

**DEPARTMENT OF COMMUNITY HEALTH
GEORGIA FAMILIES**

**MEDICAID CARE MANAGEMENT
ORGANIZATIONS ACT
COMPLIANCE MONITORING**



**ANALYSES OF HOSPITAL STATISTICAL AND
REIMBURSEMENT (HS&R) REPORT SUBMISSIONS**

QUARTER 1: JANUARY THROUGH MARCH 2017

NOVEMBER 17, 2017





TABLE OF CONTENTS

Project Background 3

Objective..... 4

Methodology 5

Assumptions and Limitations 6

Analytical Findings 7

Summary..... 8

Exhibits 9





PROJECT BACKGROUND

The Medicaid Care Management Organizations Act (the “Act”) requires the Care Management Organizations (CMOs) to provide a Hospital Statistical and Reimbursement (HS&R) report within 30 (thirty) days upon request of a provider. Specifically, O.C.G.A. 33-21A-11 states:

Upon request by a hospital provider related to a specific fiscal year, a care management organization shall, within 30 days of the request, provide that hospital with an HS&R report for the requested fiscal year. Any care management organization which violates this Code section by not providing the requested report within 30 days shall be subject to a penalty of \$1,000.00 per day, starting on the thirty-first day after the request and continuing until the report is provided. It is the intent of the General Assembly that such penalty be collected by the Department of Community Health and deposited into the Indigent Care Trust Fund created pursuant to Code Section 31-8-152. A care management organization shall not reduce the funding available for health care services for members as a result of payment of such penalties.

Additionally, the CMOs must submit a list of the requested HS&R reports to the Department of Community Health (“the Department” or DCH) no later than thirty days following the calendar quarter period.





OBJECTIVE

As requested by the Department, Myers and Stauffer LC (Myers and Stauffer) tested the information included on the quarterly HS&R reports submitted by the CMOs in response to the Act for the quarter beginning January 1, 2017 and ending March 31, 2017 (“Quarter 1”). We attempted to confirm the information reported by the CMOs to demonstrate their compliance with the HS&R reporting requirements of the Act.

The quarterly HS&R reports the CMOs submit to the Department contain the following data: the identification of hospitals that requested HS&R reports including location, name of report requestor, date the HS&R report(s) were requested, the date the CMO released the report to the hospital or requestor, and other related information.

Using the HS&R reports provided by each CMO, we attempted to confirm no less than five report requests for each respective CMO. The Methodology section provides an overview of how we analyzed the data on the quarterly reports.



METHODOLOGY

In order to perform this analysis, we utilized the Quarter 1 HS&R reports submitted to DCH by each of the CMOs. The reports for Amerigroup Community Care (AGP), Peach State Health Plan (PSHP) and WellCare of Georgia (WellCare) were obtained by accessing each CMO's web portal on July 5, 2017. For Quarter 1, 27 HS&R reports were randomly selected for this analysis and can be found in Exhibit A of this report.

In accordance with the confirmation process approved by DCH, Myers and Stauffer requests confirmation of the CMO-reported request and release dates from providers, or their representatives, when the CMO-reported release date is 20 days or greater from the CMO-reported request date. With DCH's approval, HS&R reports were randomly selected for AGP, PSHP, and WellCare to contact providers for confirmation of the dates reported by the CMOs.

Telephone calls or e-mails regarding 27 HS&R reports were initiated on August 1, 2017 and completed on September 13, 2017. Providers were asked to provide the date they requested the HS&R report and the date the CMO provided notification that the report was available.

A maximum of three attempts per provider were performed in an effort to acquire data for this analysis.

Once the data was collected, we analyzed the results and performed follow-up communication as necessary. Provider responses were compared with the dates reported on each CMO's quarterly report.



ASSUMPTIONS AND LIMITATIONS

The assumptions and limitations summarized below should be noted when reviewing this report.

- Our procedures were not designed to identify instances where a CMO may have failed to include a provider's request for an HS&R report in the CMO's report to DCH. However, had instances occurred where a provider stated they requested an HS&R report from a CMO that was not included in the CMO's report to DCH, Myers and Stauffer would have communicated with the respective CMO to confirm the information obtained from the provider.
- If instances occurred where a provider stated they received a requested HS&R report from a CMO after 20 days and that report was originally excluded from our confirmation process, we would have communicated with the respective CMO to confirm the information obtained from the provider.
- Myers and Stauffer accepted a verbal or an email confirmation for information received from providers.
- As instructed by the Department, if the due date of the report, 30 days after the report was requested, fell on a Saturday or Sunday, the next business day was assumed to be the due date for purposes of this analysis.





ANALYTICAL FINDINGS

This section provides a summary of our findings. Detailed findings can be found in Exhibit B.

