

**DEPARTMENT OF COMMUNITY HEALTH
GEORGIA FAMILIES**

**MEDICAID CARE MANAGEMENT
ORGANIZATIONS ACT
COMPLIANCE MONITORING**



**ANALYSES OF HOSPITAL STATISTICAL AND
REIMBURSEMENT (HS&R) REPORT SUBMISSIONS**

QUARTER 4: OCTOBER THROUGH DECEMBER 2016

MAY 4, 2017





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PROJECT BACKGROUND

The Medicaid Care Management Organizations Act (the “Act”) requires the Care Management Organizations (CMOs) to provide a Hospital Statistical and Reimbursement (HS&R) report within 30 (thirty) days upon request of a provider. Specifically, O.C.G.A. 33-21A-11 states:

Upon request by a hospital provider related to a specific fiscal year, a care management organization shall, within 30 days of the request, provide that hospital with an HS&R report for the requested fiscal year. Any care management organization which violates this Code section by not providing the requested report within 30 days shall be subject to a penalty of \$1,000.00 per day, starting on the thirty-first day after the request and continuing until the report is provided. It is the intent of the General Assembly that such penalty be collected by the Department of Community Health and deposited into the Indigent Care Trust Fund created pursuant to Code Section 31-8-152. A care management organization shall not reduce the funding available for health care services for members as a result of payment of such penalties.

Additionally, the CMOs must submit a list of the requested HS&R reports to the Department of Community Health (“the Department” or DCH) no later than thirty days following the calendar quarter period.



OBJECTIVE

As requested by the Department, Myers and Stauffer LC (Myers and Stauffer) tested the information included on the quarterly HS&R reports submitted by the CMOs in response to the Act for the quarter beginning October 1, 2016 and ending December 31, 2016 (“Quarter 4”). We attempted to confirm the information reported by the CMOs to demonstrate their compliance with the HS&R reporting requirements of the Act.

The quarterly HS&R reports the CMOs submit to the Department contain the following data: the identification of hospitals that requested HS&R reports including location, name of report requestor, date the HS&R report(s) were requested, the date the CMO released the report to the hospital or requestor, and other related information.

Using the HS&R reports provided by each CMO, we attempted to confirm no less than five report requests for each respective CMO. The Methodology section provides an overview of how we analyzed the data on the quarterly reports.



METHODOLOGY

In order to perform this analysis, we utilized the Quarter 4 HS&R reports submitted to DCH by each of the CMOs. The reports for Amerigroup Community Care (AGP), Peach State Health Plan (PSHP) and WellCare of Georgia (WellCare) were obtained by accessing each CMO's web portal on February 7, 2017.

In accordance with the confirmation process approved by DCH, Myers and Stauffer selected a sample of HS&R reports for validation. For Quarter 4, 98 HS&R reports were randomly selected for this analysis and can be found in Exhibit A of this report.

In order to validate receipt of the HS&R report, providers were asked to provide the date they requested the HS&R report and the date the CMO provided notification that the report was available. Telephone calls or e-mails regarding 30 HS&R reports were initiated on February 8, 2017 and completed on March 6, 2017. A maximum of three attempts per provider were performed in an effort to acquire data for this analysis.

Once the data was collected, we analyzed the results and performed follow-up communication as necessary. Provider responses were compared with the dates reported on each CMO's quarterly report.



ASSUMPTIONS AND LIMITATIONS

The assumptions and limitations summarized below should be noted when reviewing this report.

- Our procedures were not designed to identify instances where a CMO may have failed to include a provider's request for an HS&R report in the CMO's report to DCH. However, had instances occurred where a provider stated they requested an HS&R report from a CMO that was not included in the CMO's report to DCH, Myers and Stauffer would have communicated with the respective CMO to confirm the information obtained from the provider.
- If instances occurred where a provider stated they received a requested HS&R report from a CMO after 20 days and that report was originally excluded from our confirmation process, we would have communicated with the respective CMO to confirm the information obtained from the provider.
- Myers and Stauffer accepted a verbal or an email confirmation for information received from providers.
- As instructed by the Department, if the due date of the report, 30 days after the report was requested, fell on a Saturday or Sunday, the next business day was assumed to be the due date for purposes of this analysis.



