

**DEPARTMENT OF COMMUNITY HEALTH  
GEORGIA FAMILIES**

**MEDICAID CARE MANAGEMENT  
ORGANIZATIONS ACT  
COMPLIANCE MONITORING**



**ANALYSES OF HOSPITAL STATISTICAL AND  
REIMBURSEMENT (HS&R) REPORT SUBMISSIONS**

**QUARTER 3: JULY THROUGH SEPTEMBER 2016**

**JANUARY 6, 2017**





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## PROJECT BACKGROUND

The Medicaid Care Management Organizations Act (the “Act”) requires the Care Management Organizations (CMOs) to provide a Hospital Statistical and Reimbursement (HS&R) report within 30 (thirty) days upon request of a provider. Specifically, O.C.G.A. 33-21A-11 states:

*Upon request by a hospital provider related to a specific fiscal year, a care management organization shall, within 30 days of the request, provide that hospital with an HS&R report for the requested fiscal year. Any care management organization which violates this Code section by not providing the requested report within 30 days shall be subject to a penalty of \$1,000.00 per day, starting on the thirty-first day after the request and continuing until the report is provided. It is the intent of the General Assembly that such penalty be collected by the Department of Community Health and deposited into the Indigent Care Trust Fund created pursuant to Code Section 31-8-152. A care management organization shall not reduce the funding available for health care services for members as a result of payment of such penalties.*

Additionally, the CMOs must submit a list of the requested HS&R reports to the Department of Community Health (“the Department” or DCH) no later than thirty days following the calendar quarter period.



## OBJECTIVE

As requested by the Department, Myers and Stauffer LC (Myers and Stauffer) tested the information included on the quarterly HS&R reports submitted by the CMOs in response to the Act for the quarter beginning July 1, 2016 and ending September 30, 2016 (“Quarter 3”). We attempted to confirm the information reported by the CMOs to demonstrate their compliance with the HS&R reporting requirements of the Act.

The quarterly HS&R reports the CMOs submit to the Department contain the following data: the identification of hospitals that requested HS&R reports including location, name of report requestor, date the HS&R report(s) were requested, the date the CMO released the report to the hospital or requestor, and other related information.

Using the HS&R reports provided by each CMO, we attempted to confirm no less than five report requests for each respective CMO. The Methodology section provides an overview of how we analyzed the data on the quarterly reports.



## METHODOLOGY

In order to perform this analysis, we utilized the quarterly reports submitted to DCH by each of the CMOs. The reports for Amerigroup Community Care (AGP) and WellCare of Georgia (WellCare) were obtained by accessing their web portals on October 31, 2016. Peach State Health Plan's (PSHP) report was obtained by accessing their web portal on November 2, 2016. For Quarter 3, 337 HS&R reports were reported by the CMOs and can be found in Exhibit A and of this report.

In accordance with the confirmation process approved by DCH, Myers and Stauffer requests confirmation of the CMO-reported request and release dates from providers, or their representatives, when the CMO-reported release date is 20 days or greater from the CMO-reported request date. With DCH's approval, HS&R reports were randomly selected for AGP, PSHP, and WellCare to contact providers for confirmation of the dates reported by the CMOs.

Telephone calls or e-mails regarding 75 HS&R reports were initiated on November 18, 2016 and completed on December 7, 2016. Providers were asked to provide the date they requested the HS&R report and the date the CMO provided notification that the report was available.

A maximum of three attempts per provider were performed in an effort to acquire data for this analysis.

Once the data was collected, we analyzed the results and performed follow-up communication as necessary. Provider responses were compared with the dates reported on each CMO's quarterly report.



## ASSUMPTIONS AND LIMITATIONS

The assumptions and limitations summarized below should be noted when reviewing this report.

- Our procedures were not designed to identify instances where a CMO may have failed to include a provider's request for an HS&R report in the CMO's report to DCH. However, had instances occurred where a provider stated they requested an HS&R report from a CMO that was not included in the CMO's report to DCH, Myers and Stauffer would have communicated with the respective CMO to confirm the information obtained from the provider.
- If instances occurred where a provider stated they received a requested HS&R report from a CMO after 20 days and that report was originally excluded from our confirmation process, we would have communicated with the respective CMO to confirm the information obtained from the provider.
- Myers and Stauffer accepted a verbal or an email confirmation for information received from providers.
- As instructed by the Department, if the due date of the report, 30 days after the report was requested, fell on a Saturday or Sunday, the next business day was assumed to be the due date for purposes of this analysis.



# ANALYTICAL FINDINGS

This section provides a summary of our findings. Detailed findings can be found in Exhibit B.

**Table I. Total Report Counts per CMO**

CMO	Number of Reports Requested, According to CMO or Provider	Number of Reports Released 30 or More Days After Request, According to CMO or Provider	Number of Reports Included in Analyses	Provider in Agreement with CMO-Reported Dates	Provider Disagreed with CMO-Reported Dates	Provider Not Able to Validate CMO Reported Dates
Amerigroup	117	0	25	25 (100.00%)	0 (0.00%)	0 (0.00%)
PSHP	98	3	25	25 (100.00%)	0 (0.00%)	0 (0.00%)
WellCare	122	11	25	21 (84.00%)	4 (16.00%)	0 (0.00%)
Total	337	14	75	71 (94.67%)	4 (5.33%)	0 (0.00%)

As illustrated in the table above, we have included the total number of reports each respective CMO reported to the Department for Quarter 3. The findings indicate for 94.67 percent (71 of 75) of the HS&R reports, the providers were able to confirm the information reported by the CMOs. Three providers representing four report requests disagreed with the CMO reported dates.

**Table II. Length of Time between Request and Release Dates for HS&R Reports, as reported per CMO**

CMO	Days Between Request and Release Dates		
	Minimum	Average	Maximum
Amerigroup	0	3.2	21.0
PSHP	0	14.4	37.0
WellCare	0	13.4	35.0

The statistics included in Table II are based on the dates provided within the CMO quarterly reports. Although the dates given to Myers and Stauffer by the providers were considered in the analysis, documentation provided by the CMOs was used to confirm the dates reported to DCH by the CMOs.



## SUMMARY

### **AMERIGROUP**

For Quarter 3, Myers and Stauffer did not identify any HS&R reports released by Amerigroup to a provider that were greater than 30 days. Five representatives were contacted regarding 25 HS&R report requests. Confirmation of the request and release dates reported by the CMO was received for 25 requests.

### **PEACH STATE HEALTH PLAN**

For Quarter 3, five representatives were contacted regarding 25 HS&R report requests. Confirmation of the request and release dates reported by the CMO were received for 25 requests. Myers and Stauffer identified three HS&R reports released by Peach State Health Plan to a provider that was greater than 30 days. We requested clarification regarding the late HS&R reports for Children's Healthcare of Atlanta (Egleston, Hughes Spalding, and Scottish Rite). Willie Slaton, Peach State's Manager, Compliance State Reporting, provided a detailed response which can be found in Exhibit D of this report.

### **WELLCARE**

For Quarter 3, five representatives were contacted regarding 25 HS&R report requests. Confirmation of the request and release dates reported by the CMO were received for 21 requests. Three providers representing four reports disagreed with the CMO reported release dates. Two providers representing three reports submitted documentation to support the date the reports were released; however, one provider representing one report did not provide documentation supporting the disagreement. Myers and Stauffer identified 11 HS&R reports released by WellCare to providers that were greater than 30 days. We requested clarification regarding the late HS&R reports and date discrepancies from WellCare. Joshua Luft, a WellCare representative, provided a detailed response which can be found in Exhibit E of this report.





