained from the provider.
- Myers and Stauffer accepted a verbal or an email confirmation for information received from providers.
- As instructed by the Department, if the due date of the report, 30 days after the report was requested, fell on a Saturday or Sunday, the next business day was assumed to be the due date for purposes of this analysis.



ANALYTICAL FINDINGS

This section provides a summary of our findings. Detailed findings can be found in Exhibit B.

Table I. Total Report Counts per CMO

CMO	Number of Reports Requested, According to CMO or Provider	Number of Reports Released 20 or More Days After Request, According to CMO or Provider	Number of Reports Included in Analyses	Provider in Agreement with CMO-Reported Dates	Provider Disagreed with CMO-Reported Dates	Provider Not Able to Validate CMO Reported Dates
Amerigroup	40	0	13	12 (92.3%)	0 (0.0%)	1 (7.7%)
PSHP	13*	7	13	7 (53.8%)	0 (0.0%)	6 (46.2%)
WellCare	38	0	13	12 (92.3%)	0 (0.0%)	1 (7.7%)
Total	91	7	39	31 (79.5%)	0 (0.0%)	8 (20.5%)

*The number of HS&R report requests reported to DCH by PSHP differs from Amerigroup and WellCare due to the omission of all other report requests (i.e. Detailed OP Claims Reports) from the quarterly HS&R Report.

As illustrated in the table above, we have included the total number of reports each respective CMO reported to the Department for Quarter 4. The findings indicate for 79.5 percent (31 of 39) of the HS&R reports, the providers were able to confirm the information reported by the CMOs. Three providers representing eight report requests confirmed receipt of the reports but could not validate the CMO reported dates.

Table II. Length of Time between Request and Release Dates for HS&R Reports, as reported per CMO

CMO	Days Between Request and Release Dates		
	Minimum	Average	Maximum
Amerigroup	0	2.0	10.0
PSHP	0	15.4	28.0
WellCare	0	3.7	10.0

The statistics included in Table II are based on the dates provided within the CMO quarterly reports. Although the dates given to Myers and Stauffer by the providers were considered in the analysis, documentation provided by the CMOs was used to confirm the dates reported to DCH by the CMOs.



SUMMARY

AMERIGROUP

For Quarter 4, Myers and Stauffer did not identify any HS&R reports released by Amerigroup to a provider that were greater than 30 days. Amerigroup did not release any HS&R reports greater than 20 days from the date of the request. Seven representatives for hospital providers were contacted regarding thirteen HS&R report requests. The request and release dates reported by the CMO were confirmed for twelve requests. One provider acknowledged receipt of the requested report, but was unable to validate CMO reported dates.

PEACH STATE HEALTH PLAN

For Quarter 4, Myers and Stauffer did not identify any HS&R reports released by Peach State Health Plan to a provider that were greater than 30 days. Peach State Health Plan released seven HS&R reports to four providers that were 20 days or greater from the date of request. Nine representatives for hospital providers were contacted regarding thirteen HS&R report requests. The request and release dates reported by the CMO were confirmed for seven requests. Three providers acknowledged receipt of the six requested reports, but were unable to validate the CMO reported dates.

WELLCARE

For Quarter 4, Myers and Stauffer did not identify any HS&R reports released by WellCare to a provider that were greater than 30 days. WellCare did not release any HS&R reports greater than 20 days from the date of the request. Seven representatives for hospital providers were contacted regarding thirteen HS&R report requests. The request and release dates reported by the CMO were confirmed for twelve requests. One provider acknowledged receipt of the requested report, but was unable to validate CMO reported dates.



SUMMARY OF POTENTIAL PENALTIES

Based on the findings above, it does not appear that any penalties for late HS&R reports should be assessed by DCH for the quarter beginning October 1, 2014 and ending December 31, 2014.