ANALYTICAL FINDINGS

This section provides a summary of our findings. Detailed findings can be found in Exhibit B.

Table I. Total Report Counts per CMO

CMO	Number of Reports Requested, According to CMO or Provider	Number of Reports Released Greater than 30 Days After Request, According to CMO or Provider	Number of Reports Included in Analyses	Provider in Agreement with CMO-Reported Dates	Provider Disagreed with CMO-Reported Dates	Provider Not Able to Validate CMO Reported Dates
Amerigroup	39	0	10	10 (100.00%)	0 (0.00%)	0 (0.00%)
PSHP	31	3	10	9 (90.00%)	1 (10.00%)	0 (0.00%)
WellCare	28	0	10	10 (100.00%)	0 (0.00%)	0 (0.00%)
Total	98	3	30	29 (96.67%)	1 (3.33%)	0 (0.00%)

As illustrated in the table above, we have included the total number of reports each respective CMO reported to the Department for Quarter 4. The findings indicate for 96.67 percent (29 of 30) of the HS&R reports, the providers were able to confirm the information reported by the CMOs. One provider representing one report request disagreed with the CMO-reported release date.

Table II. Length of Time between Request and Release Dates for HS&R Reports, as reported per CMO

CMO	Days Between Request and Release Dates		
	Minimum	Average	Maximum
Amerigroup	0	5.9	20.0
PSHP	0	18.5	31.0
WellCare	0	8.8	21.0

The statistics included in Table II are based on the dates provided within the CMO quarterly reports. Although the dates given to Myers and Stauffer by the providers were considered in the analysis, documentation provided by the CMOs was used to confirm the dates reported to DCH by the CMOs.



SUMMARY

AMERIGROUP

For Quarter 4, Myers and Stauffer did not identify any HS&R reports released by Amerigroup to a provider that were greater than 30 days. Five representatives were contacted regarding ten HS&R report requests. Confirmation of the request and release dates reported by the CMO was received for ten requests.

PEACH STATE HEALTH PLAN

For Quarter 4, six representatives were contacted regarding ten HS&R report requests. Confirmation of the request and release dates reported by the CMO were received for nine requests. One provider disagreed with the CMO's reported release date. Myers and Stauffer identified three HS&R reports released by Peach State Health Plan to a provider that was greater than 30 days. We requested clarification from PSHP regarding the late HS&R reports for DeKalb Medical Center (Decatur and Hillandale). Willie Slaton, Peach State's Manager, Compliance State Reporting, responded with the following:

"Upon further research we have concluded that three reports listed as out of compliance are true. The timeframe to submit was miscalculated not taking into account 31 days in the calendar month of October. The other report was submitted on 10/14. Dates on the report varied due to additional correspondence that extended to 11/7."

Myers and Stauffer also noted that one HS&R report contained a release date which appeared to be greater than 30 days. Upon further review, the due date of the report fell on a Sunday. Therefore, the release date of the report was within the timely guidelines outlined by the Department.

WELLCARE

For Quarter 4, Myers and Stauffer did not identify any HS&R reports released by WellCare to a provider that were greater than 30 days. Six representatives were contacted regarding ten HS&R report requests. Confirmation of the request and release dates reported by the CMO was received for ten requests.



SUMMARY OF POTENTIAL PENALTIES

Based on the findings above, there are potential penalties for late HS&R reports that should be assessed by DCH for the quarter beginning October 1st, 2016 and ending December 31, 2016.

For the three cases of late reporting, Peach State was in total three days late providing the requested HS&R reports to DeKalb Medical Center (Decatur and Hillandale).