Table I. Total Report Counts per CMO

CMO	Number of Reports Requested, According to CMO or Provider	Number of Reports Released Greater than 30 Days After Request, According to CMO or Provider	Number of Reports Included in Analyses	Provider in Agreement with CMO-Reported Dates	Provider Disagreed with CMO-Reported Dates	Provider Not Able to Validate CMO Reported Dates
Amerigroup	43	0	9	9 (100.00%)	0 (0.00%)	0 (0.00%)
PSHP	37	0	9	9 (100.00%)	0 (0.00%)	0 (0.00%)
WellCare	42	0	9	9 (100.00%)	0 (0.00%)	0 (0.00%)
Total	122	0	27	27 (100.00%)	0 (0.00%)	0 (0.00%)

As illustrated in the table above, we have included the total number of reports each respective CMO reported to the Department for Quarter 1. The findings indicate for 100.00 percent (27 of 27) of the HS&R reports, the providers were able to confirm the information reported by the CMOs.

Table II. Length of Time between Request and Release Dates for HS&R Reports, as reported per CMO

CMO	Days Between Request and Release Dates		
	Minimum	Average	Maximum
Amerigroup	0	5.9	14.0
PSHP	0	10.1	27.0
WellCare	0	9.2	21.0

The statistics included in Table II are based on the dates provided within the CMO quarterly reports. Although the dates given to Myers and Stauffer by the providers were considered in the analysis, documentation provided by the CMOs was used to confirm the dates reported to DCH by the CMOs.



SUMMARY

AMERIGROUP

For Quarter 1, Myers and Stauffer did not identify any HS&R reports released by Amerigroup to a provider that were greater than 30 days. Six representatives were contacted regarding nine HS&R report requests. Confirmation of the request and release dates reported by the CMO was received for nine requests.

PEACH STATE HEALTH PLAN

For Quarter 1, Myers and Stauffer did not identify any HS&R reports released by Peach State Health Plan to a provider that were greater than 30 days. Six representatives were contacted regarding nine HS&R report requests. Confirmation of the request and release dates reported by the CMO was received for nine requests.

WELLCARE

For Quarter 1, Myers and Stauffer did not identify any HS&R reports released by WellCare to a provider that were greater than 30 days. Six representatives were contacted regarding nine HS&R report requests. Confirmation of the request and release dates reported by the CMO was received for nine requests.

SUMMARY OF POTENTIAL PENALTIES

Based on the findings above, for the quarter beginning January 1st, 2017 and ending March 31st, 2017, it does not appear that any penalties for late HS&R reports should be assessed by DCH.



EXHIBITS



Exhibit A

REPORT NAME: Hospital Statistical and		
Quarterly Report		
CMO:	AMERIGROUP COMMUNITY	
Reporting Date:	4/4/2017	
Reporting Period:	1st Quarter 2017	

Hospital Name	Location	Date Report	Date Report	Requestor's Name	Comments	TAT	Notes	Additional Notes
Athens Regional Medical Center	Athens, GA	1/2/2017	1/9/2017	Andrew Berube - Consultant, DHG Healthcare	Request by Email	7	Detailed Report Provided	DOS 10/01/2015 – 09/30/2016; Paid Dates 10/01/2015 – 12/31/2016
Dodge County Hospital	Eastman, GA	1/3/2017	1/9/2017	Joan Hartley, Director of Patient Accounts	Request by Email	6	Detailed & Summary Reports Provided	DOS 10012015-09302016; Paid Dates 10012015-12312016
Washington County Regional Medical Center	Sandersville, GA	1/5/2017	1/9/2017	Ben Glass, CPA	Request by Email	4	Summary Report Provided	DOS 09012015-08312016; Paid Dates 09012015-01052017 - No Data per attached reports
Northeast Georgia Medical Center - Gainesville	Gainesville, GA	1/6/2017	1/9/2017	Linda Nicholson	Request by Email	3	Detailed Report Provided	DOS 10012015-09302016; Paid Dates 10012015-01062017
Northeast Georgia Medical Center - Braselton	Braselton, GA	1/6/2017	1/9/2017	Linda Nicholson	Request by Email	3	Detailed Report Provided	DOS 10012015-09302016; Paid Dates 10012015-01062017
Southeast Alabama Medical Center	Dothan, AL	1/13/2017	1/24/2017	Lisa Payne, Senior Accountant	Request by Email	11	Detailed & Summary Reports Provided	DOS 10012015-09/302016; Paid Dates 10012015-01132017
Appling General Hospital	Baxley, GA	1/16/2017	1/24/2017	Kate Randall, CPA	Request by Email	8	Summary Report Provided	DOS 09012015-08312016; Paid Dates 09012015-01162017
Bleckley Memorial Hospital	Cochran, GA	1/17/2017	1/24/2017	Sandra Herndon, CPA	Request by Email	7	Summary Report Provided	DOS 04012016–12312016; Paid Dates 04012016–01172017
Hospital Authority of Valdosta and Lowndes County, GA DBA SGMC Smith Northview Campus	Valdosta, GA	1/17/2017	1/24/2017	Tina Kent, Accounting Financial Analyst	Request by Email	7	Detailed & Summary Reports Provided	DOS 10012015-09302016; Paid Dates 10012015-01172017
Hospital Authority of Valdosta and Lowndes County, GA DBA South Georgia Medical Center	Valdosta, GA	1/17/2017	1/24/2017	Tina Kent, Accounting Financial Analyst	Request by Email	7	Detailed & Summary Reports Provided	DOS 10012015-09302016; Paid Dates 10012015-01172017
Hospital Authority of Valdosta and Lowndes County, GA DBA SGMC Berrien Campus	Nashville, GA	1/17/2017	1/24/2017	Tina Kent, Accounting Financial Analyst	Request by Email	7	Detailed & Summary Reports Provided	DOS 10012015-09302016; Paid Dates 10012015-01172017
Putnam General Hospital	Eatonton, GA	1/17/2017	1/24/2017	Nia Erikson, CPA	Request by Email	7	Summary Report Provided	DOS 10012015-09302016; Paid Dates 10012015-01172017
Jenkins County Hospital	Millen, GA	1/19/2017	1/24/2017	Cindy Bierschenk, Director of Finance	Request by Email	5	Summary Report Provided	DOS 01012016-12312016; Paid Dates 01012016-01192017
Screven County Hospital	Sylvania, GA	1/19/2017	1/24/2017	Cindy Bierschenk, Director of Finance	Request by Email	5	Summary Report Provided	DOS 01012016-12312016; Paid Dates 01012016-01192017
Monroe County Hospital	Forsyth, GA	1/24/2017	1/24/2017	Kate Randall, CPA	Request by Email	0	Detailed & Summary Reports Provided	DOS 10012015-09302016; Paid Dates 10012015-01232017