## **SUMMARY OF POTENTIAL PENALTIES**

Based on the findings above, there are potential penalties for late HS&R reports that should be assessed by DCH for the quarter beginning July 1st, 2016 and ending September 30<sup>th</sup>.

For the first case of late reporting, Peach State was in total 15 days late providing the requested HS&R reports to Children’s Healthcare of Atlanta (Egleston, Hughes Spalding, and Scottish Rite). In the second case of late reporting, WellCare was in total 28 days late providing the requested HS&R reports to Crisp Regional, Dorminy Medical, Jasper Memorial Hospital, Jeff Davis Hospital, Northeast Georgia Medical Center, Oconee Regional Medical Center, South Georgia Medical Center, South Georgia Medical Center-Berrien, South Georgia Medical Center-Lanier, Liberty Regional Medical Center, and Upson Regional Medical Center.

Georgia statute (O.C.G.A. 33-21A-11) states, “...Any care management organization which violates this Code section by not providing the requested report within 30 days shall be subject to a penalty of \$1,000.00 per day, starting on the thirty first day after the request and continuing until the report is provided.”

Pursuant to the statutory and contractual requirements, DCH may elect to impose penalties of up to \$15,000 on Peach State and \$28,000 on WellCare.



## RECOMMENDATIONS

We make the following recommendations to the Department, Peach State Health Plan, and WellCare based on our findings after analyzing the Quarter 3, 2016 HS&R reports:

- Peach State and WellCare should develop a tool to track HS&R report requests to ensure timely production and delivery of reports.
- Peach State should perform a quality review of their quarterly HS&R report prior to submitting to DCH to ensure there aren't any typos.
- The Department may wish to assess a penalty of \$15,000 against Peach State Health Plan and \$28,000 against WellCare for late HS&R reports which were not released within 30 days.



# EXHIBITS



**Exhibit A**

**REPORT NAME: Hospital Statistical and Reimbursement Report**

**Quarterly Report**

**CMO:**

AMERIGROUP COMMUNITY CARE

**Reporting Date:**

10/6/2016

**Reporting Period:**

3rd Quarter 2016

Hospital Name	Location	Date Report Requested	Date Report Released	Requestor's Name
Medical Center of Central Georgia	Macon	9/30/2016	10/5/2016	Jennifer A. Johnson
Medical Center of Peach County	Byron	9/30/2016	10/5/2016	Jennifer A. Johnson
Spalding Regional Hospital	Griffin	9/30/2016	10/5/2016	Jennifer A. Johnson
Sylvan Grove Hospital	Jackson	9/30/2016	10/5/2016	Jennifer A. Johnson
Chestatee Regional Hospital	Dahlonega	9/30/2016	10/5/2016	Connie Alexander
Candler County Hospital	Metter	9/30/2016	9/30/2016	Jessica Johnson
Flint River Community Hosptial	Montezuma	9/29/2016	10/5/2016	Lynn Mitchell
Meadows Regional Medical Center	Vidalia	9/29/2016	10/5/2016	Will Bennett
Monroe County Hospital	Forsyth	9/27/2016	10/5/2016	Jennifer A. Johnson
Putnam General Hospital	Eatonton	9/27/2016	10/5/2016	Jennifer A. Johnson
Miller County Hospital	Colquitt	9/22/2016	9/23/2016	Jill Brown
Miller County Medical Center	Colquitt	9/22/2016	9/23/2016	Jill Brown
R E Jennings Medical Clinic	Arlington	9/22/2016	9/23/2016	Jill Brown
Irwin County Hospital	Ocilla	9/22/2016	9/23/2016	Ashley Griffin
Hamilton Medical Center	Dalton	9/22/2016	9/23/2016	Catherine McKenzie
North Georgia Medical Center	Ellijay	9/22/2016	9/23/2016	Stephanie Sitton
University McDuffie County Regional Medical Center	Thomson	9/22/2016	9/23/2016	Sheri Poole
University Hospital	Augusta	9/22/2016	9/23/2016	Sheri Poole
Memorial Hospital - Bainbridge	Bainbridge	9/22/2016	9/29/2016	Becki Shaughnessy
Willis Memorial Hospital	Washington	9/22/2016	9/29/2016	Becki Shaughnessy
Candler Hospital	Savannah	9/22/2016	9/29/2016	Becki Shaughnessy
Donalsonville Hospital	Donalsonville	9/22/2016	9/29/2016	Becki Shaughnessy
Emanuel Medical Center	Swainsboro	9/22/2016	9/29/2016	Becki Shaughnessy
Habersham Medical Center	Demorest	9/22/2016	9/29/2016	Becki Shaughnessy
Higgins General Hospital	Bremen	9/22/2016	9/29/2016	Becki Shaughnessy
Southern Regional	Riverdale	9/22/2016	9/29/2016	Becki Shaughnessy
St. Joseph's Hospital	Atlanta	9/22/2016	9/29/2016	Becki Shaughnessy
Southwest Georgia Regional Medical Center - Cuthbert	Cuthbert	9/22/2016	9/29/2016	Becki Shaughnessy
Tanner Medical Center	Tallapoosa	9/22/2016	9/29/2016	Becki Shaughnessy
Tanner Medical Center Villa Rica	Villa Rica	9/22/2016	9/29/2016	Becki Shaughnessy
Dorminy Medical Center	Fitzgerald	9/22/2016	9/29/2016	Becki Shaughnessy
Evans Memorial Hospital	Claxton	9/22/2016	9/29/2016	Becki Shaughnessy
Jasper Memorial Hospital	Monticello	9/22/2016	9/29/2016	Becki Shaughnessy
Jeff Davis Hospital	Hazlehurst	9/22/2016	9/29/2016	Becki Shaughnessy
Northeast Georgia Medical Center	Gainesville	9/22/2016	9/29/2016	Becki Shaughnessy
Oconee Regional Medial Center	Milledgeville	9/22/2016	9/29/2016	Becki Shaughnessy
South Georgia Medical Center	Valdosta	9/22/2016	9/29/2016	Becki Shaughnessy
South Georgia Medical Center Berrien	Nashville	9/22/2016	9/29/2016	Becki Shaughnessy
South Georgia Medical Center - Lanier	Lakeland	9/22/2016	9/29/2016	Becki Shaughnessy
Liberty Regional Medical Center	Hinesville	9/22/2016	9/29/2016	Becki Shaughnessy
Upson Regional Medical Center	Thomaston	9/22/2016	9/29/2016	Becki Shaughnessy
Warm Springs Medical Center	Warm Springs	9/22/2016	9/29/2016	Becki Shaughnessy
Crisp Regional Hospital	Cordele	9/21/2016	9/23/2016	Brent Rigsby
Crisp Regional Hospital	Cordele	9/20/2016	9/20/2016	Ben Glass
Clinch Memorial Hospital	Homerville	9/20/2016	9/21/2016	Sandra Hughes
Effingham Health System	Springfield	9/19/2016	9/19/2016	Lindsey Siddall
Wayne Memorial Hospital	Jesup	9/19/2016	9/20/2016	Becki Shaughnessy
Miller County Hospital	Colquitt	9/19/2016	9/20/2016	Becki Shaughnessy
Meadows Regional Medical Center	Vidalia	9/19/2016	9/20/2016	Becki Shaughnessy
Jefferson Hospital	Louisille	9/19/2016	9/20/2016	Becki Shaughnessy