Georgia statute (O.C.G.A. 33-21A-11) states, "...Any care management organization which violates this Code section by not providing the requested report within 30 days shall be subject to a penalty of \$1,000.00 per day, starting on the thirty first day after the request and continuing until the report is provided."

Pursuant to the statutory and contractual requirements, DCH may elect to impose penalties of up to \$3,000 on Peach State.



RECOMMENDATIONS

We make the following recommendations to the Department and Peach State Health Plan based on our findings after analyzing the Quarter 4, 2016 HS&R reports:

- Peach State should develop a tool to track HS&R report requests to ensure timely production and delivery of reports.
- The Department may wish to assess a penalty of \$3,000 against Peach State Health Plan for HS&R reports which were not released within 30 days.



EXHIBITS

Exhibit A

**REPORT NAME: Hospital Statistical and Reimbursement Report
Quarterly Report**

CMO: AMERIGROUP COMMUNITY CARE
Reporting Date: 1/9/2017
Reporting Period: 4th Quarter 2016

Hospital Name	Location	Date Report Requested	Date Report Released	Requestor's Name
Colquitt Regional Medical Center	Moultrie	12/21/2016	1/9/2017	Shae S. Foy, CPA/ Hunter Smith
John D. Archbold Memorial Hospital	Thomasville	12/12/2016	12/12/2016	Patricia Barrett
Brooks County Hospital	Quitman	12/12/2016	12/12/2016	Patricia Barrett
Grady General Hospital	Cairo	12/12/2016	12/12/2016	Patricia Barrett
Mitchell County Hospital	Camilla	12/12/2016	12/12/2016	Patricia Barrett
Dorminy Medical Center	Fitzgerald	12/8/2016	12/12/2016	Sharon Griffin, Controller
Jeff Davis Hospital	Hazlehurst	12/8/2016	12/12/2016	Staci Ogilvie
Emory Johns Creek Hospital	Johns Creed	11/29/2016	12/12/2016	Wendy Chen
Emory Johns Creek Hospital	Johns Creek	11/29/2016	12/12/2016	Wendy Chen
Dorminy Medical Center	Fitzgerald	11/22/2016	12/12/2016	Sharon Griffin, Controller
Emmanuel Medical Center	Swainsboro	11/15/2016	11/16/2016	Shae S. Foy, CPA
Wayne Memorial Hospital	Jesup	11/14/2016	11/16/2016	Keara M. Dowling, CPA
Northeast Georgia Medical Center -Braselton	Braselton	11/10/2016	11/11/2016	Becki Shaughnessy
South Georgia Medical Center - Smith	Smith	11/10/2016	11/11/2016	Becki Shaughnessy
Hutcheson Medical Center	Fort Oglethorpe	11/10/2016	11/11/2016	Rebecca Hixon
Tift Regional Medical Center	Tifton	11/2/2016	11/16/2016	Stuart R. Hasty
Cook Medical Center	Adel	11/2/2016	11/16/2016	Stuart R. Hasty
University Hospital	Augusta	10/24/2016	10/31/2016	Sheri Poole
Screven County Hospital	Sylvania	10/24/2016	10/31/2016	Cindy Bierschenk
Mountain Lakes Medical Center	Clayton	10/18/2016	10/18/2016	Anthony C. Grove
Taylor Regional Hospital	Hawkinsville	10/13/2016	10/18/2016	Tiffany Jolly
Candler Hospital	Savannah	10/12/2016	10/18/2016	Tami Jeffers
St. Joseph's Hospital	Dunwoody	10/12/2016	10/18/2016	Tami Jeffers
Tanner Medical Center- Villa Rica	Villa Rica	10/11/2016	10/11/2016	Keri McDonald
Tanner Medical Center - Carrollton	Carrollton	10/11/2016	10/18/2016	Keri McDonald
Emory University Hospital	Atlanta	10/6/2016	10/18/2016	Ronda Mitchell-Wise, MBA
Emory University Hospital - Midtown	Atlanta	10/6/2016	10/18/2016	Ronda Mitchell-Wise, MBA
Wayne Memorial Hospital	Jesup	10/6/2016	10/18/2016	Deborah K. Priester, C.P.A.
Emmanuel Medical Center	Swainsboro	10/5/2016	10/10/2016	Jessica Johnson
Dorminy Medical Center	Fitzgerald	10/5/2016	10/10/2016	Sharon Griffin
Wayne Memorial Hospital	Jesup	10/5/2016	10/14/2016	Keara M. Dowling
Morgan Memorial Hospital	Madison	10/5/2016	10/14/2016	Keara M. Dowling
Cook Medical Center	Adel	10/5/2016	10/14/2016	Keara M. Dowling
Polk Medical Center	Cedartown	10/4/2016	10/6/2016	Cesilee L. Ashley
Bacon County Hospital	Alma	10/4/2016	10/6/2016	Lauris Mullis
Dekalb Medical Center	Atlanta	10/4/2016	10/6/2016	Gregory Girard
DeKalb Medical Center at Hillandale	Lithonia	10/4/2016	10/6/2016	Gregory Girard
Dekalb Medical Center at Doughton Decatur	Decatur	10/4/2016	10/6/2016	Gregory Girard
Emory Johns Creek Hospital	Johns Creek	10/3/2016	10/6/2016	Wendy Chen