Exhibit A

Hamilton Medical Center	Dalton, GA	1/26/2017	2/1/2017	Casey Wilburn, Manager PYA	Request by Email	6 Summary Report Provided	DOS 10012015-09302016; Paid Dates 10012015-01272017
Northside Hospital - Atlanta	Atlanta, GA	1/30/2017	2/3/2017	Emily Grover, Administrative and Production Assistant	Request by Email	4 Summary Report Provided	DOS 10012015-09302016; Paid Dates 10012015-01272017
Northside Hospital - Cherokee	Canton, GA	1/30/2017	2/3/2017	Emily Grover, Administrative and Production Assistant	Request by Email	4 Summary Report Provided	DOS 10012015-09302016; Paid Dates 10012015-01272017
Northside Hospital - Forsyth	Cumming, GA	1/30/2017	2/3/2017	Emily Grover, Administrative and Production Assistant	Request by Email	4 Summary Report Provided	DOS 10012015-09302016; Paid Dates 10012015-01272017
Stephens County Hospital	Toccoa, GA	2/6/2017	2/20/2017	Jeffrey B. Laird	Request by Email	14 Summary Report Provided	DOS 01012015-09302016; Paid Dates 01012015-02202017
Evans Memorial Hospital	Claxton, GA	2/6/2017	2/20/2017	Sarah Sellers	Request by Email	14 Summary Report Provided	DOS 10012015-09302016; Paid Dates 10012015-02062017
Tift Regional Medical Center	Tifton, GA	2/7/2017	2/21/2017	Stuart R. Hasty	Request by Email	Detailed & Summary Reports 14 Provided	Sent for ID #s ending 1922A & 5443A. DOS 10012015-09302016; Paid Dates 10012015-12072017
Northside Hospital Cherokee	Canton, GA	2/13/2017	2/20/2017	Emily Grover	Request by Email	7 Summary Report Provided	DOS October 1, 2015 - September 30, 2016; Paid Dates October 1, 2015 - January 27, 2017
Liberty Regional Medical Center	Hinesville, GA	2/16/2017	2/21/2017	Nicole Riley, MHSA, CPAR	Request by Email	Detailed & Summary Reports 5 Provided	DOS 12012015-11302016; Paid Dates 1012015-02162017
Southh Georgia Medical Center	Valdosta, GA	2/20/2017	2/20/2017	Tina Kent	Request by Email	0 Summary Report Provided	DOS 10/1/2015 - 9/30/2016; Paid Dates 10/1/2015 - 02/20/2017
DeKalb Medical Center	Decatur, GA	2/24/2017	3/1/2017	Gregory Girard	Request by Email	5 Detailed Report Provided	DOS 07012008-06302009; Paid Dates 07012008-02242017
Polk Medical Center	Cedartown, GA	2/28/2017	3/1/2017	Cesilee L. Ashley	Request by Email	1 Detailed Report Provided	DOS 07012015-06302016; Paid Dates 07012015-02282017
Floyd Medical Center	Rome, GA	2/28/2017	3/1/2017	Cesilee L. Ashley	Request by Email	1 Summary Report Provided	DOS 07012015-06302016; Paid Dates 07012015-02282017
Hospital Authority of Valdosta and Lowndes County, GA DBA South Georgia Medical Center	Valdosta, GA	2/28/2017	3/13/2017	Tina Kent	Request by Email	Detailed & Summary Reports 13 Provided	DOS 10012012-09302014; Paid Dates 10012012-02282017
Medical Center of Central Georgia	Macon, GA	3/1/2017	3/13/2017	Jennifer A. Johnson	Request by Email	12 Summary Report Provided	DOS 10/1/2013-10/1/2013; Paid Dates 10012013-07152015
Medical Center of Peach County	Byron, GA	3/1/2017	3/13/2017	Jennifer A. Johnson	Request by Email	12 Summary Report Provided	DOS 1012013 through 09302014; Paid Dates 10012013 through 07152015
Putnam General	Eatonton, GA	3/1/2017	3/13/2017	Jennifer A. Johnson	Request by Email	12 Summary Report Provided	DOS 10012013 through 09302014; Paid Dates 10012013 through 07152015