EXHIBITS

Exhibit A

Hospital Statistical and Reimbursement Report
Quarterly Report

CMO Name: Amerigroup
Reporting Date: 01.05.15
Reporting Period: 10/1/14-12/31/14

Hospital Name	Location	Date Report Requested	Date Report Released	Requestor's Name	Comments	TAT	Notes
Hutcheson Medical Center	Fort Oglethorpe	12/31/2014	1/2/2015	Rebecca Hixon	Request by Email	2	Detailed Report Provided
Fairview Park Hospital	Dublin	12/18/2014	12/19/2014	Buddy Burnett	Request by Email	1	Summary Report Provided
Coliseum Medical Center	Macon	12/18/2014	12/19/2014	Buddy Burnett	Request by Email	1	Summary Report Provided
Coliseum Northside Hospital	Macon	12/18/2014	12/19/2014	Buddy Burnett	Request by Email	1	Summary Report Provided
Jeff Davis Hospital	Hazlehurst	12/8/2014	12/12/2014	Staci Ogilvie	Request by Email	4	Detailed & Summary Reports Provided
Northeast Georgia Medical Center	Gainesville	12/2/2014	12/12/2014	Linda Nicholson	Request by Email	10	Detailed & Summary Reports Provided
John D. Archbold Medical Center	Thomasville	12/2/2014	12/12/2014	Patricia Barrett	Request by Email	10	Summary Report Provided
Brooks County Hospital	Quitman	12/2/2014	12/12/2014	Patricia Barrett	Request by Email	10	Summary Report Provided
Grady General Hospital	Cairo	12/2/2014	12/12/2014	Patricia Barrett	Request by Email	10	Summary Report Provided
Mitchell County Hospital	Camilla	12/2/2014	12/12/2014	Patricia Barrett	Request by Email	10	Summary Report Provided
Emanuel Medical Center	Swainsboro	11/19/2014	11/19/2014	Shae Foy	Request by Email	0	Detailed Report Provided
Emory Johns Creek Hospital	Norcross	11/17/2014	11/17/2014	Wendy Chen	Request by Email	0	Detailed & Summary Reports Provided
Dekalb Medical Center	Decatur	11/12/2014	11/13/2014	Gregory Girard	Request by Email	1	Detailed & Summary Reports Provided
Dekalb Medical Center at Hillandale	Lithonia	11/12/2014	11/13/2014	Gregory Girard	Request by Email	1	Detailed & Summary Reports Provided
Jeff Davis Hospital	Hazlehurst	11/6/2014	11/6/2014	JP Petsch	Request by Email	0	Summary Report Provided
CHOA @ Hughes Spalding	Atlanta	11/5/2014	11/6/2014	Carolyn Ford	Request by Email	1	Detailed Report Provided
Elbert Memorial Hospital	Elberton	10/29/2014	11/3/2014	Brandy Scoggins	Request by Email	5	Summary Report Provided
Emory University Hospital	Atlanta	10/24/2014	10/24/2014	Ronda Mitchell-Wise	Request by Email	0	Detailed & Summary Reports Provided
Emory University Hospital-Midtown	Atlanta	10/24/2014	10/24/2014	Ronda Mitchell-Wise	Request by Email	0	Detailed & Summary Reports Provided
North Georgia Medical Center	Ellijay	10/21/2014	10/22/2014	Debbie Self	Request by Email	1	Summary Report Provided
St. Mary's Hospital of Athens	Athens	10/17/2014	10/17/2014	Matt Diskin	Request by Email	0	Detailed Report Provided
Appling Healthcare System	Baxley	10/16/2014	10/16/2014	Stephanie Smith	Request by Email	0	Summary Report Provided
Habersham Medical Center	Demorest	10/15/2014	10/16/2014	Deborah Yarborough	Request by Email	1	Detailed & Summary Reports Provided
Wayne Memorial Hospital	Jessup	10/10/2014	10/10/2014	Debbie Priester	Request by Email	0	Summary Report Provided
Crisp Regional Hospital	Cordele	10/10/2014	10/14/2014	Suzanne Tripp	Request by Email	4	Summary Report Provided
Donalsonville Hospital	Donalsonville	10/9/2014	10/9/2014	Kate Randall	Request by Email	0	Summary Report Provided
Chestatee Regional Hospital	Dahlonega	10/7/2014	10/8/2014	Connie Alexander	Request by Email	1	Summary Report Provided
Wills Memorial Hospital	Washington	10/6/2014	10/6/2014	Tracie Burriss	Request by Email	0	Summary Report Provided
Candler Hospital-Savannah	Savannah	10/6/2014	10/7/2014	Tammi Jeffers	Request by Email	1	Summary Report Provided
St. Joseph's Hospital of Savannah	Savannah	10/6/2014	10/7/2014	Tammi Jeffers	Request by Email	1	Summary Report Provided
Miller County Hospital	Colquitt	10/6/2014	10/7/2014	Jill Brown	Request by Email	1	Summary Report Provided
Northridge Medical Center	Commerce	10/3/2014	10/3/2014	Tawnia Justice	Request by Email	0	Summary Report Provided
Southern Regional Medical Center	Riverdale	10/3/2014	10/3/2014	Steve Gillette	Request by Email	0	Detailed & Summary Reports Provided
Flint River Hospital	Montezuma	10/3/2014	10/3/2014	Lynn Mitchell	Request by Email	0	Summary Report Provided
Meadows Regional Medical Center	Vidalia	10/3/2014	10/3/2014	Willuck Bennett	Request by Email	0	Summary Report Provided
Morgan Memorial Hospital	Madison	10/2/2014	10/2/2014	Klye Wilkinson	Request by Email	0	Summary Report Provided
Morgan Memorial Hospital	Madison	10/1/2014	10/1/2014	Kyle Wilkinson	Request by Email	0	Summary Report Provided
Southeast Georgia Health System-Brunswick Campus	Brunswick	10/1/2014	10/1/2014	Michelle Morris	Request by Email	0	Detailed & Summary Reports Provided
Southeast Georgia Health System-Camden Campus	Camden	10/1/2014	10/1/2014	Michelle Morris	Request by Email	0	Detailed & Summary Reports Provided
Emanuel Medical Center	Swainsboro	10/1/2014	10/2/2014	Jessica Johnson	Request by Email	1	Summary Report Provided