Exhibit A

Quarterly Report

Peach State Health Plan

Reporting Date: 1/30/2017

Reporting Period: October 1, 2016 thru December 31, 2016

Hospital Name	Location	Date Report Requested	Date Report Released	Requestor's Name
Polk Medical Center	Georgia	10/4/2016	10/27/2016	Cesilee Blackwelder
Wayne Memorial	Georgia	10/5/2016	11/4/2016	Kearra Dowling
Morgan Memorial	Georgia	10/5/2016	11/4/2016	Kearra Dowling
Cook Medical	Georgia	10/5/2016	11/4/2016	Kearra Dowling
DeKalb Medical	Georgia	10/4/2016	11/4/2016	Gregory Girard
DeKalb Hillandale	Georgia	10/4/2016	11/4/2016	Gregory Girard
DeKalb Decatur	Georgia	10/4/2016	11/4/2016	Gregory Girard
Dorminy Medical	Georgia	10/5/2016	11/4/2016	Sharon Griffin
Emory Midtown	Georgia	10/6/2016	11/4/2016	Ronda Mitchell Wise
Emory University	Georgia	10/6/2016	11/4/2016	Ronda Mitchell Wise
Effingham Hospital	Georgia	10/7/2016	11/7/2016	Matthew Moore
Crisp Regional	Georgia	10/7/2016	11/7/2016	Brent Rigsby
Tanner Medical - Villa Rica	Georgia	10/11/2016	11/7/2016	Keri McDonald
Tanner Medical - Carrollton	Georgia	10/11/2016	11/7/2016	Keri McDonald
St. Josephs	Georgia	10/12/2016	11/8/2016	Tami Jeffers
Candler Hospital	Georgia	10/12/2016	11/8/2016	Tami Jeffers
Irwin County	Georgia	10/13/2016	11/8/2016	Ashley Griffin
Chestatee Regional	Georgia	10/18/2016	11/8/2016	Connie Alexander
Emanuel County	Georgia	10/25/2016	11/8/2016	Jessica Johnson
South Georgia Medical	Georgia	10/28/2016	11/9/2016	Becki Shaughnessy
Northeast Georgia Medical	Georgia	10/28/2016	11/9/2016	Becki Shaughnessy
Tift County	Georgia	11/2/2016	11/10/2016	Stuart Hasty
Cook Medical	Georgia	11/2/2016	11/10/2016	Stuart Hasty
Hutcheson Medical	Georgia	11/10/2016	11/11/2016	Rebecca Hixon
Emory Johns Creek	Georgia	11/29/2016	11/29/2016	Wendy Chen
Jeff Davis Hospital	Georgia	12/8/2016	12/15/2016	Staci Ogilvie
Archbold	Georgia	12/12/2016	12/21/2016	Patricia Barrett
Grady General	Georgia	12/12/2016	12/21/2016	Patricia Barrett
Mitchell County	Georgia	12/12/2016	12/21/2016	Patricia Barrett
Brooks County	Georgia	12/12/2016	12/21/2016	Patricia Barrett
Colquitt Regional	Georgia	12/21/2016	12/21/2016	Julie Bhavnani