Exhibit A

Southern Regional Medical Center	Riverdale, MD	3/2/2017	3/13/2017	Ben Arrington	Request by Email	11 Summary Report Provided	DOS 02/01/2016-12/31/2017; Paid Dates 02/01/2016 012/31/2017
Houston Medical Center	Warner Robins, GA	3/9/2017	3/13/2017	Amy Grube	Request by Email	4 Summary Report Provided	DOS 01012016-12312016; Paid Dates 01012016-03092017
Perry Hospital	Perry, GA	3/9/2017	3/13/2017	Amy Grube	Request by Email	4 Summary Report Provided	DOS 01012016-12312016; Paid Dates 01012016-03132017
Meriwether Healthcare LLC	Warm Springs, GA	3/14/2017	3/16/2017	Shannon Dukes	Request by Email	Detailed & Summary Reports 2 Provided	DOS 01012016-12312016; Paid Dates 01012016-03142017
Memorial University Medical Center	Savannah, GA	3/22/2017	3/23/2017	Ben Arrington	Request by Email	1 Detailed Report Provided	DOS 01012016-12312016; Paid Dates 01012016-03222017
St. Francis Hospital	Columbus, GA	3/24/2017	3/24/2017	Amanda Wilkerson	Request by Email	Detailed & Summary Reports 0 Provided	DOS 01012014-12312014; Paid Dates 01012014-03242017
Grady Health System	Atlanta, GA	3/29/2017	3/31/2017	Felicia Sims	Request by Email	Detailed & Summary Reports 2 Provided	DOS 01012016-12312016; Paid Dates 01012016-03292017
Hughes Spalding Children's Hospital	Atlanta, GA	3/29/2017	3/31/2017	Felicia Sims	Request by Email	Detailed & Summary Reports 2 Provided	DOS 01012016-12312016; Paid Dates 01012016-03292017
Children's Healthcare of Atlanta @ Egleston	Atlanta, GA	3/31/2017	4/4/2017	Sherry L. (McQueen) Cameron, CPA	Request by Email	4 Summary Report Provided	DOS 01012016-12312016; Paid Dates 01012016-03312017
Children's Healthcare of Atlanta @ Scottish Rite	Atlanta, GA	3/31/2017	4/4/2017	Sherry L. (McQueen) Cameron, CPA	Request by Email	4 Summary Report Provided	DOS 01/01/2016 – 12/31/2016; Paid Dates 01/01/2016 – 03/31/2017
Children's Healthcare of Atlanta @ Hughes Spalding	Atlanta, GA	3/31/2017	4/4/2017	Sherry L. (McQueen) Cameron, CPA	Request by Email	Detailed & Summary Reports 4 Provided	DOS 01/01/2016 – 12/31/2016; Paid Dates 01/01/2016 – 03/31/2017

Exhibit A

Hospital Statistical & Reimbursement Report
Quarterly Report

Peach State Health Plan

Reporting Date: 4/30/2017

Reporting Period: January 1, 2017 through March 31, 2017

Hospital Name	Location	Date Report Requested	Date Report Released	Requestor's Name
Dodge County	Georgia	1/3/2017	1/5/2017	Joan Hartley
Washington County	Georgia	1/5/2017	1/10/2017	Ben Glass
Northeast Georgia Medical	Georgia	1/6/2017	1/20/2017	Kim Tullis
Southeast Alabama	Georgia	1/13/2017	1/20/2017	Lisa Payne
Bleckley Medical	Georgia	1/17/2017	1/20/2017	Sandra Herndon
Appling General	Georgia	1/16/2017	1/23/2017	Kate Randall
SGMC	Georgia	1/17/2017	1/23/2017	Tina Kent
SGMC Northview	Georgia	1/17/2017	1/23/2017	Tina Kent
SGMC Berrien	Georgia	1/17/2017	1/23/2017	Tina Kent
Putnam General	Georgia	1/17/2017	1/23/2017	Nia Erikson
Monroe County Hospital	Georgia	1/24/2017	1/24/2017	Kate Randall
Hamilton Medical Center	Georgia	1/26/2017	2/3/2017	Casey Wilburn
Northside Forsyth	Georgia	1/30/2017	2/3/2017	Emily Grover
Northside Cherokee	Georgia	1/30/2017	2/3/2017	Emily Grover
Northside Atlanta	Georgia	1/30/2017	2/3/2017	Emily Grover
Evans Memorial	Georgia	2/6/2017	2/7/2017	Sarah Sellers
Tift Regional	Georgia	2/7/2017	2/7/2017	Stuart Hasty
SGMC Lanier	Georgia	2/20/2017	2/21/2017	Tina Kent
DeKalb Medical	Georgia	2/24/2017	3/2/2017	Gregory Girard
Floyd Medical	Georgia	2/28/2017	3/7/2017	Cesilee Blackwelder
Liberty Regional	Georgia	2/16/2017	3/15/2017	Nicole Riley
Medical Center of Central Georgia	Georgia	3/1/2017	3/17/2017	Jennifer A. Johnson
Medical Center of Peach County	Georgia	3/1/2017	3/17/2017	Jennifer A. Johnson
Putnam General	Georgia	3/1/2017	3/17/2017	Jennifer A. Johnson
Meriwether Healthcare LLC	Georgia	3/14/2017	3/22/2017	Shannon Dukes
Houston Medical Center	Georgia	3/9/2017	3/22/2017	Amy Grube
Perry Hospital	Georgia	3/9/2017	3/22/2017	Amy Grube
Liberty Regional medical center	Georgia	3/15/2017	3/23/2017	Nicole Riley
Memorial Health University Medical Center	Georgia	3/21/2017	3/23/2017	Jared Kirby
St Francis Hopsital	Georgia	3/24/2017	4/13/2017	Amanda Wilkerson
Grady Health System	Georgia	3/29/2017	4/19/2017	Felicia Sims