Exhibit A**Hospital Statistical & Reimbursement Report
Quarterly Report**

Peach State Health Plan

Reporting Date: 01/30/2015

Reporting Period: October 1, 2014 thru December 31, 2014

Hospital Name	Location	Date Report Requested	Date Report Released	Requestor's Name
Good Samaritan Hospital	Georgia	9/10/2014	10/8/2014	Hal Mixon
Athens Regional Hospital	Georgia	9/15/2014	10/8/2014	Todd Cox
Northside Hospital	Georgia	9/17/2014	10/9/2014	Nicole McDermott
Northside Hospital - Forsyth	Georgia	9/17/2014	10/9/2014	Nicole McDermott
Northside Hospital - Cherokee	Georgia	9/17/2014	10/9/2014	Nicole McDermott
Taylor Hospital	Georgia	9/18/2014	10/14/2014	Sandra Herndon
Wills Memorial Hospital	Georgia	10/6/2014	10/14/2014	Tracie Burriss
Bleckley Memorial Hospital	Georgia	9/18/2014	10/15/2014	Sandra Herndon
Habersham Medical Center	Georgia	10/15/2014	10/16/2014	Deborah Yarborough
Morgan Memorial Hospital	Georgia	10/30/2014	11/10/2014	Kyle Wilkinson
Dekalb Medical Center (Hillandale)	Georgia	11/12/2014	11/17/2014	Kathleen Hedrick
Dekalb Medical Center	Georgia	11/12/2014	11/17/2014	Kathleen Hedrick
Wayne Memorial	Georgia	12/5/2014	12/5/2014	Deborah Priester