Exhibit A
Hospital Statistical and Reimbursement Report
Quarterly Report

CMO Name: WellCare
Reporting Date: 01/30/17
Reporting Period: Q4 2016

Wellcare

Hospital Name:	Location	Date Report Requested	Date Report Released	Requester's Name
Polk General	424 N MAIN ST CEDARTOWN, GA 301252644	10/4/2016	10/9/2016	Cesilee Blackwelder
DeKalb Medical Center	2701 N DECATUR RD Decatur, GA 30033	10/4/2016	10/12/2016	Gregory Girard
Dekalb Medical Center at Decatur	450 N CANDLER ST Decatur, GA 30033	10/4/2016	10/12/2016	Gregory Girard
DeKalb Medical Center at Hillandale	2801 DEKALB MEDICAL PKWY Lithonia, GA 30058	10/4/2016	10/12/2016	Gregory Girard
Morgan Memorial Hospital	1077 S MAIN ST MADISON, GA 306502073	10/5/2016	10/9/2016	Keara Dowling
Morgan Memorial Hospital	1077 S MAIN ST MADISON, GA 306502073	10/5/2016	10/9/2016	Keara Dowling
Cook Medical Center (formerly Memorial Hospital of Adel)	706 N PARRISH AVE ADEL, GA 316201511	10/5/2016	10/9/2016	Keara Dowling
Dorminy Medical Center	200 PERRY HOUSE RD FITZGERALD, GA 31750	10/5/2016	10/10/2016	Sharon Griffin
Emory University Hospital	1364 CLIFTON ROAD NE ATLANTA, GA 30322	10/6/2016	10/12/2016	Ronda Mitchell Wise
Emory University Hospital Midtown (Crawford Long)	550 PEACHTREE ST NE ATLANTA, GA 303652225	10/6/2016	10/12/2016	Ronda Mitchell Wise
Taylor Regional	222 PERRY HWY HAWKINSVILLE, GA 31036	10/13/2016	10/14/2016	Tiffany Jolly
St Joseph Savannah	11705 MERCY BLVD SAVANNAH, GA 31419	10/12/2016	10/21/2016	Tami Jeffers
Candler Hospital	5353 REYNOLDS ST SAVANNAH, GA 31405	10/12/2016	10/21/2016	Tami Jeffers
University Hospital	1350 WALTON WAY AUGUSTA, GA 309012629	10/24/2016	10/27/2016	Sheri Poole
University Hospital	1350 WALTON WAY AUGUSTA, GA 309012629	10/24/2016	10/27/2016	Sheri Poole
Tift Regional	901 E EIGHTEENTH ST TIFTON, GA 31794	11/2/2016	11/2/2016	Stuart Hasty
Cook Medical Center (formerly Memorial Hospital of Adel)	706 N PARRISH AVE ADEL, GA 316201511	11/2/2016	11/2/2016	Stuart Hasty
Hutcheson Medical Center	100 GROSS CRESCENT CIR FT OGLETHORPE, GA 307423643	11/10/2016	11/18/2016	Rebecca Hixon
Hutcheson Medical Center - separate request	100 GROSS CRESCENT CIR FT OGLETHORPE, GA 307423643	11/10/2016	11/18/2016	Rebecca Hixon
Emanuel Medical Center	117 KITE RD SWAINSBORO, GA 304013231	11/15/2016	11/18/2016	Shae Foy
Dorminy Medical Center	200 PERRY HOUSE RD FITZGERALD, GA 31750	11/22/2016	12/9/2016	Sharon Griffin
Emory Johns Creek	6325 HOSPITAL PKWY DULUTH, GA 30097	11/29/2016	12/9/2016	Wendy Chen
John Archbold Memorial Hospital	915 GORDON AVE THOMASVILLE, GA 31792	11/30/2016	12/21/2016	Patricia Barrett
Brooks County Hospital	903 N COURT ST QUITMAN, GA 316431315	11/30/2016	12/21/2016	Patricia Barrett
Grady General Hospital	1155 5TH ST SE CAIRO, GA 398283142	11/30/2016	12/21/2016	Patricia Barrett
Mitchell County Hospital	90 E STEPHENS ST CAMILLA, GA 317301899	11/30/2016	12/21/2016	Patricia Barrett
Jeff Davis Hospital	163 S TALLAHASSEE ST HAZLEHURST, GA 31539	12/8/2016	12/21/2016	Stacie Ogilvie
Colquitt Regional Medical Center	3131 S MAIN ST MOULTRIE, GA 317686925	12/21/2016	1/10/2017	Julie Bhavnani (Shae Foy)