**Exhibit A**

Northside Hospital - Atlanta	Atlanta	9/15/2016	9/19/2016	Emily Grover
Northside Hospital - Cherokee	Canton	9/15/2016	9/19/2016	Emily Grover
Northside Hospital - Forsyth	Cumming	9/15/2016	9/19/2016	Emily Grover
Shepherd Center	Atlanta	9/15/2016	9/19/2016	Emily Grover
Taylor Regional Hospital	Hawkinsville	9/15/2016	9/19/2016	Tiffay Jolly
Phoebe Putney Memorial Hospital	Albany	9/14/2016	9/14/2016	Rebecca Kendall
Phoebe Sumter Medical Center, Inc.	Americus	9/14/2016	9/14/2016	Rebecca Kendall
Floyd Medical Center	Rome	9/14/2016	9/14/2016	Darin M. Lane
Polk Medical Center	Cedartown	9/14/2016	9/14/2016	Darin M. Lane
Southeast Georgia Health System - Camden Campus	St. Marys	9/12/2016	9/12/2016	Michelle P. Morris
Southeast Georgia Health System - Brunswick Campus	Brunswick	9/12/2016	9/12/2016	Michelle P. Morris
Optim Medical Center - Tattnall	Tattnall	9/12/2016	9/12/2016	Rhonda Durden, CPA
Donalsonville Hospital	Donalsonville	9/9/2016	9/9/2016	Katie Hatcher, CPA
Athens Regional Medical Center	Athens	9/9/2016	9/9/2016	Todd Cox
Burke Medical Center	Waynesboro	9/8/2016	9/9/2016	Penney Harper
Habersham Medical Center	Demorest	9/7/2016	9/8/2016	Deborah A. Yarborough
Crisp Regional Hospital	Cordele	9/7/2016	9/8/2016	Suzanne Tripp
Tift Regional Medical Center	Tifton	9/6/2016	9/7/2016	Stuart R. Hasty
Chestatee Regional Hospital	Dahlonega	9/6/2016	9/7/2016	Connie Alexander
Jenkins County Hospital	Millen	9/6/2016	9/7/2016	Cindy Bierschenk
Dodge County Hospital	Eastman	9/2/2016	9/7/2016	Joan Hartley
Northridge Medical	Commerce	9/1/2016	9/2/2016	Johnny Thurman McGinnis
Effingham Hospital	Springfield	9/1/2016	9/7/2016	Erica Todd
Morgan Memorial Hospital	Madison	8/31/2016	9/2/2016	Kyle H. Wilkinson, CPA
Chatuge Regional Hospital	Hiawassee	8/31/2016	9/2/2016	Debbie Self
Union General Hospital	Blairsville	8/31/2016	9/2/2016	Debbie Self
Floyd Medical Center	Rome	8/31/2016	9/2/2016	Cesilee L. Ashley
Polk Medical Center	Cedartown	8/31/2016	9/2/2016	Cesilee L. Ashley
Miller County Hospital	Colquitt	8/25/2016	8/25/2016	Jill Brown
Miller County Medical Center	Colquitt	8/25/2016	8/25/2016	Jill Brown
R E Jennings Medical Clinic	Arlington	8/25/2016	8/25/2016	Jill Brown
Southeast Georgia Health System - Brunswick Campus	Brunswick	8/24/2016	8/25/2016	Kim Holcomb
Children's Healthcare of Atlanta - Egleston	Atlanta	8/24/2016	8/25/2016	Sherry L. (McQueen) Cameron
Children's Healthcare of Atlanta - Scottish Rite	Atlanta	8/24/2016	8/25/2016	Sherry L. (McQueen) Cameron
Children's Healthcare of Atlanta - Hughes Spalding	Atlanta	8/24/2016	8/25/2016	Sherry L. (McQueen) Cameron
Bleckley Memorial Hospital	Cochran	8/23/2016	8/23/2016	Sandra Herndon, CPA
Dorminy Medical Center	Fitzgerald	8/23/2016	8/23/2016	Sharon Griffin, Controller
Hamilton Medical Center	Dalton	8/23/2016	8/23/2016	Catherine McKenzie
Colquitt Regional Medical Center	Moultrie	8/23/2016	8/23/2016	Mike Wyche
Upson Regional Medical Center	Thomaston	8/23/2016	8/23/2016	Debra Young/Shae S Foy, CPA
Bacon County Hospital	Alma	8/23/2016	8/23/2016	Lauris G. Mullis
Upson Regional Medical Center	Thomaston	8/23/2016	8/23/2016	Debra Young/Shae S. Foy
Irwin County Hospital	Ocilla	8/23/2016	8/23/2016	Ashley Griffin
Rockdale Medical Center	Conyers	8/23/2016	8/23/2016	Edwin Bennie Rector
Gwinnett Medical Center - Lawrenceville	Lawrenceville	8/22/2016	8/22/2016	Hans Schermerhorn
Gwinnett Medical Center - Duluth	Duluth	8/22/2016	8/22/2016	Hans Schermerhorn
Pioneer Health Services of Early County	Blakely	8/22/2016	8/22/2016	Debbie Blair
Southeast Alabama Medical Center	Dothan	8/22/2016	8/22/2016	Lisa Payne/Shae S. Foy
Midtown Medical Center	Columbus	8/22/2016	8/22/2016	Joe Lively
Northside Medical Center	Columbus	8/22/2016	8/22/2016	Joe Lively
Doctors Specialty	Atlanta	8/22/2016	8/22/2016	Joe Lively
John D. Archbold Memorial Hospital	Thomasville	8/21/2016	8/23/2016	Patricia L. Barrett
Brooks County Hospital	Quitman	8/21/2016	8/23/2016	Patricia L. Barrett
Grady General Hospital	Cairo	8/21/2016	8/23/2016	Patricia L. Barrett
Mitchell County Hospital	Camilla	8/21/2016	8/23/2016	Patricia L. Barrett
Effingham County Hospital	Springfield	8/9/2016	8/9/2016	Erica Todd
Donalsonville Hospital, Inc	Donalsonville	8/8/2016	8/16/2016	Katie Hatcher, CPA

**Exhibit A**

Southeast Georgia Health System - Brunswick	Brunswick	8/1/2016	8/8/2016	Michelle Morris
Southeast Georgia Health System - Camden	St. Marys	8/1/2016	8/8/2016	Michelle Morris
Tanner Medical Center- Carrollton	Carrollton	8/1/2016	8/16/2016	Bobbiegean Reed
Taylor Regional Hospital	Hawkinsville	7/26/2016	8/16/2016	Keara M. Dowling, CPA
Dekalb Medical Center	Decatur	7/18/2016	7/19/2016	Gregory Girard
Dekalb Medical at Hillandale	Lithonia	7/18/2016	7/19/2016	Gregory Girard
Decatur Hospital	Decatur	7/18/2016	7/19/2016	Gregory Girard
Tift Regional Medical Center	Tifton	7/7/2016	7/13/2016	Stuart R. Hasty
Cook Medical Center	Adel	7/7/2016	7/13/2016	Stuart R. Hasty
Bleckley Memorial Hospital	Cochran	7/1/2016	7/5/2016	Sandra Herndon

**Exhibit A**

Hospital Statistical & Reimbursement Report  
Quarterly Report

Peach State Health Plan  
Reporting Date: 10/30/2016  
Reporting Period: July 1, 2016 through September 30, 2016