Exhibit A

Hughes Spalding Children's Hospital	Georgia	3/29/2017	4/19/2017	Felicia Sims
Flint River Community Hospital	Georgia	3/29/2017	4/19/2017	Lynn Mitchell
CHOA @ Egleston	Georgia	3/31/2017	4/19/2017	Sherry Cameron
CHOA @ Scottish Rite	Georgia	3/31/2017	4/19/2017	Sherry Cameron
CHOA @ Hughes Spalding	Georgia	3/31/2017	4/19/2017	Sherry Cameron
Jefferson Hospital	Georgia	3/31/2017	4/19/2017	Keara Dowling

Exhibit A
Hospital Statistical and Reimbursement Report
Quarterly Report

CMO Name: WellCare

Wellcare

Reporting Date: 04/30/17

Reporting Period: Q1 2017

Hospital Name:	Location	Date Report Requested	Date Report Released	Requester's Name
Washington County Regional Medical Center	610 SPARTA RD SANDERSVILLE, GA 310821860	1/5/2017	1/10/2017	Ben Glass
Athens Regional Medical Center	1199 PRINCE AVE ATHENS, GA 30606	1/2/2017	1/11/2017	Andrew Benrube
Dodge County Hospital	901 GRIFFIN AVE EASTMAN, GA 31023	1/3/2017	1/11/2017	Joan Hartley
Monroe County Hospital	88 MARTIN LUTHER KING JR DR FORSYTH, GA 310291682	1/24/2017	1/24/2017	Kate Randall
Putnam General Hospital	101 LAKE OCONEE PKWY EATONTON, GA 31024	1/17/2017	1/24/2017	Nia Erickson
NE GA Medical Center	743 SPRING ST NE GAINESVILLE, GA 305013741	1/6/2017	1/26/2017	Kim Tullis
NE GA Medical Center - Braselton	1400 RIVER PLACE Braselton, GA 30517	1/6/2017	1/26/2017	Kim Tullis
SE Alabama Medical Center	1108 ROSS CLARK CIR DOTHAN, AL 363013022	1/13/2017	1/30/2017	Lisa Payne
Berrien County Hospital	1221 E MCPHERSON AVE NASHVILLE, GA 316392326	1/17/2017	1/31/2017	Tina Kent
Smith Northview Hospital	4280 N VALDOSTA RD VALDOSTA, GA 316026814	1/17/2017	1/31/2017	Tina Kent
South GA Medical Center	2501 N PATTERSON ST VALDOSTA, GA 31602	1/17/2017	1/31/2017	Tina Kent
Jenkins County	931 E WINTHROPE AVE MILLEN, GA 304421839	1/19/2017	2/1/2017	Cindy Bierschenk
Screven County	215 MIMS RD SYLVANIA, GA 304671994	1/19/2017	2/1/2017	Cindy Bierschenk
Bleckley Memorial	145 E PEACOCK ST COCHRAN, GA 310147846	1/20/2017	2/1/2017	Sandra Herndon
Hamilton Medical Center	1200 MEMORIAL DR DALTON, GA 307202529	1/26/2017	2/14/2017	Casey Wilburn
Appling General Hospital	163 E TOLLISON ST BAXLEY, GA 315130120	1/29/2017	2/14/2017	Kate Randall
Evans Memorial Hospital	200 N RIVER ST CLAXTON, GA 304171659	2/6/2017	2/14/2017	Sarah Sellers
Tift Regional Hospital	901 E EIGHTEENTH ST TIFTON, GA 31794	2/7/2017	2/14/2017	Stuart Hasty
Northside	1000 JOHNSON FERRY RD NE ATLANTA, GA 30342	1/30/2017	2/14/2017	Emily Grover
Northside Forsyth	1200 NORTHSIDE FORSYTH DR CUMMING, GA 300417659	1/30/2017	2/14/2017	Emily Grover
Northside Cherokee	201 HOSPITAL RD CANTON, GA 30114	1/30/2017	2/14/2017	Emily Grover
Lanier - Louis Smith	852 W THIGPEN AVE LAKELAND, GA 316351006	2/14/2017	2/22/2017	Shae Foy
Smith Northview Hospital	4280 N VALDOSTA RD VALDOSTA, GA 316026814	2/14/2017	2/23/2017	Shae Foy
South GA Medical Center	2501 N PATTERSON ST VALDOSTA, GA 31602	2/14/2017	2/23/2017	Shae Foy
Dekalb Medical Center	2701 N DECATUR RD Decatur, GA 30033	2/24/2017	3/2/2017	Gregory Girard