Exhibit A
Hospital Statistical and Reimbursement Report
Quarterly Report

CMO Name: WellCare

Wellcare

Reporting Date: 01/30/15

Reporting Period: Q4 2014

Hospital Name:	Location	Date Report Requested	Date Report Released	Requester's Name
Habersham Medical Center	541 HISTORIC HWY 441 N, DEMOREST, GA, 30535	10/15/2014	10/15/2014	Deborah A Yarborough
Appling Hospital	163 E TOLLISON ST, BAXLEY, GA, 315130120	10/16/2014	10/17/2014	Stephanie Smith
North Georgia Medical Center	1362 S MAIN ST, ELLIJAY, GA, 305405410	10/21/2014	10/21/2014	Debbie Self
Morgan Memorial Hospital	1077 S MAIN ST, MADISON, GA, 306502073	10/1/2014	10/6/2014	Kyle H Wilkinson
SE GA Health System - Brunswick	2415 PARKWOOD DR, BRUNSWICK, GA 31520	10/1/2014	10/6/2014	Carla Lee
SE GA Health System - Camden	2000 DAN PROCTOR DR, SAINT MARYS, GA 315583810	10/1/2014	10/6/2014	Carla Lee
Emanuel Medical Center	117 KITE RD, SWAINSBORO, GA, 304013231	10/1/2014	10/6/2014	Jessica Johnson
Hamilton Medical Center	1200 MEMORIAL DR, DALTON, GA, 307202529	10/2/2014	10/6/2014	Catherine McKenzie
Southern Regional Medical Center	11 UPPER RIVERDALE RD SW, RIVERDALE, GA, 302742615	10/3/2014	10/7/2014	Stephen Gillette
Flint River Community Hospital	509 SUMTER ST, MONTEZUMA, GA, 310631733	10/3/2014	10/7/2014	Lynn Mitchell
Northridge Medical Center	70 MEDICAL CENTER DR, COMMERCE, GA, 305291078	10/3/2014	10/7/2014	Tawnia Justice
Northridge Medical Center	70 MEDICAL CENTER DR, COMMERCE, GA, 305291078	10/8/2014	10/9/2014	Tawnia Justice
Meadows Regional Medical Center	1703 MEADOWS LN, VIDALIA, GA, 304748915	10/3/2014	10/9/2014	Will Bennett
Wills Memorial Hospital	120 GORDON ST, WASHINGTON, GA 306731602	10/6/2014	10/10/2014	Tracie Burriss
St Joseph's Hospital	11705 MERCY BLVD, SAVANNAH, GA, 31419	10/6/2014	10/10/2014	Tami Jeffers
Candler Hospital	5353 REYNOLDS ST, SAVANNAH, GA, 31405	10/6/2014	10/10/2014	Tami Jeffers
Chestatee Regional Hospital	227 Mountain Drive, Dahlonoga, GA 30533	10/7/2014	10/10/2014	Connie Alexander
Donalsonville Hospital	102 HOSPITAL CR, DONALSONVILLE, GA, 398451100	10/9/2014	10/10/2014	Kate Randall
Miller County Hospital	209 N CUTHBERT ST, COLQUITT, GA, 398373518	10/6/2014	10/10/2014	Jill Brown
Wayne Memorial Hospital	865 S 1ST ST, JESUP, GA, 315450210	10/10/2014	10/10/2014	Deborah K Priestler
Crisp Regional Hospital	902 7TH ST N, CORDELE, GA, 31015	10/10/2014	10/10/2014	Suzanne Tripp
Habersham Medical Center	541 HISTORIC HWY 441 N, DEMOREST, GA, 30535	10/15/2014	10/15/2014	Deborah A Yarborough
Emory Johns Creek	6325 HOSPITAL PKWY, DULUTH, GA 30097	10/22/2014	10/22/2014	Wendy Chen
Morgan Memorial Hospital	1077 S MAIN ST, MADISON, GA, 306502073	10/30/2014	11/3/2014	Kyle H Wilkinson
Emory University	1364 CLIFTON ROAD NE, ATLANTA, GA 30322	10/24/2014	11/3/2014	Ronda Mitchell-Wise
Emory Midtown	550 PEACHTREE ST NE, ATLANTA, GA 303652225	10/24/2014	11/3/2014	Ronda Mitchell-Wise
Dekalb Medical Center	450 N CANDLER ST, DECATUR, GA 30033	11/12/2014	11/13/2014	Gregory Girard
Dekalb Medical at Hillandale	2801 DEKALB MEDICAL PKWY, LITHONIA, GA 30058	11/12/2014	11/13/2014	Gregory Girard
NE GA Medical Center	675 WHITE SULPHUR RD, GAINESVILLE, GA 305013827	12/2/2014	12/4/2014	Linda Nicholson
Fairview Park Hospital	200 INDUSTRIAL BLVD, DUBLIN, GA 310212997	12/18/2014	12/23/2014	Buddy Burnett
Coliseum Medical Center	350 HOSPITAL DR, MACON, GA 312173838	12/18/2014	12/23/2014	Buddy Burnett
Coliseum Northside Hospital	400 CHARTER BLVD, MACON, GA 31208	12/18/2014	12/23/2014	Buddy Burnett
Hutcheson Medical Center	100 GROSS CRESCENT CIR, FT OGLETHORPE, GA 307423643	12/31/2014	1/7/2015	Rebecca Hixon
John D Archbold Memorial Hospital	915 GORDON AVE, THOMASVILLE, GA 31792	12/2/2014	12/9/2014	Patricia Barrett
Brooks County Hospital	903 N COURT ST, QUITMAN, GA 316431315	12/2/2014	12/9/2014	Patricia Barrett
Grady General Hospital	1155 5TH ST SE, CAIRO, GA 398283142	12/2/2014	12/9/2014	Patricia Barrett
Mitchell County Hospital	90 E STEPHENS ST, CAMILLA, GA 317301899	12/2/2014	12/9/2014	Patricia Barrett
Jeff Davis Hospital	163 S TALLAHASSEE ST, HAZLEHURST, GA 31539	11/6/2014	11/11/2014	JP Petsch