Hospital Name	Location	Date Report Requested	Date Report Released	Requestor's Name
Bleckley Memorial	Georgia	7/1/2016	7/7/2016	Sandra Herndon
Houston Medical	Georgia	7/6/2016	7/7/2016	Amy Grube
Perry Hospital	Georgia	7/6/2016	7/7/2016	Amy Grube
Cook Medical Center	Georgia	7/7/2016	7/8/2016	Stuart Hasty
Tift Regional	Georgia	7/7/2016	7/8/2016	Stuart Hasty
Dekalb Medical Center	Georgia	7/18/2016	7/29/2016	Gregory Girard
Dekalb Medical at Hillandale	Georgia	7/18/2016	7/29/2016	Gregory Girard
Crisp Regional	Georgia	7/22/2016	7/25/2016	Brent Rigsby
Taylor Regional	Georgia	7/26/2016	7/29/2016	Keara Dowling
SGHS- Camden	Georgia	8/2/2016	8/5/2016	Michelle Morris
SGHS- Brunswick	Georgia	8/2/2016	8/5/2016	Michelle Morris
Tanner Medical Center	Georgia	8/1/2016	8/5/2016	Carol Crews
Donalsonville Hospital	Georgia	8/8/2016	8/10/2016	Katie Hatcher
Shepherd Center	Georgia	8/8/2016	8/10/2016	Emily Grover
Effingham County	Georgia	8/9/2016	8/10/2016	Erica Todd
Chatuge Regional	Georgia	8/15/2016	9/1/2016	Debbie Self
Union General	Georgia	8/15/2016	9/2/2016	Debbie Self
Upson Regional	Georgia	8/17/2016	9/2/2016	Debra Young
Brooks County	Georgia	8/21/2016	9/2/2016	Patricia Barrett
Archbold Memorial	Georgia	8/21/2016	9/2/2016	Patricia Barrett
Grady General	Georgia	8/21/2016	9/2/2016	Patricia Barrett
Mitchell County	Georgia	8/21/2016	9/2/2016	Patricia Barrett
Upson Regional	Georgia	8/24/2016	9/2/2016	Debra Young
Pionner Community	Georgia	8/22/2016	9/7/2016	Debbie Self
Midtown Medical	Georgia	8/22/2016	9/8/2016	Joe Lively
Northside Medical	Georgia	8/22/2016	9/8/2016	Joe Lively
Doctors Hospital	Georgia	8/22/2016	9/8/2016	Joe Lively
Gwinnett Medical	Georgia	8/22/2016	9/8/2016	Hans Schermerhorn
Gwinnett Medical- Duluth	Georgia	8/22/2016	9/8/2016	Hans Schermerhorn
Colquitt Regional	Georgia	8/23/2016	9/8/2016	Mike Wyche
Dorminy	Georgia	8/23/2016	9/8/2016	Sharon Griffin
Polk Medical	Georgia	8/29/2016	9/14/2016	Cesilee Blackwelder
Floyd Primary	Georgia	8/29/2016	9/13/2016	Cesilee Blackwelder
Morgan Memorial	Georgia	8/31/2016	9/14/2016	Kyle Wilkinson
Effingham Family	Georgia	9/1/2016	9/14/2016	Erica Todd
Restoration Healthcare	Georgia	9/1/2016	9/14/2016	JT McGinnis
Dodge County	Georgia	9/2/2016	9/14/2016	Joan Hartley
Jenkins County	Georgia	9/6/2016	9/16/2016	Cindy Bierschenk
Screven County	Georgia	9/6/2016	9/16/2016	Cindy Bierschenk
Donalsonville	Georgia	9/9/2016	9/20/2016	Kattie Hatcher
Athens Regional	Georgia	9/8/2016	9/20/2016	Todd Cox
Optim Medical	Georgia	9/9/2016	9/20/2016	Rhonda Durden
Emory Johns Creek	Georgia	9/12/2016	9/23/2016	Wendy Chen
Hamilton Medical	Georgia	9/12/2016	9/23/2016	Catherine McKenzie
Phoebe Sumter	Georgia	9/14/2016	9/27/2016	Rebecca Kendall
CHOA Egleston	Georgia	8/24/2016	9/30/2016	Sherry Cameron
CHOA Hughes Spalding	Georgia	8/24/2016	9/30/2016	Sherry Cameron
CHOA Scottish Rite	Georgia	8/24/2016	9/30/2016	Sherry Cameron
Tift Regional	Georgia	9/6/2016	9/30/2016	Stuart Hasty
Cook Medical	Georgia	9/6/2016	9/30/2016	Stuart Hasty
Crisp Regional	Georgia	9/7/2016	9/30/2016	Suzanne Tripp
Polk Medical	Georgia	9/14/2016	10/5/2016	Darin Lane
Floyd Primary	Georgia	9/14/2016	10/5/2016	Darin Lane

**Exhibit A**

Northside Hospital	Georgia	9/15/2016	10/11/2016	Emily Grover
Northside Cherokee	Georgia	9/15/2016	10/11/2016	Emily Grover
Northside Forsyth	Georgia	9/15/2016	10/11/2016	Emily Grover
Shepherd Center	Georgia	9/15/2016	10/11/2016	Emily Grover
Taylor Regional	Georgia	9/15/2016	10/11/2016	Tiffany McDaniel
Effingham County	Georgia	9/19/2016	10/11/2016	Lindsey Siddal
Miller County	Georgia	9/19/2016	10/11/2016	Becki Shaughnessy
Wayne Memorial	Georgia	9/19/2016	10/11/2016	Becki Shaughnessy
Meadows Regional	Georgia	9/19/2016	10/11/2016	Becki Shaughnessy
Jefferson Hospital	Georgia	9/19/2016	10/11/2016	Becki Shaughnessy
Miller County	Georgia	9/22/2016	10/13/2016	Jill Brown
Miller County Medical	Georgia	9/22/2016	10/13/2016	Jill Brown
RE Jennings	Georgia	9/22/2016	10/13/2016	Jill Brown
Burke Medical	Georgia	9/26/2016	10/17/2016	Penney Harper
Monroe County	Georgia	9/27/2016	10/20/2016	Jennifer Johnson
Putnam General	Georgia	9/27/2016	10/20/2016	Jennifer Johnson
Memorial Hospital - Bainbridge	Georgia	9/22/2016	10/20/2016	Becki Shaughnessy
Wills Memorial	Georgia	9/22/2016	10/20/2016	Becki Shaughnessy
Candler Hospital	Georgia	9/22/2016	10/20/2016	Becki Shaughnessy
Donalsonville	Georgia	9/22/2016	10/20/2016	Becki Shaughnessy
Emanuel Medical	Georgia	9/22/2016	10/20/2016	Becki Shaughnessy
Habersham Medical	Georgia	9/22/2016	10/20/2016	Becki Shaughnessy
Higgins General	Georgia	9/22/2016	10/20/2016	Becki Shaughnessy
Southern Regional	Georgia	9/22/2016	10/20/2016	Becki Shaughnessy
St. Joseph's	Georgia	9/22/2016	10/20/2016	Becki Shaughnessy
SWGRMC- Cuthbert	Georgia	9/22/2016	10/20/2016	Becki Shaughnessy
Tanner Medical- Villa Rica	Georgia	9/22/2016	10/20/2016	Becki Shaughnessy
Tanner Medical- Carrollton	Georgia	9/22/2016	10/20/2016	Becki Shaughnessy
Dorminy Medical	Georgia	9/22/2016	10/20/2016	Becki Shaughnessy
Evans Memorial	Georgia	9/22/2016	10/20/2016	Becki Shaughnessy
Jasper Memorial	Georgia	9/22/2016	10/20/2016	Becki Shaughnessy
Jeff Davis	Georgia	9/22/2016	10/20/2016	Becki Shaughnessy
Northeast Georgia Med	Georgia	9/22/2016	10/20/2016	Becki Shaughnessy
Oconee Regional	Georgia	9/22/2016	10/20/2016	Becki Shaughnessy
South Georgia Medical	Georgia	9/22/2016	10/20/2016	Becki Shaughnessy
South Georgia Medical- Berrien	Georgia	9/22/2016	10/20/2016	Becki Shaughnessy
South Georgia Medical - Lanier	Georgia	9/22/2016	10/20/2016	Becki Shaughnessy
Liberty Regional	Georgia	9/22/2016	10/20/2016	Becki Shaughnessy
Upson Regional	Georgia	9/22/2016	10/20/2016	Becki Shaughnessy
Warm Springs Medical	Georgia	9/22/2016	10/20/2016	Becki Shaughnessy
Meadows Regional	Georgia	9/29/2016	10/20/2016	Will Bennett
Flint River	Georgia	9/29/2016	10/20/2016	Lynn Mitchell
Medical Center of Central Georgia	Georgia	9/30/2016	10/20/2016	Jennifer Johnson
Medical Center of Peach County	Georgia	9/30/2016	10/20/2016	Jennifer Johnson
Chestatee Regional	Georgia	9/30/2016	10/26/2016	Connie Alexander