Exhibit A

Southern Regional	11 UPPER RIVERDALE RD SW RIVERDALE, GA 302742615	3/2/2017	3/3/2017	Ben Arrington
South Georgia Medical Center	2501 N PATTERSON ST VALDOSTA, GA 31602	2/28/2017	3/2/2017	Tina Kent
Polk General	424 N MAIN ST CEDARTOWN, GA 301252644	2/28/2017	3/3/2017	Cesilee Ashley
Floyd Medical Center	304 TURNER MCCALL BLVD SW ROME, GA 301655621	2/28/2017	3/3/2017	Cesilee Ashley
Houston Medical Center	1601 WATSON BLVD WARNER ROBINS, GA 310933431	3/9/2017	3/13/2017	Amy Grube
Perry Hospital	1120 MORNINGSIDE DR PERRY, GA 31069	3/9/2017	3/13/2017	Amy Grube
St Francis Hospital	2122 MANCHESTER EXPY COLUMBUS, GA 319046878	3/24/2017	3/24/2017	Amanda Wilkerson
Meriwether Healthcare (Warm Springs)	5995 SPRING ST WARM SPRINGS, GA 31830	3/14/2017	3/30/2017	Shannon Dukes
Flint River	509 SUMTER ST MONTEZUMA, GA 310631733	3/29/2017	3/30/2017	Lynn Mitchell
Grady Memorial	80 JESSE HILL JR DR SE ATLANTA, GA 30303	3/29/2017	4/4/2017	Felicia Sims
CHOA Hughes Spalding	35 JESSE HILL JR DR SE ATLANTA, GA 30303	3/29/2017	4/4/2017	Felicia Sims