Exhibit B

All Inclusive Provider List
 Amerigroup, Peach State, WellCare
 Quarter 4 (October 1 - December 31) 2016

Requestor's Name	Hospital Name	Comment Category	Amerigroup Report #1							Peach State Report #1							WellCare Report #1						
			CMO-reported Request Date	CMO-reported Release Date	Provider-reported Request Date	Provider-reported Release Date	CMO-reported Number of Days Between Request and Receipt	Provider-reported Number of Days Between Request and Receipt	Dates Validated	CMO-reported Request Date	CMO-reported Release Date	Provider-reported Request Date	Provider-reported Release Date	CMO-reported Number of Days Between Request and Receipt	Provider-reported Number of Days Between Request and Receipt	Dates Validated	CMO-reported Request Date	CMO-reported Release Date	Provider-reported Request Date	Provider-reported Release Date	CMO-reported Number of Days Between Request and Receipt	Provider-reported Number of Days Between Request and Receipt	Dates Validated
Shae S. Foy, CPA/ Hunter Smith	Colquitt Regional Medical Center		12/21/2016	1/9/2017			19																
Patricia Barrett	John D. Archbold Memorial Hospital		12/12/2016	12/12/2016			0			12/12/2016	12/21/2016			9			11/30/2016	12/21/2016			21		
Patricia Barrett	Brooks County Hospital		12/12/2016	12/12/2016			0			12/12/2016	12/21/2016			9			11/30/2016	12/21/2016			21		
Patricia Barrett	Grady General Hospital		12/12/2016	12/12/2016			0			12/12/2016	12/21/2016			9			11/30/2016	12/21/2016			21		
Patricia Barrett	Mitchell County Hospital		12/12/2016	12/12/2016			0			12/12/2016	12/21/2016			9			11/30/2016	12/21/2016			21		
Sharon Griffin	Dorminy Medical Center		12/8/2016	12/12/2016			4							0									
Staci Ogilvie	Jeff Davis Hospital		12/8/2016	12/12/2016			4			12/8/2016	12/15/2016			7			12/8/2016	12/21/2016			13		
Wendy Chen	Emory Johns Creek Hospital		11/29/2016	12/12/2016			13			11/29/2016	11/29/2016			0			11/29/2016	12/9/2016			10		
Wendy Chen	Emory Johns Creek Hospital		11/29/2016	12/12/2016			13																
Sharon Griffin	Dorminy Medical Center	7	11/22/2016	12/12/2016	11/22/2016	12/12/2016	20	20	Y								11/22/2016	12/9/2016	11/22/2016	12/9/2016	17	17	Y
Shae S. Foy, CPA	Emmanuel Medical Center	7	11/15/2016	11/16/2016	10/5/2016	10/10/2016	1	5	Y								11/15/2016	11/18/2016	11/15/2016	11/18/2016	3	3	Y
Keara M. Dowling	Wayne Memorial Hospital		11/14/2016	11/16/2016			2																
Becki Shaughnessy	Northeast Georgia Medical Center - Braselton		11/10/2016	11/11/2016			1																
Becki Shaughnessy	South Georgia Medical Center - Smith		11/10/2016	11/11/2016			1																
Rebecca Hixon	Hutcheson Medical Center		11/10/2016	11/11/2016			1			11/10/2016	11/11/2016			1			11/10/2016	11/18/2016			8		
Stuart R. Hasty	Tift Regional Medical Center		11/2/2016	11/16/2016			14			11/2/2016	11/10/2016			8			11/2/2016	11/2/2016			0		
Stuart R. Hasty	Cook Medical Center		11/2/2016	11/16/2016			14			11/2/2016	11/10/2016			8			11/2/2016	11/2/2016			0		
Sheri Poole	University Hospital		10/24/2016	10/31/2016			7										10/24/2016	10/27/2016			3		
Cindy Bierschenk	Screven County Hospital		10/24/2016	10/31/2016			7																
Anthony C. Grove	Mountain Lakes Medical Center		10/18/2016	10/18/2016			0																
Tiffany Jolly	Taylor Regional Hospital		10/13/2016	10/18/2016			5										10/13/2016	10/14/2016			1		
Tami Jeffers	Candler Hospital		10/12/2016	10/18/2016			6			10/12/2016	11/8/2016			27			10/12/2016	10/21/2016			9		