**Exhibit A**

Hospital Statistical and Reimbursement Report  
Quarterly Report

Wellcare

CMO Name: WellCare  
Reporting Date: 10/28/16  
Reporting Period: Q3 2016

Hospital Name:	Location	Date Report Requested	Date Report Released	Requester's Name
Bleckley Memorial Hospital	145 E PEACOCK ST COCHRAN, GA 310147846	7/1/2016	7/27/2016	Sandra Herndon
Tift Regional Medical Center	901 E EIGHTEENTH ST TIFTON, GA 31794	7/7/2016	7/27/2016	Stuart Hasty
Cook Medical Center (formerly Memorial Hospital of Adel)	706 N PARRISH AVE ADEL, GA 316201511	7/7/2016	7/27/2016	Stuart Hasty
Crisp Regional	902 7TH ST N CORDELE, GA 31015	7/22/2016	7/22/2016	Brent Rigsby
Taylor Regional	222 PERRY HWY HAWKINSVILLE, GA 31036	7/26/2016	7/27/2016	Keara Dowling
SEGA - Camden	2000 DAN PROCTOR DR SAINT MARYS, GA 315583810	8/1/2016	8/1/2016	Michelle Morris
SEGA - Brunswick	2415 PARKWOOD DR BRUNSWICK, GA 31520	8/1/2016	8/1/2016	Michelle Morris
Tanner Medical Center - Carrollton	705 DIXIE ST CARROLLTON, GA 301173818	8/2/2016	8/2/2016	Carol Crews
Donalsonville Hospital	102 HOSPITAL CR DONALSONVILLE, GA 398451100	8/8/2016	8/11/2016	Katie Hatcher
Shepherd Spinal Center	2020 PEACHTREE RD NW ATLANTA, GA 30309	8/8/2016	8/12/2016	Emily Grover
Effingham	459 HWY 119 S SPRINGFIELD, GA 313293021	8/9/2016	8/12/2016	Erica Todd
Donalsonville Hospital (separate request)	102 HOSPITAL CR DONALSONVILLE, GA 398451100	8/15/2016	8/17/2016	Katie Hatcher
Chatuge Regional Hospital (x3)	110 S MAIN ST HIAWASSEE, GA 30546	8/15/2016	8/26/2016	Debbie Self
Union General Hospital (x3)	35 HOSPITAL ROAD BLAIRSVILLE, GA 305123102	8/15/2016	8/26/2016	Debbie Self
Upson Regional Medical Center	801 W GORDON ST THOMASTON, GA 302863426	8/17/2016	9/2/2016	Debra Young
John D Archbold	915 GORDON AVE THOMASVILLE, GA 31792	8/21/2016	9/2/2016	Patricia Barrett
Mitchell County	90 E STEPHENS ST CAMILLA, GA 317301899	8/21/2016	9/2/2016	Patricia Barrett
Brooks County	903 N COURT ST QUITMAN, GA 316431315	8/21/2016	9/2/2016	Patricia Barrett
Grady Memorial	80 JESSE HILL JR DR SE ATLANTA, GA 30303	8/21/2016	9/2/2016	Patricia Barrett
Midtown Medical Center	710 CENTER ST COLUMBUS, GA 319011527	8/22/2016	8/31/2016	Joe Lively
Northside Medical Center (Hughston Hospital)	100 FRIST CT COLUMBUS, GA 319093578	8/22/2016	8/31/2016	Joe Lively
Doctors Specialty Hospital	616 19TH ST COLUMBUS, GA 31902	8/22/2016	8/31/2016	Joe Lively
Rockdale Medical Center	1412 MILSTEAD AVE CONYERS, GA 30012	8/23/2016	9/2/2016	Bennie Rector
Upson Regional Medical Center	801 W GORDON ST THOMASTON, GA 302863426	8/23/2016	9/2/2016	Debra Young
SE AL Medical Center	1108 ROSS CLARK CIR DOTHAN, AL 363013022	8/22/2016	9/2/2016	Lisa Payne
Miller County Hospital	209 N CUTHBERT ST COLQUITT, GA 398373518	8/25/2016	9/3/2016	Jill Brown
Hamilton Medical Center	1200 MEMORIAL DR DALTON, GA 307202529	8/23/2016	9/9/2016	Catherine McKenzie
Bleckley Memorial Hospital	145 E PEACOCK ST COCHRAN, GA 310147846	8/23/2016	9/3/2016	Sandra Herndon
Dorminy Medical Center	200 PERRY HOUSE RD FITZGERALD, GA 31750	8/23/2016	9/3/2016	Sharon Griffin
Colquitt Regional Medical Center	3131 S MAIN ST MOULTRIE, GA 317686925	8/23/2016	9/3/2016	Mike Wyche
Bacon County Hospital	302 S WAYNE ST ALMA, GA 315102922	8/23/2016	9/3/2016	Lauris Mullis
Irwin County Hospital	710 N IRWIN AVE OCILLA, GA 317745098	8/23/2016	9/3/2016	Ashley Griffin
Pioneer Health Services of Early County	11740 COLUMBIA ST BLAKELY, GA 398232574	8/22/2016	9/3/2016	Debbie Blair
SEGA - Camden	2000 DAN PROCTOR DR SAINT MARYS, GA 315583810	8/24/2016	9/9/2016	Kim Holcomb
SEGA - Brunswick	2415 PARKWOOD DR BRUNSWICK, GA 31520	8/24/2016	9/9/2016	Kim Holcomb
CHOA - Egelston	1405 CLIFTON RD NE ATLANTA, GA 303221060	8/24/2016	9/13/2016	Sherry Cameron
CHOA - Scottish Rite	1001 JOHNSON FERRY RD NE ATLANTA, GA 303421605	8/24/2016	9/13/2016	Sherry Cameron
CHOA - Hughes Spalding	35 JESSE HILL JR DR SE ATLANTA, GA 30303	8/24/2016	9/13/2016	Sherry Cameron
Gwinnett Duluth	3620 HOWELL FERRY RD DULUTH, GA 30096	8/22/2016	9/13/2016	Hans Schermerhorn
Gwinnett Medical	1000 MEDICAL CENTER BLVD LAWRENCEVILLE, GA 30046	8/22/2016	9/13/2016	Hans Schermerhorn
Dodge County Hospital	901 GRIFFIN AVE EASTMAN, GA 31023	9/2/2016	9/13/2016	Joan Hartley
Morgan Memorial Hospital	1077 S MAIN ST MADISON, GA 306502073	8/31/2016	9/13/2016	Kyle Wilkinson
Floyd Medical Center	304 TURNER MCCALL BLVD SW ROME, GA 301655621	8/31/2016	9/13/2016	Cesilee Blackwelder
Polk General	424 N MAIN ST CEDARTOWN, GA 301252644	8/31/2016	9/13/2016	Cesilee Blackwelder
Chestatee Regional	227 MOUNTAIN DR DAHLONEGA, GA 305331606	9/6/2016	9/14/2016	Connie Alexander
Donalsonville Hospital	102 HOSPITAL CR DONALSONVILLE, GA 398451100	9/9/2016	9/14/2016	Katie Hatcher
Polk General	424 N MAIN ST CEDARTOWN, GA 301252644	9/14/2016	9/14/2016	Darin Lane
Floyd Medical Center	304 TURNER MCCALL BLVD SW ROME, GA 301655621	9/14/2016	9/14/2016	Darin Lane
SEGA - Camden	2000 DAN PROCTOR DR SAINT MARYS, GA 315583810	9/12/2016	9/15/2016	Michelle Morris
SEGA - Camden	2000 DAN PROCTOR DR SAINT MARYS, GA 315583810	9/12/2016	9/15/2016	Michelle Morris
SEGA - Brunswick	2415 PARKWOOD DR BRUNSWICK, GA 31520	9/12/2016	9/15/2016	Michelle Morris
SEGA - Brunswick	2415 PARKWOOD DR BRUNSWICK, GA 31520	9/12/2016	9/15/2016	Michelle Morris
Restoration Healthcare of Commerce, LLC	70 MEDICAL CENTER DR COMMERCE, GA 305291078	9/1/2016	9/14/2016	JT McGinnis
Effingham	459 HWY 119 S SPRINGFIELD, GA 313293021	9/1/2016	9/15/2016	Erica Todd
Effingham (separate request)	459 HWY 119 S SPRINGFIELD, GA 313293021	9/1/2016	9/15/2016	Erica Todd
Shepherd Spinal Center	2020 PEACHTREE RD NW ATLANTA, GA 30309	9/15/2016	9/22/2016	Emily Grover
Burke Medical Center	351 S LIBERTY ST WAYNESBORO, GA 308309686	9/6/2016	9/22/2016	Penney Harper
Northside Hospital	1000 JOHNSON FERRY RD NE ATLANTA, GA 30342	9/15/2016	9/28/2016	Meghan Campbell
Northside Cherokee	201 HOSPITAL RD CANTON, GA 30114	9/15/2016	9/28/2016	Meghan Campbell
Northside Forsyth	1200 NORTHSIDE FORSYTH DR CUMMING, GA 300417659	9/15/2016	9/28/2016	Meghan Campbell