Exhibit B

All Inclusive Provider List
Amerigroup, Peach State, WellCare
Quarter 4 (October 1 - December 31) 2014

Requestor's Name	Hospital Name	Comment Category	Amerigroup Report #1							Peach State Report #1							WellCare Report #1						
			CMO-reported Request Date	CMO-reported Release Date	Provider-reported Request Date	Provider-reported Release Date	CMO-reported Number of Days Between Request and Receipt	Provider-reported Number of Days Between Request and Receipt	Dates Validated	CMO-reported Request Date	CMO-reported Release Date	Provider-reported Request Date	Provider-reported Release Date	CMO-reported Number of Days Between Request and Receipt	Provider-reported Number of Days Between Request and Receipt	Dates Validated	CMO-reported Request Date	CMO-reported Release Date	Provider-reported Request Date	Provider-reported Release Date	CMO-reported Number of Days Between Request and Receipt	Provider-reported Number of Days Between Request and Receipt	Dates Validated
Brandy Scoggins	Elbert Memorial Hospital		10/29/2014	11/3/2014																			
Buddy Burnett	Fairview Park Hospital	7	12/18/2014	12/19/2014	12/18/2014	12/19/2014	1	1	Y														
Buddy Burnett	Coliseum Medical Center	7	12/18/2014	12/19/2014	12/18/2014	12/19/2014	1	1	Y														
Buddy Burnett	Coliseum Northside Hospital	7	12/18/2014	12/19/2014	12/18/2014	12/19/2014	1	1	Y														
Carla Lee	SE GA Health System - Brunswick																						
Carla Lee	SE GA Health System - Camden																						
Carolyn Ford	CHOA @ Hughes Spalding		11/5/2014	11/6/2014																			
Catherine McKenzie	Hamilton Medical Center																						
Connie Alexander	Chestatee Regional Hospital		10/7/2014	10/8/2014																			
Debbie Priestner	Wayne Memorial Hospital	7	10/10/2014	10/10/2014	10/10/2014	10/10/2014	0	0	Y	12/5/2014	12/5/2014	12/5/2014	12/5/2014	0	0	Y	10/10/2014	10/10/2014	10/10/2014	10/10/2014	0	0	Y
Debbie Seiff	North Georgia Medical Center		10/21/2014	10/22/2014																			
Deborah Yarborough	Habersham Medical Center		10/15/2014	10/16/2014						N	10/15/2014	10/16/2014											N
Deborah Yarborough	Habersham Medical Center	13	10/15/2014	10/16/2014										1		N	10/15/2014	10/15/2014					
Gregory Girard	Dekalb Medical Center		11/12/2014	11/13/2014																			
Gregory Girard	Dekalb Medical Center at Hillandale		11/12/2014	11/13/2014																			
Gregory Girard	Good Samaritan Hospital	7	11/12/2014	11/13/2014							9/10/2014	10/8/2014	9/10/2014	10/8/2014	28	28	Y	11/12/2014	11/13/2014				
Hai Mohr	Emanuel Medical Center		10/1/2014	10/2/2014																			
Jessica Johnson	Miller County Hospital		10/6/2014	10/7/2014																			
Jill Brown	Jeff Davis Hospital		11/6/2014	11/6/2014																			
JP Petsch	Jeff Davis Hospital		11/6/2014	11/6/2014																			
Kate Randall	Donalsonville Hospital		10/9/2014	10/9/2014																			
Kathleen Hedrick	Dekalb Medical Center (Hilandale)	13									11/12/2014	11/17/2014				N							
Kathleen Hedrick	Dekalb Medical Center	13									11/12/2014	11/17/2014				N							
Kyle Wilkinson	Morgan Memorial Hospital	7	10/2/2014	10/2/2014	10/2/2014	10/2/2014	0	0	Y	10/30/2014	11/10/2014	10/30/2014	11/10/2014	11	11	Y	10/1/2014	10/6/2014	10/1/2014	10/6/2014	5	5	Y
Kyle Wilkinson	Morgan Memorial Hospital		10/1/2014	10/1/2014																			
Linda Nicholson	Northeast Georgia Medical Center		12/2/2014	12/12/2014																			
Lynn Mitchell	Flint River Hospital		10/3/2014	10/3/2014																			
Matt Diskin	St. Mary's Hospital of Athens		10/17/2014	10/17/2014																			
Michelle Morris	Southeast Georgia Health System - Brunswick Campus		10/1/2014	10/1/2014																			
Michelle Morris	Southeast Georgia Health System - Camden Campus		10/1/2014	10/1/2014																			