Exhibit B

Amerigroup Report #1																									Peach State Report #1										WellCare Report #1									
Requestor's Name	Hospital Name	Comment Category	CMO-reported Request Date	CMO-reported Release Date	Provider-reported Request Date	Provider-reported Release Date	CMO-reported Number of Days Between Request and Receipt	Provider-reported Number of Days Between Request and Receipt	Dates Validated	CMO-reported Request Date	CMO-reported Release Date	Provider-reported Request Date	Provider-reported Release Date	CMO-reported Number of Days Between Request and Receipt	Provider-reported Number of Days Between Request and Receipt	Dates Validated	CMO-reported Request Date	CMO-reported Release Date	Provider-reported Request Date	Provider-reported Release Date	CMO-reported Number of Days Between Request and Receipt	Provider-reported Number of Days Between Request and Receipt	Dates Validated																					
Amanda Wilkerson	St Francis Hospital	7	3/24/2017	3/24/2017	3/24/2017	3/24/2017	0	0	Y	3/24/2017	4/13/2017	3/24/2017	4/13/2017	20	20	Y	3/24/2017	3/24/2017	3/24/2017	3/24/2017	0	0	Y																					
Amy Grube	Houston Medical Center		3/9/2017	3/13/2017			4			3/9/2017	3/22/2017			13			3/9/2017	3/13/2017			4																							
Amy Grube	Perry Hospital		3/9/2017	3/13/2017			4			3/9/2017	3/22/2017			13			3/9/2017	3/13/2017			4																							
Andrew Berube - Consultant, DHG Healthcare	Athens Regional Medical Center		1/2/2017	1/9/2017			7										1/2/2017	1/11/2017			9																							
Ben Arrington	Memorial Health UMC		3/22/2017	3/23/2017			1										3/22/2017	4/12/2017			21																							
Ben Arrington	Southern Regional		3/2/2017	3/13/2017			11										3/2/2017	3/3/2017			1																							
Ben Glass, CPA	Washington County	7	1/5/2017	1/9/2017	1/5/2017	1/9/2017	4	4	Y	1/5/2017	1/10/2017			5			1/5/2017	1/10/2017			5																							
Casey Wilburn, Manager PYA	Hamilton Medical Center	7	1/26/2017	2/1/2017	1/26/2017	2/1/2017	6	6	Y	1/26/2017	2/3/2017			8			1/26/2017	2/14/2017	1/26/2017	2/14/2017	19	19	Y																					
Cesilee Blackwelder	Floyd Medical		2/28/2017	3/1/2017			1			2/28/2017	3/7/2017			7			2/28/2017	3/3/2017			3																							
Cesilee Ashley	Polk General		2/28/2017	3/1/2017			1										2/28/2017	3/3/2017			3																							
Cindy Bierschenk, Director of Finance	Jenkins County		1/19/2017	1/24/2017			5										1/19/2017	2/1/2017			13																							
Cindy Bierschenk, Director of Finance	Screven County		1/19/2017	1/24/2017			5										1/19/2017	2/1/2017			13																							
Emily Grover, Administrative and Production Assistant	Northside Hospital - Atlanta		1/30/2017	2/3/2017			4			1/30/2017	2/3/2017			4			1/30/2017	2/14/2017			15																							
Emily Grover, Administrative and Production Assistant	Northside Cherokee		1/30/2017	2/3/2017			4			1/30/2017	2/3/2017			4			1/30/2017	2/14/2017			15																							
Emily Grover, Administrative and Production Assistant	Northside Hospital Cherokee		2/13/2017	2/20/2017			7																																					
Emily Grover, Administrative and Production Assistant	Northside Forsyth		1/30/2017	2/3/2017			4			1/30/2017	2/3/2017			4			1/30/2017	2/14/2017			15																							
Felicia Sims	Grady Health System	7	3/29/2017	3/31/2017	3/29/2017	3/31/2017	2	2	Y	3/29/2017	4/19/2017	3/29/2017	4/19/2017	21	21	Y	3/29/2017	4/4/2017			6																							
Felicia Sims	Hughes Spalding Children's Hospital	7	3/29/2017	3/31/2017	3/29/2017	3/31/2017	2	2	Y	3/29/2017	4/19/2017	3/29/2017	4/19/2017	21	21	Y	3/29/2017	4/4/2017			6																							
Gregory Girard	Dekalb Medical Center		2/24/2017	3/1/2017			5			2/24/2017	3/2/2017			6			2/24/2017	3/2/2017			6																							
Jared Kirby	Memorial Health University Medical Center									3/21/2017	3/23/2017			2																														
Jeffrey B. Laird	Stephens County Hospital	7	2/6/2017	2/20/2017	2/6/2017	2/20/2017	14	14	Y																																			
Jennifer A. Johnson	Medical Center of Central Georgia		3/1/2017	3/13/2017			12			3/1/2017	3/17/2017			16																														
Jennifer A. Johnson	Medical Center of Peach County		3/1/2017	3/13/2017			12			3/1/2017	3/17/2017			16																														
Jennifer A. Johnson	Putnam General		3/1/2017	3/13/2017			12			3/1/2017	3/17/2017			16																														
Joan Hartley, Director of Patient Accounts	Dodge County Hospital		1/3/2017	1/9/2017			6			1/3/2017	1/5/2017			2			1/3/2017	1/11/2017			8																							
Kate Randall CPA	Appling General		1/16/2017	1/24/2017			8			1/16/2017	1/23/2017			7			1/29/2017	2/14/2017			16																							
Kate Randall CPA	Monroe County Hospital		1/24/2017	1/24/2017			0			1/24/2017	1/24/2017			0			1/24/2017	1/24/2017			0																							
Keara Dowling	Jefferson Hospital	7								3/31/2017	4/19/2017	3/31/2017	4/19/2017	19	19	Y	3/31/2017	4/5/2017	3/31/2017	4/5/2017	5	5	Y																					
Keara Dowling	Jefferson Hospital																3/31/2017	4/5/2017			5																							
Kim Tullis	NE GA Medical Center	7															1/6/2017	1/26/2017	1/6/2017	1/26/2017	20	20	Y																					
Kim Tullis	NE GA Medical Center - Braselton	7															1/6/2017	1/26/2017	1/6/2017	1/26/2017	20	20	Y																					
Kim Tullis	Northeast Georgia Medical									1/6/2017	1/20/2017			14																														
Linda Nicholson	Northeast Georgia Medical Center - Gainesville		1/6/2017	1/9/2017			3																																					
Linda Nicholson	Northeast Georgia Medical Center - Braselton		1/6/2017	1/9/2017			3																																					
Lisa Payne, Senior Accountant	SE Alabama Medical Center		1/13/2017	1/24/2017			11			1/13/2017	1/20/2017			7			1/13/2017	1/30/2017			17																							
Lynn Mitchell	Flint River Community Hospital	7								3/29/2017	4/19/2017	3/29/2017	4/19/2017	21	21	Y	3/29/2017	3/30/2017	3/29/2017	3/30/2017	1	1	Y																					