**Exhibit A**

Flint River Medical Center	509 SUMTER ST MONTEZUMA, GA 310631733	9/29/2016	9/29/2016	Lynn Mitchell
Habersham Medical Center	541 HISTORIC HWY 441 N DEMOREST, GA 30535	9/7/2016	9/29/2016	Deborah Yarborough
Dorminy Medical Center	200 PERRY HOUSE RD FITZGERALD, GA 31750	9/7/2016	9/29/2016	Sharon Griffin
Emory Johns Creek	6325 HOSPITAL PKWY DULUTH, GA 30097	9/12/2016	9/29/2016	Wendy Chen
Cook Medical Center (formerly Memorial Hospital of Adel)	706 N PARRISH AVE ADEL, GA 316201511	9/6/2016	9/30/2016	Stuart Hasty
Tift Regional Medical Center	901 E EIGHTEENTH ST TIFTON, GA 31794	9/6/2016	9/30/2016	Stuart Hasty
Doctors Hospital of Tattnall	247 S MAIN ST REIDSVILLE, GA 304534605	9/9/2016	9/30/2016	Rhonda Durden
Jenkins County	931 E WINTHROPE AVE MILLEN, GA 304421839	9/6/2016	10/1/2016	Cindy Bierschenk
Screven County	215 MIMS RD SYLVANIA, GA 304671994	9/6/2016	10/1/2016	Cindy Bierschenk
Phoebe Sumter Medical Center, Inc.	126 HWY 280 W AMERICUS, GA 317198645	9/14/2016	10/4/2016	Rebecca Kendall
Phoebe Putney Memorial Hospital	417 3RD AVE ALBANY, GA 317011943	9/14/2016	10/4/2016	Rebecca Kendall
Bacon County Hospital	302 S WAYNE ST ALMA, GA 315102922	10/4/2016	10/5/2016	Lauris Mullis
Bacon County Hospital	302 S WAYNE ST ALMA, GA 315102922	10/4/2016	10/5/2016	Lauris Mullis
Effingham County	459 HWY 119 S SPRINGFIELD, GA 313293021	9/19/2016	10/7/2016	Lindsay Siddall
Wayne Memorial Hospital	865 S 1ST ST JESUP, GA 315450210	9/19/2016	10/7/2016	Becki Shaughnessy
Miller County Hospital	209 N CUTHBERT ST COLQUITT, GA 398373518	9/19/2016	10/7/2016	Becki Shaughnessy
Meadows Regional	1703 MEADOWS LN VIDALIA, GA 304748915	9/19/2016	10/7/2016	Becki Shaughnessy
Jefferson Hospital	1067 PEACHTREE ST LOUISVILLE, GA 30434	9/19/2016	10/7/2016	Becki Shaughnessy
Crisp Regional	902 7TH ST N CORDELE, GA 31015	9/20/2016	10/7/2016	Ben Glass
Clinch Memorial	1050 VALDOSTA HWY HOMERVILLE, GA 316349701	9/20/2016	10/7/2016	Sandra Hughes
Miller County Hospital	209 N CUTHBERT ST COLQUITT, GA 398373518	9/22/2016	10/7/2016	Jill Brown
North Georgia Medical Center	1362 S MAIN ST ELLIJAY, GA 305405410	9/22/2016	10/12/2016	Stephanie Sitton
University Hospital	1350 WALTON WAY AUGUSTA, GA 309012629	9/22/2016	10/8/2016	Sheri Poole
McDuffie County Regional	521 W HILL ST THOMSON, GA 308242199	9/22/2016	10/8/2016	Sheri Poole
Taylor Regional	222 PERRY HWY HAWKINSVILLE, GA 31036	9/15/2016	10/12/2016	Tiffany Jolly
Dorminy Medical Center	200 PERRY HOUSE RD FITZGERALD, GA 31750	9/23/2016	10/8/2016	Sharon Griffin
Putnam General	101 LAKE OCONEE PKWY EATONTON, GA 31024	9/27/2016	10/8/2016	Jennifer Johnson
Monrow County	88 MARTIN LUTHER KING JR DR FORSYTH, GA 310291682	9/27/2016	10/8/2016	Jennifer Johnson
Meadows Regional	1703 MEADOWS LN VIDALIA, GA 304748915	9/29/2016	10/12/2016	Willuck Bennett
Medical Center Central Georgia	777 HEMLOCK ST MACON, GA 312012155	9/30/2016	10/8/2016	Jennifer Johnson
Medical Center of Peach County	1960 HWY 247 CONNECTOR BYRON, GA 31008	9/30/2016	10/8/2016	Jennifer Johnson
Sylvan Grove Hospital	1050 MCDONOUGH RD JACKSON, GA 302331599	9/30/2016	10/8/2016	Jennifer Johnson
Spalding Regional Hospital	601 S EIGHTH ST GRIFFIN, GA 30224	9/30/2016	10/8/2016	Jennifer Johnson
Chestatee Regional	227 MOUNTAIN DR DAHLONEGA, GA 305331606	9/30/2016	10/8/2016	Connie Alexander
Candler County Hospital	400 CEDAR ST METTER, GA 304393338	9/30/2016	10/8/2016	Jessica Johnson
Candler County Hospital (separate request)	400 CEDAR ST METTER, GA 304393338	9/30/2016	10/8/2016	Jessica Johnson
Emanuel Medical Center	117 KITE RD SWAINSBORO, GA 304013231	9/30/2016	10/8/2016	Jessica Johnson
Mountain Lakes Medical Center	196 RIDGECREST CR CLAYTON, GA 30525	9/30/2016	10/9/2016	Anthony Grove
Crisp Regional	902 7TH ST N CORDELE, GA 31015	9/7/2016	10/12/2016	Suzanne Tripp
Crisp Regional	902 7TH ST N CORDELE, GA 31015	9/21/2016	10/12/2016	Brent Rigby
Memorial Hospital - Bainbridge	1500 E SHOTWELL ST BAINBRIDGE, GA 398194256	9/22/2016	10/24/2016	Becki Shaughnessy
Wills Memorial	120 GORDON ST WASHINGTON, GA 306731602	9/22/2016	10/24/2016	Becki Shaughnessy
Candler Hospital	5353 REYNOLDS ST SAVANNAH, GA 31405	9/22/2016	10/24/2016	Becki Shaughnessy
Donalsonville Hospital	102 HOSPITAL CR DONALSONVILLE, GA 398451100	9/22/2016	10/24/2016	Becki Shaughnessy
Emanuel Medical Center	117 KITE RD SWAINSBORO, GA 304013231	9/22/2016	10/24/2016	Becki Shaughnessy
Habersham Medical Center	541 HISTORIC HWY 441 N DEMOREST, GA 30535	9/22/2016	10/24/2016	Becki Shaughnessy
Higgins General Hospital	200 ALLEN MEMORIAL DR BREMEN, GA 30110	9/22/2016	10/24/2016	Becki Shaughnessy