Nicole McDermott	Northside Hospital	13									9/17/2014	10/9/2014				N							
Nicole McDermott	Northside Hospital - Forsyth	13									9/17/2014	10/9/2014				N							
Nicole McDermott	Northside Hospital - Cherokee	13									9/17/2014	10/9/2014				N							
Patricia Barrett	John D. Archbold Medical Center	7	12/2/2014	12/2/2014	12/2/2014	12/2/2014	10	10	Y														
Patricia Barrett	Brooks County Hospital	7	12/2/2014	12/2/2014	12/2/2014	12/2/2014	10	10	Y														
Patricia Barrett	Grady General Hospital	7	12/2/2014	12/2/2014	12/2/2014	12/2/2014	10	10	Y														
Patricia Barrett	Mitchell County Hospital	7	12/2/2014	12/2/2014	12/2/2014	12/2/2014	10	10	Y														
Rebecca Hixon	Hutchinson Medical Center		12/31/2014	1/2/2015																			
Ronda Mitchell-Wise	Emory University Hospital		10/24/2014	10/24/2014																			
Ronda Mitchell-Wise	Emory University Hospital-Midtown		10/24/2014	10/24/2014																			
Sandra Herndon	Taylor Hospital	7									9/18/2014	10/14/2014	9/18/2014	10/14/2014	26	26	Y	10/24/2014	11/3/2014				
Sandra Herndon	Bleckley Memorial Hospital	7									9/18/2014	10/15/2014	9/18/2014	10/15/2014	27	27	Y						
Shae Foy	Emanuel Medical Center		11/19/2014	11/19/2014																			
Staci Ogilvie	Jeff Davis Hospital		12/8/2014	12/12/2014																			
Stephanie Smith	Appling Healthcare System		10/16/2014	10/16/2014																			
Stephen Gillette	Southern Regional Medical Center		10/3/2014	10/3/2014																			
Suzanne Tripp	Crisp Regional Hospital		10/10/2014	10/14/2014																			
Tammi Jeffers	Candler Hospital-Savannah	7	10/6/2014	10/7/2014	10/6/2014	10/7/2014	1	1	Y														
Tammi Jeffers	St. Joseph's Hospital of Savannah	7	10/6/2014	10/7/2014	10/6/2014	10/7/2014	1	1	Y														
Tawnia Justice	Northridge Medical Center		10/3/2014	10/3/2014																			
Tawnia Justice	Northridge Medical Center		10/3/2014	10/3/2014																			
Todd Cox	Athens Regional Hospital	7									9/15/2014	10/8/2014	9/15/2014	10/8/2014	23	23	Y	10/8/2014	10/9/2014				
Tracie Burriss	Wills Memorial Hospital	7	10/6/2014	10/6/2014	10/6/2014	10/6/2014	0	0	Y	10/6/2014	10/14/2014	10/6/2014	10/14/2014	8	8	Y	10/6/2014	10/10/2014	10/6/2014	10/10/2014	4	4	Y
Wendy Chen	Emory Johns Creek Hospital		11/17/2014	11/17/2014																			
Willuck Bennett	Meadows Regional Medical Center		10/3/2014	10/3/2014																			

Min: 0
Max: 10
Ave: 2.0

Min: 0
Max: 28
Ave: 15.4

Min: 0
Max: 10
Ave: 3.7

Exhibit C

Comment Categories Key			
1	Provider stated dissatisfaction with data on report, such as missing and/or inaccurate data, format of report, incorrect reporting periods, etc.	9	Not able to get into contact with provider.
2	Provider stated reports on DCH website were used instead of requested CMO reports.	10	Provider stated a request was submitted to the CMO that was not found on the CMO report; provider gave request/release dates.
3	Provider had to request corrected report from CMO.	11	Provider unsure of exact dates, but did not think dates differed from dates provided by CMO.
4	Request outside of audit period.	12	Provider only able to provide partial or no information about HS&R report request and receipt.
5	Requested CMO report(s) was not received.	13	Provider did not know or did not provide exact dates reported by CMO, but provider stated report was provided in a timely manner.
6	Provider indicated this facility did not request HS&R reports from CMOs.	14	Provider-reported dates differ from CMO-reported dates, but the request was reported by the CMO.
7	Dates reported by CMO were confirmed.	15	Provider received inaccurate report such as missing, incorrect, or invalid data.
8	Provider disagreed with dates reported by CMO, but provider could not provide evidence supporting the disagreement.		