Tami Jeffers	St. Joseph's Hospital		10/12/2016	10/18/2016			6			10/12/2016	11/8/2016			27			10/12/2016	10/21/2016			9		
Keri McDonald	Tanner Medical Center- Villa Rica		10/11/2016	10/11/2016			0			10/11/2016	11/7/2016			27			10/11/2016	11/7/2016			27		
Keri McDonald	Tanner Medical Center - Carrollton		10/11/2016	10/18/2016			7			10/11/2016	11/7/2016			27			10/11/2016	11/7/2016			27		
Ronda Mitchell-Wise	Emory University Hospital	7	10/6/2016	10/18/2016	10/6/2016	10/18/2016	12	12	Y	10/6/2016	11/4/2016	10/6/2016	11/4/2016	29	29	Y	10/6/2016	10/12/2016	10/6/2016	10/12/2016	6	6	Y
Ronda Mitchell-Wise	Emory University Hospital - Midtown		10/6/2016	10/18/2016			12			10/6/2016	11/4/2016			29			10/6/2016	10/12/2016			6		
Deborah K. Priester, C.P.A.	Wayne Memorial Hospital		10/6/2016	10/18/2016			12																
Jessica Johnson	Emmanuel Medical Center		10/5/2016	10/10/2016			5			10/25/2016	11/8/2016			14									
Sharon Griffin	Dorminy Medical Center	7	10/5/2016	10/10/2016	10/5/2016	10/10/2016	5	5	Y	10/5/2016	11/4/2016	10/5/2016	11/4/2016	30	30	Y	10/5/2016	10/10/2016	10/5/2016	10/10/2016	5	5	Y
Keara M. Dowling	Wayne Memorial Hospital	7	10/5/2016	10/14/2016	10/5/2016	10/14/2016	9	9	Y	10/5/2016	11/4/2016	10/5/2016	11/4/2016	30	30	Y	10/5/2016	10/10/2016	10/5/2016	10/10/2016	5	5	Y
Lauris Mullis	Bacon County Hospital		10/4/2016	10/6/2016			2																
Wendy Chen	Emory Johns Creek Hospital		10/3/2016	10/6/2016			3																
Cesilee Blackwelder	Polk Medical Center		10/4/2016	10/6/2016			2			10/4/2016	10/27/2016			23			10/4/2016	10/9/2016			5		
Kearra Dowling	Morgan Memorial Hospital	7	10/5/2016	10/14/2016	10/5/2016	10/14/2016	9	9	Y	10/5/2016	11/4/2016	10/5/2016	11/4/2016	30	30	Y	10/5/2016	10/9/2016	10/5/2016	10/9/2016	4	4	Y
Kearra Dowling	Cook Medical	7	10/5/2016	10/14/2016	10/5/2016	10/14/2016	9	9	Y	10/5/2016	11/4/2016	10/5/2016	11/4/2016	30	30	Y	10/5/2016	10/9/2016	10/5/2016	10/9/2016	4	4	Y
Gregory Girard	DeKalb Medical Center	7	10/4/2016	10/6/2016	10/4/2016	10/6/2016	2	2	Y	10/4/2016	11/4/2016	10/4/2016	11/4/2016	31	31	Y	10/4/2016	10/12/2016	10/4/2016	10/12/2016	8	8	Y
Gregory Girard	DeKalb Medical Center at Decatur	7	10/4/2016	10/6/2016	10/4/2016	10/6/2016	2	2	Y	10/4/2016	11/4/2016	10/4/2016	11/4/2016	31	31	Y	10/4/2016	10/12/2016	10/4/2016	10/12/2016	8	8	Y
Matthew Moore	Effingham Hospital	7								10/7/2016	11/7/2016	10/7/2016	11/7/2016	31	31	Y							
Brent Rigsby	Crisp Regional	14								10/7/2016	11/7/2016	10/7/2016	10/14/2016	31	7	Y							
Ashley Griffin	Irwin County									10/13/2016	11/8/2016			26									
Connie Alexander	Chestatee Regional									10/18/2016	11/8/2016			21									
Becki Shaughnessy	South Georgia Medical									10/28/2016	11/9/2016			12									
Becki Shaughnessy	Northeast Georgia Medical									10/28/2016	11/9/2016			12									
Julie Bhavnani	Colquitt Regional									12/21/2016	12/21/2016			0			12/21/2016	1/10/2017			20		
Gregory Girard	DeKalb Medical Center at Hillandale	7	10/4/2016	10/6/2016	10/4/2016	10/6/2016	2	2	Y	10/4/2016	11/4/2016	10/4/2016	11/4/2016	31	31	Y	10/4/2016	10/12/2016	10/4/2016	10/12/2016	8	8	Y
Kearra Dowling	Morgan Memorial Hospital																10/5/2016	10/9/2016			4		
Sheri Poole	University Hospital																10/24/2016	10/27/2016			3		
Rebecca Hixon	Hutcheson Medical Center - separate request	7															11/10/2016	11/18/2016	11/10/2016	11/18/2016	8	8	Y