Southern regional	11 UPPER RIVERDALE RD SW RIVERDALE, GA 302742615	9/22/2016	10/24/2016	Becki Shaughnessy
St. Joseph's Hospital	11705 MERCY BLVD SAVANNAH, GA 31419	9/22/2016	10/24/2016	Becki Shaughnessy
SWGRMC - Cuthbert	361 RANDOLPH ST CUTHBERT, GA 39840	9/22/2016	10/24/2016	Becki Shaughnessy
Tanner Medical Center - Villa Rica	3200 DOWNWOOD CIR NW ATLANTA, GA 303271624	9/22/2016	10/24/2016	Becki Shaughnessy
Tanner Medical Center	705 DIXIE ST CARROLLTON, GA 301173818	9/22/2016	10/24/2016	Becki Shaughnessy
Dorminy Medical Center	200 PERRY HOUSE RD FITZGERALD, GA 31750	9/22/2016	10/27/2016	Becki Shaughnessy
Jasper Memorial Hospital	898 COLLEGE ST MONTICELLO, GA 31064	9/22/2016	10/26/2016	Becki Shaughnessy
Jeff Davis Hospital	163 S TALLAHASSEE ST HAZLEHURST, GA 31539	9/22/2016	10/26/2016	Becki Shaughnessy
Northeast Georgia Medical Center	743 SPRING ST NE GAINESVILLE, GA 305013741	9/22/2016	10/27/2016	Becki Shaughnessy
Oconee Regional Medical Center	821 N COBB ST MILLEDGEVILLE, GA 310612343	9/22/2016	10/26/2016	Becki Shaughnessy
South Georgia Medical Center	2501 N PATTERSON ST VALDOSTA, GA 31602	9/22/2016	10/27/2016	Becki Shaughnessy
SGMC Berrien	1221 E MCPHERSON AVE NASHVILLE, GA 316392326	9/22/2016	10/26/2016	Becki Shaughnessy
SGMC Lanier	852 W THIGPEN AVE LAKELAND, GA 316351006	9/22/2016	10/26/2016	Becki Shaughnessy
Liberty Regional Medical Center	462 E G MILES PKWY HINESVILLE, GA 313134000	9/22/2016	10/26/2016	Becki Shaughnessy
Upson Regional Medical Center	801 W GORDON ST THOMASTON, GA 302863426	9/22/2016	10/26/2016	Becki Shaughnessy





Exhibit B

Lisa Payne	SE AL Medical Center															8/22/2016	9/2/2016			11	
Bennie Rector	Rockdale Medical Center															8/23/2016	9/2/2016			10	
Kim Holcomb	SEGA - Camden															8/24/2016	9/9/2016			16	
Kim Holcomb	SEGA - Brunswick															8/24/2016	9/9/2016			16	
Cesilee Blackwelder	Polk Medical					8/29/2016	9/14/2016	9/22/2016	10/20/2016	16						8/31/2016	9/13/2016			13	
Cesilee Blackwelder	Floyd Medical Center					8/29/2016	9/13/2016	9/22/2016	10/20/2016	15						8/31/2016	9/13/2016			13	
JT McGinnis	Restoration Healthcare of Commerce, LLC															9/1/2016	9/14/2016			13	
Erica Todd	Effingham Hospital															9/1/2016	9/15/2016			14	
Cindy Bierschenk	Screven County					9/6/2016	9/16/2016	9/22/2016	10/20/2016	10						9/6/2016	10/1/2016			25	
Stuart Hasty	Cook Medical Center					9/6/2016	9/30/2016	9/22/2016	10/20/2016	24						9/6/2016	9/30/2016			24	
Stuart Hasty	Tift Regional Medical Center					9/6/2016	9/30/2016			24						9/6/2016	9/30/2016			24	
Sharon Griffin	Dorminy Medical Center															9/7/2016	9/29/2016			22	
Wendy Chen	Emory Johns Creek					9/12/2016	9/23/2016	9/22/2016	10/20/2016	11						9/12/2016	9/29/2016			17	
Michelle Morris	SEGA - Camden															9/12/2016	9/15/2016			3	
Michelle Morris	SEGA - Brunswick															9/12/2016	9/15/2016			3	
Meghan Campbell	Northside Hospital															9/15/2016	9/28/2016			13	
Meghan Campbell	Northside Cherokee															9/15/2016	9/28/2016			13	
Meghan Campbell	Northside Forsyth															9/15/2016	9/28/2016			13	
Becki Shaughnessy	St. Joseph's Hospital					9/22/2016	10/20/2016			28						9/22/2016	10/24/2016			32	
Becki Shaughnessy	Tanner Medical- Carrollton					9/22/2016	10/20/2016			28						9/22/2016	10/24/2016			32	
Sheri Poole	McDuffie County Regional															9/22/2016	10/8/2016			16	
Becki Shaughnessy	Tanner Medical Center - Villa Rica															9/22/2016	10/24/2016			32	
Sharon Griffin	Dorminy Medical Center															9/23/2016	10/8/2016			15	
Willuck Bennett	Meadows Regional															9/29/2016	10/12/2016			13	
Jessica Johnson	Candler County Hospital (separate request)															9/30/2016	10/8/2016			8	
Jessica Johnson	Emanuel Medical Center															9/30/2016	10/8/2016			8	
Anthony Grove	Mountain Lakes Medical Center															9/30/2016	10/9/2016			9	
Lauris Mullis	Bacon County Hospital															10/4/2016	10/5/2016			1	
Lauris Mullis	Bacon County Hospital															10/4/2016	10/5/2016			1	
Amy Grube	Houston Medical					7/6/2016	7/7/2016	9/22/2016	10/20/2016	1											
Amy Grube	Perry Hospital					7/6/2016	7/7/2016	9/22/2016	10/20/2016	1											
Debbie Self	Pionner Community					8/22/2016	9/7/2016	9/22/2016	10/20/2016	16											
JT McGinnis	Restoration Healthcare					9/1/2016	9/14/2016	9/22/2016	10/20/2016	13											
Tiffany McDaniel	Taylor Regional					9/15/2016	10/11/2016	9/22/2016	10/20/2016	26											