Exhibit B

	Amerigroup Report #1										Peach State Report #1						WellCare Report #1						
Requestor's Name	Hospital Name	Comment Category	CMO-reported Request Date	CMO-reported Release Date	Provider-reported Request Date	Provider-reported Release Date	CMO-reported Number of Days Between Request and Receipt	Provider-reported Number of Days Between Request and Receipt	Dates Validated	CMO-reported Request Date	CMO-reported Release Date	Provider-reported Request Date	Provider-reported Release Date	CMO-reported Number of Days Between Request and Receipt	Provider-reported Number of Days Between Request and Receipt	Dates Validated	CMO-reported Request Date	CMO-reported Release Date	Provider-reported Request Date	Provider-reported Release Date	CMO-reported Number of Days Between Request and Receipt	Provider-reported Number of Days Between Request and Receipt	Dates Validated
Nia Erikson, CPA	Putnam General Hospital		1/17/2017	1/24/2017			7			1/17/2017	1/23/2017			6			1/17/2017	1/24/2017			7		
Nicole Riley, MHSA, CPAR	Liberty Regional medical center	7								2/16/2017	3/15/2017	2/16/2017	3/15/2017	27	27	Y							
Nicole Riley, MHSA, CPAR	Liberty Regional medical center		2/16/2017	2/21/2017			5			3/15/2017	3/23/2017			8									
Sandra Herndon, CPA	Bleckley Medical		1/17/2017	1/24/2017			7			1/17/2017	1/20/2017			3			1/20/2017	2/1/2017			12		
Sarah Sellers	Evans Memorial Hospital		2/6/2017	2/20/2017			14			2/6/2017	2/7/2017			1			2/6/2017	2/14/2017			8		
Shae Foy	Lanier - Louis Smith																2/14/2017	2/22/2017			8		
Shae Foy	Smith Northview Hospital																2/14/2017	2/23/2017			9		
Shae Foy	South GA Medical Center																2/14/2017	2/23/2017			9		
Shannon Dukes	Meriwether Healthcare LLC		3/14/2017	3/16/2017			2			3/14/2017	3/22/2017			8			3/14/2017	3/30/2017			16		
Sherry L. (McQueen) Cameron, CPA	Children's Healthcare of Atlanta @ Egleston	7	3/31/2017	4/4/2017	3/31/2017	4/4/2017	4	4	Y	3/31/2017	4/19/2017	3/31/2017	4/19/2017	19	19	Y	3/31/2017	4/5/2017	3/31/2017	4/5/2017	5	5	Y
Sherry L. (McQueen) Cameron, CPA	Children's Healthcare of Atlanta @ Hughes Spalding	7	3/31/2017	4/4/2017	3/31/2017	4/4/2017	4	4	Y	3/31/2017	4/19/2017	3/31/2017	4/19/2017	19	19	Y	3/31/2017	4/5/2017	3/31/2017	4/5/2017	5	5	Y
Sherry L. (McQueen) Cameron, CPA	Children's Healthcare of Atlanta @ Scottish Rite	7	3/31/2017	4/4/2017	3/31/2017	4/4/2017	4	4	Y	3/31/2017	4/19/2017	3/31/2017	4/19/2017	19	19	Y	3/31/2017	4/5/2017	3/31/2017	4/5/2017	5	5	Y
Stuart Hasty	Tift Regional Medical Center		2/7/2017	2/21/2017			14			2/7/2017	2/7/2017			0			2/7/2017	2/14/2017			7		
Tina Kent	Berrien County Hospital																1/17/2017	1/31/2017			14		
Tina Kent	Hospital Authority of Valdosta and Lowndes County, GA DBA South Georgia Medical Center		2/28/2017	3/13/2017			13																
Tina Kent	SGMC									1/17/2017	1/23/2017			6									
Tina Kent	SGMC Berrien									1/17/2017	1/23/2017			6									
Tina Kent	SGMC Lanier									2/20/2017	2/21/2017			1									
Tina Kent	SGMC Northview									1/17/2017	1/23/2017			6									
Tina Kent	Smith Northview Hospital																1/17/2017	1/31/2017			14		
Tina Kent	South GA Medical Center																1/17/2017	1/31/2017			14		
Tina Kent	South Georgia Medical Center																2/28/2017	3/2/2017			2		
Tina Kent	Southh Georgia Medical Center		2/20/2017	2/20/2017			0																
Tina Kent, Accounting Financial Analyst	Hospital Authority of Valdosta and Lowndes County, GA DBA SGMC Smith Northview Campus		1/17/2017	1/24/2017			7																
Tina Kent, Accounting Financial Analyst	Hospital Authority of Valdosta and Lowndes County, GA DBA SGMC Berrien Campus		1/17/2017	1/24/2017			7																
Tina Kent, Accounting Financial Analyst	Hospital Authority of Valdosta and Lowndes County, GA DBA South Georgia Medical Center		1/17/2017	1/24/2017			7																

Min:	0.0
Ave:	5.9
Max:	14.0

Min:	0.0
Ave:	10.1
Max:	27.0

Min:	0.0
Ave:	9.2
Max:	21.0

Exhibit C

Comment Categories Key			
1	Provider stated dissatisfaction with data on report, such as missing and/or inaccurate data, format of report, incorrect reporting periods, etc.	9	Not able to get into contact with provider.
2	Provider stated reports on DCH website were used instead of requested CMO reports.	10	Provider stated a request was submitted to the CMO that was not found on the CMO report; provider gave request/release dates.
3	Provider had to request corrected report from CMO.	11	Provider unsure of exact dates, but did not think dates differed from dates provided by CMO.
4	Request outside of audit period.	12	Provider only able to provide partial or no information about HS&R report request and receipt.
5	Requested CMO report(s) was not received.	13	Provider did not know or did not provide exact dates reported by CMO, but provider stated report was provided in a timely manner.
6	Provider indicated this facility did not request HS&R reports from CMOs.	14	Provider-reported dates differ from CMO-reported dates, but the request was reported by the CMO.
7	Dates reported by CMO were confirmed.	15	Provider received inaccurate report such as missing, incorrect, or invalid data.
8	Provider disagreed with dates reported by CMO, but provider could not provide evidence supporting the disagreement.		