Min: 0.0
 Ave: 5.9
 Max: 20.0

Min: 0.0
 Ave: 18.5
 Max: 31.0

Min: 0.0
 Ave: 8.5
 Max: 21.0

Exhibit C

Comment Categories Key			
1	Provider stated dissatisfaction with data on report, such as missing and/or inaccurate data, format of report, incorrect reporting periods, etc.	9	Not able to get into contact with provider.
2	Provider stated reports on DCH website were used instead of requested CMO reports.	10	Provider stated a request was submitted to the CMO that was not found on the CMO report; provider gave request/release dates.
3	Provider had to request corrected report from CMO.	11	Provider unsure of exact dates, but did not think dates differed from dates provided by CMO.
4	Request outside of audit period.	12	Provider only able to provide partial or no information about HS&R report request and receipt.
5	Requested CMO report(s) was not received.	13	Provider did not know or did not provide exact dates reported by CMO, but provider stated report was provided in a timely manner.
6	Provider indicated this facility did not request HS&R reports from CMOs.	14	Provider-reported dates differ from CMO-reported dates, but the request was reported by the CMO.
7	Dates reported by CMO were confirmed.	15	Provider received inaccurate report such as missing, incorrect, or invalid data.
8	Provider disagreed with dates reported by CMO, but provider could not provide evidence supporting the disagreement.		