Min: 0.0  
Ave: 3.2  
Max: 21.0

Min: 0.0  
Ave: 14.4  
Max: 37.0

Min: 0.0  
Ave: 13.4  
Max: 35.0

**Exhibit C**

<b>Comment Categories Key</b>			
<b>1</b>	Provider stated dissatisfaction with data on report, such as missing and/or inaccurate data, format of report, incorrect reporting periods, etc.	<b>9</b>	Not able to get into contact with provider.
<b>2</b>	Provider stated reports on DCH website were used instead of requested CMO reports.	<b>10</b>	Provider stated a request was submitted to the CMO that was not found on the CMO report; provider gave request/release dates.
<b>3</b>	Provider had to request corrected report from CMO.	<b>11</b>	Provider unsure of exact dates, but did not think dates differed from dates provided by CMO.
<b>4</b>	Request outside of audit period.	<b>12</b>	Provider only able to provide partial or no information about HS&R report request and receipt.
<b>5</b>	Requested CMO report(s) was not received.	<b>13</b>	Provider did not know or did not provide exact dates reported by CMO, but provider stated report was provided in a timely manner.
<b>6</b>	Provider indicated this facility did not request HS&R reports from CMOs.	<b>14</b>	Provider-reported dates differ from CMO-reported dates, but the request was reported by the CMO.
<b>7</b>	Dates reported by CMO were confirmed.	<b>15</b>	Provider received inaccurate report such as missing, incorrect, or invalid data.
<b>8</b>	Provider disagreed with dates reported by CMO, but provider could not provide evidence supporting the disagreement.		

**Exhibit D**

Unfortunately we have experienced several system issues with our HS&R reports during the last few months which caused the identified non-compliant submissions. As evidenced below, three separate incident tickets were completed between August and October, of which we also notified DCH and requested updated specifications around the report.

Status	Request Type	Document Number	Title	Organization Name	Priority	Corporate Priority	Date	Internal Deadline	Report Due to State	Business Owner (Approver)
Completed	Reporting Issues	112233456980	GA209 GME	GA-PSHP	3		10/13/2016	10/24/2016	10/31/2016	Akins, Angela Sharnique.
Completed	Reporting Issues	112233456972	GA545 HS&R Report Summary	GA-PSHP	1		10/6/2016	10/11/2016	10/30/2016	Slaton, Willie Walter.
Initial Entry	New Report	112233456783	GA734 Monthly Telephone & Internet Activity Report	GA-PSHP	3		9/29/2016	9/28/2016	10/15/2016	Brice, Travis Jamine.
Completed	Reporting Issues	112233456952	GA459 amd GA545 HS&R Reports	GA-PSHP	1		9/14/2016	9/23/2016	10/15/2016	Slaton, Willie Walter.
Completed	Reporting Issues	112233456947	GA542	GA-PSHP	2		9/9/2016	9/12/2016	9/15/2016	Hawkins Hare, Catherine
Completed	Reporting Issues	112233456926	GA459 HSR Courtesy Detail	GA-PSHP	2		8/22/2016	8/24/2016	8/26/2016	Slaton, Willie Walter.

Thanks,  
**Willie Slaton IV**  
 Manager, State Reporting, Compliance



**Exhibit E**  
**Hospital Statistical and Reimbursement Report**  
**Quarterly Report**

CMO Name: WellCare  
 Reporting Date: 10/28/16  
 Reporting Period: Q3 2016

Hospital Name	Location	Date Report Requested	Date Report Released	Requestor's Name	Days Late	Additional Issues	WCG Response
Crisp Regional	902 7TH ST N CORDELE, GA 31015	9/7/2016	10/12/2016	Suzanne Tripp	5	Provider stated report release date is 10/14/2016	UPS tracking confirmed 1Z144E4E0191349800 sent 10/12/16.
Dorminy Medical Center	200 PERRY HOUSE RD FITZGERALD, GA 31750	9/22/2016	10/27/2016	Becki Shaughnessy	3	Provider stated they canceled this request and do not recall receiving a report.	report was sent to Shae Foy on behalf of Becki Shaughnessy - confirmed - 10-27
Jasper Memorial Hospital	898 COLLEGE ST MONTICELLO, GA 31064	9/22/2016	10/26/2016	Becki Shaughnessy	2		confirmed 10-26 delivery date
Jeff Davis Hospital	163 S TALLAHASSEE ST HAZLEHURST, GA 31539	9/22/2016	10/26/2016	Becki Shaughnessy	2		confirmed 10-26 delivery date
Northeast Georgia Medical Center	743 SPRING ST NE GAINESVILLE, GA 305013741	9/22/2016	10/27/2016	Becki Shaughnessy	3		confirmed 10-26 delivery date
Oconee Regional Medical Center	821 N COBB ST MILLEDGEVILLE, GA 310612343	9/22/2016	10/26/2016	Becki Shaughnessy	2		confirmed 10-26 delivery date
South Georgia Medical Center	2501 N PATTERSON ST VALDOSTA, GA 31602	9/22/2016	10/27/2016	Becki Shaughnessy	3		confirmed 10-26 delivery date
South Georgia Medical Center Berrien	1221 E MCPHERSON AVE NASHVILLE, GA 316392326	9/22/2016	10/26/2016	Becki Shaughnessy	2		confirmed 10-26 delivery date
South Georgia Medical Center - Lanier	852 W THIGPEN AVE LAKELAND, GA 316351006	9/22/2016	10/26/2016	Becki Shaughnessy	2		confirmed 10-26 delivery date
Liberty Regional Medical Center	462 E G MILES PKWY HINESVILLE, GA 313134000	9/22/2016	10/26/2016	Becki Shaughnessy	2		confirmed 10-26 delivery date
Upton Regional Medical Center	801 W GORDON ST THOMASTON, GA 302863426	9/22/2016	10/26/2016	Becki Shaughnessy	2		confirmed 10-26 delivery date